

Veron Chen (LKKAUTO)

From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>
Sent: Thursday, 27 June 2019 3:26 PM
To: Veron Chen (LKKAUTO)
Cc: Teng Wai Khan; SUR; Cresendo Llorca Lagman; PBSP
Subject: RE: 4758S-DOA: 15/1/2019 (MSIG OD)

Dear Veron,

The vehicle still under repair. We will update LKK once the repair completed.

Thank you.

Warm regards
Inthiran
Customer Service Advisor
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Body & Paint Department
H/P : 81214600



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 27 June, 2019 3:24 PM
To: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>
Cc: Teng Wai Khan <teng.wai.khan@simedarby.com.sg>; SUR <sur@lkkauto.com>; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>; PBSP <pml-pbsp@simedarby.com.sg>
Subject: RE: 4758S-DOA: 15/1/2019 (MSIG OD)

Dear Inthiran,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Sent: Thursday, 18 April 2019 12:09 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Teng Wai Khan <teng.wai.khan@simedarby.com.sg>; SUR <sur@lkkauto.com>; Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>

Subject: RE: 4758S-DOA: 15/1/2019 (MSIG OD)

Dear Denise/Veron,

We accept the offer with limit repair. We will arrange for resurvey if any supplementary.

Thank you.

Warm regards

Inthiran

Customer Service Advisor

Performance Motors Limited

303 Alexandra Road

Sime Darby Performance Centre

Singapore 159941

Body & Paint Department

H/P : 81214600



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From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Wednesday, 20 March, 2019 10:17 AM

To: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Cc: Teng Wai Khan <teng.wai.khan@simedarby.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: 4758S-DOA: 15/1/2019 (MSIG OD)

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **4758S (Excess \$1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Repair cap at \$29,536.00 before GST and Excess Due to the unseen damage, please take photographs of ALL replaced parts alongside the damaged parts.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>
Sent: Monday, 4 March 2019 10:40 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Teng Wai Khan <teng.wai.khan@simedarby.com.sg>
Subject: RE: 4758S-DOA: 15/1/2019 (MSIG OD)

Dear Veron,

Enclosed duty payment documents.

Thank you.

Warm regards

Inthiran

Customer Service Advisor

Performance Motors Limited

303 Alexandra Road

Sime Darby Performance Centre

Singapore 159941

Body & Paint Department

H/P : 81214600



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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 1 March, 2019 9:33 AM
To: Inthiran Thurasamy; SUR
Cc: Teng Wai Khan
Subject: RE: 4758S-DOA: 15/1/2019 (MSIG OD)

Dear Inthiran,

Thank you for the email.

Believe that the vehicle is unregistered, hence we cannot base on the retail price to determine the value.

Please provide documents relating to the OMV duty payment etc.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>
Sent: Thursday, 28 February 2019 10:08 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Teng Wai Khan <teng.wai.khan@simedarby.com.sg>
Subject: RE: 4758S-DOA: 15/1/2019 (MSIG OD)

Dear Veron,

Enclosed our staff pas and pricelist for the vehicle.

Please advise us on authorisation.

Thank you.

Warm regards
Inthiran
Customer Service Advisor
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Body & Paint Department
H/P : 81214600



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 26 February, 2019 1:42 PM
To: SUR; Inthiran Thurasamy
Subject: 4758S-DOA: 15/1/2019 (MSIG OD)

Dear Inthiran,

Kindly forward us a copy of staff pass for the driver's.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)