

15/5/2010

INS. CASE OWNER

Stacey | CC 485M 3192, E p6352
/AXA1900

LKK:
IDAC:

Surveyor:

steve

DOI:

ASSIGNMENT
20/7/19

Date / Time :

20/7/19.

Registered in Merimen:

Pre-assign / CCU / FTE

SLW 5921X



Insured Vehicle No. :

9AD KHENHUA

Claim No. :

SAMOLEGO/99564

Name of Insured :

Policy No. :

VPA/P2090686

Insured Tel No. :

HP:

Make / Model :

HUMMER

Excess Sec II :SS

D.O.A :

19/7/19

Place of Accident :

ME TMS UY

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES NO : TP GIA REPORT: YES/NO

Insured Liability: % Final? Yes/No

SLW 1833Z

SLW 5921X

SLW 3931Z



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

01



INSRS:
WSP:
Tel:
Liability:
RMKS:

MOVA
TP



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SLW 5921X - X

SLW 3931Z - F

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

20/7/19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

11/7/19 - PR Form sent
22/7/19 - File -> SHU PET folder

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:	Post-Repair Photos:	Others:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:	Repair Cost:	SS	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:	Confirm by:	Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	SS	3049.50		Loss of Rental (LOR):	SS	693.00 (6 days) x \$116
Loss of Use (LOU):	SS	-		Loss of Income (LOI):	SS	-
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	<input type="checkbox"/> LOR + LOU <input type="checkbox"/>	<input type="checkbox"/> LOR + LOU <input type="checkbox"/>		GIA/LTA Search	SS	2.00
Medical:	SS	-		Disbursement:	SS	- (e.g. Tow/ Independent)
Legal Cost	SS	-		Total:	SS	3693.50
FINAL PAYMENT	Date/Time:	Confirm with:	Confirm by:	Payee 1:	SS	5693.50
Payee 2: (Strike if N.A.)	SS	Name 1:		Payee 3: (Strike if N.A.)	SS	

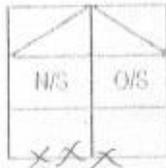
COPY SENT
20/7/19

Steve

REF:

ACCIDENT REPORT

Event: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV _____
 To inspect Vehicle No: _____
 at workshop no: _____
 at: _____
 Insured: _____
 Policy No: _____
 Claim No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rpt: Consistent? Yes or No
 GIA / PR Seen: Consistent? Yes or No
 Est. Repair: 4 days Res.: Yes or No
 20 % 3 Val.: Yes or No
 GA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT



Veh No: SKL 79312 Date: 13/01/2010
 Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or
 Make: Volkswagen Jetta C.C. 181595
 Colour: Silver A/C Insured / Std / NI / NA
 Sp Reading: 172712 Mileage: Insured / Std / NI / NA
 Eng No: _____
 C No: WVRWZZZIK2AU000759
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 225/45ZR17
 R: "
 BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or J
 Front: _____ Rear: _____
 R/Bal: 7 mm R/Bal: 7 mm
 L/Bal: 7 mm L/Bal: 7 mm
 D.O.A: 19/2/19 D.O.I: 20/2/19
 Survey held at: Mova (Bukit Merah)
 Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction
 MV - 19,000
 PV - 19235
 MV - 8765

US \$ 2850 (Real) \$ 1985 (57) 412

Date/Time: File Pass to? : Preli. Report
 : Final Report

Days Of Repair:
 Resurvey No. of Trip:

Survey Fee:
 Transportation:
) S + RS 54
) Hotel:
) Other:
) _____
 Total

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech. Inv (\$)
 Weekend (\$)

Report Format:
 Lump Sum / L.B. / C

MOVA Automotive Pte Ltd
Blk 1008, Bukit Merah Lane
3, #01-04/06/08. Singapore
159722

Claim Reference:
Assessment number: CK134097
Version: 1810
Date calculated: 02/19/2019 03:42 PM

Full Report
Registration: SKL7931Z
Printed: 19/02/2019 3:43 PM

Summary Information

Claim

Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	Tan SG	Currency:	SGD
Claim Reference:		Date of Incident:	2019-02-19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle

Manufacturer: VW
 Model: JETTA (162)
 Sub Model: BASE MODEL
 Model Sheet Number: 06 C1 01
 Registration: SKL7931Z
 VIN number:
 Odometer:

Model Specs

ULTRASONIC PARK SYS TWO COAT METALLIC PAINTING OFF VEHICLE

Labour

Code	Description	Time Base 10 WU/h	Price = 45.00 SGD/h	
			WU	Price SGD
66 76 19 50	R + R L/R WHEELHOUSE SHELL (WHEEL REMOVED)		2.0	9.00
66 76 19 50	R + R R/R WHEELHOUSE SHELL (WHEEL REMOVED)		2.0	9.00
55 90 19 50	R + R BOOT LID (BOOT LID TRIM REMOVED) INCLUDES: ADJUST BOOT LID		5.0	22.50
55 90 55 50	RENEW BOOTLID (BOOTLID REMOVED) INCLUDES: R + R ALL PARTS		5.0	22.50
55 91 20 50)	R + R BOTH BOOTLID HINGES (BOOTLID REMOVED)		4.0	18.00
70 87 19 00	R + R BOOTLID TRIM		2.0	9.00
53 82 19 50	R + R REAR BUMPER CARRIER		2.0	9.00
63 69 19 00	R + R REAR BUMPER COVER (TAILLAMPS REMOVED)		3.0	13.50
63 69 55 53	RENEW REAR BUMPER COVER (REMOVED)		3.0	13.50

MOVA Automotive Pte Ltd
Blk 1008, Bukit Merah Lane
3, #01-04/06/08. Singapore
159722

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Full Report
 Registration: SKL7931Z
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Code	Description	WU	Price SGD
	INCLUDES: R + R PARKING AID SENSORS		
NO NUMBER	R + R REAR CARRIER (REAR BUMPER COVER REMOVED)	2.0	9.00
55 55 19 ZAX	R + R REAR LOWER LOCK (LOCK CARRIER COVER REMOVED)	1.0	4.50
70 30 19 50	R + R LUGGAGE BOOT COVER	1.0	4.50
94 31 20 00	R + R BOTH TAIL LAMPS	3.0	13.50
72 49 19 00	R + R REAR SEAT CUSHION	2.0	9.00
NO NUMBER	R + R LEFT REAR WHEEL HOUSE TRIM	1.0	4.50
NO NUMBER	R + R RIGHT REAR WHEEL HOUSE TRIM	1.0	4.50
44 05 19 00	R + R REAR WHEEL (WHEELS)	2.0	9.00
2711	REAR PANEL REPAIR ?	35.0*	157.50
Labour Cost		Hrs	WU
Panel / Mechanical Labour		7.60	76.0
Total of Labour			342.00

Paint

Paint Work		Time Basis 10WU/h	
Code	Description - TWO COAT METALLIC	WU	Price SGD
63 69 61 50	REAR BUMPER NEW PART PAINT S1	13.0	58.50
91 75 61 60	R/OUT ULTRASONIC SEN NEW PART PAINT S1	1.0	4.50
91 75 61 60	L/INN ULTRASONIC SEN NEW PART PAINT S1	1.0	4.50
55 90 61 50	BOOTLID/TAILGATE NEW PART PAINT S1	13.0	58.50
53 05 79 03	REAR PANEL REPAIR PAINT S3	13.0	58.50
53 55 79 04	L/R SIDE PANEL REPAIR PAINT S4	19.0	85.50
53 55 79 04	R/R SIDE PANEL REPAIR PAINT S4	19.0	85.50
91 75 61 52)	ADD/TIME FOR ONE MAIN WORK NEW PART PAINTING S1 FOR PARKING AID SENSOR	4.0	18.00
51 01 71 33	PAINTING PREPARATION WORK STAGE S3 METAL, PLASTIC S3 (PART/ S FITTED)	19.0	85.50
51 01 71 93	PREPARATION FOR PAINT (PLASTIC PARTS) (ASSEMBLY OPERATION)	2.0	9.00
Total Paint		Hrs 10.40	WU 104.0
			Price SGD 468.00

Spare Parts

MOVA Automotive Pte Ltd
Blk 1008, Bukit Merah Lane
3, #01-04/06/08. Singapore
159722

Steve (LKK) 8322 8813 SteveChen@lkkauto.com
 20/3/19 2pm
 with projudice
 L/S
 4 days
 Resy Ak Png

Claim Reference:
 Assessment number: CK134097
 Version: 1810
 Date calculated: 02/19/2019 03:42 PM

Full Report
 Registration: SKL7931Z
 Printed: 19/02/2019 3:43 PM

Code	Description	Part Number	Supplier	prices as at 2015-06-01	Price SGD
2583	REAR BUMPER	5C6 807 421 / 00	GRU		560.00
2607	REAR BUMPER SPOILER	5C6 807 433 / 00			340.00
2609	RR BUMPER FILLING	5C6 807 251		nm	90.00X
2617	L/R BUMPER GUIDE	5C6 807 393 B		BR	60.00
2618	R/R BUMPER GUIDE	5C6 807 394 B		BR	60.00
2619	L/R OUT BUMPER BRKT	5C6 813 745		BR	45.00
2620	R/R OUT BUMPER BRKT	5C6 813 745		BR	45.00
2640	REAR BUMPER SUPPORT	5C6 807 305		DP	290.00
2645	RR BUMPER MOULDING	5C6 807 863		BR	160.00
2782	R/OUT ULTRASONIC SEN	1S0 919 275 C / NEC	GRU		250.00
2783	L/INN ULTRASONIC SEN	1S0 919 275 C / NEC	GRU		250.00
2787	L/R OUT SENSOR BRKT	5C6 919 491 X			0.00
2788	R/R OUT SENSOR BRKT	5C6 919 491 X			0.00
2789	L/R INN SENSOR BRKT	5C6 919 492 X			0.00
2790	R/R INN SENSOR BRKT	5C6 919 492 X			0.00
2931	BOOTLID/TAILGATE	5C6 827 025 A XR			850.00
2953	L/BOOTLID HINGE	5C6 827 301 B X			90.00
2954	R/BOOTLID HINGE	5C6 827 302 X			90.00
2979	REAR BADGE -VW-	5C6 853 630 E / nec	ULM		65.00
3284	R/R INNER LAMP	5C6 945 094 A X			140.00
3417	L/R REFLECTOR	5C6 945 105 A X			38.00
3418	R/R REFLECTOR	5C6 945 106 A X			38.00
f: OEM Parts	Savings				0.00
n: Non-OEM Parts	Subtotal				3,461.00
u: Used parts	Addition(+15.00%)				519.15
	Total				3,980.15

Extras

Code	Description	Price SGD
1000	NO PLATE NO PLATE / CUT	35 45.00*
	Total Extras	45.00

MOVA Automotive Pte Ltd
Blk 1008, Bukit Merah Lane
3, #01-04/06/08. Singapore
159722

Claim Reference:
Assessment number: CK134097
Version: 1810
Date calculated: 02/19/2019 03:42 PM

Full Report
Registration: SKL7931Z
Printed: 19/02/2019 3:43 PM

Final Calculation

	SGD	SGD
Parts	3,461.00	
Addition(+15.00%)	519.15	
Total Parts		3,980.15
Labour Time Base 10 WU/h		
Total 76.0 WU X 45.00 SGD/h	342.00	
Total of Labour		342.00
Total Of Extras		45.00
Paint Work Time Base 10 WU/h		
Labour Cost 104.0 WU X 45.00 SGD/h	468.00	
Total Paint Including Material		468.00
Repair Cost Excludes GST		4,835.15
GST (+7.0%)		338.46
Repair Cost Included GST		5,173.61

612 201

513 400

5,150.15

Comments

- * - USER SUPPLIED DATA
- NN - NO MANUFACTURERS CODE EXISTS
-) - WU PARTIAL INCL IN OTHER POSITIONS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

MOVA Automotive Pte Ltd
Blk 1008, Bukit Merah Lane
3, #01-04/06/08. Singapore
159722

Claim Reference:
 Assessment number: CK134097
 Version: 1810
 Date calculated: 03/04/2019 10:38 AM

Full Report
 Registration: SKL7931Z
 Printed: 04/03/2019 10:38 AM

Summary Information

Claim			
Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	Tan SG	Currency:	SGD
Claim Reference:		Date of Incident:	2019-02-19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle
 Manufacturer: VW
 Model: JETTA (162)
 Sub Model: BASE MODEL
 Model Sheet Number: 06 C1 01
 Registration: SKL7931Z
 VIN number:
 Odometer:
Model Specs
 ULTRASONIC PARK SYS TWO COAT METALLIC PAINTING OFF VEHICLE

Labour

Code	Description	Time Base 10 WU/h	Price = 45.00 SGD/h	
			WU	Price SGD
66 76 19 50	R + R L/R WHEELHOUSE SHELL (WHEEL REMOVED)		2.0	9.00
66 76 19 50	R + R R/R WHEELHOUSE SHELL (WHEEL REMOVED)		2.0	9.00
94 31 20 10	R + R BOTH INNER TAILLAMPS		3.0	13.50
55 87 19 50	R + R REAR UPPER LOCK (TAILGATE TRIM REMOVED)		1.0	4.50
NO NUMBER	RENEW BADGE		2.0	9.00
55 57 19 50	R + R REAR LOCK CONTROL (TAILGATE TRIM REMOVED)		1.0	4.50
70 87 19 00	R + R BOOTLID TRIM		2.0	9.00
55 82 19 50	R + R LOCKING		2.0	9.00
53 82 19 50	R + R REAR BUMPER CARRIER		2.0	9.00
70 39 19 00	R + R REAR LOCK CARRIER COVER		2.0	9.00
94 29 19 00	R + R R/NUMBER PLATE LAMP		2.0	9.00
63 69 19 00	R + R REAR BUMPER COVER (TAILLAMPS REMOVED)		3.0	13.50

MOVA Automotive Pte Ltd
Blk 1008, Bukit Merah Lane
3, #01-04/06/08. Singapore
159722

Claim Reference:
 Assessment number: CK134097
 Version: 1810
 Date calculated: 03/04/2019 10:38 AM

Full Report
 Registration: SKL79312
 Printed: 04/03/2019 10:38 AM

Code	Description	WU	Price SGD
63 69 55 53	RENEW REAR BUMPER COVER (REMOVED)	3.0	13.50
NO NUMBER	INCLUDES: R + R PARKING AID SENSORS		
55 55 19 ZAX	R + R REAR CARRIER (REAR BUMPER COVER REMOVED)	2.0	9.00
94 31 20 00	R + R REAR LOWER LOCK (LOCK CARRIER COVER REMOVED)	1.0	4.50
NO NUMBER	R + R BOTH TAIL LAMPS	3.0	13.50
44 05 19 00	R + R REAR COWL PANEL	1.0	4.50
2711	R + R REAR WHEEL (WHEELS)	2.0	9.00
2931	REAR PANEL REPAIR	20 / 35.0*	157.50
3571	BOOTLID/TAILGATE REPAIR	10 / 40.0*	180.00
	L/R REARLAMP SUPP REPAIR	X 25.0*	112.50
Labour Cost		Hrs	WU
Panel / Mechanical Labour		13.60	136.0
Total of Labour			612.00

Paint

Code	Description - TWO COAT METALLIC	WU	Price SGD
Paint Work			
Time Basis 10WU/h			
63 69 61 50	REAR BUMPER NEW PART PAINT S1	13.0	58.50
91 75 61 60	R/OUT ULTRASONIC SEN NEW PART PAINT S1	1.0	4.50
91 75 61 60	L/INN ULTRASONIC SEN NEW PART PAINT S1	1.0	4.50
53 05 79 03	REAR PANEL REPAIR PAINT S3	13.0	58.50
53 10 79 03	L/R REARLAMP SUPP REPAIR PAINT S3	4.0	18.00
55 90 79 54	BOOTLID/TAILGATE REPAIR PAINT S4	19.0	85.50
53 55 79 04	L/R SIDE PANEL REPAIR PAINT S4	19.0	85.50
53 55 79 04	R/R SIDE PANEL REPAIR PAINT S4	19.0	85.50
91 75 61 52)	ADD/TIME FOR ONE MAIN WORK NEW PART PAINTING S1 FOR PARKING AID SENSOR	4.0	18.00
51 01 71 33	PAINTING PREPARATION WORK STAGE S3 METAL, PLASTIC S3 (PART/S FITTED)	19.0	85.50
51 01 71 93	PREPARATION FOR PAINT (PLASTIC PARTS) (ASSEMBLY OPERATION)	2.0	9.00

MOVA Automotive Pte Ltd
Blk 1008, Bukit Merah Lane
3, #01-04/06/08. Singapore
159722

Claim Reference:
 Assessment number: CK134097
 Version: 1810
 Date calculated: 03/04/2019 10:38 AM

Full Report
 Registration: SKL7931Z
 Printed: 04/03/2019 10:38 AM

Total Paint

Hrs 11.40 WU 114.0 Price SGD 513.00

Spare Parts

Code	Description	Part Number	Supplier	prices as at 2015-06-01 Price SGD
2583	REAR BUMPER	5C6 807 421 / <i>OD</i>		560.00
		GRU		
2607	REAR BUMPER SPOILER	5C6 807 433 / <i>OD</i>		340.00
2619	L/R OUT BUMPER BRKT	5C6 813 745 / <i>BR</i>		45.00
2620	R/R OUT BUMPER BRKT	5C6 813 745 / <i>BR</i>		45.00
2621	L/R UPP BUMPER SUPP	5C6 807 393 A / <i>BR</i>		60.00
2622	R/R UPP BUMPER SUPP	5C6 807 394 A / <i>BR</i>		60.00
2640	REAR BUMPER SUPPORT	5C6 807 305 / <i>OD</i>		290.00
2645	RR BUMPER MOULDING	5C6 807 863 <i>NEW</i> / <i>BR</i>		160.00
2782	R/OUT ULTRASONIC SEN	1S0 919 275 C / <i>BR</i>		250.00
		GRU		
2783	L/INN ULTRASONIC SEN	1S0 919 275 C / <i>BR</i>		250.00
		GRU		
2787	L/R OUT SENSOR BRKT	5C6 919 491 X <i>NN</i>		0.00
2788	R/R OUT SENSOR BRKT	5C6 919 491 X <i>NN</i>		0.00
2789	L/R INN SENSOR BRKT	5C6 919 492 X <i>NN</i>		0.00
2790	R/R INN SENSOR BRKT	5C6 919 492 X <i>NN</i>		0.00
2979	REAR BADGE -VW-	5C6 853 630 E / <i>NEC</i>		65.00
		ULM		
f: OEM Parts	Savings			0.00
n: Non-OEM Parts	Subtotal			2,125.00
u: Used parts	Addition(+15.00%)			318.75
	Total			2,443.75

Extras

Code	Description	Price SGD
1000	NO PLATE NO PLATE <i>cut</i>	35/45.00*
	Total Extras	45.00

MOVA Automotive Pte Ltd
Blk 1008, Bukit Merah Lane
3, #01-04/06/08. Singapore
159722

Claim Reference:
 Assessment number: CK134097
 Version: 1810
 Date calculated: 03/04/2019 10:38 AM

Full Report
 Registration: SKL79312
 Printed: 04/03/2019 10:38 AM

Final Calculation

	SGD	SGD
Parts	2,125.00	
Addition(+15.00%)	318.75	
Total Parts		2,443.75
Labour Time Base 10 WU/h		
Total 136.0 WU X 45.00 SGD/h	612.00	
Total of Labour		612.00
Total Of Extras		45.00
Paint Work Time Base 10 WU/h		
Labour Cost 114.0 WU X 45.00 SGD/h	513.00	
Total Paint Including Material		513.00
Repair Cost Excludes GST		3,613.75
GST (+7.0%)		252.96
Repair Cost Included GST		3,866.71

Comments

- * - USER SUPPLIED DATA
- NN - NO MANUFACTURERS CODE EXISTS
-) - WU PARTIAL INCL IN OTHER POSITIONS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Wednesday, 20 February 2019 10:24 AM
To: assignments
Cc: Admin A
Subject: FW: TP CLAIMS - SKL7931Z AGAINST SLW5921X DOA 19/02/2019 AT AYE NEAR BUONA VISTA EXIT TOWARDS CITY
Attachments: RPT.PDF; EST.pdf

SMARTCLAIM NEW CASE*

Kindly arrange.TQ

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nitha <nitha@mova.com.sg>
Sent: Tuesday, 19 February 2019 4:17 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: 'Enny' <enny@mova.com.sg>; tanyw@mova.com.sg
Subject: TP CLAIMS - SKL7931Z AGAINST SLW5921X DOA 19/02/2019 AT AYE NEAR BUONA VISTA EXIT TOWARDS CITY

Dear All,

REF : SLW5921X

Kindly assist to arrange survey on 20/02/2019 at Bukit Merah and revert officer in charge for the above mention case.

Thank you.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

11.47am @ 20/2/19
vehicle in
person @ Nitha
survey



⏪ Service Request Details

Claim
S9M01EGO

Reference
None ✎

Loss Date
February 19, 2019

Request Date
February 20, 2019

Due Date
February 27, 2019

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

MOV

Actions

Next Step
Agree to perform service

Vehicle Information

Incident Vehicle Registration #
SKL7931Z

Make
TPVD VOLKSWAGEN

Model
JETTA 1.6L AT 1K23E5 SA

Service Address

GAO ZHENHUA
BLK 653B JURONG WEST STREET 61, #06-440, 642653, Singapore
60000000
zhenhua_no1@yahoo.com.sg

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message



<MANDATE IA> - S9M01EGO [ACCIDENT INVOLVING SLW 5921X(OI) / SKL 7931Z(TP) / OTHERS ON 19/02/2019]

Type

📌 Question

Message

Liability: 100%. 3 vehicles chain collision. Insured was 2nd car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,416.95(if claim LOU) -\$ 3,698.95(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 03 April 2019

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 03/04/2019

Survey Details:

Date of loss	19.02.2019
Date of appointment	20.02.2019
Date of survey	20.02.2019
Location of survey	MOVA AUTOMOTIVE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKL 7931Z
Make and Model	Volkswagen Jetta (1595cc)
Date of registration	05.12.2017
Excess	13.01.2010
Market Value/ Book Value	\$ 19,000.00 (est)
Parf/COE Rebate	\$ 10,235.00 (est)
Nett Value/ ERV	\$ 8,765.00 (est)

Repair details:

Initial Estimate	\$ 4,835.15
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,488.75
Check items (estimate)	NIL
Labour	\$ 1,125.00
Supplementary	NIL
Total	\$ 3,613.75
Lump Sum(if applicable)	\$ 2,850.00

Number of days for repair	<u>4</u>
---------------------------	----------



Remarks:

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 3,049.50	\$ 3,049.50
Loss of use (6days x \$60.00)	\$ 360.00	NIL
Loss of rental (6days x \$100.00)(w/GST)	NIL	\$ 642.00
Loss of income	NIL	NIL
LTA/GIA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 3,416.95	\$ 3,698.95

Hsiao Tong (LKKAuto)

From: Suann <suann@moval.com.sg>
Sent: Tuesday, 30 April 2019 5:16 PM
To: Hsiao Tong (LKKAuto); Admin A
Subject: SKL7931Z & SLW5921X on 19/2/19
Attachments: LOD.pdf; PERF INV.pdf; RA.pdf; GIA SEARCH.pdf; ATA.pdf

Dear sir / mdm

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

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Hsiao Tong (LKKAuto)

From: Suann <suann@moval.com.sg>
Sent: Friday, 3 May 2019 5:56 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: SKL7931Z & SLW5921X on 19/2/19 *LKK Ref: CC4/ASM19003192/Epb3

Dear Hsiao Tong

Please compromise loss of rental \$642.00, total sum \$3693.50.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 1 May 2019 15:45
To: Suann
Cc: Admin A
Subject: RE: SKL7931Z & SLW5921X on 19/2/19 *LKK Ref: CC4/ASM19003192/Epb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,049.50
2. Loss of Rental(5days x \$100.00)(w/GST)	\$ 535.00
3. LTA/ GIA Search Fee	\$ 2.00
Total	\$ 3,586.50

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 1 May 2019 3:45 PM
To: Suann
Cc: Admin A
Subject: RE: SKL7931Z & SLW5921X on 19/2/19 *LKK Ref: CC4/ASM19003192/Epb3

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,049.50
2. Loss of Rental(5days x \$100.00)(w/GST)	\$ 535.00
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Total	\$ 3,586.50

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@mova.com.sg>
Sent: Tuesday, 30 April 2019 5:16 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: SKL7931Z & SLW5921X on 19/2/19

Dear sir / mdm

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel: (65) 6476 3333
 Fax: (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 Block 1008,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722

Tel: (65) 6272 3892
 Fax: (65) 6270 8314

Co. Reg. 198904033G
 GST Reg. M2-0088864-2

Performa Invoice

13/04/2019

AXA INSURANCE PTE LTD
8 SHENTON WAY
AXA TOWER #27-01
SINGAPORE 068811

Attention :- XA009

Page # :- 1
 Veh # :- SKL7931Z
 Veh Model :- VOLKSWAGEN JETTA 1.6L
 Performa# :- CK508167
 Claim # :- T230219
 ACC. Date :- 19/02/19
 Terms :- C.O.D Days
 Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
SPECIAL NET ITEMS :				
	COST OF REPAIR			2,850.00
	SPECIAL NET TOTAL S\$			2,850.00

E. & O.E

NON-TAX AMOUNT S	
AMOUNT S\$	2,850.00
GST @ 7 %	199.50
AMOUNT DUE S\$	3,049.50

Customer's Signature/Co. Stamp  MOVA AUTOMOTIVE PTE LTD



Automotive Pte Ltd

Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: **(65) 6476 3333**
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 1008,
Kilang Merah Lane 3,
Singapore 159722
Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Our Ref : SKL7931Z / T230219
Your Ref : TO BE ADVISED

Date : 30 April 2019

AXA INSURANCE PTE LTD
8 Shenton Way
#27-01
Singapore 068811.

VIA EMAIL
WITHOUT PREJUDICE

Attn: Motor Claims Department

Dear Sir/Mdm

ACCIDENT INVOLVING: SKL7931Z & SLW5921X

DATE OF ACCIDENT: 19 FEBRUARY 2019

ALONG: AYE NEAR BOUNA VISTA EXIT TOWARDS CITY

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 3,049.50
Loss of Use (\$_x _days)	\$
Loss of Rental (\$ <u>180.00</u> x <u>07</u> days) + 7% GST	\$ 1,348.20
Loss of Income (\$_x _days)	\$
Taxi Fees / E-License / Others	\$
LTA /GIA Search	\$ 2.00
Medical Fees	\$
Towing Fees	\$
Grand Total	\$ 4,399.70

Car date in: 19/02/2019 Car date out: 26/02/2019

Authorized Repair Days: 04 (TP/OD/WS/Recovery-of-Incidental-Costs)

Please pay the amount of **S\$ 4,399.70** in favor of **MOVA AUTOMOTIVE PTE LTD**.

If you have any enquiries, please call Ms Suann @ 62723892 or email suann@moval.com.sg

Yours faithfully,
MOVA AUTOMOTIVE PTE LTD
For Claims Manager

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLW 5921X (Insd veh)	Model:	VOLKSWAGEN JETTA
	SKL 7931Z (TP veh)		
Date of Accident:	19/02/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,510.66
Final Repair Cost	:	\$	3,049.50
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	642.00 6 days
LTA / GIA Search Fee	:	\$	2.00

Others: : \$

: \$

Final Settlement Sum : \$ 3,693.50

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: 28

BOLA Liability: 100_____(%) Assessed Liability (*): 0_____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	MOVA AUTOMOTIVE PTE LTD	: \$ 3,693.50

NUR SHAQILAH BTE ABDOL
WAHAB

31/05/2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM19003192/Epb3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: STACEY NG		Date : 31-05-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLW 5921X	Veh. Inspected	SKL 7931Z
Policy No.	VPA/P2090686	Coverage (\$)	0.00
Claim No.	S9M01EGO	Excess (\$)	0.00
Assign From	STACEY NG	Assign Date	20/02/2019
2. Vehicle Particulars & Condition			
Make & Model	VOLKSWAGEN JETTA	c.c	1595
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WVWZZZ1KZAU000759	Colour	SILVER
Odometer	172712	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/45ZR17	DUNLOP	7 mm
L/H Front Tyre	225/45ZR17	DUNLOP	7 mm
R/H Rear Tyre	225/45ZR17	DUNLOP	7 mm
L/H Rear Tyre	225/45ZR17	DUNLOP	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	19/02/2019	Inspection Date	20/02/2019
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKL 7931Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER (WCP) (CONSISTENT)	DENTED	560.00	560.00
1	REAR BUMPER SPOILER (WCP) (CONSISTENT)	DENTED	340.00	340.00
1	RR BUMPER FILLING (WCP) (CONSISTENT)	NOT NECESSARY	90.00	-
1	L/R BUMPER GUIDE (WCP) (CONSISTENT)	BROKEN	60.00	60.00
1	R/R BUMPER GUIDE (WCP) (CONSISTENT)	BROKEN	60.00	60.00
1	L/R OUT BUMPER BRKT (WCP) (CONSISTENT)	BROKEN	45.00	45.00
1	R/R OUT BUMPER BRKT (WCP) (CONSISTENT)	BROKEN	45.00	45.00
1	REAR BUMPER SUPPORT (WCP) (CONSISTENT)	DENTED	290.00	290.00
1	RR BUMPER MOULDING (WCP) (CONSISTENT)	BROKEN	160.00	160.00
1	R/OUT ULTRASONIC SEN (WCP) (CONSISTENT)	NECESSARY	250.00	250.00
1	L/INN ULTRASONIC SEN (WCP) (CONSISTENT)	NECESSARY	250.00	250.00
1	L/R OUT SENSOR BRKT (NPA) (WCP) (CONSISTENT)	NOT NECESSARY	-	-
1	R/R OUT SENSOR BRKT (NPA) (WCP) (CONSISTENT)	NOT NECESSARY	-	-
1	L/R INN SENSOR BRKT (NPA) (WCP) (CONSISTENT)	NOT NECESSARY	-	-
1	R/R INN SENSOR BRKT (NPA) (WCP) (CONSISTENT)	NOT NECESSARY	-	-
1	BOOTLID / TAILGATE (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	850.00	-
1	L/BOOTLID HINGE (WCP) (CONSISTENT)	NOT NECESSARY	90.00	-
1	R/BOOTLID HINGE (WCP) (CONSISTENT)	NOT NECESSARY	90.00	-
1	REAR BADGE -VW- (WCP) (CONSISTENT)	NECESSARY	65.00	65.00
1	R/R INNER LAMP (WCP) (CONSISTENT)	NOT NECESSARY	140.00	-
1	L/R REFLECTOR (WCP) (CONSISTENT)	NOT NECESSARY	38.00	-
1	R/R REFLECTOR (WCP) (CONSISTENT)	NOT NECESSARY	38.00	-
	COST PLUS 15%		519.15	318.75
			3,980.15	2,443.75
<u>SPECIAL NETT ITEMS</u>				
1	NO PLATE NO PLATE (SN) (CONSISTENT)	CUT	45.00	35.00
			45.00	35.00
<u>LABOUR</u>				
	TOTAL LABOUR. INCLUSIVE OF THE REPAIR OF BOOTLID / TAILGATE.		612.00	612.00

Report Ref No. CC4/ASM19003192/Epb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TOTAL PAINT INCLUDING MATERIAL.		513.00	513.00
			1,125.00	1,125.00
	GRAND TOTAL		5,150.15	3,603.75
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,850.00

Report Ref No. CC4/ASM19003192/Epb3s2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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