

INS. CASE OWNER:

CC<sup>3</sup>/AXA130 04471 / K<sub>13</sub>

LKK:  
IDAC

Surveyor:

Kenneth

DOI: 6/3/13

Assig Date: 06/03/13

Insured Vehicle No.

PA 9723T

Claim No. : 60263464

Name of Insured

## TIONG HENG TRANSPORT

Policy No. : P 1313929

Insured Tel No.

HP: —

Make / Model : KING LONG

Excess Sec II :\$8

\$1500

D.O.A: 05/03/13

Place of Accident : UPP SERANGOON RD.

Is driver the owner? ( YES / NO )

**Nature of Accident :**

If NO, Driver Name / Age : SEAH LAH YU

DI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : 96662037

(V/L: YES / NO ) Insured Liability : % Final ? Yes / No

INSRS:

WSP-TRANS-cab

**Tel :**

Liability :  
RMKS:

INSRS:

WSP:

**Tel:**

RMKS:

INSRS:

WSP

**Tel.:**

**RMKS:**

**INSRS:**

WSP:

**Tel:**

RMKS:

FINAL SETTLEMENT		Date: 21-2-19	Confirm with: JAS	NO DEVELOPMENT FROM IT	
Repair Cost:	3,049.50	\$	1,524.75	Final Liability	50 % (Agreed / Assessed)
Loss of Rental:	325.80	\$	162.90	4 days	81.32
Loss of Use:	-	\$	-	(\$ x days)	02/04/19
Disbursement:	6.00	\$	6.00	VIC ALPEH S. SANGHIAN	
Total: 3,381.30		\$	1,793.65	21/2/19	

GLOBAL S: \$1.690.XX TRANS-CAR AUTO SERVICES PTE LTD

ASS. PRG. BY:

REF:

AXA/

Kenneth

# ASSIGNMENT

From:

Date:

Estimated Cost:

QD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHC5759B

Y1 Regn:

OP, 06

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Crown

cc

2986

Colour:

White / Red

Insured / Std / NI / NA

Sp. Reading

001695

T/Radio: Insured / Std / NI / NA

Eng/No:

LX S12 - 0026049

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SIRim / STD ARim or

Tyre Size: F:

175/80R14

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

WETKAY

Front

Rear

R/Bal.

8

mm

R/Bal.

5

mm

L/Bal.

8

mm

L/Bal.

5

mm

D.O.A.

513/13

D.O.I.

613/13

Survey held at

Des. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or

NIS / Frt

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

5/9/13

L1 Day B 28501 Confirmed Jasmine

(4X8132) KIV

Global Day B 16901 it 501 confirmed Jasmine

(KIV until injury settle). - can apply for B.I 27/11/14

(27/11/14 / still pending B.I claim)

Red H 6881-54 / 71%

(Haoi chun @ 68804711)

24/10/14

Re-insured with liability yet? still O/S insured?

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

TOTAL  
LOSS

Survey Fee:

Date:

Basic & Add.

\_\_ S + RS, \_\_ SI



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To be advised  
Our ref: CC3/AXA13004471/Krf3

Date: 07/03/2013

The Motor Claims Department  
M/s AXA Insurance Singapore Pte Ltd

Dear Sir/Madam

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHC 5759B**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on  
06.03.13 at the premises of M/s TRANS-CAB and have the following to report:-

Workshop Estimate Amount	: S\$	9,731.54
Revised Estimate Amount	: S\$	3,572.65
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the  
N/S Front Portion.



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

Kenneth

Licensed Appraiser

**TRANS-CAB AUTO SERVICES PTE LTD**  
 NO.58 DEFU LANE 1 SINGAPORE 539498  
 TEL NO.6287 6666 FAX NO.6281 1400  
 CO/GST REG NO.201019626G  
 SHC5759B - AXA

Andrea

*Not Authorised*  
*61 By 828501*

Vehicle No.:  
 Chassis No.:  
 Vehicle Make:  
 Vehicle Model:  
 Date of Accident :  
 Third Party Insurer :

**SHC 5759B - Andrea**  
**LXS12-00026049\***  
**TOYOTA**  
**CROWN TAXI**  
**05.03.2013**  
**AXA**

PART			LIST	
1	1	Front Bumper Assembly	\$	<i>B<sub>1</sub></i> 417.40 —
2	1	Front Bumper Reinforcement / Beam	\$	<i>B<sub>1</sub></i> 269.35 —
3	1	Front Bumper Centre Absorber Foam	\$	<i>CR</i> 125.00 —
4	1	Front Bumper Centre Bracket	\$	<i>O<sub>1</sub></i> 15.50 —
5	1	Bonnet	\$	<i>R</i> 849.31 X
6	1	Front Headlamp RH	\$	<i>S<sub>1</sub></i> 411.54 X
7	1	Front Side Lamp LH	\$	<i>R<sub>1</sub></i> 170.60 —
8	1	Front Headlamp LH	\$	<i>R<sub>1</sub></i> 411.54 —
9	1	Front Support Panel Assy	\$	<i>R</i> 626.30 X
10	1	Front Brace Panel	\$	<i>B<sub>1</sub></i> 79.57 —
11	1	Front Fender LH	\$	<i>R<sub>1</sub></i> 732.83 —
12	1	Front Fender Inner Cowling LH	\$	<i>T<sub>1</sub></i> 112.20 —
13	1	Radiator Assembly	\$	<i>S<sub>1</sub></i> 1,890.20 X
14	1	Radiator Grille	\$	<i>R<sub>1</sub></i> 392.16 —
15	1	Aircon Condenser	\$	<i>S<sub>1</sub></i> 1,098.16 X
16	1	Aircon Receiver Drier	\$	<i>S<sub>1</sub></i> 143.00 X
17	1	Windscreen Washer Tank	\$	<i>CR</i> 48.06 —
			\$	<b>7,792.72</b>
			25% \$	<b>1,948.18</b>
<b>TOTAL</b>			<b>\$</b>	<b>5,844.54</b>

### Special Nett

1 Set	Front Bumper Fastener Clip	\$	<i>W<sub>1</sub></i> 12.00 —
1 Set	Front Fender Inner Cowling Clip LH	\$	<i>W<sub>1</sub></i> 40.00 —
2 Can	Radiator Coolant	\$	<i>W<sub>1</sub></i> 40.00 X
1	Front Licence Plate	\$	<i>S<sub>1</sub></i> 35.00 X
1 Set	Radiator Grille Clips	\$	<i>W<sub>1</sub></i> 10.00 —
1	Front Fender Advertisement Sticker	\$	<i>W<sub>1</sub></i> 150.00 —
<b>TOTAL</b>		<b>\$</b>	<b>287.00</b>

**TRANS-CAB AUTO SERVICES PTE LTD**  
 NO.58 DEFU LANE 1 SINGAPORE 539498  
 TEL NO.6287 6666 FAX NO.6281 1400  
 CO/GST REG NO.201019626G  
 SHC5759B - AXA

Andrea

**TOTAL PARTS \$ 6,131.54**

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	1,250.00 <sup>549</sup>
To Rust-Proofing Of The Affected Areas.	\$	200.00 <sup>301</sup>
To Check Electrical Lighting Concerned.	\$	100.00 <sup>201</sup>
Putty And Spray Painting Of The Affected Portion.	\$	900.00 <sup>560</sup>
To Remove And Refit Interior Fittings, Trimings, Garnish, Fittings And Other, To Enable repair.	\$	~ 250.00 X
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	~ 150.00 X
To Transfer Of Bonnet Fittings, Attachments And Perform Water Seepage Test.	\$	~ 150.00 X
To Replace, Refix And Top Up Coolant For Radiator	\$	~ 150.00 X
Towing Fees.	\$	100.00 <sup>501</sup>
To Vacuum, Replace, Refix And Recharge Air Condenser	\$	350.00 <sup>1001</sup>

**TOTAL \$ 3,600.00**

**Over All Total \$ 9,731.54**

Total Repair Days 05 Days  
4 days

## Jet Ting (Admin-B)

---

**From:** Kitty Teo Poh Guek [Kitty.Teo@axa.com.sg]  
**Sent:** Wednesday, 13 March, 2013 10:49 AM  
**To:** 'Jet Ting (Admin-B)'  
**Cc:** Flossie Ang  
**Subject:** DS / TRANS-CAB / C0263464 / P1313929 / OD-PA9723T / TP-SHC5759B / 05.03.2013 / EST \$9,731.54 / X/S \$1500 / FA

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** DS email

Hi  
You can proceed with DS.

