

INS. CASE OWNER: CCP AXA1900 IDAC: 7/1/19

Surveyor: KSC DOI: 21/7/19 Date / Time: 8/21/19

Registered in Merimen: g

Pre-assign / CCU / FTE: YN8582P

Insured Vehicle No.: YN8582P Claim No.: SAHMOLESC/100450

Name of Insured: BMC EXIMP PTE Policy No.: VLA/P1640609

Insured Tel No.: HP: 21/7/19 Make / Model: MITSUBISHI

Excess Sec II :SS D.O.A: 21/7/19 Place of Accident: 4km BNS AVE

Is driver the owner? (YES / NO) Nature of Accident: THIEF

If NO, Driver Name / Age: THIEF OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.: (V/L: YES / NO) Insured Liability: % Final ? Yes / No

GBB 843A

INSRS: CHENG HOE WSP: MOE Tel: MOE Liability: MOE RMKS: MOE

INSRS: MOE WSP: MOE Tel: MOE Liability: MOE RMKS: MOE

INSRS: MOE WSP: MOE Tel: MOE Liability: MOE RMKS: MOE

INSRS: MOE WSP: MOE Tel: MOE Liability: MOE RMKS: MOE

Date / Time	STAGE	DATE / PIC
3/4/19 @ 12:22pm	Non-Reporting 1st (1st)	
	Non-Reporting 1st (2nd)	
	Non-Reporting 1st (Final)	
	Notification 1st (if non-pickup)	
	Call OI	
	After call 1st to OI	
	Documentation Check List: Handler Typist	
	Notification 1st (if non-pickup)	
	After call 1st to OI	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 3/4/19 Sent By: CHENG HOE

FINALIZATION Date/Time: 3/4/19 Confirm with: CHENG HOE

Repair Cost: US \$3500.00 (8 days) Reduction: 21/7/19

FINAL SETTLEMENT Date/Time: 3/4/19 Confirm with: CHENG HOE

Final Liability: % (Agreed / (e.g. BOLA S/N No. 21/7/19)

Repair Cost: US \$3531.00

Loss of Rental (LOR): US \$700.00 (5 days)

Loss of Use (LOU): US \$700.00 (5 days)

Loss of Income (LOI): US \$700.00 (5 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: US \$2.00

Medical: US \$

Disbursement: US \$ (e.g. Tow/Independent)

Legal Cost: US \$

Total: US \$4233.00 Global Sum SS: 4200.00

FINAL PAYMENT Date/Time: 3/4/19 Confirm with: CHENG HOE

Payee 1: US \$4200.00 Name 1: CHENG HOE MOTOR PK LTD

Payee 2: (Strike if N.A.) US \$ Name 2:

Payee 3: (Strike if N.A.) US \$ Name 3:

ASS. REC. BY:

REF:

A/A/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

GIA / PR Seon:

Est. Repairs:

Lum Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

File pass to

V/L Sp & 3300/ here in calculation (Red = \$2696.19/45%)

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I: (\$

☐: Prel. Report☐: Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐: Site Insp (\$☐: Interview (\$☐: Tech Invs (\$☐: Weekend (\$

Survey Fee:

Transportation:

S - RS - SI

Fees

Others

TOTAL

Veh No:

GBB843A Yr Regn: 07, 08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Hiac

c.c.

2800

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

458001

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KD1120 - 00081192

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

1P5R15x8

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

6 mm

Rear

R/Bal.

6 mm

L/Bal.

4 mm

L/Bal.

6 mm

D.O.A.

21/2/19

D.O.I.

22/2/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S Rec

The UIC / Chassis frame / Body Structure affected due to collision.

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

Q153843A
 TP/AXA

M/S : AXA INSURANCE (S) PTE LTD

8 SHENTON WAY
 #27-02 AXA TOWER
 SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department \ THE MOTOR

WS Ref: TP/AXA/YS

Claim Type: Third Party

Accident Date: 21/02/2019

TP Veh Reg No: YN8582P

Estimate No: ES1991188/YISHUN

Date: 22 Feb 2019

Policy No: DMCVSN3044371800

Veh Reg No: GBB843A

Make/Model: TOYOTA HIACE 2.5 M

Chassis No: KDH2000081192

Engine No: 2KD1628495

Reg. Date: 11/07/2008

Estimate Repair Cost to Vehicle No :GBB843A

PAGE:1/1

Description	U/Price	Quantity	List Price	Amount
			<u>SS</u>	<u>SS</u>
List Price				
1 REAR LH SIDE PANEL	1,321.80	1 PC	1,321.80	✓
2 LH SLIDING DOOR ROLLER TRUCK	475.45	1 PC	475.45	✓
3 LH SLIDING DOOR ROLLER TRUCK JOINT END	90.50	1 PC	90.50	✓
4 REAR LH FENDER GLASS	721.30	1 PC	721.30	✓
5 LH SLIDING DOOR INNER LOCK	327.10	1 PC	327.10	✓
6 LH TAILLAMP	277.62	1 PC	277.62	✓
7 LH TAILLAMP PANEL	527.81	1 PC	527.81	✓
			3,741.58	
		Less 25%	935.40	2,806.19
Special Net				
8 REAR LH FENDER GLASS GUM	40.00	1 PC	40.00	✓
			40.00	40.00
Labour				
9 REMOVE & REFIX REAR LH FENDER GLASS	120.00	1 LA	120.00	✓
10 REMOVE & REFIX SEAT,CARPET,GARNISH, TOP ROOF LINING,ETC	120.00	1 LA	120.00	✓
11 REMOVE & REFIX LH SLIDING DOOR ASSY,LH SLIDING DOOR ROLLER TRUCK ASSY,TAILLAMP,SLIDING DOOR LOCK ASSY,CUT,WELD & RENEW REAR LH SIDE PANEL,LH TAILLAMP PANEL,KNOCK & REPAIR REAR LH SIDE INNER PANEL,LH SLIDING DOOR, TOP ROOF PANEL & REALIGN THE SAME	1,600.00	1 LA	1,600.00	✓
12 PUTTY & RESPRAY ON TOP ROOF PANEL,LH SLIDING DOOR,REAR LH SIDE PANEL,TAILLAMP PANEL, TAILGATE & ALL AFFECTED AREAS	1,250.00	1 LA	1,250.00	✓
13 RUSTPROOFING	60.00	1 LA	60.00	✓
			3,150.00	3,150.00

Link Auto Components Pte Ltd
 The Repairer of the following:

- To inspect vehicle condition during survey
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on "No Win No Fee" basis
- No Regain credit is provided
- Supplemental work may be required and is subject to final approval by insurance company

Acknowledged by the repairer:
 Signature:
 Date:

Total S\$ 5,996.19
 Add GST @ 7% 419.73
 Total Amount Payable S\$ 6,415.92

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	6256W
Vehicle Details	
Vehicle No.:	GBB843A
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Feb 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE 2.5 M
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	2KD1628495
Chassis No.:	KDH2000081192
Maximum Power Output:	-
Open Market Value:	\$25,505.00
Original Registration Date:	11 Jul 2008
First Registration Date:	11 Jul 2008
Transfer Count:	2
Actual ARF Paid:	\$1,276.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	10 Jul 2023
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$16,100.00
COE Rebate Amount:	\$14,120.00
Total Rebate Amount:	\$14,120.00
Message	
Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.	

The information contained herein is correct as at 21 Feb 2019

OK



GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-028411
Date of Request: 21/02/2019

Your Ref No: Online Purchase

Cheng Hoe Motor Pte Ltd
Blk 1019 #01-374/382
Yishun Industrial Park A
Singapore 758761

Dear Sir/Madam,

Enquiry Date: 21/02/2019
Enquiry By: JUNE PHUA LIAN HUA
TP Vehicle No: YN8582P
Accident Date: 21/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN8582P	AXA Insurance Pte Ltd	27/07/2018-26/07/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



Service Request Details

Claim

S9M01ESC

Reference

None

Loss Date

February 21, 2019

Request Date

February 22, 2019

Due Date

February 22, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

[Complete Work](#)[Print](#)

Vehicle Information

Incident Vehicle Registration #:

GBB843A

Make:

TPVD TOYOTA

Model:

HIACE 2.5 M

Service Address

...

Unky Hol.
- Veh in afternoon
- She will contact RSC



BHC EXIMP PTE LTD
1 COLEMAN STREET, #05-07/08, 179803, Singapore
64300216

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Send Message

Hsiao Tong (LKKAUTO)

From: Sean <sean@beijing101hair.com>
Sent: Wednesday, 3 April 2019 6:03 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING YN 8582P(AXA) & GBB 843A ALONG/AT GAMBAS AVE (ARK @ GAMBAS) ON 21/02/2019
Attachments: 0341_001.pdf; 0342_001.pdf

Dear Miss Chew,

As attach authorization letter and driving license for the driver who involve for the accident as mention in your email.

Kindly update us the claim amount when you have the final confirmation details.

Thank you.

Best regards,



Sean Tin

Assistant Manager, Logistics

1 Coleman Street Tel: 6430 0216
The Adelphi #05-08 Fax: 6336 7101
Singapore 179803

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 3 April, 2019 12:34 PM
To: sean@beijing101hair.com
Subject: ACCIDENT INVOLVING YN 8582P(AXA) & GBB 843A ALONG/AT GAMBAS AVE (ARK @ GAMBAS) ON 21/02/2019

03 April 2019

M/S BHC EXIMP PTE LTD
Attn: Mr Sean

Dear Sir/ Mdm

OUR REF : CC4/ASM19003357/Kpb3
YOUR REF : YN8582P
ACCIDENT INVOLVING YN 8582P(AXA) & GBB 843A ALONG/AT GAMBAS AVE (ARK @ GAMBAS) ON 21/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CHENG HOE MOTOR PL acting on behalf of the owner of GBB 843A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver favour as he reversed and collided with third party. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- **Authorisation Letter/ Employment Letter from your company**
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

BHC EXIMP PTE LTD

LETTER OF AUTHORISATION

To whom it may concern,

We, BHC EXIMP PTE LTD, Co Reg. No.200205000G are the registered owner of the vehicle plate no YN8582P.

The vehicle is insured by AXA Insurance Pte Ltd.

We BHC EXIMP Pte Ltd, hereby authorize

our employee Mr Thor Hock Siong to drive our vehicle on 21 Feb 2019.

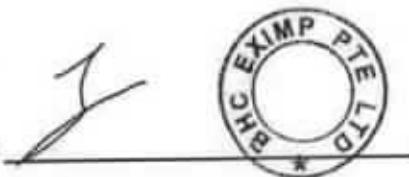
If you have any questions concerning this matter, please contact me using the information provided below.

Company Name: BHC EXIMP Pte Ltd

Company Reg No.: 200205000G

Contact number: 64300216

Signature (with company stamp):

A handwritten signature is written over a horizontal line. To the right of the signature is a circular company stamp. The stamp contains the text "BHC EXIMP PTE LTD" around the perimeter and a small star at the bottom.

◀ RE: Liability clear - pls get LOA and driver DL

Type

🔗 Question

Message

Hi, we have uploaded a copy of OI LOA & OID DL in SC. Kindly advise if there is any policy issue and whether we can proceed DS. Thank you. Hsiao Tong - 06 April 2019

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 18 April 2019 12:46 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June) (chmotor@singnet.com.sg)
Cc: Admin A
Subject: Your Ref: GBC843A *Our Ref: CC4/ASM19003357/Kpb3 [ACCIDENT INVOLVING YN 8582P(AXA) AND GBB 843A ON 21/02/2019]

Your Ref: **GBC843A** Without Prejudice
Our Ref: CC4/ASM19003357/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING YN 8582P(AXA) AND GBB 843A ON 21/02/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 <IA UPLOADED> - S9M01ESC [ACCIDENT INVOLVING YN 8582P(OI) & GBB 843A(TP) ON 21/02/2019]

Type

 Question

Message

Liability: 100%. Insured reversed and collided onto third party vehicle. Inform OI about third party claim. Agreed to settle and aware NCD issue. IA had been uploaded in Smartclaims. We will seek mandate after our surveyor have verify the check items. Thank you. Jia Le - 23 Apr 2019

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198B

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564335

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 22/04/2019

Survey Details:

Date of loss	21-Feb-19
Date of appointment	22-Feb-19
Date of survey	22-Feb-19
Location of survey	CHENG HOE MOTOR PL

Vehicle Details:

Claim Type:	Third party
Vehicle number	GBB 843A
Make and Model	TOYOTA HAICE 2.5 M
Date of registration	11/7/2008
Excess	
Market Value	\$29,000
Part Rebate	\$14,120
Nett Loss	\$14,880

Repair details:

Initial Estimate	\$ 5,996.19
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,664.03
Check items (estimate)	\$ 1,182.16
Labour	\$ 2,380.00
Total	\$ 5,226.19
Lump Sum(if applicable)	\$ -

Number of days for repair	8
---------------------------	---



Auto-
Consultants
Pte Ltd

Company Registration No. 199607198R

51 LIA AVE L #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We will seek mandate after our surveyor have verify the check items.

Mandate:

Liability(TP)		%
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total		



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/10/2019

Survey Details:

Date of loss	21-Feb-19
Date of appointment	22-Feb-19
Date of survey	22-Feb-19
Location of survey	CHENG HOE MOTOR PL

Vehicle Details:

Claim Type:	Third party
Vehicle number	GBB 843A
Make and Model	TOYOTA HAICE 2.5 M
Date of registration	11/7/2008
Excess	
Market Value	\$29,000
Parf Rebate	\$14,120
Nett Loss	\$14,880

Repair details:

Initial Estimate	\$ 5,996.19
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,759.28
Check items (estimate)	\$ -
Labour	\$ 2,380.00
Total	\$ 4,139.28
Lump Sum(if applicable)	\$ 3,300.00

Number of days for repair	8
---------------------------	---



Remarks:

08 RECOMMENDED REPAIR DAYS + 1SUNDAY + 1PRS= 10 DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 3,531.00	W/GST
Loss of use	\$ 700.00	10days x \$70
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 4,233.00	



<MANDATE IA. - S9M01ESC {ACCIDENT INVOLVING YN 8582P(OI) & GBB 843A(TP) ON 21/02/2019}

Type

🔔 Question

Message

LIABILITY: 100%, OID REVERSE HIT TPV. - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$4,233.00 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply

Pls proceed DS with quantum as proposed

Type
🔍 Question

Message

Reply



Pls try to negotiate 10% discount on parts list price before applying 20% for lump-sum repair

Type

🔗 Question

Message

While mandate was given as per your IA mandate, please try to negotiate additional discount on parts price.

Reply

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AXA INSURANCE (S) PTE LTD

8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

WS Ref: TP/AXA/YS

Claim Type: Third Party

Accident Date: 21/02/2019

TP Veh Reg No: YN8582P

NO: CL8190870

Date: 21 Aug 2019

Policy No: DMCVSN3044371800

Veh Reg No: GBB843A

Make/Model: TOYOTA HIACE 2.5 M

Job No: JC1600337

PAGE:1

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S\$ 3,300.00	S\$ 3,300.00

Total	S\$ 3,300.00
Add GST @ 7%	231.00
Total Amount payable	<u>S\$ 3,531.00</u>

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE



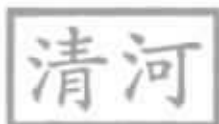
For amicable settlement, pls proceed with final settlement up to \$4200

Type

🔔 Question

Message

Reply



CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

Date: 01 OCT 2019

AXA Insurance (S) Pte Ltd
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. GBB843A & YN8582P ON 21/02/2019
7 GAMBAS CRESCENT ARK@GAMBAS LEVEL 7.**

We are authorized by GBB843A for their above matter.

