

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. 1900010052

Claims No. 977345642254

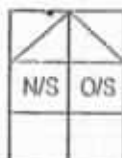
Sum Insured: _____ Excess: 800 n/s

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 165K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 09 M/S days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
Person Contacted: _____

Veh No: SMH2956H. Yr Regn: 2019, Jan.

Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 c.c. 1984

Colour: Black AC: Insured / Std / NI / NA

Sp. Reading 438 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU222F47KW000866.

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ STD A/Rim or

Tyre Size: F: 205/60 R16

R: 205/60 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 19/02/19.

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FRONT N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 AIG.

RECEIVED 23 SEP 2019

SMH2956H-X

21/7/19 @ 2.20pm revert to Victor via Meimien.

22/7/19 @ 10.00am Victor informed C/A via Meimien.

MV:

PV:

Nett:

22/7/19 @ 1.57pm informed Kelvin & Tony C/A & ex: to SDU by email.

07/8/19 @ 10.09am 2nd revert to Victor via Meimien. (supplementary)

10/9/19 @ 2.26pm Victor informed C/A on supplementary & check traces via Meimien.

Date/Time, File Pass to?

Date/Time, File Return to?

1) 23/9 2019

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

200

11

211

DD vehicle no. : SUH 2956H BOA: 18/02/19

13/9/19 @ 10.11 am confirmed with Carrine final fig £ 20231.88, 9 days.
(Red £ 16728.12, 45%)

Shiau Chan (LKKAUTO)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Friday, 13 September 2019 10:11 AM
To: Shiau Chan (LKKAUTO)
Cc: jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SMH2956H - OD AIG - SURVEYED 19 FEB 19

Dear Shiau Chan,

We accept your offer.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Thursday, 12 September, 2019 3:10 PM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SMH2956H - OD AIG - SURVEYED 19 FEB 19

Dear Carrine,

WITHOUT PREJUDICE

Offer final fig \$20,231.88 before excess \$800.00 & GST and 9 repair days.

Kindly check and confirm.

If confirm, kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Monday, 15 July 2019 4:23 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SMH2956H - OD AIG - SURVEYED 19 FEB 19

Dear Adrian and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you on 06 Apr 2019.
We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 139902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Boo seng yak [<mailto:boojohnny@gmail.com>]
Sent: Saturday, 6 April, 2019 6:46 PM
To: Adrian Ling <adrianling@lkkauto.com>; Shiau Chan <siewsc@lkkauto.com>; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SMH2956H - OD AIG - SURVEYED 19 FEB 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$20,481.88 @ 9 days of repairs.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Feb 2019 15:44	Clim Veh Model Changed		[I] Merimen Administrator
2	18 Feb 2019 15:44	Clim Created	Reg No: SMH2956H, Policy No: 1900010052, Acct Date: 2019/02/18, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification. Created from SAS:MPA119022441	[I] Merimen Administrator
3	21 Feb 2019 13:14	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[I] CELINE FONG
4	21 Feb 2019 13:14	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[I] CELINE FONG
5	21 Feb 2019 13:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CELINE FONG
6	21 Feb 2019 13:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/04	[A] CELINE FONG
7	21 Feb 2019 13:14	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] CELINE FONG
8	21 Feb 2019 13:14	Clim Registration Modified	Rep:1137->200611.	[A] CELINE FONG
9	21 Feb 2019 13:14	Clim Veh Model Changed	(202153) AUDI A4 2.0 TFSI QU S-TRONIC (A).	[A] CELINE FONG
10	21 Feb 2019 13:14	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CELINE FONG
11	21 Feb 2019 14:05	Adj Rpt Initiated		[A] SHIAU CHAN
12	21 Feb 2019 14:05	Clim Dtl Modified	JPJ Reg. Date: -> 2019/01/18.	[A] SHIAU CHAN
13	21 Feb 2019 14:05	Clim Details Notified		[A] SHIAU CHAN
14	21 Feb 2019 14:17	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/03/04	[A] SHIAU CHAN
15	21 Feb 2019 14:19	Adj Mandate Request	Cur.Req:25775.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	22 Feb 2019 09:44	Clim Registration Modified	Init.Est.:->5,000 - 6,000, Excess: -> 800.00, Excess Waived: -> 800.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Md Ishak, Mohd Imran
17	22 Feb 2019 09:44	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	22 Feb 2019 10:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/04, Mandate Remarks: Spray painting should be 4 panel \$2200.00, Labour 4 photo required, Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	22 Feb 2019 10:06	Adj Mandate Set	Approved:19601.00:Spray painting should be 4 panel \$2200.00, Labour 4 photo required, Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK
20	12 Mar 2019 12:00	Clim Registration Modified	Acct Time:07:35:00->07:00:00.	[I] AIG OneClaim Integration User
21	02 Aug 2019 10:08	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/03/04	[A] SHIAU CHAN
22	02 Aug 2019 10:08	Adj Mandate Request	Cur.Req:20231.88:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY AP PROVE ON SUPPLEMENTARY & CHECK ITEMS.	[A] SHIAU CHAN
23	10 Sep 2019 14:26	Adj Mandate Set	Approved:20231.88.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2064067	21 Feb 2019 14:05:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMH2956H		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Md Ishak, Mohd Imran

Date: 02 Aug 2019

Preliminary Advice

Vehicle No	: SMH2956H	Accident Date	: 18/02/2019
Make	: AUDI A4	Policy No.	:
Assignment Date	: 21/02/2019	Excess	: S\$800.00
Date of Inspection	: 19/02/2019	Est. Duration of Repair	: 9.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	36,960.00	(ESTIMATE \$36,398.00 + SUPPLEMENTARY \$562.00)
Revised Amount	:S\$	20,231.88	(INCLUSIVE OF SUPPLEMENTARY & CHECK ITEMS)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	20,231.88	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	165,000.00
COE / PARF Rebate	:S\$	61,348.00
Salvage Value	:S\$	
Margin for Repair	:S\$	103,652.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 22 February 2019 1:57 PM
To: Claims Dept; SUR
Subject: RE: SMH 2956 H - OD CLAIM

Dear Kelvin & Tony,

Please take note the message from insurance officer: "Spray painting should be 4 panel \$2200.00. Labour 4 photo required. Re-inspection to be done for damage check and supplementary items / labour."

As instructed by our client, please proceed to repair the insured vehicle **SMH 2956H (Excess \$ 800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sjewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 21 February 2019 10:01 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: SMH 2956 H - OD CLAIM

Dear All,

Kindly advise who is the officer in-charge of this case to assist follow up repair approval.

Thank You.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Feb 2019 15:44	Cim Veh Model Changed		[] Merimen Administrator
2	18 Feb 2019 15:44	Cim Created	Reg No: SMH2956H, Policy No: 1900010052, Acct Date: 2019/02/18, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119022441	[I] Merimen Administrator
3	21 Feb 2019 13:14	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CELINE FONG
4	21 Feb 2019 13:14	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CELINE FONG
5	21 Feb 2019 13:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CELINE FONG
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10	21 Feb 2019 13:14	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CELINE FONG
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13	21 Feb 2019 14:05	Cim Details Notified		[A] SHIAU CHAN
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15	21 Feb 2019 14:19	Adj Mandate Request	Cur.Req:25775.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	22 Feb 2019 09:44	Cim Registration Modified	Init.Est.->5,000 - 6,000, Excess: -> 800.00, Excess Waived: -> 800.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Md Ishak, Mohd Imran
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19	22 Feb 2019 10:06	Adj Mandate Set	Approved:19601.00:Spray painting should be 4 panel \$2200.00. Labour 4 photo required. Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2064067	21/02/2019 14:05	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMH2956H		10.70

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 21 Feb 2019

Preliminary Advice

Vehicle No	: SMH2956H	Accident Date	: 18/02/2019
Make	: AUDI A4	Policy No.	: 1900010052
Assignment Date	: 21/02/2019	Excess	: S\$0.00
Date of Inspection	: 19/02/2019	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	36,398.00
Revised Amount	:S\$	19,601.00
Check Items (Estimated)	:S\$	6,174.00
Total	:S\$	25,775.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	165,000.00
COE / PARF Rebate	:S\$	61,348.00
Salvage Value	:S\$	
Margin for Repair	:S\$	103,652.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1655F
Vehicle Details	
Vehicle No.:	SMH2956H
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Feb 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CVK072219
Chassis No.:	WAUZZZF47KN000866
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,763.00
Original Registration Date:	18 Jan 2019
First Registration Date:	18 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$39,269.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jan 2029
PARF Rebate Amount:	\$29,451.00
Intended COE Rebate Details	
COE Expiry Date:	17 Jan 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,200.00
COE Rebate Amount:	\$31,897.00
Total Rebate Amount:	\$61,348.00

The information contained herein is correct as at 21 Feb 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/02/2019 14:52
Date Of Accident	18/02/2019 07:35
Exact Location Of Accident	UPPER CHANGI ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMH2956H
Insured/Policyholder	
Name Of Registered Owner	HU JUN
NRIC No	S6881655F
Email Address	HU_BOYANG@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-82230238
Alternative Phone No	OTHERS-82230238

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900010052
Cover Note Number	

Driver

Name of Driver	HU JUN
NRIC No	S6881655F
Date Of Birth	04/11/1968
Occupation	INDOOR
Date Of Driving Pass	17/03/2006
Driving Experience	12 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82230238
Fax Number	
Contact Number	OTHERS-82230238
E-Mail Address	HU_BOYANG@HOTMAIL.COM

Address	BLK 856B TAMPINES STREET 82 #08-158
Postcode	522856
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : HU BOYANG GENDER: : MALE
Passenger 2	NAME: : WANG YU XI GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

FRONT CAR MAKE A STOP AT THE SIDE OF THE ROAD. I TRY TO BRAKE BUT NO SUFFICIENT TIME.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLX7263T
Vehicle Make/Model/Colour	HONDA FREED
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MUHAMMAD FIRDAUS BIN ZAINUDIN
NRIC/Passport Number	S9626507A
Contact Number	98267529
Address	BLK 614 BEDOK RESERVOIR ROAD #03-1200

Postcode

470614

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

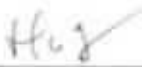
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

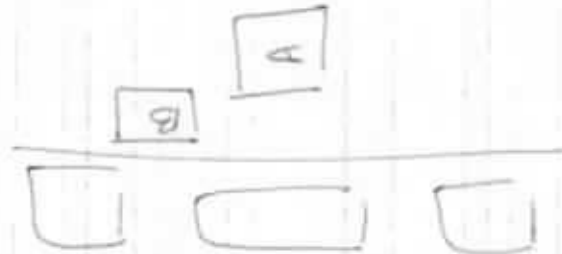

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Person's Signature
Name:
NRIC/FIN No.:



Sketch Plan #2

SKETCH PLAN

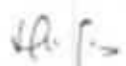


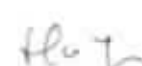
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Front car make a stop at side of road. I try to brake but no sufficient time.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6881655F



Name
HU JUN
胡 君
Race
CHINESE
Date of Birth
04-11-1968
Country of Birth
CHINA



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S6881655F**
Name
HU JUN
Birth Date **04 Nov 1968**
Issue Date **17 Mar 2006**



001406977K

8294400




ALLSOPSON TYNOLIVKBAO
JROKBY
SOV
CHANGI AIRPORT GROUP
Date of issue
28-08-1997

APT. BLK 856B TAMPINES STREET 82 #08-158
SINGAPORE 522856

NRIC No: S6881655F Date: 31/07/2010 No: 6420738

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

PASS DATE
Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg 17 Mar 2006

NP 428A



Licence No: S6881655F



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : HU JUN
Period of Insurance : 18 Jan 2019 To 17 Jan 2021
Engine No. : CVK072219
Chassis No. : WAUZZZF47KN000866

Vehicle No. : SMH2956H
Policy No. : 1900010052
Endorsement No. :
Issued Date : 23 Jan 2019

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2019
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

HU JUN - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504125206

PREMIUM LEASING - SP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Amile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSCSAN

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0213/2019/CCS
Date	:	19-Feb-19

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Hu Jun
Address	:	Blk 856B Tampines Street 82 #08-158 Singapore 522856
Telephone	:	HP +65 82230238
Type of Claim	:	Own Damage Claims
Policy No.	:	1900010052
Vehicle No	:	SMH 2956 H
Model Code	:	Audi A4 SEDAN 2.0 TFSI
Model / Year	:	18/1/2019
Engine No	:	CVK 072219
Chassis No	:	WAUZZZF47KN000866
Mileage	:	
Date In	:	18-Feb-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-Feb-19
Place of Accident	:	Upper Changi Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMH 2956 H

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To recover vehicle and tow back from scene of accident.	S/N	Waived	✓
2	To remove , check and reinstall front wire harness for headlights, horns, outer temperature sensor, headlight washer assy and front parking aid.	S/N \$	480.00	✓
3	To remove and transfer aircon condenser, radiator and air charged cooler. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$	1,000.00	?
4	To dismantle lhs front door panel trim. To remove and reinstall lhs wing mirror assy.	S/N \$	300.00	✓
5	To dismantle and renew front bumper, lhs front fender, bonnet and lhs headlight. Cut out and reweld lhs front fender top support. Renew front lock carrier and align to position. Re-organise front crash management components. Reinstall all parts removed.	\$	6,900.00	17800 3000.
SUB-TOTAL LABOUR CHARGES		:	\$ 8,680.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMH 2956 H

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To respray front bumper, lhs front fender, bonnet, lhs front fender top support and lhs front door.	\$ 3,800.00	2475 4.5 x 550 = 2475
7	To renew lhs front rim and carry out wheel alignemnt.	S/N \$ 280.00	
8	To carry out diagnostic checks.	S/N \$ 192.00	
TOTAL LABOUR CHARGES		: \$ 12,952.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 2956 H.

S/N	Parts Description		Damaged Parts & Prices S/Nett
1	FRONT BUMPER <i>Dislnd</i>	\$	1,999.00 ✓ <i>1999.70</i>
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$	531.00 ✓
3	FRONT BUMPER SECURING STRIP <i>new</i>	2 \$	64.00 +
4	FRONT BUMPER GRILLE - CENTRE LOWER <i>new</i>	\$	178.00 ✓
5	FRONT BUMPER CLOSING ELEMENT - LOWER <i>new</i>	\$	191.00 ✓
6	FRONT BUMPER AIR GUIDE - LH <i>new</i>	\$	56.00 ✓ X
7	RADIATOR GRILLE <i>Not New</i>	\$	1,227.00 X
8	FRONT BUMPER GRILL - LH <i>missing</i>	\$	123.00 ✓ <i>98</i>
9	FRONT BUMPER FOAM - INNER <i>Not New</i>	\$	113.00 ? X
10	FRONT REINFORCEMENT BEAM <i>Not New</i>	\$	733.00 ? X
11	FRONT BUMPER TOP COVER <i>new</i>	\$	116.00 ✓
12	FRONT BUMPER GUIDE - LH <i>new</i>	\$	33.00 ✓ <i>26.08</i>
13	FRONT BUMPER FOAM - INNER LH <i>Not New</i>	\$	16.00 ? X
14	SIGN ' CAUTION ' STICKER <i>new</i>	\$	13.00 +
15	STICKER FOR AIR CONDITIONER <i>Not New</i>	\$	7.00 X
16	FRONT LOCK CARRIER BRACKET <i>Not New</i>	\$	125.00 ? X
17	FRONT BUMPER SUPPORT - LH <i>Not New</i>	\$	26.00 ? X
18	FRONT FENDER - LH <i>Dislnd</i>	\$	700.00 ✓ <i>559.60</i>
19	FRONT FENDER ATTACHMENT PARTS <i>Not New</i>	\$	183.00 ✓ X
20	FRONT FENDER CLOSING ELEMENT - LH LOWER <i>new</i>	\$	45.00 ✓ <i>26</i>
SUB SPARE PARTS CHARGES			\$ 6,479.00

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 2956 H.

S/N	Parts Description		Damaged Parts & Prices S/Nett
21	FRONT FENDER BRACKET - LH FRONT	\$	32.00
22	FRONT FENDER BRACKET - LH CENTRE	\$	45.00
23	FRONT FENDER RIVET SET	\$	18.00
24	FRONT FENDER BRACKET - LH REAR	\$	29.00
25	FRONT FENDER BRACE - LH	\$	107.00
26	FRONT FENDER TOP TRIM - LH OUTER	\$	28.00
27	FRONT FENDER TOP TRIM - LH FRONT	\$	21.00
28	FRONT WHEEL HOUSING LINER - LH	\$	223.00
29	FRONT WHEEL SPOILER - LH	\$	66.00
30	FRONT WHEEL SPOILER - LH LOWER	\$	32.00
31	FRONT FENDER STONE CHIP GUARD - LH	\$	46.00
32	BONNET	\$	2,554.00
33	BONNET ATTACHMENT PARTS	\$	373.00
34	BONNET IMPACT PROTECTION - CENTER	\$	25.00
35	BONNET IMPACT PROTECTION - LH/RH	2 \$	50.00
36	BONNET DAMPER	\$	109.00
37	BONNET LOCK STRIKER - LH	\$	46.00
38	BONNET LOCK - LH	\$	196.00
39	BONNET LOCK WIRE CONNECTOR	\$	12.00
40	BONNET LOCK WIRE BRACKET	\$	9.00
SUB SPARE PARTS CHARGES			\$ 4,021.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 2956 H.

S/N	Parts Description		Damaged Parts & Prices S/Nett
41	BONNET LOCK BOWDEN CABLE	\$	53.00 +
42	BONNET BOWDEN CABLE COVER	\$	9.00 +
43	BONNET BOWDEN CABLE - INNER	\$	53.00 +
44	BONNET RELEASE LEVEL	\$	12.00 +
45	FRONT PARKING SENSOR	2 \$	462.00 +
46	FRONT PARKING SENSOR SEAL RING	4 \$	12.00 +
47	LED HEADLIGHT - LH	\$	7,087.00 — 5609.60
48	HEADLIGHT MAIN LIGHT POWER MODULE	\$	716.00 ? x
49	HEADLIGHT LIGHT CONTROL UNIT	\$	685.00 ? x
50	HEADLIGHT WASHER CYLINDER - LH	\$	192.00 +
51	HEADLIGHT WASHER PIPE - CENTER	\$	83.00 +
52	HEADLIGHT WASHER PIPE - LH	\$	35.00 +
53	HEADLIGHT WASHER RESERVOIR	\$	135.00 ? x
54	FRONT FENDER SUPPORT - LH UPPER	\$	197.00 ? x
55	FRONT LOCK CARRIER	\$	928.00 ? 792 ✓
56	COOLANT	4 \$	165.00 ? 67.20 ✓
57	FRONT LOCK CARRIER AIR GUIDE - LH LOWER	\$	25.00 ? x
58	FRONT LOCK CARRIER AIR GUIDE - LH UPPER	\$	11.00 ? x
59	FRONT LOCK CARRIER AIR GUIDE - UPPER	\$	15.00 ? x
60	FRONT LOCK CARRIER AIR GUIDE - LOWER	\$	19.00 ? x
SUB SPARE PARTS CHARGES			\$ 10,894.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 2956 H.

S/N	Parts Description	Damaged Parts & Prices S/Nett	
61	HORN - LH <i>Not Nec</i>	\$	37.00 ? X
62	HORN BRACKET - LH <i>Not Nec</i>	\$	26.00 ? X
63	FRONT ALUMINIUM RIM - LH <i>let</i>	\$	651.00 ✓ 570.80
64	RIM RUBBER VALVE <i>new</i>	\$	13.00 +
65	FRONT NO. PLATE <i>new</i>	S/N \$	25.00 +
66	ACRYLIC SELAER ?	S/N \$	180.00 +
67	CAVITY WAX <i>new</i>	S/N \$	140.00 +
68	STONE CHIP	S/N \$	180.00 x
69	SUNDRIES <i>Nec</i>	\$	800.00 ? 445.6 ✓
TOTAL SPARE PARTS CHARGES		:	\$ 23,446.00
TOTAL LABOUR CHARGES			\$ 12,952.00
GRAND TOTAL			\$ 36,398.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

76960

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Loo
Surveyed Date : 19/02/19
Authorised Date :
Excess Cost :
Liability :
Remarks : MP Authorised, 06 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315	Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0213/2019/CCS 25-Feb-19 Kee Siang 1 of 1 SMH 2956 H Audi A4 SEDAN 2.0 TFSI
--	---	---

Quantity	Description	Unit Price	Amount
Parts			
1	Air Cond Refrigerent Pipe Bent	\$ 476.00	✓ 380.40
2	Air Cond Pressure Sensor New	\$ 227.00	✓ 181.60
		\$ 703.00	562.00
TOTAL		\$ 703.00	

For Premium Automobiles Pte Ltd

Adrian Ling
Adrian Ling



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 2956 H.

S/N Parts Description		Damaged Parts & Prices S/Nett	
41	BONNET LOCK BOWDEN CABLE	\$ 53.00	+
42	BONNET BOWDEN CABLE COVER	\$ 9.00	+
43	BONNET BOWDEN CABLE - INNER	\$ 53.00	+
44	BONNET RELEASE LEVEL	\$ 12.00	+
45	FRONT PARKING SENSOR	2 \$ 462.00	+
46	FRONT PARKING SENSOR SEAL RING	4 \$ 12.00	+
47	LED HEADLIGHT - LH	\$ 7,087.00	✓ 5669.60
48	HEADLIGHT MAIN LIGHT POWER MODULE ?	\$ 716.00	?
49	HEADLIGHT LIGHT CONTROL UNIT ?	\$ 685.00	?
50	HEADLIGHT WASHER CYLINDER - LH	\$ 192.00	+
51	HEADLIGHT WASHER PIPE - CENTER	\$ 83.00	+
52	HEADLIGHT WASHER PIPE - LH	\$ 35.00	+
53	HEADLIGHT WASHER RESERVOIR ?	\$ 135.00	?
54	FRONT FENDER SUPPORT - LH UPPER ?	\$ 197.00	?
55	FRONT LOCK CARRIER	\$ 928.00	✓ 742.00
56	COOLANT	4 \$ 165.00	✓ 67.20
57	FRONT LOCK CARRIER AIR GUIDE - LH LOWER ?	\$ 25.00	?
58	FRONT LOCK CARRIER AIR GUIDE - LH UPPER ?	\$ 11.00	?
59	FRONT LOCK CARRIER AIR GUIDE - UPPER ?	\$ 15.00	?
60	FRONT LOCK CARRIER AIR GUIDE - LOWER ?	\$ 19.00	?
SUB SPARE PARTS CHARGES		\$ 10,894.00	6478.80

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0213/2019/CCS
Date : 19-Feb-19

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
We took 9 days with checked items
jb - 6 Apr 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Hu Jun
Address : Blk 856B Tampines Street 82
#08-158
Singapore 522856
Telephone : HP +65 82230238
Type of Claim : Own Damage Claims
Policy No. : 1900010052
Vehicle No : **SMH 2956 H**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : 18/1/2019
Engine No : CVK 072219
Chassis No : WAUZZZF47KN000866
Mileage :
Date In : 18-Feb-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 18-Feb-19
Place of Accident : Upper Changi Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMH 2956 H

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To recover vehicle and tow back from scene of accident.	S/N	Waived	
2	To remove , check and reinstall front wire harness for headlights, horns, outer temperature sensor, headlight washer assy and front parking aid.	S/N \$	480.00	\$ 480.00
3	To remove and transfer aircon condenser, radiator and air charged cooler. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$	1,000.00	\$ 1,000.00
4	To dismantle lhs front door panel trim. To remove and reinstall lhs wing mirror assy.	S/N \$	300.00	\$ 300.00
5	To dismantle and renew front bumper, lhs front fender, bonnet and lhs headlight. Cut out and reweld lhs front fender top support. Renew front lock carrier and align to position. Re-organise front crash management components. Reinstall all parts removed. (Added \$1500.00 - lock carrier)	\$	6,900.00	\$ 3,250.00
SUB-TOTAL LABOUR CHARGES		:	\$ 8,680.00	\$ 5,030.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMH 2956 H

