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Name of Insured SATHNAM LCANDAGAM Policy No.: HP: Make / Model: Place of Accident: If NO, Driver Name / Age: Driver Tel No.: SEE SAY INSRS: WSP. Tell Liability: Liability: Liability: RMKS: Date/ Time No. STAGE No. No.	
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Medical Bill PIR: Mandate/Reject Instruction LOD Payment Breakdown Form: PRELIMINARY ADVICE Date/Time: Sent By: Confirm with: Confirm by: Repair Cost: P P SS 5, 440-30 (3 days) Reduction 3880 10 42 % Email Call FINAL SETTLEMENT Date/Time: 14 6 9 Confirm with MOS 10 M Email Call Final Liability: Sepair Cost: Moss of Rental (LOR): SS 5,821-12 Loss of Income (LOI): SS 200 (S 100 x 3 days) Loss of Income (LOI): SS - (5 x - days) LOR only LOU only LOR + LOU LOR + LOI [Tick only one] GIA/LTA Search Medical: SS - (e.g. Tow/ Independent) 2) Report Format: P	-
Mandate/Reject Instruction LOD Payment Breakdown Form: PRELIMINARY ADVICE Date/Time: Sent By. Post-Repair Photon: Others: Confirm with: Confirm by: Repair Cost: V V Ss 5, 440-30 (3 days) Reduction 3880-70/42 % Email Call Final Liability: % Email Call Final Liability: % (Agreed / Accessed) BOLA S/N No. If NO or B 28, Ass. Lia: Repair Cost: W Ss 5, 821-12 Loss of Rental (LOR): Ss 700 (\$100 x 3 days) Loss of Income (LOI): Ss 700 (\$100 x 3 days) Loss of Income (LOI): Ss 700 (\$100 x 3 days) LOR only LOU only LOR + LOU LOR + LOI [Tick only one] OliA/LTA Search Ss 2.00 Medical: Ss - (e.g. Tow/ Independent) 2) Report Formal TP	
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FINAL SETTLEMENT Date/Time: 14 6 19 Confirm with MOS to Via Email Call Final Liability: % (Agreed / Acess)d) BOLA S/N No. 2 If NO or B 28, Ass. Lia: Repair Cost: (All 65) S5 5821.12 Loss of Rental (LOR): S5 - (- days) Loss of Income (LOI): S5 - (\$ x - days) Loss of Income (LOI): S5 - (\$ x - days) LOR only LOU only LOR + LOU LOR + LOI [Tick only one] GIA/LTA Search S5 2.00 Medical: S5 - (c.g. Tow/ Independent) 2) Report Format: 1P	
Final Liability: 16	
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LOR only	
GIA/LTA Search	
Medical: 55 ~ 1) Claim status Normal Reject/Private Settle Disbursement: S5 ~ (e.g. Tow/ Independent) 2) Report Formal: 1P	
Dishursement: S\$ - (e.g. Tow/ Independent) 2) Report Formal: TP	ttle
Legal Cost S\$ - 3) Survey fee: \$\infty\$ 350	
FORAL PAYMENT Date/Time: Confirm with: Email Call	
Payee 1: SS 6/123-12 Name 1: PREMIUM QUTOMOBILES PTE LTD . dl	1111
Payce 1: SS 6/123.12 Name 1: PREMIUM AUTOMOBILES PTE LTD Why to 2 (Strict if N.A.) SS Name 2: Payce 3: (Strict if N.A.) SS Name 3:	6
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Nutr. Person Contacted: Date: Time: Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collicio
TP AXA. P/11' \$ 544 AV: 110K PV: 89.2K	uzu (Keeler 3500-74) 477)
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Division File Pass In . : Preli. Report	Days Of Repair:
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Report Format	form town 15 a case.
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55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1

Contact No : 6366 2323 Fax No : 6841 1183

Reference : PA/TP/0232/2019/GW

Date : 21-Feb-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Premium Leasing Pte Ltd

Address : 9 Leeg Ken Rd

Singapore 159090

Telephone : (Office)+65 64712123

Type of Claim : Third Party Claims

Policy No. :

Vehicle No : SKS 6594 H

Model Code : Q5 2.0 TFSI QU Model / Year : Apr-15

Model / Year : Apr-15
Engine No : CNC 065961

Chassis No : WAUZZZBR9FA013219

Mileage

Date In :

Liability : Excess Cost :