Record reveals that you are the insurer of YN8582P. We therefore wish to seek compensation from you as below:-

1. Cost of Repairs	S\$ 3531.00
2. Loss of Use (8+2 x \$70/Day)	S\$ 700.00
3. Hire of Vehicle	S\$ 0.00
4. LTA Search Fee/GIA Reports	S\$ 2.00
TOTAL	S\$ 4233.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19003357/Kga3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER		Date : 10-03-2020		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YN 8582P	Veh. Inspected	GBB 843A	
Policy No.	VCA/P1640609	Coverage (\$)	0.00	
Claim No.	S9M01ESC	Excess (\$)	0.00	
Assign From		Assign Date	22/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA HIACE	c.c	2494	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	KDH2000081192	Colour	SILVER	
Odometer	458801	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195 R15X8	BRIDGESTONE	4 mm	
L/H Front Tyre	195 R15X8	BRIDGESTONE	4 mm	
R/H Rear Tyre	195 R15X8	BRIDGESTONE	6 mm	
L/H Rear Tyre	195 R15X8	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	21/02/2019	Inspection Date	22/02/2019	
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBB 843A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR LH SIDE PANEL (CONSISTENT)	BENT	1,321.80	1,321.80
1	LH SLIDING DOOR ROLLER TRUCK (CONSISTENT)	BENT	475.45	475.45
1	LH SLIDING DOOR ROLLER TRUCK JOINT END (CONSISTENT)	MISSING	90.50	90.50
1	REAR LH FENDER GLASS (CONSISTENT)	SERVICEABLE	721.30	-
1	LH SLIDING DOOR SLIDING HINGE(CONSISTENT)	BENT	327.10	127.00
1	LH TAILLAMP (CONSISTENT)	CRACKED	277.62	277.62
1	LH TAILLAMP PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	527.81	-
LESS 25% DISCOUNT			-935.40	-573.09
			2,806.18	1,719.28
<u>SPECIAL NETT ITEMS</u>				
1	REAR LH FENDER GLASS GUM (SN) (CONSISTENT)	NECESSARY	40.00	40.00
			40.00	40.00
<u>LABOUR</u>				
REMOVE & REFIX REAR LH FENDER GLASS.			120.00	120.00
REMOVE & REFIX SEAT ,CARPET ,GARNISH ,TOP ROOF LINING ETC.			120.00	100.00
REMOVE & REFIX LH SLIDING DOOR ASSY ,LH SLIDING DOOR ROLLER TRUCK ASSY ,TAILLAMP,SLIDING DOOR LOCK ASSY ,CUT ,WELD & RENEW REAR LH SIDE PANEL ,LH TAILLAMP PANEL,KNOCK & REPAIR REAR LH SIDE INNER PANEL ,LH SLIDING DOOR ,TOP ROOF PANEL & REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF LH TAILLAMP PANEL .			1,600.00	1,300.00
PUTTY & RESPRAY ON TOP ROOF PANEL ,LH SLIDING DOOR ,REAR LH SIDE PANEL ,TAILLAMP PANEL ,TAILGATE & ALL AFFECTED AREAS.			1,250.00	800.00
RUSTPROOFING.			60.00	60.00
			3,150.00	2,380.00
GRAND TOTAL			5,996.18	4,139.28
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,300.00

Report Ref No. CC4/ASM19003357/Kga3q2



Report Ref No. CC4/ASM19003357/Kga3q2

A handwritten signature in black ink, consisting of the letters 'KSC' in a cursive style.

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9M01ESC
Reference	CC4/ASM19003357/Kga3q2
Loss Date	21 February 2019
Report Date	22 Feb 2019 8:53:55 AM
Request Date	22 February 2019
Due Date	

Vendor Name	LUK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	GBB843A
Make	TRWD TOYOTA
Model	HIACE 2.5 M
Service Address	
...	
Primary Contact/Insured	
BHC EXIMP PTE LTD 1 COLEMAN STREET, #05-07/08, 179803, Singapore 64300216	
Claim Handler	
WANG Peter peter.wang@axa.com.sg	

Additional Instructions

- 7
- MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement			Merimen	
Reports & Statement				

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Invoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LKK Inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
 LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
 OI LOA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
 MANDATE IN DO 18102019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
 OIO IC - DL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
 LKK RESURVEY PHOTO 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 October 2019
 Immediate_Advise_dtl 23042019.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 April 2019
 OI LOA.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2019
 OI D K & DL.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2019
 EMAIL FROM WORKSHOP FOR TP REG.mig	Letters and Correspondence	Others	NIKAM Santosh Pandurang	22 February 2019
 Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	WANG Peter	22 February 2019
 CI.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	WANG Peter	22 February 2019