

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE

**IMPORTANT NOTE** : Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

**ADDENDUM**

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : \_\_\_\_\_ Vehicle Registration No : SKB 631CA  
Name(as shown in NRIC): \_\_\_\_\_  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
NRIC/Passport No : \_\_\_\_\_  
Address : \_\_\_\_\_  
Contact (Tel) : \_\_\_\_\_ (H/P) : \_\_\_\_\_  
(Email) : \_\_\_\_\_  
Date of Accident : 05/02/14 Time of Accident : \_\_\_\_\_  
Place of Accident : AMK AVENUE 6  
Insurance Company : AXA

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

THIS IS A 5 VEHICLE CASH COLLISION. FIRST VEHICLE IS A  
POLICE CAR GX 208R. 2ND CAR IS GSV 122G. 3RD CAR IS  
TAXI SKB 798D. 4TH VEHICLE IS MY CAR SKB 631CA. LAST  
VEHICLE IS ONE BEZS. THAT'S ALL. +  
+ +

Signature of Vehicle Owner / Driver

Date:

FAX TO  
6741 4108

10 Anson Road #06-16 International Plaza Singapore 079903 Phone : + 65 6224 0010 Fax : +65 6224 0030  
Operating Hours : Monday to Friday 9am to 5pm

Vic

---

**From:** Jacqueline Leong Kin Mun [Jacqueline.Leong@axa.com.sg]  
**Sent:** Friday, 13 June, 2014 4:26 PM  
**To:** Vic  
**Cc:** Admin-A (LKK Auto); Kathy Lai  
**Subject:** FW: WP / TRANS-CAB AUTO / C0297701 / OD- SKB6310A / TP- SHB7986D / DOA: 05.03.2014 / EST: 39,440.18 / NO XS / JL  
**Attachments:** OI GIA REPORT.pdf; TP GIA REPORT.pdf

Hi Vic

Please offer 10-20% to TP.

Please also revert on mandate because total file reserve exceed \$40K. Tks.

**Thanks & Regards,**  
Jacq

---

**Jacqueline Leong**  
Executive – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[jacqueline.leong@axa.com.sg](mailto:jacqueline.leong@axa.com.sg)  
DID: (65) 6880 4892  
Website: [www.axa.com.sg](http://www.axa.com.sg)



redefining / insurance

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**From:** Vic [mailto:vic@lkkauto.com]  
**Sent:** Thursday, June 12, 2014 9:12 AM  
**To:** Jacqueline Leong Kin Mun  
**Cc:** Winnie Ho Ping Ping; Admin-A (LKK Auto); Vic; Kathy Lai  
**Subject:** RE: WP / TRANS-CAB AUTO / C0297701 / OD- SKB6310A / TP- SHB7986D / DOA: 05.03.2014 / EST: 39,440.18 / NO XS / JL

Yoru Ref: C0297701  
Our Ref: CC3/AXA14005031/T1ra3

Dear Ms Jacqueline,

ACCIDENT INVOLVING VEHICLES SKB 6310A / SHB 7986D / OTHERS ON 05.03.14

We refer to the above matter.

It was reported that this is a 5 vehicle chain collision where insured was the 4<sup>th</sup> vehicle, TP was the 3<sup>rd</sup> vehicle and the first vehicle is a Police Vehicle (government vehicle). Please see attached OI and TP GIA Reports.

We had spoken to the insured where she confirmed that the first vehicle was a police car and she was also informed of the TP claim and the NCD issues where she understands.

Kindly advice if we can settle the matter under BOLA 28 (chain collision) or we can only settle by contribution 10-20% to TP as there is one more vehicle behind insured.

Thank you.