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		<i>c/f</i>		\$ 5,030.00
6	To respray front bumper, lhs front fender, bonnet, lhs front fender top support and lhs front door.		\$ 3,800.00	\$ 2,475.00
7	To renew lhs front rim and carry out wheel alignemnt.	S/N	\$ 280.00	\$ 280.00
8	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 12,952.00</u>	<u>\$ 7,977.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 2956 H.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	
1	FRONT BUMPER	\$ 1,999.00	\$ 1,599.20
2	FRONT BUMPER FIXING PARTS	\$ 531.00	
3	FRONT BUMPER SECURING STRIP	2 \$ 64.00	
4	FRONT BUMPER GRILLE - CENTRE LOWER	\$ 178.00	
5	FRONT BUMPER CLOSING ELEMENT - LOWER	\$ 191.00	
6	FRONT BUMPER AIR GUIDE - LH	\$ 56.00	
7	RADIATOR GRILLE	\$ 1,227.00	
8	FRONT BUMPER GRILL - LH	\$ 123.00	\$ 98.00
9	FRONT BUMPER FOAM - INNER	\$ 113.00	
10	FRONT REINFORCEMENT BEAM	\$ 733.00	
11	FRONT BUMPER TOP COVER	\$ 116.00	
12	FRONT BUMPER GUIDE - LH	\$ 33.00	\$ 26.08
13	FRONT BUMPER FOAM - INNER LH	\$ 16.00	
14	SIGN ' CAUTION ' STICKER	\$ 13.00	
15	STICKER FOR AIR CONDITIONER	\$ 7.00	
16	FRONT LOCK CARRIER BRACKET	\$ 125.00	
17	FRONT BUMPER SUPPORT - LH	\$ 26.00	
18	FRONT FENDER - LH	\$ 700.00	\$ 559.60
19	FRONT FENDER ATTACHMENT PARTS	\$ 183.00	
20	FRONT FENDER CLOSING ELEMENT - LH LOWER	\$ 45.00	\$ 36.00
SUB SPARE PARTS CHARGES		\$ 6,479.00	\$ 2,318.88

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 2956 H.

S/N	Parts Description	c/f	<u>Damaged Parts & Prices</u>	
			S/Nett	
			\$	2,318.88
21	FRONT FENDER BRACKET - LH FRONT	\$	32.00	\$ 25.20
22	FRONT FENDER BRACKET - LH CENTRE	\$	45.00	\$ 35.60
23	FRONT FENDER RIVET SET	\$	18.00	
24	FRONT FENDER BRACKET - LH REAR	\$	29.00	
25	FRONT FENDER BRACE - LH	\$	107.00	\$ 85.60
26	FRONT FENDER TOP TRIM - LH OUTER	\$	28.00	\$ 22.24
27	FRONT FENDER TOP TRIM - LH FRONT	\$	21.00	\$ 16.16
28	FRONT WHEEL HOUSING LINER - LH	\$	223.00	\$ 178.40
29	FRONT WHEEL SPOILER - LH	\$	66.00	\$ 52.32
30	FRONT WHEEL SPOILER - LH LOWER	\$	32.00	\$ 25.04
31	FRONT FENDER STONE CHIP GUARD - LH	\$	46.00	\$ 36.64
32	BONNET	\$	2,554.00	\$ 2,043.20
33	BONNET ATTACHMENT PARTS	\$	373.00	
34	BONNET IMPACT PROTECTION - CENTER	\$	25.00	\$ 19.92
35	BONNET IMPACT PROTECTION - LH/RH	2 \$	50.00	\$ 39.52
36	BONNET DAMPER	\$	109.00	
37	BONNET LOCK STRIKER - LH	\$	46.00	
38	BONNET LOCK - LH	\$	196.00	
39	BONNET LOCK WIRE CONNECTOR	\$	12.00	
40	BONNET LOCK WIRE BRACKET	\$	9.00	
SUB SPARE PARTS CHARGES			\$ 4,021.00	\$ 4,898.72

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
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Premium Automobiles

55 Ubi Road 1, Singapore 408899
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 2956 H.

S/N	Parts Description	<u>Damaged Parts & Prices</u>		
		S/Nett		
		c/f	\$	4,898.72
41	BONNET LOCK BOWDEN CABLE	\$	53.00	
42	BONNET BOWDEN CABLE COVER	\$	9.00	
43	BONNET BOWDEN CABLE - INNER	\$	53.00	
44	BONNET RELEASE LEVEL	\$	12.00	
45	FRONT PARKING SENSOR	2 \$	462.00	
46	FRONT PARKING SENSOR SEAL RING	4 \$	12.00	
47	LED HEADLIGHT - LH	\$	7,087.00	\$ 5,669.60
48	HEADLIGHT MAIN LIGHT POWER MODULE	\$	716.00	
49	HEADLIGHT LIGHT CONTROL UNIT	\$	685.00	
50	HEADLIGHT WASHER CYLINDER - LH	\$	192.00	
51	HEADLIGHT WASHER PIPE - CENTER	\$	83.00	
52	HEADLIGHT WASHER PIPE - LH	\$	35.00	
53	HEADLIGHT WASHER RESERVOIR	\$	135.00	
54	FRONT FENDER SUPPORT - LH UPPER	\$	197.00	
55	FRONT LOCK CARRIER	\$	928.00	\$ 742.00
56	COOLANT	4 \$	165.00	\$ 67.20
57	FRONT LOCK CARRIER AIR GUIDE - LH LOWER	\$	25.00	
58	FRONT LOCK CARRIER AIR GUIDE - LH UPPER	\$	11.00	
59	FRONT LOCK CARRIER AIR GUIDE - UPPER	\$	15.00	
60	FRONT LOCK CARRIER AIR GUIDE - LOWER	\$	19.00	
	SUB SPARE PARTS CHARGES	:	\$ 10,894.00	\$ 11,377.52

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMH 2956 H.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	
		<i>c/f</i>	\$ 11,377.52
61	HORN - LH	\$ 37.00	
62	HORN BRACKET - LH	\$ 26.00	
63	FRONT ALUMINIUM RIM - LH	\$ 651.00	\$ 520.80
64	RIM RUBBER VALVE	\$ 13.00	
65	FRONT NO. PLATE	S/N \$ 25.00	
66	ACRYLIC SELAER	S/N \$ 180.00	
67	CAVITY WAX	S/N \$ 140.00	
68	STONE CHIP	S/N \$ 180.00	
69	<i>Added parts - see attached</i>	\$ 703.00	\$ 562.00
70	SUNDRIES	\$ 800.00	\$ 44.56
	TOTAL SPARE PARTS CHARGES	\$ 24,149.00	\$ 12,504.88
	TOTAL LABOUR CHARGES	\$ 12,952.00	\$ 7,977.00
	GRAND TOTAL	\$ 37,101.00	\$ 20,481.88

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0213/2019/CCS 25-Feb-19 Kee Siang 1 of 1 SMH 2956 H Audi A4 SEDAN 2.0 TFSI	
Quantity	Description	Unit Price	Amount	
<u>Parts</u>				
1	Air Cond Refrigerent Pipe	\$ 476.00	\$	380.40
2	Air Cond Pressure Sensor	\$ 227.00	\$	181.60
		\$ 703.00	\$	562.00
	TOTAL	\$ 703.00		

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Shiau Chan / Motor Claims Dept
Yr Ref: SMH 2956 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0213/2019/KK

20 Sep 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SMH 2956 H, Audi A4 SEDAN 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SMH 2956 H**, claimant, **Mr Hu Jun**, please find the related document per attached.

1. A copy of the Original invoice no. 85014262 – S\$ 20,792.11.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMH 2956 H

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer.care@premiumauto.com.sg

C

INS TAX INVOICE

Page 1 17:10

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014262 Date : 18/09/2019 Order : SMH2956H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMH2956H (V 40477)	Regn Date: 18/01/2019	Mileage: 13928	WIP No.: 43071
Model: A4 SEDAN 2.0 TFSI 8W2ADG	Chassis: WAUZZZF47KN000866	Engine: CVK 072219	Dept: U
You have been assisted by :- UB-Nora (11)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHT,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR AND AIR CHARGED COOLER.CHECK ELECTRICAL FANS AND CONTROL UNIT.PRESSURISE COOLING SYSTEM.TO CARRY OUT VACUUM AND REGAS	1000.00	1.00	1,000.00
S	BODYWORK	M: TO DISMANTLE LHS FRONT DOOR PANEL TRIM. TO REMOVE AND REINSTALL LHS WING MIRROR ASSY	300.00	1.00	300.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER,BONNET AND LHS HEADLIGHT. CUT OUT AND REWELD LHS FRONT FENDER TOP SUPPORT.RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION.REORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	3000.00	1.00	3,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,LHS FRONT FENDER, BONNET,LHS FRONT FENDER TOP SUPPORT AND LHS FRONT DOOR	2475.00	1.00	2,475.00
S	BODYWORK	M: TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0853867E	(A)(SK)SPOILER 25/02	1.00	65.40	52.32
X	A8W0941773A	(SK)HEADLIGHT	1.00	7087.00	5,669.60
		Less 020%			
		Less 020%			

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

C

INS TAX INVOICE

Page 2 17:10

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014262 Date : 18/09/2019 Order : SMH2956H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMH2956H (V 40477) Regn Date: 18/01/2019 Mileage: 13928 WIP No.: 43071

Model: A4 SEDAN 2.0 TFSI 8W2ADG Chassis: WAUZZZF47KN000866 Engine: CVK 072219 Dept: U

You have been assisted by :- UB-Nora (11)

		Details		Qty	Unit Price	Amount
X	ABW0821105A	(A) (SK) FENDER 25/02/	Less 020%	1.00	699.50	559.60
X	ABW0821171A	WHEEL HOUS	Less 020%	1.00	223.00	178.40
X	ABW0805594	(SK) CARRIER	Less 020%	1.00	927.50	742.00
X	AG A13040M2	PREMIX-COOLANT	Less 020%	4.00	21.00	67.20
X	ABW0823029A	HOOD	Less 020%	1.00	2554.00	2,043.20
X	ABW0807065D GRU	COVER	Less 020%	1.00	1999.00	1,599.20
X	ABW0601025EF	(V) (G) RIM 16" CXI 25	Less 020%	1.00	651.00	520.80
X	A4E0260749B	WASHER	Less 020%	1.00	4.50	3.60
X	ABW0821467	BRACKET	Less 020%	1.00	31.50	25.20
X	ABW0821469	BRACKET	Less 020%	1.00	44.50	35.60
X	ABW0821135C	SUPPORT	Less 020%	1.00	107.00	85.60
X	ABW0807283	(SK) GUIDE	Less 020%	1.00	32.60	26.08
X	ABW0823745	COVER	Less 020%	1.00	20.20	16.16
X	ABW0821091	(A) (SK) PLATE 25/02/1	Less 020%	1.00	45.00	36.00
X	ABW0823125	(SK) PROTECTION	Less 020%	1.00	24.90	19.92
X	ABW0823126	PROTECTION	Less 020%	1.00	24.70	19.76
X	ABW0820381C	COVER	Less 020%	1.00	27.80	22.24
X	A3D0260749C	WASHER	Less 020%	2.00	4.00	6.40
X	A4E0260749C	WASHER	Less 020%	1.00	4.20	3.36
X	A5Q0298403C	INSERT	Less 020%	1.00	227.00	181.60
X	ABW0853823B 9B9	STONEGUARD	Less 020%	1.00	45.80	36.64
X	ABW0816738Q	PIPE	Less 020%	1.00	475.50	380.40
X	ABW0807681B 9B9	GRILL	Less 020%	1.00	122.50	98.00
X	ABW0853833	SPOILER	Less 020%	1.00	31.30	25.04
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.00	14.40
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.00	14.40
X	AN 10347204	BOLT	Less 020%	2.00	1.50	2.40
X	ABW0823124	PROTECTION	Less 020%	1.00	24.70	19.76

Parts 12,504.88
Labour 0.00
Sublet 7,727.00
Menus 0.00
Lubricant 0.00

Sub-Total 19,431.88

7% GST 1,360.23

Grand Total 20,792.11



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMH 2956 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0213/2019/KK
5 March 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

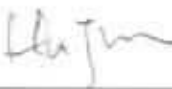
Make & Model : Audi A4 SEDAN 2.0 TFSI
Vehicle Chassis No. : WAUZZZF47KN000866
Vehicle Regn No. : **SMH 2956 H**
Vehicle Mileage : 438 KM
Vehicle Owner : Mr. Hu Jun
Certificate No : 1900010052
Own Damage Excess : \$ 856.00 (Inclusive 7%GST)
Accident Date : 18/2/2019
Place : Upper Changi Road
Repair Cost : \$ 20,792.11
WIP No. : 43071
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

5:45

Date :

5/3/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Feb 2019 14:05		21 Feb 2019 13:14 Edit Adj Rpt	S\$20,231.88 Edit Estimates	S\$20,231.88 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: HU JUN , ID: S6881655F, Tel: +6582230238, Email: HU_BOYANG@HOTMAIL.COM									
Vehicle Reg. No.: SMH2956H		Date of Loss: 18/02/2019 07:00 - :59 [1 Months From LTA Reg Date (Man Yr)]							
Claim Type: OD / 9773456422SG		Policy/Cover Note No.: (Comprehensive)							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Md Ishak, Mohd Imran] Imran.Ishak@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 04/03/2019]									
Driver/Customer: HU JUN (50 / Male), NRIC: S6881655F, Tel: +6582230238 Email: HU_BOYANG@HOTMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (10/09/2019): Alert - Adj Mandate Approved (S\$20231.88) - SMH2956H - Claim Handler: Md Ishak, ... - AIG_SG (22/02/2019): Alert - Adj Mandate Approved (S\$19601.00) - SMH2956H - Claim Handler: Md Ishak, ... - AIG_SG (22/02/2019): SMH2956H / OD / 18/02/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMH2956H (9773456422SG)

OD

Feb 18 2019 7:00AM

[HU JUN]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Video											1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)							Thumbnail	Print		
1	18/02/19 15:39	Video - Accident [Linked Accident Report Documents]								Load MP4		
Assessment Reports											1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	21/02/19 14:17	Adjuster Immediate Advice								Load HTM		
2	02/08/19 10:08	Adjuster Immediate Advice								Load HTM		
Photos/Images											3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	21/02/19 14:18	General View								Load JPG ☒		
2	21/02/19 14:18	General View								Load JPG ☒		
3	21/02/19 14:18	Chassis Number								Load JPG ☒		
4	21/02/19 14:18	General View								Load JPG ☒		
5	21/02/19 14:18	General View								Load JPG ☒		
6	21/02/19 14:18	General View								Load JPG ☒		
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35	31/07/19 10:43	Reinspection Photo								Load JPG ☒		
36	31/07/19 10:43	Reinspection Photo								Load JPG ☒		

Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
37	31/07/19 10:43	Reinspection Photo		Load JPG	☒
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60	31/07/19 10:43	Reinspection Photo		Load JPG	☒
61	31/07/19 10:43	Reinspection Photo		Load JPG	☒
62	31/07/19 10:43	Reinspection Photo		Load JPG	☒
63	31/07/19 10:43	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/02/19 14:19	Singapore Accident Statement		Load PDF	
2	21/02/19 14:19	Certificate of Insurance		Load PDF	
3	21/02/19 14:19	Driver's Driving License		Load PDF	
4	21/02/19 14:19	ESTIMATE		Load PDF	
5	02/08/19 10:02	SUPPLEMENTARY LIST		Load PDF	
6	02/08/19 10:02	REVISED ESTIMATE		Load PDF	
7	26/09/19 11:45	Workshop Invoice		Load PDF	
8	26/09/19 11:45	Discharge Voucher		Load PDF	

Linked Accident Report Documents

Video				View	View in Browser
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	18/02/19 15:39	Video - Accident		Load MP4	
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	18/02/19 15:44	Accident Statement		Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	18/02/19 15:13	Accident Photo		Load JPG	☒
2	18/02/19 15:13	Accident Photo		Load JPG	☒
3	18/02/19 15:13	Accident Photo		Load JPG	☒
4	18/02/19 15:13	Accident Photo		Load JPG	☒
5	18/02/19 15:13	Accident Photo		Load JPG	☒
6	18/02/19 15:13	Accident Photo		Load JPG	☒
7	18/02/19 15:13	Accident Photo		Load JPG	☒

Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
8	18/02/19 15:13	Accident Photo		Load JPG	☒
9	18/02/19 15:13	Accident Photo		Load JPG	☒
10	18/02/19 15:13	Accident Photo		Load JPG	☒
11	18/02/19 15:13	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	18/02/19 15:02	Sketch Plan		Load JPG	☒
2	18/02/19 15:02	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19003263/AQD3E2

Date: 26/09/2019

REFERENCE

Insured/Claimant: HU JUN Policy No:
Date of Loss: 18/02/2019 Nature of Claim: OD Claim No: 9773456422SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMH2956H**
Make & Model: AUDI A4, 2.0 TFSI QU S-TRONIC (A) Engine No: CVK072219
Reg. Date: 18/01/2019 (Man. Year: 2018) Chassis No: WAUZZZF47KN000866
Colour: Black Odometer: 438 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$165,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	24,008.00	12,504.88	11,503.12	47.91
Miscellaneous Items	0.00	0.00	0.00	
Labour	12,952.00	7,727.00	5,225.00	40.34
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	36,960.00	20,231.88	16,728.12	45.26
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	36,160.00	19,431.88	16,728.12	46.26
+ GST 7.00/7.00% (S\$)	2,531.20	1,360.23	1,170.97	46.26
Nett Amount (S\$)	38,691.20	20,792.11	17,899.09	46.26

INSPECTION

Date of Assignment: 21/02/2019
Date Inspected: 19/02/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 9.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,999.00 FS	*1,599.20 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	531.00 FS	*- FS
3	2		*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*- FS
4	1		*FRONT BUMPER GRILLE-CENTRE LOWER	Not Necessary	178.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT-LOWER	Not Necessary	191.00 FS	*- FS
6	1		*FRONT BUMPER AIR GUIDE-LH	Not Necessary	56.00 FS	*- FS
7	1		*RADIATOR GRILLE	Not Necessary	1,227.00 FS	*- FS
8	1		*FRONT BUMPER GRILL-LH	Missing	123.00 FS	*98.00 FS
9	1		*FRONT REINFORCEMENT BEAM	Not Necessary	733.00 FS	*- FS
10	1		*FRONT BUMPER FOAM-INNER	Not Necessary	113.00 FS	*- FS
11	1		*FRONT BUMPER TOP COVER	Not Necessary	116.00 FS	*- FS
12	1		*FRONT BUMPER GUIDE-LH	Damaged	33.00 FS	*26.08 FS
13	1		*FRONT BUMPER FOAM-INNER LH	Not Necessary	16.00 FS	*- FS
14	1		*SIGN CAUTION STICKER	Not Necessary	13.00 FS	*- FS
15	1		*STICKER FOR AIR CONDITIONER	Not Necessary	7.00 FS	*- FS
16	1		*FRONT LOCK CARRIER BRACKET	Not Necessary	125.00 FS	*- FS
17	1		*FRONT BUMPER SUPPORT-LH	Not Necessary	26.00 FS	*- FS
18	1		*FRONT FENDER-LH	Distorted	700.00 FS	*559.60 FS
19	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	183.00 FS	*- FS
20	1		*FRONT FENDER CLOSING ELEMENT-LH LOWER	Damaged	45.00 FS	*36.00 FS
21	1		*FRONT FENDER BRACKET-LH FRONT	Bent	32.00 FS	*25.20 FS
22	1		*FRONT FENDER BRACKET-LH CENTRE	Bent	45.00 FS	*35.60 FS
23	1		*FRONT FENDER RIVET SET	Not Necessary	18.00 FS	*- FS
24	1		*FRONT FENDER BRACKET-LH REAR	Not Necessary	29.00 FS	*- FS
25	1		*FRONT FENDER BRACE-LH	Bent	107.00 FS	*85.60 FS
26	1		*FRONT FENDER TOP TRIM-LH OUTER	Deformed	28.00 FS	*22.24 FS
27	1		*FRONT FENDER TOP TRIM-LH FRONT	Deformed	21.00 FS	*16.16 FS
28	1		*FRONT WHEEL HOUSING LINER-LH	Torn	223.00 FS	*178.40 FS
29	1		*FRONT WHEEL SPOILER-LH	Cracked	66.00 FS	*52.32 FS
30	1		*FRONT WHEEL SPOILER-LH LOWER	Cracked	32.00 FS	*25.04 FS
31	1		*FRONT FENDER STONE CHIP GUARD-LH	Necessary	46.00 FS	*36.64 FS
32	1		*BONNET	Dented	2,554.00 FS	*2,043.20 FS
33	1		*BONNET ATTACHMENT PARTS	Not Necessary	373.00 FS	*- FS
34	1		*BONNET IMPACT PROTECTION-CENTER	Necessary	25.00 FS	*19.92 FS
35	2		*BONNET IMPACT PROTECTION-LH/RH	Necessary	50.00 FS	*39.52 FS
36	1		*BONNET DAMPER	Not Necessary	109.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
37	1		*BONNET LOCK STRIKER-LH	Not Necessary	46.00 FS	*- FS
38	1		*BONNET LOCK-LH	Not Necessary	196.00 FS	*- FS
39	1		*BONNET LOCK WIRE CONNECTOR	Not Necessary	12.00 FS	*- FS
40	1		*BONNET LOCK WIRE BRACKET	Not Necessary	9.00 FS	*- FS
41	1		*BONNET LOCK BOWDEN CABLE	Not Necessary	53.00 FS	*- FS
42	1		*BONNET BOWDEN CABLE COVER	Not Necessary	9.00 FS	*- FS
43	1		*BONNET BOWDEN CABLE-INNER	Not Necessary	53.00 FS	*- FS
44	1		*BONNET RELEASE LEVEL	Not Necessary	12.00 FS	*- FS
45	2		*FRONT PARKING SENSOR	Not Necessary	462.00 FS	*- FS
46	4		*FRONT PARKING SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS
47	1		*LED HEADLIGHT-LH	Cracked	7,087.00 FS	*5,669.60 FS
48	1		*HEADLIGHT MAIN LIGHT POWER MODULE LED HEADLIGHT-LH	Not Necessary	716.00 FS	*- FS
49	1		*HEADLIGHT LIGHT CONTROL UNIT	Not Necessary	685.00 FS	*- FS
50	1		*HEADLIGHT WASHER CYLINDER-LH	Not Necessary	192.00 FS	*- FS
51	1		*HEADLIGHT WASHER PIPE-CENTER	Not Necessary	83.00 FS	*- FS
52	1		*HEADLIGHT WASHER PIPE-LH	Not Necessary	35.00 FS	*- FS
53	1		*HEADLIGHT WASHER RESERVOIR	Not Necessary	135.00 FS	*- FS
54	1		*FRONT FENDER SUPPORT-LH UPPER	Not Necessary	197.00 FS	*- FS
55	1		*FRONT LOCK CARRIER	Cracked	928.00 FS	*742.00 FS
56	4		*COOLANT	Necessary	165.00 FS	*67.20 FS
57	1		*FRONT LOCK CARRIER AIR GUIDE-LH LOWER	Not Necessary	25.00 FS	*- FS
58	1		*FRONT LOCK CARRIER AIR GUIDE-LH UPPER	Not Necessary	11.00 FS	*- FS
59	1		*FRONT LOCK CARRIER AIR GUIDE-UPPER	Not Necessary	15.00 FS	*- FS
60	1		*FRONT LOCK CARRIER AIR GUIDE-LOWER	Not Necessary	19.00 FS	*- FS
61	1		*HORN-LH	Not Necessary	37.00 FS	*- FS
62	1		*HORN BRACKET-LH	Not Necessary	26.00 FS	*- FS
63	1		*FRONT ALUMINIUM RIM-LH	Cut	651.00 FS	*520.80 FS
64	1		*RIM RUBBER VALVE	Not Necessary	13.00 FS	*- FS
65	1		*FRONT NO PLATE	Not Necessary	25.00 FS	*- FS
66	1		*ACRYLIC SEALER	Not Necessary	180.00 FS	*- FS
67	1		*CAVITY WAX	Not Necessary	140.00 FS	*- FS
68	1		*STONE CHIP	Not Necessary	180.00 FS	*- FS
69	1		*SUNDRIES	Necessary	800.00 FS	*44.56 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
70	1		*AIR COND REFRIGERENT PIPE	Bent	380.40 FS	*380.40 FS
71	1		*AIR COND PRESSURE SENSOR	Necessary	181.60 FS	*181.60 FS
Total Parts (S\$)						24,008.00 12,504.88

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RECOVER VEHICLE AND TOW BACK FROM SCENE OF ACCIDENT (NPA)	New	0.00	0.00
2	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTER TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
3	TO REMOVE AND TRANSFER AIRCON CONDENSER,RADIATOR AND AIR CHARGED COOLER.CHECK ELECTRICAL FANS AND CONTROL UNIT.PRESSURISE COOLING SYSTEM.TO CARRY OUT VACUUM AND REGAS	New	1,000.00	1,000.00
4	TO DISMANTLE LHS FRONT DOOR PANEL TRIM.TO REMOVE AND REINSTALL LHS WING MIRROR ASSY	New	300.00	300.00
5	TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER,BONNET AND LHS HEADLIGHT.CUT OUT AND REWELD LHS FRONT FENDER TOP SUPPORT.RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	6,900.00	3,000.00
6	TO RESPRAY FRONT BUMPER,LHS FRONT FENDER,BONNET,LHS FRONT FENDER TOP SUPPORT AND LHS FRONT DOOR	New	3,800.00	2,475.00
7	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
8	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			12,952.00	7,727.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >