Zanovani ZámovRist RV:	REP CSFWD	19003291/G	ds operat Instruction.	
Nyayor -	JUVC ASSIG	Million S. Commercial	Date/Lune	20/2/19@3-05pm
From (Person)	juscy toh	PWD Bill to:	Date/Intro	201-11-10
OD JEP / WS /	TP RESTOD RESTEVATING IN	IV7CS	Insured: •	
To Inspect Vehi at Workshop m/	Ethoz		Tel: 962	4 8656
of Policy No. DN	30 Buleit PV2018-00016750	Batok Claim No.	1201900	004748:
Sum bisured.	77203-000167-0	Excess:	\$600.00	7102/2019
Make of Veh: (Client's Record)			21	219.
	REP. / REV 24 HRS 2·47pmO2 2 9 Person Cont	acted. Shah	Vehicle IN	
Date/Time	Action/Instruction () Est	imate		
	Skl 8139M-x			
22/2/19	Revert via merim			
ا ح دد	Rece approved \$ 66	17.50 from Ja	say by merit	mev
73/3/19	Informed Shahh c/A @350pm Shahh sax	I vehicle pend	ding for Spa	re parts

Westerd (5

Report Formal:

Lump Sum / LB E (S

...CLAIM SUBFOLDER...(New Assignment)

LAIM SUBF	OLDER TRACKI	ING							
Case	Votified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
Main	19 Feb 2019 Sendback Est	20 Feb 2019 12:10 \$\$8,328.00	20 Feb 2019 15:05 Assign					Cancel C	ase ase
м	lain	Refere	nce	Claim De	tails		Documents		Show All
CLAIM SUE	FOLDER DETA	ILS	MINISTRAL PROPERTY.						
Insured:	PANG CHON	G NING, ID: S178	358893, Tel: +6	5581213112, E	mail: No				
Vehicle Reg. No.:	SKL8139M	SKL8139M				17/02/2019 [61 Months	019 07:00 - :59 hths and 22 Days From LTA Reg Date (Man Yr)]		
Claim Type:				Policy, Note I	Cover	PNPV2018-00016750 (Comprehensive)			
				Exces		5\$600.00			
Repairer:	ETHOZ Prote	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51							
Handling Insurer:	Production in program of the program	ore Pte. Ltd. (HQ)							
Adjuster:	LKK Auto Co	nsultants Pte Ltd	(HQ) - Tel: 625	6-3561 [Fina	al Rpt	due 01/03/	2019]		
Driver/Custo	PANG CHONG	NING (52 / Male),	NRIC: S17858	89J, Tel: +658	121311	12			
				Vehici Source	75.000	Tow-in/Call-	man		
ASSOCIAT	ED MAIL RECE	IVED					View	w All Com	pose Case Ma
There are n	o mail for this ca	se.							
ALL ASSO	CIATED TASKS	; =				View All	Search Tasks C	reate New Ta	sk Comple
Due Date No results.	Priority	Type Task Gro	up Subject	Handler	Assign	ned By	Completed On	Created	On Don

View Received Message

This mail is associated with:

SKL8139M (1201900004748)

OD
Feb 17 2019 7:00AM
[PANG CHONG NING]
ETHOZ Protect Pte Ltd

Reply	Reply All Mark as Unread Print Message Delete Message Forward
rom	FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 28/03/2019 16:50 PM.
o	188 110
ubject	Alert - Adj Mandate Approved (S\$12094.00) - SKL8139M - Claim Handler: Josey Loh
	12094.00.
DOCUME	NTS SUMMARY
There are	e no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

