

INS. CASE OWNER:

Justine Ann

CC4 / ASM 1900 3329

KL 6A37

LKK: 100072
IDAC: 100072

Surveyor:

Ann

DOI:

ASSIGNMENT

25/2/19

Date / Time:

21/2/19

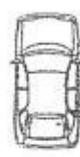
Registered in Merimen:

Pre-assign / CCU / FTE

PC7026A

VIRTUAL

59M01685



Insured Vehicle No. : _____

Claim No. : _____

Name of Insured : _____

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II :SS _____ D.O.A: *21/2/19*

Place of Accident : _____

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____ (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

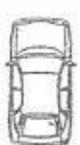
SHD 1186 A



INSRS: _____
WSP: *Premier*
Tel : _____
Liability : _____
RMKS: _____



INSRS: _____
WSP: _____
Tel : _____
Liability : _____
RMKS: _____



INSRS: _____
WSP: _____
Tel : _____
Liability : _____
RMKS: _____



INSRS: _____
WSP: _____
Tel : _____
Liability : _____
RMKS: _____

Date/ Time

<i>11/3</i>	<i>SHD 1186 A. X; PC7026A. X</i>	STAGE	DATE / PIC
<i>Ashw</i>		Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
<i>11/3</i>	<i>SHD. VIRTUAL.</i>	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
<i>1/11/19</i>	<i>AXA msg: HT pls advise up to direct claim for I.</i>	Call OI:	
		After call ltr to OI:	
<i>4/11/19</i>	<i>File -> MK to close (up).</i>	Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
		Authorisation To Act:	<input type="checkbox"/>
		Release Voucher:	<input type="checkbox"/>
		Final Repair Bill:	<input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice	<input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/>
		LOD	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: S\$ _____ (_____ days) Reduction: _____ % Email Call

FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : _____ If NO or B 28, Ass. Lia : _____

Repair Cost: S\$ _____

Loss of Rental (LOR): S\$ _____ (_____ days)

Loss of Use (LOU): S\$ _____ (\$ x _____ days)

Loss of Income (LOI): S\$ _____ (\$ x _____ days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: S\$ _____

Medical: S\$ _____

Disbursement: S\$ _____ (e.g. Tow/ Independent)

Legal Cost: S\$ _____

Total: S\$ _____ Global Sum S\$: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: S\$ _____ Name 1: _____

Payee 2: (Strike if N.A.) S\$ _____ Name 2: _____

Payee 3: (Strike if N.A.) S\$ _____ Name 3: _____

COPY SENT
July

- 1) Claim status: Normal/Reject/Private Settle *(up)*
- 2) Report Format: *TV*
- 3) Survey fee: *\$250.00*

Enquire Vehicle Registration Details

Owner Particulars

NRIC/Passport /Company Cert No.: 200304975H
 Owner ID Type: Company
 Owner Name: PREMIER TAXIS PTE. LTD.
 Registered Address: 23 CHANGI SOUTH AVENUE 2 #04-03 SINGAPORE 486443
 Mailing Address: -
 Birth Date: -

Vehicle Particulars

Vehicle No.: SHD1186A
 Previous Vehicle No.: -
 Effective Date of Ownership: 25 Jan 2017
 Original Regn Date: 25 Jan 2017
 Registration Date: 25 Jan 2017
 Year of Manufacture: 2016
 Vehicle Type: Public Transport Taxi (Motor Car)
 Vehicle Scheme: Taxi (Company)
 Vehicle Attachment 1: Air-Con (Taxi)
 Vehicle Attachment 2: -
 Vehicle Attachment 3: -
 Vehicle Make: HYUNDAI
 Vehicle Model: I30 GDH 1.6 TCI 5DR DCT
 Primary Colour: Silver
 Secondary Colour: -
 Passenger Capacity: 4
 Chassis No.: TMAD281UVHJ119085
 Engine No.: D4FBGZ096097
 Engine Capacity /Power Rating: 1582 cc / -
 Maximum Power Output: 100.0 kW (134 bhp)
 Propellant: Diesel

