## Mei Kwan (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Monday, 15 April, 2019 12:52 PM

To: Mei Kwan (LKKAuto); Admin A; CS A Team
Cc: Elaine Cheong; Hsiao Tong (LKKAuto); Alfred Toh

Subject: RE: Direct Settlement - Accident Involving GBG5507L (OI: SNM19D200867C02/7)

and SHC8014Y (TP: LKK REF - CC3/CTI19003166/K1pa3) on 18/02/2019

**Attachments:** REPORT OF GBG5507L.pdf

Categories: HMK

LKK REF - CC3/CTI19003166/K1pa3 CTI REF - SNM19D200867C02/7 (GBG5507L)

Dear Mei Kwan/Hsiao Tong

We refer to your emails pertaining to the above matter.

Attach herewith Insured's SAS report of your attention and necessary action.

### **Best Regards**

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6183 FAX: (65) 6224 7478

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 15 April, 2019 11:45 AM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBG5507L (OI: SNM19D200867C02/7) and SHC8014Y (TP: LKK

REF - CC3/CTI19003166/K1pa3) on 18/02/2019

Importance: High

### <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 4 March, 2019 10:17 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: irene.tay@sg.cntaiping.com; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; CS A Team < cs-a@lkkauto.com >;

Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBG5507L (OI: CTI - TBA) and SHC8014Y (TP: LKK REF -

CC3/CTI19003166/K1pa3) on 18/02/2019

## <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 26 February, 2019 11:47 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

**Cc:** <u>irene.tay@sg.cntaiping.com</u>; Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>; CS A Team < <u>cs-a@lkkauto.com</u>>;

Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG5507L (OI: CTI - TBA) and SHC8014Y (TP: LKK REF -

CC3/CTI19003166/K1pa3) on 18/02/2019

# **'WITHOUT PREJUDICE'**

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8014Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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