

S.S. REC. REV.

REP

CS/INC19003147/Rtd301

Special Instruction

Surveyor

Rasm

ASSIGNMENT (Office)

From (Person)

Cynthia Ang

of

INC

Date/Time

11/2/19 @ 1038am

Estimated Cost

Bill to:

OD / TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.

GBF 4771B

Insured

YN79674

at Workshop m/s

BP Auto

Tel.

62660555

of

48 John Owen Rd East #01-121

Policy No.

Claim No.

MT/1028510-002

Sum Insured

Excess:

Make of Veh.

(Client's Record)

D.O.A.

16/1/19

CA / REV / REP. / REV 24 HRS

lup

H.O.D. Endorsement:

Date/Time: 11:01am 20/2/19

Person Contacted

yvonne

Vehicle IN/OUT

OUT

Date/Time

Action/Instruction (—) Estimate

Unconfirm lump sum \$5400, 6days (Red: 5544.05; 50%)

Jan

REF:

7997C

ASSIGNMENT

From: Date: Vch No: GBF 4771B Rego: 2016 NOV
Estimated Cost: Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD: ☒ TP / WS / TP RES / OD RES / EVA / INV / MV Truck / Trailer or
To Inspect Vehicle No: GBF 4771B Make: TOYOTA HILUX DX 3.0M cc 2982
at Workshop m/s: BP AUTO Colour: Grey A/C: Insured / Std / NI / NA
of: 48, POUH WASH RD EASE #101-121 Sp. Reading: 74564 T/Radio: Insured / Std / NI / NA
Insured: NMC Eng/No:
Policy No: C/No: KDH 2015021 744
Claims No: Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess: Steering: In order / Jammed / Leaked / Burnt or
(Client's Record) Brake: In order / Jammed / Leaked / Burnt or
Make of Veh: Mod: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 195R15C
R:
(Policy Condition) Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: IDAC Accident Report: Consistent? : Yes or No
GIA / PR Seen: Consistent? : Yes or No
Est. Repairs: days Res: Yes or No
Lum Sum: % 3 Val: Yes or No
CA / REV / REP. / 24 HRS Vehicle: IN / OUT
Date: Person Contacted:

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Journey
Front Rear
R/Bal. 6 mm R/Bal. 6 mm
L/Bal. 6 mm L/Bal. 6 mm
D.O.A. 16/01/19 D.O.I. 19/02/19 1209pm
Survey held at SK AUTO
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
FR N/S
The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

Rasul,

PLS See my remarks.

RECEIVED 16 MAY 2019

Date/Time: File Pass to?

16/5 Typist

Date/Time: File Return to?

2

Report Format:

Lump Sum / I.B.L: (\$ 5400

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$
☐ Interview (\$
☐ Tech. Insps (\$
☐ Weekend (\$

Survey Fee:

Transportation

1. 3 + RS

2. Photos

3. Other

4. TOTAL

250

250

Nivitha (LKK Auto)

From: Cynthia Ang <Cynthia.Ang@income.com.sg>
Sent: Tuesday, 19 February 2019 10:38 AM
To: assignments@lkkauto.com
Subject: RE: TP CASES FARMED OUT TO LKK ON 19/2/2019

Dear Veron / Nivitha,

Resend with the following details.

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg

income
made different



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
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in with you

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

From: Cynthia Ang
Sent: Tuesday, 19 February 2019 9:38 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: Teng Ken Leong <kenleong.teng@income.com.sg>; Daniel Koh <daniel.koh@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>
Subject: TP CASES FARMED OUT TO LKK ON 19/2/2019

Dear Veron / Nivitha,

Please assist to survey the vehicles as per Mr Teng's instruction :-

SN	Surveyor	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Type	Survey Time	OI Veh	DOA	Additional Remarks
1	Marcus Xiao	MT/1028540-002	GBF4771B	BP AUTO	48 TOH GUAN ROAD EAST #01-121 ENTERPRISE HUB SINGAPORE 608586	Yvonne / 6266 0555	Physical Survey		YN7967U	16/01/2019	
2	Jared Liu	MT/1032127-002	GBF4854X	BP AUTO	48 TOH GUAN ROAD EAST #01-121 ENTERPRISE HUB SINGAPORE 608586	/ 6266 0555	Physical Survey		GBH3381P	14/02/2019	
3	Azhari	MT/1030557-002	SMC9538L	CYCLE & CARRIAGE INDUSTRIES PTE LTD	188 PANDAN LOOP SINGAPORE 128378	GO CHEE HAN / 9181 7717	Physical Survey	10:00-12:00	SLA4490U	01/02/2019	
4	Charlotte Chew	MT/1032277-002	SMD9595R	GOLD AUTO WORKS PTE LTD	48 TOH GUAN ROAD EAST #01-119 ENTERPRISE HUB	SIMON TAN / 8199-9149	Physical Survey		SJK2343X	15/02/2019	
5	Juliana Lee	MT/1032093-002	G8C4953J	LEE KUAN HWA MOTOR SERVICE	24 SUNGEI KADUT STREET 4 SUNGEI KADUT INDUSTRIAL ESTATE SINGAPORE 729050	Siew Chen / 6269 9192	Physical Survey		SJP7498Z	11/02/2019	
6	Fiona Shen	MT/1031900-002	SKC197U	MUNICH AUTOMOBILES PTE LTD	30 TEBAN GARDENS CRESCENT SINGAPORE 608927	Tan Kok Ting / 9051 5581	Physical Survey	10:00-11:00	SLS3819T	11/02/2019	

Please contact workshops.

Please ack.

Thank You

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

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in with you

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Denise Tay (LKKAUTO)

From: bpauto_wkshop <bpauto_wkshp@yahoo.com>
Sent: Monday, 1 April 2019 1:01 PM
To: Rasul (LKKAUTO); admin-a@lkkauto.com.sg; admin-b@lkkauto.com.sg
Subject: Fw: Finalized_Fw: Arrange for Pre-repair Inspection for GBF4771B (YOUR Insured: YN7967U) DOA 16/01/2019
Attachments: Aft (1).JPG; Aft (2).JPG; Aft (3).JPG; Aft (4).JPG; Aft (5).JPG; Aft (6).JPG; Check Item (1).JPG; Check Item (2).JPG; GBF4771B Marked Estimate.pdf

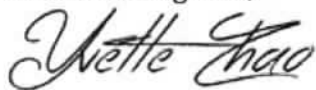
Reminder III :

Dear Mr Rasul,

Kindly help top finalized below vehicle. The after photo attached.

MT1028540-002 (TP NTUC)	GBF4771B	Lumpsum Repair	\$ 6,900.00
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Thanks & Regards,



BP Auto
48 Toh Guan Road East #01-121
Enterprise Hub Singapore 608586
Tel: +65-6266 0555
Fax: +65-6266 3155
Email: bpauto_wkshp@yahoo.com

On Saturday, 23 March 2019, 16:01, bpauto_wkshop <bpauto_wkshp@yahoo.com> wrote:

Reminder II :

Dear Mr Rasul,

Kindly help top finalized below vehicle. The after photo attached.

MT1028540-002 (TP NTUC)	GBF4771B	Lumpsum Repair	\$ 6,900.00
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Thanks & Regards,

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	17/01/2019 09:27
Date Of Accident	16/01/2019 09:30
Exact Location Of Accident	BLK 546 ANG MO KIO AVE 10 CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE	
Vehicle Registration Number	GBF4771B
Insured/Policyholder	
Name Of Registered Owner	CHRIS TRADING
Co Reg No	53269999L
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-91153698
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HIACE-3.0 D (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMCPHQ18-007104
Cover Note Number	
Driver	
Name of Driver	CHEN XINGWEI
NRIC No	S8411746C
Date Of Birth	11/04/1984
Occupation	OUTDOOR
Date Of Driving Pass	17/03/2009
Driving Experience	9 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91153698
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	BLK 546 ANG MO KIO AVE 10 #03-2266
Postcode	560546
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE ATTACHED REPORT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN7967U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

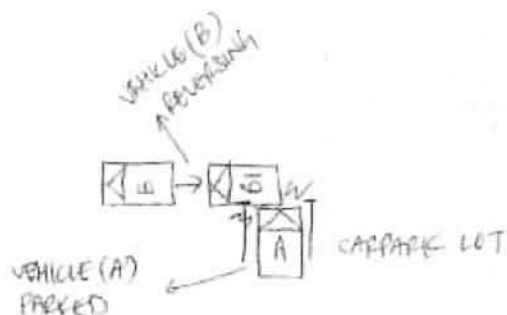
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



A- GBF 4771 B
B- YN 7967 U

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I PARKED MY VEHICLE AT BLOCK 076 ANG MO KIO AVE 10 CARPARK. AT THE TIME I GOT TO MY VEHICLE AROUND 10:00HRS, I REALISE THAT MY VEHICLE WAS DAMAGED ON FRONT PORTION. A- GBF 4771 B
B- YN 7967 U

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name
NRIC/TIN No.:

BP Auto
(UEN No. 53378133K)
48 Toh Guan Road Esat #01-121
Enterprise Hub S(608586)
Tel: 6266 0555 Fax : 6266 3155

TO : NTUC ATTENTION : MOTOR CLAIMS DEPARTMENT ESTIMATE REPORT : OWNER PARTICULAR NAME : ADDRESS : TEL. NO. : OWNER INSUANCE : EQ POLICY NO. : PERSON INCHARGE :	DATE : 18-Feb-19 JOB TYPE : T/P CLAIMS VEHICLE DETAILS VEHICLE NO. : GBF4771B MODEL / MAKE : TOYOTA HIACE CHASSIS NO. : KDH201-5021744 ACCIDENT DETAIL DATE : 16-Jan-19 TIME : 9:30hrs
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QUOTATION SUMMARY PAGE 01

CLAIMS DETAIL : PARTS LIST

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT BONNET <i>PA</i>	1	\$ 837.60	\$ 837.60
2	FRONT BONNET HINGE LH/RH <i>X</i> <i>nn</i>	2	\$ 58.70	\$ 117.40
3	FRONT BONNET RUBBER GUIDE STOPPER LH/RH <i>n</i>	2	\$ 19.50	\$ 39.00
4	FRONT BONNET LOGO EMBLEM <i>n</i>	1	\$ 78.60	\$ 78.60
5	FRONT BONNET MECHANISM LOCK <i>X</i> <i>nn</i>	1	\$ 289.40	\$ 289.40
6	FRONT HEADLAMP LH <i>CR</i>	1	\$ 2,503.10	\$ 2,503.10
7	FRONT HEADLAMP TOP PANEL LH <i>X</i> <i>nn</i>	1	\$ 367.20	\$ 367.20
8	FRONT GRILLE <i>CR</i>	1	\$ 1,154.80	\$ 1,154.80
9	FRONT BUMPER <i>scr</i>	1	\$ 458.10	\$ 458.10
10	FRONT BUMPER FOG LAMP COVER LH <i>scr</i>	1	\$ 133.70	\$ 133.70
11	FRONT BUMPER CENTER GRILLE <i>X</i> <i>nn</i>	1	\$ 299.60	\$ 299.60
12	FRONT BUMPER SIDE RETAINER LH <i>? n</i>	1	\$ 136.20	\$ 136.20
13	FRONT SUPPORT PANEL <i>repair</i>	1	\$ 589.40	\$ 589.40
14	AIR CON CONDENSOR <i>PA</i>	1	\$ 1,257.60	\$ 1,257.60
15	RADIATOR <i>PA</i>	1	\$ 2,364.50	\$ 2,364.50
16	WASHER TANK <i>DB</i>	1	\$ 145.30	\$ 145.30
17	ENGINE TURBO COOLER AIR GUIDE LH <i>X</i> <i>nn</i>	1	\$ 158.30	\$ 158.30
18	FRONT KARB MIRROR ASSY LH <i>scr</i>	1	\$ 155.60	\$ 155.60

curv

TOTAL PRICE	\$ 11,085.40
LESS -25%	\$ (2,771.35)
SUB TOTAL PRICE	\$ 8,314.05

CLAIMS DETAIL : PARTS LIST

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT BONNET HOW TO CHANGE COOLANT STICKER	1	\$ 80.00	\$ 80 80.00
2	FRONT BONNET AIRCON PETAIL STICKER	1	\$ 50.00	\$ 20 50.00
3	FRONT HEADLAMP CLIPS	1	\$ 30.00	\$ 12 30.00
4	FRONT GRILLE CHROME GARNISH SET	1	\$ 50.00	\$ 50.00
5	FRONT GRILLE CLIPS	1	\$ 40.00	\$ 40.00
6	FRONT BUMPER CLIPS SET	1	\$ 60.00	\$ 40 60.00
7	RADIATOR COOLANT	1	\$ 80.00	\$ 60 80.00
8	ENGINE TURBO COOLER AIR GUIDE CLIPS SET	1	\$ 10.00	\$ X 10.00

TOTAL

\$ 900.00

CLAIMS DETAIL : LABOUR CHARGES AND SPRAY PAINTING

TO DISMANTLE & REPLACED WITH PANEL BEATING ALL THE ACCIDENT PORTION	\$ 800.00	500	
TO SPRAY PAINTING ALL THE ACCIDENT PORTION & POLISHING AFFECTED AREA	\$ 600.00	300	
TO APPLY ANTI-RUST & TUFF KOTE	\$ 40.00	/	/
TO PERFORM LIGHTING & WIRING CHECK	\$ 80.00	30	/
TO DISMANTLE & REINSTALL AIR CON CONDENSOR WITH REFILL AIRCON GAS	\$ 120.00	80	/
TO DISMANTLE & REINSTALL RADIATOR WITH REFILL RADIATOR COOLANT & HIGH PRESSURE TEST	\$ 120.00	80	/

TOTAL

\$ 1,760.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Resur 21/2/19.
Hy 90010068
86 days
4/3
19/02/19 A 1200
Resurvey after repair

QUOTATION SUMMARY**PAGE 03****ESTIMATE REPORT**

TOTAL PARTS COST	:	\$	9,214.05
TOTAL LABOUR COST	:	\$	1,760.00
TOTAL REPAIR COST	:	\$	10,974.05

APPROVED DETAILS

EXCESS :
NO. OF REPAIR DAYS :
RE-SURVEY :
P / P OR L / S :

DATE / TIME OF SURVEY :
SURVEYED BY / FROM :
CONTACT NUMBER :
FAX NUMBER :
EMAIL ADDRESS :

BP Auto
(UEN No. 53378133K)
48 Toh Guan Road Esat #01-121
Enterprise Hub S(608586)
Tel: 6266 0555 Fax : 6266 3155

TO : NTUC	DATE : 18-Feb-19
ATTENTION : MOTOR CLAIMS DEPARTMENT	JOB TYPE : T/P CLAIMS
ESTIMATE REPORT :	
OWNER PARTICULAR	
NAME :	VEHICLE DETAILS
ADDRESS :	VEHICLE NO. : GBF4771B
TEL. NO. :	MODEL / MAKE : TOYOTA HIACE
OWNER INSURANCE : EQ	CHASSIS NO. : KDH201-5021744
POLICY NO. :	ACCIDENT DETAIL
PERSON INCHARGE :	DATE : 16-Jan-19
	TIME : 9:30hrs

QUOTATION SUMMARY PAGE 01
CLAIMS DETAIL : PARTS LIST

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE	
1	FRONT BONNET <i>pt</i>	1	\$ 837.60	\$ 837.60	
2	FRONT BONNET HINGE LH/RH <i>X</i>	2	\$ 58.70	\$ 117.40	nn
3	FRONT BONNET RUBBER GUIDE STOPPER LH/RH <i>mc</i>	2	\$ 19.50	\$ 39.00	
4	FRONT BONNET LOGO EMBLEM <i>mc</i>	1	\$ 78.60	\$ 78.60	58-
5	FRONT BONNET MECHANISM LOCK <i>X</i>	1	\$ 289.40	\$ 289.40	nn
6	FRONT HEADLAMP LH <i>CR</i>	1	\$ 2,503.10	\$ 2,503.10	
7	FRONT HEADLAMP TOP PANEL LH <i>X</i>	1	\$ 367.20	\$ 367.20	nn
8	FRONT GRILLE <i>CR</i>	1	\$ 1,154.80	\$ 1,154.80	568-
9	FRONT BUMPER <i>sch</i>	1	\$ 458.10	\$ 458.10	
10	FRONT BUMPER FOG LAMP COVER LH <i>pt cut</i>	1	\$ 133.70	\$ 133.70	92-
11	FRONT BUMPER CENTER GRILLE <i>X</i>	1	\$ 299.60	\$ 299.60	nn
12	FRONT BUMPER SIDE RETAINER LH <i>? Mc</i>	1	\$ 136.20	\$ 136.20	95-
13	FRONT SUPPORT PANEL <i>pt repair</i>	1	\$ 589.40	\$ 589.40	nn
14	AIR CON CONDENSOR <i>pt</i>	1	\$ 1,257.60	\$ 1,257.60	1020
15	RADIATOR <i>pt</i>	1	\$ 2,364.50	\$ 2,364.50	1100
16	WASHER TANK <i>mc</i>	1	\$ 145.30	\$ 145.30	
17	ENGINE TURBO COOLER AIR GUIDE LH <i>X</i>	1	\$ 158.30	\$ 158.30	nn
18	FRONT KARB MIRROR ASSY LH <i>sch</i>	1	\$ 155.60	\$ 155.60	
				TOTAL PRICE	\$ 11,085.40 \$9,264.10
				LESS -25%	\$ (2,771.35) \$(2,316.03)
				SUB TOTAL PRICE	\$ 8,314.05 \$6,948.08

CRVE

7071.70

25%

5303.77

QUOTATION SUMMARY
CLAIMS DETAIL : PARTS LIST

PAGE 02

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT BONNET HOW TO CHANGE COOLANT STICKER	1	\$ 80.00	\$ 80 80.00
2	FRONT BONNET AIRCON PETAIL STICKER	1	\$ 50.00	\$ 20 50.00
3	FRONT HEADLAMP CLIPS	1	\$ 30.00	\$ 10 30.00
4	FRONT GRILLE CHROME GARNISH SET	1	\$ 550.00	\$ 450.00 550.00
5	FRONT GRILLE CLIPS	1	\$ 40.00	\$ 40.00
6	FRONT BUMPER CLIPS SET	1	\$ 60.00	\$ 40 60.00
7	RADIATOR COOLANT	1	\$ 80.00	\$ 60 80.00
8	ENGINE TURBO COOLER AIR GUIDE CLIPS SET	1	\$ 10.00	\$ X 10.00

TOTAL

\$ 900.00

\$665.00

CLAIMS DETAIL : LABOUR CHARGES AND SPRAY PAINTING

TO DISMANTLE & REPLACED WITH PANEL BEATING ALL THE ACCIDENT PORTION	\$ 800.00	500	
TO SPRAY PAINTING ALL THE ACCIDENT PORTION & POLISHING AFFECTED AREA	\$ 600.00	300	
TO APPLY ANTI-RUST & TUFF KOTE	\$ 40.00	/	
TO PERFORM LIGHTING & WIRING CHECK	\$ 80.00	30	
TO DISMANTLE & REINSTALL AIR CON CONDENSOR WITH REFILL AIRCON GAS	\$ 120.00	80	
TO DISMANTLE & REINSTALL RADIATOR WITH REFILL RADIATOR COOLANT & HIGH PRESSURE TEST	\$ 120.00	80	

TOTAL

\$ 1,760.00

\$1,030.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Resur

Hy 90010068

8 days

4/3

19/02/19 A 1200

Resurvey after repair

QUOTATION SUMMARY

PAGE 03

ESTIMATE REPORT

TOTAL PARTS COST	:	\$	9,214.05
TOTAL LABOUR COST	:	\$	1,760.00
TOTAL REPAIR COST	:	\$	<u>10,974.05</u>

APPROVED DETAILS

EXCESS :
NO. OF REPAIR DAYS :
RE-SURVEY :
P / P OR L / S :

10876-05

DATE / TIME OF SURVEY :
SURVEYED BY / FROM :
CONTACT NUMBER :
FAX NUMBER :
EMAIL ADDRESS :

5303.77
415.00
1030.00
6748.77
20%
5399.01
415 - 5,400
6 days

Parts	\$	9,264.10
Less 25%	\$	<u>2,316.03</u>
	\$	6,948.08
SN	\$	<u>665.00</u>
	\$	7,613.08
Labour	\$	<u>1,013.00</u>
	\$	8,643.08
L/s less 20%	\$	<u>1,728.62</u>
	\$	6,914.46



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD
73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Ref: CS/INC19003149/R1td3e2

Date: 22-05-2019



ATTN : MARCUS XIAO

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 7967U	Veh. Inspected	GBF 4771B
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1028540-002	Excess (\$)	0.00
Assign From	CYNTHIA ANG	Assign Date	19/02/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HIACE DX 3.0 M	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KDH2015021744	Colour	GREY
Odometer	74564 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15C	JOURNEY	6 mm
L/H Front Tyre	195 R15C	JOURNEY	6 mm
R/H Rear Tyre	195 R15C	JOURNEY	6 mm
L/H Rear Tyre	195 R15C	JOURNEY	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	16/01/2019	Inspect Date / Time	19/02/2019 (12:09 PM)
Survey held at	BP AUTO-48 TOH GUAN RD EAST#01-121		
Repairer	-		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 6 Working Days



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBF 4771B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT BONNET	BENT	837.60	837.60
2	FRONT BONNET HINGE LH / RH @\$58.70	NOT NECESSARY	117.40	-
2	FRONT BONNET RUBBER GUIDE STOPPER LH / RH @\$19.50	NECESSARY	39.00	39.00
1	FRONT BONNET LOGO EMBLEM	NECESSARY	78.60	58.00
1	FRONT BONNET MECHANISM LOCK	NOT NECESSARY	289.40	-
1	FRONT HEADLAMP LH	CRACKED	2,503.10	2,503.10
1	FRONT HEADLAMP TOP PANEL LH	NOT NECESSARY	367.20	-
1	FRONT GRILLE	CRACKED	1,154.80	568.00
1	FRONT BUMPER	SCRATCHED	458.10	458.10
1	FRONT BUMPER FOG LAMP COVER LH	CUT	133.70	92.00
1	FRONT BUMPER CENTER GRILLE	NOT NECESSARY	299.60	-
1	FRONT BUMPER SIDE RETAINER LH	NECESSARY	136.20	95.00
1	FRONT SUPPORT PANEL	TO REPAIR SEE LABOUR	589.40	-
1	AIR CON CONDENSOR	BENT	1,257.60	1,020.00
1	RADIATOR	BENT	2,364.50	1,100.00
1	WASHER TANK	DEFORMED	145.30	145.30
1	ENGINE TURBO COOLER AIR GUIDE LH	NOT NECESSARY	158.30	-
1	FRONT KARB MIRROR ASSY LH	SCRATCHED	155.60	155.60
	LESS 25% DISCOUNT		-2,771.35	-1,767.93
			8,314.05	5,303.77
<u>SPECIAL NETT ITEMS</u>				
1	FRONT BONNET HOW TO CHANGE COOLANT STICKER (SN)	NECESSARY	80.00	40.00
1	FRONT BONNET AIRCON PETAIL STICKER (SN)	NECESSARY	50.00	20.00
1	FRONT HEADLAMP CLIPS (SN)	NECESSARY	30.00	15.00
1	SET FRONT GRILLE CHROME GARNISH (SN)	NECESSARY	450.00	200.00
1	FRONT GRILLE CLIPS (SN)	NECESSARY	40.00	40.00
1	SET FRONT BUMPER CLIPS (SN)	NECESSARY	60.00	40.00
1	RADIATOR COOLANT (SN)	NECESSARY	80.00	60.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET ENGINE TURBO COOLER AIR GUIDE CLIPS (SN)	NOT NECESSARY	10.00	-
			800.00	415.00
	LABOUR			
	TO DISMANTLE & REPLACED WITH PANEL BEATING ALL THE ACCIDENT PORTION. INCLUSIVE OF THE REPAIR OF FRONT SUPPORT PANEL.		800.00	500.00
	TO SPRAY PAINTING ALL THE ACCIDENT PORTION & POLISHING AFFECTED AREA.		600.00	300.00
	TO APPLY ANTI-RUST & TUFF KOTE.		40.00	40.00
	TO PERFORM LIGHTING & WIRING CHECK.		80.00	30.00
	TO DISMANTLE & REINSTALL AIR CON CONDENSOR WITH REFILL AIRCON GAS.		120.00	80.00
	TO DISMANTLE & REINSTALL RADIATOR WITH REFILL RADIATOR COOLANT & HIGH PRESSURE TEST.		120.00	80.00
			1,760.00	1,030.00
GRAND TOTAL			10,874.05	6,748.77
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (UN-CONFIRMED)				5,400.00

Report Ref No. CS/INC19003149/R1td3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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