

ASE REC. DIV.

REP

CS/FCI 19003296/Rmd3

n2

Special Instruction

Surveyor

Rasul

ASSIGNMENT (Office)

CWS

From (Person)

May chna

of

FCI

Date/Time

5:38pm 2/12/19

Estimated Cost

Bill to

OD (TP) WS / TP RES / OD RES / EVA / INV / MV TCS

To Inspect Vehicle No.

SJP 3338D

Insured

SHD 7070K

at Workshop m/z

Prime Auto

Tel:

866 10908

of

6 Benoi place

Policy No.

Claim No.

D19001236 MPST

Sum Insured

Excess

Make of Veh.

D.O.A. 16/02/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

DS

H.O.D. Endorsement

Date/Time

9:37am 2/12/19

Person Contacted

pei yee

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SJP 3338D-X

SHD 7070K - NS/INC 17012709 / M/Hbed

D.O.A. 23/6/17

25/2/19

Email preli revised to FCI

28/2/19

@ 840am Rasul said parts prices - OK

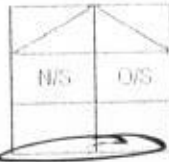
28/2/19

LS \$2500 confirmed by email (Ref 1307.65, 349)

Form

31282

Vehicle No. **SJP 33380**
 Year of Mfg. **1986**
 Make of Veh. **PL**
 Model **6, Bmw PL**
 Policy No.
 Claim No.
 Sum Insured:
 (Client's Record)
 Make of Veh.



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Val. or Market Value:
 BUAC Accident Report Consistent? Yes or No
 GIA / FR. Case Consistent? Yes or No
 Est. Report: days Res.: Yes or No
 Lump Sum: % 3 Val: Yes or No

CA / REV / REP / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Vehicle No. **SJP 33380** Year of Mfg. **2015** Make **BMW**
 Type of Veh. **TOYOTA ALPHARD 2.5 SC** 2493
 Color **Black** Insured / Std / NI / NA
 Sp. Reading **215060** T/Ratio: Insured / Std / NI / NA
 Length
 C/Nr. **AGH 300027463**
 Gen. Cond. **Good** Fair / Poor / Burnt
 Steering: **Good** / Jammed / Leaked / Burnt or
 Brake: **Good** / Jammed / Leaked / Burnt or
 Mod. Nil / S/Rim / STD A/Rim or
 Tyre Size: F: **235/50 R18**
 R:
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **CONTINENTAL**
 Front: R/Bal. **6** mm L/Bal. **6** mm
 D.O.A. **16/02/19** D.O.L. **21/02/19**
 Survey held at **PRIME AUTO**
 Des. of Damages: Frt **Rear** / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

Rasul, pls see my remarks

RECEIVED 28 FEB 2019

28/2

Date/Time: File Pass for: ☐ Preli. Report
☐ Final Report

Days Of Repair: **5**
 Resurvey No. of Trip: **1**

28/2 - typist

Add Fee: ☐ Site Insp. (\$) ☐ Interview (\$) ☐ Technical (\$) ☐ Workshop (\$)

Report Format: **CWS**
 Lump Sum / LB: **2500k**

Survey Fee:
 Transportation

130
50
50
31
261

MOTOR SURVEY ASSIGNMENT

Date	19-02-2019	Our Ref No. D19001236MFSH
Accident Date	16-02-2019	Claim Type. Third Party
Insured Vehicle	SHD7070K	Third Party Vehicle. SJP3338D
Survey Location	6 BENOI PLACE	
Contact Person.	CHRISSY TEO	
Contact No.	68610908/ 0	Fax No. 65152948
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	PRIME AUTO CLAIMS SERVICE PTE. LTD.	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MAY CHUA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 28 February 2019 9:00 AM
To: Mei Kwan (LKKAUTO); Alice Leong
Cc: SUR
Subject: RE: FINALIZE TO SJP3338D

Dear Alice,

WITHOUT PREJUDICE

Finalize at LS \$2,500/- and 5 days

Kindly send Final invoice and all supporting documents to First Capital Ins Ltd.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 27 February 2019 11:29 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: FW: FINALIZE TO SJP3338D
Importance: High

[CS/FCI19003296/R1vd3](#)

From: Alice Leong <aliceleong@primeautoclaims.com>
Sent: Wednesday, 27 February, 2019 11:24 AM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FINALIZE TO SJP3338D
Importance: High

Hi Rasul,

Enclosed our after repair photos & our calculation sheet for your retention. Shall we finalize at LS \$2,500/- and 5 days

Please let us have your confirmation within three days from our e-mail.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 25 February 2019 9:23 AM
To: 'CWS Motor Claims'
Cc: 'May Chua Hui Chin'; SUR
Subject: RE: SURVEY ASSESSMENT - D19001236MFSH/1, SJP 3338D
Attachments: SJP 3338D PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SJP 3338D
Date of survey: 21/2/2019
Number of days : 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 21 February 2019 11:03 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'May Chua Hui Chin' <maychua@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19001236MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Wednesday, 20 February 2019 5:38 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; May Chua Hui Chin <maychua@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19001236MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19001236MFSH

Our Ref: CS/FCI19003296/R1vd3

Date : 25/2/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

WITHOUT PREJUDICE

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SJP 3338D

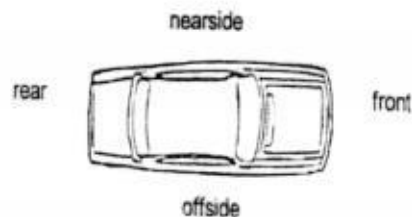
We thank you for your instruction on 21/2/2019

Please be informed that we had conducted the inspection of the above mentioned
21/2/2019 at the premises of M/s PREIME AUTO CLAIMS SERVICE PTE LTD
and have the following to report:-

Workshop Estimate Amount	: S\$3,807.65
Revised Estimate Amount	: S\$3,134.03
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the
rear poriton



Comments/Present Status:
Damages Consistent

Yours faithfully,

MOHAMMED RASUL
Automotive Assessor



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Handwritten notes:
Rahul
Hp 90000068
5 days
4/3
21/02/19 @ 1520
Resurvey after repair

Date: 19.02.2019

MS First Capital Insurance Ltd
36 Robinson Road #16-01
City House
Singapore 068877

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

RE: ESTIMATE COST OF REPAIR TO VEHICLE SJP3338D TOYOTA ALPHARD (2015)

To Supply

1) 1pc	Rear bumper	DE ✓	\$	1,776.20 ✓
2) 1pc	Rear bumper clips	✓	\$	30.00 ✓
3) 2 1pc	Center reverse sensors	✓	\$	863.00 X
4) 2pcs	Center reverse sensors covers	✓	\$	61.00 ✓
		@ \$ 431.50 ✓		
		@ \$ 30.50		
Sub total parts				\$ 2,730.20
Less: 25% discount				\$ (682.55)
				\$ 2,047.65

To Supply S.Nett Parts

1) 1pc	Tailgate scuff plate	✓	\$	100.00
Sub total S.Nett Parts				\$ 100.00

L/charge

1)	To remove & replace center reverse sensors.	\$	60.00 ✓
2)	To remove rear bumper. Knock & repair rear end panel & tailgate. Replace the above parts. Align & adjust rear bumper & tailgate.	\$	800.00 600
3)	To putty, respray painting rear bumper & tailgate. To polish.	\$	800.00 650
		L/charges	\$ 1,660.00
		Estimated Grand Total	\$ 3,807.65



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Resul
Hp 90010068
5 days
4/3
21/02/19 @ 1520
Resurvey after
Spur

Date: 19.02.2019

MS First Capital Insurance Ltd
36 Robinson Road #16-01
City House
Singapore 068877

LKK Auto Consultants hence notify the Repairer of the following:

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- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

RE: ESTIMATE COST OF REPAIR TO VEHICLE ~~SJP3338D~~ TOYOTA ALPHARD (2015)

To Supply

1) 1pc	Rear bumper <i>DE</i>	\$	1,776.20	<i>r</i>
2) 1pc	Rear bumper clips <i>ru</i>	\$	30.00	<i>✓</i>
3) 2pcs 1pc	Center reverse sensors <i>ru</i>	<i>@ \$ 431.50</i>	\$	863.00 <i>x</i>
4) 2pcs	Center reverse sensors covers <i>ru</i>	<i>@ \$ 30.50</i>	\$	61.00 <i>✓</i>

Sub total parts	\$	2,730.20	<i>2298.70</i>
Less: 25% discount	\$	(682.55)	<i>574.68</i>
	\$	2,047.65	<i>1724.02</i>

To Supply S.Nett Parts

1) 1pc	Tailgate scuff plate <i>ca</i>	\$	100.00
---------	--------------------------------	----	--------

Sub total S.Nett Parts \$ 100.00

L/charge

1) To remove & replace center reverse sensors.	\$	60.00	<i>✓</i>
2) To remove rear bumper. Knock & repair rear end panel & tailgate. Replace the above parts. Align & adjust rear bumper & tailgate.	\$	800.00 600	
3) To putty, respray painting rear bumper & tailgate. To polish.	\$	800.00 650	

LS 4 2500

L/charges	\$	1,660.00	<i>1310.00</i>
Estimated Grand Total	\$	3,807.65	<i>3134.02</i>
<i>less: 20% LS</i>			<i>- 626.81</i>
			<i>2507.21</i>



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI19003296/R1vd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 01-03-2019	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 7070K	Veh. Inspected	SJP 3338D	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19001236MFSH	Excess (\$)	0.00	
Assign From	MAY CHUA	Assign Date	21/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA ALPHARD 2.5SC	c.c	2493	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	AGH300027463	Colour	BLACK	
Odometer	215060	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/50 R18	CONTINENTAL	6 mm	
L/H Front Tyre	235/50 R18	CONTINENTAL	6 mm	
R/H Rear Tyre	235/50 R18	CONTINENTAL	6 mm	
L/H Rear Tyre	235/50 R18	CONTINENTAL	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	16/02/2019	Inspection Date	21/02/2019	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJP 3338D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	DEFORMED	1,776.20	1,776.20
1	REAR BUMPER CLIPS	NECESSARY	30.00	30.00
2	CENTER REVERSE SENSORS @\$431.50	NOT WORKING (1 PC ONLY)	863.00	431.50
2	CENTER REVERSE SENSORS COVERS @\$30.50	NECESSARY	61.00	61.00
	LESS 25% DISCOUNT		-682.55	-574.67
			2,047.65	1,724.03
	<u>SPECIAL NETT ITEMS</u>			
1	TAILGATE SCUFF PLATE (SN)	CRACKED	100.00	100.00
			100.00	100.00
	<u>LABOUR</u>			
	TO REMOVE & REPLACE CENTER REVERSE SENSORS.		60.00	60.00
	TO REMOVE REAR BUMPER.KNOCK & REPAIR REAR END PANEL & TAILGATE.REPLACE THE ABOVE PARTS.ALIGN & ADJUST REAR BUMPER & TAILGATE.		800.00	600.00
	TO PUTTY,RESPRAY PAINTING REAR BUMPER & TAILGATE.TO POLISH.		800.00	650.00
			1,660.00	1,310.00
	GRAND TOTAL		3,807.65	3,134.03
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,500.00

Report Ref No. CS/FCI19003296/R1vd3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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