

Veron Chen (LKKAuto)

From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>
Sent: Tuesday, 19 March 2019 11:20 AM
To: Ng Chen How
Cc: Woon Choo Kwok; Bernard Wan Chong Huat; Teng Wai Khan; Keith Leo Chi Yung; Cresendo Llorca Lagman; Tony Lim T T; Veron Chen (LKKAuto)
Subject: RE: VD11506 OD Claim- Trade plate number : 4758S
Attachments: VD.pdf

Dear Chen How,

Enclosed duty payment document which determine the value of the unit at \$29536. Previously we have submitted the document to LKK.

Thank you.

Warm regards
Inthiran
Customer Service Advisor
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Body & Paint Department
H/P : 81214600



"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

From: Ng Chen How [mailto:ChenHow_Ng@sg.msig-asia.com]
Sent: Tuesday, 19 March, 2019 10:54 AM

To: Inthiran Thurasamy

Cc: Woon Choo Kwok; Bernard Wan Chong Huat; Teng Wai Khan; Keith Leo Chi Yung; Cresendo Llorca Lagman; Tony Lim T T

Subject: RE: VD11506 OD Claim- Trade plate number : 4758S

Dear Inthiran,

We need the purchase invoice for this vehicle.

Ng Chen How

Senior Executive, Claims Services (Motor)

Direct Line: +65 6643 1391 ~ Fax : (65) 6225 7402 ~ chenhow_ng@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Inthiran Thurasamy [<mailto:inthiran.thurasamy@sime-darby.com.sg>]

Sent: 18 March 2019 6:16 PM

To: Ng Chen How <ChenHow_Ng@sg.msig-asia.com>

Cc: Woon Choo Kwok <WoonChoo_Kwok@sg.msig-asia.com>; Bernard Wan Chong Huat <bernard.wan@sime-darby.com.sg>; Teng Wai Khan <teng.wai.khan@sime-darby.com.sg>; Keith Leo Chi Yung <keith.leo.chiyung@sime-darby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@sime-darby.com.sg>; Tony Lim T T <tony.lim.teoteng@sime-darby.com.sg>

Subject: RE: VD11506 OD Claim- Trade plate number : 4758S

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Mr.Ng,

Please advise us on authorisation. Let us know any issue holding the authorisation.

The belongs PML and our higher management is chasing for the approval.

Any queries please contact us.

Thank you.

Warm regards

Inthiran

Customer Service Advisor

Performance Motors Limited

303 Alexandra Road

Sime Darby Performance Centre

Singapore 159941

Body & Paint Department
H/P : 81214600



"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

From: Ng Chen How [mailto:ChenHow_Ng@sg.msig-asia.com]
Sent: Wednesday, 13 March, 2019 5:38 PM
To: Inthiran Thurasamy
Cc: Woon Choo Kwok
Subject: RE: VD11506 OD Claim- Trade plate number : 4758S

Dear Inthiran,

We will reply conclusively soon.

Ng Chen How

Senior Executive, Claims Services (Motor)

Direct Line: +65 6643 1391 ~ Fax : (65) 6225 7402 ~ chenhow_ng@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Woon Choo Kwok
Sent: 12 March 2019 4:48 PM
To: Ng Chen How <ChenHow_Ng@sg.msig-asia.com>
Subject: FW: VD11506 OD Claim- Trade plate number : 4758S

Dear NCH

PML is chasing

Best Regards

Kwok Woon Choo

Senior Admin Officer, Claims Services

Tel : 6643 1330 Fax: 6225 7402 | woonchoo_kwok@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Inthiran Thurasamy [<mailto:inthiran.thurasamy@sime-darby.com.sg>]

Sent: Tuesday, 12 March 2019 2:45 PM

To: Woon Choo Kwok <WoonChoo_Kwok@sg.msig-asia.com>; Claims <claims@sg.msig-asia.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Tony Lim T T <tony.lim.teoteng@sime-darby.com.sg>; Keith Leo Chi Yung <keith.leo.chiyung@sime-darby.com.sg>; Bernard Wan Chong Huat <bernard.wan@sime-darby.com.sg>; Teng Wai Khan <teng.wai.khan@sime-darby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@sime-darby.com.sg>

Subject: RE: VD11506 OD Claim- Trade plate number : 4758S

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam,

Kindly advise on authorisation. The vehicle surveyed by LKK on 22.02.19.

Thank you.

Warm regards

Inthiran

Customer Service Advisor

Performance Motors Limited

303 Alexandra Road

Sime Darby Performance Centre

Singapore 159941

Body & Paint Department

H/P : 81214600



"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

From: Vimimala D/O Raja Singam [mailto:vimmala_rajasingam@sg.msig-asia.com]

Sent: Friday, 22 February, 2019 11:15 AM

To: Woon Choo Kwok

Cc: Inthiran Thurasamy

Subject: RE: VD11506 OD Claim- Trade plate number : 4758S

Hi Woon Choo,

For your follow up please.

Thank you.





Regards,

Mala (Ms)

Senior Admin Officer, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingam@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on :    

A member of  **INSURANCE GROUP**

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Inthiran Thurasamy [<mailto:inthiran.thurasamy@sime-darby.com.sg>]
Sent: Friday, 22 February 2019 11:08 AM
To: Vimmala D/O Raja Singam <vimmala.rajasingam@sg.msig-asia.com>
Subject: RE: VD11506 OD Claim

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Mala,

Sorry for the delay. The trade plate no. is 4758S.

Thank you.

Warm regards
Inthiran
Customer Service Advisor
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Body & Paint Department
H/P : 81214600



"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

From: Vimmala D/O Raja Singam [<mailto:vimmala.rajasingam@sg.msig-asia.com>]
Sent: Friday, 22 February, 2019 9:22 AM
To: Inthiran Thurasamy
Subject: FW: VD11506 OD Claim
Importance: High

Hi Inthiran,

Any update on the trade plate number?

Please advise urgently.

Thank you.





Regards,

Mala (Ms)

Senior Admin Officer, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingham@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on :    

A member of **MS&AD INSURANCE GROUP**

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Vimmala D/O Raja Singam

Sent: Thursday, 21 February 2019 9:18 AM

To: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: FW: VD11506 OD Claim

Hi Inthiran,

We spoke this morning.

Please advise us the trade plate number for the above OD claim, thus I could assign to the correct claim handler.

We have arrange for our in house survey. Our colleague will call you to fix on the survey appointment time.

Thank you.





Regards,

Mala (Ms)

Senior Admin Officer, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingham@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on :    

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

-----Original Message-----

From: Woon Choo Kwok

Sent: Wednesday, 20 February 2019 6:11 PM

To: Vimmla D/O Raja Singam <vimmala_rajasingam@sg.msigg-asia.com>

Cc: Foo Ai Ngoh <ainingoh_foo@sg.msigg-asia.com>

Subject: FW: VD11506 OD Claim

Best Regards

Kwok Woon Choo

Senior Admin Officer, Claims Services

Tel : 6643 1330 Fax: 6225 7402 | woonchoo_kwok@sg.msigg-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644
| F: +65 6225 6371 | Co. Reg. No. 200412212G | msigg.com.sg

-----Original Message-----

From: Inthiran Thurasamy [<mailto:inthiran.thurasamy@sime-darby.com.sg>]

Sent: Wednesday, 20 February 2019 5:39 PM

To: Claims <claims@sg.msigg-asia.com>

Cc: Woon Choo Kwok <WoonChoo_Kwok@sg.msigg-asia.com>; Crystal Lee <crystal_lee@sg.msigg-asia.com>; Ong Zi Hui <zihui_ong@sg.msigg-asia.com>

Subject: VD11506 OD Claim

Dear Sir/Madam,

Please see attached for the OD claim and arrange for survey.

Please arrange survey by tomorrow the in our workshop.

Dear OIC, the vehicle is an unregistered vehicle and diagnosed damage/effectuated component due to lighting.

Warm regards

Inthiran

Customer Service Advisor

Performance Motors Limited

303 Alexandra Road

Sime Darby Performance Centre

Singapore 159941

Body & Paint Department

H/P : 81214600

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."