Kind Regards,  
Vic Alpeh Sanghila  
**LKK Auto Consultants Pte Ltd**  
51 Ubi Avenue 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933  
DID : 65- 6841 2157  
Fax : 65- 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

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**From:** Admin-A (LKK Auto)  
**Sent:** Wednesday, 11 June, 2014 3:17 PM  
**To:** Vic  
**Subject:** FW: WP / TRANS-CAB AUTO / C0297701 / OD- SKB6310A / TP- SHB7986D / DOA: 05.03.2014 / EST: 39,440.18 / NO XS / JL

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**From:** Jacqueline Leong Kin Mun [<mailto:Jacqueline.Leong@axa.com.sg>]  
**Sent:** Tuesday, 8 April, 2014 4:45 PM  
**To:** Admin-B (LKK Auto)  
**Cc:** Kelvyna Ngian; Admin-A (LKK Auto); SUR  
**Subject:** RE: WP / TRANS-CAB AUTO / C0297701 / OD- SKB6310A / TP- SHB7986D / DOA: 05.03.2014 / EST: 39,440.18 / NO XS / JL

Hi Mei Kwan  
OSP cleared. Pls proceed DS. Tks.

---

**From:** Mei Kwan (Admin-B) [<mailto:admin-b@lkkauto.com>]  
**Sent:** Tuesday, April 01, 2014 7:50 PM  
**To:** Winnie Ho Ping Ping; Jacqueline Leong Kin Mun  
**Cc:** Kelvyna Ngian; Admin-A (LKK Auto); SUR  
**Subject:** RE: WP / TRANS-CAB AUTO / C0297701 / OD- SKB6310A / TP- SHB7986D / DOA: 05.03.2014 / EST: 39,440.18 / NO XS / JL

**WITHOUT PREJUDICE**

Dear Winnie / Jacqueline,

We refer to our below email.

Kindly advise whether we can proceed direct settlement for this case.

Thank You.

Best Regards,  
*Mei Kwan*  
LKK Auto Consultants Pte Ltd  
DID: 6366 0055  
FAX: 6741 4108  
EMAIL: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

---

**From:** Winnie Ho Ping Ping [<mailto:winnie.ho@axa.com.sg>]  
**Sent:** Thursday, 20 March, 2014 3:48 PM  
**To:** assignments; Team A'; Team B'; SUR

Cc: Jacqueline Leong Kin Mun; Kelvyna Ngian

**Subject:** WP / TRANS-CAB AUTO / C0297701 / OD- SKB6310A / TP- SHB7986D / DOA: 05.03.2014 / EST: 39,440.18 / NO XS / JL

Thanks & Regards

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**Winnie Ho**  
**Claims Assistant – Motor Claims**  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)  
DID: (65) 6880 4833 Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]  
**Sent:** Wednesday, March 19, 2014 4:47 PM  
**To:** Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek  
**Cc:** KKLau; Kathy Lal  
**Subject:** Direct Settlement - Accident Involving SKB 6310A (OI : AXA - TBA) & SHB 7986D (TP : LKK REF - CC3/AXA14005031/T1ra3) on 05.03.2014

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 7986D at M/s Trans-cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report, estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Kathy and she can be contacted at DID: 6841 2928.

Thank You.

Best Regards,  
*Mei Kwan*  
LKK Auto Consultants Pte Ltd  
DID: 6366 0055  
FAX: 6741 4108  
EMAIL: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

Vic

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**From:** Serline Tay [serline@hotmail.com]  
**Sent:** Wednesday, 25 June, 2014 9:43 PM  
**To:** Vic  
**Subject:** Ref: CC3/AXA14005031/T1ra3

Dear Sir/Madam

**Accident Involving SKB6310A/SHB7986D/Others on 05/03/2014**  
**Policy P1462142**

Thank you for the letter dated 16 Jun 2014 updating the progress of the case.

Pursuant to the aforementioned accident, I wish to reiterate that I do not accept any conclusion that assigns any fault to me, however minor, unless otherwise concluded by the official police investigation.

To recap: at the time of the accident, with the exception of the last car (SFZ 8822J), all the cars involved in the accident were stationary at adequate distance from each other. All the drivers of the stationary vehicles were waiting to move off just after the traffic light at the junction ahead had turned from red to green. The driver and vehicle obviously at fault were the last car (SFZ 8822J) and its driver, which failed to stop. The last car (SFZ 8822J) and its driver were therefore solely responsible for the collision with my car (SKB6310A) and ALL resultant collisions and damage affecting the vehicles in the chain accident.

As such, I expect full settlement of my claims, that the withholding of my No-Claim Discount (NCD) is temporary and full restoration of my NCD be part of your consideration during negotiations and settlement.

Yours faithfully,

Tay Bee Hua

Policyholder

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1403-113

Your Ref : SKB6310A, SJU1282S, SFZ8822J & QX208R

Date : 20.December 2018

**AXA INSURANCE S PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB7986D AND SKB6310A, SJU1282S, SFZ8822J & QX208R ON 05/03/14 06:30 PM ALONG Ang Mo Kio Ave 6**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	21,614.00
2.	Loss of Rental for <u>27</u> days @ \$ <u>121.98</u> per day	\$	3,293.46
3.	Loss of Income for _____ days @ \$ _____ per day	\$	0.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	24,913.46

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Auto Services Pte Ltd**

58 Defu Lane 1 Singapore 539498

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

TO:

AXA INSURANCE (S) PTE LTD

8 SHENTON WAY,#27-01

AXA TOWER

068811 SINGAPORE

ATTENTION:

INVOICE NO. : INV1505-287

DATE : 29. May 2015

REFERENCE N : AAD1403-113

TERMS :

DUE DATE : 29. May 2015

PAGE : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB7986D;DOA 05.03.14(LUMP SUM-15)	1	21,614.00	21,614.00

\*\*\*\* TWENTY ONE THOUSAND SIX HUNDRED FOURTEEN AND 0/100  
SGD

Total SGD Excl. GST : 20,200.00

7% GST : 1,414.00

Total SGD Incl. GST : 21,614.00

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to change interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

13. March 2014

To Whom It May Concern

Dear Sir / Madam,

**Accident on 05/03/14 06:30 PM at Ang Mo Kio Ave 6**

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB7986D. The taxi was hired to TEO LAWRENCE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$121.98 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.
3. Please liaise with us directly far any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

This is a computer generated print-out. No signature is required.

No. 58 Defu Lane 1, Singapore 539498  
Tel: 6287 6666 Fax: 6281 1400

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB7986D and SKB6310A, SJU1282S, SFZ8822J & QX208R along Ang Mo Kio Ave 6 on 05/03/14 06:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 20 (day) of December 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

05-03-2014

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

<b>Date In</b>	<b>Date Out</b>	<b>Vehicle No.</b>	
<b>Accident No.</b>	AAD1403-113		<b>Accident Date</b> 05-03-2014
5/3/2014 18:30	31/3/2014 17:00	SH87986D	

**Yours Faithfully,**

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

Text size + -

**Enquire Vehicle & Owner Information ( Vehicle No. SKB6310A As At 05 Mar 2014 / 18:30:00 )**

**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: 41-2014

**Current Owner Details**

Owner ID Type: Singapore NRIC  
Owner ID: S7000206Z  
Owner Name: TAY BEE HUA  
Registered Address Type: HDB / HUDC  
Registered Block/House No.: 714  
Registered Street Name: ANG MO KIO AVENUE 6  
Registered Unit No.: # 14 - 4018  
Registered Building Name: -  
Registered Postal Code: 560714

ATTN: MR. POO  
SKB7986D

**Current Vehicle Details**

Vehicle No.: SKB6310A  
Make Description/Model: HONDA / ACCORD 2.0L 5AT  
Insurance Company Name: AXA INSURANCE SINGAPORE PTE LTD



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Auto  
Consultants  
Pte Ltd

51 UBI AVE L #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

**Our Ref: CC3/AXA14005031/T1ra3**  
Policy Number: P1462142

16 JUNE 2014

**TAY BEE HUA**  
BLOCK 714 ANG MO KIO AVENUE 6  
#14-4018  
SINGAPORE 560714

Dear Sir/Madam,

**ACCIDENT INVOLVING SKB 6310A / SHB 7986D / OTHERS ON 05/03/2014**

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

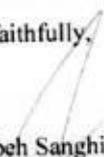
Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AXA Insurance Singapore Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh Sanghitan  
DID: 6841 2157  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)  
Case Handler

c.c. *AXA Insurance Singapore Pte Ltd*  
*(Motor Claims Dept)*

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 19 February, 2020 11:06 AM  
**To:** LOH Cynthia  
**Cc:** Hsiao Tong (LKKAuto); Admin A; Vic (LKKAuto)  
**Subject:** RE: <SEEK MANDATE> RE: Acknowledgement Your ref : ADD1403-113  
Our ref : C0297701MC/CL LKK REF CC3/AXA14005031/T1ha3s2-1  
**Attachments:** FW: <REOPEN CASE> FW: Acknowledgement Your ref : ADD1403-113 Our ref :  
C0297701MC/CL LKK REF CC3/AXA14005031/T1ha3s2-1

Dear Cynthia,

We refer to the subject matter.

Please be informed that TP had already settled this claim through their solicitor (see attached email).

As such, we will now close off the matter.

Thank you.

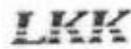
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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CONSULTANTS  
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**From:** LOH Cynthia [mailto:[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)]

**Sent:** Wednesday, 27 February, 2019 10:51 AM

**To:** Vic (LKKAuto)

**Cc:** Hsiao Tong (LKKAuto); Admin A

**Subject:** RE: <SEEK MANDATE> RE: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL LKK REF  
CC3/AXA14005031/T1ha3s2-1

Dear Vic,

Mandate approved.

Thanks & Regards,



## Vic (LKKAuto)

---

**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** Wednesday, 19 February, 2020 11:00 AM  
**To:** Vic (LKKAuto)  
**Subject:** FW: <REOPEN CASE> FW: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL LKK REF CC3/AXA14005031/T1ha3s2-1  
**Attachments:** image002.wmz; image010.emz; DV.pdf

Hi Vic

This case we already settled thru our lawyer.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

---

**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Wednesday, 19 February, 2020 10:08 AM  
**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: <REOPEN CASE> FW: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL LKK REF CC3/AXA14005031/T1ha3s2-1

Without Prejudice

Dear Wai Yin,

We refer to our below email.

For your acceptance please.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

## Vic (LKKAUTO)

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**From:** LOH Cynthia <cynthia.loh@axa.com.sg>  
**Sent:** Wednesday, 27 February, 2019 10:51 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: <SEEK MANDATE> RE: Acknowledgement Your ref : ADD1403-113  
Our ref : C0297701MC/CL LKK REF CC3/AXA14005031/T1ha3s2-1

Dear Vic,

Mandate approved.

Thanks & Regards,



**Cynthia Loh**  
Specialist, Motor Claims Department  
**AXA Insurance Pte Ltd**  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Email: [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)  
Customer Care No. 1800 8804741  
[www.axa.com.sg](http://www.axa.com.sg)



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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Wednesday, February 27, 2019 10:45 AM  
**To:** LOH Cynthia <cynthia.loh@axa.com.sg>  
**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** <SEEK MANDATE> RE: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL LKK REF CC3/AXA14005031/T1ha3s2-1

**Your Ref: C0297701MC/CL**  
**Our Ref: CC3/AXA13001447/T1ha3s2-1**

Dear Cynthia,

ACCIDENT INVOLVING VEHICLES SKB 6310A (OI) / SHB 7986D (TP) / OTHERS ON 05/03/2014

We refer to the subject matter and to our telephone conversation previously.

As spoken, we are to proposed apportionment of the settlement.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 42,200.99	\$ 21,614.00
Loss of Rental (\$121.98 x 27 day)	\$ 3,293.46	\$ 2,683.56 (\$121.98 x 22 days)
LTA Search Fee	\$ 6.00	\$ 6.00
<b>TOTAL</b>	<b>\$ 45,500.45</b>	<b>\$ 24,303.56 @ 5% = 1,215.18</b>

Breakdown of days is as follows:

Recommended days	16 Days
Weekends / Downtime	6 Days
<b>TOTAL</b>	<b>22 Days</b>

Our report was already forwarded previously.

For your approval and/or further instruction please.

Thank you.

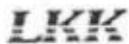
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** LOH Cynthia [<mailto:cynthia.loh@axa.com.sg>]

**Sent:** Friday, 22 February, 2019 9:37 AM

**To:** Vic (LKKAuto); Admin A

**Cc:** Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto)

**Subject:** FW: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL

**Importance:** High

Dear Vic,

We refer to our email dated 09/11/2018 and the attached.

Please assist with the email below on urgent basis.

Thanks & Regards,



**Cynthia Loh**

Specialist, Motor Claims Department

**AXA Insurance Pte Ltd**

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 8804741

[www.axa.com.sg](http://www.axa.com.sg)



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**From:** claims [<mailto:claims@transcab.com.sg>]

**Sent:** Monday, February 18, 2019 2:42 PM

**To:** NIKAM Santosh Pandurang <[santosh.nikam@axa.com.sg](mailto:santosh.nikam@axa.com.sg)>; LOH Cynthia <[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL

Without Prejudice

Dear Cynthia

The accident happening in the year **2014**, during that time, the surveyor Kenneth Kong from LKK Auto Consultants have already surveyed the vehicle.

We enclosed the estimate marking and the GIA report for your attention.

We hope you can review this case and let us have your best offer.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** NIKAM Santosh Pandurang [<mailto:santosh.nikam@axa.com.sg>]

**Sent:** Friday, 21 December, 2018 3:17 PM

**To:** 'CLAIMS@TRANSCAB.COM.SG' <[CLAIMS@TRANSCAB.COM.SG](mailto:CLAIMS@TRANSCAB.COM.SG)>

Cc: LOH Cynthia <cynthia.loh@axa.com.sg>

Subject: Acknowledgement Your ref : ADD1403-113 Our ref : C0297701MC/CL

**ACCIDENT INVOLVING SKB6310A AND SHB7986D ON 05/03/2014**

**Without Prejudice**

We acknowledge receipt of your letter dated 20.12.2018 and the enclosures on 21.12.2018.

We would like to conduct a re-inspection of your client's vehicle SHB7986D Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time .

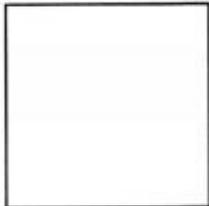
May we hear from you in due course.

For future correspondence, please reply to LOH Cynthia at [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Regards,  
Santosh Nikam

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## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

**Affiliated to Federation Internationale Des Experts En Automobile**

AXA INSURANCE PTE LTD

Ref : CC3/AXA14005031/T1ha3s2-1

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: CYNTHIA LOH

Date : 19-02-2020



Code : AXA2

### 1. Policy Particulars :- THIRD PARTY CLAIM

<b>Insured Veh.</b>	SKB 6310A	<b>Veh. Inspected</b>	SHB 7986D
<b>Policy No.</b>	P1462142	<b>Coverage (\$)</b>	0.00
<b>Claim No.</b>	C0297701	<b>Excess (\$)</b>	0.00
<b>Assign From</b>		<b>Assign Date</b>	13/03/2014

### 2. Vehicle Particulars & Condition

<b>Make &amp; Model</b>	CHEVROLET EPICA	<b>c.c</b>	0
<b>Engine No.</b>	HIDDEN	<b>Year of Reg.</b>	2013
<b>Chassis No.</b>	KL1LA69RJBB122518	<b>Colour</b>	RED
<b>Odometer</b>	-	<b>Steering</b>	IN ORDER
<b>Brakes</b>	IN ORDER	<b>Modification</b>	NIL
<b>General</b>	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
<b>R/H Front Tyre</b>	195/65R15	WEST LAKE	6 mm
<b>L/H Front Tyre</b>	195/65R15	WEST LAKE	6 mm
<b>R/H Rear Tyre</b>	195/65R15	WEST LAKE	6 mm
<b>L/H Rear Tyre</b>	195/65R15	WEST LAKE	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.
--

### 5. General Information

<b>Accident Date</b>	05/03/2014	<b>Inspection Date</b>	13/03/2014
<b>Survey held at</b>	TRANS-CAB AUTO SERVICES PTE LTD NO. 466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>16 Working Days</b>
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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 7986D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (CONSISTENT)	DEFORMED	1,202.00	1,202.00
1	FRONT BUMPER LOWER ABSORBER (CONSISTENT)	DEFORMED	180.00	180.00
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	BENT	356.00	356.00
1	FRONT BUMPER RETAINER RH (CONSISTENT)	NECESSARY	102.00	102.00
1	FRONT BUMPER RETAINER LH (CONSISTENT)	NECESSARY	102.00	102.00
1	FRONT BUMPER LOWER GRILLE (CONSISTENT)	DEFORMED	78.00	78.00
1	FRONT BUMPER LOWER STIFFENER (CONSISTENT)	DEFORMED	134.37	134.37
1	FRONT BUMPER FOG LAMP OUTER COVER RH (CONSISTENT)	CUT	32.40	32.40
1	FRONT BUMPER FOG LAMP OUTER COVER LH (CONSISTENT)	CUT	32.40	32.40
1	FRONT TOW HOOK BRACKET (CONSISTENT)	SERVICEABLE	150.00	-
1	FRONT SUPPORT PANEL ASSY (CONSISTENT)	BENT	1,222.32	1,222.32
1	FRONT BRACE PANEL (CONSISTENT)	BENT	134.37	134.37
1	HEADLAMP RH (LAMP A-HEAD RH) (CONSISTENT)	CUT	816.00	816.00
1	HEADLAMP RH INNER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	611.16	-
1	HEADLAMP LH (LAMP A-HEAD LH) (CONSISTENT)	CRACKED	816.00	816.00
1	HEADLAMP LH INNER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	611.16	-
1	BONNET (PANEL A-HOOD) (CONSISTENT)	BENT	1,250.00	1,250.00
1	BONNET MOULDING (CONSISTENT)	DEFORMED	257.00	257.00
1	CENTRE 'CHEVROLET' LOGO BADGE (CONSISTENT)	CRACKED	144.30	144.30
1	BONNET LOCK (CONSISTENT)	BENT	60.00	60.00
1	RADIATOR ASSEMBLY (CONSISTENT)	BENT	618.00	618.00
1	RADIATOR UPPER HOSE (CONSISTENT)	DEFORMED	30.00	30.00
1	RADIATOR LOWER HOSE (CONSISTENT)	DEFORMED	120.00	120.00
1	RADIATOR GRILLE (CONSISTENT)	CRACKED	367.00	367.00
1	RADIATOR GRILLE TOP COVER (CONSISTENT)	DEFORMED	45.02	45.02
1	RADIATOR BRACKET (CONSISTENT)	NECESSARY	150.00	150.00
1	FAN BLADE (SMALL) (CONSISTENT)	CRACKED	536.00	536.00
1	FAN BLADE (BIG) (CONSISTENT)	CRACKED	634.00	634.00

Report Ref No. CC3/AXA14005031/T1ha3s2-1



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	AIRCON CONDENSER (CONSISTENT)	BENT	600.00	600.00
1	AIR INTERCOOLER (CONSISTENT)	BENT	652.00	652.00
1	FRONT FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	837.60	-
1	FRONT FENDER LH (CONSISTENT)	TO REPAIR SEE LABOUR	837.60	-
1	FRONT FENDER LINER RH (CONSISTENT)	SERVICEABLE	47.00	-
1	FRONT FENDER LINER LH (CONSISTENT)	NOT NECESSARY	47.00	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	1,202.00	1,202.00
1	REAR BUMPER BEAM (CONSISTENT)	BENT	239.94	239.94
1	REAR BUMPER CENTRE ABSORBER (CONSISTENT)	CRACKED	260.00	260.00
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	NECESSARY	68.76	68.76
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	NECESSARY	68.76	68.76
1	REAR BUMPER REFLECTORS RH (CONSISTENT)	MISSING	119.74	119.74
1	REAR BUMPER REFLECTORS LH (CONSISTENT)	MISSING	119.74	119.74
1	REAR BUMPER TOW HOOK COVER (CONSISTENT)	NOT NECESSARY	93.00	-
1	REAR LUGGAGE FLOOR PANEL (CONSISTENT)	BUCKLED	973.00	973.00
1	REAR LUGGAGE FLOOR PANEL INSULATOR (CONSISTENT)	NECESSARY	63.50	63.50
1	REAR LUGGAGE FLOOR PANEL TRIM BOARD (CONSISTENT)	DEFORMED	378.00	378.00
1	REAR END PANEL OUTER (CONSISTENT)	BENT	623.76	623.76
1	REAR END PANEL INNER TRIM (CONSISTENT)	DEFORMED	263.84	263.84
1	BOOTLID (CONSISTENT)	BENT	973.00	973.00
1	BOOTLID WEATHERSTRIP (CONSISTENT)	TWISTED	344.28	344.28
1	BOOTLID - TOP (CONSISTENT)	BENT	466.56	466.56
1	BOOTLID LOCK - BOTTOM (CONSISTENT)	BENT	39.40	39.40
1	BOOTLID 'CHEVROLET' BADGE (CONSISTENT)	NECESSARY	120.62	120.62
1	BOOTLID LOGO (CONSISTENT)	NECESSARY	138.84	138.84
1	BOOTLID 'EPICA LT' BADGE (CONSISTENT)	NECESSARY	119.84	119.84
1	BOOTLID REFLECTOR CENTRE (CONSISTENT)	NOT NECESSARY	217.97	-
1	BOOTLID REFLECTOR RH (CONSISTENT)	NOT NECESSARY	128.40	-
1	BOOTLID REFLECTOR LH (CONSISTENT)	CRACKED	128.40	128.40
1	REAR TAIL LAMP RH (CONSISTENT)	CRACKED	479.30	479.30

Report Ref No. CC3/AXA14005031/T1ha3s2-1



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR TAIL LAMP PANEL RH (CONSISTENT)	BENT	359.00	359.00
1	REAR TAIL LAMP LH (CONSISTENT)	CRACKED	479.30	479.30
1	REAR TAIL LAMP PANEL LH (CONSISTENT)	CUT	359.00	359.00
1	REAR EXHAUST BOX (MUFFLER A-EXH,RR) (CONSISTENT)	TO REPAIR SEE LABOUR	1,110.00	-
1	REAR FENDER RH (CONSISTENT)	NOT NECESSARY	1,145.00	-
1	REAR FENDER INNER COWLING RH (CONSISTENT)	DEFORMED	298.00	298.00
1	REAR FENDER INNER TRIM RH (CONSISTENT)	DEFORMED	418.44	418.44
1	REAR FENDER LH (CONSISTENT)	TO REPAIR SEE LABOUR	1,145.00	-
1	REAR FENDER INNER COWLING LH (CONSISTENT)	DEFORMED	298.00	298.00
1	REAR FENDER INNER TRIM LH (CONSISTENT)	NOT NECESSARY	418.44	-
	LESS 10% DISCOUNT		-2,747.35	-2,007.42
			24,726.18	18,066.78
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	SET FRONT BUMPER FASTENER CLIP (SN) (CONSISTENT)	NECESSARY	24.00	24.00
1	SET RADIATOR GRILLE TOP COVER CLIP (SN) (CONSISTENT)	NECESSARY	10.00	10.00
1	CANS RADIATOR COOLANT (SN) (CONSISTENT)	NECESSARY	60.00	60.00
1	SET RADIATOR GRILLE CLIP (SN) (CONSISTENT)	NECESSARY	35.00	35.00
1	SET BONNET UNDER WEATHERSTRIP SEAL CLIPS (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET BONNET INSULATOR CLIP (SN) (CONSISTENT)	NECESSARY	30.00	30.00
2	BONNET STOPPER (SN) (CONSISTENT)	NECESSARY	15.00	15.00
2	SET FRONT FENDER LINER CLIP (SN) (CONSISTENT)	NECESSARY	40.00	40.00
1	SET FRONT LICENCE PLATE WITH HOLDER (SN) (CONSISTENT)	DISTORTED	192.00	192.00
1	SET RADIATOR GRILLE CLIP (SN) (CONSISTENT)	NECESSARY	18.00	18.00
1	SET RADIATOR GRILLE TOP COVER CLIP (SN) (CONSISTENT)	NECESSARY	10.00	10.00
1	SET REAR BUMPER PARKING SENSOR (SN) (CONSISTENT)	NOT WORKING	300.00	200.00
1	SET REAR BUMPER FASTENER CLIP (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR BOOT STICKER 'TRANS-CAB' (SN) (CONSISTENT)	NECESSARY	30.00	30.00

Report Ref No. CC3/AXA14005031/T1ha3s2-1



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR BOOT STICKER '6555-3333' (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR EXHAUST MOUNTING (SN) (CONSISTENT)	NOT NECESSARY	10.00	-
1	SET REAR FENDER INNER TRIM CLIP RH (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET REAR FENDER INNER TRIM CLIP LH (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET REAR FENDER INNER COWLING LH CLIP (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET REAR FENDER INNER COWLING RH CLIP (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET REAR BUMPER END DUST COVER CLIP (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR END PANEL SEALANT (SN) (CONSISTENT)	NECESSARY	80.00	80.00
2	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	REAR WINDSCREEN INNER SPONGE SEAL (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
			1,294.00	984.00
<b>LABOUR</b>				
PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF HEADLAMP RH INNER PANEL, HEADLAMP LH INNER PANEL, FRONT FENDER RH, FRONT FENDER LH, REAR EXHAUST BOX (MUFFLER A-EXH,RR) AND REAR FENDER LH.			5,600.00	3,000.00
TO CHECK ELECTRICAL LIGHTING CONCERNED.			170.00	100.00
TO RUST-PROOFING OF THE AFFECTED AREAS.			170.00	120.00
PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.			5,400.00	2,400.00
TO REINSTALL REAR BUMPER PARKING SENSOR.			170.00	30.00
TO TRANSFER OF BOOTLID FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.			170.00	100.00
TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.			170.00	100.00
TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING.			380.00	200.00
TO REPAIR AND REALIGN REAR EXHAUST PIPE.			170.00	120.00
TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.			170.00	-

Report Ref No. CC3/AXA14005031/T1ha3s2-1



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TRANSFER OF LUGGAGE PANEL FITTINGS AND CONDUCT WATER SEEPAGE TEST.		170.00	100.00
	TO DROP REAR EXHAUST BOX, RENEW THE SAME, TO REPAIR AND REALIGN CENTRE EXHAUST PIPE.	NOT NECESSARY	170.00	-
	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TOWING FEES.		120.00	80.00
			13,420.00	6,350.00
	<b>GRAND TOTAL</b>		<b>39,440.18</b>	<b>25,400.78</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>20,200.00</b>

Report Ref No. CC3/AXA14005031/T1ha3s2-1

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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