Veron Chen (LKKAuto)

From: Sayedinah < sayedinah@motorimage.net>

Sent: Monday, 1 April 2019 9:28 AM

To: Henry, Irene James

Cc: SUR; Hwang, Shiang Yi; Ye, Yong Kang Melvin; Daniel Jude; Teo, Grace; assignments;

Admin-D (LKKAuto)

Subject: Re: CMTD1900809/SYH - OD SBM9909C ACC ON 10.02.19 - DV AND INVOICE

Attachments: SBM9909C OD SOMPO DV AND INVOICE.pdf

Importance: High

Hi Irene,

attached for your reference and closure. Hardcopy via dispatch.

Regards

Sayedinah Ali

Service Executive

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP;92992693 DID:67038109 FAX:+65-62535535

Email:sayedinah@motorimage.net

Website:www.tanchong.com :: www.motorimage.net

From: Henry, Irene James <irene.henry@sompo.com.sg>

Sent: Thursday, 28 February 2019 5:50 PM **To:** Admin-D (LKKAuto); assignments

Cc: SUR; Hwang, Shiang Yi; Ye, Yong Kang Melvin; Daniel Jude; Teo, Grace; Sayedinah

Subject: RE: CMTD1900809/SYH - OD SBM9909C ACC ON 10.02.19 - ARRANGE SURVEY - 22/02/2019 - 1100HRS -

OWNER WAITING

Dear all,

Please note that the Own Damage excess applicable should be \$ 1,600.00.

Kindly update as necessary.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555 | **F**: 6221 3147

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 21 February, 2019 12:53 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Ye, Yong Kang Melvin

<melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: CMTD1900809/SYH - OD SBM9909C ACC ON 10.02.19 - ARRANGE SURVEY - 22/02/2019 -

1100HRS - OWNER WAITING

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer arrange on 22/02/2019.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: Thursday, 21 February 2019 9:14 AM

To: Daniel Jude < deltanieljude@motorimage.net; 'admin-d@lkkauto.com' < admin-d@lkkauto.com;

'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: TPY Insurance Team < tpyinsteam@tanchong.org>; Mohamed Isman < isman@motorimage.net>; Hwang, Shiang Yi < shiangyi.hwang@sompo.com.sg>; Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg>; Henry, Irene James < irene.henry@sompo.com.sg>

Subject: CMTD1900809/SYH - OD SBM9909C ACC ON 10.02.19 - ARRANGE SURVEY - 22/02/2019 - 1100HRS -

OWNER WAITING

Our Claim Reference: CMTD1900809/SYH

Hi Daniel,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case.

Please be informed that we have appointed **LKK AUTO** to conduct the survey.

Authorisation and excess (if applicable) will be further advised upon survey.

Aside to LKK AUTO,

Please assist to conduct motor survey on **Own Damage** basis.

Please <u>revert</u> with your report via Merimen upon completion of survey to my colleague, Ms. Shiang Yi for authorisation.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555 | **F**: 6221 3147



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Daniel Jude [mailto:danieljude@motorimage.net]

Sent: Wednesday, February 20, 2019 8:58 AM **To:** Claims - Motor Survey; claimsreport **Cc:** TPY Insurance Team; Mohamed Isman

Subject: SBM9909C - OD CLAIM - SOMPO INSURED - ARRANGE SURVEY - 22/02/2019 - 1100HRS - OWNER WAITING

Importance: High

Hi Claims Team,

Kindly assist to arrange survey for the above mentioned

22/02/2019 - 1100hrs

YOUR INSURED WILL BE WAITING FOR SURVEY TO BE CONDUCTED

Thank You.

Best Regards

Daniel A Jude

Service Executive

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: danieljude@motorimage.net

Website: www.tanchong.com: www.motorimage.net















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