Veron Chen (LKKAuto)

From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sq>

Sent: Tuesday, 12 March 2019 2:45 PM

To: Woon Choo Kwok; claims@sg.msig-asia.com

Cc: Veron Chen (LKKAuto); Tony Lim T T; Keith Leo Chi Yung; Bernard Wan Chong Huat;

Teng Wai Khan; Cresendo Llurca Lagman

Subject: RE: VD11506 OD Claim- Trade plate number : 4758S

Dear Sir/Madam,

Kindly advise on authorisation. The vehicle surveyed by LKK on 22.02.19.

Thank you.

Warm regards
Inthiran
Customer Service Advisor
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Body & Paint Department

H/P:81214600



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From: Vimmala D/O Raja Singam [mailto:vimmala_rajasingam@sg.msig-asia.com]

Sent: Friday, 22 February, 2019 11:15 AM

To: Woon Choo Kwok

Cc: Inthiran Thurasamy

Subject: RE: VD11506 OD Claim- Trade plate number: 4758S

Hi Woon Choo,

For your follow up please.

Thank you.

Regards,

Mala (Ms)

Senior Admin Officer, Claims Services (Motor) Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingam@sg.msig-asia.com



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From: Inthiran Thurasamy [mailto:inthiran.thurasamy@simedarby.com.sg]

Sent: Friday, 22 February 2019 11:08 AM

To: Vimmala D/O Raja Singam < vimmala rajasingam@sg.msig-asia.com >

Subject: RE: VD11506 OD Claim

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Mala,

Sorry for the delay. The trade plate no. is 4758S.

Thank you.

Warm regards Inthiran Customer Service Advisor Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

H/P: 81214600



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From: Vimmala D/O Raja Singam [mailto:vimmala rajasingam@sg.msig-asia.com]

Sent: Friday, 22 February, 2019 9:22 AM

To: Inthiran Thurasamy

Subject: FW: VD11506 OD Claim

Importance: High

Hi Inthiran,

Any update on the trade plate number?

Please advise urgently.

Thank you.

Regards,

Mala (Ms)

Senior Admin Officer, Claims Services (Motor) Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingam@sg.msig-asia.com



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From: Vimmala D/O Raja Singam

Sent: Thursday, 21 February 2019 9:18 AM

To: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: FW: VD11506 OD Claim

Hi Inthiran,

We spoke this morning.

Please advise us the trade plate number for the above OD claim, thus I could assign to the correct claim handler.

We have arrange for our in house survey. Our colleague will call you to fix on the survey appointment time.

Thank you.

Regards,

Mala (Ms)

Senior Admin Officer, Claims Services (Motor) Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingam@sg.msig-asia.com



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----Original Message-----From: Woon Choo Kwok

Sent: Wednesday, 20 February 2019 6:11 PM

To: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>

Cc: Foo Ai Ngoh <aingoh_foo@sg.msig-asia.com>

Subject: FW: VD11506 OD Claim

Best Regards

Kwok Woon Choo

Senior Admin Officer, Claims Services

Tel: 6643 1330 Fax: 6225 7402 | woonchoo kwok@sg.msig-asia.com

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----Original Message-----

From: Inthiran Thurasamy [mailto:inthiran.thurasamy@simedarby.com.sg]

Sent: Wednesday, 20 February 2019 5:39 PM

To: Claims <claims@sg.msig-asia.com>

Cc: Woon Choo Kwok <WoonChoo_Kwok@sg.msig-asia.com>; Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui

<zihui_ong@sg.msig-asia.com>
Subject: VD11506 OD Claim

Dear Sir/Madam,

Please see attached for the OD claim and arrange for survey.

Please arrange survey by tomorrow the in our workshop.

Dear OIC, the vehicle is an unregistered vehicle and diagnosed damage/effected component due to lighting.

Warm regards
Inthiran
Customer Service Advisor
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Body & Paint Department

H/P: 81214600

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