

2017/2018

ASS. REC. BY:

REF: es/AIG19003219/Krd3

Special Instruction:

Surveyor:

From (Person):

ASSIGNMENT (Office)

Kenneth

Arslan Syazairdin

of AIG

Date/Time: 11/2/19 @ 3:38pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MY/CS

To Inspect Vehicle No:

GBD 5458J

Insured:

SKS 538K

at Workshop m/s

Sung Lee Motor

Tel:

64331255

of

160 Sin Ming Drive #02-07

Policy No:

Claim No:

4240106267 SG

Sum Insured:

Excess:

Make of Veh:

D.O.A.

16/02/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:52am @ 20/2/19

Person Contacted:

Kwue Pin

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

GBD 5458J - CS/MSG17016744/Kyby 2

DOA: 17/8/17

SKS 538K - X

28/12

L/Lm @ 30502 email

4/3/19

LS \$3050 confirmed by email (Ref 3160-33, 519)

ASS. REC. BY:

REF:

AG/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

09 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

1 File pass to

RECEIVED 06 MAR 2019

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

5/3 - typist

Report Format :

merimen

Lump Sum / I.B.I. (\$) :

3050/-

Days Of Repair:

4

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS. \$

Fixtcs

Others

TOTAL

250

10

260

Veh No:

G.B.D 5958J

Yr Regn:

01, 15

Type: M.Car / M.Cycle / Bus / Van / ☒ Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Dyno

c.c

2982

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

210980

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTFA T 354/10K 204166

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

mic

195R 15x8

R:

Yoko

155R 12x8 (10)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

6

mm

Rear

R/Bal.

3

3

mm

L/Bal.

6

mm

L/Bal.

3

3

mm

D.O.A.

16/2/19

D.O.I.

20/2/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S M

The U/C / Chassis frame / Body Structure affected due to collision.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Feb 2019 Edit Reg		20 Feb 2019 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:			
Main Claimant:	TAN BROS GAS SUPPLY		
Vehicle Reg. No.:	GBD5958J	Date of Loss:	18/02/2019 12:00 - :59
Claim Type:	TP / 4240106267SG	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	SKS538K	Policy No. (Claimant):	
		Excess:	
Repairer:	Siong Lee Motor (HQ) Sin Ming Industrial Estate, Block 12 Sector B #01-73, 575656 Sin Ming - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 01/03/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (21/02/2019): **Request to upload TP GIA Report**
- AIG_SG (21/02/2019): **Conflicting D.O.A.**

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAUTO)

From: twinauto@singnet.com.sg
Sent: Monday, 4 March 2019 3:55 PM
To: Veron Chen (LKKAUTO)
Subject: GBD5958J - FINALIZATION

Hi Veron

GBD 5958 J (DOA: 16/02/2019)
We are accepted your offer amount @ \$3050.00/= / 4 days repair days.

Thanks & regards

Siong Lee Motor
Tel: 6457 0410
Fax: 6552 0692

- Pre repair inspection request - GBD5958J VS SKS538K (OI) DOA 16/02/2019

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Kaur, Baljit, Hor, Yinrul
Sent: 19/2/2019 3:38:30 PM
Attachments:  tmp5D43.tif

Hi,

Please refer to the enclosed request from **CHEONGHOH LAW CORPORATION**.

Claim no : 7653862987SG
Case Owner : CHIT YAN FOO

If you have any queries/concerns, please let us know.
Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.
Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Shared Services

Syazairdina.Azlan@aig.com | www.aig.sg

From: Cheonghoh Law [mailto:mail@cheonghoh.sg]
Sent: Tuesday, February 19, 2019 3:17 PM
To: Azlan, Syazairdina
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit; Hor, Yinrul
Subject: Re: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKS538K AND GBD5958J ON 16/02/2019

Dear Sirs,

We refer to the above matter and to your email of even date.

Our client hereby nominate Kenneth Kong of LKK Auto Consultants Pte Ltd named in paragraph 2 of your said email to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

Please be contact our client's workshop, Siong Lee Motor, 160 Sing Ming Drive #02-07 AutoCity Singapore 575722 for the survey of GBD 5958 J.

Contact Person : Mr Tan / Ms Kwee Pin
Telephone : 6453 1255

Kindly proceed to do the needful.

Thanks & regards
Catherine
CHEONGHOH LAW CORPORATION
Blk 53 Chin Swee Road #03-05
Singapore 160053
T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

On 19 Feb 2019, at 9:03 AM, Azlan, Syazairdina <Syazairdina.Azlan@aig.com> wrote:

<logo.jpeg>

<lock.gif>

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-02-26 09:03 +08 to read your message.
After that, open the attachment.

[More Info](#)

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<SecureMessageAtt.html>

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From: Syazairdina Azlan@aig.com

To: mail@cheonghoh.sg

Cc: Andy-SY.Fong@aig.com, Lee-

Ying.Chin@aig.com, NoorMariessa.AbuKassim@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, yokeshi.chan@aig.com, Baljit.Kaur

@aig.com, Yinrul.Hor@aig.com

Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKS538K AND GBD5958J ON 16/02/2019

Date: Tue, 19 Feb 2019 01:03:12 +0000

Without Prejudice

Your Reference : LCH.lg/SMSL-90162.19
Our Reference : 7653862987SG

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Shared Services

Syazairdina.Azlan@aig.com | www.aig.sg

From: Chin, Ann

Sent: Monday, February 18, 2019 5:08 PM

To: PRDSG.WORKLIST

Cc: Azlan, Syazairdina; Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Md Ishak, Mohd Imran; Ho, Choon-Poh; Tan, Lily (AIG); Quek, Joycelline-CH; Zhou, Aiping; Hor, Yinrul

Subject: #7653862987SG003#002,002#

Cheonghoh Law Corporation

(Incorporated with limited liability) Blk 53 Chin Swee Road #03-05 Singapore 160053
Co. Reg No. 201108070G Tel: 63378700 Fax: 63373700 E-mail: mail@cheonghoh.sg

In reply please quote our Reference Number

Our Ref: LCH.lg/SMSL-90182.19

18.02.19



BY FAX NO. 68357418 AND BY HAND
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-18
Singapore 079120

BY CERTIFICATE OF POSTING

Chua Geok Pua
17 Beach Road
#12-4708
Singapore 180017

BY CERTIFICATE OF POSTING

Dear Sirs

We are instructed by Tan Bros Gas Supply to notify you of a road traffic accident on 16.02.19 at about 12:20 pm at Chatsworth Road involving our client's vehicle registration number GBD 5958 J and vehicle registration number SKS 538 K driven by your insured driver/you/your driver at the material time. A copy of the Singapore accident statement filed is available.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

For the avoidance of doubt, our client will be claiming for compensation for loss of use/rental of a replacement vehicle in the instances enumerated in the State Courts Practice Direction Amendment No. 1 of 2016 paragraphs 7.1 and 7.2 of the Appendix C of the Pre-action Protocol for Non-Injury Motor Accident Cases which compensation is additional to any other claim for loss of use/rental of a replacement vehicle which our client may make against your insured and/or your insured's driver and or you/your driver.

Yours faithfully

Cheonghoh Law Corporation

encs:

This is a computer-generated document and requires no signature

cc: client (via e-mail/fax only) - GBD 5958 J

Vehicle Hub

Enquire Vehicle & Owner Information (Vehicle No. SKS538K As At 16 Feb 2019 / 12:20:00)**Law Firm Search Details****Search Reason:** Insurance claim in relation to traffic accident**Law Firm Case No.:** LCH.LG/SMSL-90162.19**Current Owner Details****Owner ID Type:** Singapore NRIC**Owner ID:** S0662300Z**Owner Name:** CHUA GEOK PUA**Registered Address Type:** HDB / HUDC**Registered Block/House No.:** 17**Registered Street Name:** BEACH ROAD**Registered Unit No.:** # 12 - 4709**Registered Building Name:** -**Registered Postal Code:** 190017**Current Vehicle Details****Vehicle No.:** SKS538K**Make Description/Model:** MAZDA / MAZDA3 4-DOOR SEDAN 1.5L SP6EAT**Insurance Company Name:** AIG ASIA PACIFIC INSURANCE PTE. LTD.



松 利 摩 哆
SIONG LEE MOTOR

Sin Ming AutoCity
160 Sin Ming Drive #02-07 Singapore 575722
Tel: 6457 0410, 6453 1255 Fax: 6552 0692

We specialise in repairing all kinds of vehicles and pre-inspection servicing.
We also undertake accident insurance claims for our customers.

19 February 2019

ATTN: MOTOR CLAIM DEPARTMENT

ATTN: TAN BROS GAS SUPPLY

H/P: 9105 5622

Dear Sirs / Madam,

Accident Claim for Vehicle No.GBD 5958 J, Involving Vehicle No.SKS 538 K.
Accident on 16 FEBRUARY 2019, AT CHATSWORTH ROAD.

With reference to the above vehicle. We hereby submit a list of parts required to be changed and append below the charges for changing and repairing ;

NO	PARTS REPLACEMENT	QTY	LIST PRICE
1	FRONT BUMPER <i>566-10</i>	1PC	\$ <i>Butler</i> 799.30
2	FRONT GRILLE	1PC	\$ <i>R</i> 450.10
3	HEADLAMP - RH	1PC	\$ <i>R</i> 633.30
4	FRONT CORNER FENDER - RH	1PC	\$ <i>R</i> 291.70
5	FRONT CORNER FENDER PROTECTOR - RH	1PC	\$ <i>R</i> 155.20
6	FRONT STEP BOARD GARNISH - RH <i>339-71</i>	1PC	\$ <i>Butler</i> 488.35
7	FRONT DOOR - RH <i>1450-50</i>	1PC	\$ <i>R</i> 1,587.80
8	FRONT DOOR HINGES - RH	2PCS	\$ <i>R</i> 341.36
9	FRONT DOOR RUBBER - RH <i>R</i>	1PC	\$ <i>50 R</i> 128.10
10	FRONT DOOR PILLAR - RH	1PC	\$ <i>R</i> 550.20
TOTAL LIST PRICE			\$ 5,425.41
LESS 20% <i>25%</i>			\$ (1,085.08)
TOTAL AMOUNT			\$ 4,340.33

NO	PARTS REPLACEMENT	QTY	SPECIAL NETT PRICE
1	FRONT DOOR BODY LETTERING - RH	1PC	\$ <i>R</i> <i>2pm</i> 30.00
2	FRONT DOOR COMPANY STICKER -RH		\$ <i>R</i> <i>8pm</i> 150.00
TOTAL SPECIAL NETT PRICE			\$ 180.00

LRK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Not witherw
L1Pm @ 3050h
Recovery After Paint
4 days

	LABOUR :		
2	LABOUR TO SPRAY PAINT	\$	800/ 800.00
3	LABOUR TO PANEL BEATING	\$	500/ 700.00
4	LABOUR TO FOCUS HEADLAMP	\$	20/ 40.00
9	LABOUR TO APPLY RUST-PROOFING ON REPAIRED AND REPLACED PARTS	\$	50/ 150.00
	TOTAL LABOUR	\$	1,690.00
	TOTAL AMOUNT	\$	6,210.33

THANK YOU

FROM:
SIONG LEE MOTOR
 Mr Tan Leng Huat

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG19003219/KVD3N2

Date: 07/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:
 Claimant: GBD5958J Insured Vehicle No: SKS538K
 Vehicle No: GBD5958J Nature of Claim: TP Claim No: 4240106267SG
 Date of Loss: 18/02/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBD5958J Engine No: 1KD2474370
 Make & Model: TOYOTA DYNA 150, 3.0 D (M) Chassis No: JTFAT35Y10K204166
 Reg. Date: 07/01/2015 (Man. Year: 2014) Odometer: 210980 km
 Colour: Blue
 Engine Capacity: 2982 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195R15X8 Rear Tyre Size: 155R12X8 (D)
 Front Left Side: Michelin 6 mm Rear Left Side: Yokohama 3/3 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Yokohama 3/3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,520.33	2,625.03	1,895.30	41.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,690.00	1,170.00	520.00	30.77
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,210.33	3,795.03	2,415.30	38.89
Approved Total (Overridden) (S\$)		3,050.00		
(S\$)	6,210.33	3,050.00	3,160.33	50.89
+ GST 7.00/7.00% (S\$)	434.72	213.50	221.22	50.89
Nett Amount (S\$)	6,645.05	3,263.50	3,381.55	50.89

INSPECTION

Date of Assignment: 19/02/2019

Date Inspected: 20/02/2019 Inspected At:

160 Sin Ming Drive#02-07
 Repairer: Siong Lee Motor (HQ)
 Sin Ming Industrial Estate, Block 12
 Sector B #01-73
 Singapore 575656

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

Adjuster Report

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled/Dented	799.30 FL	*566.10 FL
2	1		*FRONT GRILLE	Serviceable	450.10 FL	*- FL
3	1		*HEADLAMP-RH	Cut	633.30 FL	*633.30 FL
4	1		*FRONT CORNER FENDER-RH	Bent	291.70 FL	*291.70 FL
5	1		*FRONT CORNER FENDER PROTECTOR-RH	Serviceable	155.20 FL	*- FL
6	1		*FRONT STEP BOARD GARNISH-RH	Dented/Cut	488.35 FL	*339.71 FL
7	1		*FRONT DOOR-RH	Bent	1,587.80 FL	*1,450.50 FL
8	2		*FRONT DOOR HINGES-RH	Repair	341.36 FL	*- FL
9	1		*FRONT DOOR PILLAR-RH	Repair	550.20 FL	*- FL
10	1		*FRONT DOOR RUBBER-RH (50%)	Cut	102.48 FS	*64.05 FS
11	1		*FRONT DOOR BODY LETTERING-RH	Necessary	30.00 FS	*20.00 FS
12	1		*FRONT DOOR COMPANY STICKER-RH	Necessary	150.00 FS	*80.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,579.79	3,445.36
- List Item Discount on L Items 20.00/25.00% (\$\$)	1,059.46	820.33
Total Parts (\$\$)	4,520.33	2,625.03

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO SPRAY PAINT	New	800.00	600.00
2	LABOUR TO PANEL BEATING	New	700.00	500.00
3	LABOUR TO FOCUS HEADLAMP	New	40.00	20.00
4	LABOUR TO APPLY RUST-PROOFING ON REPAIRED AND REPLACED PARTS	New	150.00	50.00
Gross Labour Cost (S\$)			1,690.00	1,170.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >