

2019/02/02

ASS. REC. BY:

Sui Vong

REF:

08 / LPC19003161 / Ktd30

Special Instruction:

## ASSIGNMENT (Office)

From (Person):

Chy hi hi

of

LPC

Date/Time:

20/02/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No.:

SMF4320P

Insured:

SLQ 6950 L

at Workshop info:

Huat Hock Motor

Tel:

of

Blk 3012, Bedok North Ave 4 # Ind. Park E#01-254

Policy No:

Claim No:

18/19/19/VPOS/021430

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

14/02/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle

☒ IN / ☐ OUT

Date/Time

Action/Instruction (X) Estimate

29/3 - Change w/s from Auto wheel to Huat Hock motor

lump sum

ASSIGNMENT

From: 18/4/19  
 Estimated Cost:  
 OD TP/WS/TP RES/OD RES/EVA/INV/MV  
 To inspect Vehicle No: SMF 4320P  
 at Workshop m/s: Hunt Hock Motor  
 of: 51K 3012 Bedole north Ave 4 H01-2054  
 Insured:  
 Policy No:  
 Claims No:  
 Sum Insured: Excess:  
 (Client's Record)  
 Make of Veh: Afternoon

Veh No: SMF 4320P Yr Regn: 02 Jan 2011  
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Merce E200 C.C. 1796  
 Colour: Maroon A/C: Insured / Std / NI / NA  
 Sp. Reading: 104434 T/Radio: Insured / Std / NI / NA  
 Eng/No:  
 C/No: WDD 2120 482 A391192  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD / RIM or  
 Tyre Size: F: 245/45 R17  
 R: 11

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Bal. or Market Value: \$55K  
 IDAC Accident Report: Consistent? : Yes or No  
 GIA / PR Seen: Consistent? : Yes or No  
 Est. Repairs: 3 days Res.: Yes or No  
 Lum Sum: 20 % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS 1up

Front Rear  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. D.O.I. 18-04-19  
 Survey held at w/s 1:30pm  
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or  
Frnt d/s.

Date: Person Contacted: Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction  
COE: \$45163  
Net: \$10K  
18/4 Formlized \$2800 with David.  
23/4/19 Wesp went to DO OS. Denise called confirmed with Wesp  
and also Requested for the GIA Report Ready.  
(Red: 4320: 60%)  
 RECEIVED 10 MAY 2019

Date/Time, File Pass to? ☐ : Preli. Report  
 1) 10/5 Typist ☒ : Final Report  
 Date/Time, File Return to?  
 2)  
 Report Format :  
 Lump Sum / I.B.I: (\$ 2800)  
 Days Of Repair: 3  
 Resurvey No. of Trip: 1  
 Add Fee: ☐ : Site Insp (\$)  
☐ : Interview (\$)  
☐ : Tech Invs (\$)  
☐ : Weekend (\$)  
 Survey Fee: 390  
 Transportation: 3 + RS, 31  
 Photos  
 Others  
 TOTAL 390



INS CASE OWNER:

CC 4, 4PC

1900

5161

6/1/13

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Add wheels.  
that that

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

2/3  
cpu

Insured Vehicle No. X: SLQ 6950 L X

At review, 100%, collided into park vehicle  
pending finalise COR

- XHQ finalized \$2,800.00

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

5/5/2014

Sent By:

Hmk

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

H1

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only ☐ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

## Nivitha (LKK Auto)

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 28 March 2019 5:50 PM  
**To:** Jacqui Wong; assignments@lkkauto.com; Admin-D (LKKAuto)  
**Cc:** David Mong; MT\_Claim\_SG  
**Subject:** RE: OUR REF: AW1-jgv-ins-H40-SMF4320P-2019(jw) YOUR REF: (SLQ6950L )18/19/19/VP05/021430 [External General]

### Lonpac External - General

Without Prejudice  
Save as to Costs

Dear Jacqui

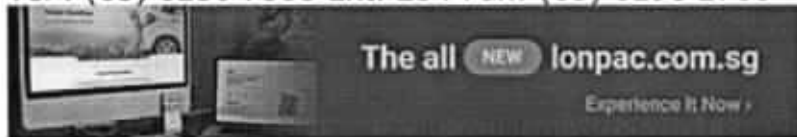
We are not agreeable with your list of proposed surveyors and we shall appoint surveyor from LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Nivitha

FYA

David  
v: out  
E: X

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Jacqui Wong [mailto:jacquiwong@visionlawllc.com]  
**Sent:** Thursday, 28 March, 2019 5:25 PM  
**To:** ONG LI LI  
**Cc:** David Mong  
**Subject:** RE: OUR REF: AW1-jgv-ins-H40-SMF4320P-2019(jw) YOUR REF: (SLQ6950L )18/19/19/VP05/021430 [External General]

Dear Lili,

**PRE-REPAIR SURVEY**  
**CLAIMANT: LIM JING YANG**  
**ACCIDENT INVOLVING SMF 4320 P & SLQ 6950 L ON 14<sup>th</sup> FEBRUARY 2019 AT ALONG 200 CHANGI ROAD CAR PARK AT ABOUT 18:00 HRS**

I refer to your email dated today.

**TAKE NOTICE** that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:-

1. Candy Tan	2. Erol Tan
3. TT Rajan	4. Mars
5. Kris Ang	6. Andrew

Please also be informed that our client's vehicle is available for Pre-repair inspection as follows:

**Venue** : **HUAT HOCK MOTOR WORKSHOP**  
Blk 3012 Bedok North Avenue 4  
#01-2054  
Singapore 489978

**Contact** : Mr David (Tel: 81616988)

Please reply within 2 working days.

Thank you.

Jacqui Wong (JW)  
(Secretary)

VISION LAW LLC  
133 New Bridge Road  
#18-01/02  
Chinatown Point  
Singapore 059413  
Tel: 65342811 [Ext 126]

---

**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]

**Sent:** Thursday, 28 March, 2019 5:09 PM

**To:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** David Mong <[hmmotor@outlook.com](mailto:hmmotor@outlook.com)>

**Subject:** RE: OUR REF: AW1-jgv-ins-H40-SMF4320P-2019(jw) YOUR REF: (SLQ6950L )18/19/19/VP05/021430  
[External General]

## Lonpac External - General

Without Prejudice  
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	

2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Ong Hwee jie/Steve Chen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

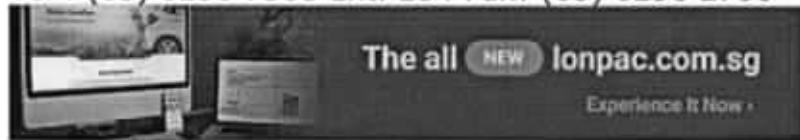
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Jacqui Wong [<mailto:jacqui.wong@visionlawllc.com>]

**Sent:** Thursday, 28 March, 2019 4:58 PM

**To:** MT\_Claim\_SG; GERALD POH WEE BIN

**Cc:** David Mong

**Subject:** OUR REF: AW1-jgv-ins-H40-SMF4320P-2019(jw) YOUR REF: SLQ6950L

Dear Sirs,

#### **PRE-REPAIR SURVEY**

**CLAIMANT: LIM JING YANG**

**ACCIDENT INVOLVING SMF 4320 P & SLQ 6950 L ON 14<sup>th</sup> FEBRUARY 2019 AT ALONG 200 CHANGI ROAD CAR PARK AT ABOUT 18:00 HRS**

We are instructed by **LIM JING YANG** to notify you of a road accident on **14<sup>th</sup> FEBRUARY 2019** at about **18:00 HOURS AT ALONG 200 CHANGI ROAD CAR PARK** involving our client's **SMF 4320 P & SLQ 6950 L** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damage. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your



insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Jacqui Wong (JW)  
(Secretary)

VISION LAW LLC  
133 New Bridge Road  
#18-01/02  
Chinatown Point  
Singapore 059413  
Tel: 65342811 [Ext 126]

VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Head Office: 133 New Bridge Road #18-01/02  
Branch: 490 Lorong 6 Toa Payoh #03-11

For Surveyor

Please initial here after completion of pre-repair survey.  
Thank you.

Appointed Surveyor: \_\_\_\_\_  
Name & Signature

Contact: \_\_\_\_\_

Date & Time: \_\_\_\_\_

Surveyor during repair: \_\_\_\_\_

Date & Time: \_\_\_\_\_

Surveyor after repair: \_\_\_\_\_

Date & Time: \_\_\_\_\_

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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# Status of Driving Licence

## Qualified Driving Licence

**Qualified Driving Licence Number**

S1485773G

**Status of Qualified Driving Licence**

Valid

**Class(es) of Qualified Driving Licence**

3

**Expiry Date**

Lifetime unless revoked, suspended or disqualified

## Provisional Driving Licence

You are not a valid Provisional Driving Licence Holder.

[HOME \(https://www.police.gov.sg/\)](https://www.police.gov.sg/)

[ABOUT US \(https://www.police.gov.sg/about-us\)](https://www.police.gov.sg/about-us)

[SGSECURE \(https://www.police.gov.sg/sgsecure\)](https://www.police.gov.sg/sgsecure)

[I-WITNESS \(https://www.police.gov.sg/iwitness\)](https://www.police.gov.sg/iwitness)

[COMMUNITY PROGRAMMES \(https://www.police.gov.sg/community-programme\)](https://www.police.gov.sg/community-programme)

[RESOURCES \(https://www.police.gov.sg/resources\)](https://www.police.gov.sg/resources)

[NEWS & PUBLICATIONS \(https://www.police.gov.sg/news-and-publications\)](https://www.police.gov.sg/news-and-publications)

[JOIN US \(https://www.police.gov.sg/join-us\)](https://www.police.gov.sg/join-us)

[FAQS \(https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx\)](https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx)

[CONTACT US \(https://www.police.gov.sg/content/contact-us\)](https://www.police.gov.sg/content/contact-us)

[E-FEEDBACK \(/content/policehubfeedback/efeedback.html\)](/content/policehubfeedback/efeedback.html)

[SITEMAP \(https://www.police.gov.sg/sitemap\)](https://www.police.gov.sg/sitemap)

**Poh Kin (LKKAuto)**

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 7 March 2019 1:37 PM  
**To:** 'louisongautowheels@yahoo.com'  
**Cc:** Admin A  
**Subject:** RT Accident involved with vehicle SMF4320P and SLQ6950L(TP) on14/02/2019 inside 200 Changi Road carpark

**Importance:** High

**WITHOUT PREJUDICE  
SAVE AS TO COSTS**

Our Ref: CC4/LPC19003161/T1fa3  
Your Ref: SMF 4320P

Dear Louis,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

## Nivitha (LKK Auto)

---

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 20 February 2019 9:53 AM  
**To:** assignments  
**Subject:** FW: Request Pre-repair Inspection - GBA 220 C (Involving vehicle YM 5897 G on 15.02.2019 along Tuas West Road TWDS AYE)  
**Attachments:** GBA220C - GIA.PDF

Hi Nivitha,

*TP smart. Kindly assist.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

10:46am @ 20/2/19  
person @ Ricky  
Vehicle In

---

**From:** Carl Motor <carlmtr@singnet.com.sg>  
**Sent:** Tuesday, 19 February, 2019 5:26 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
**Subject:** Request Pre-repair Inspection - GBA 220 C (Involving vehicle YM 5897 G on 15.02.2019 along Tuas West Road TWDS AYE)

Dear Sir / Mdm

Attached, please find GBA 220 C, Letter of "Pre-repair Inspection" and SAS for your reference.

Please arrange to survey our client vehicle.

Thank you.

Best Regards

Ricky Ng

Carl Mtr & Ent. Ctr P L

Tel: 63666171 Hp: 96182026

78 Woodland Park Ind-1 #05-10

## Mei Kwan (LKKAUTO)

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 5 March, 2019 11:40 AM  
**To:** 'ONG LI LI'  
**Cc:** MT\_Claim\_SG; Admin A; Poh Kin (LKKAUTO); CS A Team  
**Subject:** RE: Our Ref: 18/19/19/VP05/021430 Accident involved with vehicle SMF4320P and SLQ6950L(TP) on14/02/2019 inside 200 Changi Road carpark [External General]  
**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

LPC ref: 18/19/19/VP05/021430  
LKK REF: CC4/LPC19003161/T1fa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMF 4320P

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Sent:** Thursday, 21 February, 2019 9:03 AM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/19/19/VP05/021430 Accident involved with vehicle SMF4320P and SLQ6950L(TP) on14/02/2019 inside 200 Changi Road carpark [External General]

## Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555



**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]

**Sent:** Wednesday, 20 February 2019 10:11 AM

**To:** Louis Ong <[louisongautowheels@yahoo.com](mailto:louisongautowheels@yahoo.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021430 Accident involved with vehicle SMF4320P and SLQ6950L(TP) on14/02/2019 inside 200 Changi Road carpark [External General]

## Lonpac External - General

Without Prejudice

Dear Louis

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability/

Dear Catherine/Nivitha

FYA

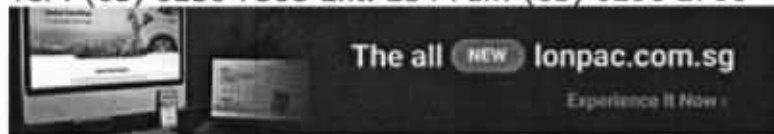
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Louis Ong [mailto:[louisongautowheels@yahoo.com](mailto:louisongautowheels@yahoo.com)]

**Sent:** Wednesday, 20 February, 2019 9:33 AM

**To:** MT\_Claim\_SG

**Subject:** Fw: Accident involved with vehicle SMF4320P and SLQ6950L(TP) on14/02/2019 inside 200 Changi Road carpark

Hi,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Vehicle is in.