---

**Kitty TEO**  
Claims Assistant – Motor Claims  
AXA Insurance Singapore Pte Ltd  
8 Shenton Way #27-01 AXA Tower Singapore 068811  
[kitty.teo@axa.com.sg](mailto:kitty.teo@axa.com.sg)  
DID: (65) 6880 4602 Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



redefining / standards

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

 Please consider the environment before printing this email

---

**From:** Kitty Teo Poh Guek  
**Sent:** Friday, March 08, 2013 2:58 PM  
**To:** 'Jet Ting (Admin-B)'  
**Cc:** Flossie Ang  
**Subject:** WP-OSP / TRANS-CAB / C0263464 / P1313929 / OD-PA9723T / TP-SHC5759B / 05.03.2013 / EST \$9,731.54 / X/S \$1500 / FA

---

**Kitty TEO**  
Claims Assistant – Motor Claims  
AXA Insurance Singapore Pte Ltd  
8 Shenton Way #27-01 AXA Tower Singapore 068811  
[kitty.teo@axa.com.sg](mailto:kitty.teo@axa.com.sg)  
DID: (65) 6880 4602 Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



redefining / standards

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

**Jet Ting (Admin-B)**

---

**From:** Jet Ting (Admin-B) [admin-b@lkkauto.com]  
**Sent:** Thursday, 7 March, 2013 5:01 PM  
**To:** 'Winnie Ho Ping Ping'; 'Tan Tiong Beng'; 'Kitty Teo Poh Guek'  
**Cc:** 'Kathy Lai'; 'CS B Team'  
**Subject:** Direct Settlement - Acc Invl PA 9723T (OI) & SHC 5759B (TP) ON 05/03/2013 (LKK Ref : CC3/AXA13004471/Krf3)  
**Attachments:** Estimated..pdf; POLICE REPORT..pdf; Preliminary Advice.pdf; SHC 5759B - -TP GIA REPORT..pdf

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5759B AT M/s Trans-Cab Auto Service.

Enclosed herewith a copy of TP's GIA report, estimated cost of repair and preliminary advise for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Kathy and she can be contacted at DID: 6841 2928

*Thanks & Regards,*

*Jet Ting*

LKK Auto Consultants Pte Ltd

DID: 6841 1972

FAX: 6741 4108

# rene (LKK Auto)

: Joy Irene (LKK Auto)  
 Tuesday, 19 May, 2015 5:34 PM  
 Jasmine Tan  
 roel.c@transcabservices.com.sg; zhewei.kek@transcabservices.com.sg; CS A Team  
 2013 TRANS-CAB CASES-PENDING ACCEPTANCE AND LOD  
 SHC 5759B.pdf; SHD 9683D.pdf; SHD 5634Y.pdf; SHD 5974R.pdf; SHD 5149G.pdf

ict:  
 hments:

## DUT PREJUDICE

vs. Jasmine,  
 ive made our initial offer negotiation with you during our past round table meeting however, you withheld these 2013 cases due to your body injury claim.  
 y on without prejudice basis, in relation to the claim of vehicle damages only. Kindly confirm acceptance on offer settlement as follows:

REFERENCE	TAXI	DOA	OFFER		REMARKS
CC3/AXA13004471/Kje3	SHC 5759B	05/03/2013	Cost of Repair (w/GST)	\$3,049.50	SETTLED ON 5/9/2013. NO LOD
			Loss of Rental (\$81.32 x 4 days)	\$ 325.80	
			LTA search fee	\$ 6.00	
			<b>TOTAL</b>	\$3,381.30	
			<b>GLOBAL SUM OFFER AT 50%</b>	<b>\$ 1,690.00 (ALL-IN)</b>	
CC3/AXA13008403/Kje3	SHD 9683D	04/05/2013	Cost of Repair (w/GST)	\$8,160.31	CONFIRMED COR ON 10/17/2013. NO LOD
			Loss of Rental (\$123.05 x 12 days)	\$1,476.60	
			LTA search fee	\$ 6.00	
			<b>TOTAL</b>	\$9,642.91	
			<b>GLOBAL SUM OFFER AT 50%</b>	<b>\$ 4,820.00 (ALL-IN)</b>	
CC3/AXA13009752/Kjm3	SHD 5634Y	28/05/2013	Cost of Repair (w/GST)	\$2,621.50	CONFIRMED COR ON 31/10/2013. NO LOD
			Loss of Rental (\$98.44 x 5 days)	\$ 492.20	
			LTA search fee	\$ 6.00	
			<b>TOTAL</b>	\$3,119.70	
			<b>GLOBAL SUM OFFER AT 50%</b>	<b>\$ 1,560.00 (ALL-IN)</b>	



C3/AXA13010120/Kjm3	SHD 5974R	01/06/2013	Cost of Repair (w/GST) Loss of Rental (\$98.44 x 6 days) LTA search fee <b>TOTAL</b> <b>GLOBAL SUM OFFER AT 50%</b>	\$4,333.50 \$ 590.64 \$ 6.00 \$4,930.14 <b>\$ 2,465.00 (ALL-IN)</b>	CONFIRMED COR ON 31/10/2013. NO LOD
C3/AXA13019115/Kjv3	SHD 5149G	09/10/2013	Cost of Repair (w/GST) Loss of Rental (\$96.30 x 5 days) LTA search fee <b>TOTAL</b> <b>GLOBAL SUM OFFER AT 50%</b>	\$2,889.00 \$ 481.50 \$ 6.00 \$3,376.50 <b>\$ 1,690.00 (ALL-IN)</b>	CONFIRMED COR ON 20/2/2014. NO LOD

:revert. Thank you.

regards,

rene | Case Handler

Auto Consultants Pte Ltd

: 6841-6051 | email: joyirene@kkauto.com | fax: 6741-4108

, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized disclosure or distribution of the material in this email is strictly forbidden.

## Joy Irene (LKK Auto)

**From:** Joy Irene (LKK Auto)  
**Sent:** Tuesday, 19 May, 2015 10:53 AM  
**To:** 'Chan Kian Chuan'  
**Cc:** Kathy Lai; Vic  
**Subject:** RE: Your ref: C0263464 - DOA .5.03.2013

Dear KC,

We already highlighted to TP that BI and PD are separate matter. However, they tend to choose to hold PD due to their BI claim which held the settlement of PD hanging indefinitely.

May we enquire if BI claim has been settled from you side?

Breakdown of settlement is as follows:

	AMOUNT
Cost of Repair (w/GST)	\$ 3,049.50
Loss of Rental (\$81.32 x 4 days)	\$ 325.80
LTA search fee	\$ 6.00
<b>TOTAL</b>	<b>\$ 3,381.30</b>
<b>GLOBAL SUM OFFER AT 50%</b>	<b>\$ 1,690.00 (ALL-IN)</b>

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-6051 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

**From:** Chan Kian Chuan [<mailto:kianchuan.chan@axa.com.sg>]  
**Sent:** Monday, 18 May, 2015 10:40 AM  
**To:** Kathy Lai; Joy Irene (LKK Auto)  
**Subject:** RE: Your ref : C0263464 - DOA .5.03.2013

Hi Joy,

Please continue to follow up with TP.

Since TP had accepted our offer, than there is offer and acceptance please note that BI and TPPD claim is 2 separate matter and should not withhold till one matter is resolved.

Please let us have the quantum of settlement for our review.

Thanks.

Warmest Regards,

KC Chan  
Executive - Motor Claims

AXA Insurance Singapore Pte Ltd  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)  
DID: (65) 1800 880 4741 (3)  
Website: [www.axa.com.sg](http://www.axa.com.sg)

**We are all born to protect, but for me it's a calling.**  
Discover our stories on [www.borntoprotect.sg](http://www.borntoprotect.sg)

redefining / insurance



redefining / insurance

"This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately."



Please consider the environment before printing this email

From: Flossie Ang  
Sent: Monday, May 11, 2015 4:57 PM  
To: Chan Kian Chuan  
Cc: Kathy Lai; Joy Irene (LKK Auto)  
Subject: FW: Your ref : C0263464 - DOA .5.03.2013

Hi Kian Chuan,

Fya - C0263464 - P1313929

Best Regards

Flossie ANG

Senior Executive-Motor Claims Department

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[flossie.ang@axa.com.sg](mailto:flossie.ang@axa.com.sg)

Contact: 1800 8804741 Option 3

Website: [www.axa.com.sg](http://www.axa.com.sg)

**We are all born to protect, but for me it's a calling.**  
Discover our stories on [www.borntoprotect.sg](http://www.borntoprotect.sg)

redefining / insurance



This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

*From 14 March 2011, AXA Insurance will be located at 8 Shenton Way, #27-01 Singapore 068811.  
Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.*

P Please consider the environment before printing this email

**From:** Joy Irene (LKK Auto) [mailto:joyirene@lkkauto.com]  
**Sent:** Friday, May 08, 2015 2:24 PM  
**To:** Flossie Ang  
**Cc:** Kathy Lai  
**Subject:** Your ref : C0263464 - DOA .5.03.2013

Your ref : C0263464  
OI : PA 9723T  
TP : SHC 5759B (TRANS-CAB)  
DOA : 05/03/2013

Dear Ms. Flossie,

**ACCIDENT INVOLVING PA 9723T AND SHC 5758B ON 05/03/2013 ALONG UPPER SERANGGON ROAD**

We refer to the above titled accident.

OID reported that both vehicles involved were turning right and had a collision.

TP taxi reported that when he was about to turn right, OID from his left suddenly executed a U-turn and collided onto his taxi.

We called OID to clarify the nature of the collision several times but to no avail. A letter with 10 days notice was sent and after the period has lapsed, no return call from OI for any objections.

On without prejudice basis and without admission of liability, we made an initial offer of 50% in global sum basis to TP on 5/9/2013.

The said offer was accepted however, they wanted to hold settlement due to Bodily Injury (BI) claim involved and they wanted to wait for their BI claim to be settled first.

We have made follow-ups and reminders to TP however, no response or update coming from them.

In view of the above, as the waiting of TP BI claim result is indefinite, please advise if we may proceed to close file on our end and submit our report to your good-office.

And in the event that there be further development from TP, we will inform you and will take our necessary action.

For your mandate please.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-6051 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

**Joy Irene (LKK Auto)**

---

**From:** Joy Irene (LKK Auto)  
**Sent:** Friday, 8 May, 2015 2:24 PM  
**To:** 'Flossie Ang'  
**Cc:** Kathy Lai  
**Subject:** Your ref: C0263464 - DOA 5.03.2013

Your ref : C0263464  
OI : PA 9723T  
TP : SHC 5759B (TRANS-CAB)  
DOA : 05/03/2013

Dear Ms. Flossie,

**ACCIDENT INVOLVING PA 9723T AND SHC 5758B ON 05/03/2013 ALONG UPPER SERANGGON ROAD**

We refer to the above titled accident.

OID reported that both vehicles involved were turning right and had a collision.

TP taxi reported that when he was about to turn right, OID from his left suddenly executed a U-turn and collided onto his taxi.

We called OID to clarify the nature of the collision several times but to no avail. A letter with 10 days notice was sent and after the period has lapsed, no return call from OI for any objections.

On without prejudice basis and without admission of liability, we made an initial offer of 50% in global sum basis to TP on 5/9/2013.

The said offer was accepted however, they wanted to hold settlement due to Bodily Injury (BI) claim involved and they wanted to wait for their BI claim to be settled first.

We have made follow-ups and reminders to TP however, no response or update coming from them.

In view of the above, as the waiting of TP BI claim result is indefinite, please advise if we may proceed to close file on our end and submit our report to your good-office.

And in the event that there be further development from TP, we will inform you and will take our necessary action.

For your mandate please.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-6051 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Joy Irene (LKK Auto)**

---

**From:** Joy Irene (LKK Auto)  
**Sent:** Monday, 7 September, 2015 3:45 PM  
**To:** 'Cynthia Loh'  
**Cc:** Admin A; CS A Team; Olivia Lau  
**Subject:** P1313929/ C0263464 /INSURED: PA 9723T ON 05.03.2013 /TRANSCAB SHC 5759B

Dear Ms. Cynthia,

We refer to the above subject claim.

We received this assignment for third-party claim and have surveyed TP client vehicle since 06.03.2013.

To date, we still have not receive TP's Letter of Demand (LOD) with all its supporting claim documents such as the final repair bill/tax invoice, rental receipt and LTA search document.

We had given TP our 50% offer of liability since 03.04.2013 and at present, there is still no response for their acceptance despite follow-ups made.

Since it has been two (2) years outstanding and no effort of follow-up and further action being made by TP repairer, we would like to close file on our end and submit our wp report to your good-office.

In future, if TP would still want to pursue their claim, we will inform you for our further handling.

Please advise if we may proceed.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

**Joy Irene (LKK Auto)**

---

**From:** Joy Irene (LKK Auto)  
**Sent:** Wednesday, 28 October, 2015 12:00 PM  
**To:** 'Cynthia Loh'  
**Cc:** Bevan Lim (LKK Auto)  
**Subject:** RE: P1313929/ C0263464 /INSURED: PA 9723T ON 05.03.2013 /TRANSCAB SHC 5759B

Dear Ms. Cynthia,

We refer to the above subject and to our previous e-mails below.

In view of no further development, we will proceed to temporarily close this 2013 claim file and submit our report to your good-office.

In future, if there are further developments from TP, we will inform you for our further handling.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

**From:** Joy Irene (LKK Auto)  
**Sent:** Monday, 5 October, 2015 9:45 AM  
**To:** 'Cynthia Loh' <[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)>  
**Cc:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>  
**Subject:** RE: P1313929/ C0263464 /INSURED: PA 9723T ON 05.03.2013 /TRANSCAB SHC 5759B

Dear Ms. Cynthia,

We refer to our e-mail below dated 07.09.15.

Kindly advice if we may proceed to submit our wp report and close this 2013 no development claim from TP.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108



This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

**From:** Joy Irene (LKK Auto)  
**Sent:** Monday, 7 September, 2015 3:45 PM  
**To:** Cynthia Loh <cynthia.loh@axa.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Olivia Lau <olivialau@lkkauto.com>  
**Subject:** P1313929/ C0263464 /INSURED: PA 9723T ON 05.03.2013 /TRANSCAB SHC 57598

Dear Ms. Cynthia,

We refer to the above subject claim.

We received this assignment for third-party claim and have surveyed TP client vehicle since 06.03.2013.

To date, we still have not receive TP's Letter of Demand (LOD) with all its supporting claim documents such as the final repair bill/tax invoice, rental receipt and LTA search document.

We had given TP our 50% offer of liability since 03.04.2013 and at present, there is still no response for their acceptance despite follow-ups made.

Since it has been two (2) years outstanding and no effort of follow-up and further action being made by TP repairer, we would like to close file on our end and submit our wp report to your good-office.

In future, if TP would still want to pursue their claim, we will inform you for our further handling.

Please advise if we may proceed.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

## Joy Irene (LKKAuto)

---

**From:** KHONG Lynn <lynn.khong@axa.com.sg>  
**Sent:** Friday, 22 February 2019 1:43 PM  
**To:** Joy Irene (LKKAuto)  
**Cc:** Admin A; CS A Team  
**Subject:** RE: URGENT ATTENTION PLEASE: Your ref: C0263464 - DOA .5.03.2013

Hi Joy / Mei Kwan,

Please proceed with proposed quantum.

Thanks

Best Regards,



**Lynn Khong**  
Specialist, Motor Claims Department  
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Email: [lynn.khong@axa.com.sg](mailto:lynn.khong@axa.com.sg)  
Customer Care No. 1800 8804888  
[www.axa.com.sg](http://www.axa.com.sg)



Please consider the environment before printing this message.  
This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited.  
If you are not the intended recipient of the message, please notify the sender immediately.

---

**From:** Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]  
**Sent:** Friday, February 22, 2019 12:15 PM  
**To:** KHONG Lynn <lynn.khong@axa.com.sg>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** URGENT ATTENTION PLEASE: Your ref: C0263464 - DOA .5.03.2013  
**Importance:** High

(2013 case) TIME BAR APPROACHING SOON ON 05/03/2019

Dear Lynn,

We refer to the subject.

As prescriptive period is fast approaching, TP M/s Trans-cab is chasing for settlement.

We understand that BI settlement was concluded at 50%. Hence, we seek your approval and mandate to offer as follows:

	AMOUNT
Cost of Repair (w/GST)	\$ 3,049.50
Loss of Rental (\$81.32 x 4 days)	\$ 325.80
LTA search fee	\$ 6.00
<b>TOTAL</b>	<b>\$ 3,381.30</b>
<b>GLOBAL SUM OFFER AT 50%</b>	<b>\$ 1,690.00 (ALL-IN)</b>

Kindly respond advise.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

**From:** Joy Irene (LKK Auto)

**Sent:** Tuesday, 19 May 2015 10:53 AM

**To:** Chan Kian Chuan <[kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg)>

**Cc:** Kathy Lai <[kathylai@lkkauto.com](mailto:kathylai@lkkauto.com)>; Vic <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Your ref: C0263464 - DOA .5.03.2013

Dear KC,

We already highlighted to TP that BI and PD are separate matter. However, they tend to choose to hold PD due to their BI claim which held the settlement of PD hanging indefinitely.

May we enquire if BI claim has been settled from your side?

Breakdown of settlement is as follows:

	AMOUNT
Cost of Repair (w/GST)	\$ 3,049.50
Loss of Rental (\$81.32 x 4 days)	\$ 325.80
LTA search fee	\$ 6.00
<b>TOTAL</b>	<b>\$ 3,381.30</b>
<b>GLOBAL SUM OFFER AT 50%</b>	<b>\$ 1,690.00 (ALL-IN)</b>

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-6051 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1303-052

Your Ref : PA9723T

Date : 22 February 2019

**AXA INSURANCE S PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5759B AND PA9723T ON 05/03/13 05:20 AM ALONG  
UPPER SERANGOON ROAD / TAMPINES ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,049.50
2.	Loss of Rental for <u>4</u> days @ \$ <u>81.32</u> per day	\$	325.28
3.	Loss of Income for <u>—</u> days @ \$ <u>—</u> per day	\$	0.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	3,380.78

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AXA13004471/Krf3  
Policy no: P1313929

03/04/2013

**TIONG HENG TRANSPORT**  
**2 JURONG EAST ST 21, IMM BUILDING**  
**#04-10B**  
**SINGAPORE 609601**

Dear Sir/Madam,

**ACCIDENT INVOLVING PA 9723T AND SHC 5759B ON 05/03/2013**

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 13/04/2013, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Accordingly your No Claim Discount (NCD - if applicable) may not be preserved. However, if you are making a claim against third party and successful with 80% in your favor, our principal will re-instate your NCD.

As your policy carries an excess of \$1500.00 under third party claim and the third party vehicle has lodged a claim against your vehicle, you are advice to issue a cheque of \$1500.00 in favour of our principal **AXA Insurance Singapore Pte Ltd** to enable us to handle third party claim

Please call us if you have further queries.

Yours faithfully,

Justin Charles  
Case Handler  
DID: 6841 1467  
FAX: 6741 4108  
Email: [Justincharles@lkkauto.com](mailto:Justincharles@lkkauto.com)

c.c. *AXA Insurance Singapore Pte Ltd*  
*(Motor Claims Dept)*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5759B and PA9723T along UPPER SERANGOON ROAD / TAMPINES ROAD on 05/03/13 05:20 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 22 (day) of February 2019

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



redefining / insurance

CLAIM REF  
INSURED

: C0263464  
: TIONG HENG TRANSPORT

**DISCHARGE VOUCHER**

We, **Trans Cab Auto Services Pte Ltd** confirm that by letter of authorisation dated 22.02.19, we are authorised to and do hereby give this discharge for ourselves and on behalf of **Trans Cab Services Pte Ltd** and the Hirer, TAN PENG HWEE of vehicle no: SHC 5759B

Now we **Trans Cab Auto Services Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars ONE THOUSAND SIX HUNDRED NINETY ONLY only (S\$ 1,690.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (PA 9723T) arising out of an accident with (SHC 5759B) on 05.03.13.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. PA 9723T arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **Trans Cab Auto Services Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. PA 9723T.

Dated this 22 day of FEBRUARY 2019

Signed by \_\_\_\_\_  
(AUTHORISED SIGNATORY)

Company Stamp TRANS-CAB AUTO SERVICES PTE LTD

Witness : \_\_\_\_\_  
Name : JASMINE TAN SIEW KIM  
I/C No : S7405636I  
Address : TRANS-CAB AUTO SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>AXA INSURANCE (S) PTE LTD</b>  <b>ATTENTION:</b>	<b>INVOICE NO.</b> : INV1303-210 <b>DATE</b> : 29. March 2013 <b>REFERENCE NO</b> : AAD1303-052 <b>TERMS</b> : <b>DUE DATE</b> : 29. March 2013 <b>PAGE</b> : 1
---	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR COST(LUMP SUM)DOA: 05.03.13	1	3,049.50	3,049.50

**Total SGD Excl. GST : 2,850.00****7% GST : 199.50****Total SGD Incl. GST : 3,049.50****\*\*\*\* THREE THOUSAND FORTY NINE AND FIFTY SGD ONLY \*\*\*\***

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

22 February, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 05/03/13 05:20 AM at UPPER SERANGOON ROAD / TAMPINES ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5759B. The taxi was hired to TAN PENG HWEE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate ~~\$133.75~~ per day (inclusive of GST).  
\$81.32
2. Please be advised that the Taxi is insured with FIRST CAPITAL INSURANCE LIMITED on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

*This is a computer generated print-out. No signature is required.*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

05-03-2013

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
<b>Accident No.</b>	AAD1303-052		<b>Accident Date</b> 05-03-2013
5/3/2013 05:45	9/3/2013 15:00	SHC5759B	

Yours Faithfully,

**Trans-Cab Services Pte Ltd**

Jasmine Tan

General Manager

**Enquire Vehicle & Owner Information ( Vehicle No. PA9723T As At 05 Mar 2013 / 03:20:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(ANDREA)SHC5759B

**Current Owner Details**

Owner ID Type: Business

Owner ID: 32309400K

Owner Name: TIONG HENG TRANSPORT

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 2

Registered Street Name: JURONG EAST STREET 21

Registered Unit No.: # 04 - 10B

Registered Building Name: IMM BUILDING

Registered Postal Code: 609601

**Current Vehicle Details**

Vehicle No.: PA9723T

Make Description/Model: KING LONG / XMQ6800K

Insurance Company Name: AXA INSURANCE SINGAPORE PTE LTD



Please read through the Privacy Statement, Conditions of Use and Disclaimer.  
Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.  
Best viewed with IE 6.0 SP3 and above, 800 X 600 resolution.  
Copyright © 2005 LTA | [Privacy Statement](#) | [Conditions of Use](#) | [Disclaimer](#)

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	PA 9723T (Insd veh)	Model:	TOYOTA CROWN
	SHC 5759B (TP veh)		
Date of Accident:	05/03/2013		

Global Sum Settlement	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	: \$	10,412.75
Final Repair Cost	: \$	3,049.50
Loss of Token Sum	: \$	days at \$0.00 per day
Rental (if any)	: \$	325.80
@50%		1,687.65
LTA / GIA Search Fee	: \$	6.00

Others:	: \$	0.00
---------	------	------

	: \$	
Final Settlement Sum (Global Sum)	: \$	1,690.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

PLEASE SEND THE CHEQUE / PAYMENT TO TRANS-CAB AUTO SERVICES  
Remarks PTE LTD  
NO.2 ANG MO KIO ST 63 SINGAPORE 569111.

Payment Instruction: Payee's Breakdown			
1)	TRANS-CAB AUTO SERVICES PTE LTD	: \$	1,690.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

25/02/2019  
Date



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC3/AXA13004471/Kja3q2-1

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:LYNN KHONG

Date : 25-02-2019



Code : AXA2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PA 9723T	Veh. Inspected	SHC 5759B
Policy No.	P1313929	Coverage (\$)	0.00
Claim No.	C0263464	Excess (\$)	0.00
Assign From		Assign Date	06/03/2013

## 2. Vehicle Particulars & Condition

Make & Model	TOYOTA CROWN	c.c	2988
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	LXS120026049	Colour	WHITE / RED
Odometer	881645	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	175/80 R14	WEST LAKE	8 mm
L/H Front Tyre	175/80 R14	WEST LAKE	8 mm
R/H Rear Tyre	175/80 R14	WEST LAKE	5 mm
L/H Rear Tyre	175/80 R14	WEST LAKE	5 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	05/03/2013	Inspection Date	06/03/2013
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD 58 DEFU LANE 1 SINGAPORE 539498		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	----------------