

000000

INS. CASE OWNER:

CCP ASM AXA1900 3283, K2663/

LKK:

IDAC:

Surveyor:

AWK

DOI:

ASSIGNMENT

21/2/19

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SHD 9A26D

Name of Insured:

TRANS-CAB SERVICES PTE LTD

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

19/2/19

Is driver the owner?

(YES / ☒)

Nature of Accident:

If NO. Driver Name / Age: HOW BOO SOO W

Driver Tel No.:

(V/L ☒ YES / NO)

Claim No.:

S9MOIET / 99855

Policy No.:

WPK / 16805W

Make / Model:

PERM MY

Place of Accident:

MYO

OI GIA REPORT ☒ YES / NO : TP GIA REPORT ☒ YES / NO

Insured Liability: % Final ? Yes / No

STCA 4859M



INSRS:

WSP:

Tel:

Liability:

RMKS:

LAGE

W-



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHD 9A26D - Y

SHD 9A26D - Y

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr in OI: 20/3/2019

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GLA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

SHD 9A26D - Y

File cover w, Trans cab BOLA 27, send letter to OI

After repair photo

PRELIMINARY ADVICE

Date/Time:

2/4/2019

Sent By:

CPK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 900.00

(2 days)

Reduction:

82.59

%

Email

Call

FINAL SETTLEMENT

Date/Time: 2/4/2019

Confirm with: William Tan

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28. Ass. Lia:

Repair Cost:

(w/64)

S\$ 963.00

Loss of Rental (LOR):

S\$ 196.50

(2 days)

498.15

Loss of Use (LOU):

S\$ -

(S x days)

Loss of Income (LOI):

S\$ 100.00

(S 50.00 x 2 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

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GLA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

Total:

S\$ 1,259.50

Global Sum S\$: 1,250.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 1,250.00

Name 1:

Comfort Delgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

Inspector: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop no: _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remarks: The veh had commenced its repair at the time of inspection.

NIS	O/S

Est. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est Repairs: 2 days Res.: Yes or No

Loss Sunk: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHA 4859M Yr Regn: 31 May, 2011

Type: M. Car / M. Cycle / Bus / Van / Lorry / T. / Prime Mover /

Truck / Trailer or

Make: Hyundai Santa cc 1981

Colour: Blue A/C: Insu G / Sid / Nil / NA

Sp. Reading: 482593 T/Radio: Insu G / Sid / Nil / NA

Eng/No: _____

C/No: KMHET41VA BA 811437

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SIPRM / STQ / Rim or

Tyre Size: 215/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / HTSU / PIR / SUMI /

TOYO / YOKO or Wells

Front: _____ Rear: _____

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A. 19/2/11 D.O.I. 21/4/11

Survey held at C D & E (Loyang)

Des. of Damages: Fnt / Rear / O/S / NIS / VIC / Roollap or

Rear 1/2

The VIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction

451 \$ 900.00 (Ref \$ 4,269.30 / 82.59%) AXA
4.

Date/Time, File Pass to? ☐ : Prell. Report
☐ : Final Report

1) _____
Date/Time, File Return to?

2) _____

Report Form

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp IS

☐ Interview IS

☐ Tech Insp IS

Survey Fee: _____

Transportation: _____

S + RS 31

Photos _____

Others _____



<S9M01EIT> IA uploaded

Type

🔗 Question

Message

Dear Peter, Liability: Insured driver collided to rear of third party vehicle. Liability is down against our insured. send letter to OI via E-mail to notify TP claim and excess amount on 20th March 2019. IA uploaded in SC for your kind attention. and we will proceed negotiate settlement with CDGE on this matter. Thank you. Pohkin – 2nd April 2019

Reply

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 4859M

DATE 20/2/2019 15:10

MAKE :

