

Asher Sng (LKKAuto)

From: ONG LI LI <lilong@lonpac.com>
Sent: Thursday, 29 August 2019 9:47 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Our Ref: 19/19/19/VC05/021426 Acciden involving YM 7683 T & GBA 440 J along Jalan Boon lay Way on 14.02.2019 . [External Confidential]

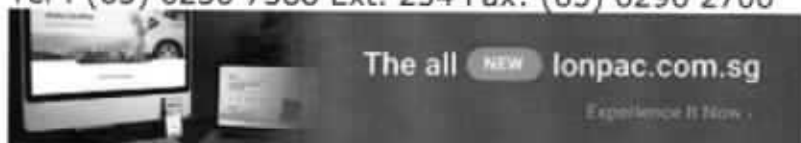
Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - Confidential

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 27 August, 2019 2:41 PM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: Our Ref: 19/19/19/VC05/021426 Acciden involving YM 7683 T & GBA 440 J along Jalan Boon lay Way on 14.02.2019 . [External Confidential]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 22.02.19 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **LEE KUAN HWA MOTOR SERVICE** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 10,763.00	\$ 5,250.00
2. Loss of Use (6days x \$150)	\$ 900.00	\$ 900.00 (6days x \$150)

3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,665.00	\$ 6,152.00

**6 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 22 February 2019 4:03 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Our Ref: 19/19/19/VC05/021426 Acciden involving YM 7683 T & GBA 440 J along Jalan Boon lay Way on 14.02.2019 . [External Confidential]

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Dear Shu Pei

Please see attached for our Insured's GIA report.

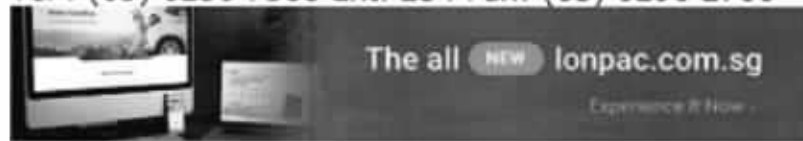
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 22 February, 2019 3:49 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Our Ref: 19/19/19/VC05/021426 Acciden involving YM 7683 T & GBA 440 J along Jalan Boon lay Way on 14.02.2019 . [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YM 7683T at M/s Lee Kuan Hwa Motor Service on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 20 February 2019 10:43 AM

To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 19/19/19/VC05/021426 Acciden involving YM 7683 T & GBA 440 J along Jalan Boon lay Way on 14.02.2019 . [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 20 February 2019 9:14 AM

To: Lee Kuan Hwa <kuanhwa@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com;
Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: Our Ref: 19/19/19/VC05/021426 Acciden involving YM 7683 T & GBA 440 J along Jalan Boon lay Way on 14.02.2019 . [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear Siew Chen

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Catherine/Nivitha

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Lee Kuan Hwa [<mailto:kuanhwa@singnet.com.sg>]

Sent: Wednesday, 20 February, 2019 9:09 AM

To: MT_Claim_SG

Cc: GERALD POH WEE BIN

Subject: Acciden involving YM 7683 T & GBA 440 J along Jalan Boon lay Way on 14.02.2019 .

Dear Gerald Poh,

Our vehicle: YM 7683 T

Attached the GIA report.

We refer to the above matter and please be informed that we are making T.P claim against your insured GBA 440 J.

Kindly create a T.P claim for this case

Please advise on the officer-In-Charge & Liability

Kindly arrange survey for this case

Thank you.

Best Regards,
Siew Chen
Lee Kuan Hwa Motor Service
39, Westwood Ave,
Singapore 729050.
Tel: 6269 9192 Fax: 6269 2239



This email has been checked for viruses by AVG antivirus software.
www.avg.com

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719
Workshop: 24, Sungei Kadut Street 4 Singapore 729050
Tel: 6269 9192, 6764 5002 Fax: 6269 2239 H/P: 9631 1712
Business Reg. No: 36463500B

Lonpac Insurance Bhd

100, Beach Road
#19-00 Shaw Tower
Singapore 189702

Date : 09.07.2019

Motor Claim Dept

Attn To : Ms Asher Sng (LKK)
Your Ref: GBA 440 J

Third Party Direct Settlement

Re: Accident involving YM 7683 T & GBA 440 J along Boon Lay Way on 14.02.2019.

We refer to the above accident which is due to the fault of your insured GBA 440 J,
we are now claiming against you/your insured for our client's losses as follow:

1	Cost of Repair	\$	5,250.00
2	Loss of Use for 6 Days @ \$150.00 per day (Based on benchmark)	\$	900.00
3	GIA Search fees	\$	2.00
Total		\$	6,152.00

Enclosed are the Repair bill and supporting documents.
We look forward to your reply.

Thank you very much.

Yours faithfully,

李光華 摩托燒焊

LEE KUAN HWA MOTOR SERVICE
39, Westwood Avenue, Singapore 648719
TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

LETTER OF AUTHORITY

To:

Dear Sirs

ACCIDENT INVOLVING VEHICLE NO. YM 7683T AND G8A 440J
AT LOCATION: along Boon Lay Way
ON ACCIDENT DATE 14/02/2019

I / We had gave you instructions to repair my / our vehicle no. YM 7683T which was damaged in the in the above accident.

In consideration that you have agreed to permit me / us to take delivery of my / our vehicle without any payment of the repair cost, I / We hereby authorize you and/or your solicitors as my/our representative to write, negotiate and settle the accident claim on my/our behalf against any party involved in the above mentioned accident.

I / We hereby undertake to co-operate with you and render you all the assistance (including having my/our vehicle re-inspected and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use to my/our vehicle. I / We further undertake to keep you informed at all times of any communication received from any party involved in the above mentioned accident.

In the event of my claim against any party involved in the abovementioned accident being unsuccessful for any reason whatsoever, I / We shall bear the repair / excess cost payable to Lee Kuan Hwa Motor Service either by cash / cheque or claim against my/our insurance policy.

I / We hereby authorize the payment of my/our claim to be made payable to my/our representative Lee Kuan Hwa Motor Service accordingly.

Yours faithfully,

Signature:

Name :

NRIC No:



Li Chengjiao

G2987147 M

**LONPAC INSURANCE BHD**

CLAIM NO : 19/19/19/VC05/021426
DATE : 04 SEPT 2019

DISCHARGE VOUCHER

I/We, MATSUSHITA GREATWALL CORPORATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner GBA 440J the sum of Singapore Dollars SIX THOUSAND ONE HUNDRED AND FIFTY TWO ONLY. (\$6,152.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, YM 7683T on 14/02/2019 along/at BOON LAY WAY.

I /We hereby agree to indemnify and keep indemnify (**LEGACY OFFICE SUPPLIES PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **LEE KUAN HWA MOTOR SERVICE**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

01/10/2019

Signature of vehicle owner/Date

01/10/2019

Name of vehicle owner/Date



LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719
Workshop: 24, Sungei Kadut Street 4 Singapore 729050
Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712
Business Reg. No: 36463500B

M/s: **MATSUSHITA GREATWALL CO PTE LTD**
4 SHENTON WAY
#17-01 SGX CENTE 11
SINGAPORE 068807

Date : 09.07.2019

Vehicle number : **YM 7683 T**
Make/Model : **Mitsubishi FE83BE0SRDEA**
Date of accident : **14.02.2019**
Claim Type : **TP CLAIM**

Final repair bill

To contract lump sum repair cost \$ 5,250.00

李光華摩托燒焊

LEE KUAN HWA MOTOR SERVICE

39, Westwood Avenue, Singapore 648719

TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-024438

Date of Request: 15/02/2019

Your Ref No: Online Purchase

Lee Kuan Hwa Motor Service
24 Sungei Kadut Street 4
Singapore 729050

Dear Sir/Madam,

Enquiry Date: 15/02/2019
Enquiry By: ADELINE LEE SU FANG
TP Vehicle No: GBA440J
Accident Date: 14/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque