

Jia Le (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 11 December 2019 12:29 PM
To: Jia Le (LKK Auto); Claims Dept of CTI; Ben Tang; Admin A
Cc: Ben Tang; Alfred Toh; Chee So Chow
Subject: RE: OUR REF: SNM19D200884/ SMG2378G/BEN- Direct Settlement - Accident Involving SMG2378G and SKP6797E (TP : LKK REF - CC6/CTI19003348/Kdb3) on 16.02.2019

LKK REF - CC6/CTI19003348/Kdb3
CTPIS REF - SNM19D200884C02/8(cml/bt)

Dear Jia Le

We refer to your emails the above matter.

Please proceed to resolve the property damage claim at \$3,333.34.

We await your payment advice to enable our Ben Tang to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Wednesday, 11 December, 2019 12:03 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D200884/ SMG2378G/BEN- Direct Settlement - Accident Involving SMG2378G and SKP6797E (TP : LKK REF - CC6/CTI19003348/Kdb3) on 16.02.2019

Dear Sirs/Madam,

We refer to the below email dated on 08/10/19.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 28 November 2019 4:22 PM

To: Ben Tang; Admin A; Jia Le (LKK Auto)

Subject: FW: OUR REF: SNM19D200884/ SMG2378G/BEN- Direct Settlement - Accident Involving SMG2378G (OI : CTI - TBA) and SKP6797E (TP : LKK REF - CC6/CTI19003348/Kdb3) on 16.02.2019

Dear Ben

Please revert to LKK Auto soonest possible.

officer-in-charge- Ben Tang -DID: 6389 6175

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: 6389 6116

Fax (65) 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

Website:www.sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Thursday, 28 November, 2019 9:35 AM

To: Claims Dept of CTI

Subject: RE: OUR REF: SNM19D200884-SMG2378G-CML- Direct Settlement - Accident Involving SMG2378G (OI : CTI - TBA) and SKP6797E (TP : LKK REF - CC6/CTI19003348/Kdb3) on 16.02.2019

Dear Sirs/Madam,

We refer to the below email dated on 08/10/19.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 8 October 2019 11:05 AM

To: Jia Le (LKK Auto)

Subject: OUR REF: SNM19D200884-SMG2378G-CML- Direct Settlement - Accident Involving SMG2378G (OI : CTI - TBA) and SKP6797E (TP : LKK REF - CC6/CTI19003348/Kdb3) on 16.02.2019

Dear Mdm;

Our ref: SNM19D200884-SMG2378G-CML

Officer in charge – Elaine Cheong

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Tuesday, October 08, 2019 10:36 AM

To: Claims Dept of CTI

Cc: Alfred Toh; Elaine Cheong

Subject: RE: Direct Settlement - Accident Involving SMG2378G (OI : CTI - TBA) and SKP6797E (TP : LKK REF - CC6/CTI19003348/Kdb3) on 16.02.2019

Your ref : **TBA**

Our ref : CC6/CTI19003348/Kdb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SMG 2378G(OI) & SKP 6797E(TP) ON 16/02/2019

We refer to the above matter,

Insured is coming from minor road. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**HWA SENG SPRAY PAINTING CO.**" at **\$3,333.34(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,606.89	\$ 3,005.89

2. Loss of Use (4days x \$80.00)	\$ 320.00	\$ 320.00 (4days x \$80.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 4,934.34	<u>\$ 3,333.34</u>

**04 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jjale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Friday, 22 February 2019 3:37 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMG2378G (OI : CTI - TBA) and SKP6797E (TP : LKK REF - CC6/CTI19003348/Khb3) on 16.02.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKP 6797E at M/s Hwa Seng Spray Painting Co on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

For more information please visit <http://www.symanteccloud.com>

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Date: 08/03/2019

Lim Peh Ling
160 Sin Ming Drive
#05-11 Sin Ming Anticity
Singapore 575722

Attn : Motor Claim Department

Your Ref :

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sirs/Madam,

DIRECT SETTLEMENT

Accident on 16/02/2019 involving Vehicle No. SKP 6797E & SMG 2378G
At Mount Elizabeth

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No. SKP 6797E was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. SMG 2378G. I/We am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

a) Cost of repair at	S\$ 3,005.89
b) Loss of use for <u>4</u> days at rate of (<u>\$80 per day</u>)	S\$ 320.00
c) Police/ROV Fee	S\$
d) Others <u>LTA Search Fee</u>	S\$ 7.45

Total Cost

S\$ 3,333.34

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs Hua Seng Spring Painting Co. relating to the said accident without any further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully

x 



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19003348/Khb3

04 April 2019

FANG SWEE LIN
BLK 209 BUKIT BATOK ST 21
#07-178, SINGAPORE 650209

Dear Sir/Madam,

ACCIDENT INVOLVING SMG 2378G AND SKP 6797E ON 16/02/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Chan Jia Le
Case Handler
DID: 6749 5792
FAX: 6741 4108
EMAIL: vicalpeh@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORIZATION

To Whom It May Concern

Accident on 16/02/2019 involving SKP 6797E and SMG 2378G
along Mount Elizabeth

I/We Lim Poh Ling NRIC No. S 76202413
of 14 Leedon Heights #10-18 Singapore 267936
Owner of Motor Vehicle Registration No. SKP 6797E insured by _____
of Direct Asia Insurance (Singapore) Pte Ltd under Policy No. MT/00452591
do hereby authorize M/s Hwa Seng Spray Painting Co.
as my/our representative with full authority to write, negotiate and settle claim
for damages on my/our behalf against the owner and/or driver of
Motor Vehicle No. SMG 2378G in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our
representative, M/s Hwa Seng Spray Painting Co. and
the said payment be forwarded to them to be construed as full and final discharge of
my/our claim.



Owner Signature & Company Stamp

Date : 08/03/2019

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1832761800 Claim No : SNM19D200884C02

Claimant : LIM PEH LING

Amount : S\$3,333.34
DOLLARS THREE THOUSAND THREE HUNDRED THIRTY THREE AND CENTS
THIRTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKP 4797E
Insured Vehicle No. : SMG 2378G

Date of Loss : 16/07/2018
Place of Accident : ALONG MOUNT ELIZABETH

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or


Insured Name : FANG SWEET LIN
Driver Name : FANG SWEET LIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Recess	S\$	3,005.89
(3) Loss of Use/Pending/Waiting	S\$	320.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
 TOTAL	S\$	 3,333.34

Claimant Name : Lim Pei Ling NRIC No : S7620241I

Signature :  Date : 6/1/2020

HWA SENG SPRAY PAINTING CO.

Page 1

160 Sin Ming Drive, #05-11, Sin Ming Autocity
Singapore 575722
Tel No. : 64533100 Fax No. : 62669932
Busi. Reg. No. : 095744/00B

Final Repair Bill : H00069

LIM PEH LING
14 LEEDON HEIGHTS, #10-18
267936

Attention : Motor Claim Department
Contact : 97990037

Date : 07/03/2019
Vehicle Num. : SKP 8797 E
Make/Model : BMW X1
Chassis/Eng# :
Accident Date : 16/02/2019
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
<hr/>				
		NETT ITEMS :		
1.	1	FRT DOOR - LH		1,380.00
2.	1	DOOR RUBBER BODY		180.00
3.	1	DOOR POWER WINDOW REGULATOR		310.00
4.	1	EMBLEM '5 DRIVE'		50.00
5.	1	EMBLEM '20i'		58.00
6.	1	N/S/F DOOR CHECKER		84.10
				<hr/>
Nett Total S\$:				2,062.10
10.00% Discount S\$:				206.21
				<hr/>
				1,855.89
LABOUR :				
Panel knocking				400.00
Spray painting				660.00
Tuff kote				30.00
Labour to Transfer Door Trim & Attach Part				60.00
				<hr/>
Labour Total S\$:				1,150.00
<hr/>			E. & O.E.	Total S\$: 3,005.89
				=====


for HWA SENG SPRAY PAINTING CO.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Feb 2019 / 13:55:23

Receipt Date/Time : 19 Feb 2019 / 13:55:23

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190219-001770

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMG2378G				
As at 16 Feb 2019/11:15:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMG2378G Enquiry Fee 20190219135409997698	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx8782	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.