MODEL : HYUNDAI SONATA

Like

AXA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid <i>X m</i>			\$ 1,349.50
	Boot Lid Lock Upper <i>X m</i>			\$ 132.10
	Boot Lid Lock Lower <i>X m</i>			\$ 30.30
	Boot Lid Sonata Plate <i>X m</i>			\$ 43.60
	Boot Lid Hyundai Plate <i>X m</i>			\$ 24.20
	Boot Lid 'H' Emblem <i>X m</i>			\$ 26.10
	Boot Lid CRDI Plate <i>X m</i>			\$ 22.70
	Rear Bumper <i>Redund</i>			\$ 578.40
	Rear Bumper Reinforcement <i>X m</i>			\$ 483.30
	Rear Bumper Clip <i>m</i>			\$ 22.00
	Rear Bumper Sponge <i>X m</i>			\$ 137.40
	Rear Bumper Under Cover <i>X m</i>			\$ 185.80
	Tail Lamp (LH) <i>X m</i>			\$ 344.00
	Rear Panel <i>X m</i>			\$ 391.80
	Rear Panel Garnish <i>X m</i>			\$ 95.80
	SUB TOTAL			\$ 3,867.00
	LESS 20%			\$ 773.40
	DISCOUNTED TOTAL			\$ 3,093.60
	Boot Lid Comfort Logo & Tel No. Sticker <i>X m</i>			\$ 30.00 Nett
	Rear Bumper Reverse Sensor <i>sthe</i>			\$ 135.70 Nett
	Rear Bumper Rubber Mat <i>m</i>			\$ 50.00 Nett
	Labour Charge			\$ 215.70
	Panel Beating			\$ 800.00 <i>200</i>
	Spray Painting Charge			\$ 900.00 <i>200</i>
	Wiring Charge			\$ 30.00 <i>X m</i>
	Tuff Kote			\$ 50.00 <i>X m</i>
	Remove/Refix Reverse Sensor			\$ 80.00 <i>20</i>
	TOTAL LABOUR			\$ 1,860.00
	ESTIMATE TOTAL			\$ 5,169.30
<p><i>Kalve (K)</i></p> <p><i>21/2/19 1130h</i></p> <p><i>2 hrs</i></p> <p><i>45</i></p> <p><i>Atta Rpr pth</i></p> <p><i>Bookvale</i></p>				

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No 305270776
Date : 22.02.19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508669
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : Mr KALVIN ANG
Vehicle Reg No. SHA4859M CTPL

Fax :

19.02.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


1. The repair job shall bill to: AXA — SHD9926D
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost**
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$900.00
Final Lumpsum Repair cost \$900.00


3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : Kater
Date : 22/2/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JO NO.: 305270776

COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

REGN NO:	SHA4859M	MILEAGE
MAKE:	HYUNDAI	FUEL
MODEL:	SONATA	DATE/TIME IN
YR OF MANU	31.05.2011	TARGET DATE
CHASSIS CODE	KMHET41VMBA811437	COMPLETION DATE/TIME

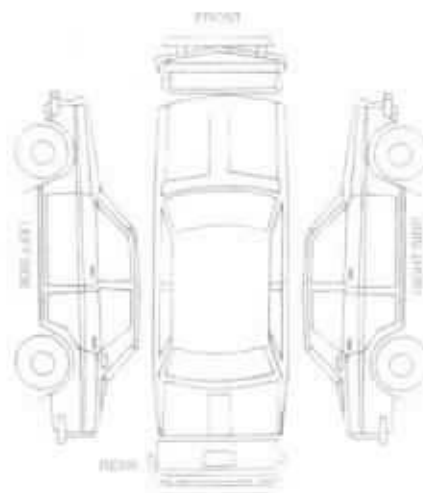
AXA

UNT CARD NO.

JOB DESCRIPTION

Accident Date: 19.02.2019
NATURE: 3P 19.02.2019/B

S/NO LABOR CODE DESCRIPTION



KEY & PASSED OUT BY

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Edgement Slip

Exit Pass

SHA4859M

LKE

Vehicle No.

SHA4859M

Service Advisor

Signature/Date

Name of Service Advisor

Date

urned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

DATE 20/2/2019 15:10

Like

MODEL : HYUNDAI SONATA

 $A \times A$ Page 1 of 1



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 02/04/2019

Survey Details:

Date of loss	19-Feb-19
Date of appointment	21-Feb-19
Date of survey	21-Feb-19
Location of survey	COMFORTDELGRO ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHA 4859M
Make and Model	HYUNDAI SONATA
Date of registration	31/5/2011
Excess	
Market Value	\$0
Part Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$ 5,169.30
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 666.02	list price -20%
Check items	\$ -	
Labour	\$ 430.00	
Total	\$ 1,096.02	
Lump Sum(if applicable)	\$ 900.00	after -20%

Number of days for repair	2
---------------------------	---

Liability(TP)	100% BOLA 27
---------------	--------------

Service Request Details

CMC

Claim

S9M01EIT

Reference

None 

Loss Date

February 19, 2019

Request Date

February 21, 2019

Due Date

February 28, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

[Decline Work](#)[Accept Work](#)

Vehicle Information

Incident Vehicle Registration #

SHA4895M

Make

TPVD HYUNDAI

Model

SONATA

Service Address

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+ Upload Documents

NAME

 GIA REPORT OF SHD9926D (INSD).PDF

TYPE

Reports & Statement

SUB-TYPE

GIA Report

AUTHOR

KADRI Mateen

DATE UPLOADED

February 21, 2019

NAME

 GIA REPORT OF SHA4859M (TP).PDF

TYPE

Reports & Statement

SUB-TYPE

GIA Report

AUTHOR

KADRI Mateen

DATE UPLOADED

February 21, 2019

NAME

 EMAIL FROM WORKSHOP (THIRD PARTY PRI).msg

TYPE

Letters and Correspondence

SUB-TYPE

Workshop

DATE UPLOADED

February 21, 2019

Our Ref : T 0219/ SHA4859M /WT(st)

Your Ref :

Date : 27-Feb-19

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 600286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

Dear Sir

WITHOUT PREJUDICE

ACCIDENT INVOLVING OUR TAXI SHA4859M YOUR INSURED SHD9926D
AND OTHER ON 19.02.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHA4859M** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SHD9926D**
we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	963.00
2	<u>3</u> days Loss of Rental @ <u>\$ 98.25</u> per day	\$	294.75
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fee	\$	-
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
	Sub Total :	\$	1,257.75

HIRER'S CLAIM

7	<u>3</u>	days Loss of Income @	<u>\$ 80.00</u> per days	<u>\$ 240.00</u>
Total Claims:				\$ 1,497.75

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 4 pcs
- b) LTA search slip/s of : SHD9926D
- c) GIA / Police report/s of : SHA4859M
- d) Letter of authority from owner / hirer / operator
- () Photocopie/s of Accident Scene Photo/s (X) Towing receipts
- () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 20 March 2019 11:19 AM
To: 'claims@transcab.com.sg'
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'; Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHD 9926D AND SHA 4859M ALONG AYE ON 19.02.2019

Importance: High

20/03/2019

**Trans-Cab Taxi
Singapore**

Our Ref: CC4/ASM19003283/K1fb3
Your Ref: SHD 9926D (D.O.A: 19/02/2019)

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHD 9926D AND SHA 4859M ALONG AYE ON 19.02.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s ComfortDelgro Engineering Pte Ltd, acting on behalf of the owner of **SHA 4859M** against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into the rear of Third Party vehicle. As such, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party in accordance to the procedure.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take

- conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / pohkin@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

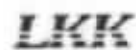
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGSONATA SHA4859M , SHD9926D
AYE(TUAS) X SOUTH BUONA VISTA RD

ON 19-Feb-19 21:00

I / We

KHOO HUA KWANG

(Hirer) NRIC No.: S76348971

and/or

KHOO KEE CHOON

(Relief) NRIC No.: S05379701

Taxi Number

SHA4859M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

20-Feb-2019

Name of Hirer
Hirer NRICKHOO HUA KWANG
S76348971

Signature :



Address

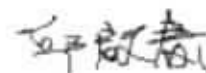
260 BOON LAY DRIVE #10-527
640260

Contact No.

90463644

Name of Relief
Relief NRICKHOO KEE CHOON
S05379701

Signature :



Address

260 BOON LAY DRIVE 10-527
640260

Contact No.

98618218



redefining / insurance

CLAIM REF : S9M01EIT
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 20.02.2019, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Khoo Hua Kwang of vehicle no. SHA 4859M.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **One Thousand Two Hundred Fifty only (S\$1,250.00)** in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. (SHD 9926D) arising out of an accident with (SHA 4859M) on 19.02.2019.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHD 9926D arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHD 9926D.

Dated this 02 day of April 2019

Signed by _____
(AUTHORISED SIGNATORY)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
80 LIOANG DRIVE
SINGAPORE 338881

Company Stamp _____

Witness : _____

Name : _____

I/C No : _____

Address : _____

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
80 LIOANG DRIVE
SINGAPORE 338881

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE 068811

CONTACT NO: 63387288

VEHICLE NO
SHA4859M

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
31.05.2011

CHASSIS CODE
KMHEP41VMBA811437

NO/DATE
91427915 25.02.2019

JOB NO.
305270776

ODOMETER READING

JOB TYPE

Description : 3P 19.02.2019

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	900.00
Add GST @ 7.000 %	63.00
Total Invoice amount.	963.00

Issued by : KATHIRINETAN 25.02.2019 14:30:26
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR CONSPIRACY DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND DRIVERS AND PASSENGERS AND THEIR OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 3 DAYS FROM SUCH DELIVERY ONE NOTICE IN WRITING TO THE COMPANY OR AEP COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ACCOUNT DUE AND OUTSTANDING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 15 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY IF YOU DISAGREE WITH THE AMOUNTS SHOWN WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT19020566

Date: 25 February 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/02/2019 @ 21:00 hrs
ALONG AYE(TUAS) X SOUTH BUONA VISTA RD
INVOLVING SHD9926D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4859M** (the "Taxi"). The Taxi was hired to **KHOO HUA KWANG IC NO S76348971** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Log Book

SFA 4859M

JING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO		480	18	4			FROM	TO
00	405	0508	2371	16/2	480	18	4		310	0415	1240
05	4445	0522	0532	16/2/19	480	05	19		335	1251	0138
07	284	0515	1315	17/2	480	12	4		208	0315	0740
07	310	1301	0115	17/2/19	480	09	0		173	1005	1642
07	217	0415	1140	17.2.19.	481	23	6		336	1720	0317
08	259	1148	1001	18/2	481	15	13		277	0400	1310
08	238	0315	1245	18/2/19	481	08	50		337	1321	0135
08	368	1305	0141	19/2	482	21	38		788	0315	1300
08	244	0315	1130	19/2/19	482	24	15		277	1315	0135
08	124	1138	1603	20/2	482	24	15		In	1110	1300
08	317	1720	0257	22/2					Out		

Accident repair

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD 9926D (Insd veh)	Model:	HYUNDAI SONATA
	SHA 4859M (TP veh)		
Date of Accident:	19/02/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	5,531.15
Final Repair Cost	:	\$	963.00
Loss of Token Sum	:	\$	100.00
Rental (if any)	:	\$	196.50
LTA / GIA Search Fee	:	\$	0.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,250.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 1,250.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

16/04/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19003283/K1fb3q2

8 SHENTON WAY #24-01

AXA TOWERS SINGAPORE 068811

Date : 16-04-2019



ATTN: PETER

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 9926D	Veh. Inspected	SHA 4859M
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01EIT	Excess (\$)	0.00
Assign From		Assign Date	21/02/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	KMHET41VMBA811437	Colour	BLUE
Odometer	482593	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	WEST LAKE	7 mm
L/H Front Tyre	215/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	215/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	215/60 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	19/02/2019	Inspection Date	21/02/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 4859M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID (CONSISTENT)	SERVICEABLE	1,349.50	-
1	BOOT LID LOCK UPPER (CONSISTENT)	SERVICEABLE	132.10	-
1	BOOT LID LOCK LOWER (CONSISTENT)	SERVICEABLE	30.30	-
1	BOOT LID SONATA PLATE (CONSISTENT)	NOT NECESSARY	43.60	-
1	BOOT LID HYUNDAI PLATE (CONSISTENT)	NOT NECESSARY	24.20	-
1	BOOT LID 'H' EMBLEM (CONSISTENT)	NOT NECESSARY	26.10	-
1	BOOT LID CRDI PLATE (CONSISTENT)	NOT NECESSARY	22.70	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	578.40	578.40
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	483.30	-
1	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE (CONSISTENT)	SERVICEABLE	137.40	-
1	REAR BUMPER UNDER COVER (CONSISTENT)	SERVICEABLE	185.80	-
1	TAIL LAMP (LH) (CONSISTENT)	SERVICEABLE	344.00	-
1	REAR PANEL (CONSISTENT)	SERVICEABLE	391.80	-
1	REAR PANEL GARNISH (CONSISTENT)	SERVICEABLE	95.80	-
	LESS 20% DISCOUNT		-773.40	-120.08
			3,093.60	480.32
SPECIAL NETT ITEMS				
1	BOOT LID COMFORT LOGO & TEL NO.STICKER (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	135.70	135.70
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NECESSARY	50.00	50.00
			215.70	185.70
LABOUR				
	PANEL BEATING.		800.00	200.00
	SPRAY PAINTING CHARGE.		900.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	TUFF KOTE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR.		80.00	30.00
			1,860.00	430.00

Report Ref No. CC4/ASM19003283/K1fb3q2



GRAND TOTAL		5,169.30	1,096.02
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			900.00

Report Ref No. CC4/ASM19003283/K1fb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S9M01EIT

Reference

CC4/ASM190032B3/K163a2

Loss Date

19 February 2019

Report Date

21 Feb 2019 9:02:00 AM

Request Date

21 February 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

S9A48993M

Make

TPVD HYUNDAI

Model

SONATA

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET #3, 569111, Singapore

Claim Handler

WANG Peter
peter.wang@aaa.com.sg

Actions

Next Step

Wait for Approve invoice

Add Evidence

Additional Instructions

Document Type

Document SubType

Upload Documents

Messages

History















Documents

Assessment

Metrics

Notes

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (9).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 April 2019
 RENTAL MILLEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 Payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 LKK Inspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 LKK Adjustment 1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019
 TP ESTIMATE - MARKED - revise.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 April 2019
 Immediate Advice dated 02.04.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	2 April 2019
 Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	2 April 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 April 2019
 LKK Survey photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 April 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK resurvey (photo-after repair).pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TTP)	2 April 2019
 CIA REPORT OF SHA4859M (TTP).PDF	Reports & Statement	CIA Report	KADRI Mafeen	21 February 2019
 CIA REPORT OF SH09926D (INSD).PDF	Reports & Statement	CIA Report	KADRI Mafeen	21 February 2019
 EMAIL FROM WORKSHOP (THIRD PARTY PIS).msg	Letters and Correspondence	Workshop	KADRI Mafeen	21 February 2019