TP Claims against NTUC Income: Follow-Through Survey

Date: 22/02/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
1	MT/1032557-002	COMFORT TRANSPORTATION PTE LTD	SHD 7301U	SMA 3716P
2	MT/1032606-002	CITYCAB PTE LTD	SHC 7191A	SLX 7907U
3	MT/1031391-002	COMFORT TRANSPORTATION PTE LTD	SHA 7443J	SKV 6292M
4	MT/1032506-002	COMFORT TRANSPORTATION PTE LTD	SHD 4485S	SHC 6039P
S	MT/1031608-002	COMFORT TRANSPORTATION PTE LTD	SHA 7156M	GBF 1176P
9	MT/1033223-001	COMFORT TRANSPORTATION PTE LTD	SH 8122L	SLQ 2636X

Hello, NAC_PAYA_UBI_80	00601					• Chang	e Languag	e • Chan	ge Password	· Log Ou
My Desktop	Policy Query									
Notice of Loss	Policy No.				Date	of Accident		17/02/2019	17:50	
	Vehicle No.(For Mot	or) SLX79	07U		Cert	ificate Numbe				
					Search					
	Select Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	509933268	35	CHOW CHOY	S0070454G	GPC	drivo CLASSIC	SLX7907U	SLX7907U	11/04/2018	10/04/2019

Policy No.	5099332685	Policyholder Name	CHOW CHOY	FOON	Policyholder NRIC	S0070454G
Certificate No.						
Address	BLK 846 #10-181 TAMPINES STR	REET 82 SING	APORE 52084	6		
Product Name	PRIVATE CAR INSURANCE	Plan			Group Policy Flag	N
Policy issue Date	04/04/2018	Effective Date	11/04/2018	00:00	Expiry Date	10/04/2019 23:59
Third Party Excess	0	Own damage Excess	600		Windscreen Excess	100
Additional Excess	0	OS Premium	0			
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0			
Agent	YONG LEE SENG MOTOR PTE LTI	Agent Tel.	68440123		GST Flag	Y
Co- insurance Flag	No					
Open Policy Info						
Info						
Info Policyl	nolder Mailing Address BLK 846 #10-181	Address 2	TAMPINES S	TREET 82	Address 3	SINGAPORE 520846
Info Policyl Address 1		Address	TAMPINES S		Address 3 Post Code	SINGAPORE 520846 520846
Info Policyl Address 1 Address 4				ddress		
Info Policyl Address 1 Address 4 Unit No.		Address Type Related Policy	Singapore a	ddress		
Info Policyl Address 1 Address 4 Unit No.	BLK 846 #10-181 d Object: SLX7907U	Address Type Related Policy	Singapore a	ddress		
Info Policyl Address 1 Address 4 Unit No. Insure	BLK 846 #10-181 d Object: SLX7907U sements	Address Type Related Policy Number	Singapore a	ddress		
Address 1 Address 4 Unit No. Insure Endors	BLK 846 #10-181 d Object: SLX7907U sements	Address Type Related Policy Number Endorse	Singapore at 5099332685 ment Type	ddress	Post Code	Endorsement Content Thank you for giving us the opportunity to serve you. We confirm that from 11 Apr 2018, the following policy
Info Policyl Address 1 Address 4 Unit No. Insure Endors Sequence	BLK 846 #10-181 d Object: SLX7907U sements ce Date of Endorsement	Address Type Related Policy Number	Singapore at 5099332685 ment Type	ddress	Post Code	Endorsement Content Thank you for giving us the opportunity to serve you. We confirm that from 11 Apr

Continue | Cancel

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process,
- 2, This Form must be completed by the Policyholder and/or the Authorised Driver,
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation,

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

 By the ladgement of this report to the insurers, you hereby consaforesaid. 	sent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	18/02/2019 13:28
Date Of Accident	17/02/2019 17:50
Exact Location Of Accident	CENTRAL BOULEVARD TWDS ROBINSON RD.
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHC7191A
Insured/Policyholder	
Name Of Registered Owner	CITYCAB PTE LTD
Co Reg No	199502839G
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	140
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Inguinas Campanis	

Insurance Company

MS FIRST CAPITAL INSURANCE LTD Name of Insurance Company THIRD PARTY FIRE AND/OR THEFT Type Of Coverage

Fleet Policy

Policy Number D-18088937MFSH

Cover Note Number

Driver

CHIA TECK LAI Name of Driver NRIC No S1660923D Date Of Birth 28/03/1964 OUTDOOR Occupation Date Of Driving Pass 24/02/1990

28 YEARS AND 11 MONTHS Driving Experience

MALE Gender

Mobile Number (LOCAL) +65-97474445

Fax Number

Contact Number

NOEMAIL EMail Address

Address

207C 07-972 PUNGGOL PLACE

Postcode

823207

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

ambulance?

NAME:

: -

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

SEE ATTACH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLX7907U

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

RHT FRT

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN			
		A-SHC B-SLX	
IB/A	\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \		
Along Central Blvd t	wds Robinson Road		
PESCRIBE CIRCUMSTANCES OF	THE ACCIDENT	1	
On 17.02.2019 @ 175	OHRS I was travelling al	ong Central Blvd twds Robir	ason
Road with one male pa	ssenger onboard.	J	10011
left and hit onto my vel	nicle front left portion.	07U dashed out from my	
the accident.	lace too fast I could not	take evasive action to preve	ent
the accident.			
I have company video	and photos at scene to	support my claims .	
No injury in this accide	ent.		
Veh(B) SLX 7907U №	male.		
VEHILD) SEX 19010 N	Nix		
	07		
ECLARATION We declare the foregoing particulars	are true in every respect.	1992/10	
CITYCAB PTE LTD	Dois.	18/2/19 Jackson Him PACK	ion
licyholder's Signature ste & Time:	Driver's Signature	Reporting Centre Personnel's Signat	ture

Sketch Plan Pg. 2

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

CITYCAB PTE LTO

CO. REG. NO. 1995028200

Policyholder's Signature

Date & Time:

Driver's Signature

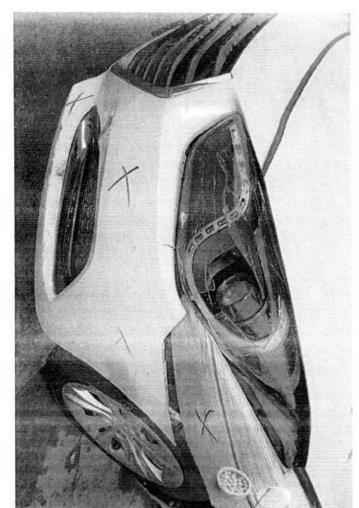
(If driver is not the policyholder) Date & Time:

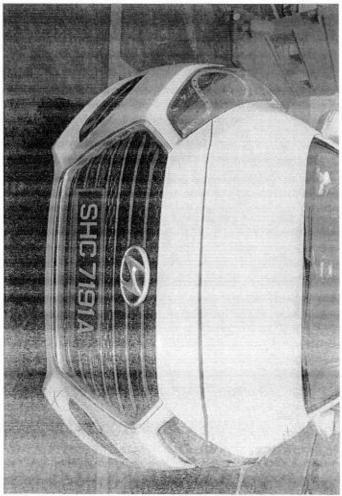
Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

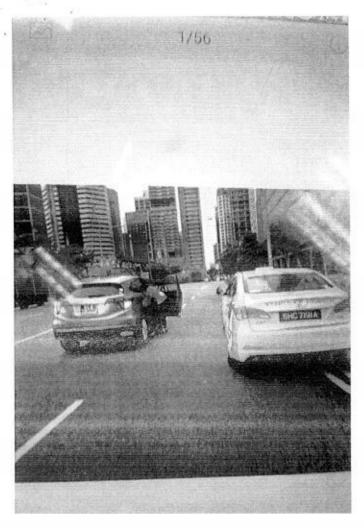
1

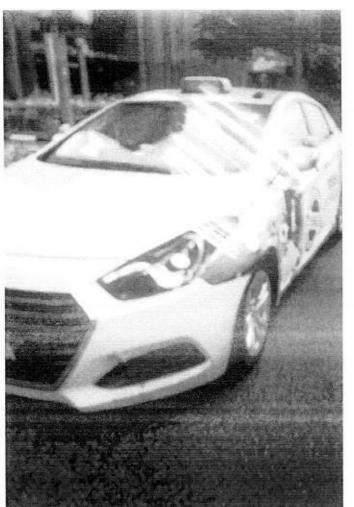
















COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

Workshops
59 Leyang Drive Singapore 508989
383 Sin Ming Drive Singapore 575717
45 Panulan Road Singapore 609286
24 Senoke Loop Singapore 758153
7 Sungel Kadut Way Singapore 725791
501 Yashun Industriel Park A Singapore 7687

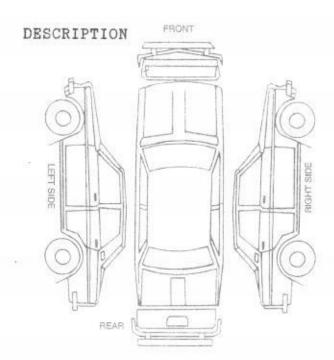
Date/Time: 18.02.2019 16:26 Page: 1

Team:	ARC Repair TP(CFSO)1	JOB CARD	Sales Order:	JC NO.: 305269746
STOMER		VARS	REGN NO.: SHC7191A	MILEAGE
VMS STOMER NO	7010070 383 SIN MING DRIVE	V	MAKE: HYUNDAI	FUEL EF
DRESS	Singapore SINGAPORE	575717	MODEL I-40	17.02.2019 18:30
— (R) (P)	65551188 (O)		YR OF MANU 14.07.2016	TARGET DATE
SCOUNT CAR	D NO.	B	CHASSIS CODE KMHLB41UMGU09	2409 COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 17.02.2019 NATURE: 3P 17.02.2019

LABOR CODE NTUC- Left From



		CUSTOMER'S SIGNATURE
	IX Exit Pass	
LARRY	Vehicle No.: SHC7191A	
Signature/Date	Name of Service Advisor	Date
tion	To be kept by Security Guard	
		LARRY SHC7191A Signature/Date Name of Service Advisor

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHC 7191A

YOTHC

DATE 18/2/2019 16:01

MAKE

MODEL

: HYUNDAI i40

Qty		Type	Unit Price	Amount
	Front Bumper Cover			\$ 544.50
	Front Bumper Sponge *			\$ 99.20
	Front Bumper Reinforcement			\$ 402.10
	Front Bumper Grille (LH)			\$ 41.60
	Front Bumper Bracket Top (LH)			\$ 22.40
	Front Bumper Bracket (LH)			\$ 24.60
	Headlamp (LH)			\$ 1,388.00
	Front Fonder (I H)			\$ 566.30
	Front Fender (LH)	- 1		\$ 175.90
				\$ 24.60
	From Fender Retainer	- 1		\$ 107.10
	Fit wheel Hub Cap,LH			3 107.10
	Front Fender Retainer Frt Wheel Hub Cap, LH SUB TOTAL LESS 20% DISCOUNTED TOTAL			\$ 3,396.30
	LESS 20%	- 1		\$ 679.26
	DISCOUNTED TOTAL			\$ 2,717.04
	DISCOUNTED TOTAL			5 2,/1/.04
	Front Fender Advertisement Logo (LH)			\$ 100.00 \$ 100.00
	Labour Charge			Las a
	Panel Beating			\$ 800.00
	Spray Painting Charge			\$ 60 . 900.00
	Wiring			\$ 20 30.00
	Tuff Kote			\$ 20,30.00 \$ 20,50.00
	Frt Wheel Alignment			\$ 43 × 80.00
	LKK Auto Cons			47
	the Repairer of TOTAL LABOUR		painting	\$ 1,860.00
	• To difulay dy nag	a cyclist d	ring resurvey	3 1,000.00
	ESTIMATE TOTAL	- neg	non lee hasis	\$ 4,677.04
	A CONTRACTOR OF THE PROPERTY O	1 14	No.	3 1,077101
	Ka hi 1 clay		E TOSE TO	
ny NG	Ka hi 1004 Ackgowlooged by 19/2/19 10 3 Synature: 3 My, Lish Repar pl	na paren		
	S 1/47,			
	After lagar per			
	This is an initial estimate based on a visual inspection of the a		icle. The final renai	r quantum will
	be prepared after the vehicle is surveyed by a motor Surveyor		THE PARTY OF THE PROPERTY OF THE PARTY OF	CONTRACTOR CONTRACTOR OF THE STATE OF THE ST

COMFORTDELGRO ENGINEERING

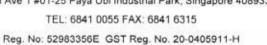
Our Job Ref No . 305269746 ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 21. Feb. 2019 FINALIZATION FORM LKK Fax: KALVIN Attn : Date of Accident: 17. Feb. 2019 Vehicle Reg No. : SHC7191A The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-SLX7907U NTUC The repair job shall bill to: 2. The finalized amount shall be: (a) Spare Parts after List discount (b) Labour Charges Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: \$2,800.00 Final Lumpsum Repair cost Estimated normal period for repairs: ______ 3 working days. 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you 4. within 7 working days We confirm the estimates and 5. Thank you for your assistance. finalized amount Signature: Signature : Name Name Tel : 6214 8316 Date : 6546 8156 Fax For Official Use Only Document Confirm By Attached Remarks Item Amount (Signature) Yes or No YES Rental Rate P/Day 2. Loss of Income Paid Survey Fees 4. LTA Search Fee Medical Fees (on behalf of driver, if applicable) 6 Overrun

Remarks:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933





NTL	IC INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref:	NS/INC1900323	38/K1td3s2	
3.653357		D UNION HOUSESINGAPORE	Date:	25-02-2019 INC4		
1.		Policy Particulars	:- THIR	D PARTY CLAIM		
	Insured Veh.	SLX 7907U	Veh. I	nspected	SHC 7191A	
	Policy No.	5099332685	Cover	age (\$)	0.00	
	Claim No.	MT/1032606-002	Exces	s (\$)	0.00	
	Assign From		Assig	n Date	19/02/2019	
2.		Vehicle Parti	culars &	& Condition		
	Make & Model	HYUNDAI I40	c.c		1685	
	Engine No.	HIDDEN	Year o	of Reg.	2016	
	Chassis No.	KMHLB41UMGU092409	Colou	r	YELLOW	
	Odometer	396340	Steeri	ng	IN ORDER	
	Brakes	IN ORDER	Modif	ication	STANDARD ALLOY RIM	
	General	FAIR				
3.		Conditi	ons of	Tyres		
		Size	Make		Balance	
	R/H Front Tyre	205/60R16	HANK	оок	7 mm	
	L/H Front Tyre	205/60R16	HANK	оок	7 mm	
	R/H Rear Tyre	205/60R16	HANK	оок	7 mm	
	L/H Rear Tyre	205/60R16	HANKO	оок	7 mm	
4.		Descripti	on of Da	amages		
	THE VEHICLE SU	STAINED DAMAGES AT THE N/S	FRONT	PORTION.		
	DAMAGES SEE D	ETAILS.				
5.	Property of	Genera	Inform	nation		
	Accident Date	17/02/2019	Inspec	ction Date	19/02/2019	
	Survey held at	COMFORTDELGRO ENGINEER	RING PT	E LTD		
		59 LOYANG DRIVE SINGAPORE 508969				
5a.		R	emarks			
		ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W				
5b.	the angles in the	Estimate	Days of	f Repair		
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		3 Working Days		



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 7191A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS		1	30.30
1	FRONT BUMPER COVER	DEFORMED	544.50	544.50
1	FRONT BUMPER SPONGE	SERVICEABLE	99.20	
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	402.10	
1	FRONT BUMPER GRILLE (LH)	CUT	41.60	41.60
1	FRONT BUMPER BRACKET TOP (LH)	CRACKED	22.40	22.40
1	FRONT BUMPER BRACKET (LH)	CRACKED	24.60	24.60
1	HEADLAMP (LH)	CRACKED	1,388.00	1,388.00
1	FRONT FENDER (LH)	DENTED	566.30	566.30
1	FRONT FENDER SHIELD (LH)	SERVICEABLE	175.90	93333433
1	FRONT FENDER RETAINER	SERVICEABLE	24.60	
1	FRT WHEEL HUB CAP, LH	GRAZED	107.10	107.10
1	FRONT BONNET (NPA)	TO REPAIR SEE LABOUR	5	
	LESS 20% DISCOUNT		-679.26	-538.90
			2,717.04	2,155.60
	SPECIAL NETT ITEMS			
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
	LABOUR		100.00	100.00
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF FRONT BONNET.		800.00	600.00
	SPRAY PAINTING CHARGE.		900.00	600.00
	WIRING.		30.00	20.00
	TUFF KOTE.		50.00	20.00
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	_
			1,860.00	1,240.00
	GRAND TOTAL		4,677.04	3,495.60

RECOMMENDED COST OF LUMP SUM REPAIRS	2,800.0
(TO ITS PRE-ACCIDENT CONDITION)	
(CONFIRMED)	

Report Ref No. NS/INC19003238/K1td3s2





Report Ref No. NS/INC19003238/K1td3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

L

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.