

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 27 May 2019 4:25 PM
To: 'claims@premiumauto.com.sg'
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SKS 6594 H AND YOUR INSURED FBJ 5558 Z DATED ON 19/02/2019 *** LKK REF: CC4/ASM19003328/Apa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

The above matter refers.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,821.12
2. Loss of Use (3 days x \$100)	\$ 300.00
3. GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 6,123.12</u>

Kindly take note that we will proceed to close file accordingly.

Thank you.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 25 May 2019 10:37 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - ACCIDENT INVOLVING SKS 6594 H AND YOUR INSURED FBJ 5558 Z DATED ON 19/02/2019 *** LKK REF: CC4/ASM19003328/Apa3

Dear Claim team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 5 March 2019 7:39 AM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKS 6594 H AND YOUR INSURED FBJ 5558 Z DATED ON 19/02/2019 *** LKK REF: CC4/ASM19003328/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 4 March 2019 9:40 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKS 6594 H AND YOUR INSURED FBJ 5558 Z DATED ON 19/02/2019 *** LKK REF: CC4/ASM19003328/pa3

Dear Hsiao Tong,

Attached is the repair estimates for your kind reference. Kindly assist in the liability clearance and direct settlement.

Thank You.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 21 February 2019 7:34 PM

To: Claims

Cc: Hsiao Tong (LKKAUTO); CS A Team; Admin A; assignments

Subject: RE: ACCIDENT INVOLVING SKS 6594 H AND YOUR INSURED FBJ 5558 Z DATED ON 19/02/2019 *** LKK REF: CC4/ASM19003328/pa3

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

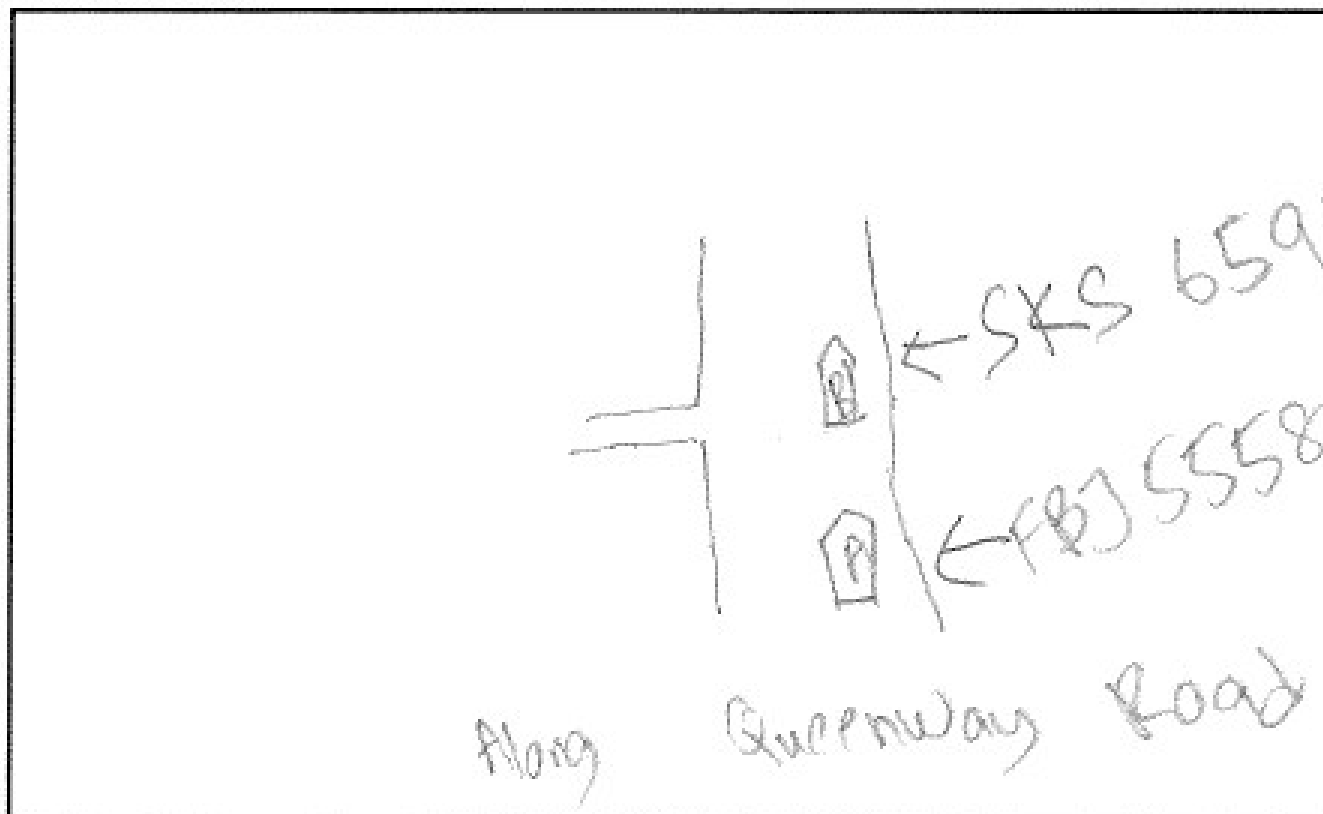
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending verification for direct settlement.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 20 February, 2019 6:05 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SKS 6594 H AND YOUR INSURED FBJ 5558 Z DATED ON 19/02/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly assist to arrange survey on 26th 130 pm, owner will be waiting.

Thank you.

Best regards

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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