

D/S CASE OWNER:

CC 6, MG 1900 3326 / Epa3/2

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: Heng Sew Seng

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS 5136.00

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS 220.00

(\$ 20 x 6 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Not Paid/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 4520

Total:

SS 5858.00

Global Sum SS: 5800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 5800.00

Name 1:

Woon Meng Motor Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



## Woon Meng Motor Pte Ltd

Office : 50 Bukit Batok St 23, #01-06 Midview Building, Singapore 659578  
Workshop: 50 Bukit Batok St 23, #01-06 Midview Building, Singapore 659578  
Tel: 6316 1131 HP: 9730 2017 Fax: 6316 7050  
42, Sungai Kadut Ave, Singapore 729666 Tel : 63268523  
( Email Address : woonmeng @singnet.com.sg )  
Co Reg No. 200603678M GST Reg No. 20-0603678M

### Estimate

### TP CLAIM

To : AIG Asia Pacific Insurance Pte Ltd  
Motor Claims Dept

Date : 18 Mar 19

Dear Sirs :

Fax : 64193727

**RE : ESTIMATE COST FOR MERCEDES BENZ SPRINTER 2.2 - YP3534B**  
**ACCIDENT INVOLVING YP3534B & GBC4672U ON 23/11/2018**

ITEMS	DESCRIPTION	QTY	PRICE
1	Rear sliding door n/s. / 00	1pc	\$ 2,417.18 /
2	Rear sliding door lower garnish n/s. / CUT	1pc	\$ 378.98 /
3	Rear mudguard n/s. X R	1pc	\$ 2,169.64 X
4	Rear mudguard lower garnish n/s. / CUT	1pc	\$ 238.01 /
5	Rear lamp n/s. - CUT	1pc	\$ 328.30 /
		\$	5,532.11
6	Rear lamp meat - 00	\$	450.00 /
Sum Carried Forward			\$ 5,982.11

3362.47  
- 10%  
3026.22

P - 3026.22  
N - 450  
L - 2530  
6006.22  
L/S - 4804.97  
= 4800

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sum Carried Forward

\$ 5,982.11

Labour Charge & Misc

To remove, repair, replace & install  
damaged parts.

}  
}

\$ 1,500.00

700/

To R & R wiring.

\$ 80.00

30/

To paster logo ( reflector )

\$ 1,800.00

1200/

To putty & spray painting.

\$ 1,200.00

600/

**Total**

\$ 10,562.11

2530/

All prices quoted are subjected to 7% GST.

5 days

This is a computer generated document. No signature is required.

## Heng Sew Sow

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 4 March 2019 8:21 AM  
**To:** Heng Sew Sow  
**Cc:** Admin A  
**Subject:** Your Ref: YP 3534B \*Our Ref: CC6/AIG19003326/pa3 [ACCIDENT INVOLVING GBC 4672U(AIG) AND YP 3534B ON 23/11/2018]

Your Ref: **YP 3534B**  
Our Ref: CC6/AIG19003326/pa3

Without Prejudice

Dear Sirs/Madam,

### ACCIDENT INVOLVING GBC 4672U(AIG) AND YP 3534B ON 23/11/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Steve (LKK)

83228813

[Steve.chen@lkkauto.com](mailto:Steve.chen@lkkauto.com)

1/abent -  
Wing -  
Apron  
Logo .

Rear Gliding Door (L) ✓  
Rear u u / lower garnish (L),  
u Mudguard (L) X R  
u u / lower garnish (L) ✓  
u Lamp Area (L) ✓  
u u (L) X

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	8601N
<b>Vehicle Details</b>	
Vehicle No.:	YP3534B
Vehicle to be Exported:	No
Intended Deregistration Date:	14 Mar 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	SPRINTER 516CDI 3665 HIGH ROOF A/T ABS
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	65195533532535
Chassis No.:	WDB9066532P286997
Maximum Power Output:	-
Open Market Value:	\$52,058.00
Original Registration Date:	21 Jul 2016
First Registration Date:	21 Jul 2016
Transfer Count:	0
Actual ARF Paid:	\$2,603.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	20 Jul 2026
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$48,002.00
COE Rebate Amount:	\$35,278.00
<b>Total Rebate Amount:</b>	<b>\$35,278.00</b>

The information contained herein is correct as at 14 Mar 2019

OK

## Steve Chen (LKK Auto)

---

**From:** Heng Sew Sow <woonmeng@singnet.com.sg>  
**Sent:** Wednesday, April 17, 2019 11:05 AM  
**To:** Steve Chen (LKK Auto)  
**Subject:** RE: Estimate of YP3534B ON 23.11.18

Dear Steve

Accept your offer \$ 4800.00

Thank you.