Estimated By : Johnny Boo / Allan Wu

Accident Date : 19-Feb-19
Place of Accident : QUEEN SWAY

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKS 6594 H

S/n					
3, 11	Nature of Jobs			Charges	
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$	280.00	
2	To dismantle and renew rear bumper assy. Reorganise rear crash management components. Reinstall all parts removed.		s	1,050.00	200
3	To respray rear bumper and lower spoiler.		\$	1,500.00	1200.
4	To remove and renew rhs rear exhaust silencer. To align to position.	S/N	\$	480.00	? 280
5	To carry out diagnostic check.	S/N	\$	192.00	/
	TOTAL LABOUR CHARGES	:	\$	3,502.00	

55 Ub) Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKS 6594 H

S/N	Parts Description			Damaged Parts & Prices S/Nett
1	REAR BUMPER Teled		5	1,513.00
2	REAR BUMPER FIXING PARTS ALL 6		s	150.00 ₹
3	TAIL LIGHT-RH Lt		\$	273.00
4	REAR BUMPER GUIDE SECTION-LH 7		\$	49.00 4
5	REAR BUMPER GUIDE SECTION-RH		\$	49.00 4
6	REAR BUMPER SPOILER WLd		s	788.00
7	REAR BUMPER CARRIER Man		\$	598.00 +
8	REAR BUMPER HOLDER BRACKET-RH #4 ~		\$	390.00 ₺
9	REAR BUMPER SENSOR Fond Ma		\$	231.00 +
10	REAR BUMPER SENSOR- INNER 2		\$	210.00 -009.50
11	REAR BUMPER SENSOR SEAL RING ***	4	s	5.00 - Y.R.
12	REAR SILENCER-RH		s	910.00
13	REAR SILENCER DUAL CLIP THE NEW		s	49.00 7
14	REAR SILENCER BRACKET-LH/RH Not New	2	\$	104.00 ?
15	SUNDRIES 7/2 New .		S	500.00
	TOTAL SPARE PARTS CHARGES	:	\$	5,819.00
	TOTAL LABOUR CHARGES		\$	3,502.00
	GRAND TOTAL		\$	9,321.00
			_	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

LYSE arms Consultants hence notify

The Repairer of the following:

To resolver before/atter spray painting:

To sectory derivaged parts) during reserver:

Parts prices are subject to confirmation:

Third party survey is on a "Wimout Previous" basis

No itegal modification(s) is allowed:

No itegal modification(s) must be interrupted and:

Suppliementary hemis) must be interrupted and:

Suppliementary hemis) must be interrupted and:

Suppliementary hemis)

Acknowledged by Repairer:

Signalune:

Date:

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Me Authorised, 03 Days.

Please Note

: This estimate is based on visual inspection of the affected Should we require further labour charges and spare parts progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

LKK Auto Consultants hence notify the Repairer of the following: . To resurvey beforelatter spray painting

 To display damaged partial journing resurvey · Parts prices are subject to confirmation

No illegal modification(s) is allowed.

Acknowledged by Repairer

Signature: Date:

Third party surrey is on a "Without Prejudice" base.

is subject to final approval from insurance Company

Supplementary namely must be resurveyed and

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

Menu



<REQUEST FOR DS> - S9M01ELN [ACCIDENT INVOLVING FBJ 5558Z(OI) & SKS 6594H(TP) ON 19/02/2019]

Type

Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. Kindly advise if we may proceed DS. **Third party repairer will arrange for survey after liability clear/ AXA agreed DS. Thank you. Hsiao Tong - 01 March 2019

Reply

Menu



Service Request Details

Claim

S9M01ELN

Reference

CC4/ASM19003328/Apa3

Loss Date

19 February 2019

Report Date

21 Feb 2019 9:56:00 AM

Request Date

21 February 2019

Due Date

21 February 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions		
Next Step		
Finish the work		
Complete Work	More -	

Vehicle Information

Incident Vehicle Registration # SKS6594H LKK AUTO CONSULTANTS PTE LTD (TP) . Menu

Matrice

Mator

INIOGEI

Q5

Service Address

Primary Contact/Insured

SATHIYAN KANDASAMY 134B KANG CHING ROAD, #06-105, 619063, Singapore

sathiyan311@yahoo.com

Claim Handler

NG Stacey 6568804351

Mossages

stacey.ng@axa.com.sg

Additional Instructions

Invoices

History

Messages	Invoices	History	Documents	Assessment	Metrics	Notes	
New Message	27						
TYPE				0			
SENT		4/3	/19 2:11 PM				
FROM		NG	Stacey				
SUBJECT		PRO	OCEED DS				
BODY		1					
		~					
TYPE				0			
SENT		1/3	/19 12:54 PM				

LKK AUTO CONSULTANTS PTE LTD (TP) *

Menu

PUBLECI

< KEGOE21 FOR D2> - 2AMOTETU [WCCIDEN1 INAOTAING LR]

5558Z(OI) & SKS 6594H(TP) ON 19/02/2019]

BODY

Liability: 100%. Insured rear-ended third party. I...



Menu



<MANDATE IA> - S9M01ELN [ACCIDENT INVOLVING FBJ 5558Z(OI) & SKS 6594H(TP) ON 19/02/2019]

Type

Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$ \$8,215.77(if claim LOU) - \$8,518.27(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong -23 March 2019

Reply



51 UBI AVE 1, 402-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 23/3/2019

Survey Details:

Date of loss	19-Feb-19	
Date of appointment	21.02.2019	
Date of survey	27-Feb-19	
Location of survey	PREMIUM AUTOMOBILES PTE LTD	

Vehicle Details:

Claim Type:	THIRD PA	ARTY CLAIM		
Vehicle number	SKS6594H	-		
Make and Model	AUDI Q5 2.0 TFSI QUATTRO - 19			
Date of registration	29-Apr-1	5		
Parf Rebate				
Market Value	\$	110,000.00		
Parf Rebate	\$	89,404.00		
Nett Loss	\$	20,596.00		

Repair details:

Initial Estimate	9,321.00

Proposed/Revised repair cost:

Parts	\$	4,352.00
Check items (estimate)	NIL	
Labour	\$	2,852.00
Total	\$	7,204.00
Lump Sum(if applicable)	\$	

Number of days for repair	3 days
---------------------------	--------



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE #08933 TEL.: (065) 62563561 FAX: (065) 62564315

Remarks:

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l		

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 7,708.28	\$ 7,708.28
Loss of use (5days x \$100.00)	\$ 500.00	NIL
Loss of rental (5days x \$150.00)(w/GST)	NIL	\$ 802.50
Loss of income	NIL	NIL
LTA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
Proposed Total	\$ 8,215.77	\$ 8,518.27

Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Thursday, 25 April 2019 6:54 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Remarks

FW: New message for service request 99933, vehicle number SKS6594H

Report Remarks Entry - CC4/ASM19003328/Apa3

	25/4/19 3:54 PM	*** Message Please proceed NG Stacey	*
emarks			14.3

New remarks Added

100	Remarks 1	Ву	On
	SKS 6594H ; FBJ 5558Z	HMK	21/2/2 7:17:4 PM
D	EST: \$9321 SUR: LWP WKSP: PREMIUM AUTOMOBILES PTE LTD	НМК	1/3/20 2:49:5 PM
	S9M01ELN // 99933 // NG Stacey // 21.02.19	НМК	21/2/2 7:18:2 PM

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----From: Admin-D (LKKAuto)

Sent: Thursday, 25 April, 2019 3:58 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 99933, vehicle number SKS6594H

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message-----

From: stacey.ng@axa.com.sg [mailto:stacey.ng@axa.com.sg]

Sent: Thursday, 25 April 2019 3:55 PM

To: admin-d@lkkauto.com

Subject: New message for service request 99933, vehicle number SKS6594H

AXA Insurance has sent you a message for claim number S9M01ELN.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG. https://www.avg.com



REPUBLIC OF SINGAPORE FIN G5154897W



SACHAR MEENU







FA1768522,

DEPENDANT'S PASS Immigration Regulations



r™ G5154897W



Hsiao Tong (LKKAuto)

From:

Boo seng yak <boojohnny@gmail.com>

Sent:

Saturday, 13 April 2019 6:00 PM

To:

Adrian Ling (LKKAuto); Hsiao Tong (LKKAuto); CS A Team; Admin A; Carrine Leong;

jiayee.yap@premiumauto.com.sg; Chang Chee Sing

Subject:

FINAL REVISION - SKS6594H - TP AXA - SUREYED 27 FEB 19

Attachments:

WhatsApp Image 2019-04-02 at 9.29.36 AM (1).jpeg; WhatsApp Image 2019-04-02 at 9.29.36 AM.jpeg; WhatsApp Image 2019-04-02 at 9.29.35 AM.jpeg; PA02322019 -

SKS 6594 H- Q5 2.0 TFSI QU - FRONT (AXA).xls

Hi Adrian and all,

Revised estimate and photographs attached.

Please confirm repair cost of \$5440.30 @ 3 days of repairs.

your early closure is appreciated.

Best regards - jb

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs

Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183

Reference : PA/TP/0232/2019/GW

Date : 21-Feb-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Premium Leasing Pte Ltd

Address : 9 Leeg Ken Rd

Singapore 159090

Telephone : (Office)+65 64712123

Type of Claim : Third Party Claims

Policy No.

Vehicle No : SKS 6594 H

Model Code : Q5 2.0 TFSI QU

Model / Year : Apr-15
Engine No : CNC 065961

Chassis No : WAUZZZ8R9FA013219

Mileage

Date In :

Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 19-Feb-19
Place of Accident : QUEEN SWAY

Hi Adrian

3 days - ok - jb - 13 Apr 19

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKS 6594 H

S/n	Nature of Jobs		Estimated Charges	
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper assy. Re- organise rear crash management components. Reinstall all parts removed.		\$ 1,050.00	\$ 700.00
3	To respray rear bumper and lower spoiler.		\$ 1,500.00	\$ 1,200.00
4	To remove and renew rhs rear exhaust silencer. To align to position. (Repair n align)	S/N	\$ 480.00	\$ 280.00
5	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
	TOTAL LABOUR CHARGES	:	\$ 3,502.00	\$ 2,652.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKS 6594 H

S/N	Parts Description		Damaged Part S/Nett	s & Pr	rices
1	REAR BUMPER		\$ 1,513.00	\$	1,513.00
2	REAR BUMPER FIXING PARTS		\$ 150.00		
3	TAIL LIGHT-RH		\$ 273.00	\$	273.00
4	REAR BUMPER GUIDE SECTION-LH		\$ 49.00		
5	REAR BUMPER GUIDE SECTION-RH		\$ 49.00		
6	REAR BUMPER SPOILER		\$ 788.00	\$	788.00
7	REAR BUMPER CARRIER		\$ 598.00		
8	REAR BUMPER HOLDER BRACKET-RH		\$ 390.00		
9	REAR BUMPER SENSOR		\$ 231.00		
10	REAR BUMPER SENSOR- INNER		\$ 210.00	\$	209.50
11	REAR BUMPER SENSOR SEAL RING	4	\$ 5.00	\$	4.80
12	REAR SILENCER-RH		\$ 910.00		
13	REAR SILENCER DUAL CLIP		\$ 49.00		
14	REAR SILENCER BRACKET-LH/RH	2	\$ 104.00		
15	SUNDRIES		\$ 500.00		
	TOTAL SPARE PARTS CHARGES	11	\$ 5,819.00	\$	2,788.30
	TOTAL LABOUR CHARGES		\$ 3,502.00	\$	2,652.00
	GRAND TOTAL		\$ 9,321.00	\$	5,440.30

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Khanchna (LKK Auto)

From:

Khanchna (LKK Auto)

Sent:

Monday, 27 May 2019 4:25 PM

To:

'claims@premiumauto.com.sg'

Cc:

Hsiao Tong (LKKAuto); Admin A

Subject:

RE: LOD - ACCIDENT INVOLVING SKS 6594 H AND YOUR INSURED FBJ 5558 Z DATED

ON 19/02/2019 *** LKK REF: CC4/ASM19003328/Apa3

Without Prejudice (save as to costs)

Dear Sirs/Mam.

The above matter refers.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,821.12
2. Loss of Use (3 days x \$100)	\$ 300.00
3. GIA Search Fee	\$ 2.00
TOTAL	\$ 6,123.12

Kindly take note that we will proceed to close file accordingly.

Thank you.

"lease note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an edition of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 25 May 2019 10:37 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; 'Claims Dept' < claims@premiumauto.com.sg>

Ce: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - ACCIDENT INVOLVING SKS 6594 H AND YOUR INSURED FBJ 5558 Z DATED ON

19/02/2019 *** LKK REF: CC4/ASM19003328/Apa3

Dear Claim team.

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.



