

ASS. REC. BY:

REF: 03/17119003275/RHd3^{SV}

Special Instruction:

Surveyor:

Rasul

ASSIGNMENT (Office)

From (Person):

Chong Boon Sen

of

CPI

Date/Time:

20/2/19 @ 4:01pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

GBE 6641K

Insured:

at Workshop n/s

Sng Ah Tee

Tel:

62686183

of

31K3, Pioneer Rd North # 01-18

Policy No:

DMCVSN3U18S11801

Claim No:

SNM190200815C01

Sum Insured:

Excess:

\$500.00

Make of Veh:

D.O.A.

13/02/2019

(Client's Record)

CA / REV

/ REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12:11pm @ 21/2/19

Person Contacted:

Jaya

Vehicle IN/OUT

Date/Time

Action/Instruction

(✓)

Estimate

GBE 6641K-X

4/3/2019 - Report via menmen

5/3/2019 @ 10:10am authorise repair by Alfred.

5/3/2019 @ 10:27am - email to sng ah tee authorise repair excess \$500 - not exceeding \$1147c lump sum.

Form

REF:

ASSIGNMENT

From: Date: Estimated Cost:
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBE 6641K

at Workshop m/s: Sph 4H TEE

Insured: CTI

Policy No:

Claims No:

Sum Insured: Excess: 500

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 45K

IDAC Accident Report: Consistent? : Yes or No

CIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Date / Time Action / Instruction

Veh No: GBE 6641K Yr Regn: 2016 FEB

Type: M/Car / M/Cycle / Bus / Van / Car / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA DYMA 3.0 C.C. 2562

Colour: WHITE A/C: Insured / Std / NI / NA

Sp. Reading: T/Radio: Insured / Std / NI / NA

Eng/blo:

C/No: KDY 2318022212

Gen. Cond: Good / Bad / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modi: NA / S/Rim / STD A/Rim or

Tyre Size: F: 195 R15C

R: 155 R13C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 7 mm R/Bal. 5/5 mm

L/Bal. 7 mm L/Bal. 5/5 mm

D.O.A. 13/02/19 D.O.I. 21/02/19

Survey held at: Sph 4H TEE

Des. of Damages: FR Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

repair (mit 14k . rest to email confirm.
 (Red: 15396: 53%)

RECEIVED 28 AUG 2019

Date/Time: File Pass for: ☐ Preli. Report

to 28/8 Typist ☒ Final Report

Date/Time: File/Report for:

Days Of Repair: 22

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech Insp (\$)

☐ Workshop (\$)

Survey Fee:

Transportation

1 S + P5 \$

2 Photos

1 Copy

1 ...

TOTAL

Report Format

Turnp Sum / 1.1.1.1.1

OD

14000/-

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Feb 2019 Sendback Est	20 Feb 2019 11:02 S\$29,896.00	20 Feb 2019 16:01 Assign				New Assignment Cancel Case

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	THE BEST STAR ENGINEERING, Co. Reg. No.: 201507035H		
Vehicle Reg. No.:	GBE6641K	Date of Loss:	13/02/2019 09:00 - :59 [35 Months and 18 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / SNM19D200815C01	Policy/Cover Note No.:	DMCVSN3018511801 (Comprehensive) Coverage: 16/03/2018 - 15/03/2019
		Excess:	S\$500.00
Repairer:	Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer) Blk 3 Pioneer Road North, #01-18, 628457 Pioneer - Tel: 6268 6183		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 01/03/2019]		
Driver/Custodian:	KUPPUSAMY DHANDAYUTHAPANI (37 / Male), NRIC: G7014094U, Tel: +6586876742		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chong Boon Sen

Date: 22 Feb 2019

Preliminary Advice

Vehicle No	: GBE6641K	Accident Date	: 13/02/2019
Make	: TOYOTA DYNA	Policy No.	: DMCVSN3018511801
Assignment Date	: 20/02/2019	Excess	: S\$500.00
Date of Inspection	: 21/02/2019	Est. Duration of Repair	: 22.00
Inspection At	: SNG AH TEE MOTOR & PANEL SERVICE PTE LTD (PIONEER) BLK 3 PIONEER ROAD NORTH, #01-18 SINGAPORE 628457		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	29,896.00
Revised Amount	:S\$	21,493.00
Check Items (Estimated)	:S\$	5,813.00
Total	:S\$	27,306.00

Lump Sum Repair	:S\$	14,000.00
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	45,000.00
COE / PARF Rebate	:S\$	30,301.00
Salvage Value	:S\$	
Margin for Repair	:S\$	14,699.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (x) Other comments :Repairer agree to repair all in within 14,000/- on lump sum basis.

Denise Tay (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Monday, 26 August 2019 10:57 AM
To: Sharon Sng
Cc: Denise Tay (LKKAUTO)
Subject: RE: GBE6641K - FINALISE & AFTER PAINT

Hi Sharon,

Finalised amount repair limit 14K is confirmed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Sharon Sng [<mailto:sharon@sngahtee.com>]
Sent: Thursday, 22 August, 2019 5:20 PM
To: Rasul (LKKAUTO)
Subject: GBE6641K - FINALISE & AFTER PAINT

Best Regards

Sharon Sng

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-Please note that all offer/acceptance is made without prejudice.-

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chong Boon Sen

Date: 22 Feb 2019

Preliminary Advice

Vehicle No	: GBE6641K	Accident Date	: 13/02/2019
Make	: TOYOTA DYNA	Policy No.	: DMCVSN3018511801
Assignment Date	: 20/02/2019	Excess	: S\$500.00
Date of Inspection	: 21/02/2019	Est. Duration of Repair	: 22.00
Inspection At	: SNG AH TEE MOTOR & PANEL SERVICE PTE LTD (PIONEER) BLK 3 PIONEER ROAD NORTH, #01-18 SINGAPORE 628457		

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Revised Amount	:S\$	21,493.00
Check Items (Estimated)	:S\$	5,813.00
Total	:S\$	27,306.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
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COE / PARF Rebate	:S\$	30,301.00
Salvage Value	:S\$	
Margin for Repair	:S\$	14,699.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (x) Other comments : Pending repair cost from repairer

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chong Boon Sen

Date: 22 Feb 2019

Preliminary Advice

Vehicle No	: GBE6641K	Accident Date	: 13/02/2019
Make	: TOYOTA DYNA	Policy No.	: DMCVSN3018511801
Assignment Date	: 20/02/2019	Excess	: S\$500.00
Date of Inspection	: 21/02/2019	Est. Duration of Repair	: 22.00
Inspection At	: SNG AH TEE MOTOR & PANEL SERVICE PTE LTD (PIONEER) BLK 3 PIONEER ROAD NORTH, #01-18 SINGAPORE 628457		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	29,896.00	
Revised Amount	:S\$	21,513.00	21493
Check Items (Estimated)	:S\$	5,813.00	
Total	:S\$	27,326.00	27306
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	45,000.00
COE / PARF Rebate	:S\$	30,301.00
Salvage Value	:S\$	
Margin for Repair	:S\$	14,699.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
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- (x) Other comments : Pending repair cost from repairer

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/02/2019 12:59
Date Of Accident	13/02/2019 09:40
Exact Location Of Accident	AYE(CITY) AFTER JURONG TOWN HALL EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBE6641K
Insured/Policyholder	
Name Of Registered Owner	THE BEST STAR ENGINEERING
Co Reg No	201507035H
Email Address	TBS.STEVEN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-83287334 — <i>Biss Steven</i>
Alternative Phone No	OFFICE-31590025 — <i>Thuy</i>
Vehicle Particulars	
Manufacturer	TOYOTA
Model	DYNA-3.0 D TURBO M/T 2WD (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	
Driver	
Name of Driver	KUPPUSAMY DHANDAYUTHAPANI
Passport No/FIN	G7014094U
Date Of Birth	29/06/1981
Occupation	OUTDOOR
Date Of Driving Pass	18/02/2009
Driving Experience	9 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-86876742
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	N/A
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 13/02/2019 AT AROUND 0940HRS, I WAS TRAVELLING ALONG AYE TO CITY DIRECTION. WHILE DRIVING SUDDENLY VEHICLE B JAMMED BRAKE AND I APPLIED MY BRAKE BUT IT IS ALREADY TOO LATE AND CAUSED MY VEHICLE FRONT PORTION DAMAGE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE3424E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	RAM KUMAR
NRIC/Passport Number	0 31012929
Contact Number	98492727
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

I AM AWARED THAT MY INSURER MAY HAVE A **14 DAYS TIMEFRAME** FOR ME TO SUBMIT AN OWN DAMAGE CLAIM UNDER MY OWN POLICY. I WILL CHECK MY POLICY FOR MORE DETAILS.

SKETCH PLAN



(A) GR66641K

(B) XE3424E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Acc Circumstances

DECLARATION

I/We declare the foregoing particulars are true in every respect.

- ☒ Claim own policy
- ☐ Claim third party
- ☐ Claim OD / TP at other works hop

For record purpose

Policy No. DMV/SN301PST1801

Insurer Chia Veh.No. GR66641K

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

7035H

Vehicle Details

Vehicle No.:

GBE6641K

Vehicle to be Exported:

No

Intended Deregistration Date:

14 Feb 2019

Vehicle Make:

TOYOTA

Vehicle Model:

DYNA 3.0 DIESEL TURBO M/T 2WD LORRY

Primary Colour:

White

Manufacturing Year:

2015

Engine No.:

1KD2565717

Chassis No.:

KDY2318022212

Maximum Power Output:

-

Open Market Value:

\$29,494.00

Original Registration Date:

26 Feb 2016

First Registration Date:

26 Feb 2016

Transfer Count:

1

Actual ARF Paid:

\$1,475.00

Intended PARF Rebate Details

PARF Eligibility:

No

PARF Eligibility Expiry Date:

-

PARF Rebate Amount:

\$0.00

Intended COE Rebate Details

COE Expiry Date:

25 Feb 2026

COE Category:

C - Goods Vehicle & Bus

COE Period(Years):

10

PQP Paid:

\$43,087.00

COE Rebate Amount:

\$30,301.00

Total Rebate Amount:

\$30,301.00

The information contained herein is correct as at 13 Feb 2019

OK

45,000
30,301

14,699

14K

View Received Message

This mail is associated with :

GBE6641K (SNM19D200815C01)

OD

Feb 13 2019 9:00AM

[THE BEST STAR ENGINEERING]

Sng Ah Tee Motor & Panel Service Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on **05/03/2019 10:10 AM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$14000.00) - GBE6641K - Claim Handler: Chong Boon Sen

Approved:14000.00:Proceed to authorize repairs NO MORE THAN \$14,000.00 before Excess of \$500.00

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 5 March 2019 10:27 AM
To: Rasul (LKKAUTO); 'Sharon Sng'; 'SAMANTHA TAN'
Cc: 'admin@sngahtee.com'
Subject: RE: GBE 6641K DOA : 13/02/19

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **GBE 6641K (Excess \$500/-). Not exceeding lump sum \$14,000/-.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO)
Sent: Monday, 4 March 2019 8:32 AM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; 'Sharon Sng' <sharon@sngahtee.com>; 'SAMANTHA TAN' <sam@sngahtee.com>
Cc: 'admin@sngahtee.com' <admin@sngahtee.com>
Subject: RE: GBE 6641K DOA : 13/02/19

Dear All,

Any update on the limit repair? 14K? can do within?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Sng Ah Tee Motor & Panel Service Pte Ltd (Co.Reg.No:200810440N)

Blk 3 Pioneer Road North, #01-18

Singapore 628457

Tel: 6268 6183 Fax: 6268 1429 Email: sngahtee@singnet.com.sg; darren@sngahtee.com; janice@sngahtee.com

INSURER: **China Taiping Insurance (Singapore) Pte. Ltd. (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	DMCVSN3018511801	Date of Loss:	13/02/2019
Vehicle Reg. No.:	GBE6641K	Driveable?	
Driver Age/Info:	37 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	THE BEST STAR ENGINEERING		
Driver:	KUPPUSAMY DHANDAYUTHAPANI		

Make/Model:	TOYOTA DYNA, 3.0 D TURBO M/T 2WD (M)	Vehicle Reg. Date:	26/02/2016
Vehicle Colour:	WHITE	Chassis No:	KDY2318022212
Engine No:	1KD2565717		
Odometer:	5 KM		

Paint Type:	
Total Loss?	NO
Est. Duration of Repair (day)	25

Description of Accident/Loss: ON 13/02/2019 AT AROUND 0940HRS, I WAS TRAVELLING ALONG AYE TO CITY DIRECTION. WHILE DRIVING SUDDENLY VEHICLE B JAMMED BRAKE AND I APPLIED MY BRAKE BUT IT IS ALREADY TOO LATE AND CAUSED MY VEHICLE FRONT PORTION DAMAGE.

Present Location: SNG AH TEE MOTOR & PANEL SERVICE PTE LTD (PIONEER)

COST OF CLAIMS

	Amount
Parts	22,186.00
Miscellaneous Items	0.00
Labour	7,710.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	29,896.00
+ GST 7.00% (S\$)	2,092.72
Nett Amount (S\$)	31,988.72

This claim is handled by: **SAMANTHA TAN YONG SING**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 20 Feb 2019)

Parts: N/A TOYOTA DYNA 3.0 D TURBO M/T 2WD (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Sng Ah Tee Motor & Panel Service Pte Ltd/GBE6641K/20/02/2019 11:02

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRT NUMBER PLATE <i>scr</i> /	0	0.00	*20.00 FS
2	1		*FRT BUMPER <i>CRA</i> /	0.00	0.00	*240.00 F
3	2		*FRT BUMPER BRACKET <i>X SVC</i>	0.00	0.00	*180.00 F X
4	1		*FRT GRILLE <i>MOS CRA</i> /	0.00	0.00	*140.00 F
5	1		*FRT GRILLE TOP SEAL <i>m</i> /	0.00	0.00	*35.00 F
6	1		*FRT GRILLE EMBLEM <i>MOS MCL</i> /	0.00	0.00	*35.00 F
7	1		*FRT GRILLE CLIP <i>m</i> /	0.00	0.00	*15.00 F
8	1		*FRT GRILLE INNER SPONGE <i>cut</i> /	0.00	0.00	*45.00 F
9	2		*FRT HEADLAMP <i>CRA</i> /	0.00	0.00	*640.00 F
10	2		*FRT HEADLAMP CLIP <i>m</i> /	0.00	0.00	*16.00 F
11	1		*FRT HEADLAMP LOWER SEAL LH <i>cut</i> /	0.00	0.00	*15.00 F
12	1		*AIR CON CONDENSER ASSY <i>PA</i> /	0.00	0.00	*350.00 F
13	1		*AIR CON HIGH PRESSURE PIPE <i>PA</i> /	0.00	0.00	*180.00 F
14	1		*AIR CON LOWER PRESSURE PIPE <i>PA</i> /	0.00	0.00	*180.00 F
15	2		*FRT HEATER HOSE <i>cut</i> /	0.00	0.00	*240.00 F
16	1		*FRT HORN <i>cut</i> /	0.00	0.00	*60.00 F
17	1		*ALARM SIREN <i>CRA</i> /	0.00	0.00	*60.00 F
18	1		*FRT CABIN SUPPORT BEAM ?	0.00	0.00	*75.00 F X
19	2		*FRT CABIN BEAM MOUNTING BUSH ?	0.00	0.00	*100.00 F X
20	2		*FRT CABIN BEAM MOUNTING BRACKET ?	0.00	0.00	*70.00 F X
21	1		*FRT PANEL <i>PA</i> /	0.00	0.00	*350.00 F
22	2		*FRT PANEL INNER SUPPORT <i>PA</i> /	0.00	0.00	*150.00 F
23	1		*FRT PANEL DYNA STICKER <i>m</i> /	0.00	0.00	*25.00 F
24	1		*FRT PANEL TOP GARNISH <i>DE</i> /	0.00	0.00	*95.00 F
25	2		*FRT PANEL TOP GARNISH LH/RH <i>DE</i> /	0.00	0.00	*70.00 F
26	1		*FRT FLOOR PANEL <i>PA</i> /	0.00	0.00	*900.00 F
27	2		*FRT CORNER PANEL <i>PA</i> /	0.00	0.00	*130.00 F
28	1		*FRT PANEL TOP GARNISH LH BRACKET <i>MUS</i> /	0.00	0.00	*50.00 F
29	1		*FRT SIDE MIRROR ASSY <i>CRA</i> /	0.00	0.00	*170.00 F
30	1		*FRT WIRE HARNESS ? <i>SVC</i>	0.00	0.00	*1,600.00 F X
31	1		*FRT WIPER PANEL <i>PA</i> /	0.00	0.00	*350.00 F
32	1		*FRT WIPER PANEL LH <i>MUS</i> /	0.00	0.00	*70.00 F
33	2		*CABLE GEAR SHIFT ? <i>SVC</i>	0.00	0.00	*360.00 F X
34	1		*FRT WIPER PANEL RH <i>SCR</i> /	0.00	0.00	*70.00 F
35	1		*FRT WIPER PANEL TOP SEAL <i>m</i> /	0.00	0.00	*35.00 F
36	2		*FRT WIPER NOZZLE <i>RH-CRA / LH-?</i> X SVC	0.00	0.00	*36.00 F 318
37	1		*FRT WIPER NOZZLE NUT <i>m</i> /	0.00	0.00	*5.00 F
38	1		*FRT WIPER MOTOR ? <i>SVC</i>	0.00	0.00	*120.00 F
39	1		*FRT WIPER LINKAGE <i>PA</i> /	0.00	0.00	*120.00 F
40	1		*FRT WIPER ARM <i>MUS</i> /	0.00	0.00	*55.00 F
41	2		*FRT WIPER BLADE <i>MUS</i> /	0.00	0.00	*30.00 F
42	1		*FRT WIPER ARM COVER <i>cut</i> /	0.00	0.00	*8.00 F
43	1		*FRT WINDSCREEN <i>PA</i> /	0.00	0.00	*450.00 F
44	1		*FRT WINDSCREEN RUBBER <i>m</i> /	0.00	0.00	*120.00 F

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No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
45	1		*ERP STICKER <i>na ✓</i>	0	0.00	*26.00 FS
46	1		*FRT WINDSCREEN PILLAR LH <i>BT ✓</i>	0.00	0.00	*170.00 F
47	1		*FRT WINDSCREEN PILLAR INNER TRIM LH <i>DE ✓</i>	0.00	0.00	*120.00 F
48	1		*FRT ROOF TOP PANEL <i>BT ✓</i>	0.00	0.00	*380.00 F
49	1		*FRT CABIN ROOF LINING <i>DE ✓</i>	0.00	0.00	*280.00 F
50	1		*FRT DOOR PILLAR @ FRT LH <i>BT ✓</i>	0.00	0.00	*170.00 F
51	1		*FRT DOOR INNER MOULDING LH <i>DE ✓</i>	0.00	0.00	*70.00 F
52	1		*FRT ROCKER PANEL LH <i>BT ✓</i>	0.00	0.00	*240.00 F
53	1		*FRT ROCKER PANEL SEAL LH <i>na ✓</i>	0.00	0.00	*50.00 F
54	1		*FRT SCUFF PLATE LH <i>DE ✓</i>	0.00	0.00	*150.00 F
55	1		*FRT STEP PANEL LH <i>CRA ✓</i>	0.00	0.00	*150.00 F
56	1		*FRT STEP GARNISH LH <i>CRA ✓</i>	0.00	0.00	*95.00 F
57	2		*FRT DOOR <i>na ✓</i>	0.00	0.00	*1,100.00 F
58	2		*FRT DOOR HINGE <i>BT ✓</i>	0.00	0.00	*70.00 F
59	1		*FRT DOOR CHECKER <i>? SVC</i>	0.00	0.00	*65.00 F ✓
60	1		*FRT DOOR GLASS RUN CHANNEL <i>BT DIS ✓</i>	0.00	0.00	*70.00 F
61	1		*FRT DOOR GLASS WINDOW GUIDE <i>? SVC</i>	0.00	0.00	*70.00 F X
62	1		*FRT DOOR GLASS LH <i>na ✓</i>	0.00	0.00	*180.00 F
63	1		*FRT DOOR GLASS OUTER MOULDING LH <i>na ✓</i>	0.00	0.00	*55.00 F
64	1		*FRT DOOR GLASS INNER MOULDING LH <i>na ✓</i>	0.00	0.00	*70.00 F
65	1		*FRT DOOR FRAME OUTER COVER @ FRONT <i>SVC ✓</i>	0.00	0.00	*35.00 F
66	1		*FRT DOOR SEAL @ FRONT <i>na ✓</i>	0.00	0.00	*70.00 F
67	1		*FRT DOOR WEATHERSTRIPE <i>na ✓</i>	0.00	0.00	*75.00 F
68	1		LH *FRT DOOR LOWER SEAL <i>na ✓</i>	0.00	0.00	*35.00 F
69	1		LH *FRT DOOR OUTER HANDLE LH <i>? SVC</i>	0.00	0.00	*55.00 F X
70	1		*FRT DOOR INNER HANDLE LH <i>? SVC</i>	0.00	0.00	*35.00 F X
71	1		*FRT DOOR WINDOW SWITCH <i>CRA ✓</i>	0.00	0.00	*120.00 F
72	1		*FRT DOOR SPEAKER LH <i>? SVC</i>	0	0.00	*80.00 FS X
73	2		*FRT DOOR INNER TRIM BOARD LH <i>DE ✓</i>	0.00	0.00	*560.00 F
74	1		*FRT DOOR ARM REST LH <i>? SVC</i>	0.00	0.00	*120.00 F X
75	1		*FRT DOOR LOCK LH <i>BT ✓</i>	0.00	0.00	*120.00 F
76	1		*FRT DOOR GLASS REGULATOR LH <i>BT (photo) 3 SVC</i>	0.00	0.00	*75.00 F X
77	1		*FRT DOOR GLASS REGULATOR MOTOR LH <i>?</i>	0.00	0.00	*180.00 F X
78	2		*FRT DOOR ROC STICKER <i>na ✓</i>	0	0.00	*40.00 FS ✓
79	1		*FRT DOOR PILLAR @ REAR <i>BT ✓</i>	0.00	0.00	*170.00 F
80	1		*FRT WIPER TANK <i>? 3 SVC</i>	0.00	0.00	*55.00 F X
81	1		*FRT CABIN RR VIEW MIRROR <i>?</i>	0.00	0.00	*55.00 F X
82	1		*FRT DASHBOARD <i>DE ✓</i>	0.00	0.00	*380.00 F
83	1		*FRT DASHBOARD SUPPORT BEAM <i>BT (photo) X SVC</i>	0.00	0.00	*280.00 F X
84	1		*BRAKE BOOSTER <i>? 3 SVC</i>	0.00	0.00	*450.00 F X
85	1		*BRAKE MASTER PUMP <i>? 3 SVC</i>	0.00	0.00	*150.00 F X
86	1		*BRAKE FLUID TANK <i>?</i>	0.00	0.00	*55.00 F X
87	1		*BRAKE FLUID <i>na ✓</i>	0	0.00	*20.00 FS ✓
88	1		*SPEEDOMETER <i>CRA (photo) SVC</i>	0.00	0.00	*550.00 F X
89	1		*SPEEDOMETER OUTER TRIM <i>CRA ✓</i>	0.00	0.00	*150.00 F
90	1		*STEERING COLUMN UPPER COVER <i>? SVC</i>	0.00	0.00	*150.00 F X
91	1		*BRAKE PEDAL ASSY <i>? SVC</i>	0.00	0.00	*150.00 F X
92	1		*CLUTCH PEDAL ASSY <i>? SVC</i>	0.00	0.00	*150.00 F X
93	1		*RADIO <i>? SVC</i>	0	0.00	*220.00 FS X
94	1		*RADIO OUTER TRIM <i>CRA ✓</i>	0.00	0.00	*120.00 F
95	1		*AIRCON CONTROL SWITCH ASSY <i>? SVC</i>	0.00	0.00	*120.00 F X
96	1		*GEAR SHIFT CONSOLE BOX <i>CRA ✓</i>	0.00	0.00	*150.00 F
97	1		*GLOVE BOX FRONT LH <i>? SVC</i>	0.00	0.00	*150.00 F
98	1		*AIR CON BLOWER ASSY <i>CRA ✓</i>	0.00	0.00	*550.00 F
99	1		*AIR CON BLOWER OUTER COVER <i>(na) ✓</i>	0.00	0.00	*185.00 F
100	1		*AIR CON HEATER COOLING COIL ASSY <i>BT ✓</i>	0.00	0.00	*1,700.00 F
101	1		*FRT DASHBOARD CENTRE LOWER COVER <i>? X SVC</i>	0.00	0.00	*190.00 F

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
102	1		*SPEED DEVICE ?	S/C	0	0.00
103	1		*AIRBAG @STEERING ACT	0.00	0.00	*180.00 FS X
104	1		*AIRBAG CLOCK SPRING ACT	0.00	0.00	*550.00 F
105	1		*AIRBAG CONTROL UNIT ACT	0.00	0.00	*240.00 F
106	2		*FRT SEAT BELT ACT	0.00	0.00	*450.00 F
107	1		*RADIATOR ?	benf	0.00	0.00
108	1		*COOLANT	0	0.00	*560.00 F
109	1		*RADIATOR FAN COWLING ?	cv g	0.00	0.00
110	1		*RADIATOR FAN BLADE ?	cut	0.00	0.00
111	1		*RADIATOR FAN MOTOR ?	X8/L	0.00	0.00

F=Franchise part. S=SpcNett.

Total Parts (\$\$)

22,186.00

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Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO KNOCK, WELD FRT BUMPER, FRT FLOOR PANEL, FRT PANEL, FRT WIPER PANEL, WINDSCREEN PANEL X2, FRT DOOR PILLAR LH, ROOF TOP PANEL, ROCKER PANEL LH, STEP PANEL LH, FRT DOOR X2, REMOVE & FIX ON ABOVE PARTS	New	2000 2,600.00
2	TO PUTTY & SPRAY PAINTING ON AFFECTED AREAS	New	1600 2,600.00
3	TO STRAIGHTEN FRT CHASSIS FRAME	New	400 600.00
4	TO TRANSFER FRT DOOR GLASS X2	New	60 100.00
5	TO REMOVE & REPLACE FRT DASHBOARD	New	150 200.00
6	TO REMOVE & REFIX FRT WINDSCREEN	New	100.00
7	TO REMOVE & REFIX FRT CABIN SEAT	New	100 150.00
8	TO REMOVE & REFIX FRT AIRBAG SYSTEM	New	250 350.00
9	TO DIAGNOSE & RESET FAULT CODE	New	80 100.00
10	TO TOP UP AIRCON GAS	New	50.00
11	TO REMOVE & REFIX ROOF LINING	New	60 80.00
12	TO LIFT UP CABIN (photo)	New	250 350.00
13	TO CHECK WIRING	New	20 50.00
14	TO REMOVE & FIX FRT WIRE HARNESS (photo)	New	150 180.00
Gross Labour Cost (S\$)			7,710.00

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< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul
 Hp 90010018
 22 days
 4/5
 21/02/19 @ 1600
 EXCESS: 500
 REVERT
 Resurvey after repair

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 20 Feb 2019)
 Parts: N/A TOYOTA DYNA 3.0 D TURBO M/T 2WD (M) (Model not available in database)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Sng Ah Tee Motor & Panel Service Pte Ltd/GBE6641K/20/02/2019 11:02
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Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRT NUMBER PLATE <i>scr</i> ✓	0	0.00	*20.00 FS
2	1		*FRT BUMPER <i>CRX</i> ✓	0.00	0.00	*240.00 F/
3	2		*FRT BUMPER BRACKET <i>XSUL</i>	0.00	0.00	*180.00 F/
4	1		*FRT GRILLE <i>MOS CRX</i> ✓	0.00	0.00	*140.00 F/
5	1		*FRT GRILLE TOP SEAL <i>m</i> ✓	0.00	0.00	*35.00 F/
6	1		*FRT GRILLE EMBLEM <i>MOS CRX</i> ✓	0.00	0.00	*35.00 F/
7	1		*FRT GRILLE CLIP <i>m</i> ✓	0.00	0.00	*15.00 F/
8	1		*FRT GRILLE INNER SPONGE <i>cut</i> ✓	0.00	0.00	*45.00 F/
9	2		*FRT HEADLAMP <i>CRX</i> ✓	0.00	0.00	*640.00 F/
10	2		*FRT HEADLAMP CLIP <i>m</i> ✓	0.00	0.00	*16.00 F/
11	1		*FRT HEADLAMP LOWER SEAL LH <i>cut</i> ✓	0.00	0.00	*15.00 F/
12	1		*AIR CON CONDENSER ASSY <i>PA</i> ✓	0.00	0.00	*350.00 F/
13	1		*AIR CON HIGH PRESSURE PIPE <i>PA</i> ✓	0.00	0.00	*180.00 F/
14	1		*AIR CON LOWER PRESSURE PIPE <i>PA</i> ✓	0.00	0.00	*180.00 F/
15	2		*FRT HEATER HOSE <i>cut</i> ✓	0.00	0.00	*240.00 F/
16	1		*FRT HORN <i>cut</i> ✓	0.00	0.00	*60.00 F/
17	1		*ALARM SIREN <i>CRX</i> ✓	0.00	0.00	*60.00 F/
18	1		*FRT CABIN SUPPORT BEAM <i>? XSW</i> ✓	0.00	0.00	*75.00 F/
19	2		*FRT CABIN BEAM MOUNTING BUSH <i>XSW</i>	0.00	0.00	*100.00 F/
20	2		*FRT CABIN BEAM MOUNTING BRACKET <i>? XSW</i>	0.00	0.00	*70.00 F/
21	1		*FRT PANEL <i>PA</i> ✓	0.00	0.00	*350.00 F/
22	2		*FRT PANEL INNER SUPPORT <i>PA</i> ✓	0.00	0.00	*150.00 F/
23	1		*FRT PANEL DYNA STICKER <i>m</i> ✓	0.00	0.00	*25.00 F/
24	1		*FRT PANEL TOP GARNISH <i>DE</i> ✓	0.00	0.00	*95.00 F/
25	2		*FRT PANEL TOP GARNISH LH/RH <i>DE</i> ✓	0.00	0.00	*70.00 F/
26	1		*FRT FLOOR PANEL <i>PA</i> ✓	0.00	0.00	*900.00 F/
27	2		*FRT CORNER PANEL <i>PA</i> ✓	0.00	0.00	*130.00 F/
28	1		*FRT PANEL TOP GARNISH LH BRACKET <i>m</i> ✓	0.00	0.00	*50.00 F/
29	1		*FRT SIDE MIRROR ASSY <i>CRX</i> ✓	0.00	0.00	*170.00 F/
30	1		*FRT WIRE HARNESS <i>? XSW</i>	0.00	0.00	*1,600.00 F/
31	1		*FRT WIPER PANEL <i>PA</i> ✓	0.00	0.00	*350.00 F/
32	1		*FRT WIPER PANEL LH <i>MOS</i> ✓	0.00	0.00	*70.00 F/
33	2		*CABLE GEAR SHIFT <i>XSW</i>	0.00	0.00	*360.00 F/
34	1		*FRT WIPER PANEL RH <i>SCR</i> ✓	0.00	0.00	*70.00 F/
35	1		*FRT WIPER PANEL TOP SEAL <i>m</i> ✓	0.00	0.00	*35.00 F/
36	2		*FRT WIPER NOZZLE <i>RH-CR/LH-? XSW</i>	0.00	0.00	*36.00 F/ (1 per)
37	1		*FRT WIPER NOZZLE NUT <i>m</i> ✓	0.00	0.00	*5.00 F/
38	1		*FRT WIPER MOTOR <i>? XSW</i>	0.00	0.00	*120.00 F/
39	1		*FRT WIPER LINKAGE <i>PA</i> ✓	0.00	0.00	*120.00 F/
40	1		*FRT WIPER ARM <i>MOS</i> ✓	0.00	0.00	*55.00 F/
41	2		*FRT WIPER BLADE <i>MOS</i> ✓	0.00	0.00	*30.00 F/
42	1		*FRT WIPER ARM COVER <i>cut</i> ✓	0.00	0.00	*8.00 F/
43	1		*FRT WINDSCREEN <i>BR</i> ✓	0.00	0.00	*450.00 F/
44	1		*FRT WINDSCREEN RUBBER <i>m</i> ✓	0.00	0.00	*120.00 F/

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\$5622