

ASS. REC. BY

REF

CS/FWD19003178/Uvd304

Special Instruction

SA/Venue

Merimen

From (Person)

Jasey loh

of

FWD

Date/Time: 19/2/19 @ 3.21pm

Estimated Cost

Bill to

① TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJW1409J

Insured:

at Workshop n/s

Ethoz

Tel:

90404688

of

30 Bkt Butok Crescent

Policy No

PNPV 2017-00001620-01

Claim No:

120190000 4746

Sum Insured:

Excess:

\$ 3000.00

Make of Veh:

(Client's Record)

D.O.A.

17/02/2019

CA / REV

①

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:20am @ 20/2/19

Person Contacted:

Jimmy

Vehicle

①

IN/OUT

Date/Time

Action/Instruction

✓

Estimate

Imp: Ethoz jumpines.

SJW1409J - X

21/2/19

Revert via merimen

21/2/19

Rece approved from Jasey ex \$2500 by merimen

21/2/19

Informed Jimmy c/A LS not exceeding \$5000 ex \$3000 by email

(08/11/13) wef

ASS. REC. BY: Marcus

REF:

LWD/

## ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Yr Regn:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

R/Bal.

L/Bal.

L/Bal.

D.O.A.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

L7A 13765 nett 5735

wbsp agree L/S not more than nett value. N/S check excess?

4/3/19 confirmed L/S \$5000 with Jimmy (Ref 2935, 379)

RECEIVED 05 MAR 2019

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 4/3 - typist

Days Of Repair:

5

Resurvey No. of Trip:

2

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format:

merimen

Lump Sum / I.B.I. (\$

5000/-

200

50

50+50

10

360

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Feb 2019 <a href="#">Sendback Est</a>	19 Feb 2019 14:32 <b>\$7,935.00</b>	19 Feb 2019 15:21 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

### CLAIM SUBFOLDER DETAILS

Insured:	TEOH KEAN HUAT, ID: S2504502E		
Vehicle Reg. No.:	SJW1409J	Date of Loss:	17/02/2019 17:00 - :59 [107 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201900004746	Policy/Cover Note No.:	PNPV2017-00001620-01 (Comprehensive)
		Excess:	S\$3,000.00
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 28/02/2019]		
Driver/Custodian:	JEREMY TEOH (24 / Male), NRIC: S9431061Z, Tel: +6591158545		

### ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 21 February 2019 1:30 PM  
**To:** SUR; 'jimmy.gohkl@ethozgroup.com'  
**Subject:** SJW 1409J-DOA: 17/2/2019 ( FWD OD)  
**Attachments:** AUTHORIZATION FOR LUMP SUM REPAIR.PDF

Dear Jimmy,

As instructed by our client , please proceed to repair the **insured vehicle SJW 1409J on Lump Sum Repair Not Exceeding \$5000/- or which ever lower (Excess \$3000/-). Standard OD Excess \$500 + Young Driver Excess \$2,500**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**SJW1409J (1201900004746)**

OD

Feb 17 2019 5:00PM

[TEOH KEAN HUAT]

ETHOZ Protect Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 21/02/2019 09:03 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$5468.00) - SJW1409J - Claim Handler: Josey Loh

Approved:5468.00:Standard OD Excess \$500 + Young Driver Excess \$2,500

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Josey Loh	Date: 20 Feb 2019
<b><u>Preliminary Advice</u></b>	

Vehicle No	: SJW1409J	Accident Date	: 17/02/2019
Make	: HONDA CIVIC	Policy No.	: PNPV2017-00001620-01
Assignment Date	: 19/02/2019	Excess	: S\$3,000.00
Date of Inspection	: 20/02/2019	Est. Duration of Repair	: 5.00
Inspection At	: ETHOZ PROTECT PTE LTD (BUKIT BATOK) 30 BUKIT BATOK CRESCENT SINGAPORE 658075		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,935.00
Revised Amount	:S\$	5,468.00
Check Items (Estimated)	:S\$	883.00
Total	:S\$	6,351.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	19,500.00
COE / PARF Rebate	:S\$	13,765.00
Salvage Value	:S\$	
Margin for Repair	:S\$	5,735.00

**Remarks**

( X )	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
( )	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
( X )	Other comments : Repairer agree Lump Sum repair not exceeding Nett Value. Kindly re-confirmed on policy excess.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	4502E
<b>Vehicle Details</b>	
Vehicle No.:	SJW1409J
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Feb 2019
Vehicle Make:	HONDA
Vehicle Model:	CIVIC IMA 1.3L CVT
Primary Colour:	Grey
Manufacturing Year:	2008
Engine No.:	LDA24017754
Chassis No.:	JHMF36209S205095
Maximum Power Output:	70.0 kW (93 bhp)
Open Market Value:	\$35,920.00
Original Registration Date:	04 Mar 2010
First Registration Date:	04 Mar 2010
Transfer Count:	0
Actual ARF Paid:	\$21,552.00 10776
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Mar 2020
PARF Rebate Amount:	\$11,853.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	03 Mar 2020
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$18,509.00
COE Rebate Amount:	\$1,912.00
<b>Total Rebate Amount:</b>	<b>\$13,765.00</b>

The information contained herein is correct as at 20 Feb 2019

OK



civic Price Range Depreciation 2010 Vehicle Type Submit

Advanced Search

Home » Used Cars » Auto Inn » Honda Civic Hybrid 1.3A

Resources

- Car Buying
- Car Selling
- Car Ownership
- Car Aftermarket
- On The Move
- Lifestyle

Car Tyres



Placeholder for a large image or video, likely related to the car or tires.

Honda Civic Hybrid 1.3A

Overview Financial Insurance Accessories Similar Research Photos Map



Add to Shortlist Add to Compare Add a Note Report Error More Actions Share

Car Details

Price	\$24,988	
Depreciation	\$11,940 /yr	?
	View models with similar depreciation	
Reg Date	17-May-2010	
	(1yr 2mths 26days COE left)	
Manufactured	2008	?
Mileage	-	
Transmission	Auto	
Engine Cap	1,339 cc	
Curb Weight	1,290 kg	?
Fuel type	Petrol-Electric	
Features	1.3L I-VTEC Engine With Hybrid IMA Battery, CVT Automatic Transmission, SRS Airbags, ABS, Knockdown Rear Seats, Auto Climatic Aircon Controls.	
Accessories	Remote Key, Sports Rims, Leather Seats, DVD Player With Reverse Camera And Sensors, Solar Film, Fog Lights.	
Description	Down \$5360 Per Month At \$726 Only! Seller Consignment Car, Please Call For Appointment Before Coming Now. Accidents Free, Idea Car For Short Term Usage, New Set Of Tires, Flexible Loan, Balloon Schemes Available. Call For More Information Before Coming Down.	
COE	\$30,000	?
OMV	\$34,100	?
ARF	\$20,460	?
Dereg Value	\$14,960 as of today (change)	?
No. of Owners	2	?
Type of Veh	Mid-Sized Sedan	
Category	PARF Car, Hybrid Cars	
Availability	Available	



Seller Information

Company	Auto Inn
	* dealer's pricelist
	* 5 vehs sold   5 vehs available
Address	810 Geylang Road #03-10
	Search cars nearby this location
Location	City Plaza
Office No	67444100
Contact Person(s)	Law 91060016
	Jerry 90620065

Add to Shortlist Add to Compare Add a Note

Posted on: 27-Jan-2019 | Last Updated on: 19-Feb-2019



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	18/02/2019 19:07
Date Of Accident	17/02/2019 17:15
Exact Location Of Accident	ALONG PIE BETWEEN EXIT 11 TO 4A
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJW1409J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TEOH KEAN HUAT
NRIC No	S2504502E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91158545
Alternative Phone No	OFFICE-91158545
<b>Vehicle Particulars</b>	
Manufacturer	HONDA
Model	CIVIC-1.3 IMA CVT (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2017-00001620-01
Cover Note Number	04/03/2018-03/03/2019
<b>Driver</b>	
Name of Driver	JEREMY TEOH
NRIC No	S9431061Z
Date Of Birth	27/08/1994
Occupation	INDOOR
Date Of Driving Pass	30/09/2014
Driving Experience	4 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91158545
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 5 SIMEI STREET 3 #0715
Postcode	529892
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKM1566D
Vehicle Make/Model/Colour	RANGE ROVER EVOQUE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HADIDI FAIZAL BIN ZAINUDDIN
NRIC/Passport Number	S8423158D
Contact Number	94526266
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 18/2/19

6pm

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN

① - SJW1409J.

② - SKM 1566D

A hand-drawn sketch plan of a mechanical part, likely a shaft or a component with a keyway. The sketch shows a rectangular block divided into three sections. The first section on the left is labeled 'A' and contains a right-pointing triangle. The middle section is labeled 'B' and contains a right-pointing triangle. The third section on the right contains a left-pointing triangle. An arrow points from the top of the first section towards the right.

Driving along P/E at 40 kmph under heavy rain and poor visibility  
Car that was in front of the car in front of me suddenly braked  
car in front of me suddenly braked as well  
Braked immediately but my car collided into the car in front due  
to skidding  
No injury to humans  
Airbags not deployed

<p>You had been advised by workshop that in the event that you wish to claim against your own policy (OD claim), there is a <b>Fourteen (14) days clause</b> whereby the claim must be made within the stipulated timeframe from the day of occurrence.</p>	<input type="checkbox"/>	Reporting Only
	<input checked="" type="checkbox"/>	Claim OD
	<input type="checkbox"/>	Claim TP
	<input type="checkbox"/>	Claim OD / TP at other workshop

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature  
Name: \_\_\_\_\_  
NRIC/FIN No.: \_\_\_\_\_

18 February 2019

To whom it may concern,

I Tech Karm Hunt 33504602E hereby authorize

Jeremy Tech 39431061Z regarding submission of  
this car 33504602E for accident reporting and claim.

Yours Sincerely,



Tom Karm Hunt

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number **S9431061Z**  
Name: **JEREMY TEOH**  
Birth Date: **27 Aug 1994**  
Issue Date: **30 Sep 2014**

002350946E




**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

	<b>EFFECTIVE DATE</b>
<b>Class 3</b> Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles $\leq$ 2500kg	<b>30 Sep 2014</b>

NP 428A

Licence No: S9431061Z







INSURER: FWD Singapore Pte. Ltd. (HQ)

### PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2017-00001620-01	Date of Loss:	17/02/2019
Vehicle Reg. No.:	<b>SJW1409J</b>	Driveable?	
Driver Age/Info:	24 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TEOH KEAN HUAT		
Driver:	JEREMY TEOH		
Make/Model:	HONDA CIVIC, 1.3 IMA CVT (A)	Vehicle Reg. Date:	04/03/2010
Vehicle Colour:	GREY		
Engine No:	LDA24017754	Chassis No:	JHMFD36209S205095
Odometer:	84186 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	REFER TO ATTACHMENT		
Remarks:	VEHICLE IN ETHOZ TAMPINES		
Present Location:	ETHOZ PROTECT PTE LTD (TAMPINES)		

*NOT Adhering*  
*WAL*  
*L/S \$5000*  
*5 day.*  
*2 x \$3000*  
*the ph. After rep.*

LKK Auto Consultants hereby certify the Repairer of the following:		
<b>COST OF CLAIMS</b>	<ul style="list-style-type: none"><li>• To resurvey before/after spray painting</li><li>• To display damaged part(s) during resurvey</li><li>• Parts prices are subject to cost increase</li><li>• Third party survey is on a "Minimum Required" basis</li><li>• No illegal modification(s) is allowed</li><li>• Supplementary item(s) must be submitted and is subject to final approval from insurance company</li></ul>	<b>Amount</b>
Parts		5,975.00
Miscellaneous Items		60.00
Labour		1,900.00
Paintwork Labour		0.00
Towing		0.00
Acknowledged by Repairer		
Signature:	Calculated Gross Total (\$\$)	7,935.00
Date:	- Excess (\$\$)	800.00
	(\$\$)	7,135.00
	+ GST 7.00% (\$\$)	499.45
	Nett Amount (\$\$)	7,634.45

This claim is handled by: JIMMY GOH - 9040 4688

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**REPAIR DETAILS****Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 19 Feb 2019)

Parts: 143 HONDA CIVIC 1.3 IMA CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJW1409J)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*BONNET <i>Buc</i>	0.00	0.00	*420.00 F <i>///</i>
2	1		*BONNET HINGE LH <i>Set</i>	0.00	0.00	*45.00 F <i>///</i>
3	1		*BONNET HINGE RH <i>Set</i>	0.00	0.00	*45.00 F <i>///</i>
4	2		*BONNET WEATHER STRIP <i>rec</i>	0.00	0.00	*72.00 F <i>///</i>
5	1		*BONNET INSULATOR <i>Re</i>	0.00	0.00	*65.00 F <i>///</i>
6	10		*BONNET INSULATOR CLIPS <i>rec</i>	0.00	0.00	*35.00 F <i>///</i>
7	1		*BONNET LOCK <i>Set/Part</i>	0.00	0.00	*75.00 F <i>///</i>
8	1		*FRONT GRILLE BASE <i>one</i>	0.00	0.00	*95.00 F <i>///</i>
9	1		*FRONT GRILLE CHROME MOULDING <i>one</i>	0.00	0.00	*105.00 F <i>///</i>
10	1		*FRONT GRILLE LOGO <i>rec</i>	0.00	0.00	*38.00 F <i>///</i>
11	4		*FRONT GRILLE CLIPS <i>11</i>	0.00	0.00	*8.00 F <i>///</i>
12	1		*FRONT BUMPER <i>11.5</i>	0.00	0.00	*280.00 F <i>///</i>
13	1		*FRONT BUMPER SIDE RETAINER LH <i>Set</i>	0.00	0.00	*30.00 F <i>///</i>
14	1		*FRONT BUMPER SIDE RETAINER RH <i>Set</i>	0.00	0.00	*30.00 F <i>///</i>
15	1		*FRONT BUMPER REINFORCEMENT <i>one</i>	0.00	0.00	*195.00 F <i>///</i>
16	1		*FRONT BUMPER LOWER AIR GRILLE <i>11</i>	0.00	0.00	*70.00 F <i>///</i>
17	1		*FRONT BUMPER NUMBER PLATE BASE <i>one</i>	0.00	0.00	*65.00 F <i>///</i>
18	10		*FRONT BUMPER CLIPS <i>rec</i>	0.00	0.00	*30.00 F <i>///</i>
19	1		*HEADLAMP LH <i>one</i>	0.00	0.00	*320.00 F <i>///</i>
20	1		*HEADLAMP LOWER BRACKET LH <i>Set</i>	0.00	0.00	*35.00 F <i>///</i>
21	1		*HEADLAMP RH <i>one</i>	0.00	0.00	*320.00 F <i>///</i>
22	1		*HEADLAMP LOWER BRACKET RH <i>Set</i>	0.00	0.00	*35.00 F <i>///</i>
23	1		*FRONT SUPPORT PANEL <i>Set/Part</i>	0.00	0.00	*480.00 F <i>///</i>
24	1		*FRONT SUPPORT TOP GARNISH <i>Re</i>	0.00	0.00	*78.00 F <i>///</i>
25	10		*FRONT SUPPORT TOP GARNISH CLIPS <i>rec</i>	0.00	0.00	*30.00 F <i>///</i>
26	1		*HORN LH <i>11</i>	0.00	0.00	*50.00 F <i>XX</i>
27	1		*HORN RH <i>11</i>	0.00	0.00	*50.00 F <i>XX</i>
28	1		*AIRCON CONDENSOR ASSY <i>Part</i>	0.00	0.00	*490.00 F <i>///</i>
29	1		*AIRCON CONDENSOR AIR GUIDE LH <i>11</i>	0.00	0.00	*28.00 F <i>XX</i>
30	1		*AIRCON CONDENSOR AIR GUIDE RH <i>11</i>	0.00	0.00	*28.00 F <i>XX</i>
31	1		*AIRCON PIPE (COND TO COMP) <i>11</i>	0.00	0.00	*190.00 F <i>XX</i>
32	1		*AIRCON PIPE (COND TO COIL) <i>11</i>	0.00	0.00	*180.00 F <i>XX</i>
33	1		*AIRCON FAN MOTOR <i>one</i>	0.00	0.00	*195.00 F <i>///</i>
34	1		*AIRCON FAN BLADE <i>Set</i>	0.00	0.00	*55.00 F <i>///</i>
35	1		*AIRCON FAN COWLING <i>one</i>	0.00	0.00	*110.00 F <i>///</i>
36	1		*RADIATOR ASSY <i>holder, one/plate</i>	0.00	0.00	*460.00 F <i>///</i>
37	1		*RADIATOR TOP BRACKET LH <i>Set</i>	0.00	0.00	*25.00 F <i>///</i>
38	1		*RADIATOR TOP BRACKET RH <i>Set</i>	0.00	0.00	*25.00 F <i>///</i>

Report was unsubmitted during this print-out.  
Generated using Merimen e-Claims IEAS



No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
39	1		*RADIATOR FAN MOTOR <i>Jan</i>	0.00	0.00	*290.00 F	<i>7</i>
40	1		*RADIATOR FAN BLADE <i>3rd</i>	0.00	0.00	*75.00 F	<i>7</i>
41	1		*RADIATOR FAN COWLING <i>one</i>	0.00	0.00	*110.00 F	<i>X</i>
42	1		*RADIATOR RESERVOIR TANK <i>1 1</i>	0.00	0.00	*48.00 F	
43	1		*FRONT FENDER LH <i>2 1 1</i>	0.00	0.00	*195.00 F	<i>9</i>
44	1		*FRONT FENDER INNER SHIELD LH <i>1 1</i>	0.00	0.00	*75.00 F	<i>9</i>
45	1		*FRONT FENDER RH <i>2</i>	0.00	0.00	*195.00 F	<i>9</i>
46	1		*FRONT FENDER INNER SHIELD RH <i>1 1</i>	0.00	0.00	*75.00 F	<i>9</i>
47	10		*FRONT FENDER INNER SHIELD CLIPS <i>1 1</i>	0.00	0.00	*25.00 F	<i>X</i>
F=Franchise part.							
Total Parts (S\$)						5,975.00	

Report was unsubmitted during this print-out.  
Generated using Merimen e-Claims IEAS

4758

3923

615

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	COOLANT <i>all</i>	25.00 <i>20</i>
2	1	FRONT NUMBER PLATE & HOLDER <i>sent</i>	35.00 <i>✓</i>
Sub Total (S\$)			60.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	LABOUR TO FACILITATE REPAIR	New <i>700</i>	850.00
2	TO REMOVE & INSTALL AIRCON CONDENSOR INCLUDING CHARGE UP GAS	New <i>100</i>	120.00
3	TO APPLY ANTI RUST COATING ON AFFECTED AREAS	New <i>NZ</i>	100.00 <i>X</i>
4	TO CHECK & RECONNECT ALL NECESSARY WIRINGS	New <i>—</i>	30.00 <i>✓</i>
5	TO SPRAY PAINT ON AFFECTED AREAS	New <i>660</i>	800.00
Gross Labour Cost (S\$)			1,900.00

Report was unsubmitted during this print-out.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

Company Registration No. 199005791M

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>

*6303*

Attention: Motor Claims Department  
FWD Singapore Pte Ltd  
6 Temasek Boulevard  
#18-01, Suntec Tower 4  
Singapore 038986

#### AUTHORIZATION FOR LUMP SUM REPAIR

I, [Name] [NRIC] \_\_\_\_\_, the owner/ authorized driver of  
vehicle [Registration No.] \_\_\_\_\_ ("Vehicle") do hereby authorize the  
\_\_\_\_\_ ("Workshop") to repair the Vehicle on a lump sum basis  
instead of part by part.

The Workshop has explained to me the difference between lump sum repair and part by part repair,  
which lump sum repair means the Workshop may use a mixture of genuine parts and/or original  
equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the  
necessary repair.

Signed and acknowledged by:

\_\_\_\_\_  
**Signature of Policyholder/ authorized driver\***

\*to be applicable where the person authorizing is the authorized driver:-

I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs  
and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

**Date:**

\_\_\_\_\_  
**Name and signature of workshop personnel including workshop stamp**

**Date:**

## Veron Chen (LKKAUTO)

---

**From:** Jimmy Goh <jimmy.gohkl@ethozgroup.com>  
**Sent:** Saturday, 23 February 2019 10:11 AM  
**To:** Veron Chen (LKKAUTO); SUR  
**Cc:** Jonathan Lim; Suhelmi Bin Suharman  
**Subject:** RE: SJW 1409J-DOA: 17/2/2019 ( FWD OD)  
**Attachments:** LUMP SUM FORM.pdf

Dear Veron,

We are able to undertake the repair limit @ \$5,000.00.

Attached is the signed lump sum form.

Thanks

Best Regards,  
Jimmy Goh  
Motor Claims Operations

**ETHOZ**

ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID:6654 7618 | Fax:6654 7648

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, February 21, 2019 13:30  
**To:** SUR <sur@lkkauto.com>; Jimmy Goh <jimmy.gohkl@ethozgroup.com>  
**Subject:** SJW 1409J-DOA: 17/2/2019 ( FWD OD)

Dear Jimmy,

As instructed by our client , please proceed to repair the **insured vehicle SJW 1409J on Lump Sum Repair Not Exceeding \$5000/- or which ever lower (Excess \$3000/-). Standard OD Excess \$500 + Young Driver Excess \$2,500**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ Group does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ Group. ETHOZ Group shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.

Attention: Motor Claims Department  
FWD Singapore Pte Ltd  
6 Temasek Boulevard  
#18-01, Suntec Tower 4  
Singapore 038986


**AUTHORIZATION FOR LUMP SUM REPAIR**

Jeremy Teoh  
S9431061Z

I, [Name] [NRIC] \_\_\_\_\_, the owner authorized driver of  
vehicle [Registration No.] SJV1409J ("Vehicle") do hereby authorize the  
ETHOZ PROTECT ("Workshop") to repair the Vehicle on a lump sum basis  
instead of part by part.

The Workshop has explained to me the difference between lump sum repair and part by part repair,  
which lump sum repair means the Workshop may use a mixture of genuine parts and/or original  
equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the  
necessary repair.

Signed and acknowledged by:

  
23/02/2019

Signature of Policyholder/ authorized driver\*

\*to be applicable where the person authorizing is the authorized driver:-

I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs  
and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Date:





Name and signature of workshop personnel including workshop stamp

Date:

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed
Main	19 Feb 2019 <a href="#">Sendback Est</a>	19 Feb 2019 14:32 <b>\$7,935.00</b>	19 Feb 2019 15:21 <a href="#">Edit Adj Rpt</a>	<b>\$5,000.00</b> <a href="#">Edit Estimates</a>	<b>\$5,000.00</b> <a href="#">View Rpt</a>	
						<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	<b>TEOH KEAN HUAT</b> , ID: S2504502E								
Vehicle Reg. No.:	<b>SJW1409J</b>	Date of Loss:	17/02/2019 17:00 - :59 [107 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 1201900004746</b>	Policy/Cover Note No.:	PNPV2017-00001620-01 (Comprehensive)						
		Excess:	\$3,000.00						
Repairer:	<b>ETHOZ Protect Pte Ltd (Bukit Batok)</b> 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51								
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Josey Loh</b> ]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 28/02/2019]								
Driver/Custodian:	JEREMY TEOH (24 / Male) , NRIC: S9431061Z, Tel: +6591158545 Email: NOEMAIL								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<ul style="list-style-type: none"> <li>FWD_SG (21/02/2019): Alert - Adj Mandate Approved (\$5468.00) - SJW1409J - Claim Handler: Josey Loh</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents





































SJW1409J (1201900004746)

OD



















































Feb 17 2019 5:00PM



















































[TEOH KEAN HUAT]

ETHOZ Protect Pte Ltd

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print	
1	19/02/19 14:32	ETHOZ Protect Pte Ltd (Bukit Batok)	 Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	21/02/19 08:24	Adjuster Immediate Advice	 Load HTM		
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder		Thumbnail	Print	
1	21/02/19 08:26	LKK Auto Consultants Pte Ltd (HQ)	 Load JPG	<input checked="" type="checkbox"/>	
2	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
12	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
13	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
16	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
17	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
18	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
19	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
20	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
21	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
22	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
23	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
24	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
25	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
26	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
27	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
28	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
29	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
30	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
31	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
32	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
33	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>	
34	21/02/19 08:26	General View	 Load JPG		


















Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
36	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
37	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
38	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
39	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
40	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
41	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
42	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
43	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
44	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
45	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
46	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
47	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
48	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
49	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
50	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
51	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
52	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
53	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
54	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
55	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
56	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
57	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
58	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
59	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
60	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
61	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
62	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
63	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
64	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
65	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
66	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
67	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
68	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
69	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
70	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
71	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
72	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
73	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
74	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
75	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
76	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
77	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
78	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
79	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
80	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
81	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
82	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>
83	21/02/19 08:26	General View	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
84	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
85	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
86	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
87	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
88	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
89	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
90	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
91	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
92	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
93	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
94	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
95	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
96	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
97	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
98	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
99	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
100	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
101	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
102	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
103	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
104	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
105	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
106	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
107	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
108	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
109	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
110	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
111	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
112	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
113	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
114	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
115	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
116	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
117	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
118	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
119	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
120	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
121	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
122	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
123	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
124	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
125	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
126	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
127	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
128	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
129	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
130	25/02/19 19:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
131	04/03/19 10:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
132	04/03/19 10:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
133	04/03/19 10:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
134	04/03/19 10:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
135	04/03/19 10:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/02/19 08:26	MARK ESTIMATE	 Load PDF	
2	04/03/19 10:36	LUMP SUM FORM	 Load PDF	

## Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	18/02/19 19:17	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	18/02/19 19:15	CERTIFICATE OF INSURANCE	 Load JPG	<input checked="" type="checkbox"/>
2	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
13	18/02/19 19:15	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	18/02/19 19:16	Sketch Plan	 Load TIF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower 4  
Singapore 038986

Our File No: CS/FWD19003178/UVD3E2

Date: 05/03/2019

### REFERENCE

Insured/Claimant: TEOH KEAN HUAT Policy No: PNPV2017-00001620-01  
Date of Loss: 17/02/2019 Nature of Claim: OD Claim No: 1201900004746

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJW1409J**  
Make & Model: HONDA CIVIC, 1.3 IMA CVT (A) Engine No: LDA24017754  
Reg. Date: 04/03/2010 (Man. Year: 2008) Chassis No: JHMF36209S205095  
Colour: Grey Odometer: 84187 km  
Engine Capacity: 1339 cc  
Market Value/New Car Price: S\$19,500.00  
Sum Insured (\$\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
Front Left Side: Firestone 6 mm Rear Left Side: Firestone 6 mm  
Front Right Side: Firestone 6 mm Rear Right Side: Firestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,975.00	4,758.00	1,217.00	20.37
Miscellaneous Items	60.00	55.00	5.00	8.33
Labour	1,900.00	1,490.00	410.00	21.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>7,935.00</b>	<b>6,303.00</b>	<b>1,632.00</b>	<b>20.57</b>
<b>Approved Total (Overridden) (\$\$)</b>		<b>5,000.00</b>		
- Excess (\$\$)	800.00	3,000.00	-2,200.00	-275.00
<b>(\$\$)</b>	<b>7,135.00</b>	<b>2,000.00</b>	<b>5,135.00</b>	<b>71.97</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>499.45</b>	<b>140.00</b>	<b>359.45</b>	<b>71.97</b>
<b>Nett Amount (\$\$)</b>	<b>7,634.45</b>	<b>2,140.00</b>	<b>5,494.45</b>	<b>71.97</b>

### INSPECTION

Date of Assignment: 19/02/2019 Present Location: ETHOZ Protect Pte Ltd (Bukit Batok)  
Date Inspected: 20/02/2019 Inspected At: ETHOZ Protect Pte Ltd (Bukit Batok)  
30 Bukit Batok Crescent  
Singapore 658075  
Estimated Period of Repair: 5.0 days

**Adjuster:** MARCUS CHUA

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 05 Mar 2019)
<b>Parts:</b> 143	HONDA CIVIC 1.3 IMA CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SJW1409J)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Buckled	420.00 F	*420.00 F
2	1		*BONNET HINGE LH	Bent	45.00 F	*45.00 F
3	1		*BONNET HINGE RH	Bent	45.00 F	*45.00 F
4	2		*BONNET WEATHER STRIP	Necessary	72.00 F	*72.00 F
5	1		*BONNET INSULATOR	Deformed	65.00 F	*65.00 F
6	10		*BONNET INSULATOR CLIPS	Necessary	35.00 F	*35.00 F
7	1		*BONNET LOCK	Bent / Twisted	75.00 F	*75.00 F
8	1		*FRONT GRILLE BASE	Cracked	95.00 F	*95.00 F
9	1		*FRONT GRILLE CHROME MOULDING	Cracked	105.00 F	*105.00 F
10	1		*FRONT GRILLE LOGO	Necessary	38.00 F	*38.00 F
11	4		*FRONT GRILLE CLIPS	Not Necessary	8.00 F	*- F
12	1		*FRONT BUMPER	Distorted	280.00 F	*280.00 F
13	1		*FRONT BUMPER SIDE RETAINER LH	Bent	30.00 F	*30.00 F
14	1		*FRONT BUMPER SIDE RETAINER RH	Bent	30.00 F	*30.00 F
15	1		*FRONT BUMPER REINFORCEMENT	Dented	195.00 F	*195.00 F
16	1		*FRONT BUMPER LOWER AIR GRILLE	Not Necessary	70.00 F	*- F
17	1		*FRONT BUMPER NUMBER PLATE BASE	Cut	65.00 F	*65.00 F
18	10		*FRONT BUMPER CLIPS	Necessary	30.00 F	*30.00 F
19	1		*HEADLAMP LH	Cracked	320.00 F	*320.00 F
20	1		*HEADLAMP LOWER BRACKET LH	Bent	35.00 F	*35.00 F
21	1		*HEADLAMP RH	Cracked	320.00 F	*320.00 F
22	1		*HEADLAMP LOWER BRACKET RH	Bent	35.00 F	*35.00 F
23	1		*FRONT SUPPORT PANEL	Bent / Twisted	480.00 F	*480.00 F
24	1		*FRONT SUPPORT TOP GARNISH	Deformed	78.00 F	*78.00 F
25	10		*FRONT SUPPORT TOP GARNISH CLIPS	Necessary	30.00 F	*30.00 F
26	1		*HORN LH	Not Necessary	50.00 F	*- F
27	1		*HORN RH	Not Necessary	50.00 F	*- F
28	1		*AIRCON CONDENSOR ASSY	Punctured	490.00 F	*490.00 F
29	1		*AIRCON CONDENSOR AIR GUIDE LH	Not Necessary	28.00 F	*- F
30	1		*AIRCON CONDENSOR AIR GUIDE RH	Not Necessary	28.00 F	*- F
31	1		*AIRCON PIPE (COND TO COMP)	Not Necessary	190.00 F	*- F
32	1		*AIRCON PIPE (COND TO COIL)	Not Necessary	180.00 F	*- F
33	1		*AIRCON FAN MOTOR	Jammed	195.00 F	*195.00 F
34	1		*AIRCON FAN BLADE	Bent	55.00 F	*55.00 F
35	1		*AIRCON FAN COWLING	Cracked	110.00 F	*110.00 F
36	1		*RADIATOR ASSY	Holder Cracked / Punctured	460.00 F	*460.00 F
37	1		*RADIATOR TOP BRACKET LH	Bent	25.00 F	*25.00 F
38	1		*RADIATOR TOP BRACKET RH	Bent	25.00 F	*25.00 F
39	1		*RADIATOR FAN MOTOR	Jammed	290.00 F	*290.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*RADIATOR FAN BLADE	Bent	75.00 F	*75.00 F
41	1		*RADIATOR FAN COWLING	Cracked	110.00 F	*110.00 F
42	1		*RADIATOR RESERVOIR TANK	Not Necessary	48.00 F	*- F
43	1		*FRONT FENDER LH	Repair	195.00 F	*- F
44	1		*FRONT FENDER INNER SHIELD LH	Not Necessary	75.00 F	*- F
45	1		*FRONT FENDER RH	Repair	195.00 F	*- F
46	1		*FRONT FENDER INNER SHIELD RH	Not Necessary	75.00 F	*- F
47	10		*FRONT FENDER INNER SHIELD CLIPS	Not Necessary	25.00 F	*- F
					<b>Total Parts (S\$)</b>	<b>5,975.00 4,758.00</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	COOLANT (NECESSARY)	25.00	20.00
2	1	FRONT NUMBER PLATE & HOLDER (BENT)	35.00	35.00
Sub Total (S\$)			60.00	55.00

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR TO FACILITATE REPAIR	New	850.00	700.00
2	TO REMOVE & INSTALL AIRCON CONDENSOR INCLUDING CHARGE UP GAS	New	120.00	100.00
3	TO APPLY ANTI RUST COATING ON AFFECTED AREAS	New	100.00	0.00
4	TO CHECK & RECONNECT ALL NECESSARY WIRINGS	New	30.00	30.00
5	TO SPRAY PAINT ON AFFECTED AREAS	New	800.00	660.00
Gross Labour Cost (S\$)			1,900.00	1,490.00

Report was unsubmitted during this print-out.
---

&lt; END OF ESTIMATES &gt;