Best Regards,  
Heng Sew Sow (Ms)  
Woon Meng Motor Pte Ltd  
Tel: 6316 1131/51  
Fax: 6316 7050

-----Original Message-----

From: Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
Sent: Wednesday, 17 April 2019 10:53 AM  
To: Heng Sew Sow <woonmeng@singnet.com.sg>  
Subject: RE: Estimate of YP3534B ON 23.11.18

Dear Sir,

As per our communication the finalize \$4800. 5 days.

Kindly confirm.

Thanks

Best Regards,  
Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Heng Sew Sow [<mailto:woonmeng@singnet.com.sg>]  
Sent: Wednesday, April 17, 2019 10:46 AM  
To: Steve Chen (LKK Auto)  
Subject: RE: Estimate of YP3534B ON 23.11.18

## Hsiao Tong (LKKAUTO)

---

**From:** Heng Sew Sow <woonmeng@singnet.com.sg>  
**Sent:** Wednesday, 17 April 2019 1:44 PM  
**To:** Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; assignments  
**Subject:** RE: Accident involving YP3534B & GBC4672U ON 23.11.18 \*\*\* LKK REF: CC6/AIG19003326/pa3 ( LOD )  
**Attachments:** 20190417131813.pdf, 20190417131802.pdf

Dear Sir/Madam

Attached LOD FOR YOUR REFERENCE.

Thank you.

Best Regards,  
Heng Sew Sow (Ms)  
Woon Meng Motor Pte Ltd  
Tel: 6316 1131/51  
Fax: 6316 7050

---

**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 27 February 2019 11:28 AM  
**To:** Heng Sew Sow <woonmeng@singnet.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: Accident involving YP3534B & GBC4672U ON 23.11.18 \*\*\* LKK REF: CC6/AIG19003326/pa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

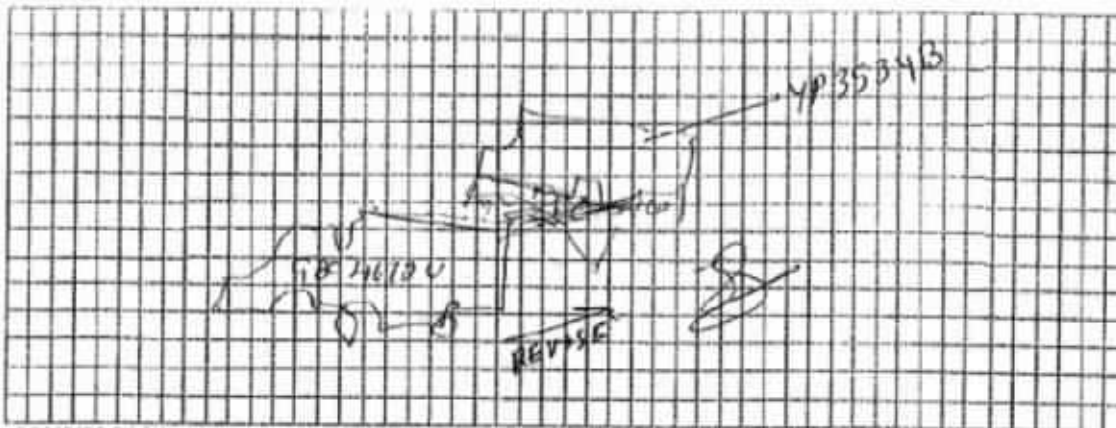
Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON FRIDAY EVENING TIME 5:30PM I WAS BUKIT BATOK ST 11  
BLK 152 CAR PARK I AM GOING TO PARK MY LORRY TO FOR DRIVER  
THINK I GOT HIT BUT SOMEBODY PARK VAN VERY NEAR I  
ASK THEM TO MOVE VAN A BIT CAUSE I WANT TO PARK  
MY LORRY THEN THEY MOVE GOT THAT TIME KANIKU D980  
SO I WANT TO REVERSE MY LORRY VEHICLE A BIT MOVE I  
HIT ONE VAN IS NUMBER PLATE YP3534B THE VAN  
LITTLE SCRATCH.

**Please arrange for TP survey.**

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Heng Sew Sow <[woonmeng@singnet.com.sg](mailto:woonmeng@singnet.com.sg)>

Sent: Thursday, 21 February, 2019 12:21 PM

To: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: Accident involving YP3534B & GBC4672U ON 23.11.18

Dear Sir/Madam

We refer to the above accident

Kindly be advised that we will be assisting our client, owner of vehicle no:

YP3534B, to submit a third party claim against your insured vehicle. We would like to proceed with direct settlement.

