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egal Cost	SS -			3) Survey fee: \$55	D.	
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(Logene South VIII VI SLE 583R Type Ace / H. Cycle / Bus / Van / Lony / Tau / Prime Mover / Truck | Trailer or OD LIFTWS LIF RES LOD RESTEVALING MY HONDA VEZEC 1.5XA Make to Inspect Vehicle No. Insured / Std / Ni / NA Colour 203618 T/Radio: Insured / Std / HI / NA Sp Reading Eng/No. Ruilli 069 C7No: Gen. Cond. Good Fay / Poor / Burnt Steering: border Jammed / Leaked / Burnt or Excess Sunciosured: Brake: Morder/ Jammed / Leaked / Burnt or (Clieni's Record) Nil ISRim / STD A/Rim or Make of Wife 215/60216 Tyre Size (Policy Condition) N/S OBS BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / Hemail: The veh had commenced its repair at the time of inspection. GUDDRIDE TOYO / YOKO or Front Eat or Market Value R/Ball FUB of Consistent? Yes or No ICIAC Accident Rport. L/Blok Consistent? Yes or No L/Bal GIA FR Seem D.O.A. Res: Yes or No Est Repolit-3 Val.: Yes or No. Survey held at Des. of Damages Frt. / Rear / O/S / N/S / U/C / Rooftop or CA / REV / REP. / 24 HRS FRET 0/3 Vehicle IN / OUT Preson Contacted Date. The U/C / Chassis frame / Body Structure affected due to collision Action / Instruction Date Filme

P/P \$ 374.00 CRed \$ 832

Direction Pile Pass Sci.	: Preli. Report	Days	Of Repair:		
10.	: Final Report	Rest	rvey No. of Trip:	Survey Fee	
(Natural No. Excellent Inch				Transportation	
		Add Fee:	Site troop 1\$	9 9-85 90	
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Report Format :			Tech live IS) (No.	
Lump Sum / LET- (2)			Western St.	200	-



Prime Auto Claims Service Pte Ltd

GST Reg. No: 201606560M 6 Benoi Place Singapore 629927 Tel: 6861 0908 Fax: 6515 2948

Date: 21.02.2019

India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE HONDA VEZEL 1.5 SLE583R (2015)

)	1pc	Front bumper repart	
)	1set	Front bumper clip *	
)	1pc	Front grille right chrome	3/1/

Sub total Parts	\$ 820.00	24.30
ess: 20% discount	\$ 164.00	- 6.00
	\$ 656.00	ali an

730.00X

30.00 60.00%

\$

\$

L/charges

-		
1)	To remove & replace front bumper & front grille right chrome. Align & adjust front bumper.	\$ 250.00150

2)	To putty & respray painting front bumper & front grile right chrome. To polish	\$ 308:00 200
	polish	\$ 308:00 200

Sub total L/charges \$ 550.00 350.00 Estimated Total S 1,206.00

1 100			
FDU	Auto Con	Sultants F	nence notify
me i	Repairer o	f the follo	revice nouty
1,717	manufacts Dego	Mary and Printers and the	
. 100	esurvey before	Com spr	sy beinging
+ Part	Drices are a	sec partis)	Py pointing during resurvey

- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" bosis No illegal modification(s) is allowed
- Supplementary item(s) exist an insurance and a subject to use application to a transfer and application.

Acknowledged by Frequent

Signature:

Delga

April Sub total L/charges
Estimated Total

Hp 900/00/68

2 days

48

1/02/19 P 1530

Resy a Aur report



Prime Auto Claims Service Pte Ltd

GST Reg. No: 201606560M 6 Benoi Place Singapore 629927 Tel: 6861 0908 Fax: 6515 2948

Date: 21.02.2019

India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE HONDA VEZEL 1.5 SLE583R (2015)

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Hsiao Tong (LKKAuto)

From:

Alice Leong <aliceleong@primeautoclaims.com>

Sent:

Thursday, 7 March 2019 12:42 PM

To: Cc: Hsiao Tong (LKKAuto) Pooi Chin Han Daniel

Subject:

ACCIDENT ON 20.02.2019 INVOLVING VEHICLE SLES83R & SHC8514X

Attachments:

img-190307142927.pdf; FILE190220-133657-058344 (online-video-cutter.com).mp4

Importance:

High

Hi Hsiao Tong,

Enclosed our LOD with supporting documents for your retention and video footage enclosed for your perusal.

For swift & amicable settlement, please let us have your offer.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd 6 Benoi Place Singapore 629927 T (65): 6861 0908 1 F (65) 6515 2948 HP (65) 9818 4304

A member of the Prime Group

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Claim Audit

3 /	AUDIT TRAIL			
No.	On	Audit	Remarks	Ву
1	21 Feb 2019 17:14	Clm Veh Model Changed	(204319) HONDA VEZEL 1.5 X (A).	[A] Lau Shu Pel
	21 Feb 2019 17:14	Clm Created	Reg No: SLE583R, Acct Date: 2019/02/20, Claim Type: TP. Insurer: India Internationa I Insurance Pte Ltd (HQ), TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ), Workshop: Prime Auto Claims Service Pte Ltd (HQ)	[A] Lau Shu Pe
3	21 Feb 2019 17:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pe
4	21 Feb 2019 17:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/04	[A] Lau Shu Pe
5	21 Feb 2019 17:14	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pe
6	21 Feb 2019 17:15	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pe
7	21 Feb 2019 17:15	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lai
8	07 Mar 2019 14:24	Video Downloaded	Downloaded Video - Accident IV	[I] Sundar Nagaraja
9	07 Mar 2019 14:24	Video Downloaded	Downloaded Video - Accident TP	[I] Sundar Nagaraja
10	11 Mar 2019 15:42	Video Downloaded	Downloaded Video - Accident IV	[A] CHE HSIAO TONG
11	11 Mar 2019 15:43	Video Downloaded	Downloaded Video - Accident TP	[A] CHE HSIAC TONG
12	11 Mar 2019 15:45	Video Downloaded	Downloaded Video - Accident IV	[A] CHE HSIAO TONG
13	11 Mar 2019 15:53	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver turned out from minor ro ad , third party was making a U-turn. We are of the view that BOLA 11(c) is applicable.	

◀ ■ ▶ Date To ♥ Go ■ Audit Type None Date From

ACTIVITY

No record

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2064938	22/02/2019 10:11	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLE583R	Pool Chin Han Daniel	жжж
2078601	07/03/2019 13:38	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLE583R	Pool Chin Han Daniel	xx,xx

Claim Audit

ia.	On	Audit	Remarks	By
1	21 Feb 2019 17:14	AND THE PERSON OF THE PERSON O	(204319) HONDA VEZEL 1.5 X (A).	[A] Lau Shu Pei
2	21 Feb 2019 17:14	Clm Created	Reg No: SLE583R, Acct Date: 2019/02/20, Claim Type: TP, Insurer: India Internationa I Insurance Pte Ltd (HQ), TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ), Workshop: Prime Auto Claims Service Pte Ltd (HQ)	[A] Lau Shu Pei
3	21 Feb 2019 17:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	21 Feb 2019 17:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/04	[A] Lau Shu Pe
5	21 Feb 2019 17:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pe
6	21 Feb 2019 17:15	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pel
7	21 Feb 2019 17:15	Adj Adjuster Assigned	[None] -> MOHD RASUL	(A) Lau Shu Pei
8	07 Mar 2019 14:24	Video Downloaded	Downloaded Video - Accident IV	[I] Sundari Nagaraja
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14	12 Mar 2019 09:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/04, Mandate Remarks: we are writing to our dri ver. We will revert to you next week on this claim	[I] Sundar Nagaraja
15	12 Mar 2019 09:25	Adj Mandate Set	Approved:0.00:we are writing to our driver. We will revert to you next week on this claim	[1] Sundar Nagaraja
16	20 Mar 2019 15:33	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/03/04. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundar Nagaraja
17	20 Mar 2019 15:33	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advic e	[I] Sundar Nagaraja

AC	TIVITY
No	record

rimen Billin Bill Ref No	g for this case -	Acc Type	Acc Name	Co Name (Branch)	Ref 3	Ref 2	Amount
2064938	22/02/2019 10:11	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLE583R	Pool Chin Han Daniel	xx.xx
2078601	07/03/2019 13:38	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HO)	SLE583R	Pool Chin Han Daniel	XX.XX

View Received Message

This mail is associated with :

*SLE583R (MCT19020581) [SHC8514X] TP

PRIME TRANSPORT & LIMOUSINE SERVICES PTE LTD Feb 20 2019 1:00PM

	[COMFORT TRANSPORTATION PTE LTD] Prime Auto Claims Service Pte Ltd						
Reply	Reply All Mark as Unread Print Message Delete Message Forward						
From	India International Insurance Pte Ltd (HQ) (III_SG), sent on 16/04/2019 17:04 PM.						
То	LKK_HQ						
Subject	Alert - Adj Mandate Approved (\$\$529.78) - SLE583R - Claim Handler: Pool Chin Han Daniel						
DOCUME	ENTS SUMMARY						
There an	re no documents.						

Claim Audit

-	UDIT TRAIL		Damaska	By
10.	On	Audit	Remarks	[A] Lau
	21 Feb 2019 17:14	Clm Veh Model Changed	(204319) HONDA VEZEL 1.5 X (A).	Shu Pe
	21 Feb 2019 17:14	Clm Created	Reg No: SLE583R. Acct Date: 2019/02/20. Claim Type: TP. Insurer: India Internationa I Insurance Pte Ltd (HQ). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Wor kshop: Prime Auto Claims Service Pte Ltd (HQ)	[A] Lau Shu Pe
	21 Feb 2019 17:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
	21 Feb 2019 17:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/04	[A] Lau Shu Pe
	21 Feb 2019 17:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pe
n .	21 Feb 2019 17:15	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pe
	21 Feb 2019 17:15	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lau Shu Pe
	07 Mar 2019 14:24	Video Downloaded	Downloaded Video - Accident IV	[I] Sundar Nagaraja
	07 Mar 2019 14:24	Video Downloaded	Downloaded Video - Accident TP	[I] Sundari Nagaraja
	11 Mar 2019 15:42	Video Downloaded	Downloaded Video - Accident IV	(A) CHEN HSIAO TONG
	11 Mar 2019 15:43	Video Downloaded	Downloaded Video - Accident TP	[A] CHE HSIAO TONG
12	11 Mar 2019 15:45	Video Downloaded	Downloaded Video - Accident IV	[A] CHE HSIAO TONG
13	11 Mar 2019 15:53	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver turned out from minor ro ad , third party was making a U-turn. We are of the view that BOLA 11(c) is applicable.	HSIAO TONG
	12 Mar 2019 09:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/04. Mandate Remarks: we are writing to our driver. We will revert to you next week on this claim	(I) Sundar Nagaraja
15	12 Mar 2019 09:25	Adj Mandate Set	Approved:0.00:we are writing to our driver. We will revert to you next week on this claim	[I] Sundar Nagaraja
6	20 Mar 2019 15:33	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/03/04. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundar Nagaraja
	20 Mar 2019 15:33	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advic e	[I] Sundar Nagaraja [A]
	08 Apr 2019 15:58	Adj Rpt Initiated		JOANNE LEE KHANG MIN [A]
	08 Apr 2019 15:58	Clm Dtl Modified	JPJ Reg. Date: -> 2016/07/05.	JOANNE LEE KHANG MIN [A]
	08 Apr 2019 15:58	Clm Details Notified		JOANNI LEE KHANG MIN
	15 Apr 2019 15:32	Video Downloaded	Downloaded Video - Accident IV	[A] CHA
	5 Apr 2019 15:33	Video Downloaded	Downloaded Video - Accident TP	[A] CHA JIA LE
	15 Apr 2019 15:45	Adj Mandate Request	Cur.Req:529.78:PODS Liability: 100% Quantum: (a)CORw/GST: \$400.18 + (b)LOU(2 days x \$64.80): \$129.60 = Total: \$529.78 Vehicle Model: Honda Vezel 1.5XA (1496c c) 2 recommendation repair days = 2days For your approval please.	[A] CHAI

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=dsp_viewhistory&caseid=794975&extid=295899&CFiD=5135020... 1/2

ACTIVITY

No record

Bill Ref No	Bill Date	Acc Type	Acc Name	(Branch)	Ref.1	Ref 2	Amount
2064938	22/02/2019 10:11	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLE583R	Pool Chin Han Daniel	xx.xx
2078601	07/03/2019 13:38	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLE583R	Pool Chin Han Daniel	xx.xx
2109922	08/04/2019 15:58	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE583R	SHC8514X	10.70

Jia Le (LKK Auto)

From:

Alice Leong <aliceleong@primeautoclaims.com>

Sent:

Monday, 22 April 2019 2:46 PM

To:

Jia Le (LKK Auto)

Cc:

Hsiao Tong (LKKAuto); Admin A

Subject:

RE: Your Ref: SLE583R *Our Ref: CC4/III19003304/R1pb3 [ACCIDENT INVOLVING

SHC8514X & SLE583R ON 20/02/2019]

Hi Jia Le

All requested documents mailing out to your office.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd 6 Benoi Place Singapore 629927 T (65): 6861 0908 1 F (65) 6515 2948 HP (65) 9818 4304

A member of the Prime Group

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: 22 April, 2019 11:52 AM

To: Alice Leong <aliceleong@primeautoclaims.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: SLE583R *Our Ref: CC4/III19003304/R1pb3 [ACCIDENT INVOLVING SHC8514X & SLE583R ON

20/02/2019]

"WITHOUT PREJUDICE"

Dear Alice.

Please duly sign the DV enclosed and return the original DV,LOD,Tax Invoice to us.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong [mailto:aliceleong@primeautoclaims.com]

Sent: Monday, 22 April 2019 10:44 AM

To: Jia Le (LKK Auto)

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Your Ref: SLE583R *Our Ref: CC4/III19003304/R1pb3 [ACCIDENT INVOLVING SHC8514X & SLE583R ON

20/02/2019] Importance: High

Hi Hsiao Tong,

We accepted your below offer. Please let us have your DV.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd 6 Benoi Place Singapore 629927 T (65): 6861 0908 1 F (65) 6515 2948 HP (65) 9818 4304

A member of the Prime Group

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: 22 April, 2019 10:42 AM

To: aliceleong@primeautoclaims.com

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Your Ref: SLE583R *Our Ref: CC4/III19003304/R1pb3 [ACCIDENT INVOLVING SHC8514X & SLE583R ON

20/02/2019]

Without Prejudice (save as to costs)

Dear Sirs/Mdm.

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 400.18
2. Loss of Rental (2days x \$64.80)	\$ 129.60
TOTAL	\$ 529.78

Please confirm acceptance

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M 5 Benoi Place Singapore 629926 Tel: 6861 0908 Fax: 6515 2948

Date: 07.03.2019

Our Ref: SLE583R Your Ref: SHC8514X

India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711 Without prejudice

400.18

129.60

Attn: Mr. Daniel (Motor Claims Dept)

Dear Sir,

ACCIDENT ON 20.02.2019 INVOLVING VEHICLE NO. SLE583R & SHC8514X

The above refers.

We are on behalf of M/s Prime Transport & Limousine Services Pte Ltd owner of vehicle SLE583R in their third party claim against your insured / driver of SHC8514X

Appended below our client's claim:-

Cost of repair \$
Loss of use @\$64.80 x 2 days \$

Total claim \$ 529.78

Our invoice 3212, Letter of Authorization, Letter of certification & car rental agreement enclosed for your retention. Please acknowledge receipt.

For amicable settlement please let us have your offer

Regards

Yours faithfully,

Alice Leong

e-mail: aliceleong@primeautoclaims.com

Encl.

LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 20.02.2019 INVOLVING SLE583R & SHC8514X AT CLEMENTI AVENUE 2

I/ We, Prime Transport & Limousine Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SLE583R in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.

8-(0)

Signature (Company's stamp if applicable)

Name: NRIC:



India Ref: TP / MCT19020581

INDIA INTERNATIONAL INSURANCE PIT LTD

Co. Reg. No. 1907011792h [AST Reg. No. M2-007 mm-X 64 | Conf Street | 404 | 405 | 406 02 | Bill Building Sunspens (1971) ;

165112744174

STRUCTOSTRATOR FROM BRIDGING Material Statement of

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

Claimant Ref : SLE 583R Prime Auto Claims Service Pte Ltd __ ("the workshop") hereby confirm that werl have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd _____ LKK Auto Consultants Pte Ltd of Surveyor) with respect to the amount claimed for S\$ 400.18 (repair cost), S\$ 129.60 class of use/rental), S\$ _ - (search fee), vehicle no. <u>SLE 583R</u> that was damaged pursuant to the accident which occurred on 20/2/2019 (date) at ___ Clementi Avenue 2 (focation) involving vehicle no SHC 8514X (insured vehicle). This is pursuant to the inspection conducted on 21/02/2019 (date) at "the workshop". We/I confirm that we/I are/am authorized by the owner ___ Prime Transport & Limousine Services Pte Ltd_ ("the third party claimant") of vehicle no. SLE 583R to make the claim as set out in the above paragraph and we/l have full authority to settle the matter on his/her behalf in a manner that well deem fit. Well enclose herein the letter of authority given by "the third party claimant". We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to <u>SLE 583R</u> (vehicle no.) as a result of the accident. We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis. This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same. We/I authorize you to pay the total amount of S\$ 529.78 to Prime Auto Claims Service Pte Ltd

CLAIMANT: WITNESS: 201606500M MRB Signature: Signature: signed by "the workshop" (with chop) Signed by appointed Surveyor Name Name: LKK Auto Consultants Pte Ltd NRIC NRIC: Address Address: 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933 Nationality: Nationality: Marger Occupation: Occupation:

TAX INVOICE



Tel: 6861 0908 Fax: 6515 2948 GST Reg. No: 201606560M Reg No. 201606560M

64 Cecil Street #04/05 10B Building

SINGAPORE 049711

JESSRS.

INDIA INTERNATIONAL INSURANCE PTE LTD

DATE

28/02/2019

NO.: 3212

WORKS ORDER NO : 3261

VEHICLE NO:

SLE583R

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
_	Maker Model HONDA VEZEL 1.5 Repair Date 20/02/2019 Terms of Payment COD		
	THIRD PARTY CLAIM TO SUPPLY		
1	ISET FRONT BUMPER CLIP.	S	30,00
2	LESS: 20% DISCOUNT	S	-6.00
		S	24,00
	LABOUR CHARGES		
3	TO REMOVE & REPLACE FRONT BUMPER & FRONT GRILLE RIGHT CHROME. ALIGN &	S	150.00
	ADJUST FRONT BUMPER.	S	0.00
ě	TO PUTTY RESPRAY PAINTING FRONT BUMPER & FRONT GRILE RIGHT CHROME TO POLISH.	S	200.00
		5	350.00

compound interests at the rate of 1% per month all be charged on late payment.

SUB TOTAL **GST 7%** ROUNDING ADJ 374.00 26.18 0.00

5

TOTAL

400.18

PREPARED BY

PRIME AUTO CL'AIMS SERVICE

Manager



COMFORT LIMOUSINE SERVICES PTE LTD PRIME TRANSPORT & LIMOUSINE SERVICES PTE LTD BEST MOTOR LEASING & LIMOUSINE SERVICES PTE LTD

Member of Prime Group of Companies 6 Benoi Place Singapore 629926 Tel: 6862 8878 Fax: 6863 6566 Co. Registration No: 201508380W 201544118N 201512366W

Your Ref

: Please advise

Date

: 21-February-2019

To

: Whom it May Concern

From

: Prime Transport & Limousine Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. ONG KANG GUAN

his letter serves to confirm that Mr. Ong Kan Guan of NRIC number S1618422E is a chauffeur-driven hirer for Prime Transport & Limousine Services Pte Ltd hiring Vehicle Registration Number SLE583R at a daily rate of Singapore Dollars Sixty-Four and Eighty Cents (S\$64.80) only.

Should clarification require I can be contacted at 8121 6313.

Thank you with Best Regards.

Yours Sincerely

24 (Cc. Fing. Fing. 2015/44118N)

Ms Veronica Lim Deputy Manager



PRIME TRANSPORT & LIMOUSINE SERVICES PTE LTD

RENTAL AGREEMENT REF RA-0790-0583-7702

Member of Prime Group of Companies Co. Registration No: 201544118N 6 Benoi Place Singapore 629927 Tel: 6862 8878 Fax: 6863 6566

VEHICLE NO		MAKE MODE	L	CC		CHECK O	UT/IN	
SLE583R		Honda Vezel (P)	1496	RENTAL START D	ATE	26/12	2/2018
	HIRER'S	DETAILS			ACTUAL RENTAL	END DATE		
HIRER NAME: Ong	Kan Guan				AGREED RENTAL	END DATE	29/10	0/2019
ADDRESS: Blk 349	Clementi Aver	nue 2 #05-09			COI	LLISION DAMAGE	E WAIVER (CDW)	
EMAIL ongkanguan	8422@gmail.c	com	S	(120349)	NOTE FURTHER EX AMOUNT STATED IN OF AN ACCIDENT TO WHETHER NAMED MORE THAN 65 YEAR LESS THAN 3 YEAR	N THIS RENTAL AG HE MOTOR VEHIC (UNNAMED) WHO ARS OF AGE, III HE	REEMENT WHEN LE IS DRIVEN BY I IS BELOW 30 YEA	AT THE TIME ANY PERSON AS OF AGE OF
HOME NO.		D.O.B	07/09/19	963	NON-W	AIVERABLE EXC	ESS PER INCIDE	ENT
MOBILE	97397829				SINGAPORE			S\$2.67
C NO.	S1618422E	COUNTRY	Singapo	100	MALAYSIA (JOHO ONLY)	R STATE		S\$3.74
ICENSE NO.	S1618422E	COUNTRY	Singapo	re	TOTAL LOSS			\$10,70
EXPIRY DATE					* VEHICLE OUT OF EXPENSES WILL BE			D ALL LOSS &
NAME: ADDRESS:	ADDITION	IAL DRIVER			SIGNATURE	MI ACCIDENT	TINSURANCE (P	AI)
EMAIL:					ACCEPT PAI [X] PREMIUM: \$50 SIGNATURE	Ī	IGNATURE	41
MOBILE						MAINTENANCE	CHARGES	- 17
C NO.					DAILY @ S\$	MAINTENANCE	F DAYS A MONTH	
LICENSE NO.					MONTHLY @ SS	3304.00 X 140 U	DATO A MUNICIPAL	-
EXPIRY DATE					PETROL			-
	REM	IARKS			WINDSCREEN	S\$0.20 Y NO OF	DAYS A MONTH	
	1186	iritiise.			GST @7%	030.20 1.100.01	UNITED A HIGHEIT	
					TOTAL			
					DEPOSIT	S\$1.500		
NAME OF BANK					PREPAYMENT	S\$\$0		_
ACCOUNT NAME					THE STREET	MODE OF P	AVMENT	
ACCOUNT #					GIRO []	CASH[]	NETS[]	GRAB[]
PREPARED BY	BENJAMIN				RECEIPT NO.	31131113		onno []
	100000000000000000000000000000000000000				District Street, Co. Co.			

EMPLOYMENT

KNOWLEDGE VEHICLE MUST NOT BE USED FOR ANY ILLEGAL OR LIMOUR

IMMORAL ACTIVITIES

SIGNATURE OF HIRER

PRIME TRANSPORT & LIMOUSINE SERVICES PTE LTD

Co. Reg. No. 201544118N

Note: Maximum 2 claims for front windscreen per year. Refund of deposit will be approximately 4 weeks upon vehicle return. Merimen e-Claims

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

	FOLDER TRA								-		
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj 3	Submitted	Ins Auth'ed	-	Pending for Survey Report Cancel Case	
Main	22 Feb 2019 Edit Reg		21 Feb 2019 00:00 Edit Adj Rpt	S\$374. Edit E	00 itimates	1-4-	74.00 nw Rpt		Rep		
	Main	R	eference	l (Claim Det	ails		Document	s	١.	Show All
CLAIM SU	BFOLDER DE	TAILS					[Created	by adjuster]			
Insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.:	19930382	1R	16-23-31				
Main Claimant:	PRIME TR	ANSPORT & LIM	OUSINE SERVICE	S PTE LTD	, Co. Re	g. No	20154411	8N			
Vehicle Reg No.:	SLE5831	R			Date of I	.055		13:00 - :59 and 15 Days Fr	om LTA R	eg Date	(Man Yr)]
Claim Type	TP / MCT	/ MCT19020581			Policy/Co Note No.		MCOM0015	(TP, Fire & Theft	1)		
Vehicle Reg No. (Insured):	SHC8514	CB514X			Policy No (Claiman		18-MH000090-R03				
	EN WATER STATE				Excess:						
Repairer:	Prime Aut	to Claims Service	e Pte Ltd (HQ) 6 B	enoi Place,	629927 P	ioneer	- Tel: 6861	0908			
Handling Insurer:	India Inte	rnational Insur	ance Pte Ltd (HQ)	- Tel: 634	76100 [Handi	led by Pool	Chin Han Danie	(f)		
Claimant's Insurer:	Tokio Mar	ine Insurance S	ingapore Ltd (HQ)	+ Tel: 622	1 6111						
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561	. [Handled	by M	OHD RASU	L] [Final Rp	t due 0	4/03/20	019]
ASSOCIAT	TED MAIL RE	CEIVED						Vie	I IIA wa	Compos	e Case Mai
 III_SG (20/03/2019):	Alert - Adj Mand	ate Approved (S\$ ate Approved (S\$ ate Approved (S\$	0.00) - SL	E583R - 0	Claim	Handler: P	ool Chin Han D.	***		
ALL ASSO	CIATED TAS	ks⊟				v	New All 5	earch Tasks 0	Create Nev	v Task	Complet
Due Dat	e Priority	Type Task	Group Subjec	t Hand	ler A	ssign	ed By	Completed On	Cre	ated Or	Dor

Claim Documents

*SLE583R (MCT19020581) [SHC8514X]

PRIME TRANSPORT & LIMOUSINE SERVICES PTE LTD

Feb 20 2019 1:00PM [COMFORT TRANSPORTATION PTE LTD] Prime Auto Claims Service Pte Ltd

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No	Finalized On	India International Insurance Pte Ltd (HQ)	[1 per j	Thumbnail	-
1	22/02/19 10:11	Video - Accident TP	0	Load MP4	Prin
2	07/03/19 13:38	Video - Accident IV	Ö	Load MP4	
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Nο	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/03/19 15:42	Odometer Reading	0	Load JPG	8
2	11/03/19 15:42	Chassis Number	0	Load 3PG	V
3	11/03/19 15:42	General View	0	Load JPG	V
4	11/03/19 15:42	General View	0	Load JPG	52
5	11/03/19 15:42	General View	0	Load JPG	V
6	11/03/19 15:42	General View	0	Load JPG	V
7	11/03/19 15:42	General View	0	Load JPG	V
8	11/03/19 15:42	General View	0	Load JPG	V
9	11/03/19 15:42	General View	0	Load 3PG	☑
10	11/03/19 15:42	General View	0	Load JPG	₩
11	11/03/19 15:42	General View	0	Load JPG	<u>S</u>
12	11/03/19 15:42	General View			THE RESERVE
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13	11/03/19 15:42	General View	0	Load JPG	V
14	11/03/19 15:42	General View	0	Load JPG	8
15	11/03/19 15:42	General View	0	Load JPG	V
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17	11/03/19 15:42	General View	0	Load JPG	N.
18	11/03/19 15:42	General View	0	Load JPG	V
19	11/03/19 15:42	General View	0	Load JPG	1
0.5	11/03/19 15:42	General View	0	Load JPG	V
21	11/03/19 15:42	General View	0	Load JPG	N
22	11/03/19 15:42	General View	0	Load JPG	V
23	11/03/19 15:42	General View	0	Load JPG	<u>V</u>
24	11/03/19 15:42	General View	0	Load JPG	Ø
25	11/03/19 15:42	Reinspection Photo	0	Load JPG	V
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27	11/03/19 15:42	Reinspection Photo	0	Load JPG	V
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Vo:	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	
	21/02/19 17:15	EMAIL FROM III DD 21022019	0	Load PDF	
2	21/02/19 17:15	TP EST & GIA REPORT	0	Load PDF	
3	25/02/19 09:49	TP ESTIMATE- MARKED	0	Load PDF	
ı	08/04/19 16:03	WORKSHOP INVOICE	Ö	Load PDF	

Merimen e-Claims Page 2 of 2

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No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
5	08/04/19 16:03	RENTAL RECEIPT	0	Load PDF	1
6	08/04/19 16:03	LOD	0	Load PDF	
7	13/05/19 09:29	DISCHARGE VOUCHER	0	Load POF	
8	13/05/19 09:29	AUTHORISATION TO ACT FORM	0	Load POF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	22/02/19 09:10	Singapore Accident Statement IV SHC8514X	0	Load POF	
2	22/02/19 10:11	Singapore Accident Statement TP SLE583R	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co Reg. No:199807198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III19003304/R1PB3Q2

Date:

13/05/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle

SLE583R

Insured Vehicle No:

SHC8514X

Date of Loss:

20/02/2019

Nature of Claim:

Claim No: MCT19020581

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

SLE583R

Make & Model:

HONDA VEZEL, 1.5 X (A) 05/07/2016 (Man. Year: 2015) Engine No:

L15B4031071

Reg. Date: Colour

Black

Chassis No: Odometer:

RU11111069 203618 km

Engine Capacity:

1496 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

Yes

CONDITION OF TYRES

Front Tyre Size:

215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side: Front Right Side: Goodride 6 mm Goodride 6 mm Rear Left Side: Rear Right Side:

Goodride 6 mm Goodride 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		656.00	24.00	632.00	96.34
Miscellaneous Items		0.00	0.00	0.00	
Labour		550.00	350.00	200.00	36.36
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	1,206.00	374.00	832.00	68.99
	+ GST 7.00/7.00% (S\$)	84.42	26.18	58.24	68.99
	Nett Amount (S\$)	1,290.42	400.18	890.24	68.99
	+ Loss of Use (2.0 x 5	S\$64.80/day) (S\$)	129.60		

Nett Liability (S\$)

INSPECTION

Date of Assignment:

21/02/2019

Date Inspected:

21/02/2019 Inspected At:

Prime Auto Claims Service Pte Ltd (HQ)

6 Benoi Place Singapore 629927

529.78

Estimated Period of Repair:

2.0 days

Adjuster Report Page 2 of 4

Adjuster: MOHD RASUL Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 08 Apr 2019)

Parts: M1-SUV HONDA VEZEL 1.5 X (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLE583R)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	730.00 FL	*-FL
2	1		*SET FRONT BUMPER CLIP	Necessary	30.00 FL	*30.00 FL
3	1		*FRONT GRILLE RIGHT CHROME	Not Necessary	60,00 FL	*-FL
F≃Fr	anchise	part. L=ListIte	mDisc.	-		
				Sub Total (S\$)	820.00	30.00
			- List item Discount on L Items 20.00/20.00% (S\$)		164.00	6.00
				Total Parts (S\$)	656.00	24.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE & REPLACE FRONT BUMPER & FRONT GRILLE RIGHT CHROME .ALIGN & ADJUST FRONT BUMPER	New	250.00	150.00
2	TO PUTTY & RESPRAY PAINTING FRONT BUMPER & FRONT GRILLE RIGHT CHROME .TO POLISH	New	300.00	200.00
	Gross Labou	r Cost (S\$)	550.00	350.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >