

INS. CASE OWNER:

CC 4, LPC 1900 5164, 17 ha3y

IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGP 5630 G

Claim No.:

18/19/19/VPOS/22403

Name of Insured:

Kusli B. Tanjaya

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

4/2/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SGK5676 B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kanglar



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

1/3
VLSGK5676 B-X
SGP3630 G - 14/1/2019/1677/1743 : 08h 20/19
- POTENTIAL RESORT CLAIM

08/02/19

- MUR BANGKOK. OLD REPORTED TP
LOST CONTROL & SWERVED INTO HIS
LANE & SUDDENLY STOPPED. OLD CLAIM
STOP & HIT REAR LRPC OLD OP TR.
OLD TOOK SCENE PHOTOS. TP VEHICLE
IN BETWEEN LANE.04/04/19
05/04/19- EMAIL CHAIRMAN UNCLARIFIED.
- EMAIL TO LPC ON CHAIRMAN REQUEST.
- REQUESTED
- UPLOAD PH IN EMAIL.
- LPC REQUESTED RESTORATION.
- LPC WILL EMAIL TO TP TO START CLAIM
- SUBMIT REPORT & CLOSE CASE.

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI:
Documentation Check List: Handler Typist
Notification ltr (if non-pickup):
After call ltr to OI:
Authorisation To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:
Post-Repair Photos:
Others:

PRELIMINARY ADVICE

Date/Time:

04/04/19

Sent By:

VIC

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

US

S\$ 2,950.00 (7 days) Reduction: 47 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

—

Loss of Rental (LOR):

S\$

—

(days)

Loss of Use (LOU):

S\$

—

(\$ x days)

Loss of Income (LOI):

S\$

—

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

—

Medical:

S\$

—

Disbursement:

S\$

—

(e.g. Tow/ Independent)

Legal Cost

S\$

—

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 450.00

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

—

Name 1:

Payee 2: (Strike if N.A.)

S\$

—

Name 2:

Payee 3: (Strike if N.A.)

S\$

—

Name 3:

G-14/19

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

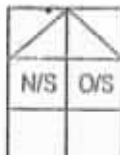
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 7 days Res: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SGK5676B Yr Regn: 2006 AugustType: MCar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Uies cc 1497Colour: Black A/C: Insured / Std / NI / NASp. Reading: 182110 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MROS3HY4204200423Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 185/60R14R: 185/60R14BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 21/02/19Sunray held at KangDes. of Damages: Frt / Rear / ONS / N/S / UIC / Rooftop orRear N/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

IP Con Bar

WE Expiry: 30/06/26.

LIS \$2,950.00

CASH: \$2,613.77 (47%)

MV: 40K (Based on \$5.5K depreciation).

PV: 34.4K

Nett: 5.8K

Date/Time, File Pass to?

Date/Time, File Return to?

Part Prices Check:

Survey Fee:

Date:

1)	2)
3)	4)
5)	6)
Prel. Report:	
Final Report:	

IN

OUT

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay@ Kaki Bukit Singapore 417883
TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
GST:201300201N

M/S : LONPAC INSURANCE BHD
100 BEACH ROAD
#19-00 SHAW TOWERS
SINGAPORE 189702

TEL: 62507388 FAX: 62962706
ATTN: Motor Claim Department \ Motor Claim

Claim Type: Third Party
Accident Date: 04/02/2019
TP Veh Reg No: SGP5630G

Estimate No: EST1900052
Date: 19 Feb 2019

Veh Reg No: SGK5676B
Make/Model: TOYOTA VIOS 1.5E A
Chasis No: MR053HY4204200423
Reg. Date: 17/08/2006
Your Ref No: SGP5630G

Estimate Repair Cost to Vehicle No :SGK5676B

Quantity	Description	List Price	Amount
		SS	SS
	List Price		
1	1 PC REAR FENDER LH <i>By Buckle</i>	804.80 ✓	
2	1 PC REAR FENDER TRIM LH <i>Not in</i>	155.50 ✗	
3	1 PC REAR FENDER MUDFLAP LH <i>Not in</i>	48.40 ✗	
4	1 PC REAR WINDSCREEN MOULDING <i>Not in</i>	78.80 ✓	
5	1 PC REAR PANEL <i>Painted</i>	571.80 ✓	
6	1 PC REAR PANEL TRIM <i>Not in</i>	200.70 ✗	
7	1 PC TAIL LAMP LH <i>Not in</i>	357.20 ✓	
8	1 PC TAIL LAMP PANEL LH <i>Reg</i>	110.80 ✗	
9	1 PC BOOT LID RUBBER <i>Not in</i>	186.80 ✗	
10	1 PC BOOT LID LOGO	50.80 ✗	
11	1 PC BOOTLID "1.5" EMBLEM	36.60 ✗	
12	1 PC BOOT LID "E" EMBLEM	36.60 ✗	
13	1 PC BOOT LID "VIOS" EMBLEM	38.50 ✗	
14	1 PC BOOT LID "VVTI" EMBLEM	48.80 ✗	
15	1 PC REAR BUMPER <i>Painted</i>	398.50 ✓	
16	2 PCS REAR BUMPER BRACKET <i>Not in</i>	134.80 ✗	
17	1 PC REAR BUMPER REFLECTOR - LH <i>Not in</i>	97.60 ✗	
		3,357.00	
	Less 25%	839.25	2,517.77
	Special Net		
18	1 SET REAR FENDER TRIM CLIPS LH <i>Not in</i>	48.00 ✗	
19	1 SET REAR FENDER TRIM CLIPS RH <i>Not in</i>	48.00 ✗	
20	1 PC REAR WINDSCREEN SEAL <i>Not in</i>	60.00 ✗	
21	1 PC REAR WINDSCREEN SEALANT <i>Not in</i>	60.00 ✗	
22	1 SET REAR PANEL TRIM CLIPS <i>Not in</i>	40.00 ✗	
23	1 SET REAR BUMPER CLIPS <i>Not in</i>	40.00 ✗	
		296.00	296.00
	Labour		
24	1 TO CHECK WIRING	50.00 ✗	

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay@ Kaki Bukit Singapore 417883
TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
GST:201300201N

M/S : LONPAC INSURANCE BHD
100 BEACH ROAD
#19-00 SHAW TOWERS
SINGAPORE 189702

TEL: 62507388 FAX: 62962706
ATTN: Motor Claim Department \ Motor Claim

Claim Type: Third Party
Accident Date: 04/02/2019
TP Veh Reg No: SGP5630G

Estimate No: EST1900052
Date: 19 Feb 2019

Veh Reg No: SGK5676B
Make/Model: TOYOTA VIOS 1.5E A
Chasis No: MR053HY4204200423
Reg. Date: 17/08/2006
Your Ref No: SGP5630G

Estimate Repair Cost to Vehicle No :SGK5676B

Quantity	Description	List Price	Amount
		<u>SS</u>	<u>SS</u>
25	1 TO REMOVE AND REFIT REAR WINDSCREEN	120.00 ✓	
26	1 TO REMOVE AND REFIT SEAT CUSHION	100.00 50.	
27	1 TO REMOVE AND REFIT PETROL TANK	80.00 ✓	
28	1 TO SPRAY UNDERSEAL	100.00 50	
29	1 (REAR) TO SPRAY PAINTING	1,000.00 600.	
30	1 TO REMOVE AND REPLACE THE DAMAGED PARTS, KNOCK OUT ACCIDENT DENTED PORTIONS, AND FOR CUTTING/WELDING WORKS.	1,300.00 1800	
		2,750.00	2,750.00

Total SS 5,563.77

Add GST @ 7% 389.46

Total Amount Payable SS 5,953.23

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND NINE HUNDRED FIFTY THREE AND CENTS TWENTY THREE ONLY

This is only an estimate based on our preliminary inspection and does not cover additional parts, labour time which may be required after work has begun.

For Kang Car Repairers Pte Ltd

Adrian Ling

h/s 21/02/19.

AUTHORISED SIGNATURE

total: 3744.57

h/s: 2950

Adrian Ling

h/s 21/02/19

07 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Initiated by Repairer

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3799F
Vehicle Details	
Vehicle No.:	SGK5676B
Vehicle to be Exported:	Yes
Intended Deregistration Date:	21 Feb 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS 1.5E A
Primary Colour:	Black
Manufacturing Year:	2006
Engine No.:	1NZX466249
Chassis No.:	MR053HY4204200423
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,347.00
Original Registration Date:	17 Aug 2006
First Registration Date:	17 Aug 2006
Transfer Count:	1
Actual ARF Paid:	\$13,582.00
Intended PARF Eligibility	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Expiry Details	
COE Expiry Date:	30 Jun 2026
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	\$46,454.00
COE Rebate Amount:	\$34,182.00
Total Rebate Amount:	\$34,182.00

The information contained herein is correct as at 21 Feb 2019

OK

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 19 February 2019 5:34 PM
To: assignments
Subject: FW: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]

11.04am @ 20/2/19
YNI
Sharon

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 19 February, 2019 3:58 PM
To: Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]

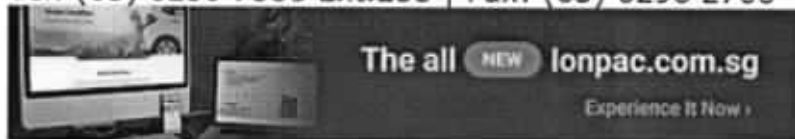
Lonpac External - Confidential

Our Ref : 18/19/19/VP05/021403

Dear Catherine,

Kindly proceed accordingly and assess liability before proceeding with the Direct Settlement as our insured is also claiming against the third party.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: kangcar@singnet.com.sg [mailto:kangcar@singnet.com.sg]
Sent: Tuesday, 19 February, 2019 3:40 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Kang Car (yahoo)
Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]

WITHOUT PREJUDICE

Dear Gerald,

Please appoint Adrian Ling to conduct the pre-repair inspection on our client's vehicle.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Tue Feb 19 2019 14:35:53 GMT+0800 (Malay Peninsula Standard Time) GERALD POH
WEE BIN <geraldpoh@lonpac.com> wrote:

----- Original Message -----

Lonpac External - Confidential
WITHOUT PREJUDICE

Our Ref : 18/19/19/VP0/021403

Dear Sharon,

Please see attached and revert.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - Confidential data is for use by authorised external parties only.

From:

kangcar@singnet.com.sg [mailto:kangcar@singnet.com.sg]

Sent: Tuesday, 19 February, 2019 2:26 PM

To: MT_Claim_SG

Cc: Kang Car (yahoo); MT_Claim_SG

Subject: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B &
SGP5630G ON 04.02.2019

WITHOUT PREJUDICE

Dear Sirs,

Our client's motor vehicle no: SGK5676B which was damaged as a result of the above accident, is now lying at our premises/workshop, waiting for repairs to be carried out.

As you are the insurers of motor vehicle SGP5630G, we hereby give you NOTICE TO INSPECT OUR CLIENT'S DAMAGED MOTOR VEHICLE at our premises/workshop. If your representative/surveyor does not inspect our client's damaged motor vehicle within the next two(2) days, we shall proceed to repair our client's damaged motor vehicle without any further notice and our client will thereafter look to you/your insured for the repair costs. This is without prejudice to our client's claim for damages, loss of use and incidental loss.

We enclose herewith our client's GIA report and estimate cost of repair for your reference.

Please let us have your list of your panel surveyors for our consideration.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 20 February, 2019 3:06 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]
Attachments: 20022019145959.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

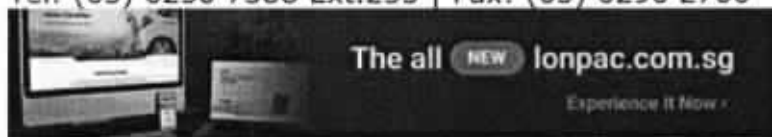
Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Please arrange for the case handler to view liability before proceeding with Direct Settlement as photos taken at the scene of accident shows that the third party vehicle was on 2 lanes.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 20 February, 2019 2:54 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; CS A Team; Vic (LKKAUTO)
Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]

Your ref: 18/19/19/VP05/021403
LKK ref: CC4/LPC19003169/ha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Dear Catherine,

Kindly proceed accordingly and assess liability before proceeding with the Direct Settlement as our insured is also claiming against the third party.

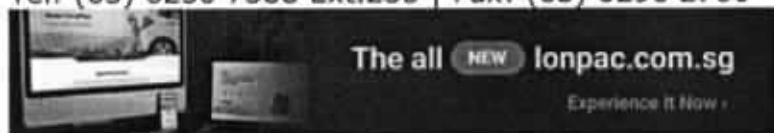
Best Regards

Gerald Poh

Senior Claims Executive | Lompac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lompac External - Confidential data is for use by authorised external parties only.

From: kangcar@singnet.com.sg [mailto:kangcar@singnet.com.sg]

Sent: Tuesday, 19 February, 2019 3:40 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Kang Car (yahoo)

Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]

WITHOUT PREJUDICE

Dear Gerald,

Please appoint Adrian Ling to conduct the pre-repair inspection on our client's vehicle.

Thank you & Regards,

Sharon

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

On Tue Feb 19 2019 14:35:53 GMT+0800 (Malay Peninsula Standard Time) GERALD POH WEE BIN <geraldpoh@lompac.com> wrote:

----- Original Message -----

Lompac External - Confidential

WITHOUT PREJUDICE

Our Ref : 18/19/19/VP0/021403

Dear Sharon,

Please see attached and revert.

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 5 April, 2019 9:18 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 LKK REF CC4/LPC19003169/Aha3 LPC REF 18/19/19/VP05/021403 [External Confidential]

Dear Gerald,

We refer to your below email and the contents were noted.

We will now close the matter in our end for report submission.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Friday, 5 April, 2019 8:50 AM

To: Vic (LKKAUTO)

Cc: MT_Claim_SG

Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 LKK REF CC4/LPC19003169/Aha3 LPC REF 18/19/19/VP05/021403 [External Confidential]

Lonpac External - Confidential

Dear Vic,

We shall reject the claim at our end.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Vic (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 5 April, 2019 8:50 AM
To: Vic (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 LKK REF CC4/LPC19003169/Aha3 LPC REF 18/19/19/VP05/021403 [External Confidential]

Lonpac External - Confidential

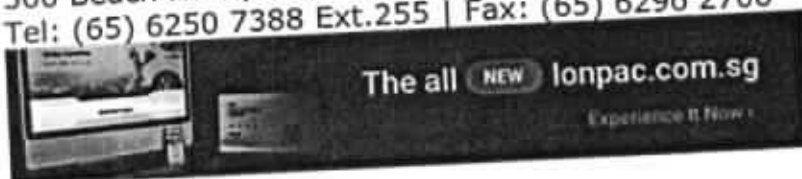
Dear Vic,

We shall reject the claim at our end.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 4 April, 2019 6:05 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential] LKK REF CC4/LPC19003169/Aha3 LPC REF 18/19/19/VP05/021403

Your Ref: 18/19/19/VP05/021403
LKK REF: CC4/LPC19003169/Aha3

Dear Gerald,

We refer further to our below email.

Enclosed revert of vehicle: SGK 5676B

Date of survey: 21.02.2019

We have not authorized repairs.

Enclosed for your perusal:

- Estimated cost of repair
- Preliminary advice

Photographs of TP vehicle in its damaged condition

Kindly also advise if we reject TP claim and/or for your further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 8 March, 2019 10:45 AM

To: GERALD POH WEE BIN

Cc: 'MT_Claim_SG'; Admin A; Vic (LKKAuto)

Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential] LKK REF CC4/LPC19003169/Aha3

Dear Gerald,

We refer to your below email.

Based on all available information and evidence provided, we are of the view that our Insured Driver's version is more probable.

The scene photos as provided by the Insured Driver shows that the TP vehicle was in between lane which suggest that TP vehicle was not travelling along the middle as reported by its driver.

We were also informed by TP repairer that they do not have any evidence available.

In view of the above, we opine that our Insured Driver may not be liable of this accident, unless proven otherwise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAuto)

Sent: Wednesday, 20 February, 2019 2:54 PM

To: 'GERALD POH WEE BIN'

Cc: 'MT_Claim_SG'; Admin A; CS A Team; Vic (LKKAuto)

Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]

Your ref: 18/19/19/VP05/021403

LKK ref: CC4/LPC19003169/ha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 20 February, 2019 11:06 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19003169/Aha3q2

300 BEACH ROAD

#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 10-04-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGP 5630G	Veh. Inspected	SGK 5676B
Policy No.	Z18VP05021352	Coverage (\$)	0.00
Claim No.	18/19/19/VP05/021403	Excess (\$)	0.00
Assign From	GERALD	Assign Date	19/02/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA VIOS	c.c	1497
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	MR053HY4204200423	Colour	BLACK
Odometer	182110	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R14	GOODYEAR	6 mm
L/H Front Tyre	185/60 R14	GOODYEAR	6 mm
R/H Rear Tyre	185/60 R14	GOODYEAR	6 mm
L/H Rear Tyre	185/60 R14	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	04/02/2019	Inspection Date	21/02/2019
Survey held at	KANG CAR REPAIRERS PTE LTD NO.1 KAKI BUKIT AVE 6 #02-06 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	7 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGK 5676B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR FENDER LH	BUCKLED	804.80	804.80
1	REAR FENDER TRIM LH	NOT NECESSARY	155.50	-
1	REAR FENDER MUDFLAP LH	NOT NECESSARY	48.40	-
1	REAR WINDSCREEN MOULDING	NECESSARY	78.80	78.80
1	REAR PANEL	DENTED	571.80	571.80
1	REAR PANEL TRIM	NOT NECESSARY	200.70	-
1	TAIL LAMP LH	CUT	357.20	357.20
1	TAIL LAMP PANEL LH	TO REPAIR SEE LABOUR	110.80	-
1	BOOT LID RUBBER	NOT NECESSARY	186.80	-
1	BOOT LID LOGO	NOT NECESSARY	50.80	-
1	BOOTLID '1.5' EMBLEM	NOT NECESSARY	36.60	-
1	BOOTLID 'E' EMBLEM	NOT NECESSARY	36.60	-
1	BOOTLID 'VIOS' EMBLEM	NOT NECESSARY	38.50	-
1	BOOTLID 'VVTI' EMBLEM	NOT NECESSARY	48.80	-
1	REAR BUMPER	DEFORMED	398.50	398.50
2	REAR BUMPER BRACKET	N/S NECESSARY	134.80	35.00
1	REAR BUMPER REFLECTOR -LH	NOT NECESSARY	97.60	-
	LESS 25% DISCOUNT		-839.25	-561.53
			2,517.75	1,684.57
<u>SPECIAL NETT ITEMS</u>				
1	SET REAR FENDER TRIM CLIPS LH (SN)	NOT NECESSARY	48.00	-
1	SET REAR FENDER TRIM CLIPS RH (SN)	NOT NECESSARY	48.00	-
1	REAR WINDSCREEN SEAL (SN)	NECESSARY	60.00	40.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	60.00	40.00
1	SET REAR PANEL TRIM CLIPS (SN)	NOT NECESSARY	40.00	-
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	40.00	30.00
			296.00	110.00
<u>LABOUR</u>				
	TO CHECK WIRING.		50.00	30.00

Report Ref No. CC4/LPC19003169/Aha3q2

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIT REAR WINDSCREEN.		120.00	120.00
	TO REMOVE AND REFIT SEAT CUSHION .		100.00	50.00
	TO REMOVE AND REFIT PETROL TANK .		80.00	80.00
	TO SPRAY UNDERSEAL.		100.00	50.00
	(REAR) TO SPRAY PAINTING.		1,000.00	600.00
	TO REMOVE AND REPLACE THE DAMAGED PARTS.KNOCK OUT ACCIDENT DENTED PORTIONS ,AND FOR CUTTING/WELDING WORKS.INCLUSIVE OF THE REPAIR OF TAIL LAMP PANEL LH .		1,300.00	1,000.00
			2,750.00	1,930.00
GRAND TOTAL			5,563.75	3,724.57
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,950.00

Report Ref No. CC4/LPC19003169/Aha3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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