Please arrange for your surveyor to liaise with us for an inspection on our client's Vehicle at your earliest convenience.

Location : 50, Bukit Batok St 23 Midview Building # 01- 06 ( S ) 659578 Thank you.

Best Regards,  
Heng Sew Sow (Ms)  
Woon Meng Motor Pte Ltd  
Tel: 6316 1131/51  
Fax: 6316 7050



# Woon Meng Motor Pte Ltd

Address: 50 Bukit Batok Street 23 #01-06 Midview Building, Singapore 659578  
Tel: +6563161131 / +6563161151 FAX: +6563167050  
Workshop 42, Sungei Kadut Ave Singapore 729666 Tel: +6563628523  
Email: woonmeng@singnet.com.sg  
Co Reg No 200803678M GST Reg No. 20-0603678M

AIIG Asia Pacific Insurance Pte Ltd  
Chartis Building  
78 Shenton Way  
# 07- 16  
Singapore 079120

17 Apr 2019

Attn: Motor Claim Dept.

Dear Sirs

## DIRECT SETTLEMENT FOR REPAIR OF MERCEDES BENZ SPRINTER 2.2- YP3534B

RE : ACCIDENT INVOLVING YP3534B & GBC4672U  
ALONG 153 BUKIT BATOK WEST BRANCH ON 23/11/2018

We have been given the full authority to act on behalf of AETOS Security Management Pte Ltd registered owner of motor vehicle no : YP3534B, which was involved and damaged in the above accident.

We were told that the said accident was caused solely due to the negligence of your insured driver. Therefore, we are compelled to claim against you for the losses incurred as follows:-

1)	Cost of repairs.	\$ 5,136.00
2)	Loss of use for 6days @250.00perday.	\$ 1,500.00
3)	LTA search.	\$ 2.00
	<b>TOTAL AMOUNT:-</b>	<b><u>\$ 6,638.00</u></b>

We have told our client that this matter is strictly on a DIRECT SETTLEMENT basis. If you do not dispute liability, please arrange to let us have your payment for the sum of S/D: SIX THOUSAND SIX HUNDRED AND THIRTY EIGHT ONLY in full and final settlement for our client's claim.

We enclose herewith the GIA report, Surveyor's report and the invoices for your attention.

We look forward to your early favourable reply.

Yours faithfully,

Chong Han Woon

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 1 March 2019 12:44 PM  
**To:** 'AJMALGROUP@SINGNET.COM.SG'  
**Subject:** ACCIDENT INVOLVING GBC 4672U(AIG) AND YP 3534B ALONG/ AT BLK 152 BUKIT BATOK ST 11 CAR PARK ON 23/11/2018

01 MARCH 2019

**M/S AJMAL TRADE MART PTE LTD**

Dear Sir/Madam,

Your Ref: **GBC 4672U**

Our Ref: CC6/AIG19003326/pa3

**ACCIDENT INVOLVING GBC 4672U(AIG) AND YP 3534B ALONG/ AT BLK 152 BUKIT BATOK ST 11 CAR PARK ON 23/11/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from YP 3534B against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your driver reversed and hit onto third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


LETTER OF AUTHORITY

To: *AlG Asia Pacific Insurance Pte Ltd*

ACCIDENT INVOLVING *YP 3574B & GBC4672U*  
ON *23/11/18* ALONG *153, Bukit Batok West Branch*  
*1 Aetel Security Agency* NRIC *200208601N*  
Of *-*

Owner of Motor Registration No: *YP 3574B* do hereby  
Authorise M/S **WOON MENG MOTOR PTE LTD** as my agent  
and representative to correspond in, negotiate and settle, on my  
behalf, my claim against the parties involved in the above-mentioned  
accident. In the event of final settlement, we agreed that payment be  
make payable to M/S **WOON MENG MOTOR PTE LTD**.

Date & signature

*25.03.2019* \*  


**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, WOON MENG MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,800.00 (Global Sum) for vehicle no. YP 3534B that was damaged pursuant to the accident which occurred on 23/11/2018 (date) along 153 BUKIT BATOK WEST BRANCH involving vehicle no/s GBC 4672U.

This is pursuant to the inspection conducted on 14/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner AETOS SECURITY MANAGEMENT PTE LTD ("the third party claimant") of vehicle no. YP 3534B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to YP 3534B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6<sup>th</sup> (day) of MAY (month) 20 19 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Woon Meng Motor Pte Ltd

Address: 50 Bukit Batok Street 23 #01-06 Midview Building, Singapore 659578  
Tel: +6563161131 / +6563161151 FAX: +6563167050  
Workshop: 42, Sungei Kadut Ave Singapore 729666 Tel: +6563628523  
Email: woonmeng@singnet.com.sg  
Co Reg No 200603678M GST Reg No. 20-0603678M

TAX INVOICE NO: WM2019/C04271/apr/TP

Date : 17 Apr 2019

AIK Asia Pacific Insurance Pte Ltd  
Chartis Building  
78 Shenton Way  
# 07- 16  
Singapore 079120

Attn Motor Claims Department

Dear Sirs

**RE : REPAIR COST FOR MERCEDES BENZ SPRINTER 2.2 - YP3534B**  
**ACCIDENT INVOLVING YP3534B & GBC4672U ON 23.11.2018**

<u>ITEM</u>	<u>DESCRIPTION</u>	<u>PRICE</u>
1	Lump sum repair cost	\$ 4,800.00
		\$ 4,800.00
	<b>ADD GST 7%</b>	\$ 336.00
	<b>TOTAL AMOUNT S\$</b>	<b>\$ 5,136.00</b>

S/D : Five Thousand One Hundred And Thirty Six Only.

This is a computer-generated document. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-028037

Date of Request: 21/02/2019

Your Ref No:

Online Purchase

Woon Meng Motor Pte Ltd  
50 Bukit Batok Street 23,  
#01-06 Midview Building  
Singapore 659578

Dear Sir/Madam,

Enquiry Date: 21/02/2019  
Enquiry By: Heng Sew Sow  
TP Vehicle No.: GBC4672U  
Accident Date: 23/11/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBC4672U	AIG Asia Pacific Insurance Pte. Ltd.	23/07/2018-22/07/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-19-028037

Date of Request: 21/02/2019

Your Ref No:

Online Purchase

Woon Meng Motor Pte Ltd  
50 Bukit Batok Street 23,  
#01-06 Midview Building  
Singapore 659578

Dear Sir/Madam,

Enquiry Date 21/02/2019  
Enquiry By Heng Sew Sow  
TP Vehicle No. GBC4672U  
Accident Date 23/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane







CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Nov 2018 <a href="#">Edit Reg</a>		14 Mar 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,800.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>AJMAL TRADE MART PTE LTD</b> , Co. Reg. No.: 200816753C								
Main Claimant:	<b>AETOS SECURITY MANAGEMENT PTE LTD</b> , Co. Reg. No.: 200208601N								
Vehicle Reg. No.:	<b>YP3534B</b>	Date of Loss:	23/11/2018 16:00 - :59 [28 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 9566609863SG</b>	Policy/Cover Note No.:	2100308079 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>GBC4672U</b>	Policy No. (Claimant):	D-18089436MFCV/19						
		Excess:							
Repairer:	<b>Woon Meng Motor Pte Ltd (Bukit Batok)</b> 50 Bukit Batok Street 23,, #01-06 Midview Building, 659578 Bukit Batok - Tel: 6316 1131								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Foo, Chit Yan</b> ] Chityan.Foo@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... <b>[Final Rpt due 04/03/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*YP3534B (9566609863SG)  
[GBC4672U]  
TP  
AETOS SECURITY MANAGEMENT PTE LTD  
Nov 23 2018 4:00PM  
[AJMAL TRADE MART PTE LTD]  
Woon Meng Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)															Thumbnail		Print	
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1			Edit			
Photos/Images															3 per page			<input checked="" type="checkbox"/>			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)															Thumbnail		Print	
1	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
2	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
3	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
4	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
5	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
6	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
7	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
8	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
9	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
10	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
11	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
12	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
13	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
14	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
15	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
16	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
17	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
18	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
19	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
20	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
21	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
22	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
23	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
24	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
25	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
26	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
27	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
28	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
29	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
30	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
31	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
32	14/03/19 19:36		General View												1			Load JPG		<input checked="" type="checkbox"/>	
33	14/03/19 19:36		Odometer Reading												1			Load JPG		<input checked="" type="checkbox"/>	
34	14/03/19 19:36		Chassis Number												1			Load JPG			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	14/03/19 19:36	General View	 Load JPG	<input checked="" type="checkbox"/>
36	14/03/19 19:36	General View	 Load JPG	<input checked="" type="checkbox"/>
37	14/03/19 19:36	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/02/19 19:04	TP GIA REPORT	 Load PDF	
2	14/05/19 10:12	WORKSHOP INVOICE	 Load PDF	
3	14/05/19 10:12	AUTHORISATION TO ACT FORM	 Load PDF	
4	14/05/19 10:12	Release Voucher	 Load PDF	
5	14/05/19 10:12	GIA SEARCH	 Load PDF	
6	14/05/19 10:12	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	22/02/19 08:44	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBC4672U (Insd veh)	Model:	MERCEDES-BENZ
	YP3534B (TP veh)		SPRINTER 516CDI 2.1 D 4325
Date of Accident:	23/11/2018		EL AT TURBO (A)

Global Sum Settlement	: <input checked="" type="checkbox"/> [ X ] Yes	: <input type="checkbox"/> [ ] No	
Repair Estimate	: \$		11,301.46
Final Repair Cost	: \$		5,800.00
Loss of Use	: \$		6.00 days at \$120.00 per day
Rental (if any)	: \$		days
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$		5,800.00

**Is Third Party Workshop GIA Registered?**    ☐ [ ] YES    ☒ [ X ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Woon Meng Motor Pte Ltd	: \$	5,800.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

14 May  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19003326/EPA3Q2

Date: 14/05/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100308079

Claimant Vehicle  
No : YP3534B

Insured Vehicle No : GBC4672U

Date of Loss: 23/11/2018

Nature of Claim: TP

Claim No: 9566609863SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: YP3534B

Make & Model: MERCEDES-BENZ SPRINTER 516CDI, 2.1 D 4325  
EL AT TURBO (A)

Engine No: 65195533532535

Reg. Date: 21/07/2016 (Man. Year: 2016)

Chassis No: WDB9066532P286997

Colour: White

Odometer: 153944 km

Engine Capacity: 2143 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 107/105

Rear Tyre Size: 195/75 R16C

Front Left Side: Yokohama 7 mm

Rear Left Side: Yokohama 7 mm

Front Right Side: Yokohama 7 mm

Rear Right Side: Yokohama 7 mm

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	5,982.11	3,476.22	2,505.89	41.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,580.00	2,530.00	2,050.00	44.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>10,562.11</b>	<b>6,006.22</b>	<b>4,555.89</b>	<b>43.13</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,800.00</b>		
(S\$)	10,562.11	4,800.00	5,762.11	54.55
<b>+ GST 7.00/7.00% (S\$)</b>	<b>739.35</b>	<b>336.00</b>	<b>403.35</b>	<b>54.55</b>
<b>Nett Amount (S\$)</b>	<b>11,301.46</b>	<b>5,136.00</b>	<b>6,165.46</b>	<b>54.55</b>
<b>+ Loss of Use (6.0 x S\$120.00/day) (S\$)</b>		<b>720.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>5,858.00</b>		
<b>Global Sum Settlement (S\$)</b>		<b>5,800.00</b>		

### INSPECTION

Date of Assignment: 14/03/2019

Date Inspected: 14/03/2019 Inspected At: Woon Meng Motor Pte Ltd (Bukit Batok)  
50 Bukit Batok Street 23,, #01-06 Midview  
Building  
Singapore 659578

Estimated Period of Repair: 5.0 days

---

**Adjuster:** CHEN TSUE YEE

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR SLIDING DOOR N/S	Dented	2,417.18 F	*2,417.18 FL
2	1		*REAR SLIDING DOOR LOWER GARNISH N/S	Cut	378.98 F	*378.98 FL
3	1		*REAR MUDGUARD N/S	Repair	2,169.64 F	*- FL
4	1		*REAR MUDGUARD LOWER GARNISH N/S	Cut	238.01 F	*238.01 FL
5	1		*REAR LAMP N/S	Cut	328.30 F	*328.30 FL
6	1		*REAR LAMP MEAT	Dented	450.00 FS	*450.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>5,982.11</b>	<b>3,812.47</b>
<b>- List Item Discount on L Items 0.00/10.00% (S\$)</b>	<b>0.00</b>	<b>336.25</b>
<b>Total Parts (S\$)</b>	<b>5,982.11</b>	<b>3,476.22</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE ,REPAIR ,REPLACE & INSTALL DAMAGED PARTS	New	1,500.00	700.00
2	TO R&R WIRING	New	80.00	30.00
3	TO PASTER LOGO (REFLECTOR)	New	1,800.00	1,200.00
4	TO PUTTY & SPRAY PAINTING	New	1,200.00	600.00
<b>Gross Labour Cost (S\$)</b>			<b>4,580.00</b>	<b>2,530.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >