

Khanchna (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, June 3, 2020 11:54 AM
To: Khanchna (LKK Auto)
Cc: Admin A; claims-singapore
Subject: RE: VC012296 RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Khanchna

Please proceed with the settlement.

Thank you.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 1 June 2020 4:50 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VC012296 RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Dear Ms. Jenny,

We refer to the above matter.

Our offer on loss of use was rejected.

We are of the view that BOLA 27 is applicable.

Summary to offer to repairer [SNG AH TEE MOTOR & PANEL SERVICE PTE LTD](#) is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 7,062.00	\$ 1,712.00
Loss of Use (\$250 x 3 days)	\$ 750.00	\$ 645.00 (\$215 x 3 days)
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 7,814.00	\$ 2,359.00

Breakdown of days is as follows:

*3 days recommendation for repair

For your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Monday, May 11, 2020 6:03 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VC012296 RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Dear Ms. Jenny,

We are pending for offer acceptance from the Third party.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, May 11, 2020 5:09 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VC012296 RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Hi Khanchna

What is the outcome for this claim?

regards

From: Jenny Toh

Sent: Friday, 13 March 2020 2:58 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: VC012296 RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Hi Khanchna

Kindly proceed with settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, 13 March 2020 1:22 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

Dear Ms. Jenny,

The above matter and our mandate request dated 4/2/2020 below refers.

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, 4 February 2020 9:11 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Mandate Request - ACCIDENT INVOLVING VEHICLES YP 275T & YK 2212M [QBE] ON 01/02/2019

QBE REF: VC012296

LKK REF : CC4/QBE19003268/R1kb3q2

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Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES YP 275T (TP) & YK 2212M (OI) ON 01/02/2019

We refer to the above matter.

This is a head to rear end collision.

We had informed to the Insured company of the TP claim and NCD issues and they agreed to let Insurance handle.

In view of the above, we are of the view that BOLA 27 is applicable.

Summary to offer to repairer **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 7,062.00	\$ 1,712.00
Loss of Use (\$250 x 3 days)	\$ 750.00	\$ 540.00 (\$180 x 3 days)
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 7,814.00	\$ 2,254.00

Breakdown of days is as follows:

*3 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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