

Vic (LKKAUTO)

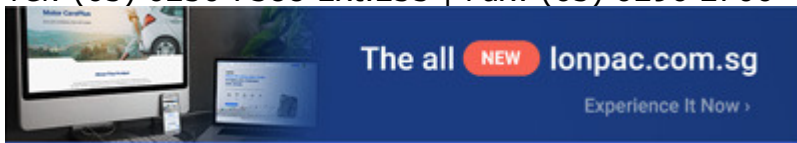
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 5 April, 2019 8:50 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 LKK REF CC4/LPC19003169/Aha3 LPC REF 18/19/19/VP05/021403 [External Confidential]

Lonpac External - Confidential

Dear Vic,

We shall reject the claim at our end.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 4 April, 2019 6:05 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential] LKK REF CC4/LPC19003169/Aha3 LPC REF 18/19/19/VP05/021403

Your Ref: 18/19/19/VP05/021403
LKK REF: CC4/LPC19003169/Aha3

Dear Gerald,

We refer further to our below email.

Enclosed revert of vehicle: SGK 5676B

Date of survey: 21.02.2019

We have not authorized repairs.

Enclosed for your perusal:

- Estimated cost of repair
- Preliminary advice

- Photographs of TP vehicle in its damaged condition

Kindly also advise if we reject TP claim and/or for your further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 8 March, 2019 10:45 AM

To: GERALD POH WEE BIN

Cc: 'MT_Claim_SG'; Admin A; Vic (LKKAuto)

Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential] LKK REF CC4/LPC19003169/Aha3

Dear Gerald,

We refer to your below email.

Based on all available information and evidence provided, we are of the view that our Insured Driver's version is more probable.

The scene photos as provided by the Insured Driver shows that the TP vehicle was in between lane which suggest that TP vehicle was not travelling along the middle as reported by its driver.

We were also informed by TP repairer that they do not have any evidence available.

In view of the above, we opine that our Insured Driver may not be liable of this accident, unless proven otherwise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Wednesday, 20 February, 2019 2:54 PM

To: 'GERALD POH WEE BIN'

Cc: 'MT_Claim_SG'; Admin A; CS A Team; Vic (LKKAuto)

Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]

Your ref: 18/19/19/VP05/021403

LKK ref : CC4/LPC19003169/ha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 20 February, 2019 11:06 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 19 February, 2019 3:58 PM

To: Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]

Lonpac External - Confidential

Our Ref : 18/19/19/VP05/021403

Dear Catherine,

Kindly proceed accordingly and assess liability before proceeding with the Direct Settlement as our insured is also claiming against the third party.

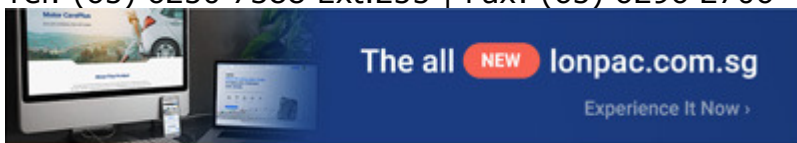
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: kangcar@singnet.com.sg [<mailto:kangcar@singnet.com.sg>]

Sent: Tuesday, 19 February, 2019 3:40 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Kang Car (yahoo)

Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019 [External Confidential]

WITHOUT PREJUDICE

Dear Gerald,

Please appoint Adrian Ling to conduct the pre-repair inspection on our client's vehicle.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Tue Feb 19 2019 14:35:53 GMT+0800 (Malay Peninsula Standard Time) GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

----- Original Message -----

Lonpac External - Confidential

WITHOUT PREJUDICE

Our Ref : 18/19/19/VP0/021403

Dear Sharon,

Please see attached and revert.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From:

kangcar@singnet.com.sg [<mailto:kangcar@singnet.com.sg>]

Sent: Tuesday, 19 February, 2019 2:26 PM

To: MT_Claim_SG

Cc: Kang Car (yahoo); MT_Claim_SG

Subject: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SGK5676B; ACCT INVLG SGK5676B & SGP5630G ON 04.02.2019

WITHOUT PREJUDICE

Dear Sirs,

Our client's motor vehicle no: SGK5676B which was damaged as a result of the above accident, is now lying at our premises/workshop, waiting for repairs to be carried out.

As you are the insurers of motor vehicle SGP5630G, we hereby give you NOTICE TO INSPECT OUR CLIENT'S DAMAGED MOTOR VEHICLE at our premises/workshop. If your representative/surveyor does not inspect our client's damaged motor vehicle within the next two(2) days, we shall proceed to repair our client's damaged motor vehicle without any further notice and our client will thereafter look to you/your insured for the repair costs. This is without prejudice to our client's claim for damages, loss of use and incidental loss.

We enclose herewith our client's GIA report and estimate cost of repair for your reference.

Please let us have your list of your panel surveyors for our consideration.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

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