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/19/19/VP05/021430  
Our ref: CC4/LPC19003161/T1fa3

Date: 05/03/2019

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SMF 4320P**

We refer to the above matter.

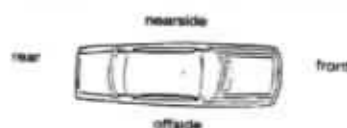
Please be informed that we had conducted the inspection of the above mentioned vehicle on 26/02/2019 at the premises of M/s Auto Wheels Motorworks Pte Ltd - Bukit Batok and have the following to report:-

Workshop Estimate Amount	: S\$	8,397.31
Revised Estimate Amount	: S\$	3,912.40
"Check" Items Amount	: S\$	1,026.99
Total (Including Check Items)	: S\$	4,939.39

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

**Description of Damage:**

The vehicle sustained damages at the  
Front O/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2~3 days

Yours faithfully,

MOHD. TAUFIKH  
Licensed Appraiser



**► Mercedes-Benz E200 Used Vehicle List (19 vehicles)**

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabl
<b>Mercedes-Benz E-Class E200 CGI</b>	<b>\$49,900</b>	<b>\$13,460 /yr</b>	<b>04-Jan-2011</b>	<b>1,796 cc</b>	<b>92,196 km</b>	<b>Ri Sheng Motor Trading</b>	<b>Availabl</b>

Low Mileage Done At 92000Km, 2 Owners, Original Condition, Fully Serviced And Maintained At C & C.

Office No. - 62521993

Steven - 97657700

<b>Mercedes-Benz E-Class E200 CGI Coupe</b>	<b>\$58,000</b>	<b>\$17,980 /yr</b>	<b>10-Feb-2011</b>	<b>1,796 cc</b>	<b>77,100 km</b>	<b>Monster Motors Pte Ltd</b>	<b>Availabl</b>
---	-----------------	---------------------	--------------------	-----------------	------------------	-------------------------------	-----------------

Extremely Clean Looking E-Class Coupe. Car's In Fantastic Condition. Well Maintained And Taken Care Of. Kept In 100% Stock. Regularly Serviced With Ongoing Packages Available And Groomed On A Habitual ...

Office No. - -

Daryl - 96804425 | Yan - 91611769

<b>Mercedes-Benz E-Class E200 CGI</b>	<b>\$52,800</b>	<b>\$14,140 /yr</b>	<b>18-Feb-2011</b>	<b>1,796 cc</b>	<b>163,000 km</b>	<b>Sng Auto Trading</b>	<b>Availabl</b>
---------------------------------------	-----------------	---------------------	--------------------	-----------------	-------------------	-------------------------	-----------------

Tip Top Condition, Low Depreciation And Best Price In Town, View To Believe, Fully Service History With Decent Mileage Done At 20K Km Yearly, 100% Accident Free, Free 1 Year Extended Warranty, Flexibl...

Office No. - 64747667

Wayne - 91033011 | Cheng - 97777676

<b>Mercedes-Benz E-Class E200 CGI Coupe</b>	<b>\$63,888</b>	<b>\$18,570 /yr</b>	<b>12-Apr-2011</b>	<b>1,796 cc</b>	<b>75,000 km</b>	<b>Paramount Automotive Pte Ltd</b>	<b>Availabl</b>
---	-----------------	---------------------	--------------------	-----------------	------------------	-------------------------------------	-----------------

High ARF Of \$54k! 100% Loan Available With Low Interest Rate! In-house Loan And Bank Loan Are Welcome. 2 Digit Number Plate Included Owner Well Maintained Inside Out. Selling Due To Upgrading. Accide...

Office No. - 67412088

Goh - 88110020

<b>Mercedes-Benz E-Class E200 CGI</b>	<b>\$53,800</b>	<b>\$13,590 /yr</b>	<b>13-Apr-2011</b>	<b>1,796 cc</b>	<b>70,000 km</b>	<b>Absolute Wheels Leasing Pte Ltd</b>	<b>Availabl</b>
---------------------------------------	-----------------	---------------------	--------------------	-----------------	------------------	--	-----------------

Low Mileage Done. Well Maintain By Previous Owner. No Need More Explanation, The Brand Speak For Itself And No Repairs Needed, Lastly Accident Free. Contact Our Friendly Sales Consultant Today For Enq...

Office No. - 92269616

Mike - 92269616 | Jayden - 84847926 | Brandon - 97294488 | Augustine - 97540677

<b>Mercedes-Benz E-Class E200 CGI AMG</b>	<b>\$68,000</b>	<b>\$19,970 /yr</b>	<b>12-May-2011</b>	<b>1,796 cc</b>	<b>117,000 km</b>	<b>Munich Alpina Pte Ltd</b>	<b>Availabl</b>
---	-----------------	---------------------	--------------------	-----------------	-------------------	------------------------------	-----------------

Loan Interest At 2.28%. Extremely Well Maintained. This Beast Does Not Just Look Beautiful, It's 100% Accident Free. View To Believe! Financing Available, Trade In Welcome! Call/SMS To Arrange A Viewin...

Office No. - -

Wei Hao - 90583753 | Ben - 91849182

<b>Mercedes-Benz E-Class E200 CGI Coupe</b>	<b>\$56,800</b>	<b>\$15,890 /yr</b>	<b>13-May-2011</b>	<b>1,796 cc</b>	<b>119,000 km</b>	<b>Euro Performance Asia Pte Ltd</b>	<b>Availabl</b>
---	-----------------	---------------------	--------------------	-----------------	-------------------	--------------------------------------	-----------------

Enjoy Low-Interest Rates From 2.18%! The Very Sporty Mercedes Benz E200 CGI Coupe. Regular Serviced And Well Maintained By Owner. Trade In And High Loan Of Up To 95% Are Available Here. STA Evaluation...

Office No. - 65330588 / 85009000

Braden - 81501500 | Joseth - 90901043 | Shawn - 97252591 | Sindy - 90602839

<b>Mercedes-Benz E-Class E200 CGI</b>	<b>\$57,666</b>	<b>\$15,250 /yr</b>	<b>30-May-2011</b>	<b>1,796 cc</b>	<b>-</b>	<b>Privilege Motors Pte Ltd</b>	<b>Availabl</b>
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C&C Unit, Well Taken Care By The Previous Owner. High Loan With High Trade In. Price Negotiable. Call Now.

Office No. - 64631155

Francis - 96358298 | Desmond - 83821155 | Hong - 88766878

<b>Mercedes-Benz E-Class E200 CGI</b>	<b>\$53,800</b>	<b>\$14,410 /yr</b>	<b>06-Jun-2011</b>	<b>1,796 cc</b>	<b>113,688 km</b>	<b>Benefit Auto Enterprise Pte Ltd</b>	<b>Availabl</b>
---------------------------------------	-----------------	---------------------	--------------------	-----------------	-------------------	--	-----------------

Benefit Auto Offer Best Deal In Market! Offer Best Price! Offer Best Price For Trade In! Offer Best Interest Rate With Loan! Hurry Arrange Ca To Our Sales For Appointment!

Office No. - 68444161

Andy Ng - 90222757 | Razali - 90405005 | Thom Lai - 97493638

**Mercedes-Benz E-Class E200 \$59,800 \$15,370 /yr 14-Jul-2011 1,796 cc 180,885 km Car Search Availa**  
**CGI**

Extremely Well Maintained By Owner! Serviced And Maintained Regularly! Popular Mercedes Sedan Equipped With A Refined And Powerful 1 Turbo Engine Giving You A Powerful Daily Drive! Powerful Yet Fue...

Office No. - 62620728

Justin - 91827511 | Rachel - 91126538 | Jack - 91416611 | Ken - 93388994

**Mercedes-Benz E-Class E200 \$62,800 \$16,440 /yr 28-Jul-2011 1,796 cc - Leco Prestige Availa**  
**CGI**

Road Tax Till Jul 2019. Original Condition. Low Interest Rate Financing And Insurance Can Be Arranged. Call For Viewing.

Office No. - 64740566

Edison - 97277767 | Alan - 96805993

**Mercedes-Benz E-Class E200 \$58,500 \$14,510 /yr 29-Jul-2011 1,796 cc 82,000 km Hamilton Autohub Pte Availa**  
**CGI Ltd**

(Lowest Depreciation! Lowest Mileage!) High ARFI High Trade In Are Welcome! Flexible Loan Available With Low Interest Rate. High Trade I Are Welcome.

Office No. - 62979001

Andy Ang - 92366391 | Ben - 88211155

**Mercedes-Benz E-Class E200 \$56,800 \$13,900 /yr 05-Aug-2011 1,796 cc 127,058 km General Leasing Pte Ltd Availa**  
**CGI**

Office No. - 68441818

Vincent Lim - 98262525

**Mercedes-Benz E-Class E200 \$58,800 \$14,130 /yr 29-Aug-2011 1,796 cc 103,000 km Car (S) Pte Ltd Availa**  
**CGI**

Mercedes Benz E200, Low Mileage Done. Well Maintain By Previous Owner. No Need More Explanation, The Brand Speak For Itself And No Repairs Needed, Lastly Accident-Free. Contact Our Friendly Sales Cons...

Office No. - 63863322

Shaun Lim - 81827107 | Mr Tan - 98822233 | Song - 97654355

**Mercedes-Benz E-Class E200 \$62,800 \$14,570 /yr 13-Oct-2011 1,796 cc 125,302 km Fu Ee Cars Availa**  
**CGI**

100% Accident Free, Suitable For Future COE Renewal, Well Maintained Clean Interior, Cycle And Carriage Agent Unit, Regular Service And Maintained. Flexible Loan Available, View Now!

Office No. - 63467588

Kayden Koh - 82687588 | John Koh - 91167588

**Mercedes-Benz E-Class E200 \$61,800 \$14,080 /yr 18-Oct-2011 1,796 cc 131,000 km Carz Avenue Availa**  
**Avantgarde**

Only 1 Owner, 7G Transmission. Buy With Confidence & Peace Of Mind, Just Done Service March 2019 At Agent C&C. 100% Genuine Mileage! Accident Free Assured! Tyres Changed September 2018 At Agent. Tip ...

Office No. - 66598786

Low - 82223607 | Sam - 82829994

**Mercedes-Benz E-Class E200 \$75,000 \$18,650 /yr 31-Oct-2011 1,796 cc - Esteem Performance Availa**  
**Pte Ltd**

Call Now For Viewing.

Office No. - 64591221

Jef - 86896550

**Mercedes-Benz E-Class E200 \$61,800 \$13,890 /yr 31-Oct-2011 1,796 cc 139,237 km Wheeler Dealers 2018 Availa**  
**CGI Pte Ltd**

Beautiful Metallic Brown Unit Which Has Been Maintained All The While And Driven By A Very Careful And Particular Businessman! Road Tax Renewed Till 31st October 2019! Engage Our Salesteam Now To Get ...

Office No. - 67435323

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	15/02/2019 12:22
Date Of Accident	14/02/2019 18:00
Exact Location Of Accident	200 CHANGI RD CAR PARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMF4320P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM JING YANG
NRIC No	S9011943E
Email Address	LIMJINGYANG90@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97966258
Alternative Phone No	OFFICE-NOPHONE

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E200-1.8 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

NO

If No, Please state action to be taken:

THIRD PARTY

Vehicle Category

PRIVATE CAR

### Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
---------------------------	---

Type Of Coverage	COMPREHENSIVE
------------------	---------------

Fleet Policy	NO
--------------	----

Policy Number	DMPCSN3011171900
---------------	------------------

Cover Note Number

### Driver

Name of Driver	LIM JING YANG
----------------	---------------

NRIC No	S9011943E
---------	-----------

Date Of Birth	23/03/1990
---------------	------------

Occupation	INDOOR
------------	--------

Date Of Driving Pass	28/05/2009
----------------------	------------

Driving Experience	9 YEARS AND 8 MONTHS
--------------------	----------------------

Gender	MALE
--------	------

Mobile Number	(LOCAL) +65-97966258
---------------	----------------------

Fax Number

Contact Number	OFFICE-NOPHONE
----------------	----------------

Email Address	LIMJINGYANG90@GMAIL.COM
---------------	-------------------------

Address 104 BEDOK RIA CRESCENT  
 Postcode 489926  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OWNER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident COLLIDED INTO PARKED VEHICLE  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 0

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

ON 14/02/2019 AT ABOUT 1800. MY VEHICLE PARKED AT 200 CHANGI RD CAR PARK. SUDDENLY HAD LADY COME TO MY OFFICE LOOK FOR MY BOSS. AFTER MY BOSS ASK ME GO TO THE CAR PARK. THE LADY TOLD ME WHEN SHE COME OUT FROM THE CAR PARK LOT, HER VEHICLE HAD ACCIDENTALLY HIT ONTO MY FRT RIGHT PORTION. NO ONE WAS INJURED.

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLQ6950L  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category PRIVATE CAR  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)

**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

I AM AWARE THAT MY INSURER MAY HAVE A 14 DAYS TIMEFRAME FOR ME TO SUBMIT AN OWN DAMAGE CLAIM UNDER MY OWN POLICY. I WILL CHECK MY POLICY FOR MORE DETAILS.

## SKETCH PLAN

A-SMF4320P

B-SLQ6950L

Unknown

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to circumstances

- ☐ Claim own policy  
☐ Claim third party  
☐ Claim OD / TP at other works hop  
☐ For record purpose

Policy No. DMP/CSN3011171900Insurer China Veh No SMF4320P

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

\_\_\_\_\_  
 Policyholder's Signature  
 Date & Time:

\_\_\_\_\_  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

\_\_\_\_\_  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/PIN No.:

## Nivitha (LKK Auto)

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 20 February 2019 10:11 AM  
**To:** Louis Ong; MT\_Claim\_SG; assignments@lkkauto.com; Admin-D (LKKAuto)  
**Subject:** RE: Our Ref: 18/19/19/VP05/021430 Accident involved with vehicle SMF4320P and SLQ6950L(TP) on 14/02/2019 inside 200 Changi Road carpark [External General]  
**Attachments:** GIA.PDF

10.38am @ 20/2/19  
VNI  
Louis

## Lonpac External - General

Without Prejudice

Dear Louis

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability/

Dear Catherine/Nivitha

FYA

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

---

**From:** Louis Ong [mailto:louisongautowheels@yahoo.com]  
**Sent:** Wednesday, 20 February, 2019 9:33 AM  
**To:** MT\_Claim\_SG  
**Subject:** Fw: Accident involved with vehicle SMF4320P and SLQ6950L(TP) on 14/02/2019 inside 200 Changi Road carpark

Hi,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Vehicle is in.

Thanks

Auto Wheels Motorworks Pte Ltd  
48 TOH GUAN ROAD EAST ENTERPRISE



#04-142 SINGAPORE 608586

Louis Ong  
91928963

----- Forwarded message -----

**From:** Louis Ong <louisongautowheels@yahoo.com>

**To:** [mt\\_claim@lonpac.com.sg](mailto:mt_claim@lonpac.com.sg) <[mt\\_claim@lonpac.com.sg](mailto:mt_claim@lonpac.com.sg)>

**Sent:** Tuesday, 19 February 2019 03:34:56 PM +08

**Subject:** Accident involved with vehicle SMF4320P and SLQ6950L(TP) on 14/02/2019 inside 200 Changi Road carpark

Hi,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Vehicle is in.

Thanks

Auto Wheels Motorworks Pte Ltd

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586

Louis Ong  
91928963

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	15/02/2019 10:39
Date Of Accident	14/02/2019 18:00
Exact Location Of Accident	GREAT ESTERN @CHANGI CAR PARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ6950L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN SEOK ENG
NRIC No	S1485773G
Email Address	JESSLYNTANSE@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97425667
Alternative Phone No	OFFICE-NOPHONE

### Vehicle Particulars

Manufacturer	TOYOTA
Model	HARRIER PREMIUM 2.0 A
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z18VP05019191
Cover Note Number	

### Driver

Name of Driver	TAN SEOK ENG
NRIC No	S1485773G
Date Of Birth	26/09/1961
Occupation	INDOOR
Date Of Driving Pass	03/11/1985
Driving Experience	33 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97425667
Fax Number	
Contact Number	OFFICE-NOPHONE
EMail Address	JESSLYNTANSE@GMAIL.COM

Address 86 JALAN DAUD  
#12-92

Postcode 419594

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own Vehicle -  
-  
-

Insurance Company of Driver's Own Vehicle -  
-  
-

#### General Information of the Accident

Type Of Accident COLLIDED INTO PARKED VEHICLE

Weather Conditions CLEAR

Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

PLEASE REFER TOP THE SKETCH PLAN. THE VEHICLE IS UNDER REPAIR

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SMF4320P

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

# SKETCH PLAN

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 15/2/19

10-30 am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

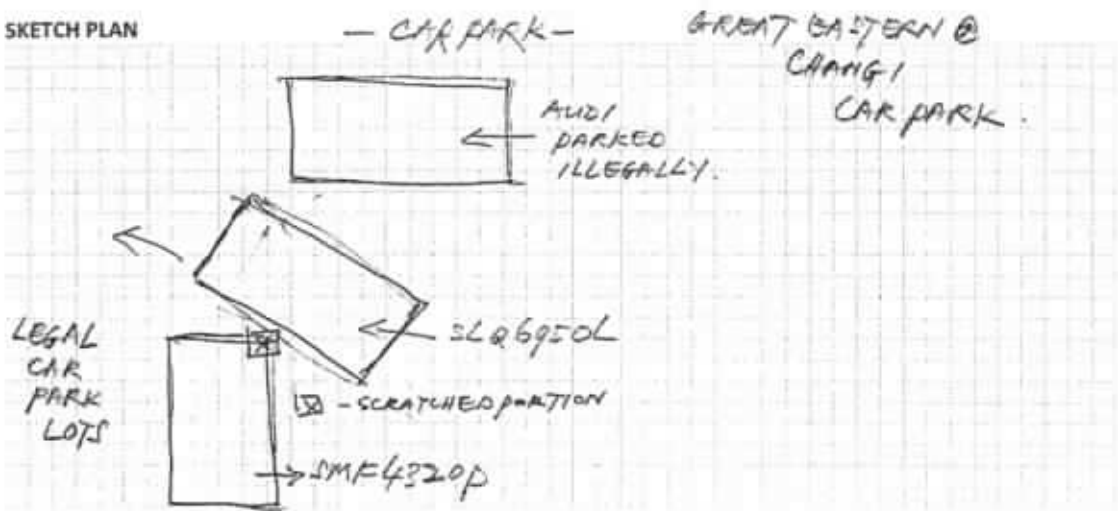
Name:

NRIC/FIN No.:



# Sketch Plan Pg. 2

## SKETCH PLAN

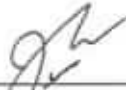


## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE: <u>SLQ6950L</u>	ACCIDENT DATE & TIME: <u>14 FEB 2019 - 6pm (800hrs)</u>
CONTACT NUMBER: <u>97425667</u>	E-MAIL ADDRESS: <u>jesslyntan.se@gmail.com</u>
LOCATION: <u>GREAT EASTERN @ CHANGI CAR PARK</u>	
1. I was driving out of the parking lot to the left.	
2. There was a car parked illegally in front. The space was very tight.	
3. I made a sharp turn and scratched the car on the left as in the sketched plan. Car number SMF4320P	
4. The scratch was minor affecting the right part of SMF4320P. The scratch was merely in the front part of the car.	
5. There is NO OTHER damage to the other parts or body of the car.	
NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE CHECK YOUR POLICY FOR MORE INFORMATION	
Please state:	
<input type="checkbox"/> Claim Own Policy <input type="checkbox"/> Claim Third Party <input type="checkbox"/> Claim OD/TP at other workshop <input checked="" type="checkbox"/> Reporting Only	

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
 Policyholder's Signature  
 Date & Time: 15/2/19  
10:50 am

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

Sketch Plan Pg. 3



**LONPAC INSURANCE BHD** (588FC5335C)

(Incorporated in Malaysia)

Singapore Office: 306, Beach Road #17-01/07, The Concourse, Singapore 189555.

Tel: (65) 6250 7365 Fax: (65) 6256 3767 Website: www.lonpac.com.sg

GST Reg No.: F6-0005625-C

1/001

**CERTIFICATE OF INSURANCE**

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CAP 189) REPUBLIC OF SINGAPORE.  
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES 1960 (REPUBLIC OF SINGAPORE).  
ROAD TRANSPORT ACT 1987 (MALAYSIA).  
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA).

Certificate No. : Z18VP05019191

Type of Cover : COMPREHENSIVE

1. Index Mark and Vehicle Registration Number

TOYOTA HARRIER PREMIUM 2.0  
- SLQ6950L

2. Name of Policy Holder

TAN SEOK ENG

3. Effective Date of the Commencement of Insurance  
for the purpose of the Act

19/07/2018

4. Date of Expiry of the Insurance

18/07/2019

5. Persons or Classes of Persons entitled to drive

(A) THE POLICYHOLDER (B) ANY OTHER PERSON WHO IS DRIVING ON THE POLICYHOLDER'S ORDER OR WITH HIS/HER PERMISSION  
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so  
permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use

USE ONLY FOR SOCIAL, DOMESTIC AND PLEASURE PURPOSES AND FOR THE POLICYHOLDER'S BUSINESS. THE POLICY DOES NOT  
COVER USE FOR HIRE OR REWARD, RACING, PACE-MAKING, RELIABILITY TRIAL, SPEED-TESTING OR THE CARRIAGE OF GOODS  
(OTHER THAN SAMPLES) IN CONNECTION WITH ANY TRADE OR BUSINESS OR USED FOR ANY PURPOSE IN CONNECTION WITH THE  
MOTOR TRADE.

Excess : S\$ 0.00 (SECTION 1) INSURED / NAMED DRIVERS

S\$ 1,000.00 (SECTION 1) UNNAMED DRIVERS

S\$ 3,000.00 (SECTION 1) ADDITIONAL EXCESS FOR ELDERLY OR YOUNG AND/OR INEXPERIENCED DRIVERS

S\$ 100.00 WINDSCREEN EXCESS

LONPAC'S AUTHORISED WORKSHOPS

Condition : ACCIDENT REPAIRS AT LONPAC'S AUTHORISED WORKSHOPS

\* Limitations rendered inoperative by Section 95 of the Road Transport Act 1987 (Malaysia) or Section 8 of the Motor Vehicles (Third Party Risks and  
Compensation) Act (Cap 189) Republic of Singapore are not included under heading.

I/WE hereby certify that this covering Note is issued in accordance with the provisions of Part IV of the Road Transport Act 1987 (Malaysia) and Motor  
Vehicles (Third-Party Risks and Compensation) Act (Cap 189) Republic of Singapore.

CHIEF EXECUTIVE  
(Singapore Branch)

User ID: BRYAN-HO

Date issued: 29/06/2018



Accident Photo



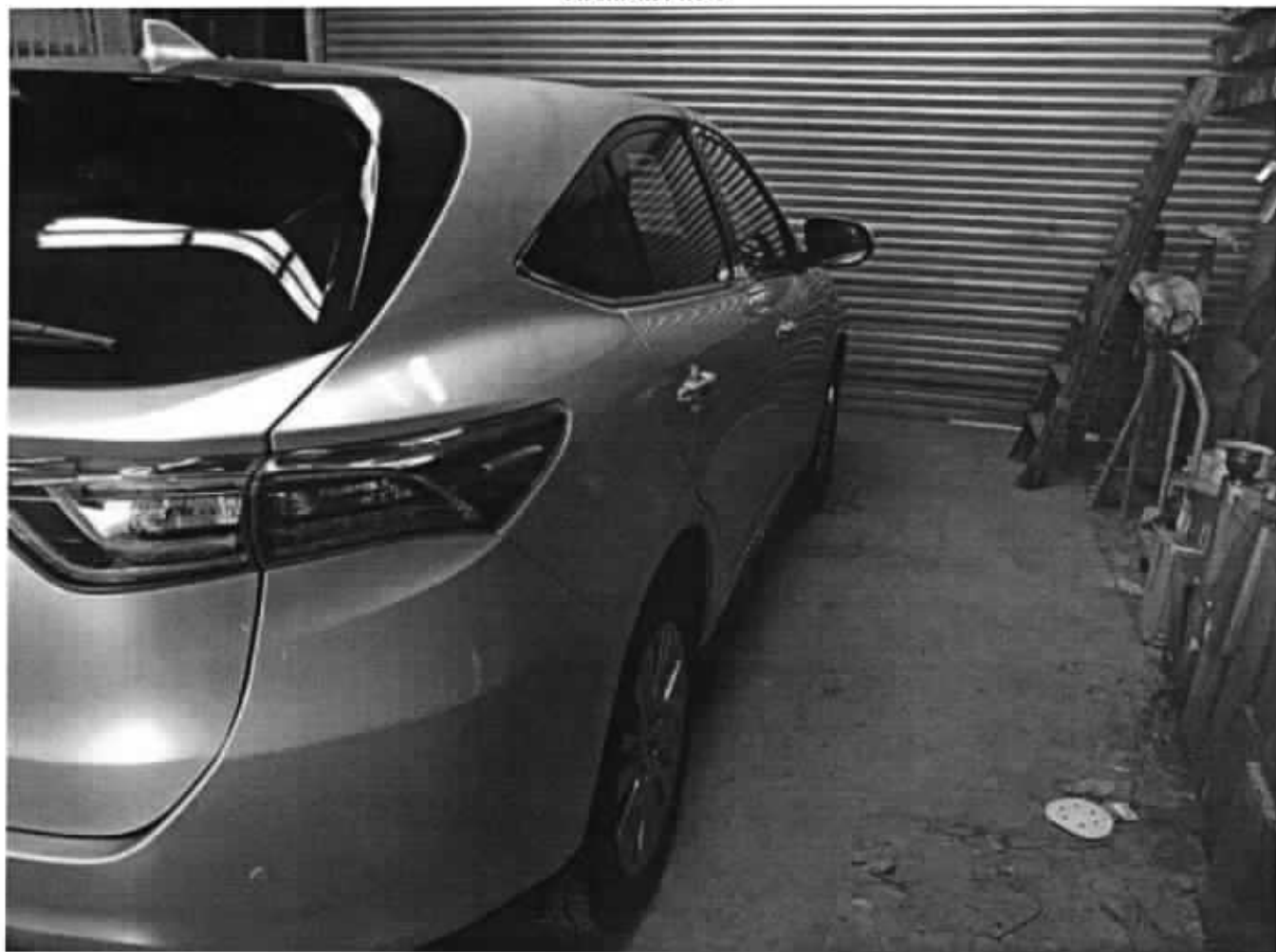
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



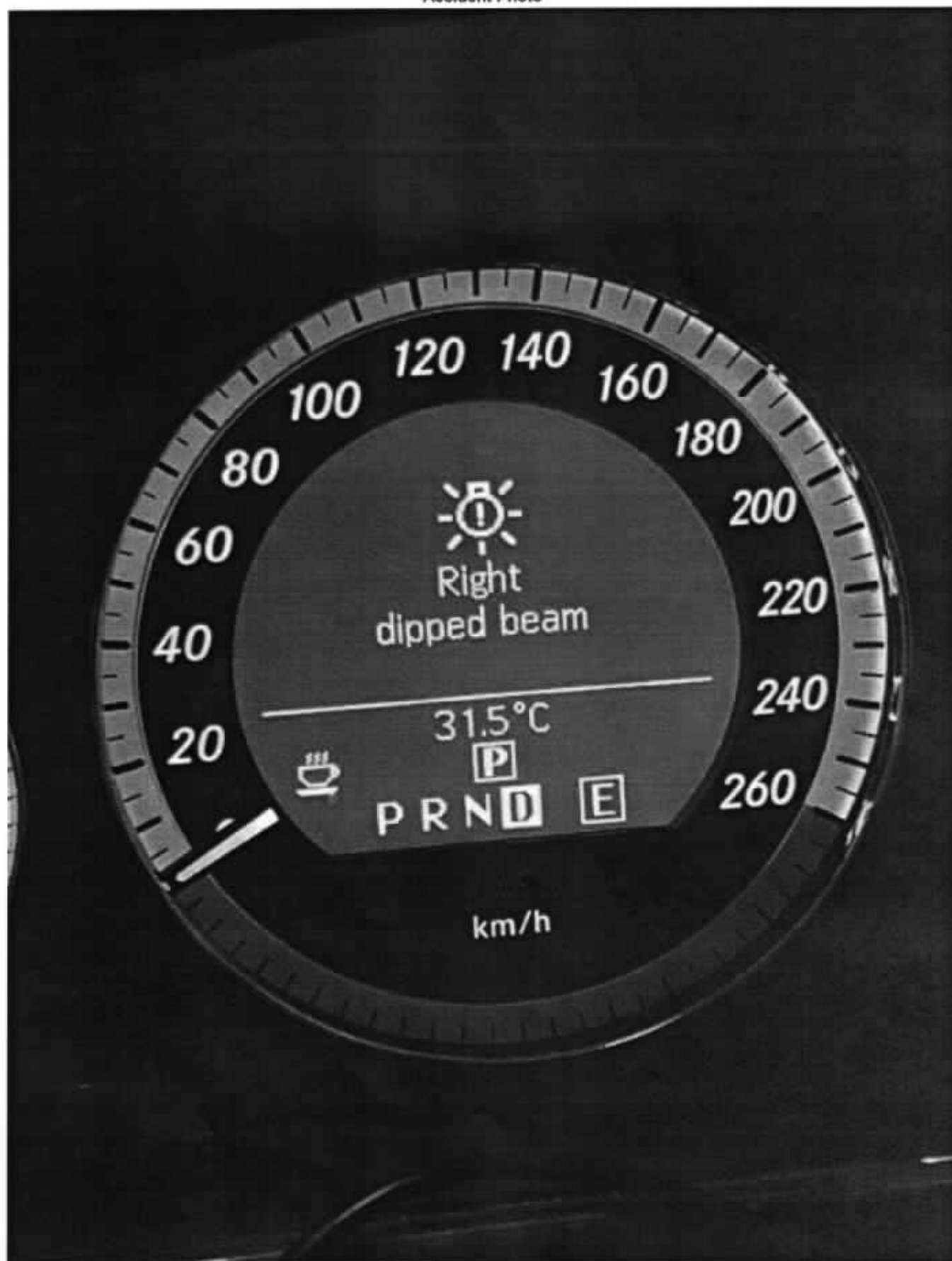


Accident Photo

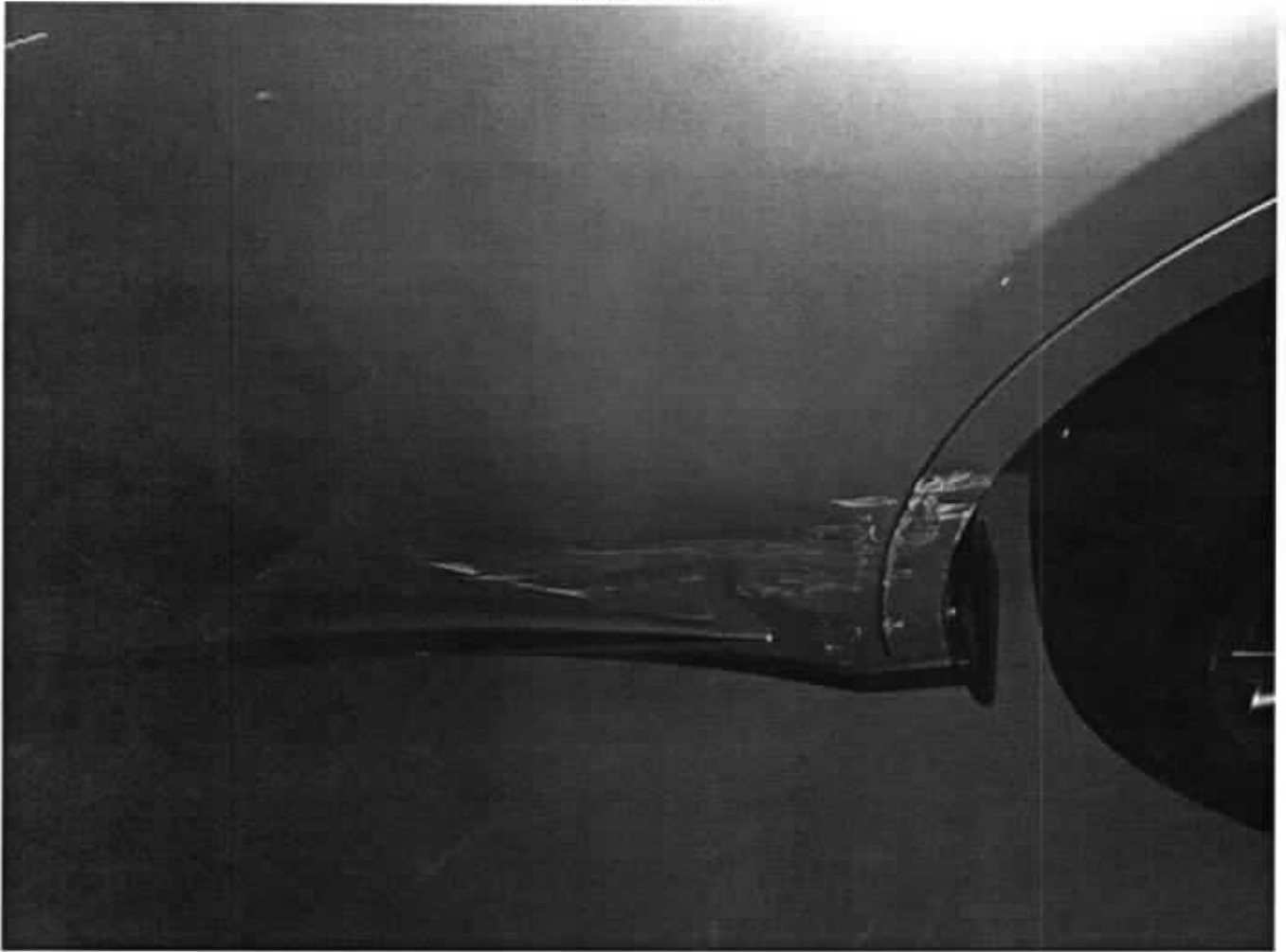


Driving License





Accident Photo





# 發 福 摩 哆 車 房 . HUAT HOCK MOTOR WORKSHOP

BLOCK 3012, BEDOK NORTH AVE 4, #01-2054,  
BEDOK INDUSTRIAL PARK E, SINGAPORE 489978.  
Tel / Fax: 6445 2934 Hp: 8161 6988

