

INSURANCE

INS. CASE OWNER:

CC 3 /AIG1900

LICK
IDAC

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

8UP 84416

LUER KEM DR

HP:

D.O.A:

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

798702430056

1200018865-01

Missan

SEK HUN BOU RO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SNC 4877A



INSRS:
WSP:
Tel:
Liability:
RMKS:

SMKT



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

14/06/19
15/06/19
16/06/19
18/06/19

Call 01 - No answer.
Call 02 - No answer.
Send letter to OI - VIC
TO REQUEST TP VIDEO FOOTAGE
TP VIDEO FOOTAGE IN V DRIVE/VIC/SNC4877A
UNOCCUPED IN MERIMEN
PINKUARD
TP LOD IN BY EMAIL

STAND for OFFER TO TP
TP ACCEPTED OFFER.
ALL BOSS IN ORDER.
TO close.

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call 01: 15/06/19 Cecilia (No answer)	
After call 1st to OI: 16/06/19 VIC - OK	
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup)	
After call 1st to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
ITA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by:
--------------	------------	---------------	-------------

Repair Cost:	PIP	SS 1,020.00 (3 days) Reduction:	75 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
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FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
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Fin. Liability:	%	100 (Agreed / Assessed) BOLA S/N No.:	15	If NO or B 28. Ass. Lia:
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Repair Cost:	SS 1,020.00	(01 CHARGED LANA)
--------------	-------------	-------------------

Loss of Rental (LOR):	SS 219.20 (4.5 days) X 6114.49
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Loss of Use (LOU):	SS 270.00 60 x 4.5 days
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Loss of Income (LOI):	SS - (5 x days)
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LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input checked="" type="checkbox"/> [Tick only one]
---	---

GIA/TA Search	SS 7.00
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Medical:	SS -
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Disbursement:	SS - (e.g. Tow/ Independent)
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Legal Cost:	SS -
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Total:	SS 1,812.20	Global Sum SS:	1,800.00
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FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
---------------	------------	---------------	--

Payee 1:	SS 1,800.00	Name 1:	SHUT TAXI PTB LTD
Payee 2: (Strike if N.A.)	SS -	Name 2:	-
Payee 3: (Strike if N.A.)	SS -	Name 3:	-

Insurance Hwa Jie

REF: A16

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s: _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
<input checked="" type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: - % J Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC 4877A Yr Regn: 28 Nov 2017
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius c.c. 1797
 Colour: maroon A/C: Insured / Std / NI / NA
 Sp. Reading: _____ T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: 3TDKB3FU503574770

Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / SR / STD A/Rim or

Tyre Size: F: 195/65R15
 R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Westlake

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>20/2/19</u>	D.O.I. <u>21/2/19</u>

Survey held at Smrt
 Des. of Damages: Frt / Rear / O/S / NI / UIC / Rooflop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>02/19/2019</u>
	<u>PLR \$1,020.00</u>
	<u>Crash: \$2,103.60 (76%)</u>

Drop/Time, File Pass to? ☐ : Prel. Report

II ☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (S

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

) \$ + P.S. \$

1 Phone

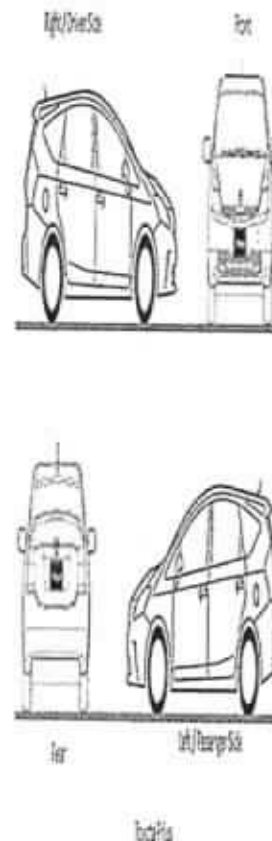
1 Other

1

TOTAL

Section A - Accident Details

Registration Number	SHC4877A
Case Reference Number	TAX/02/19/2101
Registration Date	28/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LIM CHIN JOO
Type of Accident	Side Swipe
Accident Date and Time	20/2/2019 2:00 PM
Accident Reported Date and Time	20/2/2019 4:29 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100215
Special Instruction to ARC, if any	TP/AIG - LKK
Prepared Date and Time	21/2/2019 1:04 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$507.00	\$400.00
Total Spray Cost	\$1,116.00	\$500.00
Total Spare Part Cost	\$2,220.60	\$120.00
Total Other Cost	\$360.00	\$0.00
TOTAL COST	\$4,203.60	\$1,020.00 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Kim Ming Chin	Hwee Jie (LKK) / AIG
ARC / Surveyor Sign Off Date	21/02/2019 1:25 PM	21/02/2019 1:52 PM
Signature		
Remarks		P/P REPAIR, PHOTO AFTER REPAIR

Section C - Quotation and Accident Invoice Details

Quotation Number	QW-1903-0039	Invoice Number	
Quotation Date	02.03.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LEFT REAR PORTION	\$507.00	\$400.00 ✓
Total Labour	\$507.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER LH	\$378.00	\$200.00 ✓
TO RESPRAY RIM	\$180.00	\$50.00 ✓
TO RESPRAY REAR BUMPER	\$378.00	\$200.00 ✓
TO RESPRAY FILLER RR BUMPER LH	\$180.00	\$50.00 ✓
Total Spray Painting & Panel Beating	\$1,116.00	\$500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$80.00	\$0.00
Total Other Costs	\$360.00	\$0.00

120.00
+ 400.00
+ 500.00
1020.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		61602-47091	FENDER RR/LH	1.00	\$766.80	100.00	\$0.00	Replace	Repair
			PIXEL STICKER	2.00	\$80.00	0.00	\$0.00	Replace	Replace
		5215947913	COVER, RR BUMPER ASSY	1.00	\$423.50	100.00	\$0.00	Replace	Repair
		5256847900	FILLER, RR BUMPER, LH	1.00	\$119.50	100.00	\$0.00	Replace	Repair
		42611-47140	WHEEL DISC	1.00	\$1,490.20	100.00	\$0.00	Replace	Repair
Total					\$2,860.80		\$0.00		

Repair
rec
Repair
Repair
Repair

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

7/3/19 - Finalized P/P \$1020k 3 days.



Case Details

Case Reference Number : TAX/02/19/2101
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4877A

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5799-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 20/02/2019 06:00 AM
 Vehicle Age(In Months) : 15

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Coating Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.92	Replace	1	0	Repair	*
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	0.00	Replace	* NEE 120
One Time Key In	Main			FILLER, RR BUMPER, LH	1	119.90	119.90	25.00	89.93	Replace	1	0	Repair	*
One Time Key In	Main			FENDER RR/LH	1	766.80	766.80	25.00	575.10	Replace	1	0	Repair	*
One Time Key In	Main			WHEEL DISC	1	1,490.20	1,490.20	25.00	1,117.65	Replace	1	0	Repair	*
Total Spare Part Cost									2,220.60	Surveyor Total 0.00				
Lump Sum Discount (%)									0	Lump Sum Dis (%) 0				
Final Spare Part Cost									2,220.60	Final Sur Total 0.00				

Labour's Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR LEFT REAR PORTION	507.00	400	
Total:			507.00	400.00	

Spray Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
Total:			1,116.00	500.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
2	Main	TO RESPRAY FILLER RR BUMPER LH	180.00	50	
3	Main	TO RESPRAY REAR FENDER LH	378.00	200	
4	Main	TO RESPRAY RIM	180.00	50	
Total:			1,118.00	500.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
2	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	
3	Main	TO WASH AND VACUUM	60.00	0	
4	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			360.00	0.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	2,220.60	0.00
Total Labour Cost	507.00	400.00
Total Spray Painting	1,118.00	500.00
Other	360.00	0.00
Overall Total	4,203.60	900.00
Lump Sum Repair Option		
Lump Sum Total	0.00	900.00
Surveyor Approved Amount		900.00
No of Repair Days*	4	3
Remarks	-	P/P REPAIR, PHOTO AFTER REPAIR.
Surveyor Name		Hwee Jie

Estimator Assessment(\$)

Surveyor Assessment(\$)

Signature

Survey Date

21/02/2019

Save

Clear

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 14 March, 2019 2:12 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 20/2/2019 involving SHC 4877A & SLP 8441G (AIG's insured)
Our Ref: TAX/02/19/2101/lg
Attachments: img-314135750-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1020.00
Loss of Rental	\$515.20 (4.5 days x \$114.49)
Loss of Income	\$270.00 (4.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$1812.20

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19003355/Jhb3

15 March 2019

CHEN KENG OR

Blk 45 Choa Chu Kang Loop
#01-14 The Warren
Singapore 689679

Dear Sir/Madam,

ACCIDENT INVOLVING SLP 8441G AND SHC 4877A ON 20/02/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

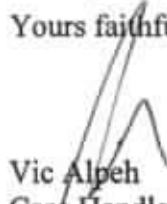
Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

As spoken, kindly forward accident scene photos for our reference.

Please call us if you have further queries.

Yours faithfully,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
EMAIL: vicalpeh@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHC 4877A** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 4877A** that was damaged pursuant to the accident which occurred on **20/02/2019** (date) along **SERANGOON ROAD** (location) involving vehicle no/s **SLP 8441G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of June (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,800.00 (Global Sum – all in) for vehicle no. SHC 4877A that was damaged pursuant to the accident which occurred on 20/02/2019 (date) along SERANGOON ROAD (location) involving vehicle no/s SLP 8441G. This is pursuant to the inspection conducted on 21/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4877A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4877A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of June (month) **2019** (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190300104
Date : 08.03.2019
Vehicle No. : SHC4877A
Your Ref No. : TAX/02/19/2101
Our Ref No. : 24100215
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$ 423.90	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
FILLER, RR BUMPER , LH	1.00	\$ 119.90	(100.00)	\$ 119.90	\$ 0.00
FENDER RR/LH	1.00	\$ 766.80	(100.00)	\$ 766.80	\$ 0.00
WHEEL, DISC	1.00	\$1490.20	(100.00)	\$1490.20	\$ 0.00
Sub-Total					\$ 120.00
Labour					
TO REPAIR LEFT REAR PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
Others					
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER LH	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY REAR FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 1,020.00

Remark :

Make/Model : PRIUS4
Accident Date : 20.02.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/19/2101

From: SMRT Taxis Pte Ltd

Date: 01/03/2019

**ACCIDENT INVOLVING SHC 4877A & SLP 8441G ON 20/2/2019 ALONG
SERANGOON ROAD TOWARDS HOUGANG**

This is to confirm that the daily rental rate for SHC 4877A is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the
above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 11/02/2019
Accident End Date : 13/03/2019

Date Generated : 13/03/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/19/2101	SHC4677A	SMART Taxis Pte Ltd	TOYOTA	PRUIS4	24100215	20/02/2019 4:29 PM	25/02/2019 8:17 AM

