

Tang

CC3/AIG19003180/Tsd3er

2018 OCT 2018

Form

Estimated Total

TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

Make

Color

Sp Reading

Eng/Tr

C/Tr

Gen. Cond. Good / Fair / Poor / Burnt

Steering In order / Jammed / Leaked / Burnt or

Brake In order / Jammed / Leaked / Burnt or

Mod. Nil / R/Rim / STD A/Rim or

Tyre Size F: R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front R/Bal. L/Bal. D.O.A.

Rear R/Bal. L/Bal. D.O.A.

Survey held at

Des. of Damages Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date Time Action / Instruction

2018/10/20 @ 16:19 p.m. revised PA to AIG via merimen.

2018/10/21 @ 16:21 p.m. mandate requested authorize repair to AIG via merimen.

2018/10/21 @ 16:40 p.m. mandate approved by Victor Koh.

2018/10/21 @ 13:00 p.m. revert authorize repair to Tang (repairer) via email.

12/06/19 Confirmed r/r \$6,429.00 @ 3 days with Adrian. (\$6,290.00 Red-50%)

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SME 8293M

2018 Oct

Truck / Trailer or

Make Audi Q5 Sport

Color Blue

Sp Reading 9767

Eng/Tr

C/Tr WLAUZZZF92 J2197223

Gen. Cond. Good / Fair / Poor / Burnt

Steering In order / Jammed / Leaked / Burnt or

Brake In order / Jammed / Leaked / Burnt or

Mod. Nil / R/Rim / STD A/Rim or

Tyre Size F: 235/55R19 R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front R/Bal. L/Bal. D.O.A.

Rear R/Bal. L/Bal. D.O.A.

Survey held at

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The UIC / Chassis frame / Body Structure affected due to collision



RECEIVED 0.5 JUL 2019

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	1642H
Vehicle Details	
Vehicle No.:	SME8293M
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Feb 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	DAX041384
Chassis No.:	WAUZZZFY2J2197223
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$45,200.00
Original Registration Date:	18 Oct 2018
First Registration Date:	18 Oct 2018
Transfer Count:	0
Actual ARF Paid:	\$55,280.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Oct 2028
PARF Rebate Amount:	\$41,460.00
Intended COE Rebate Details	
COE Expiry Date:	17 Oct 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,302.00
COE Rebate Amount:	\$30,227.00
Total Rebate Amount:	\$71,687.00

The information contained herein is correct as at 20 Feb 2019

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 13 June 2019 9:40 AM
To: 'Boo seng yak'
Cc: Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; 'Chang Chee Sing';
jiajee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION SME8293M - OD AIG - SURVEYED 19 FEB 19 - TAUFIKH

Dear Mr Boo,

Confirmed final fig \$ 6,429.00 instead of \$ 46,429.00 @ 3 days of repairs before excess \$1000/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Saturday, 1 June 2019 5:14 PM

To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>;
jiajee.yap@premiumauto.com.sg

Subject: FINAL REVISION SME8293M - OD AIG - SURVEYED 19 FEB 19 - TAUFIKH

Hi Adrian, Taufikh and all,

Revised estimate and photographs attached.

Please confirm repair cot of 46429.00 - 3 days of repairs.

Your early closure is appreciated.

Best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 22 February 2019 1:09 PM
To: 'Claims'
Cc: SUR
Subject: RE: SME 8293 M - OD CLAIM

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SME 8293M (Excess \$ 1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, 22 February 2019 1:04 PM
To: 'SUR' <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SME 8293 M - OD CLAIM

Dear all,

Can advise on excess amount?

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

View Received Message

This mail is associated with :

***SME8293M (7021297975SG)**

OD

Feb 3 2019 10:30AM

[ERBE SINGAPORE PTE LTD]

Premium Autocare Centre

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 21/02/2019 16:40 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$5829.00) - SME8293M - Claim Handler: Dally Amri, Mimi Zarina

Approved:5829.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 20 Feb 2019

Preliminary Advice

Vehicle No	: SME8293M	Accident Date	: 03/02/2019
Make	: AUDI Q5	Policy No.	: 1800120277
Assignment Date	: 20/02/2019	Excess	: S\$0.00
Date of Inspection	: 19/02/2019	Est. Duration of Repair	: 3 days
Inspection At	: Premium Autocare Centre (Benoi) 24 Benoi Sector Singapore 629857		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,719.00
Revised Amount	:S\$	5,829.00
Check Items (Estimated)	:S\$	3,503.00
Total	:S\$	9,332.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	198,000.00
COE / PARF Rebate	:S\$	71,687.00
Salvage Value	:S\$	
Margin for Repair	:S\$	126,313.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/02/2019 17:39
Date Of Accident	03/02/2019 10:30
Exact Location Of Accident	SIN MING HDB CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SME8293M
Insured/Policyholder	
Name Of Registered Owner	ERBE SINGAPORE PTE LTD
Co Reg No	201311642H
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-65628345

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 SPORT 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800120277
Cover Note Number	

Driver

Name of Driver	FRITZ RUDOLF MAIER
NRIC No	S7769960J
Date Of Birth	13/12/1977
Occupation	INDOOR
Date Of Driving Pass	26/09/2008
Driving Experience	10 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97537561
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	134 MILTONIA CLOSE
Postcode	768253
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WENT BACKWARDS IN CARPARK AND HIT SFY5046H.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFY5046H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KOO CHONG WEI
NRIC/Passport Number	S7317543G
Contact Number	98584968
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Sketch Plan #2

SKETCH PLAN

Went backwards in car park and hit SFY 50466

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Photo




 License No: **S7769960J**
 Name: **FRITZ RUDOLF MAIER**
 Birth Date: **13 Dec 1977**
 Issue Date: **18 May 2018**


 0028042888

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. **S7769960J**


 Name: **FRITZ RUDOLF MAIER**
 Race: **CAUCASIAN**
 Date of birth: **13-12-1977** Sex: **M**
 Country/Place of birth: **GERMANY**


 S7769960

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)
 EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq$ 2500kg 26 Sep 2008

NP 428A

Licence No: S7769960J



 93461
 HNC No: **S7769960J**


 Nationality: **GERMAN**
 Date of issue: **15-09-2014**

Address:
**134 MILTONIA CLOSE
 SINGAPORE 768253**



Name of Policyholder : ERBE SINGAPORE PTE LTD
Period of Insurance : 18 Oct 2018 To 17 Oct 2019
Engine No. : DAX 041384
Chassis No. : WALJZZFY2J2187223

Vehicle No. : SME8293M
Policy No. : 1800120277
Endorsement No. :
Issued Date : 23 Oct 2018

Make/Model	AUDI Q5 Sport 2.0 TFSI qu				
Engine Capacity/Tonnage	1,984.00 CC	Sum Insured	Market Value	First Year of Registration	2018
Driver Restriction	NA	Off Peak Car	No	Insuring with COE/PARF	Yes
Person or Classes of Persons Entitled to Drive*					

Any person who is driving on the Policyholder's order or with their permission:

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are in Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

☐ All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Less of Use 1800cc - 2000cc (Optional)

* Limitations rendered inoperative by Section 3 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 35 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

Section 1
Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Property Damage = \$0

Wirtschaftswert: 8.700

Named Driver and Excess (where applicable)

1 Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408694 63962323

For other approved Reporting Centres/IG Authorised Repairs, please contact our 24-hour accident emergency hotline at +65 6328 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy in which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles/Third Party Risks and Compensation Act (Cap. 150, Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0504125280

PREMIUM LEASING, INC.

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159038

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

111

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whā/Summons/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0202/2019/NK
Date : 15-Feb-19

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : M/S Erbe Singapore Pte Ltd
Address : 25 International Business Park
#02-55/56 German Centre
Singapore 609916
Telephone : HP +65 97537561
Type of Claim : Own Damage Claims
Policy No. : 1800120277
Vehicle No : **SME 8293 M**
Model Code : Audi Q5 SPORT 2.0 TFSI
Model / Year : 18/10/2018
Engine No : DAX041384
Chassis No : WAUZZZF2J2197223
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 3-Feb-19
Place of Accident : Sin Ming HDB Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SME 8293 M

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$ 360.00 ✓	
2	To dismantle and renew rear bumper assy. Reorganise crash management components. Reinstall all parts removed.	\$ 1,050.00 500	
3	To respray rear upper bumper, rear lower bumper and both rear wheel arch covers.	\$ 2,300.00 1375	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
SUB- TOTAL LABOUR CHARGES		: \$ 3,902.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 8293 M

S/N	Parts Description		Damaged Par S/Nett
1	REAR BUMPER	\$	2,648.00 <i>de - 2118-40</i>
2	SPACE HOLDER	\$	13.00 <i>? X nn</i>
3	REAR BUMPER SPOILER	\$	754.00 <i>de - 602 80</i>
4	REAR BUMPER TOW EYE COVER	2 \$	69.00 <i>X nn</i>
5	REAR BUMPER CLOSING ELEMENTS LH/ RH	2 \$	172.00 <i>? X nn</i>
6	REAR BUMPER TRIM LH / RH	2 \$	426.00 <i>X nn</i>
7	TAILLIGHT RH / LH	2 \$	1,254.00 <i>501-60 LH-ntw, RH X nn</i>
8	CONTROL UNIT FOR BOOTLID OPENING	\$	387.00 <i>? X nn</i>
9	REAR BUMPER REINFORCEMENT	\$	831.00 <i>? X nn</i>
10	REAR BUMPER HOLDING STRAP	\$	151.00 <i>X nn</i>
11	REAR BUMPER GUIDE SECTION LH / RH	2 \$	152.00 <i>? X }</i>
12	REAR BUMPER FOAM LH / RH	2 \$	112.00 <i>? X }</i>
13	REAR BUMPER SENSOR	2 \$	462.00 <i>? X }</i>
14	REAR BUMPER SENSOR RING	\$	12.00 <i>X</i>
15	REAR BUMPER WHEEL COVER REAR LH / RH	2 \$	974.00 <i>? - photo dev 779.20</i>
16	SUNDRIES	\$	400.00 <i>? X nn</i>
TOTAL SPARE PARTS CHARGES		:	\$ 8,817.00
TOTAL LABOUR CHARGES		:	\$ 3,902.00
GRAND TOTAL		:	\$ 12,719.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Photo
22/2/19
Tan Hin 97495744
19/2/19 @ 1140
Authorise (below SK)
Repair before paint
sure lkkauto.com
03 days
Ex & to be advise

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0202/2019/NK
Date	:	15-Feb-19

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian, Taufik
3 days - ok - jb - 1 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	M/S Erbe Singapore Pte Ltd
Address	:	25 International Business Park #02-55/56 German Centre Singapore 609916
Telephone	:	HP +65 97537561
Type of Claim	:	Own Damage Claims
Policy No.	:	1800120277
Vehicle No	:	SME 8293 M
Model Code	:	Audi Q5 SPORT 2.0 TFSI
Model / Year	:	18/10/2018
Engine No	:	DAX041384
Chassis No	:	WAUZZZFV2J2197223
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Feb-19
Place of Accident	:	Sin Ming HDB Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SME 8293 M

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew rear bumper assy. Reorganise crash management components. Reinstall all parts removed.		\$ 1,050.00	\$ 500.00
3	To respray rear upper bumper, rear lower bumper and both rear wheel arch covers.		\$ 2,300.00	\$ 1,375.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
SUB- TOTAL LABOUR CHARGES		:	<u>\$ 3,902.00</u>	<u>\$ 2,427.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 8293 M

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR BUMPER	\$ 2,648.00	\$ 2,118.40
2	SPACE HOLDER	\$ 13.00	
3	REAR BUMPER SPOILER	\$ 754.00	\$ 602.80
4	REAR BUMPER TOW EYE COVER	2 \$ 69.00	
5	REAR BUMPER CLOSING ELEMENTS LH/ RH	2 \$ 172.00	
6	REAR BUMPER TRIM LH / RH	2 \$ 426.00	
7	TAILLIGHT RH / LH	2 \$ 1,254.00	\$ 501.60
8	CONTROL UNIT FOR BOOTLID OPENING	\$ 387.00	
9	REAR BUMPER REINFORCEMENT	\$ 831.00	
10	REAR BUMPER HOLDING STRAP	\$ 151.00	
11	REAR BUMPER GUIDE SECTION LH / RH	2 \$ 152.00	
12	REAR BUMPER FOAM LH / RH	2 \$ 112.00	
13	REAR BUMPER SENSOR	2 \$ 462.00	
14	REAR BUMPER SENSOR RING	\$ 12.00	
15	REAR BUMPER WHEEL COVER REAR LH / RH	2 \$ 974.00	\$ 779.20
16	SUNDRIES	\$ 400.00	
TOTAL SPARE PARTS CHARGES		\$ 8,817.00	\$ 4,002.00
TOTAL LABOUR CHARGES		\$ 3,902.00	\$ 2,427.00
GRAND TOTAL		\$ 12,719.00	\$ 6,429.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SME 8293 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0202/2019/NK

02 July 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SME 8293 M, Audi Q5 SP 2.0 TFSI Qu.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SME 8293 M** claimant,
M/S Erbe Singapore Pte Ltd, please find the related document per attached.

1. A copy of the Original invoice no. 85013988 – S\$ 5,809.03
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SME 8293 M

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408698
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9626 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:29

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013988 Date : 02/07/2019 Order : SME8293M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SME8293M (V 39230) Regn Date: 16/10/2018 Mileage: 14817 WIP No.: 42926

Model: Q5 SPORT 2.0 TFSI qu S tronic Chassis: WAUZZZF2J2J2197223 Engine: DAX 041384 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER ASSY. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR UPPER BUMPER, REAR LOWER BUMPER AND BOTH REAR WHEEL ARCH COVERS	1375.00	1.00	1,375.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A80A807434B TB2	SPOILER Less 020%	1.00	753.50	602.80
X	A80A853817A GRU	(V) (G) COVER 18/02/19 Less 020%	1.00	487.00	389.60
X	A80A807527 GRU	(V) (G) COVER 18/02/19 Less 020%	1.00	1077.00	861.60
X	A80A807067A GRU	COVER Less 020%	1.00	1571.00	1,256.80
X	A80A945069	TAILLIGHT Less 020%	1.00	627.00	501.60
X	A80A853818A GRU	(A) (SK) COVER 18/02/1 Less 020%	1.00	487.00	389.60

Parts 4,002.00
Labour 0.00
Sublet 2,427.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,429.00

7% GST 380.03

Grand Total 5,809.03



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SME8293M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0202/2019/TF
22 February 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

I total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : AUDI Q5 SPORT 2.0 TFSI qu S tronic
Vehicle Chassis No. : WAUZZZF2J2197223
Vehicle Regn No. : **SME8293M**
Vehicle Mileage : 9767KM
Vehicle Owner : Erbe Singapore Pte Ltd
Certificate No : 1800120277
Own Damage Excess : S\$1070.00 (Inclusive of 7% GST)
Accident Date : 3 February 2019
Place : Sin Ming HDB Carpark
Repair Cost : **S 5,809.03**
WIP No. : 42926
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Fritz Nair



Time :

10 am

Date :

22 May 2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Feb 2019		20 Feb 2019 15:35 Edit Adj Rpt	S\$6,429.00 Edit Estimates	S\$6,429.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	ERBE SINGAPORE PTE LTD, Co. Reg. No.: 201311642H								
Vehicle Reg. No.:	SME8293M	Date of Loss:	03/02/2019 10:00 - :59 [3 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 7021297975SG	Policy/Cover Note No.:	1800120277 (Comprehensive)						
		Excess:	S\$1,000.00						
Repairer:	Premium Autocare Centre (Benoi) 24 Benoi Sector, 629857 Pioneer - Tel: 64743323/67689827								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Daily Amri, Mimi Zarina] MimiZarina.DailyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 01/03/2019]								
Driver/Custodian:	FRITZ RUDOLF MAIER (41 / Male), NRIC: S7769960, Tel: +6597537561 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG (21/02/2019): Alert - Adj Mandate Approved (S\$5829.00) - SME8293M - Claim Handler: Daily Amri,...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SME8293M (7021297975SG)
OD**

**Feb 3 2019 10:30AM
[ERBE SINGAPORE PTE LTD]
Premium Autocare Centre**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		☒			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	20/02/19 16:19		Adjuster Immediate Advice												1	Load HTM		☒		
Photos/Images															3 per page		☒			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	20/02/19 16:20		Odometer Reading												1	Load JPG		☒		
2	20/02/19 16:20		Chassis Number												1	Load JPG		☒		
3	20/02/19 16:20		General View												1	Load JPG		☒		
4	20/02/19 16:20		General View												1	Load JPG		☒		
5	20/02/19 16:20		General View												1	Load JPG		☒		
6	20/02/19 16:20		General View												1	Load JPG		☒		
7	20/02/19 16:20		General View												1	Load JPG		☒		
8	20/02/19 16:20		General View												1	Load JPG		☒		
9	20/02/19 16:20		General View												1	Load JPG		☒		
10	20/02/19 16:20		General View												1	Load JPG		☒		
11	20/02/19 16:20		General View												1	Load JPG		☒		
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15	20/02/19 16:20		General View												1	Load JPG		☒		
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17	20/02/19 16:20		General View												1	Load JPG		☒		
18	20/02/19 16:20		General View												1	Load JPG		☒		
19	20/02/19 16:20		General View												1	Load JPG		☒		
20	20/02/19 16:20		General View												1	Load JPG		☒		
21	20/02/19 16:20		General View												1	Load JPG		☒		
22	20/02/19 16:20		General View												1	Load JPG		☒		
23	20/02/19 16:20		General View												1	Load JPG		☒		
24	20/02/19 16:20		General View												1	Load JPG		☒		
25	20/02/19 16:20		General View												1	Load JPG		☒		
26	20/02/19 16:20		General View												1	Load JPG		☒		
27	20/02/19 16:20		General View												1	Load JPG		☒		
28	20/02/19 16:20		General View												1	Load JPG		☒		
29	20/02/19 16:20		General View												1	Load JPG		☒		
30	20/02/19 16:20		General View												1	Load JPG		☒		
31	20/02/19 16:20		General View												1	Load JPG		☒		
32	20/02/19 16:20		General View												1	Load JPG		☒		
33	12/06/19 09:46		Reinspection Photo												1	Load JPG		☒		
34	12/06/19 09:46		Reinspection Photo												1	Load JPG		☒		
35	12/06/19 09:46		Reinspection Photo												1	Load JPG		☒		

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	12/06/19 09:46	Reinspection Photo	 Load JPG	☒
37	12/06/19 09:46	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/02/19 16:19	ESTIMATE.pdf	 Load PDF	
2	20/02/19 16:19	DRIVING & CI.pdf	 Load PDF	
3	20/02/19 16:19	SME 8293M GIA REPORT.pdf	 Load PDF	
4	12/06/19 09:45	ESTIMATE MARKED.pdf	 Load PDF	
5	24/07/19 12:43	Workshop Invoice	 Load PDF	
6	24/07/19 12:43	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

Assessment Reports			View	View in Browser
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/02/19 17:57	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/02/19 17:55	Accident Photo	 Load JPG	☒
2	15/02/19 17:55	Accident Photo	 Load JPG	☒
3	15/02/19 17:55	Accident Photo	 Load JPG	☒
4	15/02/19 17:55	Accident Photo	 Load JPG	☒
5	15/02/19 17:55	Accident Photo	 Load JPG	☒
6	15/02/19 17:55	Accident Photo	 Load JPG	☒
7	15/02/19 17:55	Accident Photo	 Load JPG	☒
8	15/02/19 17:55	Accident Photo	 Load JPG	☒
9	15/02/19 17:55	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/02/19 17:50	Sketch Plan	 Load JPG	☒
2	15/02/19 17:50	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19003180/T1SD3E2

Date: 24/07/2019

REFERENCE

Insured/Claimant: ERBE SINGAPORE PTE LTD

Policy No: 1800120277

Date of Loss: 03/02/2019

Nature of Claim: OD

Claim No: 7021297975SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SME8293M

Make & Model: AUDI Q5, 2.0 TFSI Quattro (A)

Reg. Date: 18/10/2018 (Man. Year: 2018)

Colour: Blue

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$198,000.00

Sum Insured (S\$): Market Value/New Car Price

Engine No: DAX041384

Chassis No: WAUZZZF2J2197223

Odometer: 9767 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R19

Rear Tyre Size: 235/55 R19

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,817.00	4,002.00	4,815.00	54.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,902.00	2,427.00	1,475.00	37.80
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	12,719.00	6,429.00	6,290.00	49.45
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	11,719.00	5,429.00	6,290.00	53.67
+ GST 7.00/7.00% (S\$)	820.33	380.03	440.30	53.67
Nett Amount (S\$)	12,539.33	5,809.03	6,730.30	53.67

INSPECTION

Date of Assignment: 20/02/2019

Date Inspected: 19/02/2019 Inspected At:

Premium Autocare Centre (Benoi)

24 Benoi Sector

Singapore 629857

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,648.00 FS	*2,118.40 FS
2	1		*SPACE HOLDER	Not Necessary	13.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Deformed	754.00 FS	*602.80 FS
4	2		*REAR BUMPER TOW EYE COVER	Not Necessary	69.00 FS	*- FS
5	2		*REAR BUMPER CLOSING ELEMENT LH / RH	Not Necessary	172.00 FS	*- FS
6	2		*REAR BUMPER TRIM LH / RH	Not Necessary	426.00 FS	*- FS
7	1		*TAILLIGHT RH / LH	N/S Cut / O/S Not Necessary	1,254.00 FS	*501.60 FS
8	1		*CONTROL UNIT FOR BOOTLID OPENING	Not Necessary	387.00 FS	*- FS
9	1		*REAR BUMPER REINFORCEMENT	Not Necessary	831.00 FS	*- FS
10	1		*REAR BUMPER HOLDING STRAP	Not Necessary	151.00 FS	*- FS
11	2		*REAR BUMPER GUIDE SECTION LH / RH	Not Necessary	152.00 FS	*- FS
12	2		*REAR BUMPER FOAM LH / RH	Not Necessary	112.00 FS	*- FS
13	2		*REAR BUMPER SENSOR	Not Necessary	462.00 FS	*- FS
14	1		*REAR BUMPER SENSOR RING	Not Necessary	12.00 FS	*- FS
15	2		*REAR BUMPER WHEEL COVER REAR LH / RH	Deformed	974.00 FS	*779.20 FS
16	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS

F=Franchise part, S=SpcNett.

Total Parts (\$\$) **8,817.00** **4,002.00**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION	New	360.00	360.00
2	TO DISMANTLE AND RENEW REAR BUMPER ASSY. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY REAR UPPER BUMPER, REAR LOWER BUMPER AND BOTH REAR WHEELARCH COVERS	New	2,300.00	1,375.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			3,902.00	2,427.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >