

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 19 February, 2020 11:06 AM
To: LOH Cynthia
Cc: Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Acknowledgement Your ref : ADD1403-113
Our ref : C0297701MC/CL LKK REF CC3/AXA14005031/T1ha3s2-1
Attachments: FW: <REOPEN CASE> FW: Acknowledgement Your ref : ADD1403-113 Our ref :
C0297701MC/CL LKK REF CC3/AXA14005031/T1ha3s2-1

Dear Cynthia,

We refer to the subject matter.

Please be informed that TP had already settled this claim through their solicitor (see attached email).

As such, we will now close off the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: LOH Cynthia [mailto:cynthia.loh@axa.com.sg]

Sent: Wednesday, 27 February, 2019 10:51 AM

To: Vic (LKKAUTO)

Cc: Hsiao Tong (LKKAUTO); Admin A

Subject: RE: <SEEK MANDATE> RE: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL LKK REF CC3/AXA14005031/T1ha3s2-1

Dear Vic,

Mandate approved.

Thanks & Regards,



Cynthia Loh

Specialist, Motor Claims Department

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: cynthia.loh@axa.com.sg

Customer Care No. 1800 8804741

www.axa.com.sg**Please consider the environment before printing this email**

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]**Sent:** Wednesday, February 27, 2019 10:45 AM**To:** LOH Cynthia <cynthia.loh@axa.com.sg>**Cc:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>**Subject:** <SEEK MANDATE> RE: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL LKK REF CC3/AXA14005031/T1ha3s2-1**Your Ref: C0297701MC/CL****Our Ref: CC3/AXA13001447/T1ha3s2-1**

Dear Cynthia,

ACCIDENT INVOLVING VEHICLES SKB 6310A (OI) / SHB 7986D (TP) / OTHERS ON 05/03/2014

We refer to the subject matter and to our telephone conversation previously.

As spoken, we are to proposed apportionment of the settlement.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 42,200.99	\$ 21,614.00
Loss of Rental (\$121.98 x 27 day)	\$ 3,293.46	\$ 2,683.56 (\$121.98 x 22 days)
LTA Search Fee	\$ 6.00	\$ 6.00
TOTAL	\$ 45,500.45	\$ 24,303.56 @ 5% = 1,215.18

Breakdown of days is as follows:

Recommended days	16 Days
Weekends / Downtime	6 Days
TOTAL	22 Days

Our report was already forwarded previously.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: LOH Cynthia [<mailto:cynthia.loh@axa.com.sg>]

Sent: Friday, 22 February, 2019 9:37 AM

To: Vic (LKKAuto); Admin A

Cc: Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto)

Subject: FW: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL

Importance: High

Dear Vic,

We refer to our email dated 09/11/2018 and the attached.

Please assist with the email below on urgent basis.

Thanks & Regards,



Cynthia Loh

Specialist, Motor Claims Department

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: cynthia.loh@axa.com.sg

Customer Care No. 1800 8804741

www.axa.com.sg



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From: claims [<mailto:claims@transcab.com.sg>]

Sent: Monday, February 18, 2019 2:42 PM

To: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>; LOH Cynthia <cynthia.loh@axa.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>

Subject: RE: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL

Without Prejudice

Dear Cynthia

The accident happening in the year **2014**, during that time, the surveyor Kenneth Kong from LKK Auto Consultants have already surveyed the vehicle.

We enclosed the estimate marking and the GIA report for your attention.

We hope you can review this case and let us have your best offer.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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From: NIKAM Santosh Pandurang [<mailto:santosh.nikam@axa.com.sg>]

Sent: Friday, 21 December, 2018 3:17 PM

To: 'CLAIMS@TRANSCAB.COM.SG' <CLAIMS@TRANSCAB.COM.SG>

Cc: LOH Cynthia <cynthia.loh@axa.com.sg>

Subject: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL

ACCIDENT INVOLVING SKB6310A AND SHB7986D ON 05/03/2014

Without Prejudice

We acknowledge receipt of your letter dated 20.12.2018 and the enclosures on 21.12.2018.

We would like to conduct a re-inspection of your client's vehicle SHB7986D Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time .

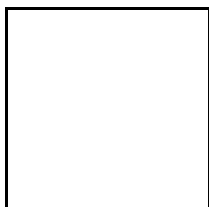
May we hear from you in due course.

For future correspondence, please reply to LOH Cynthia at cynthia.loh@axa.com.sg

Regards,
Santosh Nikam

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