Max Unladen Weight:	1496 kg
Maximum Laden Weight:	1940 kg
Open Market Value:	\$20,830.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Jan 2025
Minimum PARF Benefit:	\$8,197.00
No. of Transfers:	0
IU Label No.:	1050703199
COE No.:	2017012501003872D
COE Expiry Date:	24 Jan 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Registration Category:	A - Car up to 1600cc & 97kW (130bhp)
Quota Premium (QP) / Prevailing Quota Premium:	- / \$50,645.00
PQP Paid:	\$40,516.00
QP (Regn Cat):	-
OPC Cash Rebate Eligibility:	No
QP during COE Bidding Exercise:	\$0.00
Additional Registration Fee Rate:	First \$20,000.00 (100%), next \$830.00 (140%)
Actual ARF Paid:	\$13,662.00
Vehicle Lifespan Expiry Date:	24 Jan 2025
CO2 Emission:	127.00 (g/km)
CEV/VES Rebate Utilised Amount:	\$7,500.00
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-
Message:	This is a public service vehicle.

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02

SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

AXA

25-Feb-19

ESTIMATE REPAIR BILL FOR HYUNDAI I30(A) WAGON REGN NO: SHD 1186 A

1 pc	Rear bumper <i>x 14.72</i>	\$	811.11
1 pc	Rear bumper sponge <i>x 79.20</i>	\$	79.20
1 pc	Rear bumper reinforcement <i>x 815.64</i>	\$	815.64
1 pc	Rear bumper reinforcement centre <i>x 79.20</i>	\$	79.20
2 pcs	Rear bumper n/s & o/s side bracket @ \$52.20 <i>x 104.40</i>	\$	104.40
		\$	<u>1,889.55</u>
	Less 20%	\$	<u>377.91</u>
		\$	1,511.64

S/NETT

1 set	Rear bumper clips <i>x 48.00</i>	\$	48.00
	Sundry	<i>neg</i> \$	50.00 <i>20</i>
	To dismantle and replace reverse sensor and test system	\$	80.00 <i>x 4</i>
	To labour charge for dismantle and renew the accident damaged parts. Including to knock-out, straighten, repair, reshape of the same, etc	\$	500.00 <i>200</i>
	To putty and spray painting on the rear bumper	\$	200.00 <i>180</i>
	Total	\$	<u>2,389.64</u> <i>x</i>

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

2/3/19
whs 14 \$ 400/200
Ka Li Uky
25/2/19 10306
2 Pcs
PII
After Repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after-spray painting
- To check demerit points & pay resurvey

Accepted by: _____
 Signature: _____
 Date: _____

Hsiao Tong (LKKAuto)

From: Su Li (LKK Auto)
Sent: Wednesday, 2 October 2019 4:12 PM
To: shafawati.rabu@premiertaxi.com
Cc: CS A Team; Admin A
Subject: FW: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)
Attachments: SHD1186A LOD.pdf; SHD1186A scene video.avi

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM19003329/K1pa3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati [mailto:shafawati.rabu@premiertaxi.com]
Sent: Wednesday, 2 October 2019 3:42 PM
To: CS A Team; Admin A
Subject: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)

WITHOUT PREJUDICE

Dear Sirs,

We refer to our LOD dated 18.03.19.

We yet to receive any updates for this case.

Please let us have your reply soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION


From: Shafawati
Sent: Tuesday, 6 August, 2019 2:43 PM
To: Hsiao Tong (LKKAuto)
Cc: CS A Team
Subject: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to our LOD dated 18.03.19

Please let us have your offer soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION


From: Shafawati
Sent: Monday, 18 March, 2019 10:47 AM
To: Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Cc: AccReport; cs-a@lkkauto.com
Subject: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)

WITHOUT PREJUDICE

Dear Joy & Asher,

Your Ref: PC7026A
Our Ref: SHD1186A/SR
Date of accident: 21.02.2019

We refer to the above mentioned accident.

Hereby we would like to append our losses from AXA Insurance Pte Ltd, as insurers of vehicle number PC7026A which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents and scene video for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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Enquire Vehicle Registration Details

Owner Particulars

NRIC/Passport /Company Cert No.: 200304975H
 Owner ID Type: Company
 Owner Name: PREMIER TAXIS PTE. LTD.
 Registered Address: 23 CHANGI SOUTH AVENUE 2 #04-03 SINGAPORE 486443
 Mailing Address: -
 Birth Date: -

Vehicle Particulars

Vehicle No.: SHD1186A
 Previous Vehicle No.: -
 Effective Date of Ownership: 25 Jan 2017
 Original Regn Date: 25 Jan 2017
 Registration Date: 25 Jan 2017
 Year of Manufacture: 2016
 Vehicle Type: Public Transport Taxi (Motor Car)
 Vehicle Scheme: Taxi (Company)
 Vehicle Attachment 1: Air-Con (Taxi)
 Vehicle Attachment 2: -
 Vehicle Attachment 3: -
 Vehicle Make: HYUNDAI
 Vehicle Model: I30 GDH 1.6 TCI 5DR DCT
 Primary Colour: Silver
 Secondary Colour: -
 Passenger Capacity: 4
 Chassis No.: TMAD281UVHJ119085
 Engine No.: D4FBGZ096097
 Engine Capacity /Power Rating: 1582 cc / -
 Maximum Power Output: 100.0 kW (134 bhp)
 Propellant: Diesel

Max Unladen Weight:	1496 kg
Maximum Laden Weight:	1940 kg
Open Market Value:	\$20,830.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Jan 2025
Minimum PARF Benefit:	\$8,197.00
No. of Transfers:	0
IU Label No.:	1050703199
COE No.:	2017012501003872D
COE Expiry Date:	24 Jan 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Registration Category:	A - Car up to 1600cc & 97kW (130bhp)
Quota Premium (QP) / Prevailing Quota Premium:	- / \$50,645.00
PQP Paid:	\$40,516.00
QP (Regn Cat):	-
OPC Cash Rebate Eligibility:	No
QP during COE Bidding Exercise:	\$0.00
Additional Registration Fee Rate:	First \$20,000.00 (100%), next \$830.00 (140%)
Actual ARF Paid:	\$13,662.00
Vehicle Lifespan Expiry Date:	24 Jan 2025
CO2 Emission:	127.00 (g/km)
CEV/VES Rebate Utilised Amount:	\$7,500.00
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-
Message:	This is a public service vehicle.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 3 October 2019 10:24 AM
To: shafawati.rabu@premiertaxi.com
Cc: Admin A
Subject: RE: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case) //LKK REF: CC4/ASM19003329/K1pa3

Without Prejudice

Hi Shafawati,

As spoken, kindly assist to forward the accident scene photos to us as our insured had yet lodge the accident report up-to-date.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 2 October 2019 4:12 PM
To: shafawati.rabu@premiertaxi.com
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM19003329/K1pa3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

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To: CS A Team; Admin A

Subject: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)

WITHOUT PREJUDICE

Dear Sirs,

We refer to our LOD dated 18.03.19.

We yet to receive any updates for this case.

Please let us have your reply soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. **SAVE OUR TREES and REDUCE POLLUTION**

From: Shafawati

Sent: Tuesday, 6 August, 2019 2:43 PM

To: Hsiao Tong (LKKAuto)

Cc: CS A Team

Subject: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to our LOD dated 18.03.19

Please let us have your offer soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
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From: Shafawati
Sent: Monday, 18 March, 2019 10:47 AM
To: Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Cc: AccReport; cs-a@lkkauto.com
Subject: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)

WITHOUT PREJUDICE

Dear Joy & Asher,

Your Ref: PC7026A
Our Ref: SHD1186A/SR
Date of accident: 21.02.2019

We refer to the above mentioned accident.

Hereby we would like to append our losses from AXA Insurance Pte Ltd, as insurers of vehicle number PC7026A which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents and scene video for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
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 **RE: NR**

Type

 Question

Message

Hi, we have uploaded a copy of third party video, scene photos and TP-IA in SC for your perusal. Kindly let us have your instruction/ mandate after review the matter. Thank you. Hsiao Tong - 03 Oct 2019

[Reply](#)



RE: Re:RE: NR

Type

🔔 Question

Message

Hi Jas, we noted that this is under "Virtual" account. AXA will follow up on NR letter to insured. We await for your instruction. Thanks. Hsiao Tong - 14 Oct 2019.

Reply

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 1 November 2019 1:35 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 100072, vehicle number SHD1186A

1/11/19 1:18 PM *** Messagehi, please advise third party to claim against our insured directly. the claim adjustment is within the excess and driver left the company without reporting the accident to us. - TAN Jas

-----Original Message-----

From: jas.tan@axa.com.sg <jas.tan@axa.com.sg>
Sent: Friday, 1 November, 2019 1:19 PM
To: admin-d@lkkauto.com
Subject: New message for service request 100072, vehicle number SHD1186A

AXA Insurance has sent you a message for claim number S9M01EQS.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 November 2019 4:44 PM
To: Shafawati
Cc: Admin A; AccReport
Subject: RE: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case) //LKK REF: CC4/ASM19003329/K1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please direct the claim to our insured as the driver had left the company without reporting the accident to AXA.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premiertaxi.com>
Sent: Thursday, 3 October 2019 10:28 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@Premier-Corp.net>
Subject: RE: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case) //LKK REF: CC4/ASM19003329/K1pa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please see attached for the scene photos.

Looking forward to your favourable offer soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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To: shafawati.rabu@premiertaxi.com
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)

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Dear Sir / Madam,

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Hi Hsiao Tong,

FYNA, our ref CC4/ASM19003329/K1pa3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati [<mailto:shafawati.rabu@premiertaxi.com>]

Sent: Wednesday, 2 October 2019 3:42 PM

To: CS A Team; Admin A

Subject: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)

WITHOUT PREJUDICE

Dear Sirs,

We refer to our LOD dated 18.03.19.

We yet to receive any updates for this case.

Please let us have your reply soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Shafawati

Sent: Tuesday, 6 August, 2019 2:43 PM

To: Hsiao Tong (LKKAuto)

Cc: CS A Team

Subject: Reminder: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to our LOD dated 18.03.19

Please let us have your offer soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Shafawati

Sent: Monday, 18 March, 2019 10:47 AM

To: Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)

Cc: AccReport; cs-a@lkkauto.com

Subject: LOD / Accident involving SHD1186A & PC7026A on 21.02.19 (AXA case)

WITHOUT PREJUDICE

Dear Joy & Asher,

Your Ref: PC7026A

Our Ref: SHD1186A/SR

Date of accident: 21.02.2019

We refer to the above mentioned accident.

Hereby we would like to append our losses from AXA Insurance Pte Ltd, as insurers of vehicle number PC7026A which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents and scene video for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL: 65446671 FAX: 62141511
CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHD1186A/SR

WITHOUT PREJUDICE

16 March 2019

(By Email Only)

Attn: The Motor Claims Department

AXA Insurance Pte Ltd
No.8 Shenton Way
#27-01
Singapore 068811

Dear Sir/Madam

**ACCIDENT INVOLVING SHD1186A AND PC7026A ALONG CLEMENTI AVE 6
TOWARDS AYE BEFORE CLEMENTI LOOP ON 21.02.2019**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1186A**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **PC7026A** at the material time of the accident with the driver of our client's vehicle, **Mr. Goh Kwang Weng**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **PC7026A**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 428.00 (Incl. GST)
(2) Loss of Rental – 2 Days @\$101.46 per day	\$ 202.92
(3) Loss of Income – 2 Days @\$100.00 per day	\$ 200.00
(4) GIA Search fee	\$ 2.00
	<u>\$ 832.92</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHD1186A**
- (2) Driver's I/C and Driving License
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher
- (6) GIA Search
- (7) Scene video

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL: 65446671 FAX: 62141511
CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHD1186A/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premiertaxi.com

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 13-Mar-2019
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD 1186 A			\$ 400.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 400.00
GST @ 7%				\$ 28.00
GRAND TOTAL				\$ 428.00

for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECT TO GST)



28 February 2019

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Goh Kwang Weng of NRIC Number S1386274E is a registered driver of SHD1186A. Goh Kwang Weng is paying daily rental rate of \$101.46 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Kellie Poh".

Kellie Poh
Administration Manager

Prepared By: Hasnah

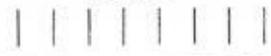
PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

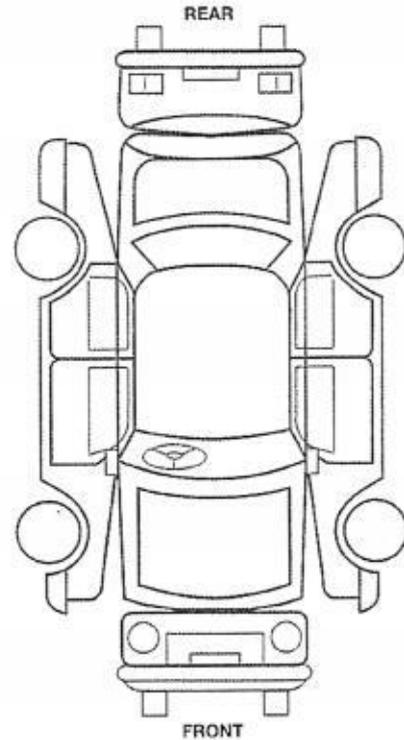
VEH NO. _____
JOB NO. _____

CHECK IN / OUT VOUCHER



DRIVER'S NAME GOH KWANG WENG		HANDPHONE 96749168	
NRIC S 1386274E	TAXI REGN NO. S HD 1186A		
DATE IN 250219 TIME IN 0930		DATE OUT 260219 TIME OUT 1455	
KILOMETRES IN 194238	FUEL IN <input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	KILOMETRES OUT	FUEL OUT <input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F

INDICATE AREA OF DAMAGE HERE:



- BODY MARKINGS**
- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

TAXI METER DOWNLOADED

YES	NO
------------	-----------

DATE / TIME TOWED IN TO WORKSHOP
D O M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION
D O M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN	CHECK OUT
K. W. Goh X	[Signature]
DRIVER'S NAME	DRIVER'S NAME
[Signature] X	K. W. Goh
DRIVER'S SIGNATURE / DATE / TIME	DRIVER'S SIGNATURE / DATE / TIME
[Signature]	[Signature]
CHECKED IN BY (PREMIER'S AUTHORISED WORKSHOP)	CHECKED OUT BY (PREMIER'S AUTHORISED WORKSHOP)

<p>SERVICE / REPAIRS DONE</p> <p><input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS:</p> <p><input type="checkbox"/> T / BELT</p> <p><input type="checkbox"/> AIRCON SYSTEM <input checked="" type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:</p> <p><input type="checkbox"/> TURBO 210219 0650</p> <p><input type="checkbox"/> BRAKE SYSTEM 7P1V</p> <p><input type="checkbox"/> CLUTCH SYSTEM</p> <p><input type="checkbox"/> BULB</p> <p><input type="checkbox"/> UNDER CARRIAGE</p> <p><input type="checkbox"/> CPF</p> <p><input type="checkbox"/> BATTERY</p>	<p>DRIVER'S REMARKS</p>
---	--------------------------------



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-028233
Date of Request: 21/02/2019

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 21/02/2019
Enquiry By VINCENT CHUA WEE AN
TP Vehicle No. PC7026A
Accident Date 21/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PC7026A	AXA Insurance Pte Ltd	23/01/2019-22/01/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-19-028233
Date of Request: 21/02/2019

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 21/02/2019
Enquiry By VINCENT CHUA WEE AN
TP Vehicle No. PC7026A
Accident Date 21/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
 GIRO Cash Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19003329/K1pa3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 06-11-2019



ATTN: JAS TAN

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PC 7026A	Veh. Inspected	SHD 1186A
Policy No.		Coverage (\$)	0.00
Claim No.	S9M01EQS	Excess (\$)	0.00
Assign From	JAS TAN	Assign Date	21/02/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1582
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	TMAD281UVHJ119085	Colour	SILVER
Odometer	194238	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	MAXXIS	6 mm
L/H Front Tyre	195/65 R15	MAXXIS	6 mm
R/H Rear Tyre	195/65 R15	MAXXIS	6 mm
L/H Rear Tyre	195/65 R15	MAXXIS	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	21/02/2019	Inspection Date	25/02/2019
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 1186A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	811.11	-
1	REAR BUMPER SPONGE (CONSISTENT)	SERVICEABLE	79.20	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	815.64	-
1	REAR BUMPER REINFORCEMENT CENTRE (CONSISTENT)	SERVICEABLE	79.20	-
2	REAR BUMPER N/S & O/S SIDE BRACKET @ \$52.20 (CONSISTENT)	SERVICEABLE	104.40	-
	LESS 20% DISCOUNT		-377.91	-
			1,511.64	-
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIPS (SN)	NOT NECESSARY	48.00	-
1	SUNDRY (SN)	NECESSARY	50.00	20.00
			98.00	20.00
LABOUR				
	TO DISMANTLE AND REPLACE REVERSE SENSOR AND TEST SYSTEM.	NOT NECESSARY	80.00	-
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS. INCLUDING TO KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE OF THE SAME, ETC. INCLUSIVE OF THE REPAIR OF REAR BUMPER.		500.00	200.00
	TO PUTTY AND SPRAY PAINTING ON THE REAR BUMPER.		200.00	180.00
			780.00	380.00
GRAND TOTAL			2,389.64	400.00
RECOMMENDED COST OF REPAIRS				400.00

Report Ref No. CC4/ASM19003329/K1pa3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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