

## Asher Sng (LKKAuto)

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 3 April 2019 3:09 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] Our Ref: 18/19/19/VC05/021444 Pre-Repair Inspection for SLM 2485 K // Accident on 20/02/2019 @ 17:55HR at along PIE(Changi), before KJE Exit involving SLM 2485 K & GV 8755 D [External General]

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

### Lonpac External - General

Dear Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Tuesday, 2 April, 2019 5:59 PM  
**To:** ONG LI LI; GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** [MANDATE REQUEST] RE: Our Ref: 18/19/19/VC05/021444 Pre-Repair Inspection for SLM 2485 K // Accident on 20/02/2019 @ 17:55HR at along PIE(Changi), before KJE Exit involving SLM 2485 K & GV 8755 D [External General]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 25/02/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to repairer **ZOOM AUTOWERKS PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 25,575.98	\$ 11,200.00

2. Loss of Use (9days x \$120.00)	\$ 1,080.00	\$ 720.00 (9days x \$80.00)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45
<b>Total</b>	<b>\$ 26,692.43</b>	<b>\$ 11,956.45</b>

\*\*8 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)

**Sent:** Thursday, 14 March 2019 9:46 AM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VC05/021444 Pre-Repair Inspection for SLM 2485 K // Accident on 20/02/2019 @ 17:55HR at along PIE(Changi), before KJE Exit involving SLM 2485 K & GV 8755 D [External General]

Hi Li Li,

We refer to the above matter.

Enclosed the preliminary Advise and estimate for your perusal.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Monday, 25 February 2019 5:47 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto)

<[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VC05/021444 Pre-Repair Inspection for SLM 2485 K // Accident on 20/02/2019 @ 17:55HR at along PIE(Changi), before KJE Exit involving SLM 2485 K & GV 8755 D [External General]

## Lonpac External - General

Hi Shu Pei

Please see attached.

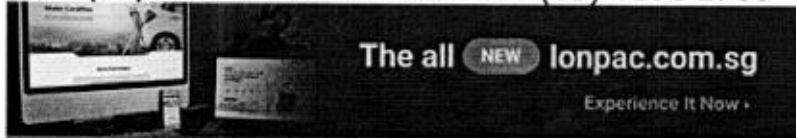
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Monday, 25 February, 2019 5:26 PM

**To:** ONG LI LI; GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAuto)

**Subject:** RE: Our Ref: 18/19/19/VC05/021444 Pre-Repair Inspection for SLM 2485 K // Accident on 20/02/2019 @ 17:55HR at along PIE(Changi), before KJE Exit involving SLM 2485 K & GV 8755 D [External General]

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 2485K at M/s Zoom Autowerks Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 21 February 2019 4:42 PM

To: 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: Our Ref: 18/19/19/VC05/021444 Pre-Repair Inspection for SLM 2485 K // Accident on 20/02/2019 @ 17:55HR at along PIE(Changi), before KJE Exit involving SLM 2485 K & GV 8755 D [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer agreed survey on 22/02/2019.

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Thursday, 21 February 2019 3:44 PM

**To:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Our Ref: 18/19/19/VC05/021444 Pre-Repair Inspection for SLM 2485 K // Accident on 20/02/2019 @ 17:55HR at along PIE(Changi), before KJE Exit involving SLM 2485 K & GV 8755 D [External General]

## Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

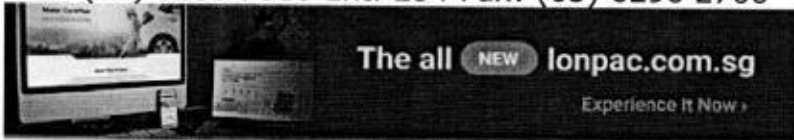
We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	

6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]  
**Sent:** Thursday, 21 February, 2019 2:51 PM  
**To:** MT\_Claim\_SG  
**Subject:** Pre-Repair Inspection for SLM 2485 K // Accident on 20/02/2019 @ 17:55HR at along PIE(Changi), before KJE Exit involving SLM 2485 K & GV 8755 D

Dear Sir/Madam,

We are instructed by Autobahn Rent A Car Pte Ltd to notify you of a road traffic accident on 20/02/2019 at about 17:55HR at along PIE(Changi), before KJE Exit involving our client's vehicle registration number SLM 2485 K and vehicle registration number GV 8755 D driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey

of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

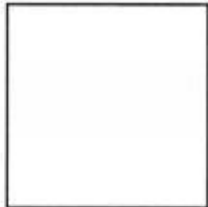
Please contact me @ 9450 7920, should you require more information.

**Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.**

Warmest Regards,  
**Elin Cai**

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
☎9450 7920  
✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

To: **Lonpac Insurance Bhd.**  
300 Beach Road #17-04/07  
The Concourse  
Singapore 199555

Attn: **Motor Claims Department**

Date: 13<sup>th</sup> March 2019

Dear Sir/Madam,

Claimant: **Autobahn Rent A Car Pte Ltd**  
6001 Beach Road #08-06  
Golden Mile Tower Singapore 199589

**"WITHOUT PREJUDICE"**

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 20/02/2019 at along PIE(Changi) before KJE Exit involving our client's vehicle registration number SLM 2485 K and vehicle registration number GV 8755 D driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$11,200.00
2) Loss of Use (SGD\$120.00 x 9Days)	\$1,080.00
3) LTA Search Fee	\$7.45
4) Purchase of GIA Reports	\$43.00

**Total :** **\$12,330.45**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- LTA Search Fee Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

***Elin Cai***

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



## ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring  
#08-1339 Singapore 470130  
Tel: 9450 7920  
✉ zoomautowerks@gmail.com

### LETTER OF AUTHORIZATION

Accident on 20/02/19 @ 17:55 along PTECHANGI, before KJE EXIT.  
Involving vehicles SLM2485K, and AV 8755D.

In consideration of Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130, repairing my/our motor vehicle no SLM2485K at my request, I/We, Autobahn Rent A Car Pte Ltd ("the claimant") of \_\_\_\_\_ (address) bearing NRIC No 201607970Z the owner of motor vehicle no SLM2485K, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Zoom Autowerks Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Zoom Autowerks Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Zoom Autowerks Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Zoom Autowerks Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Zoom Autowerks Pte Ltd shall amount to a good discharge of Zoom Autowerks Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 20 day of 02 (month) 20 19 (year)



Signed by "the claimant"

Name: Autobahn Rent A Car Pte Ltd

NRIC No: 201607970Z



Signed by Zoom Autowerks Pte Ltd

Name: Elin Lai



# LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC05/021444  
DATE : 15 APRIL 2019

## DISCHARGE VOUCHER

I/We, AUTOBAHN REAT A CAR PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner GV 8755D the sum of Singapore Dollars ELEVEN THOUSAND NINE HUNDRED FIFTY SIX AND CENTS FORTY FIVE ONLY, (\$11,956.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SLM 2485K on 20/02/2019 along/at PIE (CHANGI) BEFORE KJE EXIT.

I/We hereby agree to indemnify and keep indemnify (**MENG LEE POW /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s ZOOM AUTOWERKS PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date

AUTOBAHN REAT A CAR PTE LTD 17/04/2019  
Name of vehicle owner/Date

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

**INVOICE**

To: **Lonpac Insurance Bhd.**  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Invoice No. : ZI0000165  
Date : 18/4/2019  
VRN : SLM 2485 K  
Make & Model : Toyota Prius  
DOA : 20/2/2019  
Terms : COD

S/N.	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			11,200.00
2	Loss of Rental (\$80.00 x 9Days)			720.00
3	LTA Search Fee			7.45
4	Purchase of GIA Reports			29.00

**TOTAL :** **\$11,956.45**

I agree to the price as listed above and confirm that  
goods are received in good condition.



(Customer's Signature )

(by Zoom Autowerks Pte Ltd)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-028765  
Date of Request: 22/02/2019

Your Ref No: WALK IN SHEN

ZOOM AUTOWERKS PTE LTD  
130 BEDOK RESERVOIR ROAD, EUNOS SPRING, #08-1339  
SINGAPORE 470130

Dear Sir/Madam,

Your Vehicle No: SLM2485K  
Date of Accident: 20/02/2019  
Place of Accident: PIE  
Involving Vehicle No: SKV7223G, GV8755D

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

**TAX INVOICE**

Our Ref No: GR-19-028766  
Date of Request: 22/02/2019

Your Ref No: WALK IN SHEN

ZOOM AUTOWERKS PTE LTD  
130 BEDOK RESERVOIR ROAD, EUNOS SPRING, #08-1339  
SINGAPORE 470130

Dear Sir/Madam,

Date of Accident: 20/02/2019  
Vehicle No: SLM2485K  
Place of Accident: PIE (CHANGI) BEFORE KJE EXIT  
Involving Vehicle No: SKV7223G

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKV7223G	PIE (CHANGI) BEFORE KJE EXIT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-028769  
Date of Request: 22/02/2019

Your Ref No: WALK IN SHEN

ZOOM AUTOWERKS PTE LTD  
130 BEDOK RESERVOIR ROAD, EUNOS SPRING, #08-1339  
SINGAPORE 470130

Dear Sir/Madam,

Date of Accident: 20/02/2019  
Vehicle No: SLM2485K  
Place of Accident: PIE (CHANGI) BEFORE KJE EXIT  
Involving Vehicle No: GV8755D

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GV8755D	PIE (CHANGI) BEFORE KJE EXIT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006520-2

Print Date/Time : 20 Feb 2019 / 20:10:54

Receipt Date/Time : 20 Feb 2019 / 20:10:47

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190220-003768

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GV8755D As at 20 Feb 2019/17:55:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GV8755D Enquiry Fee 20190220200948662538	7.00	0.49	7.49
<b>Sub-Total</b>		<b>7.00</b>	<b>0.49</b>	<b>7.49</b>
<b>Total Before Rounding</b>		<b>7.00</b>	<b>0.49</b>	<b>7.49</b>
<b>Rounding Difference</b>				<b>0.04</b>
<b>Total Amount Payable</b>				<b>7.45</b>
Paid By				
	xxxxxxxxxxxx0962	Credit Card: Visa /MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.