īo:	6 Temasek	tec Tower 4	From:	51 Ub Paya	Auto Consultants Pte Ltd bi Ave 1 #01-25 Ubi Industrial Park pore 408933	
Attn:	Josey Loh		Date:	28 Ma	ar 2019	
		Drolim	inary Adv	vice		
		Preiiii	illary Auv	rice		
/ehicle	a No	: SKL8139M		Accider	nt Date	: 17/02/2019
Make	5 140	: AUDI A6		Policy N	No.	: PNPV2018- 00016750
Assian	ment Date	: 20/02/2019		Excess		: S\$600.00
The state of the s	of Inspection	: 21/02/2019		Est. Du	ration of Repair	: 5.00
	ction At	: ETHOZ PROTECT PTE LTD (BI 30 BUKIT BATOK CRESCENT SINGAPORE 658075	UKIT BATOK))		
Point	of Impact / C	General Description of Damages				
The v	ehicle sustair	ed impact / damages front o/s portion	on and o/s boo	dy and p	parts claimed are	consistent to the acciden
		Repairer's Estimate (Gross)		:S\$	13,779.00 (in	cl.supplementary \$5451)
		Revised Amount		:S\$	12,094.00 (in	cl.supplementary \$5451)
		Check Items (Estimated)		:S\$	0.00	
		Total		:S\$	12,094.00	
		Lump Sum Repair		:S\$		
		Total Loss Consideration				
		New for Old Value		:S\$		
		Pre-Accident Value		:S\$	83,000.00	
		COE / PARF Rebate		:S\$	63,689.00	
		Salvage Value		:S\$	- Construction of the Cons	
		Margin for Repair		:S\$	19,311.00	
	arks_					
Rema			ount. We have	e also co	onfirmed excess a	and policy coverage. Kin
Rema	The vehi	cle is repairable at our adjusted and				
	The vehi	cle is repairable at our adjusted and ve your authorisation.				
	The vehiclet us have	cle is repairable at our adjusted and ve your authorisation.		ed to inv	rite tender for the	wreck.

View Sent Message

This mail is associated with:

SKL8139M (1201900004748)

OD Feb 17 2019 7:00AM [PANG CHONG NING] ETHOZ Protect Pte Ltd

Print Message Delete Message Forward View Recipients Resend

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 27/03/2019 12:33 PM. From

josey.loh@fwd.com To

SKL 8139M-SUPPLEMENTARY Subject

Dear Josey,

We have received supplementary from repairer and it is still economical to repair.

Please refer supplementary uploaded.

Best Regards,

Veron Chen

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Friday, 22 February 2019 4:34 PM

To:

SUR; Selamatshahh Zainal

Subject:

SKL 8139M-DOA: 17/2/2019 (FWD OD)

Dear Shahh,

As instructed by our client, please proceed to repair the insured vehicle SKL 8139M (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with:

SKL8139M (1201900004748)

OD Feb 17 2019 7:00AM [PANG CHONG NING] ETHOZ Protect Pte Ltd

Reply Reply All Mark as Unread Print-Message Delete Message Forward

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 22/02/2019 16:04 PM.

To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6617.50) - SKL8139M - Claim Handler: Josey Loh

Approved:6617.50:Hi! Please re-seek mandate on check items after being verified

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

FWD Singapore Pte. Ltd. To: 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Josey Loh Attn:

22 Feb 2019 Date:

Preliminary Advice

Vehicle No	: SKL8139M	Accident Date	: 17/02/2019
Make	: AUDI A6	Policy No.	: PNPV2018- 00016750
Assignment Date	: 20/02/2019	Excess	: S\$600.00
Date of Inspection	: 21/02/2019	Est. Duration of Repair	: 5.00
Inspection At	: ETHOZ PROTECT PTE LTD (BUKIT 30 BUKIT BATOK CRESCENT SINGAPORE 658075	FBATOK)	

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,328.00
Revised Amount	:S\$	5,767.00
Check Items (Estimated)	:S\$	1,701.00
Total	:S\$	7,468.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	83,000.00
COE / PARF Rebate	:S\$	63,689.00
Salvage Value	:S\$	
Margin for Repair	:S\$	19,311.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation. The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	18/02/2019 10:29
Date Of Accident	17/02/2019 07:00
Exact Location Of Accident	NILAI/SEREMBAN E2 NORTH SOUTH HIGHWAY 265.1KM
Country/State of Loss	MALAYSIA/NEGERI SEMBILAN DARUL KHUSUS
	DETAILS OF OWN VEHICLE
'/ehicle Registration Number	SKL8139M

renicie Registration Number	SKL8139M	
Insured/Policyholder		

YES

Name Of Registered Owner PANG CHONG NING NRIC No S1785889J

Email Address NOEMAIL

 Mobile Phone No
 (LOCAL) +65-81213112

 Alternative Phone No
 OFFICE-81213112

Vehicle Particulars

Manufacturer AUDI

Model A6-2.0 TFSI MU (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

If No, Please state action to be taken

'/ehicle Category PRIVATE CAR

insurance Company

Name of Insurance Company FWD SINGAPORE PTE, LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number PNPV2018-00016750

Cover Note Number 26/12/2018-25/12/2019

Driver

Name of Driver PANG CHONG NING

 NRIC No
 \$1785889J

 Date Of Birth
 01/01/1967

 Occupation
 INDOOR

 Date Of Driving Pass
 20/04/1989

Driving Experience 29 YEARS AND 9 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-81213112

Fax Number

Contact Number OFFICE-81213112

EMail Address NOEMAIL

SKETCH PLAN

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "lasurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (fi) investigating the accident and/or my claims.
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud. regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Venature

Date & Time:

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature Name: Kenneth

NRIC/FIN No.:

Séremban

SKETCH PLAN	
: 	
	1
	+++++++++++++++++++++++++++++++++++++++
	 - - - - - - - - - - - - - - - - - - -
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
Each dive of the accident	112
Farly drive from Klang Malaysia to Singapore	Starts 6.30 am.
No 0 2 1 1 10 7 5 10	
At about 81.1 Km point toward Smagapore (E) 26	sikm), a large larry tire
appeared in the middle lane where I am negotiating a	s bend. Iry to avoid the
1× 1 C 211 Pa + 1 1 1 1	1 1 10 11 11 11 11
tired from a full frontal collision, I swayed left	but Hill hit the idle tire,
The car went in a left-right spin and after to	aightening the car, I have
to sten and ingrest The on he a half truth as	b 1 1 1 1 1 5
to stop and inspect. The car has a bad knock or	Durger and coolant K
leaking. The engine starts to heat up and I calle	d Fus Email a San I dell
	a two smartency immedicately
before the local Police appears minutes later.	
11 - 11-11-15 (1667)	
Important: You have been advised by the workshop that in the event that you wish to	- Reporting Only
claim against your own policy (OD CLAIM), There is a FOURTEEN (14)	- Claim OD
DAYS CLAUSE WHEREBY MUST BE MADE within the stipulated time frame	- Claim TP
from the day of the occurrence.	- Claim OD/ TP at other workshop
DECLARATION	

I/WE declare the foregoing particulars are true in every respect.

Policyholder's signature Date & Time

Driver's Signature

(if driver not the policyholder)

Date & Time

Reporting Centre Personnel's Signature

Kenneth Name:

Nric/Fin No.





1 of 2

Report No. J/20190218/2039

POLICE REPORT (NP299)

Police Station Of Origin Choa Chu Kang N.P.C 20 Choa Chu Kang Street 52 #01-02 SINGAPORE 689286 Tel No: 1800-7659999

Date/Time Report Made 18/02/2019 12:54	Vide Report No.		Station Diary No.		
Name Of Informant PANG CHONG NING	Address APT BLK 50 CHOA CHU KANG NOR SINGAPORE 689574				
ID Type / ID No. NRIC NO / S1785889J	Contact No. Home/Office		Mobile 81213112		
Nationality SINGAPORE CITIZEN	Email Address				
Occupation PURCHASING DIRECTOR Institution/School Name	Sex Male Languag	Age 51	Date of Birth 01/06/1967	Race Chinese	
Date/Time Of Incident 17/02/2019 07:00 - 17/02/2019 07:00	Location Of Incident 265.1KM point of north-South Highway, Seremban MALAYSIA				

Brief details.

On 17/02/2019 at about 0700hrs, I was driving my vehicle bearing the plate number of SKL8139M from Klang towards Singapore. I was driving along the North-South highway. Weather was clear and the road surface is dry. there was no passenger. I was driving along the middle lane. While I was engaging the bend, I observed there was one big tire believed to be from a truck was at the lane that I was driving. I tried to swerve but to no avail. my vehicle subsequently went above the tire and my front bumper suffered serious damages from the impact. My car sustained the following damages;

Signature Of Officer Recording The Report:	Signature Of Informant:	
J / Staff Sgt AHMAD ADHA BIN SAHARI		
Signature Of Interpreter: Not applicable	Date/Time: 18/02/2019 12:54	
Officer In-Charge Of Case: J / Bukit Panjang N.P.C / Sgt 2 CHIN WEI JIE Contact No.: 61910000	Classification Of Case:	
Singapore Police Force		





2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. J/20190218/2039

- -driver side bumper was damaged;
- -coolant leaked due to the impact;

There was No in-car camera installed in my car. I am lodging this report for the insurance to follow up.

Signature Of Officer Recording The Report:	Signature Of Informant:
J / Staff Sgt AHMAD ADHA BIN SAHARI	
Signature Of Interpreter: Not applicable	Date/Time: 18/02/2019 12:54
Officer In-Charge Of Case: J / Bukit Panjang N.P.C / Sgt 2 CHIN WEI JIE Contact No.: 67910000	Classification Of Case:
Authentication Stamp	
Singapore Palice Fore	e

POL.316



CAWANGAN TRAFIK IBUPEJABAT POLIS DAERAH SEREMBAN 2, 70300, SEREMBAN POLIS DIRAJA MALAYSIA 06-6033222

Resit Akuan Penerimaan Repo	Polis :	
Nama Pengadu	: PANG CHONG NING	
No Kad Pengenalan / Paspot	: S1785889)	
No Repot Polis		
Tarikh @ Masa Repot Polis	: TRAFIK SEREMBAN/002830/19	
Pengesahan Penerimaan	: 17/02/2019 @ 08:42	
Repot	•	
	KPI. 1870-16	
	NUR AZLYZAZON	
	Tandatangan Ketua Pejabat Pertanya	······
Pegawai Penylasat:	- Country and	
Nama Pegawai Penyiasat	: (P12712E) CW AZMI DIN CHAS	
Tempat Tugas	: (R127125) SJN AZMI BIN OMAR	
No Telefon Pejabat	: BUKIT AMAN , Bukit Aman	
Series agree and Allertan	No Telefon Bimbi	t : 019-3023255
Tarikh @ masa Perjumpaan	1	to and the state of the state of
Pengesahan Penerimaan	·	•••••
Repot	* ***	
	Tandatangan Pegawai Penyiasat	*****
Juru Gambar :		
Nama :	No Badan :	Dangkat .
***************************************		Pangkat :
Tarikh @ Masa Gambar Diambil		
Pengesahan Gambar Diambil	*	***************************************
Tangeranni Samoti Siambii	1.	
	Tandatangan Juru Gambar	
Unit Pembekalan Dokumen Sias	atan :	
- 1115-1116-1117-1118-114-114-114-11-11-11-11-11-11-11-11-11-		
No Telefon Unit Pembekalan Do	kumen :	
Waktu Pejabat :	Jenis Dokumen Dibekal Kepada Pe	nandu -
Isnin - Khamis : 08:00 Pagi - 01:00 Tengah Hari	1. Salinan Repot Polis	The state of the s
02:00 Petang - 04:30 Petang		
Jumaat :	2. Gambar Kenderaan	
08:00 Pagi - 12:00 Tengah Hari 03:00 Petang - 4:30 Petang	3. Rajah Kasar Kemalangan	
Cuti Umum / Khas : Tutup	4. Keputusan Siasatan	
	5. Lain-lain Dokumen	
	Tarikh @ Masa Dokumen Diserah :	
	Pengesahan Kaunter Pembekalan Dokumen :	
		Tandatangan Pegawai Kaunter Pembekalan Dokumen

> Back to OneMotoring

0.0.A. 17/2/2019 Bol: 4yrs 10.3 m. 7/15

Enquire PARF/COE Rebate for Registered Vehicle

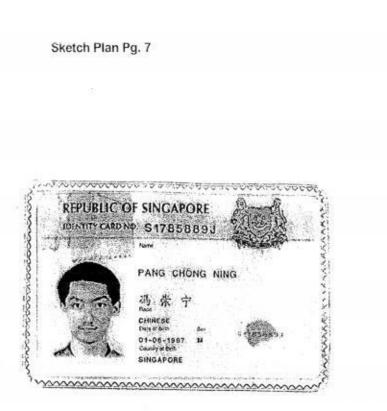
Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	5889J	
Vehicle No.:	SKL8139M	
Vehicle to be Exported:	No	
Intended Deregistration Date:	21 Feb 2019	
Vehicle Make:	AUDI	
Vehicle Model:	A6 2.0 TFSI MU	
Primary Colour:	White	
Manufacturing Year:	2013	
Engine No.:	CDN379977	
Chassis No.:	WAUZZZ4G8EN060155	
Maximum Power Output:	132.0 kW (177 bhp)	
Open Market Value:	\$38,187.00	
Original Registration Date:	26 Dec 2013	
First Registration Date:	26 Dec 2013	
Transfer Count:	1	
Actual ARF Paid: Intended PARF Rebate Details	\$40,462.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	25 Dec 2023	
PARF Rebate Amount: Intended COE Rebate Details	\$28,323.00	
COE Expiry Date:	25 Dec 2023	
COE Category:	B - Car (1601cc & above)	
COE Period(Years):	10	
QP Paid:	\$73,010.00	
COE Rebate Amount:	\$35,366.00	
Total Rebate Amount:	\$63,689.00	

The information contained herein is correct as at 21 Feb 2019

OK

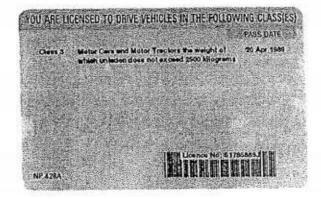
1/1

STERNAS GUILLAND CONTROLL OF THE CONTROLL OF T				
INCOME DE SENASA SAYA MEMANDU KERTA NO: SKI, SI39 M. JENI AND SELATAN SAYA MEMANDU KERTA NO: SKI, SI39 M. JENI AND ORANG OZOO HRS SEMASA SAYA MEMANDU KERTA NO: SKI, SI39 M. JENI ANG ORI, TIBA DI KM. 265.1 (5) LEBUHRAYA UTARA SELATAN SAYA MEMANDU KERTA NO: SKI, SI39 M. JENI ANG ORI, TIBA DI KM. 265.1 (5) LEBUHRAYA UTARA SELATAN SAYA MEMANDU KERTA NO: SKI, SI39 M. JENI ANG ORI, TIBA DI KM. 265.1 (5) LEBUHRAYA UTARA SELATAN SAYA MEMANDU KERTA NO: SKI, SI39 M. JENI ANG ORI, TIBA DI KM. 265.1 (5) LEBUHRAYA UTARA SELATAN SAYA MEMANDU KERTA NO: SKI, SI39 M. JENI ANG SENI TIBAK SENI TIBAK SENI JANA DAN SAYA TIDAK SENI AKAN TIDAK FASTI, SEKIAN LAPORAN SAYA.			(S)	Sambung Charles
ISTANCE CONTROLLED TO SEHALA (PEMANDU MELANGGAR) IGO MEMOTONG DI JUN SEHALA (PEMANDU DILANGGAR) INPANG INPA			TAG DAR.TI DIL'UGONG BELAK DILU TRITU DEPA	KEUANTH FEATHERS
THE TRANSPORTED TO THE THE THE TRANSPORTED TO THE T			JENIS AUD MEMALOU MPAT MEN ADIATOR	
HERITAGE HERALD CONTROL OF THE CONTR			KKL 8139M TAN SAYAN TIDAK SE DEPAN, R	ELC)
THE REPORT OF THE PROPERTY OF		ANGGAR) ANGGAR)	RETA NO: 3 ARA SELA' ANS SAYA H: BUMPER	рот Sепел
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CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a daim.

POLICY NUMBER: PNPV2018-00016750 (Comprehensive - Prestige Plan)

Car plate number: SKL8139M

Your name (As the policyholder): Pang Chong Ning

Coverage start date: 26/12/2018 Coverage end date: 25/12/2019

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 13/12/2018

Shitia

Abhishek Bhatia Chief Executive Officer FWD Singapore Pte Ltd

Please immediately inform us at +65-6820-8888 or email us at contact.sg@iwd.com if any details in this Certificate of Insurance need to be changed.



INSURER:

FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:

OD (OWN DAMAGE)

Policy No:

PNPV2018-00016750

SKL8139M Vehicle Reg. No.:

Driver Age/Info:

TP Injury Involved?

Insured/Claimant:

Driver:

52 / MALE NO

PANG CHONG NING

PANG CHONG NING

AUDI A6, 2.0 TFSI MU (A) Make/Model: WHITE

Vehicle Colour:

Engine No:

Odometer:

CDN379977

1 KM

NO

8

Paint Type:

Total Loss?

Est. Duration of Repair

(day)

Description of

Accident/Loss

Remarks:

Present Location:

Ref. No:

Date of Loss:

Driveable?

Party At Fault:

Third Party

Involved?

Contact No:

+6581213112

YES

17/02/2019

UNKNOWN

Vehicle Reg. Date: 26/12/2013

Chassis No:

WAUZZZ4G8EN060155

REFER TO THE POLICE REPORT

VEHICLE IN ETHOZ BUKIT BATOK

ETHOZ PROTECT PTE LTD (BUKIT BATOK)

COST OF CLAIMS		Amount
Parts		5,798.00
Miscellaneous Items		60.00
abour		2,470.00
Paintwork Labour		0.00
Towing		0.00 PFF, E
	Gross Total (S\$)	8,328.00
	+ GST 7.00% (S\$)	582.96
	Nett Amount (S\$)	8,910.96

This claim is handled by: KENNETH CORNELIUS / SHAH

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REFAIR DETAILS

Reference Shah

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 20 Feb 2019)

Parts:

143

AUDI A6 2.0 TFSI MU (A) (Catalogue: Merimen Singapose 1.6)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: ETHOZ Protect Pte Ltd/SKL8139M/20/02/2019 12:10

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

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Estimates on Parts

No.	Qty Part No.	Particulars Resy Dismatk, before & of Spay	%Disc	%Depr	Amount
1	1	*FRONT BUMPER / BP	0.00	0.00	*980.00 F
2	1	*FRONT BUMPER RETAINER RH \(\seta \) \(\lambda \)	0.00	0.00	*32.00 F
3	1	*FRONT BUMPER CLIPS / NEC	0.00	0.00	*85.00 F
4	1	*FRONT ENGINE LOWER DUST COVER / LE	0.00	0.00	*310.00 F
5	1	*FRONT GRILLE ASSY / SK	0.00	0.00	*550.00 F
6	1	*FRONT BUMPER SIDE GARNISH RH / # MIS	0.00	0.00	*90.00 F
7	1	*FRONT AIRGUIDE RH	0.00	0.00	*36.00 F
8	1	*INTERCOOLER ASSY / BT	0.00	0.00	*480.00 F
9	1	#INTERCOOLER HOSE RH / / /	0.00	0.00	*245.00 F
10	1	*AIRCON CONDENSER ! * AIN	0.00	0.00	*580.00 F
11	1	*RADIATOR ASSY !	0.00	0.00	*320.00 F
12	1	*SUPPORT PANEL ASSY	0.00	0.00	*520.00 F
13	1	*FRONT DOOR RH / // //	0.00	0.00	*1,450.00 F
14	1	*FRONT DOOR WEATHERSTRIP RH / NEC	0.00	0.00	*120.00 F
15	1	*REAR DOOR RH. REPAIR	0.00	0.00	-
16	1	*ROCKER PANEL RH X REAPIR	0.00	0.00	
F=Fra	anchise part.				1000

ETHOZ Protect Pte Ltd/SKL8139M/20/02/2019 12:10. Not valid without Reference section. Generated using Merimen e-Claims IEAS

Total Parts (S\$)

5,798.00