Shiau Chan (LKKAuto)

From:

mtreg <mtreg@income.com.sg>

Sent:

Monday, 25 February 2019 1:22 PM

To:

Shiau Chan (LKKAuto)

Subject:

FW: REQUEST CLAIM NUMBER

Hi,

Claim created.

With Regards

Samsia

Senior Admin Assistant, Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.





'With effect from 1 Mar 2019, we will be discontinuing mailbox, mtreg@income.com.sg.

Please forward all motor claims related correspondences to mtcl@income.com.sg so that we can attend to it accordingly.'

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Monday, 25 February 2019 10:29 AM

To: mtreg <mtreg@income.com.sg> Subject: REQUEST CLAIM NUMBER

Dear Sir/Madam,

Please refer to the below:

TP Claims against NTUC Income: Follow-Through Survey

Date:

25/02/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D
1	MT/1032544-002	COMFORT TRANSPORTATION PTE LTD	SHD 3016U	SLP 6759D	

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

eBao Tech										Genera	lClaim
Hello, NAC_PAYA_UBI_80	0601			The second second			• Change	e Language	e + Chang	ge Password	· Log Ou
My Desktop	Poli	cy Query									
Notice of Loss	Policy f	Vo.				Date	of Accident		17/02/2019	18:35	
	Vehicle	No.(For Motor)	SLP67	59D		Certif	icate Numbe				
					[Search					
	Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	Э	5091938970- 01		CARSONRENT	53320759B	GPC	drivo CLASSIC	SLP6759D	SLP6759D	18/06/2018	13/06/2019
					Г	Continue					

Policy Information Policyholder Policyholder 53320759B Policy No. 5091938970-01 CARSONRENT NRIC Name Certificate No. 8 KAKI BUKIT AVENUE 4 #03-47 PREMIER @ KAKI BUKIT SINGAPORE 415875 Address Product Group Plan PRIVATE CAR INSURANCE N Policy Flag Name Policy Effective 18/06/2018 00:00 Expiry Date 13/06/2019 23:59 issue 18/06/2018 Date Date Third Own Windscreen Party. 1500 damage 2000 100 Excess Excess Excess Additional OS 0 Premium Excess Outside Outside Singapore 2000 Singapore 1500 OD TP Excess Excess GST Flag Agent Tel. Agent GI-SHOP 68411279 Y Coinsurance No Flag Open Policy Info Certificate Info Address 1 8 KAKI BUKIT AVENUE 4 Address 2 #03-47 PREMIER @ KAKI BUKIT Address 3 SINGAPORE 415875 Address Address 4 Singapore address Post Code 415875 Type Related Unit No. Policy 5107297704 02-03 Number Insured Object: SLP6759D Sequence Date of Endorsement Endorsement Type **Endorsement Status Endorsement Content** To do coa on renewal - see Basic Information 18/06/2018 00:00 Endorsement Take Effective 1

Endorsement

Continue

Cancel

upload file.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	18/02/2019 11:37
Date Of Accident	17/02/2019 18:35
Exact Location Of Accident	BLK 213A PUNGGOL WAVE SERVICE ROAD
Country/State of Loss	SINGAPORE
とうしょう 日本の事をと言うなるとのである	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHD3016U
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R

FLEETSAFETY@CDGTAXI.COM.SG

Email Address Mobile Phone No

Alternative Phone No OFFICE-65508768

Vehicle Particulars

Manufacturer HYUNDAI 140 Model

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

NO for repair to your vehicle?

If No, Please state action to be taken

THIRD PARTY

Vehicle Category TAXI

Insurance Company

MS FIRST CAPITAL INSURANCE LTD Name of Insurance Company THIRD PARTY FIRE AND/OR THEFT Type Of Coverage

YES Fleet Policy

D-18088936MFSH Policy Number

Cover Note Number

Driver

Name of Driver GOH KOON KIM S1191937E NRIC No Date Of Birth 20/06/1956 OUTDOOR Occupation 10/09/1976 Date Of Driving Pass

42 YEARS AND 5 MONTHS Driving Experience

MALE Gender

Mobile Number (LOCAL) +65-84364797

Fax Number

Contact Number

NOEMAIL EMail Address

Address

BLK 435B FERNVALE ROAD #21-210

Postcode

792435

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

YES

Was any body injured in the Accident? Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME: GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED / Type Of Accident : HEAD TO HEAD

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLP6759D

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category

JUMILAH BAHNU BINTE ABDUL KADER JILANI

Name of Driver NRIC/Passport Number

S8322011B

Contact Number

Address

Postcode Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

FRT RIGHT

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

PASSENGER

Approximate Age

Injuries Sustain

NECK PAIN.

Injured person in which vehicle?

SHD3016U

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

DETAILS OF INJURED PERSON 2

Name

GOH KOON KIM

Approximate Age

63

Injuries Sustain

PAIN ON LEFT ARM.

Injured person in which vehicle?

SHD3016U

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

Sketch Plan Pg. 1

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could invoive disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMPLET TRANSPORTATION PTE LTG CO. REG. NO. 199903821R

Policyholder's Signature Date & Time: Driver's/Signature (0)

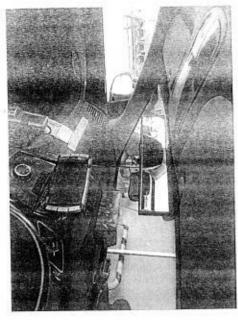
(If driver is not the policyholder) Date & Time: Folo Mel Lieus

Reporting Centre Personners Signature Name:

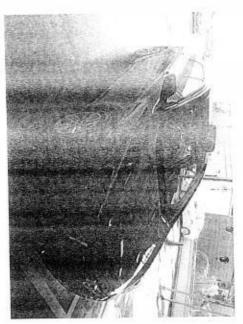
NRIC/FIN No.:

GIARMC SketchPlanForm, V3

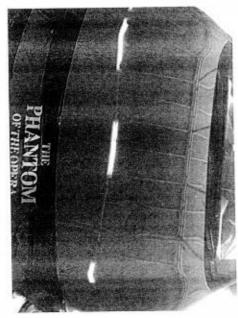
KETCH PLAN				
A= SEID 3016 B= SEP 67159		BIL 212 Punggol Wawa		V
DESCRIBE CIRCUMSTANCES OF THE	ACCIDENT			11111111
		abaut 18:	35 hB.	7 V.oln A
- On 112	1,	-01, 10		+ 150 //
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J				-
Lemale passing	or to	B16 212 A	Punggol	Ware
1 immediant	dy apple	ed brille	70 810p	oped my
ecui upin seem	1 Keh	B coming	from 0	pposite.
encreached into	my w	ay. Home	ver Veh	B could
not prevent collis	ten and	it from	t right	portion
collided onto -	the for	H right	portion i	of my
stationary taxi	1 fet	pain on	my left	arm and
my passinger	claim the	at She	Suffered	ned pau
DECLADATION				
DECLARATION /We declare the foregoing particulars ar	e true in every respec	t.		()
DMFORT TRANSPORTATION PTE C1 5:20 AD 19203321R	Janulia	18/2/19		Loke Wei Yieng
Date & Time:	Driver's Signature (if driver is not the polic Date & Time:	cyholder) 1025hrs	Reporting Centre Per Name: NRIC/FIN No.:	spinnel's Signature

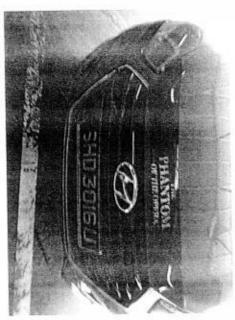




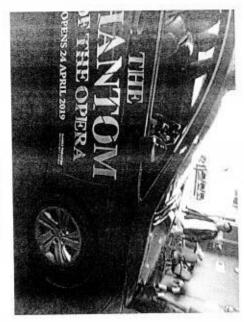


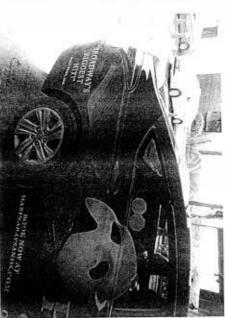


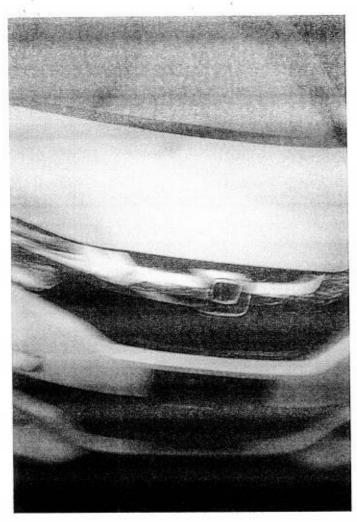


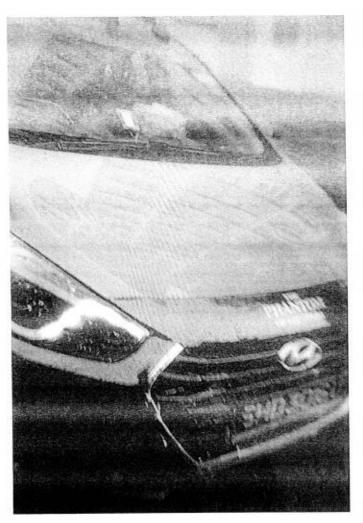














COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHD 3016U

MAKE

MODEL

· HVUNDALi40

DATE 18/2/2019 12:54

- NTUC

ODEL	: HYUNDAI i40			_	IVI	-
Qty	Parts Description/ Labour	Type	Unit Price		Amount	4
	Radiator Grille /			S	1,110.10	- 1
	Radiator Grille H Emblem			\$	39.50	
	Front Bumper Cover / 6			\$	1,052.20	
	Front Bumper Sponge			S	99.20	
	Front Bumper Reinforcement			\$	402.10	
	Front Bumper Bracket Top (LH/RH)		\$ 22.4	0 8	44.80	
	Front Bumper Bracket (LH/RH)		S 24.6	0 8	49.20	
			100	20		
	SUB TOTAL			S	2,797.10	
	LESS 20%			s	559.42	- 1
	DISCOUNTED TOTAL			\$	2,237.68	_
	Front Number Plate			s	25.00	,
	Front No Plate Trim Cover			S	30.00	
	From No Flate Trini Cover			9	50.00	1
				s	55.00	
	Labour Charge				200	
	Panel Beating			S		
	Spray Painting Charge			S	300.00	
	TOTAL LABOUR			\$	700.00	
	ESTIMATE TOTAL			S	2,992.68	
	In I wild .	-				
	Ka Lin (Uldy			iot	fy	11
	Marie II			ing		
	1/ 12/2/19 15/54				ay	
	// /0/-/		Last e braze	١.	1 20 Maria	
	2 /	+5.	The latest			
	[Ca Lin (Udy) 18/2/19 1515L 2 lys.	15.5	udject to lines approve from		ASB.	
	11	14 . 27.55	Wedged by Repairer		in heavy	
	Athe Report plto	Signa Date:	tule:			
	111 0.4.14	Jule,				
	Athe repair poor					
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					
	This is an initial estimate based on a visual inspection of th					4

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

Date/Time: 18.02.2019 13:32

Page: 1

JO NO.: 305269701 JOB CARD Sales Order: ARC Repair TP(CLSO)1 Team: REGN NO.: SHD3016U MILEAGE COMFORT TRANSPORTATION PTE LTD FUEL MAKE: HYUNDAI 7010045 OMERNO. 383 SIN MING DRIVE E.....1/2..... MODEL 18.02.2019 09:50 Singapore SINGAPORE 575717 I - 4065508755 YR OF MANU 24.03.2016 TARGET DATE KMHLB41UMGU086853 COMPLETION DATE/TIME CHASSIS C JOB DESCRIPTION Accident Date: 17.02.2019 NATURE: 3P 17.02.2019/B-FRONT LABOR CODE DESCRIPTION S/NO LEFT SIDE CKED & PASSED OUT BY:

if Service Advisor

ledgement Slip

Signature/Date

LKE

Exit Pass

Vehicle No.:

Date

CUSTOMER'S SIGNATURE

sturned to Service Reception upon collection

SHD3016U

SERVICE ADVISOR

Name of Service Advisor

SHD3016U

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our Job Ref No 305269701 ComfortDelGro Engineering Pte Ltd 21.02.19 Date 59 Loyang Drive Singapore 508969 Fax: 6546 8156 FINALIZATION FORM LKK Fax: KALVIN ANG Attn : Mr CTPL 17.02.19 Vehicle Reg No. SHD3016U The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-**SLP6759D** 1. The repair job shall bill to: NTUC The finalized amount shall be: 2. Spare Parts after List discount (a) (b) Labour Charges Total for Part-By-Part Repair Cost Lumpsum Repair (if applicable) \$1,750.00 Total for Lumpsum repair cost after Less: 20% \$1,750.00 Final Lumpsum Repair cost Estimated normal period for repairs: working days. 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 4. 7 working days We confirm the estimates and 5. Thank you for your assistance. finalized amount Signature: Signature : LIM KWOK ENG Name Name Tel : 62148316 Date : 65468156 Fax For Official Use Only Document Confirm By Remarks Item Attached Amount (Signature) Yes or No 1. Rental Rate P/Day YES 2. Loss of Income Paid NO 3. Survey Fees LTA Search Fee \$7.49 5. Medical Fees (on behalf of driver, if applicable) 6 Overrun Remarks:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD			Ref: NS/INC19003239/K1qd3n2			
		D UNION HOUSESINGAPORE	Date:	26-02-2019 INC4		
1.		Policy Particulars	:- THIR	D PARTY CLAIM	A CONTROL OF THE	
	Insured Veh.	SLP 6759D	Veh. I	nspected	SHD 3016U	
	Policy No.	5091938970-01	Cover	rage (\$)	0.00	
3	Claim No.	MT/1032544-002	Exces	ss (\$)	0.00	
	Assign From		Assig	n Date	18/02/2019	
2.		Vehicle Parti	culars &	& Condition	THE REAL PROPERTY.	
	Make & Model	HYUNDAI 140	c.c		1685	
	Engine No.	HIDDEN	Year	of Reg.	2016	
	Chassis No.	KMHLB41UMGU086853	Colou	ır	BLUE	
	Odometer	379274	Steeri	ing	IN ORDER	
	Brakes	IN ORDER	Modif	ication	STANDARD ALLOY RIM	
	General	FAIR				
3.		Condit	ions of	Tyres		
		Size	Make		Balance	
	R/H Front Tyre	205/60 R16	CAMP	EON	7 mm	
	L/H Front Tyre	205/60 R16	CAMP	EON	7 mm	
	R/H Rear Tyre	205/60 R16	CAMP	EON	7 mm	
	L/H Rear Tyre	205/60 R16	CAMP	EON	7 mm	
4.	Control for Style	Descripti	on of D	amages	E PREMIUM THE TANK	
	THE VEHICLE SU	STAINED DAMAGES AT THE FR	ONT O/S	S PORTION.		
5.			al Inform	nation		
	Accident Date	17/02/2019	Inspe	ction Date	18/02/2019	
	Survey held at	COMFORTDELGRO ENGINEE	RING PT	E LTD		
	•	59 LOYANG DRIVE SINGAPORE 508969				
5a.	Section 1	R	emarks		A PROPERTY OF THE PARTY OF THE	
	A)THE INSPECTION	ON WAS CONDUCTED ON A"WI CE TO YOUR INSTRUCTIONS, V	THOUT F	PREJUDICE" BASIS NOT AUTHORISE	D REPAIRS.	
5b.		Estimate	Days o	f Repair		
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		2 Working Days		



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3016U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	RADIATOR GRILLE	CRACKED	1,110.10	1,110.10
1	RADIATOR GRILLE H EMBLEM	NECESSARY	39.50	39.50
1	FRONT BUMPER COVER	CRACKED	1,052.20	1,052.20
1	FRONT BUMPER SPONGE	SERVICEABLE	99.20	
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	402.10	
2	FRONT BUMPER BRACKET TOP (LH/RH) @\$22.40	SERVICEABLE	44.80	-
2	FRONT BUMPER BRACKET (LH/RH) @\$24.60	SERVICEABLE	49.20	
	LESS 20% DISCOUNT		-559.42	-440.36
			2,237.68	1,761.44
	SPECIAL NETT ITEMS			
1	FRONT NUMBER PLATE (SN)	CRACKED	25.00	25.00
1	FRONT NO PLATE TRIM COVER (SN)	CRACKED	30.00	30.00
	W #		55.00	55.00
	LABOUR			
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
			700.00	400.00
	GRAND TOTAL		2,992.68	2,216.44
nlike	RECOMMENDED COST OF LUMP SUM REPAIRS	Control Section		1,750.00

RECOMMENDED COST OF LUMP SUM REPAIRS	1,750.00
(TO ITS PRE-ACCIDENT CONDITION)	
(CONFIRMED)	

Report Ref No. NS/INC19003239/K1qd3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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