CLAIM REF : INSURED :

DISCHARGE VOUCHER

	ing Pte Ltd	, NRIC NO	o] hereby agree to accept the
sum of dollars [
of whatever kind including of	damages for p	ersonal inju	ries and dama eir Insured or	and final settlement of all claims ages to property that we/I may the driver of motor vehicle no.
on [19/2/2019] of which v of motor vehicle no. [SKS 65		the driver/	owner/ hirer/	passenger/rider/pillion/ insurer
liable for any further claim((s) whatsoeve ner and/or driv	r and whose ver of vehicle	pever present e no. [FBJ 5558	of insured vehicle shall not be or future that we/I may have 8 Z] in connection directly or age.
				eive the above settlement and by claim made or to be made in
It is understood and agreed on the part of the said insure				dmission of liability whatsoever 3J 5558 Z].
Dated this	3	_ day of	APP	2019
Claimant's Signature	:	0 0	ll,	SINO
NRIC no./ Company Stamp	:		(30)	
Occupation/ Business	:		(38)	<u>_</u> [5]
Address	:			_
Telephone No.	÷			_
Witness's Name	*	Kelvin	Khoo	_
Witness's Signature	:	kh	Q	
Witness's NRIC No.	1	G8768	400 L	_

Telefax

to AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811

Attn: Motor Claims Dept Your Ref: FBJ 5558 Z

Norah Khai

Body Repair

1

6768 9828 6841 1183

Telephone +65-Telefax +65-

from

Mobile +65-

Our department Your Claim Ref

Our Ref

total pages

Premium Automobiles Pte Ltc

Telefax (65) 6471 3733

Service & Parts Centres

Telefax (65) 6841 1183

PA/TP/0232/2019/KK 3 April 2019

Date

Showroom 9 Leng Kee Road

Singapore 159090 Telephone (65) 6566 1111

55 Ubi Road 1

Singapore 408699 Telephone (65) 6366 2323

CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model

Audi O5 2.0 TFSI OU

Vehicle Chassis No.

WAUZZZ8R9FA013219

Vehicle Regn No.

SKS 6594 H

Vehicle Mileage

28317 KM

:

:

:

Vehicle Owner

Premium Leasing Pte Ltd

Liability Clearance

Direct Settlement by Hsiao Tong from

LKK Auto Consultants Pte Ltd via email dated

19/02/2019 with LOU/LOR.

Accident Date

19/02/2019

Place

Queensway

Repair Cost

53,821-12

WIP No.

43484

Repairer's Name

Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature

Time

Date

AXA Insurance Pte Ltd

No 8 Shenton Way #27-01 AXA Tower Singapore 068811

Attn: Motor Claims Dept

Yr Ref: CC4/ASM19003328/Apa3

Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg

Body & Paint Dept PA/TP/0232/2019/MAS

24 May 2019

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref

Your Ref

Dear Sir.

RE: INSURANCE CLAIM FOR SKS 6594 H, Audi Q2 2.0 TFSI Qu

With reference to the above-mentioned vehicle, no. SKS 6594 H, claimant, Premium Leasing Pte Ltd, please find the related document as per attached.

- A copy of the Original invoice no. 85013752 \$\$5,821.12
- A copy of Authorization to Act duly signed by client
- 3. A copy of the Release Voucher attached
- Loss of Use \$\$300.00 (\$\$100.00 x 3 working days)
- A copy of GIA Search fee S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls AXA - SKS 6594 H Date

total pages

Premium Automobiles Pte Ltr.

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6336 2323

Telefax (65) 684 11183

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 1 March 2019 12:52 PM

To:

'SATHIYAN311@YAHOO.COM'

Subject:

ACCIDENT INVOLVING FBJ 5558Z(AXA) & SKS 6594H ALONG/AT QUEENSWAY

TOWARDS FARRER ROAD FLYOVER ON 19/02/2019

01 MARCH 2019

MR SATHIYAN KANDASAMY

Dear Sir/ Mdm

OUR REF

: CC4/ASM19003328/pg3

YOUR REF

: FBJ5558Z

ACCIDENT INVOLVING FBJ 5558Z(AXA) & SKS 6594H ALONG/AT QUEENSWAY TOWARDS FARRER ROAD FLYOVER ON 19/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SKS 6594H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@kkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

in the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Your Ref: FB) 5558 Z

PA/TP/0232/2019/KK

3 April 2019

Premium Leasing Pte Ltd 9 Leng Kee Rd Singapore 159090

AXA Insurance Singapore Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811 Motor Claim Dept

Dear Sir/Madam,

RE: LETTER OF AUTHORIZATION

ACCIDENT INVOLVING VEHICLE SKS 6594 H / FBJ 5558 Z AT QUEENWAY ON 19 FEBUARY 2019.

I am the registered owner of SKS 6594 H.

I confirm that I will be claiming for Rental Charges / Loss of Use / Repair cost and hereby authorize your esteemed company to settle the Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

Premium Leasing Pte Ltd

Copy to Norah Khai, Premium Automobiles Pte Ltd



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	FBJ5558Z	(insd veh)		AUDI	
	SKS6594H	(TP veh)	Model:	Q5 2.0 TFSI QU	
Date of Accident/ Time:	19/02/2019		l		

Remarks:	* Assessed Liability	to be filled	anly for choir	collisi	ens and	for coses w	vhere BO	A does n	ot apply.		_
B)	For GIA Registered Workshop: BOLA Liability: 100 (%)			80LA Applicable: Yes/No BOLA Scenario No: 27 Assessed Liability (*): (%)							
A)	For Non GIA Regist	ered Works	hap:		Agreed	Liability_		(%)			
ls Third	ame : Party Workshop GIA Regist	tered? [VI YES	1 1	NO	(Kindly i	ndicate bi	slow)			-
1000	tlement Sum	1.5	6,123.12	_							
Others:		:\$						-		_	
	A Search Fee	:\$	2.00					-		_	_
Rental (:\$							days at \$		per day
Loss of L	lse	:5	300.00					3	days at 5	100	per day
Final Rep	pair Cost (wGST)	:5	5,821.12								
Repair E	stimate	:5	9,973	44							

NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representati Wockshop stamp Name of Representative: No un Plo

Date: 14 June >019

Signature of Witness / Workshop stamp (if applicable) Name of Witness MASTURA WAMZO

Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative:

Date: 14/6/19

Premium Automobiles Pte Ltd

281 Alexandra Road Simplemen 199938 Main Triophores 6836 2223 Main Telefas 6471 3735

Page 1 14:51

MOTOR CLAIM DEPT

#27-01 AXA TOWER,

B SHENTON HAY.

281 Alexandra Road

Simpapore TM938 Sasphone 6388 2221 Series 8475.5325

8346 3333 9828 1213

INS TAX INVOICE Company, Reg. No. 139982271W GST Reg. No. 199902271W

Invoice: 85013752

Date : 10/05/2019

Order : SKS6594H

Account: A0008 (T

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPT

8 SHENTON WAY,

#27-01 AXA TOWER,

SINGAPORE 068811 068811

AXA INSURANCE PTE LTD

Term : 30

SINGAPORE 068811

Regn No.: SKS6594H (V 24404)

Regn Date: 29/04/2015

Mileage: 28337

WIP No.: 43484

Model: Q5 2.0 TFSI QU 8RB0AA (NY15)

Chassis: WAUZZZ8R9FA013219

Engine: CNC 065961

Dept: U

VSB No. :

You have been assisted by :- UB-Jiayee

(33)

		Details	Qty	Unit Price	Amount
00	BODYWORK	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	260.00	1.00	288, 98
60	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER ASSY. REDREAMISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	788.88	1.00	788, 88
S	BODYMORK	M: TO RESPRAY REAR BUMPER AND LOWER SPOILER	1200,00	1.00	1,200.00
5	BODYWORK	M: TO REMOVE AND REALISM RHS REAR EXHAUST SILENCER TO POSITION	280.00	1.00	280,00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK	192,00	1.00	192.00
X.	ABR0945096	TAILLIGHT	1,00	273.00	273,00
I	ABR8887383 SRU	(A) (SK) BUMPER 07/03/	1.00	1513.00	1,513,00
X	ABR88875218CGRU	SPOILER	1.00	788.00	788, 99
Y	A1989192750	SENSOR	1.00	209,50	289, 58

Sub-Total

7% GST

Grand Total

Customer

Premium Automobiles Pte Ltd



281 Averaging Kines Singapore 159556 Main Telephone 4826 2223

Page to 2 44114151

Simpaprarie 159938 Telephory 5388 2223

Afexandra Service Centre USS Service Centre INVOIGE: Appartment Service

Cospany Reg. No. 199902271W

9428 1213

4309-2377

BST Regu-No. 198908271W Nilelas 8475 1025

invoice: 85813752 Account: A0008 IT AXA INSURANCE PTE LTD. AXA INSURANCE PTE LTD MOTOR CLAIM DEPT Date : 10/05/2019 MOTOR CLAIM DEPT 8 SHENTON WAY, 8 SHENTON WAY, #27-81 AXA TOMER, Order : SKS6594H \$27-81 AXA TOWER. SINGAPORE 068811 SINGAPORE 068811 068811 Term : 30

Regn No.: SKS6594H (V 24484) Regn Date: 29/84/2015

Mileage: 28337

WIP No. 1 43484

Model: Q5 2.0 TFSI QU &RB0AA (MY15)

Chassis: WAUZZZ8R9FA013219

Engine: DNC 065961

Dept: U

VSB No. 1

You have been assisted by :- UB-Jiayee

(33)

		Details	Qty	Unit Price	Amount
X A	178919133C 784 MASHEI		4.00	1.28	4,88
				Sub-Total	5,440.38
Parts Labour	2,788.30				
Parts Labour Sublet Menus	0.00 2,652.00			7% GST Grand Total	380.82

Received by

For & on Belialf of Premium Automobiles Pte Ltd



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quey #18-00, Singapore 046580 Phone: +65 8224 0010 Fax: +65 8224 0030 Operating Hours: Monday to Friday Barn to 5pm GST Registration No: M400017736

TAX INVOICE

Our Ref No:

Date of Request:

GR-19-027541

20/02/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd 55 Ubi Road 1 Singapore 408599

Dear Sir/Madam,

20/02/2019

Enquiry Date Enquiry By TP Vehicle No.

Jetrey Tan Eng Su FBJ5558Z

22/2019

Accident Date	19/0
DESCRIPTION	

DESCRIPTION	AMOUNT (SS)
TP Insurer Enquiry	1.87
GST Amount	8.13
Total Amount Due (GST inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

[X] OIRO [] Cash [] Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

RECORDS MANAGEMENT CENTRI 8 Raffles Quay #18-00, Singapore 048580 Phone: +65 8224 0010 Fax: +65 8224 0030 Operating Hours: Manday to Friday Seen to Sprin GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-027541

Date of Request:

20/02/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd 55 Ubi Road 1 Singapore 408690

Dear Sir/Madam,

Enquiry Date

20/02/2019 Jeffrey Tan Eng Su

Enquiry By TP Vehicle No. Accident Date

FBJ5558Z 19/02/2019

Enquiry Result TP Vehicle No. FBJ5566Z

fraurer: AXA Insurance Pta Ltd Period of Insurance 24/03/2018-23/03/2019 Incurer Tel. No.

6338 7258

Thank You.

The images previded to you are taken from the original reports torverded to the centre by the members of the Deneral Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no habitity whatsoever for any loss or demage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	FBJ 5558Z (In	sd veh)	Model:	AUDI Q5		
	SKS 6594H	(TP veh)		20		
Date of Accident:	19/02/2019					
				-		
Global Sum Settlen	nent : [] Yes	1	X] No			
Repair Estimate	11202 62	: \$	9,973.47			
Final Repair Cost		\$	5,821.12			
oss of Use		\$	300.00	3days at \$100.00 per		
Rental (if any)		: S		days		
TA / GIA Search F	66	: \$	2.00			
Others:		: \$	0.00			
		: \$				
inal Settlement Su	im	: \$	6,123.12			
elow)	kshop GIA Registered		Agreed Liability _] NO (Kindly indicate		
BOLA Liability:	tered Workshop:		BOLA Applicable27 Assessed Liability	Yes/ No BOLA Scenario No (*):(%) uses where BOLA does not app		
Remarks						
ayment Instruction	on: Payee's Breakdow	n				
) PREMIUM AU	TOMOBILES PTE LTD	}	: \$	6,12		
	1					
JOANNE L	EE KHANG MIN		03/07/2019			
	onsultants Pte Ltd		Date /			

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	ationale Des Experts En Auton	nobile		
AXA INSURANCE PTI	E LTD	Ref : CC4/ASM1900	3328/Apa3q2		
8 SHENTON WAY #24 AXA TOWERSINGAP ATTN:STACEY NG	10.20	Date: 03-07-2019 Code: ASM			
1.	Policy Particula	ars :- THIRD PARTY CLA	IM		
Insured Veh.	FBJ 5558Z	Veh. Inspected	SKS 6594H		
Policy No.	P1603684	Coverage (\$)	0.00		
Claim No.	S9M01ELN	Excess (\$)	0.00		
Assign From	V.	Assign Date	21/02/2019		
2.	Vehicle Pa	articulars & Condition			
Make & Model	AUDI Q5	c.c	1984		
Engine No.	HIDDEN	Year of Reg.	2015		
Chassis No.	WAUZZZ8R9FA013219	Colour	GREY		
Odometer	26618	Steering	IN ORDER		
Brakes	IN ORDER	Modification	SPORTS RIM		
General	GOOD				
3.	Con	ditions of Tyres	v jaring and		
	Size	Make	Balance		
R/H Front Tyre	235/55 R19	PIRELLI	6 mm		
L/H Front Tyre	235/55 R19	PIRELLI	6 mm		
R/H Rear Tyre	235/55 R19	PIRELLI	6 mm		
L/H Rear Tyre	235/55 R19	PIRELLI	6 mm		
1.	Descri	ption of Damages			
DAMAGES SEE D	STAINED DAMAGES AT THE DETAILS.	REAR PORTION.			
5.	Gen	eral Information			
Accident Date	19/02/2019	Inspection Date	27/02/2019		
Survey held at	PREMIUM AUTOMOBILES	PTE LTD	2		
	55 UBI ROAD 1 . SINGAPORE 408699	Z.			
5a.		Remarks			
	ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS				
5b.		ate Days of Repair			
	MAL PERIOD FOR REPAIR:	3 Working Day	76		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKS 6594H

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)	
	REPLACEMENT OF PARTS				
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	1,513.00	1,513.00	
1	REAR BUMPER FIXING PARTS (SN) (CONSISTENT)	NOT NECESSARY	150.00	-	
1	TAIL LIGHT -RH (SN) (CONSISTENT)	CUT	273.00	273.00	
1	REAR BUMPER GUIDE SECTION -LH (SN) (CONSISTENT)	NOT NECESSARY	49.00		
-1	REAR BUMPER GUIDE SECTION -RH (SN) (CONSISTENT)	NOT NECESSARY	49.00		
1	REAR BUMPER SPOILER (SN) (CONSISTENT)	DEFORMED	788.00	788.00	
1	REAR BUMPER CARRIER (SN) (CONSISTENT)	NOT NECESSARY	598.00		
1	REAR BUMPER HOLDER BRACKET -RH (SN) (CONSISTENT)	NOT NECESSARY	390.00	,	
1	REAR BUMPER SENSOR (SN) (CONSISTENT)	NOT NECESSARY	231.00		
1	REAR BUMPER SENSOR -INNER (SN) (CONSISTENT)	DAMAGED	210.00	209.50	
4	REAR BUMPER SENSOR SEAL RING (SN) (CONSISTENT)	NECESSARY	5.00	4.80	
1	REAR SILENCER -RH (SN) (CONSISTENT)	NOT NECESSARY	910.00		
-1	REAR SILENCER DUAL CLIP (SN) (CONSISTENT)	NOT NECESSARY	49.00		
2	REAR SILENCER BRACKET -LH/RH (SN) (CONSISTENT)	NOT NECESSARY	104.00		
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	500.00		
			5,819.00	2,788.30	
	LABOUR				
	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.		280.00	280.00	
	TO DISMANTLE AND RENEW REAR BUMPER ASSY .RE- ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED.		1,050.00	700.00	
	TO RESPRAY REAR BUMPER AND LOWER SPOILER .		1,500.00	1,200.00	
	TO REMOVE AND RENEW LHS REAR EXHAUST SILENCER .TO ALIGN TO POSITION.		480.00	280.00	
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00	
			3,502.00	2,652.00	
	GRAND TOTAL		9,321.00	5,440.30	
		·			
	RECOMMENDED COST OF REPAIRS			5,440.30	

Report Ref No. CC4/ASM19003328/Apa3q2





Report Ref No. CC4/ASM19003328/Apa3q2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES: This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

*

CLAIMS

Vehicle Information	Insident Vehicle SKSASP4H Registration #	Maie TPVD AUDI	Model Q5	Service Address		Primary Contact/Insured	SATHYAN KANDASAMY 134B KANG CHING ROAD, #06-105, 619063, Singapore	sathiyan311@yahon.com
Actions	Next Seep Walf for Approve invoice	Shalf Treatman,						
SOMMOTELM	CC4/ASM19003328/Apa3st2 🖋	19 February 2019	21 Feb 2019 9:56:00 AM	30 May 2019		LICK AUTO CONSULTANTS PTE LTD (TP)	Third Party Vehicle Danuge	Pending verification - Direct Settlement
Claim	Reference	Loss Date	Report Date:	Request Date	Due Date	Vendor Name	Type of Lass	Services

TEO Kitty 6568804602 kitty tro@axa.com.sg Claim Handler

Additional Instructions

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21 February 2019

VISHNU BATHAM Swither

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Letters and Correspondence

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DATE

AUTHOR

SUB TYPE

21 February 2019

VISHNU BATHAM Shekhar

GA Report

Reports & Statement

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