Enquire Transaction History

100117 Vehicle History Details

Log Date/Time:	21 Feb 2019 / 09:19:38	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLP8441G	Business Transaction Reference No.:	20190221091937991541
Transaction Type:	18.32 Insurance Enquiry (GIRD Payment)		
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 20 Feb 2019 14:00:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Feb 2019 Edit Reg		21 Feb 2019 00:00 Edit Adj Rpt	S\$1,020.00 Edit Estimates	S\$1,020.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHEN KENG OR, ID: S1605799A								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHC4877A	Date of Loss:	20/02/2019 14:00 - :59 [14 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7987024300SG	Policy/Cover Note No.:	1700018865 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLP8441G	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 05/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC4877A (7987024300SG)
[SLP8441G]
TP
SMRT TAXIS PTE LTD
Feb 20 2019 2:00PM
[CHEN KENG OR]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <div>View in Browser</div>		
Video														1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	14/03/19 16:24	Video - Accident TP VIDEO FOOTAGE											<div></div> Load MOV				
Letters/Correspondences														1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown											<div></div> Edit				
Assessment Reports														1 per page		<div></div>	<div></div>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail		Print		
1	25/02/19 16:57	Accident Statement From: SC - Reg. No: SLP8441G, Claimant: CHEN KENG OR											<div></div> Load HTM				
Photos/Images														3 per page		<div></div>	<div></div>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
2	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
3	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
4	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
5	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
6	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
7	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
8	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
9	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
10	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
11	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
12	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
13	25/02/19 09:06	General View											<div></div> Load JPG		<div></div>		
14	25/02/19 10:10	Photo After Spray											<div></div> Load JPG		<div></div>		
15	25/02/19 10:10	Photo After Spray											<div></div> Load JPG		<div></div>		
16	25/02/19 10:10	Photo After Spray											<div></div> Load JPG		<div></div>		
17	25/02/19 10:10	Photo After Spray											<div></div> Load JPG		<div></div>		
18	25/02/19 10:10	Photo After Spray											<div></div> Load JPG		<div></div>		
Documentation														1 per page		<div></div>	<div></div>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	25/02/19 09:55	TP ESTIMATE- MARKED											<div></div> Load PDF				
2	25/02/19 09:55	TP GIA REPORT											<div></div> Load PDF				
3	16/03/19 11:55	LETTER TO OI											<div></div> Load PDF				
4	27/06/19 08:29	WORKSHOP INVOICE											<div></div> Load PDF				
5	27/06/19 08:29	AUTHORISATION TO ACT FORM											<div></div> Load PDF				
6	27/06/19 08:29	Release Voucher											<div></div> Load PDF				
7	27/06/19 08:29	RENTAL RECEIPT											<div></div> Load PDF				

Documents Checklist

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp_doc... 27/6/2019

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLP8441G (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4877A (TP veh)		
Date of Accident:	20/02/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		4,903.80
Final Repair Cost	:	\$		1,800.00
Loss of Use	:	\$		4.50 days at \$60.00 per day
Rental (if any)	:	\$		4.50 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,800.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	1,800.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

27 Jun
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19003355/JHB3Q2

Date: 27/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 1700018865

Claimant Vehicle No : SHC4877A

Insured Vehicle No : SLP8441G

Date of Loss: 20/02/2019

Nature of Claim: TP

Claim No: 7987024300SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC4877A

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZRS106386

Reg. Date: 28/11/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU503574770

Colour: Maroon

Odometer: 0 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 6 mm

Rear Left Side: West Lake 6 mm

Front Right Side: West Lake 6 mm

Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,920.80	120.00	2,800.80	95.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,983.00	900.00	1,083.00	54.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	4,903.80	1,020.00	3,883.80	79.20
+ Loss of Use (4.5 x S\$60.00/day) (S\$)		270.00		
+ Car Rental (4.5 x S\$114.49/day) (S\$)		515.21		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,812.21		
Global Sum Settlement (S\$)		1,800.00		

INSPECTION

Date of Assignment: 21/02/2019

Date Inspected: 21/02/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: ONG HWEE JIE**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
2	1		*FENDER RR/LH	Repair	766.80 F	*- F
3	1		*COVER ,RR BUMPER ASSY	Repair	423.90 F	*- F
4	1		*FILLER ,RR BUMPER ,LH	Repair	119.90 F	*- F
5	1		*WHEEL ,DISC	Repair	1,490.20 F	*- F
				Total Parts (S\$)	2,920.80	120.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	507.00	400.00
2	SPRAY PAINT	New	1,116.00	500.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	0.00
5	TO REPLACE SUNDRY PARTS	New	100.00	0.00
6	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			1,983.00	900.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >