Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 11 December 2020 10:11 AM

To: 'jasminetan'; 'Wai Yin Ng'

Cc: 'Claims'

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3

[ACCIDENT INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Attachments: DS FORM_SHD487M.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **documents** enclosed and return together with your client's authorization to act to us (LKK) for our necessary action.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 / 6271 0196 | email: <u>chewht@lkkauto.com</u> | fax: 6271-8802 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: jasminetan < jasminetan@transcab.com.sg>

Sent: Monday, 7 December 2020 4:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: 'Claims' <claims@transcab.com.sg>

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT INVOLVING XD

9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you.

Regards Jasmine Tan From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 3 November 2020 4:16 PM **To:** Wai Yin Ng <<u>waiyin.ng@transcab.com.sg</u>>

Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>

Subject: Re: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT INVOLVING XD

9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to improve our offer at a global sum of \$30K(all-in) as full and final.

Please confirm acceptance.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <<u>waiyin.ng@transcab.com.sg</u>>
Sent: Thursday, 22 October 2020 5:19 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Jasmine Tan <<u>jasminetan@transcab.com.sg</u>>; Claims <<u>claims@transcab.com.sg</u>>

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT INVOLVING XD

9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without prejudice

Dear Hsiao Tong

For a quick amicable settlement, we are prepared to settle our claims as follow:-

Cost of Repair: \$31,030.00 (after GST)

Loss of Rental: \$1,861.38 (\$103.41 x 18 days)

Loss of Income: \$900.00 (18 days)

LTA Search Fee: \$7.49

Total \$33,798.87

Please proceed to send us the DV.

Thank You Best Regards, *Ng Wai Yin*

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 22 October, 2020 5:04 PM **To:** Wai Yin Ng waiyin.ng@transcab.com.sg>

Cc: Jasmine Tan <<u>jasminetan@transcab.com.sg</u>>; Claims <<u>claims@transcab.com.sg</u>>

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT

INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to revise offer as follows: -

1. Cost of Repair (w/GST)	\$	26,750.00
2. Loss of Rental (16days x \$103.41)	\$	1,654.56
3. Loss of Income (16days x \$50.00)	\$	800.00
4. LTA/GIA Search Fee	\$	7.45
Total	\$ 29,212.01	

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

 $\textbf{Hsiao Tong, Chew (Ms)} \mid \texttt{Case Handler}$

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng < <u>waiyin.ng@transcab.com.sg</u>>
Sent: Wednesday, 14 October 2020 1:24 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Jasmine Tan < jasminetan@transcab.com.sg>; Claims < claims@transcab.com.sg>

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT

INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without prejudice

Dear Hsiao Tong

For a quick amicable settlement, we are prepared to settle our claims as follow:-

Cost of Repair: \$31,030.00 (after GST)

Loss of Rental: \$1964.79 (\$103.41 x 19 days)

Loss of Income: \$950.00 (19 days)

LTA Search Fee: \$7.49

Total \$33,952.28

Please proceed to send us the DV.

Thank You Best Regards, *Ng Wai Yin*

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111 Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 14 October, 2020 8:53 AM **To:** Wai Yin Ng waiyin.ng@transcab.com.sg

Cc: Jasmine Tan < <u>jasminetan@transcab.com.sg</u>>; Claims < <u>claims@transcab.com.sg</u>>

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT

INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to revise offer as follows: -

	Total	\$ 2	25,753.89
4. LTA/GIA Search Fee		\$	7.45
3. Loss of Income (14days x \$50.00)		\$	700.00
2. Loss of Rental (14days x \$103.41)		\$	1,447.74
1. Cost of Repair (w/GST)		\$ 2	23,598.70

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 / 6271 0196 | email: <u>chewht@lkkauto.com</u> | fax: 6271-8802

 $\rm HQ$: Bl
k51, Paya Ubi Industrial Park, Ubi Avenu
e $1,\,\#02\text{-}25$ | S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: Wai Yin Ng < waiyin.ng@transcab.com.sg >

Sent: Tuesday, 13 October 2020 10:38 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>

Subject: FW: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT

INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without prejudice

Dear Hsiao Tong

Have you consider the below counter offer?

Please proceed to send us the DV is you are agreeable.

Thank You Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: jasminetan [mailto:jasminetan@transcab.com.sg]

Sent: Tuesday, 22 September, 2020 11:24 AM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>; 'Wai Yin Ng' < waiyin.ng@transcab.com.sg>

Cc: 'Claims' < claims@transcab.com.sg>

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT

INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without Prejudice

Dear Hsiao Tong

We do not agreed to your offer dated 21.9.2020.

For a quick amicable settlement, we are prepared to settle our claims as follow:-

Cost of Repair : \$31,030.00 (after GST)
Loss of Rental : \$1964.79 (19 days)
Loss of Income : \$950.00 (19 days)

LTA Search Fee : \$7.49

._____

Total \$33,952.28

=======

Please proceed to send us the DV.

Regards Jasmine Tan

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 22 September 2020 8:21 AM **To:** Wai Yin Ng < <u>waiyin.ng@transcab.com.sg</u>>

Cc: Claims < claims@transcab.com.sg>

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT

INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without Prejudice

Hi Wai Yin,

We refer to your below email.

The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 23,540.00 (\$22,000.00 + 7%GST)	
2. Loss of Rental (14days x \$103.41)	\$ 1,447.74	
3. Loss of Income (14days x \$50.00)	\$ 700.00	
4. LTA/GIA Search Fee	\$ 7.45	

Thanks.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 / 6271 0196 | email: <u>chewht@lkkauto.com</u> | fax: 6271-8802

 $\rm HQ$: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: Wai Yin Ng < <u>waiyin.ng@transcab.com.sg</u>>

Sent: Monday, 21 September 2020 5:16 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Claims < claims @transcab.com.sg>

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT

INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without prejudice

Dear Hsiao Tong

Can we know the amount of the COR and how many day for your offer below?

Thank You Best Regards, *Ng Wai Yin*

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111 Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 21 September, 2020 5:07 PM **To:** Wai Yin Ng waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT

INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$25,500.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Wednesday, 29 April 2020 1:28 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: Re: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT

INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without Prejudice

Dear Sirs/Mdm,

We are still pending for AXA mandate.

Kindly bear with us for time being in view of high quantum.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin < waiyin.ng@transcab.com.sg>

Sent: Wednesday, 29 April 2020 1:11 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT

INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Without prejudice

Dear Hsiao Tong

Are there any offer making to us?

Enclosed is the purchase invoice for your action.

Net Book Value: \$73,024.58

Thank You Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Tuesday, 10 September, 2019 4:29 PM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Cc: 'Jasmine Tan' < <u>jasminetan@transcab.com.sg</u>>; 'claims' < <u>claims@transcab.com.sg</u>>; 'Kenneth Kong (LKKAuto)'

<KennethKong@lkkauto.com>

Subject: FW: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT INVOLVING XD

9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong

Please see the attachment for the purchase invoice.

Net Book Value: \$73,024.58

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sq



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From: weichunkong [mailto:weichunkong@transcab.com.sg]

Sent: Tuesday, 10 September, 2019 2:15 PM **To:** 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Subject: RE: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT INVOLVING XD

9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg



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From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Tuesday, 10 September, 2019 1:41 PM

To: 'weichunkong' < weichunkong@transcab.com.sg>

Subject: FW: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Hi CK

Below request purchase invoice.

Book value provided before at amount \$ 73,024.58.

Thank You Best Regards, **Ng Wai Yin** Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sq



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 7 September, 2019 9:34 AM

To: 'jasminetan@transcab.com.sg' <<u>jasminetan@transcab.com.sg</u>>; Ng Wai Yin <<u>waiyin.ng@transcab.com.sg</u>>; claims@transcab.com.sg

Cc: Kenneth Kong (LKKAuto) < KennethKong@lkkauto.com >

Subject: Your Ref: AAD1902-135 (SHD487M) *Our Ref: CC3/ASM19003181/Kpb3 [ACCIDENT INVOLVING XD

9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019]

Your Ref: AAD1902-135 (SHD487M) Without Prejudice

Our Ref: CC3/ASM19003181/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 9795A(AXA) / SHD 487M/ OTHERS ON 18/02/2019

We refer to the above matter.

We are seeking mandate from AXA on this matter.

As per AXA instruction, we would like to request a copy of purchase invoice / book value of your taxi(SHD487M) as of DOA for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

$\textbf{Hsiao Tong, Chew} \mid \text{Case Handler}$

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: $\frac{\text{chewht@lkkauto.com}}{\text{location}}$ | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software. www.avg.com