

File No.

REF

CS/SM019003273/Kvd302

Special Instruction

merimen

ASSIGNMENT (Office)

From Person:

Huang Shiang Yi

SMO

Date/Time:

21/2/19 @ 11:14am

Estimated Cost:

Bill to:

OD

TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No.

SBM 9909C

Insured

at Workshop in/

Motor Image

Tel:

86113195

of

19 lorong toa payoh 8

Policy No.

D18MTME01005451

Claim No.

CMTD1900998

Sum Insured

Excess:

\$12500.00 1600

Make of Veh.

D.O.A.

19/2/19

(Client's Record)

22/2/19 @ 10am (aw)

CA / REV

REP. / REV 24 HRS

MVE \$ 93K

H.O.D. Enforcement:

Date/Time:

12:41pm 22/2/19

Person Contacted:

Daniel

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SBM 9909C - CS/SM019003273/Kvd302 D.O.A. 10/2/19
22/2/19	Revert via merimen
22/2/19	Rece approved from Shiang Yi via merimen
22/2/19	Informed Daniel c/A ex \$1500 by email
28/2/19	Rece email from Irene ex \$1600

SMO

22/2/19

SBM 9909C

03 17

① WS / TP RES / OD BUS / EVA / INV / MY

SBM 9909C

motor image

19 lorong, tua payoh 8

Excess \$1500.00

10am @ owner waiting
DanielThe veh had commenced its
repair at the time of inspection.

Est. or Market Value: \$93K

DMG Accident Report Consistent? Yes or No

GLA / PRT Seen Consistent? Yes or No

Est. repairs: 05 days Res: Yes or No

Turn over: 1-B.1 % 3 Val: Yes or No

CA 1 (REV) REP. / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT

Type: M Car / H Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Wagon 1998

Make:

Subaru Forester

Color:

M. Blue

Insured / Std / HI / HA

Sp Reading:

40314

Ed Code: Insured / Std / HI / HA

Eng No:

JF18JGK85G6083658

Gear Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: HI / SRim / STD Airline or

Tyre Size: F:

225/55R18

R:

BS / DUN / EXNOVA / GY / PS / LIZA / MIC / OHTSU / PRT / SUMI /

TOYO / YOKO or

Front

Rear

R/Rol:

9

mm

R/Rol:

9

mm

L/Rol:

9

mm

L/Rol:

9

mm

D.O.A:

10/2/19

D.O.I:

22/2/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/3/19 Informed Daniel ex \$1600 by email

1/4 \$3668.90 Confirm (Recd 4968.40, 579)

RECEIVED 01 APR 2019

Collection File From:



Prof. Report

Days Of Repair:

5

File



Final Report

Resurvey No. of Trip:

1

Collection File From:

Survey Fee:

290

Transportation

1/4 - typist

Add Fee:



Site trip \$5



Inter-city \$5



Torch trip \$5



Woodland \$5

Report Format

merimen

Lump Sum / LRT

3668.90

10

260

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Feb 2019		21 Feb 2019 09:16 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	GOH HWEE HIANG, ID: S1686929E		
Vehicle Reg. No.:	SBM9909C	Date of Loss:	10/02/2019 16:00 - :59
Claim Type:	OD / CMTD1900809	Policy/Cover Note No.:	D18MTPV01004849 (Comprehensive)
		Excess:	S\$1,500.00
Repairer:	Motor Image Enterprises Pte Ltd (HQ) 19 LORONG 8 TOA PAYOH, 319255 Toa Payoh - Tel:		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Hwang Shiang Yi - 6329 5205]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 04/03/2019]		
Driver/Custodian:	H JENSHEN SINGH (22 / Male), NRIC: S9700408J, Tel: +6590620152		
Adj Asg. Remarks:	PIC: Daniel A Jude / 8611 3195 -VEH CMG 22/02/2019 - 1100hrs -FOR EXCESS & AUTHORISATION, PLEASE REFER TO THE HANDLER		

ASSOCIATED MAIL RECEIVED

[View All](#)

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There are no mail for this case.

ALL ASSOCIATED TASKS

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[Create New Task](#)

[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Veron Chen (LKKAUTO)

From: Daniel Jude <danieljude@motorimage.net>
Sent: Friday, 1 March 2019 8:29 AM
To: Veron Chen (LKKAUTO); SUR
Cc: TPY Insurance Team; Mohamed Isman
Subject: RE: SBM 9909C-DOA: 19/2/2019 (SOMPO OD)

Importance: High

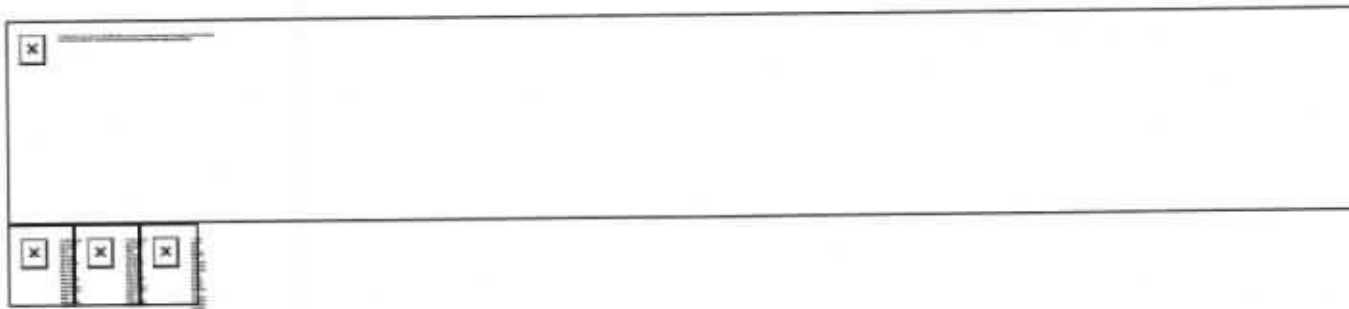
Hi Veron,

Well noted and updated on our system.

Will contact the client and inform the changes as well.

Thank You.

Best Regards
Daniel A Jude
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP: 8611 3195
Email: danieljude@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, March 1, 2019 7:46 AM
To: Daniel Jude <danieljude@motorimage.net>; SUR <sur@lkkauto.com>
Subject: RE: SBM 9909C-DOA: 19/2/2019 (SOMPO OD)

Dear Daniel,

Please note that the Own Damage excess applicable should be \$ 1,600.00.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 22 February 2019 4:28 PM

To: Daniel Jude (danieljude@motorimage.net) <danieljude@motorimage.net>; SUR <sur@lkkauto.com>

Subject: SBM 9909C-DOA: 19/2/2019 (SOMPO OD)

Dear Daniel,

As instructed by our client , please proceed to repair the **insured vehicle SBM 9909C (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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Sent: Friday, 22 February 2019 4:28 PM
To: Daniel Jude (danieljude@motorimage.net) <danieljude@motorimage.net>; SUR <sur@lkkauto.com>
Subject: SBM 9909C-DOA: 19/2/2019 (SOMPO OD)

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*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAUTO)

From: Henry, Irene James <irene.henry@sompo.com.sg>
Sent: Thursday, 28 February 2019 5:50 PM
To: Admin-D (LKKAUTO); assignments
Cc: SUR; Hwang, Shiang Yi; Ye, Yong Kang Melvin; Daniel Jude; Teo, Grace; Sayedinah
Subject: RE: CMTD1900809/SYH - OD SBM9909C ACC ON 10.02.19 - ARRANGE SURVEY - 22/02/2019 - 1100HRS - OWNER WAITING

Dear all,

Please note that the Own Damage excess applicable should be \$ 1,600.00.

Kindly update as necessary.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



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From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 21 February, 2019 12:53 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: CMTD1900809/SYH - OD SBM9909C ACC ON 10.02.19 - ARRANGE SURVEY - 22/02/2019 - 1100HRS - OWNER WAITING

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer arrange on 22/02/2019.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Thursday, 21 February 2019 9:14 AM

To: Daniel Jude <danieljude@motorimage.net>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;
'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: TPY Insurance Team <tpyinstead@tanchong.org>; Mohamed Isman <isman@motorimage.net>; Hwang, Shiang Yi
<shiangyi.hwang@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James
<irene.henry@sompo.com.sg>

Subject: CMTD1900809/SYH - OD SBM9909C ACC ON 10.02.19 - ARRANGE SURVEY - 22/02/2019 - 1100HRS - OWNER
WAITING

Our Claim Reference : CMTD1900809/SYH

Hi Daniel,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case.

Please be informed that we have appointed **LKK AUTO** to conduct the survey.

Authorisation and excess (if applicable) will be further advised upon survey.

Aside to LKK AUTO,

Please assist to conduct motor survey on **Own Damage** basis.

Please revert with your report via Merimen upon completion of survey to my colleague, Ms. Shiang Yi for authorisation.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: Daniel Jude [<mailto:danieljude@motorimage.net>]

Sent: Wednesday, February 20, 2019 8:58 AM

To: Claims - Motor Survey; claimsreport

Cc: TPY Insurance Team; Mohamed Isman

Subject: SBM9909C - OD CLAIM - SOMPO INSURED - ARRANGE SURVEY - 22/02/2019 - 1100HRS - OWNER WAITING

Importance: High

Hi Claims Team,

Kindly assist to arrange survey for the above mentioned

22/02/2019 – 1100hrs

****YOUR INSURED WILL BE WAITING FOR SURVEY TO BE CONDUCTED****

Thank You.

Best Regards

Daniel A Jude

Service Executive

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: danieljude@motorimage.net

Website: www.tanchong.com : www.motorimage.net



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www.avg.com

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 22 February 2019 4:27 PM
To: Daniel Jude (danieljude@motorimage.net); SUR
Subject: SBM 9909C-DOA: 19/2/2019 (SOMPO OD)

Dear Daniel,

As instructed by our client , please proceed to repair the **insured vehicle SBM 9909C (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SBM9909C (CMTD1900809)**

OD

Feb 10 2019 4:00PM

[GOH HWEE HIANG]

Motor Image Enterprises Pte Ltd

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From Sampo Insurance Singapore Pte. Ltd. (SOMPO_SG), sent on 22/02/2019 15:58 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6102.70) - SBM9909C - Claim Handler: Hwang Shiang Yi

Approved:6102,70.

DOCUMENTS SUMMARY

There are no documents.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6929E
Vehicle Details	
Vehicle No.:	SBM9909C
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Feb 2019
Vehicle Make:	SUBARU
Vehicle Model:	FORESTER 2.0XT CVT AWD SR
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	FA20B912843
Chassis No.:	JF1SJGK85GG083658
Maximum Power Output:	177.0 kW (237 bhp)
Open Market Value:	\$19,363.00
Original Registration Date:	17 Mar 2017
First Registration Date:	17 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$19,363.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Mar 2027
PARF Rebate Amount:	\$14,522.00
Intended COE Rebate Details	
COE Expiry Date:	16 Mar 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,621.00
COE Rebate Amount:	\$40,804.00
Total Rebate Amount:	\$55,326.00

The information contained herein is correct as at 22 Feb 2019

OK

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	Sompo Insurance Singapore Pte. Ltd. 50 Raffles Place #05-01/06, Singapore Land Tower Singapore 048623	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Hwang Shiang Yi	Date:	22 Feb 2019

Preliminary Advice

Vehicle No	: SBM9909C	Accident Date	: 10/02/2019
Make	: SUBARU FORESTER	Policy No.	: D18MTPV01004849
Assignment Date	: 21/02/2019	Excess	: S\$1,500.00
Date of Inspection	: 22/02/2019	Est. Duration of Repair	: 5.00
Inspection At	: MOTOR IMAGE ENTERPRISES PTE LTD (HQ) 19 LORONG 8 TOA PAYOH SINGAPORE 319255		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,637.30
Revised Amount	:S\$	2,226.90
Check Items (Estimated)	:S\$	3,875.80
Total	:S\$	6,102.70
Lump Sum Repair	:S\$	
Total Loss Consideration		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	93,000.00
COE / PARF Rebate	:S\$	55,326.00
Salvage Value	:S\$	
Margin for Repair	:S\$	37,674.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/02/2019 18:32
Date Of Accident	10/02/2019 16:25
Exact Location Of Accident	PIE EUNOS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBM9909C
Insured/Policyholder	
Name Of Registered Owner	GOH HWEE HIANG
NRIC No	S1686929E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90620152
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	SUBARU
Model	FORESTER-2.0 XT AWD CVT (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL / LEISURE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MPTV01004849
Cover Note Number	

Driver

Name of Driver	H JENSHEN SINGH
NRIC No	S9700408J
Date Of Birth	01/01/1997
Occupation	INDOOR
Date Of Driving Pass	26/07/2018
Driving Experience	0 YEAR AND 6 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-90620152
Fax Number	
Contact Number	
Email Address	JENSHEN.SINGH@GMAIL.COM

Address	APT BLK 152 PASIR RIS STREET 13 #02-73
Postcode	510152
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : 1 GENDER: : FEMALE
Passenger 2	NAME: : 2 GENDER: : MALE
Passenger 3	NAME: : 3 GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE ATTACHED DOCUMENTS AND VIDEO FOOTAGE

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

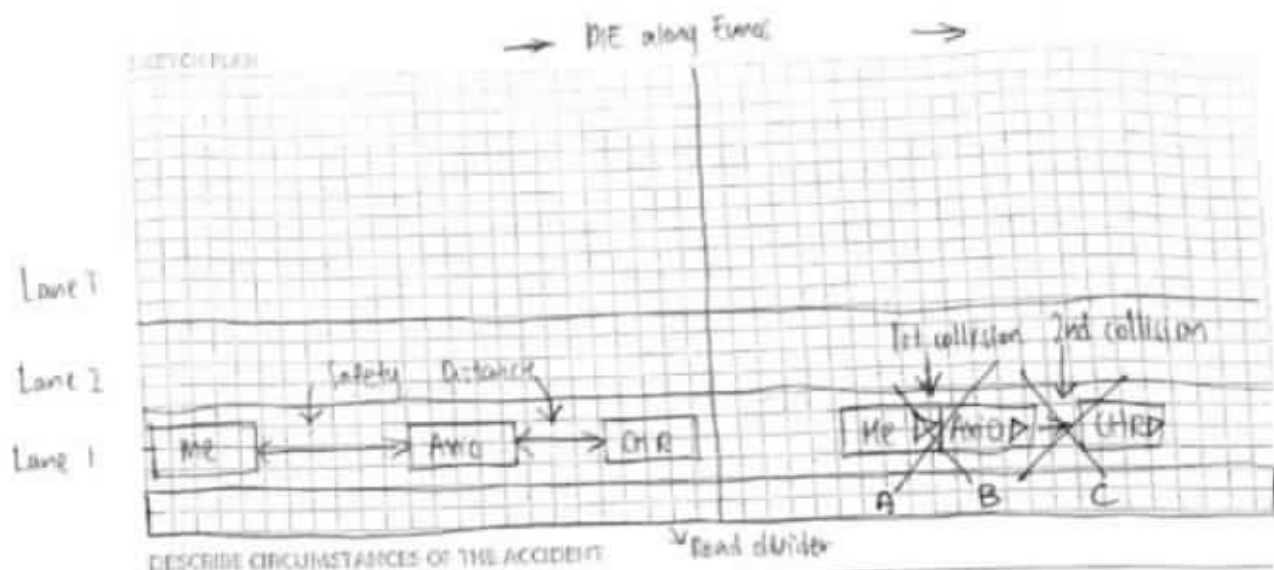
DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJJ3629X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	

Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2	
Vehicle Registration Number	SLU9726C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

A: SBM 7709C
B: SJJ 5629X
C: SLU 9726C

At approximately 1625 hrs on 10 Feb 2019, along DIE around the at Eurus along the DIE, there was an accident between 3 cars (including myself). Lane 1 was clear and the cars were travelling at around 90-95 km/h. I was on lane 1 travelling at around 90 km/h in order to overtake. However, there was a safety distance of 3 seconds between I and the car in front (Toyota Ario beige, SJJ 5629X) and I. The car in front of the Ario (Toyota CHR yellow, SLU 9726C) suddenly jambraked. No knowledge is known from me regarding if any cars in front of the CHR jambraked too. Due to the suddenness of the break, both the Ario and I jambraked, unfortunately, not on time as my front bumper knocked into his rear bumper, causing the collision and therefore, causing the Ario to hit the CHR. No one from all vehicles were injured. Passenger from Ario came out of her vehicle to confront the driver from the CHR regarding the sudden jam-break. At this time, there were no other vehicles involved in the accident behind me. All drivers and passengers from all vehicles then alighted to exchange personal details and take pictures of the scene.

Result of the accident: Toyota Ario → Front and Rear bumpers were dented in. Front head also damaged.

Toyota CHR → Rear bumper had a few scratches.

Subaru Forester VT → Front bumper and fog light dented in. Fog light rim detached.

DECLARATION

(We) declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 11 Feb 2019 1625 hrs

Reporting Centre Personnel's Signature
Name: DANIEL JOE
NIC/ID No.: S900178D

Submit Sketch Plan Form, V9

Accident Sketch Plan

REPORT PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Agent.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to expect of the report being made available thereafter.
8. Consent under the Personal Data Protection Act (PDPA):
I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claim;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
 - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
 - (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 11 FEB 2019 10:55 hrs

Reporting Centre Personnel's Signature
Name: DANIEL JOO
NIC/FIN No.: 84001578D

STORIMAGE ENTERPRISES PTE. LTD.
9 LORONG 8, TOA PAYOH
SINGAPORE 319255

STIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHI/0063/2019
DATE : 15-FEB-2019

MPO INSURANCE SINGAPORE PTE LTD
1 RAFFLES PLACE #03-03
SINGAPORE LAND TOWER
(048623)
TEL : 62235293
FAX : 63224622

INSURED'S NAME : GOH HWEE HIANG
ADDRESS : APT BLK 152 PASIR RIS STREET 13
#02-73
S(510152)
TELEPHONE NO : 97381957/96437538

TYPE OF CLAIM : COMPREHENSIVE CLAIM
POLICY NO : DIRPPTV01004849
VEHICLE NO : SBM9909C
DEL CODE : SJGDKK8
DEL/YEAR : FORESTER 2.0XT AWD CVT
ENGINE NO : FA20B912843
ASSIS NO : JF1SJGK85GG083658
LEASE : 1 RM
DATE IN : 15/02/2019
CAPABILITY : 0.00
CESS CLAUSE : 0.00
ESTIMATE BY : DANIEL A JUDE**
ACCIDENT DATE : 10/02/2019

Print Date : 15/02/2019
Print Time : 11:47:46

TORIMAGE ENTERPRISES PTE. LTD.
LORONG 8, TOA PAYOH
SINGAPORE 319255

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SEM9909C

NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	ODCLAIM	CONDUCT BODYWORK REPAIR (OWN DAMAGE CLAIM)		
2	ZZ/001	CONDUCT OD CLAIM SOMPO DATE:10/02/2019 TIME:1625HR LOCATION:PIE EUNOS		
3	ZZ/002	REPAIR/REPLACE FRT BUMPER, FRT BONNET, FRT LH FENDER, FRT RH FENDER AND PANEL	1000.00	500 ✓
4	ZZ/003	RESPRAY FRT BUMPER, FRT BONNET, FRT LH FENDER, FRT RH FENDER AND PANEL	1000.00	600 ✓
5	ZZ/004	FAULT DIAGNOSTIC AND RESET SYSTEMS	235.00	7 X
6	ZZ/005	TO CONDUCT FRONT LIGHTING TEST	28.00	✓ ✓
7	ZZ/006	TO CONDUCT PROTECTANT COATING	nn 250.00	X
8	ZZ/007	TO CONDUCT ANTI-RUST COATING	nn 290.00	X
9	ZZ/008	SUNDRIES	100.00	30 ✓
10	ZZ/009	REMOVE/REFIX FRT HEADLAMP WASHER AND PIPING	150.00	✓ ✓
TOTAL LABOUR CHARGES			3053.00	

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SRM9909C

		DAMAGED PARTS & PRICES			
NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT
1	RAD PNL COMPL RPR	53029SG0019P	R	360.00	7 X
2	FRT FENDER RH	57120SG0209P	R	270.00	X
3	FRT FENDER LH (W/O SIGNAL LP)	57120SG0309P	R	270.00	X
4	HOOD F CPL	57229SG0009P	R	882.00	— ✓
5	HINGE COMPL F HD RH	57260SG0009P	R	43.20	X
6	HINGE COMPL F HD LH	57260SG0109P	R	43.20	X
7	LOCK ASSY F HOOD RHD	57310SG000	R	54.00	X
8	STRIKER	57311AG010	R	36.00	X
9	BRKT CORNER F RH	57707SG000	D13	36.00	— ✓
10	BRKT CORNER F LH	57707SG010	D11	36.00	? ✓
11	BRKT SD F RH	57707SG020	R	12.60	7 X
12	BRKT SD F LH	57707SG030	R	12.60	7 X
13	BUMPER FACE F (FOR HL/W)	57709SG011	CM	594.00	— ✓
14	BACK BEAM CPL F	57711SG0009P	R	288.00	? ✓
15	ENERGY ABSOR F	57722SG020	R	126.00	— ✓
16	COVER HOOK F SP	57731SG070	Rd	3.40	— ✓
17	COVER FOG F SP RH	57731SG080	M17	43.20	— ✓
18	COVER FOG F SP LH	57731SG090	M17	43.20	— ✓
19	COVER SD F SP RH	57731SG120	Sn	12.60	7 X
20	COVER SD F SP LH	57731SG130	Sn	12.60	? X
21	PACKING RAD	57780SG010	Sn	9.00	7 X
22	PACKING RAD	57780SG020	Sn	9.00	7 X
23	MUD GUARD ASSY F RH	59110SG021	Sn	86.40	X
24	MUD GUARD ASSY F LH	59110SG031	Sn	86.40	X
25	LAMP ASSY HEAD EOF RH	84002SG222			Sn 2380.00 X

STORIMAGE ENTERPRISES PTE. LTD.
1 LORONG 8, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SRM9909C

		DAMAGED PARTS & PRICES			
NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT S/LIST REMARKS
26	LAMP ASSY HEAD BOF <i>lit</i>	84002SG230	<i>mgcm</i> <i>5m</i>	2380.00	<i>✓</i>
27	FOG LAMP ASSY F	84501AJ060	<i>5m</i>	1088.00	<i>X</i>
28	NOZZLE COVER ASSYRH	86636SG340EN	<i>mis</i>	54.00	<i>✓</i>
29	NOZZLE COVER ASSY LH	86636SG350TQ	<i>mis</i>	54.00	<i>✓</i>
30	NOZZLE H L WASHERRH	86636SG361	<i>5m</i>	79.20	<i>7 X</i>
31	NOZZLE H L WASHER LH	86636SG371	<i>5m</i>	79.20	<i>7 X</i>
32	INSULATOR HOOD TERH	90815SG061	<i>5m</i>	36.00	<i>X</i>
33	INSULATOR HOOD TELH	90815SG070	<i>5m</i>	36.00	<i>X</i>
34	GRILLE ASSY F UPRHG	PDI STOCK 91121SG210A	<i>5m</i>	140.40	<i>7 X</i>
35	GRILLE ASSY F CTRHG	PDI STOCK 91121SG240A	<i>nd</i>	180.00	<i>7 ✓</i>
36	GRILLE ASSY F LWRHG	PDI STOCK 91121SG280A	<i>5m</i>	316.80	<i>7 X</i>
37	BKT GRILLE LWR	91165SG010	<i>5m</i>	21.60	<i>7 X</i>
SUB TOTAL			0.00	7836.60	0.00 2380.00
LESS DISCOUNT (LIST-50 % S/LIST-30 %)			0.00	3918.30	0.00 714.00
GRAND TOTAL			0.00	3918.30	0.00 1666.00
OVERALL TOTAL			5584.30		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SBM9909C

VEHICULAR LABOUR CHARGES	3053.00
VEHICULAR SPARE PARTS CHARGES	5584.30
GRAND TOTAL	8637.30 *

All charges do not include GST.

INSURER'S PARTICULARS

NAME	:	
INSURED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
COINSURANCE	:	0.00
REMARKS	:	

FTT


Not Authorized
Runway 84 point

Ex 8150dp

3 days

IC 69286

tel: 62564315

NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants (Singapore) Ltd.
the Repairs of the Vehicle:
• To reserve time for repairs
• To display damaged parts during the repair
• Parts prices are subject to confirmation
• Third party claims are to be made by the insured
• No legal responsibility is assumed
• Supplemental claims are not covered and
 is subject to prior approval of the insurance company

Authorized by Repairs
Signature:
Date:

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : IRS/IC/CHI/0063/2019
DATE : 15-FEB-2019

SOMPO INSURANCE SINGAPORE PTE LTD
50 RAFFLES PLACE #03-03
SINGAPORE LAND TOWER
S(048623)
TEL : 62235293
FAX : 63224622

OWNER'S NAME : GOH HWEE HIANG
ADDRESS : APT BLK 152 PASIR RIS STREET 13
#02-73
S(510152)
TELEPHONE NO : 97381957/96437538

TYPE OF CLAIM : COMPREHENSIVE CLAIM
POLICY NO : D18MPTV01004849
VEHICLE NO : SEM9909C
MODEL CODE : SJUEKKS
MODEL/YEAR : FORESTER 2.0XT AWD CVT
ENGINE NO : FA20B912843
CHASSIS NO : JF1SJUK85GG083658
MILEAGE : 1 KM
DATE IN : 15/02/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : DANIEL A JUDE**
ACCIDENT DATE : 10/02/2019

Print Date : 29/03/2019
Print Time : 21:57:40

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SBM9909C

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	OOCLAIM	CONDUCT BODYWORK REPAIR (OWN DAMAGE CLAIM)		
2	ZZ/001	CONDUCT OD CLAIM SOMPO DATE:10/02/2019 TIME:1625HR LOCATION:PIE EUNOS		
3	ZZ/002	REPAIR/REPLACE FRT BUMPER,FRT BONNET,FRT LH FENDER ,FRT RH FENDER AND PANEL	1000.00	500.00
4	ZZ/003	RESPRAY FRT BUMPER,FRT BONNET,FRT LH FENDER,FRT RH FENDER AND PANEL	1000.00	600.00
5	ZZ/004	FAULT DIAGNOSTIC AND RESET SYSTEMS	235.00	.00
6	ZZ/005	TO CONDUCT FRONT LIGHTING TEST	28.00	28.00
7	ZZ/006	TO CONDUCT PROTECTANT COATING	250.00	.00
8	ZZ/007	TO CONDUCT ANTI-RUST COATING	290.00	.00
9	ZZ/008	SUNDRIES	100.00	30.00
10	ZZ/009	REMOVE/REFIX FRT HEADLAMP WASHER AND PIPING	150.00	150.00
TOTAL LABOUR CHARGES			3053.00	1308.00

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SIM9909C

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
			NETT	LIST	S/NETT	
1	RAD PNL COMPL RPR	53029SG0019P		360.00		X
2	FRT FENDER RH	57120SG0209P		270.00		X
3	FRT FENDER LH	(W/O SIGNAL LP) 57120SG0309P		270.00		X
4	HOOD F CPL	57229SG0009P		882.00		OK
5	HINGE COMPL F HD RH	57260SG0009P		43.20		X
6	HINGE COMPL F HD LH	57260SG0109P		43.20		X
7	LOCK ASSY F HOOD RHD	57310SG000		54.00		X
8	STRIKER	57311AG010		36.00		X
9	BRET CORNER F RH	57707SG000		36.00		OK
10	BRET CORNER F LH	57707SG010		36.00		OK
11	BRET SD F RH	57707SG020		12.60		X
12	BRET SD F LH	57707SG030		12.60		X
13	BUMPER FACE F (FOR HL/W)	57709SG011		594.00		OK
14	BACK BEAM CPL F	57711SG0009P		288.00		OK
15	ENERGY ABSOR F	57722SG020		126.00		OK
16	COVER HOOK F SP	57731SG070		5.40		OK
17	COVER FOG F SP RH	57731SG080		43.20		OK
18	COVER FOG F SP LH	57731SG090		43.20		OK
19	COVER SD F SP RH	57731SG120		12.60		X
20	COVER SD F SP LH	57731SG130		12.60		X
21	PACKING RAD	57780SG010		9.00		X
22	PACKING RAD	57780SG020		9.00		X
23	MUD GUARD ASSY F RH	59110SG021		86.40		X
24	MUD GUARD ASSY F LH	59110SG031		86.40		X
25	LAMP ASSY HEAD EOF	84002SG222			2380.00	X

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SBM9909C

S/NO PARTS DESCRIPTION		PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
			NETT	LIST	S/NETT	
26	LAMP ASSY HEAD EOF	84002SG230		2380.00		OK
27	FOG LAMP ASSY F	84501AJ060		1088.00		X
28	NOZZLE COVER ASSYRH	86636SG340EN		54.00		OK
29	NOZZLE COVER ASSYLH	86636SG350TQ		54.00		OK
30	NOZZLE H L WASHERRH	86636SG361		79.20		X
31	NOZZLE H L WASHERLH	86636SG371		79.20		X
32	INSULATOR HOOD TBHH	90815SG061		36.00		X
33	INSULATOR HOOD TBLH	90815SG070		36.00		X
34	GRILLE ASSY F UPRHG	PDI STOCK 91121SG210A		140.40		X
35	GRILLE ASSY F CTBHG	PDI STOCK 91121SG240A		180.00		OK
36	GRILLE ASSY F LWRHG	PDI STOCK 91121SG280A		316.80		X
37	BKT GRILLE LWR	91165SG010		21.60		X
SUB TOTAL			0.00	4721.80	0.00	0.00
LESS DISCOUNT (LIST-50 %)			0.00	2360.90	0.00	0.00
GRAND TOTAL			0.00	2360.90	0.00	0.00
OVERALL TOTAL			2360.90			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO S3M9909C

NETT ITEM	0.00
LESS 20 %	0.00
NETT AMOUNT	0.00

LIST ITEM	4721.80
LESS 50 %	-2360.90
LIST AMOUNT	2360.90

SPECIAL NETT AMOUNT	0.00
---------------------	------

S/LIST ITEM	0.00
LESS 30 %	0.00
S/LIST AMOUNT	0.00

TOTAL LABOUR CHARGES	1308.00
TOTAL SPARE PARTS CHARGES	2360.90

TOTAL CHARGES	3668.90
ADD 7 % GST	256.82

GRAND TOTAL	3925.72
-------------	---------

Veron Chen (LKKAUTO)

From: Sayedinah <sayedinah@motorimage.net>
Sent: Monday, 1 April 2019 9:03 AM
To: Kenneth Kong (LKKAUTO)
Cc: TPY Insurance Team; Mohamed Isman
Subject: Re: SBM9909C-OD-SOMPO-CMTD1900809/SYH-FINALIZED

Importance: High

Hi Kenneth,
noted and thank you. As spoken, i will forward both hard copy and soft copy direct to Sompso Ins.

Regards
Sayedinah Ali
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP:92992693 DID:67038109 FAX:+65-62535535
Email:sayedinah@motorimage.net
Website:www.tanchong.com :: www.motorimage.net

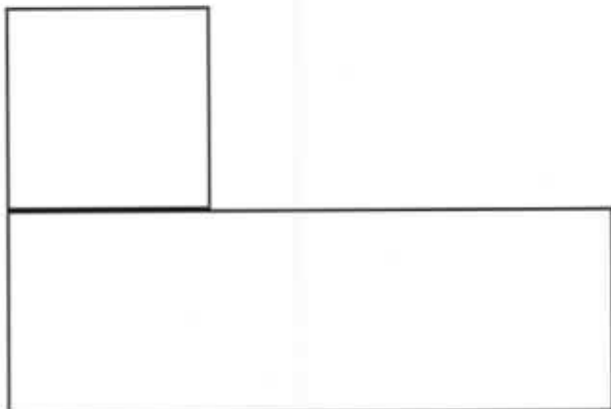
From: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Sent: Monday, 1 April 2019 8:39 AM
To: Sayedinah
Subject: RE: SBM9909C-OD-SOMPO-CMTD1900809/SYH-FINALIZED

Final repair cost \$3668.90 B4 excess confirmed. Kenneth

From: Sayedinah [mailto:sayedinah@motorimage.net]
Sent: Friday, 29 March, 2019 10:08 PM
To: Kenneth Kong (LKKAUTO); Admin A
Cc: TPY Insurance Team; Mohamed Isman
Subject: SBM9909C-OD-SOMPO-CMTD1900809/SYH-FINALIZED
Importance: High

Hi Kenneth,
attached for your reference. Kindly revert soonest for closure

Regards
Sayedinah Ali
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP:92992693 DID:67038109 FAX:+65-62535535
Email:sayedinah@motorimage.net



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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Feb 2019		21 Feb 2019 09:16 Edit Adj Rpt	\$3,668.90 Edit Estimates	\$3,668.90 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: GOH HWEE HIANG , ID: S1686929E									
Vehicle Reg. No.: SBM9909C		Date of Loss: 10/02/2019 16:00 - :59 [22 Months and 24 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / CMTD1900809		Policy/Cover Note No.: D18MTPV01004849 (Comprehensive)							
		Excess: S\$100.00							
Repairer: Motor Image Enterprises Pte Ltd (HQ) 19 LORONG 8 TOA PAYOH, 319255 Toa Payoh - Tel:									
Handling Insurer: Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Hwang Shiang Yi - 6329 5205]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 04/03/2019]									
Driver/Custodian: H JENSHEN SINGH (22 / Male) , NRIC: S97004083, Tel: +6590620152 Email: JENSHEN.SINGH@GMAIL.COM									
Adj Asg. Remarks: PIC: Daniel A Jude / 8611 3195 -VEH CMG 22/02/2019 - 1100hrs -FOR EXCESS & AUTHORISATION, PLEASE REFER TO THE HANDLER									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
SOMPO_SG (22/02/2019): Alert - Adj Mandate Approved (\$6102.70) - SBM9909C - Claim Handler: Hwang Shian...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SBM9909C (CMTD1900809)
OD
Feb 10 2019 4:00PM
[GOH HWEE HIANG]
Motor Image Enterprises Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Assessment Reports				1 per page	☒
No	Finalized On		Thumbnail	Print	
1	11/02/19 18:48	Motor Image Enterprises Pte Ltd (Toa Payoh) Accident Statement	 Load HTM	☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	22/02/19 14:24	Adjuster Immediate Advice	 Load HTM	☒	
Photos/Images				3 per page	☒
No	Relabel/Reorder		Thumbnail	Print	
1	01/04/19 09:09	LKK Auto Consultants Pte Ltd (HQ) General View	 Load JPG	☒	
2	01/04/19 09:09	General View	 Load JPG	☒	
3	01/04/19 09:09	General View	 Load JPG	☒	
4	01/04/19 09:09	General View	 Load JPG	☒	
5	01/04/19 09:09	General View	 Load JPG	☒	
6	01/04/19 09:09	General View	 Load JPG	☒	
7	01/04/19 09:09	General View	 Load JPG	☒	
8	01/04/19 09:09	General View	 Load JPG	☒	
9	01/04/19 09:09	General View	 Load JPG	☒	
10	01/04/19 09:09	General View	 Load JPG	☒	
11	01/04/19 09:09	General View	 Load JPG	☒	
12	01/04/19 09:09	General View	 Load JPG	☒	
13	01/04/19 09:09	General View	 Load JPG	☒	
14	01/04/19 09:09	General View	 Load JPG	☒	
15	01/04/19 09:09	General View	 Load JPG	☒	
16	01/04/19 09:09	General View	 Load JPG	☒	
17	01/04/19 09:09	General View	 Load JPG	☒	
18	01/04/19 09:09	General View	 Load JPG	☒	
19	01/04/19 09:11	Reinspection Photo	 Load JPG	☒	
20	01/04/19 09:11	Reinspection Photo	 Load JPG	☒	
21	01/04/19 09:11	Reinspection Photo	 Load JPG	☒	
22	01/04/19 09:11	Reinspection Photo	 Load JPG	☒	
23	01/04/19 09:11	Reinspection Photo	 Load JPG	☒	
Documentation				1 per page	☒
No	Finalized On		Thumbnail	Print	
1	12/02/19 09:19	Sompo Insurance Singapore Pte. Ltd. (HQ) Certificate Schedule From: TP - Reg. No: SJJ3629X, Claimant: LIM YU SHENG	 Load PDF	☒	
2	20/02/19 10:48	OD Survey - ESTIMATE	 Load PDF	☒	
3	21/02/19 09:14	OD Survey - ASSIGN LKK	 Load PDF	☒	

Linked Accident Report Documents

View View in Browser

Video			1 per page	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)	Thumbnail	Print
1	11/02/19 18:42	Video - Accident	 Load MP4	
Assessment Reports			1 per page	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)	Thumbnail	Print
1	11/02/19 18:48	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)	Thumbnail	Print
1	11/02/19 18:41	Accident Photo	 Load JPG	☒
2	11/02/19 18:41	Accident Photo	 Load JPG	☒
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23	11/02/19 18:41	Accident Photo	 Load JPG	☒
24	11/02/19 18:41	Accident Photo	 Load JPG	☒
25	11/02/19 18:41	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)	Thumbnail	Print
1	11/02/19 18:48	Accident Sketch Plan	 Load JPG	☒
2	11/02/19 18:48	Accident Sketch Plan	 Load JPG	☒
3	11/02/19 18:48	INSURANCE CERT	 Load JPG	☒
4	11/02/19 18:48	DRIVER NRIC AND LICENSE	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #05-01/06, Singapore Land Tower
Singapore 048623

Our File No: CS/SMO19003273/KVD3E2

Date: 15/04/2019

REFERENCE

Insured/Claimant: GOH HWEE HIANG Policy No: D18MTPV01004849
Date of Loss: 10/02/2019 Nature of Claim: OD Claim No: CMTD1900809

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SBM9909C**
Make & Model: SUBARU FORESTER, 2.0 XT AWD CVT (A) Engine No: FA20B912843
Reg. Date: 17/03/2017 (Man. Year: 2016) Chassis No: JF1SJGK85GG083658
Colour: Metallic Blue Odometer: 40314 km
Engine Capacity: 1998 cc
Market Value/New Car Price: S\$93,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R18 Rear Tyre Size: 225/55 R18
Front Left Side: Pirelli 9 mm Rear Left Side: Pirelli 9 mm
Front Right Side: Pirelli 9 mm Rear Right Side: Pirelli 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,684.30	2,390.90	3,293.40	57.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,953.00	1,278.00	1,675.00	56.72
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,637.30	3,668.90	4,968.40	57.52
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	7,137.30	2,168.90	4,968.40	69.61
+ GST 7.00/7.00% (S\$)	499.61	151.82	347.79	69.61
Nett Amount (S\$)	7,636.91	2,320.72	5,316.19	69.61

INSPECTION

Date of Assignment: 21/02/2019
Date Inspected: 22/02/2019 Inspected At: Motor Image Enterprises Pte Ltd (HQ)
19 LORONG 8 TOA PAYOH
Singapore 319255
Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 15 Apr 2019)
Parts: M1-SUV	SUBARU FORESTER 2.0 XT AWD CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SBM9909C)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*30.00 FS
2	1		*RAD PNL COMPL RPR	Repair	360.00 FL	*- FL
3	1		*FRT FENDER RH	Repair	270.00 FL	*- FL
4	1		*FRT FENDER LH	Repair	270.00 FL	*- FL
5	1		*HOOD F CPL	Bent	882.00 FL	*882.00 FL
6	1		*HINGE COMPL F HD RH	Repair	43.20 FL	*- FL
7	1		*HINGE COMPL F HD LH	Repair	43.20 FL	*- FL
8	1		*LOCK ASSY F HOOD RHD	Repair	54.00 FL	*- FL
9	1		*STRIKER	Repair	36.00 FL	*- FL
10	1		*BRKT CORNER F RH	Distorted	36.00 FL	*36.00 FL
11	1		*BRKT CORNER F LH	Distorted	36.00 FL	*36.00 FL
12	1		*BRKT SD F RH	Repair	12.60 FL	*- FL
13	1		*BRKT SD F LH	Repair	12.60 FL	*- FL
14	1		*BUMPER FACE F (FOR HL/W)	Cracked	594.00 FL	*594.00 FL
15	1		*BACK BEAM CPL F	Bent	288.00 FL	*288.00 FL
16	1		*ENERGY ABSOR F	Bent	126.00 FL	*126.00 FL
17	1		*COVER HOOK F SP	Dented	5.40 FL	*5.40 FL
18	1		*COVER FOG F SP RH	Missing	43.20 FL	*43.20 FL
19	1		*COVER FOG F SP LH	Missing	43.20 FL	*43.20 FL
20	1		*COVER SD F SP RH	Serviceable	12.60 FL	*- FL
21	1		*COVER SD F SP LH	Serviceable	12.60 FL	*- FL
22	1		*PACKING RAD	Serviceable	9.00 FL	*- FL
23	1		*PACKING RAD	Serviceable	9.00 FL	*- FL
24	1		*MUD GUARD ASSY F RH	Serviceable	86.40 FL	*- FL
25	1		*MUD GUARD ASSY F LH	Serviceable	86.40 FL	*- FL
26	1		*LAMP ASSY HEAD E0F RH	Serviceable	2,380.00 FN	*- FN
27	1		*LAMP ASSY HEAD E0F LH	Mtg Cracked	2,380.00 FL	*2,380.00 FL
28	1		*FOG LAMP ASSY F	Serviceable	1,088.00 FL	*- FL
29	1		*NOZZLE COVER ASSYRH	Missing	54.00 FL	*54.00 FL
30	1		*NOZZLE COVER ASSYLH	Missing	54.00 FL	*54.00 FL
31	1		*NOZZLE H L WASHERRH	Serviceable	79.20 FL	*- FL
32	1		*NOZZLE H L WASHERLH	Serviceable	79.20 FL	*- FL
33	1		*INSULATOR HOOD TBRH	Serviceable	36.00 FL	*- FL
34	1		*INSULATOR HOOD TBLH	Serviceable	36.00 FL	*- FL
35	1		*GRILLE ASSY F UPRHG	Serviceable	140.40 FL	*- FL
36	1		*GRILLE ASSY F CTRHG	Dented	180.00 FL	*180.00 FL
37	1		*GRILLE ASSY F LWRHG	Serviceable	316.80 FL	*- FL
38	1		*BKT GRILLE LWR	Serviceable	21.60 FL	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Sub Total (S\$)					10,316.60	4,751.80
- List Item Discount on L Items 50.00/50.00% (S\$)					3,918.30	2,360.90
- Nett Item Discount on N Items 30.00/30.00% (S\$)					714.00	0.00
Total Parts (S\$)					5,684.30	2,390.90

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPAIR / REPLACE FRT BUMPER, FRT BONNET, FRT LH FENDER, FRT RH FENDER AND PANEL	New	1,000.00	500.00
2	RESPRAY FRT BUMPER, FRT BONNET, FRT LH FENDER, FRT RH FENDER AND PANEL	New	1,000.00	600.00
3	FAULT DIAGNOSTIC AND RESET SYSTEMS	New	235.00	0.00
4	TO CONDUCT FRONT LIGHTING TEST	New	28.00	28.00
5	TO CONDUCT PROTECTANT COATING	New	250.00	0.00
6	TO CONDUCT ANTI-RUST COATING	New	290.00	0.00
7	REMOVE / REFIX FRT HEADLAMP WASHER AND PIPING	New	150.00	150.00
Gross Labour Cost (S\$)			2,953.00	1,278.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >