Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 5 March, 2019 11:40 AM

To: 'ONG LI LI'

Cc: MT_Claim_SG; Admin A; Poh Kin (LKKAuto); CS A Team

Subject: RE: Our Ref: 18/19/19/VP05/021430 Accident involved with vehicle SMF4320P and

SLQ6950L(TP) on14/02/2019 inside 200 Changi Road carpark [External General]

Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Categories: HMK

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

LPC ref: 18/19/19/VP05/021430 LKK REF: CC4/LPC19003161/T1fa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMF 4320P

Estimated cost of repairPreliminary advice

We have not authorized repairs.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI < llong@lonpac.com>

Sent: Thursday, 21 February, 2019 9:03 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto)

<pohkin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021430 Accident involved with vehicle SMF4320P and SLQ6950L(TP)

on14/02/2019 inside 200 Changi Road carpark [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 20 February, 2019 2:19 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Poh Kin (LKKAuto); CS A Team

Subject: RE: Our Ref: 18/19/19/VP05/021430 Accident involved with vehicle SMF4320P and SLQ6950L(TP)

on14/02/2019 inside 200 Changi Road carpark [External General]

Your ref: 18/19/19/VP05/021430 LKK ref: CC4/LPC19003161/fa3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 20 February, 2019 10:39 AM

To: 'ONG LI LI' < llong@lonpac.com; assignments assignments@lkkauto.com>
Cc: 'MT Claim SG' <mt claim@lonpac.com>; Admin A admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021430 Accident involved with vehicle SMF4320P and SLQ6950L(TP)

on14/02/2019 inside 200 Changi Road carpark [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Wednesday, 20 February 2019 10:11 AM

assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021430 Accident involved with vehicle SMF4320P and SLQ6950L(TP)

on14/02/2019 inside 200 Changi Road carpark [External General]

Lonpac External - General

Without Prejudice

Dear Louis

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability/

Dear Catherine/Nivitha

FYA

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Louis Ong [mailto:louisongautowheels@yahoo.com]

Sent: Wednesday, 20 February, 2019 9:33 AM

To: MT Claim SG

Subject: Fw: Accident involved with vehicle SMF4320P and SLQ6950L(TP) on14/02/2019 inside 200 Changi Road carpark

Hi,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Vehicle is in.

Thanks

Auto Wheels Motorworks Pte Ltd

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586

Louis Ong 91928963

---- Forwarded message -----

From: Louis Ong < louisongautowheels@yahoo.com>
To: mt_claim@lonpac.com.sg>

Sent: Tuesday, 19 February 2019 03:34:56 PM +08

Subject: Accident involved with vehicle SMF4320P and SLQ6950L(TP) on14/02/2019 inside 200 Changi Road

carpark

Hi,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Vehicle is in.

Thanks

Auto Wheels Motorworks Pte Ltd

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586

Louis Ong 91928963



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