



FWD SINGAPORE PTE LTD
6 Temasek Blvd, #18-01
Suntec Tower Four
Singapore 038986

AR REGISTERED

SMRT AUTOMOTIVE SERVICES PTE LTD
6 Ang Mo Kio Street 62
Singapore 569140
Tel : 65 6866 2650
Fax : 65 6368 7421
www.smrt.com.sg

Date: 06.12.2019

Our Ref.: BPS/01/19/3002KC

Your Ref. : SLT4533E

Dear Sirs,

ACCIDENT INVOLVING PC6199R AND SLT4533E ON 08.01.2019 ALONG MACALISTER ROAD TWRDS BUKIT MERAH ROAD

LETTER OF CLAIM

We claim on behalf of BUS PLUS SERVICES PTE LTD, owner/hirer of the vehicle Reg. No.: PC6199R. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	\$ 1,321.45
2. Loss of Use for <u>6</u> days @ S\$ <u>150.00</u> /day	:	\$ 900.00
3. Loss of Rental for _____ days @ S\$ _____ /day	:	_____
4. Loss of Income for _____ days @ S\$ _____ /day	:	_____
5. Police Report/ SAS Report/ LTA Search Fee	:	\$ 7.00
6. Survey Fee	:	_____
7. Others	:	_____
Total Claims :		\$ 2,228.45

We enclose the following documents:

- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice | <input type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report | <input checked="" type="checkbox"/> LTA Search result |
| <input type="checkbox"/> Photographs _____ pcs | <input type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. _____ |
| <input type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____ |
| <input checked="" type="checkbox"/> Police / SAS report of PC6199R | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **BUS PLUS SERVICES PTE LTD**.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD

c.c


Karen Chan
For Manager, Claims
Claims Department

AUTHORISATION TO ACT

With regard to the accident involving my/our motor vehicle **PC6199R** and other(s) **SLT4533E** on **08/01/2019** at/along **MACALISTER ROAD TOWARDS BUKIT MERAH ROAD**, I/We, **BUS-PLUS SERVICES PTE LTD**, NRIC/Company Reg. No. **1994035241H** hereby authorize and appoint **SMRT Automotive Services Pte Ltd** ("Workshop") to act for me/us for the purpose of making a third party claim.

I/We further authorize the Workshop to settle my/our above mentioned claim in any manner that they deem fit and the Workshop is also authorized to receive any payment on my behalf for the settlement of my/our claim with the cheque or payment to be made in favor of the Workshop.


I / We also knowledge that any settlement the Workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the drivers/owners/ insurers of the other vehicles are concerned.

Dated this 26 day of 08 2020

Interpreted and/or witnessed by


Signature
Name Ashlene Lee
NRIC SXXXX352I


Signature
Name Bus-Plus Services Pte Ltd
NRIC 199403524H



RELEASE

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

Claim Reference:	1201900001535
Surveyor's Reference:	CC4/FWD19003346/R1ga3
TP Reference:	PC6199R

We, **SMRT Automotive Services Pte Ltd** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **PC6199R** ("Vehicle") to accept the sum of **\$ 2,228.45**, being the amount claimed for **\$1,321.45** (repair costs), **\$ 900.00** (loss of rental/use), **\$ -** (loss of income), **\$ 7.00** (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **08/01/2019** (date of accident) at / along **MACALISTER RD** (location) involving vehicle no/s. **SLT4533E** and **PC6199R**.

This is pursuant to the inspection conducted on **22/02/2019** (date) at the Workshop.

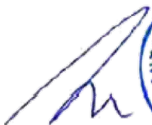

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SLT4533E** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 17 day of Aug 2020

CLAIMANT

[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"




[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.



Customer Code: 3000010

BUS PLUS SERVICES PTE LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191100269
Date : 19.11.2019
Vehicle No. : PC6199R
Your Ref No. : BPS/01/19/3002
Our Ref No. : 24100420
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
FRONT BUMPER	1.00	\$1588.97	(100.00)	\$1588.97	\$ 0.00
FRONT BUMPER ADVERTISEMRNT STICKER	1.00	\$ 450.00	(10.00)	\$ 45.00	\$ 405.00
Sub-Total					\$ 405.00
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY ALL AFFECTED AREA	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
TOTAL BEFORE GST					\$ 1,235.00
ADD GST @ 07 %					\$ 86.45
GRAND TOTAL					\$ 1,321.45

Remark :

Make/Model : MITSUBISHI ROSA BE63
Accident Date : 08.01.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.



Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

bps | 01 | 19 | 3002

S PC b1 a a R

Transaction History Details

Log Date/Time:	10 Jan 2019 / 17:13:42	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLT4533E	Business Transaction Reference No.:	20190110171342544903
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIM		

Search Date / Time: 08 Jan 2019 16:30:00
Insurance Company: FWD SINGAPORE PTE LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Print Received Message

This mail is associated with :

***PC6199R (1201900001535)**
[SLT4533E]

TP

BUS-PLUS SERVICES PTE LTD

Jan 8 2019 4:00PM

[Lim Seng Leong]

SMRT Automotive Services Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 12/05/2020 09:35 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2228.45) - PC6199R - Claim Handler: Josey Loh

Approved:2228.45.