

INS CASE OWNER:

Daniel Pooj

CC 4/11 1900 3379 / A/039

IDAC:

Save:

LWP

DOI:

ASSIGNMENT

22/2/19

Date / Time:

22/2/19

Registered in Merimen:

22/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC87940

Claim No.:

Name of Insured:

CPL

Policy No.:

Insured Tel No.:

HP:

Make / Model:

H. 140

Excess Sec II :SS

D.O.A:

14/2/19

Place of Accident:

Gmta M 1

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SKL 6100 L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

25/2/2019

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Advam.

Repair Cost:

PIP

S\$ 5819.00

(3 days)

Reduction:

\$5701.00 % 49

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

29/10/19

Confirm with:

NADIA

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

(W/659)

S\$

6226.33

Front to rear Collision

Loss of Rental (LOR):

S\$

-

(days)

Loss of Use (LOU):

S\$

300.00

(\$100 x 3 days)

Loss of Income (LOI):

S\$

-

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search:

S\$

7.45

Medical:

S\$

-

1) Claim status: Normal/Reject/Private Settle

Disbursement:

S\$

-

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost:

S\$

-

3) Survey fee:

\$500/-

Total:

S\$

6533.78

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

6533.78

Name 1:

Premium Automobiles Pte Ltd

Payee 2: (Strive it & A.)

S\$

-

Name 2:

Payee 3: (Strive it & A.)

S\$

-

Name 3:

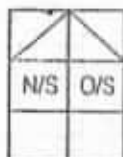
Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 8/5 days Res.: Yes or NoLum Sum: 14/1 % J Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SKL6100L Yr Regn: 2013 / NOVType: M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5 c.c. 2995Colour: white NC: Insured / Std / NI / NASp. Reading: 68382 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAK2228R2DA070696Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim orTyre Size: F: 255/45R20R: 255/45R20BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 22/02/19Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

.TP IIIP/P Q5819 - (Red - #3201 / 491)MV: 93kPV: 86.6kNett: 6.4k

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + R5, SI

Photos

Others

TOTAL

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKL 6100 L

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid. Check function.	S/N \$ 280.00 ✓	
2	To dismantle and renew rear bumper. Re-organise crash management components. Reinstall all parts removed.	\$ 1,050.00 700	
3	To respray rear bumper.	\$ 900.00 700	
4	To remove and renew lhs rear exhaust silencer. To align to position.	S/N \$ 480.00 +	
5	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 2,902.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKL 6100 L

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/Nett		
1	REAR BUMPER <i>Rehnd</i>	\$	1,888.00 ✓	
2	REAR BUMPER FIXING PARTS <i>new</i>	\$	150.00 +	
3	REAR WHEEL COVER-LH/RH <i>new</i>	2 \$	146.00 ✓	
4	TAIL LIGHT-LH <i>Not able credited.</i>	\$	273.00 ✓	
5	REAR BUMPER GUIDE SECTION-LH/RH <i>new</i>	2 \$	98.00 +	
6	REAR BUMPER SPOILER <i>let</i>	\$	714.00 ✓	
7	REAR BUMPER COVER <i>new</i>	\$	672.00 ✓	
8	REAR BUMPER TRIM <i>let</i>	\$	254.00 ✓	
9	REAR BUMPER CARRIER <i>new</i>	\$	598.00 +	
10	REAR BUMER HOLDER BRACKET-LH/RH <i>new</i>	2 \$	390.00 +	
11	REAR SENSOR <i>new</i>	3 \$	629.00 +	
12	REAR SILENCER-LH	\$	2,153.00 +	
13	REAR SILENCER DUAL CLIP-LH	\$	49.00 +	
14	REAR BRACKET-LH/RH	2 \$	104.00 +	
15	SUNDRIES <i>Not able</i>	\$	500.00 +	
TOTAL SPARE PARTS CHARGES		:	\$ 8,618.00	
TOTAL LABOUR CHARGES			\$ 2,902.00	
GRAND TOTAL			\$ 11,520.00	

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Surveyed Date

:

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Adrian Ling
22/02/15

Not Authorised, 03 Days.

WPK Consultants hence notify the following:

- To be done before after spray painting
- To be done during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

Telefax

to India International Ins Pte Ltd

64 Cecil Street
#04/05 IOB Building
Singapore 049711

Attn: Motor Claims Dept

Your Ref: SHC 8794 D / CC4/III19003379/Afa3

Norah Khai

6768 9828

6841 1183

Body Repair

PA/TP/0205/2019/SM

22 MARCH 2019

from

Telephone +65-

Telefax +65-

Mobile +65-

Our department

Your Claim Ref

Our Ref

Date

total pages

RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q5 3.0 TFSI QU
Vehicle Chassis No. : WAUZZZ8R2DA070696
Vehicle Regn No. : SKL 6100 L
Vehicle Mileage : 69486 KM
Vehicle Owner : MR. HUGHES NICHOLAS WILLIAM MORRIS
Certificate No. : 2100384335-04
Liability : Direct Settlement by Mckavathanan Sarangapani of India International Insurance Pte Ltd via email dated 15/02/2019.
Accident Date : 14 FEBRUARY 2019
Place : SIMEI STREET 1 & SIMEI RISE INTERSECTION
Repair Cost : S 6,533.78
WIP No. : 42702
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Road 1

Singapore 408699

Telephone (65) 6386 2323

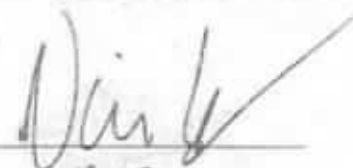
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


18.15
22 MARCH 2019

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	9161R
Vehicle Details	
Vehicle No.:	SKL6100L
Vehicle to be Exported:	Yes
Intended Deregistration Date:	22 Feb 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 3.0 TFSI QUATTRO
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	CTV002929
Chassis No.:	WAUZZZ8R2DA070696
Maximum Power Output:	200.0 kW (268 bhp)
Open Market Value:	\$51,043.00
Original Registration Date:	29 Nov 2013
First Registration Date:	29 Nov 2013
Transfer Count:	1
Actual ARF Paid:	\$63,878.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Nov 2023
PARF Rebate Amount:	\$44,714.00
Intended COE Rebate Details	
COE Expiry Date:	28 Nov 2023
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$92,289.00
COE Rebate Amount:	\$41,903.00
Total Rebate Amount:	\$86,617.00

The information contained herein is correct as at 22 Feb 2019

OK



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Years Agent Warranty! Price
Negotiable! Low Mileage
Speedo Matching - StarAd



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to choose from, ranging from
all European to Japanese Makes.



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audi q5

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Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

audi q5

Any

Any

2013

Any

Any

Any

Available



Audi Q5 2.0A TFSI Quattro

\$108,000

\$20,650 /yr

03-Jan-2013

1,984 cc

92,000 km

SUV

Available

Extremely Well Maintained, Low Mileage, Regular Service, 100% Accident Free, Panoramic Roof, New Set Of Tyres.



Posted: 19-Feb-2019 Tags: 2013 Audi Q5, 2013 audi q5, Audi Q5, audi q5, Audi Q5, q5, Used Audi

SPACE CHARGE



Audi Q5 3.0A TFSI Quattro

\$99,900

\$18,660 /yr

31-Jan-2013

2,995 cc

87,000 km

SUV

Available

Powerful Supercharged Engine And Quattro 4WD, Cared For By Reputable Audi Specialist Advantage VAG. Tastefully Upgraded With Genuine Audi Parts And Top Quality Aftermarket Components. Fully Loaded, Hi...



Carro
Posted: 25-Jan-2019 Tags: 2013 Audi Q5, 2013 audi q5, Audi Q5, audi q5, Audi Q5, q5, Used Audi

CONSIGNMENT



Audi Q5 2.0A TFSI Quattro

\$90,888

\$15,580 /yr

26-Mar-2013

1,984 cc

23,000 km

SUV

Available

1 Owner Only. Genuine Low Mileage. Car In Pristine Condition. Comes With 4 Brand New Tyre S. All Servicing Records At Audi. View To Appreciate!



Posted: 16-Feb-2019 Tags: 2013 Audi Q5, 2013 audi q5, Audi Q5, audi q5, Audi Q5, q5, Used Audi

DIRECT OWNER



Audi Q5 2.0A TFSI Quattro

\$89,800

\$14,540 /yr

19-Apr-2013

1,984 cc

44,000 km

SUV

Available

Interest Rate 2.18%, Best Price And Lowest Interest! Super Low Mileage Of 44000km! Car In Tip Top And Near New Car Condition, View And Test Drive To Believe!

Auto Zoom Enterprise Pte Ltd.



Posted: 26-Feb-2019 Tags: 2013 Audi Q5, 2013 audi q5, Audi Q5, audi q5, Audi Q5, q5, Used Audi

PREMIUM Q5



Plug & Play Camera For Parking With Ease

Plug & Play Audi reverse camera for Audi car models such as A3/A4/A5/A6/Q3/Q5. Comes with 1 year warranty

More info about this product



Audi Q5 2.0A TFSI Quattro

\$89,800

\$14,840 /yr

14-May-2013

1,984 cc

42,666 km

SUV

Available

High Loan Available With High Approval Rate. Balloon Scheme Available. All Vehicles Are Inspected By Our Professional Team For Highest Quality. Extended Warranty Available. Call To Arrange For Viewing ...



Posted: 23-Feb-2019 Tags: 2013 Audi Q5, 2013 audi q5, Audi Q5, audi q5, Audi Q5, q5, Used Audi



Audi Q5 2.0A TFSI Quattro

\$89,800

\$14,190 /yr

23-Jul-2013

1,984 cc

99,832 km

SUV

Available

Full Loan Available! Other Loan Packages From Bank/In House/Balloon Scheme Available With Most Attractive And 100% Fast Approval Rates! Very Low Mileage Superbly Well Maintained By Agent Since Day One...

Le Motor Enterprise



Posted: 23-Feb-2019 Tags: 2013 Audi Q5, 2013 audi q5, Audi Q5, audi q5, Audi Q5, q5, Used Audi

PREMIUM Q5

Save this search criteria, to get email alerts whenever a match is found.



Save Search

Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

SHORTLISTED HISTORY

Compare

view Expired ads

20 results/page

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKL 6100 L

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,888.00	\$ 1,888.00
2	REAR BUMPER FIXING PARTS	\$ 150.00	
3	REAR WHEEL COVER-LH/RH	2 \$ 146.00	\$ 146.00
4	TAIL LIGHT-LH	\$ 273.00	\$ 273.00
5	REAR BUMPER GUIDE SECTION-LH/RH	2 \$ 98.00	
6	REAR BUMPER SPOILER	\$ 714.00	\$ 714.00
7	REAR BUMPER COVER (Honeycomb trim - scratch)	\$ 672.00	\$ 672.00
8	REAR BUMPER TRIM (bumper lower centre trim - dented)	\$ 254.00	\$ 254.00
9	REAR BUMPER CARRIER	\$ 598.00	
10	REAR BUMER HOLDER BRACKET-LH/RH	2 \$ 390.00	
11	REAR SENSOR	3 \$ 629.00	
12	REAR SILENCER-LH	\$ 2,153.00	
13	REAR SILENCER DUAL CLIP-LH	\$ 49.00	
14	REAR BRACKET-LH/RH	2 \$ 104.00	
15	SUNDRIES	\$ 500.00	
TOTAL SPARE PARTS CHARGES		\$ 8,618.00	\$ 3,947.00
TOTAL LABOUR CHARGES		\$ 2,902.00	\$ 1,872.00
GRAND TOTAL		\$ 11,520.00	\$ 5,819.00

All charges are not inclusive of GST

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

↓
Final
amount

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0205/2019/GW
Date	:	16-Feb-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : SHC 8794 D

India International Insurance Pte Ltd

64 Cecil Street

#04-00/05-00 IOB Building

Singapore 049711

Attn: Motor Claims Dept

Tel: 6347 6100 Fax: 6224 4174

Owner's Name	:	Mr. Hughes Nicholas William Morris
Address	:	8 Pasir Ris Ave Singapore 519675
Telephone	:	HP +65 91866348
Type of Claim	:	Third Party Claims
Policy No.	:	2100384335-04
Vehicle No	:	SKL 6100 L
Model Code	:	Q5 3.0 TFSI QU
Model / Year	:	Nov-13
Engine No	:	CTV 002929
Chassis No	:	WAUZZZ8R2DA070696
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-Feb-19
Place of Accident	:	Simei Street 1 & Simei Rise Insection

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 22 February 2019 1:56 PM
To: Claims; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Pooi Chin Han Daniel
Subject: RE: ACCIDENT INVOLVING SKL 6100 L AND YOUR INSURED SHC8794D DATED ON 14/02/2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKL6100L and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

2:33pm @ 22/2/19
person @ Tony
vehicle in

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: 22 February, 2019 11:23 AM
To: Motor Claim - III <motorclaim@iii.com.sg>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKL 6100 L AND YOUR INSURED SHC8794D DATED ON 14/02/2019

Dear Gabriel,

Kindly assign to LKK Auto Consultants Pte Ltd to survey this vehicle.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Monday, 18 February, 2019 9:47 AM

To: 'Claims Dept' <claims@premiumauto.com.sg>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: RE: ACCIDENT INVOLVING SKL 6100 L AND YOUR INSURED SHC8794D DATED ON 14/02/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: 16 February, 2019 10:15 AM

To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>; 'Claims Dept'

<claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKL 6100 L AND YOUR INSURED SHC8794D DATED ON 14/02/2019

Dear Mekavathanan,

Attached is the repair estimates for your kind reference.

Thank You.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 16 February 2019 10:13 AM

To: 'Mekavathanan Sarangapani'

Cc: 'Dhanya B.Purushothaman'; 'Gabriel Wee'; 'Pool Chin Han Daniel'; 'Sundari Nagarajan - III'; 'Claims Dept'

Subject: RE: ACCIDENT INVOLVING SKL 6100 L AND YOUR INSURED SHC8794D DATED ON 14/02/2019

Dear Mekavathanan,

Noted. We accept your offer on direct settlement with 100% liability in our client's favour and To avoid dispute on the LOU/LOR rate. We will follow the benchmark rate for 1800cc and above LOU \$100/DAY or LOR \$180/DAY.

Thank You.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Mekavathanan Sarangapani [mailto:mekavathanan@iii.com.sg]
Sent: Friday, 15 February 2019 8:36 AM
To: Mastura; Motor Claim - III; claims@premiumauto.com.sg
Cc: Dhanya B.Purushothaman; Gabriel Wee; Pooi Chin Han Daniel; Sundari Nagarajan - III
Subject: RE: ACCIDENT INVOLVING SKL 6100 L AND YOUR INSURED SHC8794D DATED ON 14/02/2019

Without prejudice

We are alright for direct settlement for this case.

Best Regards,

Mekavathanan
HOD
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6105 Fax: 6224 4174



From: Mastura [mailto:mastura@premiumauto.com.sg]
Sent: Thursday, February 14, 2019 6:00 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; claims@premiumauto.com.sg
Subject: ACCIDENT INVOLVING SKL 6100 L AND YOUR INSURED SHC8794D DATED ON 14/02/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Do take note, kindly arrange the survey on 22/02/2019, Friday, 11 AM.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 8 March 2019 11:25 AM
To: 'Claims'
Cc: Admin A
Subject: RTA involving vehicle nos. SHC 8794D and SKL 6100L on 14/02/2019

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III19003379/Afa3
Your Ref: SKL 6100L

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Print Received Message

This mail is associated with :

***SKL6100L (MCT19020386)**
[SHC8794D]

TP
HUGHES NICHOLAS WILLIAM MORRIS
Feb 14 2019 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Premium Automobiles Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 07/03/2019 11:27 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SKL6100L - Claim Handler: Pool Chin Han Daniel

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Feb 2019 15:54	Cim Veh Model Changed	(201613) AUDI Q5 2.0 TFSI Quattro (A).	[A] HOW MEI KWAN
2	22 Feb 2019 15:54	Cim Created	Reg No: SKL6100L. Acct Date: 2019/02/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] HOW MEI KWAN
3	22 Feb 2019 15:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	22 Feb 2019 15:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/05	[A] HOW MEI KWAN
5	22 Feb 2019 15:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	22 Feb 2019 15:55	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	22 Feb 2019 15:55	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	27 Feb 2019 17:17	Cim Veh Model Changed	(201613) -> (206221) AUDI Q5 3.0 TFSI QUATTRO (A).	[] Merimen Administrator
9	06 Mar 2019 09:46	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: BOLA 27, Old rear-ended TP vehicle.	[A] Chong Poh Kin
10	07 Mar 2019 11:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/05, Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
11	07 Mar 2019 11:27	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan

Date From

◀

📅

▶

Date To

◀

📅

▶

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2077779	06/03/2019 17:01	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKL6100L	Pool Chin Han Daniel	xx.xx

Your Ref: SHC 8794 D / CC4/III19003379/Ata3

PA/TP/0205/2019/SM

22 MARCH 2019

Mr. Hughes Nicholas William Morris
8 Pasir Ris Avenue
Singapore 519675

India International Ins Pte Ltd

64 Cecil Street
#04/05 IOB Building
Singapore 049711
Attn: Motor Claims Dept

Dear Sir/Mdm,

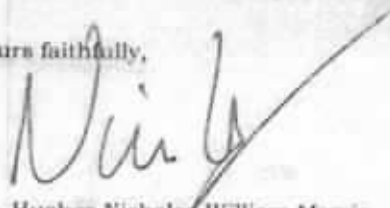
**ACCIDENT INVOLVING VEHICLES SKL6100L / SHC8794D
AT SIMEI STREET 1 & SIMEI RISE INTERSECTION ON 14
FEBRUARY 2019.**

I am the registered owner of SKL 6100 L. Mr. Hughes Nicholas William Morris

I confirm that I will be claiming for Loss of Use / Rental Charges / Repair Cost and hereby authorize your esteemed company to settle the Loss of Use / Rental Charges and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Hughes Nicholas William Morris

Copy to Norah Khai, Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2223
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2223
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:39

Company Reg. No. 199902271W
GST Reg. No. 199902271W

INDIA INT'L INS. PTE LTD MOTOR CLAIM DEPT. 64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711 049711 ATTN: LALITHA/BAKIS/INDRA	Invoice No: 85014348 Date : 14/10/2019 Order : SKL6100L Term : 30	Account: 10005 (T 0) INDIA INT'L INS. PTE LTD MOTOR CLAIM DEPT. 64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711
---	--	---

Regn No: SKL6100L (V 20522) Regn Date: 29/11/2013 Mileage: 76494 WIP No.: 42702
Model: Q5 3.0 TFSI QU 8RB07A (YOM 201 Chassis: WAUZZZ8R2DA070696 Engine: CTV 002929 Dept: u
You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	700.00	1.00	700.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	700.00	1.00	700.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8R0807833G 1RR	(A) (GER) SPOILER 28.0	1.00	714.00	714.00
X	A8R0945095	(SK) TAILLIGHT	1.00	273.00	273.00
X	A8R0807823E	007138/(SK) COVER 21/	1.00	672.00	672.00
X	A8R0807303B GRU	BUMPER S-LINE	1.00	1888.00	1,888.00
X	A8R0853828C 4U8	COVER	1.00	73.00	73.00
X	A8R0853827C 4U8	COVER	1.00	73.00	73.00
X	A8R0807819H 1RR	(A) (SK) TRIM 28.02.19	1.00	254.00	254.00
Parts		3,947.00			
Labour		0.00			
Sublet		1,872.00			
Menu		0.00			
Lubricant		0.00			
				Sub-Total	5,819.00
				7% GST	407.33
				Grand Total	6,226.33



15/10

Received by

For & on behalf of
Premium Automobiles Pte Ltd

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2



Print Date/Time : 14 Feb 2019 / 13:02:41

Receipt Date/Time : 14 Feb 2019 / 13:02:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190214-001299

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHC8794D As at 14 Feb 2019/08:20:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHC8794D Enquiry Fee 20190214130139180607	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx5126 Credit Card: Visa/MasterCard			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Received Message

This mail is associated with :

***SKL6100L (MCT19020386)
[SHC8794D]**

TP

HUGHES NICHOLAS WILLIAM MORRIS

Feb 14 2019 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Premium Automobiles Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 23/10/2019 14:52 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6533.78) - SKL6100L - Claim Handler: Pooi Chin Han Daniel

Approved:6533.78:Request TP WS to issue Tax Invoice for Repairs in III's favour

Premium Automobiles

India International Insurance Pte Ltd
60 Cecil Street
#04-#05 IOB Building
Singapore 049711
Attn: Peter Chelliah / Motor Claims Dept
Your Ref: SHC 8794 D / CC4/III19003379/Afa3

Norah Khai
6768 9925
6841 1183
nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0205/2019/NH

16 OCT 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SKL 6100 L, Audi Q5 3.0 TFSI QU.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above mentioned vehicle, **SKL 6100 L**, claimants, **Mr. Hughes Nicholas William Morris**, please find the related document as per attached.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85014348 – S\$ 6,226.33.
2. A copy of Discharge Voucher duly signed by client
3. A copy of Letter of Authorisation duly signed by the client
4. Loss of Use – S\$ 300.00 (S\$100.00 x 3 working days)
5. LTA Search Fee – S\$7.45

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9925.

Regards

This is a computer generated document. No signature is required.

Norah Khai
Claims Dept

Encls
India Int' Ins – SKL 6100 L

Premium Automobiles

Telefax

to India International Ins Pte Ltd
64 Cecil Street
#04/05 IOB Building
Singapore 049711
Attn: Motor Claims Dept
Your Ref: SHC 8794 D / CC4/III19003379/Afa3

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0205/2019/SM
22 MARCH 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

1 total pages

Make & Model : Audi Q5 3.0 TFSI QU
Vehicle Chassis No. : WAUZZZ8R2DA070696
Vehicle Regn No. : SKL 6100 L
Vehicle Mileage : 69486 KM
Vehicle Owner : MR. HUGHES NICHOLAS WILLIAM MORRIS
Certificate No : 2100384335-04
Liability : Direct Settlement by Mekavathanan Sarangapani of
India International Insurance Pte Ltd via email
dated 15/02/2019.
Accident Date : 14 FEBRUARY 2019
Place : SIMEI STREET 1 & SIMEI RISE INTERSECTION
Repair Cost : \$ 6,533.78
WIP No. : 42702
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

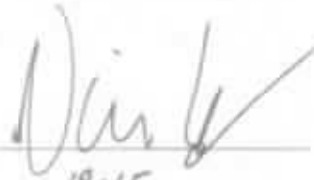
Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6306 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


18:15
22 MARCH 2019



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : HUGHES NICHOLAS WILLIAM MORRIS
Period of Insurance : 29 Nov 2018 To 28 Nov 2019
Engine No. : CTV002929
Chassis No. : WAUZZZ8R2DA070696

Vehicle No. : SKL6100L
Policy No. : 2100384335-04
Endorsement No. :
Issued Date : 27 Nov 2018

ABOUT THE COVER

Make/Model : AUDI Q5 3.0 TFSI QU (DYNAMIC STEERING)
Engine Capacity/Tonnage : 2,995.00 CC Sum Insured : Market Value First Year of Registration : 2013
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

HUGHES NICHOLAS WILLIAM MORRIS - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125231

PREMIUM LEASING - CK
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Premium Automobiles

Cecilia

India International Insurance Pte Ltd
60 Cecil Street
#04-#05 IOB Building
Singapore 049711
Attn: Peter Chelliah / Motor Claims Dept
Your Ref: SHC 8794 D / CC4/III19003379/Afa3

Norah Khai
6768 9925
6841 1183
nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0205/2019/NH

16 OCT 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SKL 6100 L, Audi Q5 3.0 TFSI QU.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above mentioned vehicle, **SKL 6100 L**, claimants,
Mr. Hughes Nicholas William Morris, please find the related document as
per attached.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85014348 – S\$ 6,226.33.
2. A copy of Discharge Voucher duly signed by client
3. A copy of Letter of Authorisation duly signed by the client
4. Loss of Use – S\$ 300.00 (S\$100.00 x 3 working days)
5. LTA Search Fee – S\$7.45

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9925.

Regards

This is a computer generated document. No signature is required.

Norah Khai
Claims Dept

Encls
India Int' Ins – SKL 6100 L

Your Ref: SHC 8794 D / CC4/III19003379/Afa3

PA/TP/0205/2019/SM

22 MARCH 2019

Mr. Hughes Nicholas William Morris
8 Pasir Ris Avenue
Singapore 519675

India International Ins Pte Ltd

64 Cecil Street
#04/05 IOB Building
Singapore 049711
Attn: Motor Claims Dept

Dear Sir/Mdm,

**ACCIDENT INVOLVING VEHICLES SKL6100L / SHC8794D
AT SIMEI STREET 1 & SIMEI RISE INTERSECTION ON 14
FEBRUARY 2019.**

I am the registered owner of SKL 6100 L , Mr. Hughes Nicholas William Morris

I confirm that I will be claiming for Loss of Use / Rental Charges / Repair Cost and hereby authorize your esteemed company to settle the Loss of Use / Rental Charges and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Hughes Nicholas William Morris

Copy to Norah Khai, Premium Automobiles Pte Ltd

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19020386
Claimant Ref: SKL 6100L

We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 6226.33 (repair cost), S\$ 300.00 (loss of use/~~vehicle~~), S\$ 7.45 (search fee), vehicle no. SKL 6100L that was damaged pursuant to the accident which occurred on 14/02/2019 (date) at SIMEI STREET 1 & SIMEI RISE INTERSECTION (location) involving vehicle no. SHC 8794 D (insured vehicle). This is pursuant to the inspection conducted on 22/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HUGHES NICOLAS WILLIAM MORRIS ("the third party claimant") of vehicle no. SKL 6100L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to ~~SKL 6100L~~ (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,533.78 PREMIUM AUTOMOBILES PTE LTD

Dated this 16th day of October 20 19

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

SITI MARSILLA M ISMAIL

S8910260Z

55 UBI ROAD 1, SINGAPORE 408699

SINGAPOREAN

CLAIMS ADVISOR

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK

Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

T59607188R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 8828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:39

Company Reg. No. 199902271W
GST Reg. No. 199902271W

INDIA INT'L INS. PTE LTD MOTOR CLAIM DEPT. 64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711 049711 ATTN: LALITHA/BAKIS/INDRA	Invoice No: 85014348 Date : 14/10/2019 Order : SKL6100L Term : 30	Account: 10005 (T 0) INDIA INT'L INS. PTE LTD MOTOR CLAIM DEPT. 64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711
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Regn No: SKL6100L (V 20522) Regn Date: 29/11/2013 Mileage: 76494 WIP No.: 42702

Model: Q5 3.0 TFSI QU 8RR07A (YOM 201 Chassis: WAUZZZ8R2DA070696 Engine: CTV 002929 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	700.00	1.00	700.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	700.00	1.00	700.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8R0807833G 1RR	(A) (GER) SPOILER 28.0	1.00	714.00	714.00
X	A8R0945095	(SK) TAILLIGHT	1.00	273.00	273.00
X	A8R0807823E	007139/(SK) COVER 21/	1.00	672.00	672.00
X	A8R0807303B GRU	BUMPER S-LINE	1.00	1888.00	1,888.00
X	A8R0853828C 4U8	COVER	1.00	73.00	73.00
X	A8R0853827C 4U8	COVER	1.00	73.00	73.00
X	A8R0807819H 1RR	(A) (SK) TRIM 28.02.19	1.00	254.00	254.00

Parts 3,947.00
Labour 0.00
Sublet 1,872.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,819.00

7% GST 407.33

Grand Total 6,226.33



15/10

Received by

For & on behalf of
Premium Automobiles Pte Ltd

[> Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2



Print Date/Time : 14 Feb 2019 / 13:02:41

Receipt Date/Time : 14 Feb 2019 / 13:02:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190214-001299

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC8794D				
As at 14 Feb 2019/08:20:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHC8794D Enquiry Fee 20190214130139180607	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx5126	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Mar 2019 Edit Reg		22 Feb 2019 00:00 Edit Adj Rpt	S\$5,819.00 Edit Estimates	S\$5,819.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	HUGHES NICHOLAS WILLIAM MORRIS, ID: G5609161R								
Vehicle Reg. No.:	SKL6100L	Date of Loss:	14/02/2019 08:00 - :59 [62 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19020386	Policy/Cover Note No.:	MCOMD015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHC8794D	Policy No. (Claimant):	2100384335-04						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 05/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (23/10/2019): Alert - Adj Mandate Approved (S\$6533.78) - SKL6100L - Claim Handler: Pool Chin H... III_SG (07/03/2019): Alert - Adj Mandate Approved (S\$0.00) - SKL6100L - Claim Handler: Pool Chin Han ... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKL6100L (MCT19020386)
[SHC8794D]
TP
HUGHES NICHOLAS WILLIAM MORRIS
Feb 14 2019 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	06/03/19 17:01	Video - Accident IV	Load MP4		

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit		

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
2	06/03/19 09:49	Chassis Number	Load JPG	<input checked="" type="checkbox"/>	
3	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
4	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
5	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
6	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
7	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
8	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
9	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
10	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
11	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
12	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
13	06/03/19 09:49	General View	Load JPG	<input checked="" type="checkbox"/>	
14	30/09/19 18:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
15	30/09/19 18:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
16	30/09/19 18:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
17	30/09/19 18:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
18	30/09/19 18:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
19	30/09/19 18:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
20	30/09/19 18:22	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	22/02/19 16:14	ACKNOWLEDGEMENT EMAIL TO III DD 22.02.2019	Load PDF		
2	25/02/19 19:49	TP GIA REPORT	Load PDF		
3	25/02/19 21:06	TP ESTIMATE - MARKED	Load PDF		
4	16/10/19 19:16	LOD AND OTHER DOCUMENTS	Load PDF		
5	21/10/19 14:33	WORKSHOP INVOICE	Load PDF		
6	21/10/19 14:33	LTA SEARCH	Load PDF		
7	21/10/19 14:33	LOD	Load PDF		
8	04/11/19 09:00	AUTHORISATION TO ACT FORM	Load PDF		
9	04/11/19 09:00	DISCHARGE VOUCHER	Load PDF		

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	25/02/19 09:06	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19003379/AGA3Q2

Date: 04/11/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SKL6100L Insured Vehicle No: SHC8794D
 Date of Loss: 14/02/2019 Nature of Claim: TP Claim No: MCT19020386

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKL6100L
 Make & Model: AUDI Q5, 3.0 TFSI QUATTRO (A) Engine No: CTV002929
 Reg. Date: 29/11/2013 (Man. Year: 2013) Chassis No: WAUZZZ8R2DA070696
 Colour: White Odometer: 68382 km
 Engine Capacity: 2995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/45 R20 Rear Tyre Size: 255/45 R20
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,618.00	3,947.00	4,671.00	54.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,902.00	1,872.00	1,030.00	35.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,520.00	5,819.00	5,701.00	49.49
+ GST 7.00/7.00% (S\$)	806.40	407.33	399.07	49.49
Nett Amount (S\$)	12,326.40	6,226.33	6,100.07	49.49
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,533.78		

INSPECTION

Date of Assignment: 22/02/2019
 Date Inspected: 22/02/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Oct 2019)
Parts:	M1-SUV	AUDI Q5 3.0 TFSI QUATTRO (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKL6100L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,888.00 FS	*1,888.00 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	150.00 FS	*- FS
3	2		*REAR WHEEL COVER -LH/RH	Necessary	146.00 FS	*146.00 FS
4	1		*TAIL LIGHT -LH	Cracked	273.00 FS	*273.00 FS
5	2		*REAR BUMPER GUIDE SECTION -LH/RH	Not Necessary	98.00 FS	*- FS
6	1		*REAR BUMPER SPOILER	Cut	714.00 FS	*714.00 FS
7	1		*REAR BUMPER COVER	Cut	672.00 FS	*672.00 FS
8	1		*REAR BUMPER TRIM	Cut	254.00 FS	*254.00 FS
9	1		*REAR BUMPER CARRIER	Not Necessary	598.00 FS	*- FS
10	2		*REAR BUMPER HOLDER BRACKET -LH/RH	Not Necessary	390.00 FS	*- FS
11	3		*REAR SENSOR	Not Necessary	629.00 FS	*- FS
12	1		*REAR SILENCER -LH	Not Necessary	2,153.00 FS	*- FS
13	1		*REAR SILENCER DUAL CLIP -LH	Not Necessary	49.00 FS	*- FS
14	2		*REAR BRACKET -LH/RH	Not Necessary	104.00 FS	*- FS
15	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS
Total Parts (S\$)					8,618.00	3,947.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID .CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,050.00	700.00
3	TO RESPRAY REAR BUMPER	New	900.00	700.00
4	TO REMOVE AND RENEW LHS REAR EXHAUT SILENCER .TO ALIGN TO POSITION	New	480.00	0.00
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			2,902.00	1,872.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >