

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 11 April 2019 12:32 PM
To: Shu Pei (LKKAuto)
Subject: FW: PRS IRO GBG8577P | OI : XE3516Z | DOA: 07/11/18 | ERGO REF: CDMCG18001150/SL/sa
Attachments: OI SAS.PDF; TP SAS.PDF; Request TP Claim Survey for GBG8577P

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]
Sent: Friday, 22 February 2019 1:14 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: PRS IRO GBG8577P | OI : XE3516Z | DOA: 07/11/18 | ERGO REF: CDMCG18001150/SL/sa

Hi,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs.
(Note: Conflicting Versions. Please do note on the date of loss)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Siti A'thikah
Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985
DID.: +65 6829 9170
Siti.Rahman@ergo.com.sg

www.ergo.com.sg



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From: Selamatshahh Zainal [<mailto:Selamatshahh.Zainal@ethozgroup.com>]
Sent: Wednesday, 20 February, 2019 10:11 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: Request TP Claim Survey for GBG8577P | ERGO CLAIM REF:CDMCG18001150/SL/sa

Dear Siti,

Thank you for your prompt reply. Please make arrangement for LKK Auto Consultants to conduct the survey at Ethoz Bukit Batok.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD
30 Bukit Batok Crescent Singapore 658075
HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542
Website: www.ethozgroup.com



From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Wednesday, February 20, 2019 9:50 AM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: Request TP Claim Survey for GBG8577P | ERGO CLAIM REF:CDMCG18001150/SL/sa

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email below for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you

Siti A'thikah
Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9170
Siti.Rahman@ergo.com.sg



www.ergo.com.sg

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From: Selamatshahh Zainal [<mailto:Selamatshahh.Zainal@ethozgroup.com>]
Sent: Tuesday, 19 February, 2019 5:43 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Request TP Claim Survey for GBG8577P

Hi Motor Claim,

*Please assist to make arrangement for TP survey **GBG8577P** accident on 07/11/2018. Claiming against your insured **XE3516Z**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.*

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



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