

INS. CASE OWNER:

CC3 / AIG 1900 3323 / Head

IDAC:

Surveyor: Cwp

ASSIGNMENT  
DOI: 26/2/19

Date / Time: 21/2/19  
Registered in Merimen: 21/2/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SLS 832Z  
Name of Insured : Melvin Sun Ju Fi  
Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_  
Excess Sec II :SS \_\_\_\_\_ D.O.A : 21/2/19  
Is driver the owner? ( YES / NO ) (NO) Nature of Accident : \_\_\_\_\_

Claim No. : \_\_\_\_\_  
Policy No. : \_\_\_\_\_  
Make / Model : \_\_\_\_\_  
Place of Accident : \_\_\_\_\_

If NO, Driver Name / Age : \_\_\_\_\_  
Driver Tel No. : \_\_\_\_\_

(V/L: YES / NO) (NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
Insured Liability : 0 % Final ? Yes / No

S6J 6328 E



INSRS: \_\_\_\_\_  
WSP: Premium  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/ Time	STAGE	DATE / PIC
<u>2/3/19</u>	Non-Reporting ltr (1st):	
<u>8/3/19</u>	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
<u>04.3.19 @ 5:30pm</u>	Call OI: <u>800% 05.03.19</u>	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$S \_\_\_\_\_ ( \_\_\_\_\_ days) Reduction: \_\_\_\_\_ % Email  Call

**FINAL SETTLEMENT** Date/Time: 31/10/19 Confirm with: Nadia Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : N/A If NO or H 28, Ass. Lia : \_\_\_\_\_

Repair Cost: (w/hys) \$S 5071.37 OID REVERSED AND HIS PARKED TP

Loss of Rental (LOR): \$S - ( \_\_\_\_\_ days)

Loss of Use (LOU): \$S 300.00 (\$ 100 x 3 days)

Loss of Income (LOI): \$S - (\$ \_\_\_\_\_ x \_\_\_\_\_ days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: \$S 2.00

Medical: \$S -

Disbursement: \$S - (e.g. Tow/ Independent )

Legal Cost: \$S -

**Total:** \$S 5373.37 Global Sum \$S: \_\_\_\_\_

**FINAL PAYMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$S 5373.37 Name 1: Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.) \$S \_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) \$S \_\_\_\_\_ Name 3: \_\_\_\_\_

COPY SENT  
6/11/19



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/TP/238/2019/GW  
**Date** : 22-Feb-19

Vehicle not in workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr. Edward Bin Chung Yiu  
**Address** : 29B West Coast Park  
: #04-22  
Singapore 127724  
**Telephone** : HP +65 97632100  
**Type of Claim** : Third Party Claims  
**Policy No.** : 1800145627  
**Vehicle No** : **SGJ 6328 E**  
**Model Code** : Audi A5 SB 2.0 TFSI  
**Model / Year** : 12/12/2018  
**Engine No** : CVK 073207  
**Chassis No** : WAUZZZF57KA009714  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 21-Feb-19  
**Place of Accident** : Capital Tower Car Park Level 6

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGJ 6328 E

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To dismantle and renew front bumper assy. Re-organise front crash management components. Reinstall all parts removed.	\$ <del>1,050.00</del> 500	
3	To respray front bumper.	\$ <del>900.00</del> 550	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
<b>SUB LABOUR CHARGES</b>		<b>: \$ <u>2,622.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGJ 6328 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	
1	FRONT BUMPER <i>Rebuild</i>	S	2,575.00 ✓
2	FRONT BUMPER FIXING PARTS <i>new</i>	S	368.00 +
3	FRONT BUMPER GRILLE-CENTER <i>new</i>	S	465.00 +
4	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE <i>new</i>	S	207.00 ✓
5	FRONT BUMPER AIR GUIDE GRILLE-RH <i>Rebuild</i>	S	630.00 ✓
6	RADIATOR GRILLE <i>new</i>	S	2,131.00 +
7	FOAM FILLER PIECE <i>pol me</i>	S	113.00 ?
8	FRONT BUMPER CARRIER <i>new</i>	S	733.00 ?
9	LED HEADLIGHT-RH <i>new</i>	S	7,204.00 +
10	LED HEADLIGHT BRACKET-RH <i>new</i>	S	13.00 +
• 11	LED HEADLIGHT LIFT CYLINDER-RH <i>from scavaged.</i>	S	181.00 ✓
12	FRONT SENSOR-OUTER <i>Scavd</i>	S	231.00 ✓
13	FRONT NO .PLATE <i>new</i>	S/N S	25.00 +
14	SUNDRIES <i>new</i>	S	500.00 ?
<b>TOTAL SPARE PARTS CHARGES</b>		:	<b>\$ 15,376.00</b>
<b>TOTAL LABOUR CHARGES</b>			<b>\$ 2,622.00</b>
<b>GRAND TOTAL</b>			<b>\$ 17,998.00</b>

44.40.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/238/2019/GW  
Date : 22-Feb-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian,  
3 days ok - Carrine 16 May 2019

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Edward Bin Chung Yiu  
Address : 29B West Coast Park  
: #04-22  
Singapore 127724  
Telephone : HP + 65 97632100  
Type of Claim : Third Party Claims  
Policy No. : 1800145627  
Vehicle No : **SGJ 6328 E**  
Model Code : Audi A5 SB 2.0 TFSI  
Model / Year : 12/12/2018  
Engine No : CVK 073207  
Chassis No : WAUZZZF57KA009714  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 21-Feb-19  
Place of Accident : Capital Tower Car Park Level 6

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGJ 6328 E

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	\$ 480.00
2	To dismantle and renew front bumper assy. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,050.00	\$ 500.00
3	To respray front bumper.	\$ 900.00	\$ 550.00
4	Supplementary	\$ 80.00	\$ 80.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
SUB LABOUR CHARGES		: \$ 2,702.00	\$ 1,802.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGJ 6328 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	
1	FRONT BUMPER	\$ 2,575.00	\$ 2,060.00 ✓
2	FRONT BUMPER FIXING PARTS	\$ 368.00	
3	FRONT BUMPER GRILLE-CENTER	\$ 465.00	
4	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	\$ 207.00	
5	FRONT BUMPER AIR GUIDE GRILLE-RH	\$ 630.00	\$ 503.60 ✓
6	RADIATOR GRILLE	\$ 2,131.00	
7	FOAM FILLER PIECE	\$ 113.00	
8	FRONT BUMPER CARRIER	\$ 733.00	
9	LED HEADLIGHT-RH	\$ 7,204.00	
10	LED HEADLIGHT BRACKET-RH	\$ 13.00	
11	LED HEADLIGHT LIFT CYLINDER-RH	\$ 181.00	\$ 144.80 ✓
12	FRONT SENSOR-OUTER	\$ 231.00	\$ 184.80
13	FRONT NO .PLATE	S/N \$ 25.00	
14	SUNDRIES	\$ 500.00	\$ 44.40
	<b>TOTAL SPARE PARTS CHARGES</b>	<b>\$ 15,376.00</b>	<b>\$ 2,937.60</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 2,702.00</b>	<b>\$ 1,802.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 18,078.00</b>	<b>\$ 4,739.60</b>

Legend : Remarks (OK) = Approved, Remarks (OO) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate

GST Reg No. 19-9902271-W

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 / Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/TP/258/2019/TF

25-Mar-19

TONY

1 of 1

SCJ 6328 E

Audi A5 SB 2.0 TFSI

Quantity	Description	Unit Price	Amount
<u>Labours</u>			
1	To reapply paint coating on front bumper	\$ 80.00	\$ 80.00
<b>GRAND TOTAL :</b>		<b>\$ 80.00</b>	<b>\$ 80.00</b>

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** : Adrian King.  
**Surveyed Date** : 26/02/19.  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** : NP Authorised, 03 Pcs.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183  
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315	<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/TP/238/2019/TF 25-Mar-19 TONY 1 of 1 SGJ 6328 E Audi A5 SB 2.0 TFSI
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Quantity	Description	Unit Price	Amount
<b>Labours</b>			
1	To reapply paint coating on front bumper	S80	✓
<b>GRAND TOTAL :</b>		<b>\$ 80.00</b>	

For Premium Automobiles Pte Ltd

*Handwritten signature:*  
Adrian Ling  
29/03/19.



Authorized Signature



**P2W Services Pte Ltd (201410570W)**  
48 Toh Guan Road East #02-124 Enterprise Hub  
Singapore 608586  
Phone: 66356703

**Bill To: SGJ6328E**  
Singapore

**Invoice: P2W:2488**

**Date: 21-Dec-2018**

**Amount: SGD 538.00**

**Make Model: Audi A5**

**Colour: Grey**

**Reg No: SGJ6328E**

Product/Service	Description	Unit Cost	Quantity	Discount	Price
KlarComplete		538.00	1.00	0.00	538.00
<b>Subtotal:</b>					538.00
<b>Net Balance (SGD):</b>					538.00
<b>Total Paid:</b>					538.00

#### Terms & Conditions

P2W Services Pte Ltd shall not be liable to any loss, defects and damages that has occurred upon departure of or after customer's acceptance of vehicle.

#### Invoice Notes

one session complimentary klarspa voucher



**P2W Services Pte Ltd (201410570W)**  
 48 Toh Guan Road East #02-124 Enterprise Hub  
 Singapore 608586  
 Phone: 66356703

**Bill To: Edward Bin**  
 Singapore

**Invoice: P2W:2664**

**Date: 21-Mar-2019**

**Amount: SGD 80.00**

**Make Model: Audi A5**

**Colour: Grey**

**Reg No: SGJ8328E**

Product/Service	Description	Unit Cost	Quantity	Discount	Price
Touchup	recoat bumper	80.00	1.00	0.00	80.00
<b>Subtotal:</b>					80.00
<b>Net Balance (SGD):</b>					80.00
<b>Total Paid:</b>					80.00

#### Terms & Conditions

P2W Services Pte Ltd shall not be liable to any loss, defects and damages that has occurred upon departure of or after customer's acceptance of vehicle.

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : EDWARD BIN CHUNG YIU  
**Period of Insurance** : 12 Dec 2018 To 11 Dec 2019  
**Engine No.** : CVK 073207  
**Chassis No.** : WAUZZZF57KA009714

**Vehicle No.** : SGJ6328E  
**Policy No.** : 1800145627  
**Endorsement No.** :  
**Issued Date** : 05 Jan 2019

## ABOUT THE COVER

**Make/Model** : AUDI A5 Sportback 2.0TFSI S Tronic (Design)  
**Engine Capacity/Tonnage** : 1,984.00 CC  
**Driver Restriction** : NA  
**Person or Classes of Persons Entitled to Drive\*** :  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2018  
**Insuring with COE/PARF** : Yes

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

**Age Condition** : 40 years old and above

**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

**Named Driver and Excess** (where applicable)

EDWARD BIN CHUNG YIU - \$1600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

Stefany Loh



# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLZ 832 Z**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0238/2019/NH

24 Oct 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SGJ 6328 E, Audi A5 SPORTBACK 2.0 TFSI S  
TRONIC.**

With reference to the above-mentioned vehicle, no. **SGJ 6328 E**, claimant,  
**Mr. Edward Bin Chung Yiu**, please find the related document as per  
attached.

1. A copy of the Original invoice no. 85014387 – S\$ 5,071.37.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use - S\$ 300.00 (S\$ 100.00 x 3 working days)
6. GIA Search Fee – S\$ 2.00

Based on the above document, we would appreciate you could expedite the  
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at  
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SGJ 6328 E

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

**Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 5 March 2019 9:07 AM  
**To:** 'WENDY\_QH@YAHOO.COM.SG'  
**Subject:** ACCIDENT INVOLVING SLS 832Z AND SGJ 6328E ON 21/02/2019

**Our Ref: CC3/AIG19003323/Aea3**

05 MAR 2019

**MELVIN SOH YU FI / QUAH LAY SEONG WENDY**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLS 832Z AND SGJ 6328E ON 21/02/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, EDWARD BIN CHUNG YIU (the third party claimant) of 29B WEST COAST PARK #04-22, SINGAPORE 127724 (address), owner of SGJ6328E (vehicle no.) hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SGJ6328E that was damaged pursuant to the accident which occurred on 21/02/2019 (date) along CAPITAL TOWER CARPARK LEVEL 6 (location) involving vehicle no/s SLS832Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24 (day) of 10 (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 5071.37 (Repair Cost), S\$ 300.00 (Loss of ~~rental~~/use), S\$ 200 (Disbursement), for vehicle no. SGJ6328E that was damaged pursuant to the accident which occurred on 21/02/2019 (date) along CAPITAL TOWER CARPARK LEVEL 6 (location) involving vehicle no/s SLS832Z. This is pursuant to the inspection conducted on 26/2/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner EDWARD BIN CHUNG YIU ("the third party claimant") of vehicle no. SGJ6328E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGJ 6328E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of Nov (month) 2019 (year)

  
LKK  
LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 8836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6386 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer\_care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 13:29

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014387 Date: 23/10/2019 Order: SGJ6328E Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SGJ6328E (V 40321)	Regn Date: 12/12/2018	Mileage: 3330	WIP No.: 43576
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZ2F57KA009714	Engine: CVK 073207	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER ASSY. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVE	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	OTHERS	M: TO REAPPLY PAINT COATING ON FRONT BUMPER	80.00	1.00	80.00
X	AW6807065K GRU	(A) (SK) COVER 28.02.1	1.00	2575.00	2,060.00
X	AW6807682F RU6	(A) (SK) GRILL 28.02.1	1.00	629.50	503.60
X	AW6955102A	(SK) CYLINDER	1.00	181.00	144.80
X	A5Q0919275B GRU	SENSOR	1.00	231.00	184.80
X	AW6121764A	AIR DUCT	1.00	55.50	44.40

Parts 2,937.60  
Labour 80.00  
Sublet 1,722.00  
Menus 0.00  
Lubricant 0.00



Sub-Total	4,739.60
7% GST	331.77
<b>Grand Total</b>	<b>5,071.37</b>

Received by

For & on behalf of  
Premium Automobiles Pte Ltd



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-028235  
Date of Request: 21/02/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 21/02/2019  
Enquiry By: Tony Foong Chin Fong  
TP Vehicle No.: SLS832Z  
Accident Date: 21/02/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLS832Z	AIG Asia Pacific Insurance Pte. Ltd.	27/10/2018-26/10/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-19-028235

Date of Request: 21/02/2019

Your Ref No:

Online Purchase

 Premium Automobiles Pte Ltd  
 55 Ubi Road 1  
 Singapore 408699

Dear Sir/Madam,

 Enquiry Date 21/02/2019  
 Enquiry By Tony Foong Chin Fong  
 TP Vehicle No. SLS832Z  
 Accident Date 21/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Feb 2019 <a href="#">Edit Reg</a>		26 Feb 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,739.60</b> <a href="#">Edit Estimates</a>	<b>S\$4,739.60</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>MELVIN SOH YU FI</b> , ID: S7414704F								
Main Claimant:	<b>EDWARD BIN CHUNG YIU</b> , ID: S2615878H								
Vehicle Reg. No.:	<b>SGJ6328E</b>	Date of Loss:	21/02/2019 14:00 - :59 [2 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 5469917597SG</b>	Policy/Cover Note No.:	1700071381 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLS832Z</b>	Policy No. (Claimant):	1800145627						
	<b>Excess:</b>								
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Foo, Chit Yan</b> ] Chityan.Foo@aig.com								
Claimant's Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 04/03/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SGJ6328E (5469917597SG)  
[SLS832Z]

TP

EDWARD BIN CHUNG YIU

Feb 21 2019 2:00PM

[MELVIN SOH YU FI]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser <input type="button" value="v"/></span>	
<b>Letters/Correspondences</b>										1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
<b>Photos/Images</b>										3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
2	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
3	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
4	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
5	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
6	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
7	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
8	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
9	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
10	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
11	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
12	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
13	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
14	04/10/19 11:26	General View							Load JPG <input checked="" type="checkbox"/>		
15	04/10/19 11:26	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
16	04/10/19 11:26	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
17	04/10/19 11:26	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
<b>Documentation</b>										1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	21/02/19 18:30	TP GIA REPORT							Load PDF		
2	05/03/19 09:22	LETTER TO OI							Load PDF		
3	14/03/19 21:37	TP ESTIMATE - MARKED							Load PDF		
4	11/11/19 12:04	WORKSHOP INVOICE							Load PDF		
5	11/11/19 12:04	AUTHORISATION TO ACT FORM							Load PDF		
6	11/11/19 12:04	Release Voucher							Load PDF		
7	11/11/19 12:04	LOD							Load PDF		
8	11/11/19 12:04	GIA SEARCH							Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	22/02/19 08:55	OI GIA REPORT							Load PDF		

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>			Reset	Save	Print
There are no document checklists configured.					
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>					
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>					
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>					



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	SLS832Z (Insd veh)	<b>Model:</b>	AUDI A5 2.0 (A)
	SGJ6328E (TP veh)		
<b>Date of Accident:</b>	21/02/2019		

Global Sum Settlement	:	[ ] Yes	[ X ] No		
Repair Estimate	:			\$ 19,343.46	
Final Repair Cost	:			\$ 5,071.37	
Loss of Use	:			\$ 300.00	3.00 days at \$100.00 per day
Rental (if any)	:			\$ 0.00	days
LTA / GIA Search Fee	:			\$ 2.00	
Others:	:			\$ 0.00	
	:			\$	
Final Settlement Sum	:			\$ 5,373.37	
<b>Is Third Party Workshop GIA Registered?</b> [ X ] YES [ ] NO (Kindly indicate below)					
<b>A) For Non GIA Registered Workshop:</b>		Agreed Liability _____(%)			
<b>B) For GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No: _NIL_			
BOLA Liability: _____100____(%)		Assessed Liability (*): _____(%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 5,373.37
2)		:	\$
3)		:	\$

\_\_\_\_\_  
JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

11 Nov  
2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19003323/ADA3Q2

Date: 11/11/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1700071381
Claimant	Insured Vehicle No :	SLS832Z
Vehicle No : SGJ6328E		
Date of Loss: 21/02/2019	Nature of Claim:	TP Claim No: 5469917597SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGJ6328E	Engine No:	CVK073207
Make & Model:	AUDI A5, 2.0 (A)	Chassis No:	WAUZZZF57KA009714
Reg. Date:	12/12/2018 (Man. Year: 2018)	Odometer:	2674 km
Colour:	Grey		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	255/35 R19	Rear Tyre Size:	255/35 R19
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,376.00	2,937.60	12,438.40	80.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,702.00	1,802.00	900.00	33.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>18,078.00</b>	<b>4,739.60</b>	<b>13,338.40</b>	<b>73.78</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,265.46</b>	<b>331.77</b>	<b>933.69</b>	<b>73.78</b>
<b>Nett Amount (S\$)</b>	<b>19,343.46</b>	<b>5,071.37</b>	<b>14,272.09</b>	<b>73.78</b>
<b>+ Loss of Use (3.0 x S\$100.00/day) (S\$)</b>		300.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>5,373.37</b>		

#### INSPECTION

Date of Assignment:	26/02/2019	
Date Inspected:	26/02/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days	

Adjuster: ADRIAN LING

Manager: CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,575.00 FS	*2,060.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	368.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE -CENTER	Not Necessary	465.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT -LOWER CENTRE	Not Necessary	207.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE -RH	Cracked	630.00 FS	*503.60 FS
6	1		*RADIATOR GRILLE	Not Necessary	2,131.00 FS	*- FS
7	1		*FOAM FILLER PIECE	Not Necessary	113.00 FS	*- FS
8	1		*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*- FS
9	1		*LED HEADLIGHT -RH	Not Necessary	7,204.00 FS	*- FS
10	1		*LED HEADLIGHT BRACKET -RH	Not Necessary	13.00 FS	*- FS
11	1		*LED HEADLIGHT LIFT CYLINDER -RH	Damaged	181.00 FS	*144.80 FS
12	1		*FRONT SENSOR -OUTER	Damaged	231.00 FS	*184.80 FS
13	1		*FRONT NO.PLATE	Not Necessary	25.00 FS	*- FS
14	1		*SUNDRIES	Necessary	500.00 FS	*44.40 FS

F=Franchise part. S=SpcNett.

**Total Parts (\$\$) 15,376.00 2,937.60**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR ,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ASSY .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY FRONT BUMPER	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO SUPPLY PAINT COATING ON FRONT BUMPER	New	80.00	80.00
<b>Gross Labour Cost (\$\$)</b>			<b>2,702.00</b>	<b>1,802.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;