BUSINESS REG NO. 375654/00C

Vehicle No: SMF 4820 P	Accident Date: 14.2.19
Mileage:	Make / Model: E 200-1.8A
Date:	CHASSIS: WDD2120482A 39326X
	Fax No.: 6445 2934

Items	
1 Front Bumper / Cut	1527 /
1 Front Bumper side retainer - RH De.	72 3/4
1st Front Bumper clip - NEL	40 /
1 Front Bumper lower Moulding LH+RH - NEL	180 /
2 Front Bumper Sensor (PC / DM	480 285
1 Front Bumper fog lamp X	210 x
1 Front Bumper fog lamp cover X	126 x
1 Headlamp RH / Cut	1217 /
1 Headlamp lower Bracket RH X	277 x
1 Front Fender RH X	1090 x
1 Front Fender inner shield X	181 x
1st Front Fender inner shield clip X	40 x
	3285

3 Days.  
Labour - \$880 300 lump sum repair.  
Spray paint - \$800 250 After repair photos

To: Tan Kuo Gp.

List Price 18/4/19.

pls do

me

8.4.19

<p><b>Link Auto Consultants hence notify the Repairer of the following:</b></p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and</li> <li>• is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer Signature: Date:</p>	<p>7120</p>
--	-------------

# AUTO WHEELS

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586

ATTN: LONPAC INSURANCE

DATE: 2/19/2019  
VEHICLE NO: SMF4320P  
MODEL: MERCEDES E200  
ACCIDENT DATE: 2/14/2019  
CLAIM ADVISOR: LOUIS (91928963)  
EMAIL: louisongautowheels@yahoo.com

## ESTIMATION

DESCRIPTION	QTY	LIST PRICE
PARTS		
RH HEADLAMP	1	\$1,971.20 <i>ant</i>
RH HEADLAMP LOWER BRACKET	1	\$249.60 ?
FRONT BUMPER	1	\$1,654.20 <i>de</i>
RH FRONT BUMPER RETAINER	1	\$113.10 ?
RH FRONT BUMPER INNER PAD	1	\$278.40 x
RH FRONT BUMPER BRACKET	1	\$255.60 ?
RH FRONT BUMPER CHROME MOULDING	1	\$355.40 x
RH FRONT BUMPER GRILLE	1	\$295.40 x
RH FOG LAMP CHROME RING	2	\$430.40 x
TOWING COVER	1	\$188.40 x
FRONT BUMPER SPONGE	2	\$214.60 x
FRONT REINFORCEMENT	1	\$546.20 x
FRONT SENSOR	2	\$522.80 ?
FRONT SENSOR HOLDER	2	\$110.60 <i>nh</i>
RH FRONT FENDER	1	RESTORE

TOTAL: \$7,185.90  
DISCOUNT 10%: \$718.59  
\$6,467.31

## LABOUR

## PRICE

LABOUR FOR FACILITATE REPAIR - FRONT PORTION \$1,000.00 *250*  
TO RESPRAY AFFECTED AREAS - FRONT BUMPER \$300.00 *220*

# AUTO WHEELS

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586

ATTN: LONPAC INSURANCE

DATE: 2/19/2019  
VEHICLE NO: SMF4320P  
MODEL: MERCEDES E200  
ACCIDENT DATE: 2/14/2019  
CLAIM ADVISOR: LOUIS (91928963)  
EMAIL: louisongautowheels@yahoo.com

## ESTIMATION

TO RESPRAY AFFECTED AREAS - RH FRONT FENDER	\$300.00 X
TO CHECK AND RECONNECT ALL NECESSARY WIRING	\$50.00 30
TO REMOVE AND REFIT FRONT SENSOR	\$100.00 30
SUNDARIES	\$80.00 20
RUST PROOFING	\$100.00 X

TOTAL: \$1,930.00

TOTAL: \$8,397.31

7% GST: \$587.81

\$8,985.12

Tan Kah 97495749  
WP' Lumpsum  
Respray after repair  
suv@lkauto.com

2-3 days

26/2/19 @ 1240

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CS/LPC19003161/Gtd3e2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 16-05-2019	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLQ 6950L	Veh. Inspected	SMF 4320P	
Policy No.	Z18VP05019191	Coverage (\$)	0.00	
Claim No.	18/19/19/VP05/021430	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	20/02/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MERCEDES BENZ E 200	c.c	1796	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	WDD2120482A391192	Colour	MAROON	
Odometer	104434	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	245/45 R17	MICHELIN	6 mm	
L/H Front Tyre	245/45 R17	MICHELIN	6 mm	
R/H Rear Tyre	245/45 R17	MICHELIN	6 mm	
L/H Rear Tyre	245/45 R17	MICHELIN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	14/02/2019	Inspection Date	18/04/2019	
Survey held at	HUAT HOCK MOTOR WORKSHOP BLK 3012 BEDOK NORTH AVE 4 BEDOK INDUSTRIAL PARK E #01-2054 SINGAPORE 489978			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:			3 Working Days	





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMF 4320P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER	CUT	1,527.00	1,527.00
2	FRONT BUMPER SIDE RETAINER	O/S DEFORMED	72.00	36.00
1	SET FRONT BUMPER CLIP	NECESSARY	40.00	40.00
2	FRONT BUMPER LOWER MOULDING LH & RH	NECESSARY	180.00	180.00
2	FRONT BUMPER SENSOR	DAMAGED-1PC ONLY	480.00	285.00
1	FRONT BUMPER FOG LAMP	NOT NECESSARY	210.00	-
1	FRONT BUMPER FOG LAMP COVER	NOT NECESSARY	126.00	-
1	HEADLAMP RH	CUT	1,217.00	1,217.00
1	HEADLAMP LOWER BRACKET RH	NOT NECESSARY	277.00	-
1	FRONT FENDER RH	NOT NECESSARY	1,090.00	-
1	FRONT FENDER INNER SHIELD	NOT NECESSARY	181.00	-
1	SET FRONT FENDER INNER SHIELD CLIP	NOT NECESSARY	40.00	-
	LESS 10% DISCOUNT		-	-328.50
			5,440.00	2,956.50
<b>LABOUR</b>				
	LABOUR.		880.00	300.00
	SPRAY PAINT.		800.00	250.00
			1,680.00	550.00
<b>GRAND TOTAL</b>			<b>7,120.00</b>	<b>3,506.50</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>2,800.00</b>

Report Ref No. CS/LPC19003161/Gtd3e2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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