

GLTC Logistics P/L

C/O 54 YUNNAN ROAD
SINGAPORE 637917OUR REF : 275 QBEYOUR REF : - TBA -DATE : 10/10/2019

ATTN: THE MOTOR CLAIMS DEPT

QBE Insurance (S) P/L

1 Raffles Quay #29-10

South Tower (S) 048583

Dear Sir/ Mdm,

Re: Accident involving vehicle no. YP 275T & Your Insured YK2212M
On 01/02/2019 along A/E (Tues) near to Exit 9

I/We wish to inform you that my/our vehicle have been completed repairs to my/our satisfaction by M/S SNG AH TEE MOTOR & PANEL SERVICE PTE. LTD. I/We therefore propose to claim from you as followed:-

1. COST OF REPAIR / EXCESS	S\$ 1,712.00
2. LOSS OF USE \$ <u>250.00</u> /per DAY FOR <u>3</u> DAYS <u>22A 10am</u>	S\$ 750.00
3. SURVEY FEE (Surveyed by LKK)	S\$ -
4. POLICE REPORTS/ LTA SEARCH FEE/ GIA REPORTS	S\$ 2.00
5. OTHERS ()	S\$ -

TOTAL:

S\$ 2,464.00

For the payment, kindly make payable directly to my/our repairer M/S SNG AH TEE MOTOR & PANEL SERVICE PTE LTD of BLK 3 PIONEER ROAD NORTH #01-18 S'PORE 628457

Your kind and early co-operation will be greatly appreciated.
Thank You.

Yours Faithfully,



Enclosed documents:-

GIA report/assessment	☒
Original/Copy of Surveyor report	☐
Original/Copy of Photographs	☐
Insurance Cert/ Logcard	☒
Copy of IC/ Driving License	☒
Witness Statement	☐
Final Bill / Tax Invoice	☒
Others <u>Search fee</u>	☒

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 3 September 2019 10:17 AM
To: KONG@PIPELINESERVICES.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING YP 275T & YK 2212M [QBE] ON 01/02/2019

Our Ref: C4/QBE19003268/R1kb3
Your Ref: YP 275T [Driver: PRABU MUNIANDY]

PIPELINE SERVICES PTE LTD
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING YP 275T & YK 2212M [QBE] ON 01/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **QBE INSURANCE (SINGAPORE) PTE LTD** to deal with the third party claim against your policy.

We have received a claim from YP 275T against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

YOUR REF : YK 2212M

ATTN: MOTOR CLAIMS DEPT

QBE Insurance (S) P/L

RE: THIRD PARTY CLAIM FOR ACCIDENT INVOLVED 4P275T AND YK2212M
ON 01/02/2019 ALONG AYE (Tues) near to Exit 9

LETTER OF AUTHORITY

Dear Sir / Madam,

I, GLTC Logistics P/L hereby authorize and appoint **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** of **BLK 3 PIONEER ROAD NORTH #01-18 SPORE 628457** to claim on my behalf of the above mentioned matter against YK2212M.

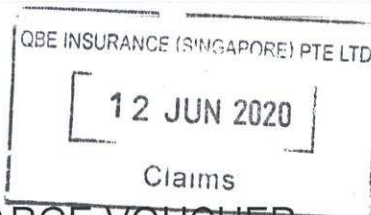
I further authorize **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** to release my personal information to the third party such as the third party's insurance to direct the payer to make the cheque in favour of M/s **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD**. In case of unsuccessful claim of the third party, Sng Ah Tee Motor & Panel Service Pte Ltd has the right to bill me the necessary cost and disbursements. I/We also acknowledge that the repair of my vehicle will be done in lumpsum as per what the insurer's surveyor has recommended. I hereby authorize my driver Maruthamuthu Ganeskar to do necessary paperwork for the claim.

I further acknowledge that any settlement that the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Yours Faithfully,



X
Signature of Owner



DISCHARGE VOUCHER

Your Reference : YP 275T
Our Reference : VC012296

I/We, **GLTC LOGISTICS PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **Two Thousand Three Hundred and Fifty only (S\$2,350.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**PIPELINE SERVICES PTE LTD**', over damage to my/our vehicle **YP275T** from an accident involving **YP275T** and **YK2212M** at/along **AYE** towards **Tuas**, which occurred on **01 February 2019** at about **17:00hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**PIPELINE SERVICES PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this 8th of (month) June (year) 2020

Signature

Claimant's Name

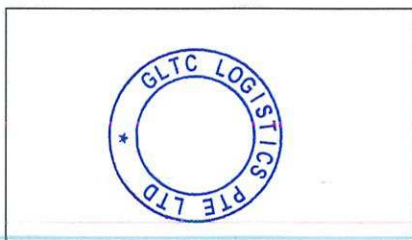
FIN/NRIC No.

Witness's Signature

Witness's Name

FIN/NRIC No.

Address



Company stamp if applicable

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD
BLK 3 PIONEER ROAD NORTH #01-18
SINGAPORE 628457
TEL: 6268 8183 FAX: 6268 1429

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

孫亞弟汽車燒焊私人有限公司
SNG AH TEE MOTOR & PANEL SERVICE PTE LTD

Blk 3, Pioneer Road North, #01-18 Singapore 628457

Tel: 6268 6183 (4 Lines) Fax: 6268 1429

Email: sngahtee@singnet.com.sg

Website: www.sngahtee.com

RCB. Reg. / GST Reg. No: 200810440N

TAX INVOICE NO. I309944

DATE: 09/10/2019

ACCIDENT DATE : 01/02/2019

VEHICLE NO : YP275T

CHASSIS/ENG.NO : FM65FMA20094

VEHICLE MODEL : MIT.FM65

CLAIM NO : VC012296

POLICY NO : SURVEYED BY LKK

REMARK : 275QBE TP AGST
YK2212M

QBE INSURANCE (SINGAPORE) PTE LTD

1 RAFFLES QUAY

#29-10 SOUTH TOWER

SINGAPORE 048583

ATTENTION :

CONTACT : 62246633

FAX NO: 65345356

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
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**** LIST PRICE ****

SUB-TOTAL: 0.00

**** WORK LABOUR ****

- 1 TO KNOCK, WELD, REMOVE & FIX ABOVE PARTS
- 2 TO PUTTY & RESPRAY PAINTING ON AFFECTED AREA
- 3 TOTAL AS PER AGREED LUMP SUM

1600.00 1,600.00

SUB-TOTAL 1,600.00

JANICE

PAGE: 1 of 1

AFTER EXCESS S\$ 1,600.00

SUB-TOTAL : S\$ 1,600.00

ADD 7% GST. S\$ 112.00

GRAND TOTAL : S\$ 1,712.00

ON BEHALF OF SNG AH TEE MOTOR PANEL & SERVICE PTE L

E & O.E



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-026218

Date of Request: 19/02/2019

Your Ref No:

Online Purchase

Sng Ah Tee Motor & Panel Service Pte Ltd
Blk 3 Pioneer Road North
#01-18
Singapore 628457

Dear Sir/Madam,

Enquiry Date 19/02/2019
Enquiry By Sharon Sng May Yuen
TP Vehicle No. YK2212M
Accident Date 01/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YK2212M	QBE Insurance (Singapore) Pte Ltd	01/07/2018-30/06/2019	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-19-026218

Date of Request: 19/02/2019

Your Ref No: Online Purchase

Sng Ah Tee Motor & Panel Service Pte Ltd
Blk 3 Pioneer Road North
#01-18
Singapore 628457

Dear Sir/Madam,

Enquiry Date 19/02/2019
Enquiry By Sharon Sng May Yuen
TP Vehicle No. YK2212M
Accident Date 01/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Khanchna (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, June 3, 2020 11:54 AM
To: Khanchna (LKK Auto)
Cc: Admin A; daims-singapore
Subject: RE: VC012296 RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Khanchna

Please proceed with the settlement.

Thank you.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 1 June 2020 4:50 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VC012296 RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Dear Ms. Jenny,

We refer to the above matter.

Our offer on loss of use was rejected.

We are of the view that BOLA 27 is applicable.

Summary to offer to repairer [SNG AH TEE MOTOR & PANEL SERVICE PTE LTD](#) is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 7,062.00	\$ 1,712.00
Loss of Use (\$250 x 3 days)	\$ 750.00	\$ 645.00 (\$215 x 3 days)
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 7,814.00	\$ 2,359.00

Breakdown of days is as follows:

*3 days recommendation for repair

For your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Monday, May 11, 2020 6:03 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VC012296 RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Dear Ms. Jenny,

We are pending for offer acceptance from the Third party.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, May 11, 2020 5:09 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VC012296 RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Hi Khanchna

What is the outcome for this claim?

regards

From: Jenny Toh

Sent: Friday, 13 March 2020 2:58 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: VC012296 RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Hi Khanchna

Kindly proceed with settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, 13 March 2020 1:22 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Dear Ms. Jenny,

The above matter and our mandate request dated 4/2/2020 below refers.

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, 4 February 2020 9:11 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

QBE REF: VC012296

LKK REF : CC4/QBE19003268/R1kb3q2

=====

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES YP 275T (TP) & YK 2212M (OI) ON 01/02/2019

We refer to the above matter.

This is a head to rear end collision.

We had informed to the Insured company of the TP claim and NCD issues and they agreed to let Insurance handle.

In view of the above, we are of the view that BOLA 27 is applicable.

Summary to offer to repairer **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 7,062.00	\$ 1,712.00
Loss of Use (\$250 x 3 days)	\$ 750.00	\$ 540.00 (\$180 x 3 days)
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 7,814.00	\$ 2,254.00

Breakdown of days is as follows:

*3 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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