

## Veron Chen (LKKAuto)

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**From:** Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>  
**Sent:** Wednesday, 27 February 2019 11:40 AM  
**To:** Denise Tay (LKKAuto); Veron Chen (LKKAuto); SUR  
**Subject:** RE: OD survey - FBE5117P & FBE5169P (CLMOMVM000000446)

Hi Denise

MV about \$5k to \$6k this range, similar to yours.

At same time, do note that there is a limit of \$1000.00 for replacement of Company logo sticker.

We await your further advice prior to OD authorisation .

Thanks  
Kelvyna

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**From:** Ngian, Kelvyna  
**Sent:** Tuesday, February 26, 2019 5:28 PM  
**To:** 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD survey - FBE5117P & FBE5169P (CLMOMVM000000446)

Hi Denise

Will come back to you on the MV.

For these 2 vehicles, there is cover for the accessories.

FBE 5117P - \$2900  
FBE 5169P - \$2240

Thanks  
Kelvyna

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Tuesday, February 26, 2019 3:38 PM  
**To:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** [External] RE: OD survey - FBE5117P & FBE5169P (CLMOMVM000000446)

Dear Kelvyna,

As spoken,

Enclosed LTA of the 2 vehicle to assist outsource on the market value.

List of accessories of vehicle FBE 5117P

Front blinker Lamp  
Siren Assy  
Front Crash Bar  
Rear Crash Bar  
Side box bracket  
Company logo sticker  
Front Blinker Lamp

List of accessories of vehicle FBE 5169P

Front crash bar  
Rear crash bar  
Side Box  
Rear Blinker amp  
Company Logo Sticker

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>

**Sent:** Monday, 25 February 2019 4:40 PM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey - FBE5117P & FBE5169P (CLMOMVM000000446)

Hi Denise,

No cover for Mobile Enforcement Vehicle (MEV) Accessory for both vehicles

Thanks  
Kelvyna

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Monday, February 25, 2019 4:24 PM

**To:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** [External] RE: OD survey - FBE5117P & FBE5169P (CLMOMVM000000446)

Dear Kelvyna,

Yes I'm referring to Mobile Enforcement Vehicle (MEV) Accessory.

Still covered?

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

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**From:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>

**Sent:** Monday, 25 February 2019 4:19 PM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey - FBE5117P & FBE5169P (CLMOMVM000000446)

Hi all

Yes, there is cover for accessories. Just to confirm that you are not referring to Mobile Enforcement Vehicle (MEV) Accessory?

Thanks

Kelvyna

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Monday, February 25, 2019 2:23 PM

**To:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** [External] RE: OD survey - FBE5117P & FBE5169P (CLMOMVM000000446)

Dear Kelvyna,

FBE 5117P - \$2900

FBE 5169P - \$2240

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>

**Sent:** Monday, 25 February 2019 2:14 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD survey - FBE5117P & FBE5169P (CLMOMVM000000446)

Hi Veron,

Can you advise the replacement cost of the accessories for both FBE5117P & FBE5169P.

Thanks  
Kelvyna

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Monday, February 25, 2019 1:18 PM

**To:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** [External] RE: OD survey - FBE5169P (CLMOMVM000000446)

Dear Kelvyna,

Enclosed preliminary revised of vehicle FBE 5169P

Date of survey: 22/2/2019

Number of days : 3 days

Vehicle repair on Lump Sum basis.

We have authorise repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ngian, Kelvyna <[Kelvyna.Ngian@sg.gaig.com](mailto:Kelvyna.Ngian@sg.gaig.com)>

**Sent:** Thursday, 21 February 2019 3:55 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OD survey - FBE5169P (CLMOMVM000000446) & FBE5117P (CLMOMVM000000447) O/D claim - request for survey

Hi team

Please conduct OD survey for these 2 vehicles and authorize if consistent. Excess \$750.00 applicable.

Thanks  
Kelvyna

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**From:** leongseng <[leongsen@singnet.com.sg](mailto:leongsen@singnet.com.sg)>  
**Sent:** 20 February 2019 18:19  
**To:** General Claims <[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)>  
**Subject:** [External] FBE5169 & FBE5117 O/D claim - request for survey

Dear Sir/Mdm

Pls be informed that owner of FBE5169P and FBE5117P ( Certis Cisco ) had appointed us to submit an O/D claim for these 2 bikes.

Kindly find enclosed accident report and our repair estimate for both bikes.

Kindly arrange your appointed surveyor to conduct damage survey on these 2 bikes, at our workshop.

Thanks

c s teo

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