

ASS. REC. BY: _____ REF: CS/INC19003147/TI x d302 Special Instruction: _____

Surveyor: Rasul ASSIGNMENT (Office)

From (Person): Cynthia Any of INC Date/Time: 10:36am @ 1/12/19

Estimated Cost: _____ Bill to: _____

OD / TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMC 9538L Insured: SLA 44904

at Workshop m/s: cycle & carriage Ind. Tel: 91819717

of 188 penden loop

Policy No: _____ Claim No: M7/1030557-002

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 1/2/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS loop H.O.D. Enforcement: 20/2/19

Date/Time: 11:27am @ 20/2/19 Person Contacted: chee han Vehicle INT OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SMC 9538L - X</u>
	<u>SLA 44904 - X</u>
<u>4/4/19</u>	<u>@ 242pm Chee Han will email finalise</u>
<u>5/4/19</u>	<u>Final fig \$19,762.97 (Red 7847.62, 2890) confirmed by email</u>

Tanpoh

REF

INC

INSURANCE

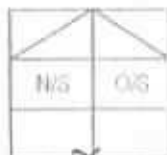
SMC 9538L

2015 Feb.

Policy No.
Type: ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
Insured / Vehicle No.
at Date of Report
of
Insured
Policy No.
Claims No.
Amount Insured
Excess
(Check's Record)
Make of Vehicle

Vehicle
Type: ☒ M/Cycle / Bus / Van / Lorry / Truck / Heavy Motor /
Truck / Trailer or
Make: Mercedes Benz E200 1991
Colour: Black A/R: Insured / Std / Nil / NA
Sp Reading: 73516 T/Rate: Insured / Std / Nil / NA
Engine:
C/Nr: WD02120342332471
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Mod: Nil SRM / STD A/Rim or
Tyre Size: F: 205/65R16
R:

(Policy Condition)
Remark: The veh had commenced its
repair at the time of inspection.



Est. vs Market Value: A120K.
RMC Accident Report: Consistent? Yes or No
GIA / FR / Scam: Consistent? Yes or No
Est. Expense: days Res: Yes or No
Loss Sum: % 3 Val: Yes or No

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front: 6 mm R/Bal: 6 mm
R/Bal: 6 mm L/Bal: 6 mm
D.O.A. D.O.I. 19/2/19
Survey held at: CCPasha bop 0223pm
Des. of Damages: Fit / Rea / O/S / N/S / U/C / Rooftop or

CA / REV / REP. / 24 HRS

Date: Person Contacted: Go Chel Han Vehicle IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

RECEIVED 05 APR 2019

Collection / File Path to:

☐ Prel. Report
☐ Final Report

Days Of Repair: 10

Resurvey No. of Trip: 1

Survey Fee:

Transportation

Date / Time / File Path to:

290

290

sta-typist

Report Format:

TP

Amount Sum: (L.R.)

19,760.97

Add Fee:

☐ Late Insp: \$
☐ Inter. Insp: \$
☐ Truck Hire: \$
☐ Misc. cost: \$

Nivitha (LKK Auto)

From: Cynthia Ang <Cynthia.Ang@income.com.sg>
Sent: Tuesday, 19 February 2019 10:38 AM
To: assignments@lkkauto.com
Subject: RE: TP CASES FARMED OUT TO LKK ON 19/2/2019

Dear Veron / Nivitha,

Resend with the following details.

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg



At Income, we are 'In with You' on Performance. Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at Income.com.sg/careers

in with
you.

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

From: Cynthia Ang
Sent: Tuesday, 19 February 2019 9:38 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: Teng Ken Leong <kenleong.teng@income.com.sg>; Daniel Koh <daniel.koh@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>
Subject: TP CASES FARMED OUT TO LKK ON 19/2/2019

Dear Veron / Nivitha,

Please assist to survey the vehicles as per Mr Teng's instruction :-

SN	Surveyor	Claim No.	Vehicle	Workshop Name	WorkShop Address	WorkShop Contact	Survey Type	Survey Time	Cl Veh	DOA	Additional Remarks
1	Marcus Xiao	MT/1028540-002	GBF4771B	BP AUTO	48 TOH GUAN ROAD EAST #01-121 ENTERPRISE HUB SINGAPORE 608586	Yvonne / 6266 0555	Physical Survey		YN7967U	16/01/2019	
2	Jared Liu	MT/1032127-002	GBF4854X	BP AUTO	48 TOH GUAN ROAD EAST #01-121 ENTERPRISE HUB SINGAPORE 608586	/ 6266 0555	Physical Survey		GBH3381P	14/02/2019	
3	Azhari	MT/1030557-002	SMC9538L	CYCLE & CARRIAGE INDUSTRIES PTE LTD	188 PANDAN LOOP SINGAPORE 128378	GO CHEE HAN / 9181 7717	Physical Survey	10:00-12:00	SLA4490U	01/02/2019	
4	Charlotte Chew	MT/1031277-002	SMD0959SR	GOLD AUTO WORKS PTE LTD	48 TOH GUAN ROAD EAST #01-119 ENTERPRISE HUB	SIMON TAN / 8199-9149	Physical Survey		SJK2343X	15/02/2019	
5	Juliana Lee	MT/1032093-002	GBF4953J	LEE KUAN HWA MOTOR SERVICE	24 SUNGEI KADUT STREET 4 SUNGEI KADUT INDUSTRIAL ESTATE SINGAPORE 729050	Siew Chien / 6268 9192	Physical Survey		SJP7498Z	11/02/2019	
6	Fiona Shen	MT/1031900-002	SKC197U	MUNICH AUTOMOBILES PTE LTD	30 TEBAN GARDENS CRESCENT SINGAPORE 608927	Tan Kok Ting / 9051 5581	Physical Survey	10:00-11:00	SLS3819T	11/02/2019	

Please contact workshops.

Please ack.

Thank You

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg

income

made different



in with
you

At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

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Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1027Z
Vehicle Details	
Vehicle No.:	SMC9538L
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Feb 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E200 SEDAN (R18)
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	27492030357334
Chassis No.:	WDD2120342B132491
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$45,353.00
Original Registration Date:	11 Feb 2015
First Registration Date:	11 Feb 2015
Transfer Count:	1
Actual ARF Paid:	\$50,495.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Feb 2025
PARF Rebate Amount:	\$37,871.00
Intended COE Rebate Details	
COE Expiry Date:	10 Feb 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$76,889.00
COE Rebate Amount:	\$45,948.00
Total Rebate Amount:	\$83,819.00

The information contained herein is correct as at 20 Feb 2019

OK



mercedes benz e200

Price Range

Depreciation

2015

Vehicle Type

5

Home » Used Cars » Republic Auto » Mercedes-Benz E-Class E200

Resources

- Car Buying
- Car Selling
- Car Ownership
- Car Aftermarket
- On The Move
- Lifestyle

Car Leasing

YOUR PREFERRED CAR LEASING OPTION IN SINGAPORE

6769 7117 8720 5000 8720 8000

Mercedes-Benz E-Class E200

- Overview
- Financial
- Insurance
- Accessories
- Similar
- Research
- Photos
- M



A member of the Jardine

- Add to Shortlist
- Add to Compare
- Add a Note
- Report Error
- More Actions

Car Details

Price	\$132,800	
Depreciation	\$15,880 /yr	?
	View models with similar depreciation	
Reg Date	24-Aug-2015	
	(6yrs 6mths 3days COE left)	
Manufactured	2015	?
Mileage	67,160 km (19.2k /yr)	
Transmission	Auto	
Engine Cap	1,991 cc	
Road Tax	\$1,202 /yr	?
Power	135.0 kW (181 bhp)	
	View specs of the Mercedes-Benz E-Class Saloon (2013-2016)	
Curb Weight	1,655 kg	?
Features	2.0L 4 Cylinder Inline Turbocharged, 181Bhp, 7G-Tronic Auto Transmission, Rear-Wheel Drive, Multi-Function Steering Wheel.	
Accessories	18" Rims, Factory Fitted Audio, Memory Seats, Keyless Engine Start, Auto Climate Front And Rear Aircon, Reverse Camera, Rear Electric Blind.	
Description	\$3000 C&C Service Credits, 1 Year Mercedes-Benz Pre-Owned Vehicle Warranty By C&C. Fully Maintained By C&C, 33-Points Vehicle Inspection Quality Check, Well Maintained By 1 Owner Only. Auspicious Number Plate! Road Tax Till Aug 2019! Buy With A Peace Of Mind	



Seller Information

Company

Compare

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available as aforesaid.

ACCIDENT STATEMENT	
Date Of Report	01/02/2019 18:39
Date Of Accident	01/02/2019 15:45
Exact Location Of Accident	ALONG PIE TWDS TUAS
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMC9538L
Insured/Policyholder	
Name Of Registered Owner	LEE WEICHEN, MARCUS (LI WEICHEN)
NRIC No	S8221027Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96942216
Alternative Phone No	OFFICE-96942216
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	E200
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SI18V05417
Cover Note Number	
Driver	
Name of Driver	LEE WEICHEN, MARCUS (LI WEICHEN)
NRIC No	S8221027Z
Date Of Birth	08/07/1982
Occupation	INDOOR
Date Of Driving Pass	25/06/2001
Driving Experience	17 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96942216
Fax Number	
Contact Number	OFFICE-96942216
Email Address	NOEMAIL

Address	BLK 293A BUKIT BATOK ST 21 #33-512
Postcode	651293
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	JURONG EAST NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: NO. 92 BOON LAY WAY , POSTCODE: 609962 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-8999999 - FAX NO: 66655791
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT NO: T/20190202/2160, JURONG EAST NPC.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLA4490U
Vehicle Make/Model/Colour	HONDA/BLUE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NG SENG HUAT
NRIC/Passport Number	S1514006B
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SMC9538L

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

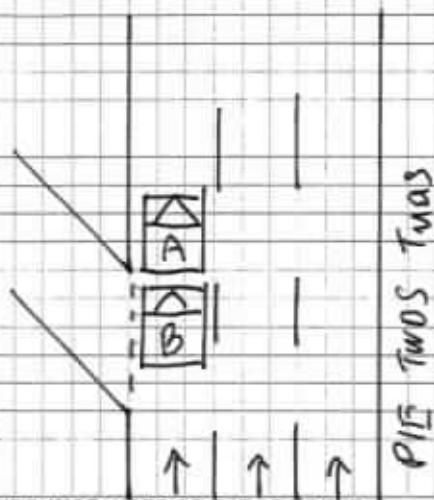
Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's
Name: Geo Chua Han
NRIC/FIN No.:

SKETCH PLAN

A: SMC 9538 L
B: SLA 4490 U



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING ALONG PIE TOWARDS JURONG (TUAS). IT A SLOW TRAFFIC CONDITION. THE CAR INFRONT OF ME SLOW DOWN, SO I HAD TO BRAKE. THE CAR BEHIND THAN KNOCK INTO MY REAR.

THE IMPACT WAS QUITE BIG AND I COULDN'T BREATH PROPERLY AND WAS ~~WAS~~ SUPPERRIN CHEST PAIN ~~ON~~ ON MY RIGHT. I WAS SHAKEN BY THE SUDEN IMPACT.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's
Name: Go Che Han
NRIC/FIN No.:



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SMC9538L

NTUC INCOME INS CO-OPERATIVE LTD

ATTN: MOTOR CLAIMS DEPARTMENT
73 BRAS BASAH ROAD #05-01
NTUC TRADE UNION HOUSE
SINGAPORE 189556
67886616

Vehicle & Document Information

WIP No 30671
Reg No/Reg Date SMC9538L / 11/02/2015
Date In/Mileage / 0
Chassis No WDD2120342B132491
Engine No 27492030357334
Make/Model MB/E 200 2.0 CGI SEDAN (W212)
Colour/Trim 021 197 Obsidian Bl/ 042 211 Leather bla

Account No	Terms	Date/Time Printed	CSE	Operator				
W1000549	Credit	02/02/2019/ 11:10	CH	371 / Go Chee Han				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
Z REQUEST								
Customer Request								
M BPNSUN								
POLICY NO/ACC DATE : S11BV05417 // 1-2-2019								
DRIVE IN/TP VEH : 1-2-2019 // SLA4490U - NTUC								
DATE IN/DATE SURVEY:								
BY/AUTHORIZED ON :								
A BPILAB								
STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT								
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.								
A BPIRES								
RESPRAY REAR BUMPER & TRUNK LID & END PANEL								
A BPILAB								
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO								
IDENTIFICATION STANDARD. NETT								
A BPILAB								
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT								
A BPILAB								
PLACE VEHICLE ON-TO CELLETTE BENCH & CONDUCT CHASSIS ALIGNMENT. NETT								
A BPILAB								
REMOVE & REFIT LUGGAGE COMPARTMENT, TRIM, GARNISH-								
CARPET FOR NECESSARY REPAIR. NETT								
A BPILAB								
TO STRAIGHTEN & ALIGN REAR EXHAUST SYSTEM. NETT								
A BPILAB								
REMOVE REAR CARRIAGE ASSY FROM FRAME, IMPACT. REPLACE AND ASSEMBLE								
WHEEL BASE & ADJUST TO VEHICLE.								
A BPILAB								
TO INSPECT & CONDUCT WHEEL ALIGNMENT. NETT								
A BPILAB								
SEALANT PANEL JOINT								
M REAR BUMPER					1.00	1663.18	00.00	1663.18
M CTR BASIC MOUNTING FOR BUMPER					1.00	218.99	00.00	218.99

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128376
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SMC9538L

NTUC INCOME INS CO-OPERATIVE LTD

ATTN: MOTOR CLAIMS DEPARTMENT
73 BRAS BASAH ROAD #05-01
NTUC TRADE UNION HOUSE
SINGAPORE 189556
67886616

Vehicle & Document Information

WIP No 30671
Reg No/Reg Date SMC9538L / 11/02/2015
Date In/Mileage / 0
Chassis No WDD2120342B132491
Engine No 27492030357334
Make/Model MB/E 200 2.0 CGI SEDAN (W212)
Colour/Trim 021 197 Obsidian Bl/ 042 211 Leather bla

Account No	Terms	Date/Time Printed	CSE	Operator
W1000549	Credit	02/02/2019/ 11:10	CH	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M LH/REAR BUMPER CHROME MOULDING	1.00	132.65	00.00	132.65
M RH/REAR BUMPER CHROME MOULDING	1.00	132.65	00.00	132.65
M REAR BOTTOM TRIM BUMPER	1.00	246.33	00.00	246.33
M REAR BUMPER LOWER CHROME MOULDING	1.00	164.34	00.00	164.34
M REAR DISTANCE SENSOR	6.00	177.22	00.00	1063.32
M SPACER RING	6.00	6.42	00.00	38.52
M REAR BUMPER LOWER BRACKET	1.00	47.68	00.00	47.68
M LEFT TAIL PIPE BRACKET	1.00	35.98	00.00	35.98
M RIGHT TAIL PIPE BRACKET	1.00	35.98	00.00	35.98
M LEFT BASIC MOUNTING FOR BUMPER	1.00	37.51	00.00	37.51
M RIGHT BASIC MOUNTING FOR BUMPER	1.00	37.51	00.00	37.51
M LH/REAR BUMPER SIDE STABILITY	1.00	31.85	00.00	31.85
M RH/REAR BUMPER SIDE STABILITY	1.00	31.85	00.00	31.85
M ELECTRICAL WIRING HARNESS	1.00	125.28	00.00	125.28
M LEFT/REAR BUMPER BOTTOM BRACKET	1.00	17.96	00.00	17.96
M TRUNK LID	1.00	2790.99	00.00	2790.99
M TRUNK LID WEATHERSTRIP	1.00	181.83	00.00	181.83
M TRUNK LID STOPPER	2.00	9.73	00.00	19.46
M TRUNK LID LOCK	1.00	318.20	00.00	318.20
M TRUNK LID CHROME MOULDING	1.00	117.11	00.00	117.11
M GROMMET	3.00	2.29	00.00	6.87
M MERCEDES STAR	1.00	48.25	00.00	48.25
M E200 MODEL PLATE	1.00	83.60	00.00	83.60
M REAR END PANEL	1.00	1265.29	00.00	1265.29
M REAR CROSS MEMBER	1.00	817.08	00.00	817.08
M SPARE WHEEL WELL	1.00	289.40	00.00	289.40
M GLAZING REPAIR KIT	1.00	157.83	00.00	157.83
M TS TWO-COMPONENT ADHESIVE	1.00	781.76	00.00	781.76
M RH/R EXHAUST GAS LINE	1.00	1267.05	00.00	1267.05
M LH/R EXHAUST GAS LINE	1.00	1267.05	00.00	1267.05
M EXHAUST STRAP	2.00	110.72	00.00	221.44
M LEFT REAR EXHAUST BRACKET	1.00	69.62	00.00	69.62
M RIGHT REAR EXHAUST BRACKET	1.00	69.62	00.00	69.62

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Confirmed & accepted by

Authorized signatory and company stamp

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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SMC9538L

NTUC INCOME INS CO-OPERATIVE LTD

ATTN: MOTOR CLAIMS DEPARTMENT
73 BRAS BASAH ROAD #05-01
NTUC TRADE UNION HOUSE
SINGAPORE 189556
67886616

Vehicle & Document Information

WIP No 30671
Reg No/Reg Date SMC9538L / 11/02/2015
Date In/Mileage 19/02/2019 / 73516
Chassis No WDD2120342B13249
Engine No 27492030357334
Make/Model MB/E 200 2.0 CGI SEDAN (W212
Colour/Trim 021 197 Obsidian B1/ 042 211 Leather bla

SMC9538L

Account No	Terms	Date/Time Printed	CSE	Operator
WI000549	Credit	04/04/2019/ 10:55	CH	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
7 REQUEST				
Customer Request				
M BRNSUB				
POLICY NO/ACC DATE : S118V05417 // 1-2-2019				
DRIVE IN/TP VEH : 1-2-2019 // SLA4490U - NTUC				
DATE IN/DATE SURVEY: 19-2-2019 1430 // Taufik - LKK				
BY/AUTHORIZED ON : 14-2-2019 // Azharl - NTUC				
A BPILAB				3840.00
STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT				
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH				1800.00
A BPIRES				
RESPRAY REAR BUMPER & TRUNK LID & END PANEL				
A BPILAB			0.10	380.00
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO				
IDENTIFICATION STANDARD. NETT				120.00
A BPILAB				
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT				
A BPILAB			0.07	1000.00
PLACE VEHICLE ON-TO CELLETTE BENCH & CONDUCT CHASSIS ALIGNMENT. NETT				960.00
A BPILAB				
REMOVE & REFIT LUGGAGE COMPARTMENT, TRIM, GARNISH-				
CARPET FOR NECESSARY REPAIR. NETT				420.00
A BPILAB				
TO STRAIGHTEN & ALIGN REAR EXHAUST SYSTEM. NETT				1920.00
A BPILAB				
REMOVE REAR CARRIAGE ASSY FROM FRAME, IMPACT. REPLACE AND ASSEMBLE				
WHEEL BASE & ADJUST TO VEHICLE.				540.00
A BPILAB				
TO INSPECT & CONDUCT WHEEL ALIGNMENT. NETT				
A BPILAB			0.49	80.00
SEALANT PANEL JOINT				60.00
S BPNSUB				
SUPPLY 1 PC NO PLATE				

Finalization

Confirmed & accepted by

Authorized signatory and company stamp

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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-850G111-X

ESTIMATE FOR SMC9538L

NTUC INCOME INS CO-OPERATIVE LTD

ATTN: MOTOR CLAIMS DEPARTMENT
73 BRAS BASAH ROAD #05-01
NTUC TRADE UNION HOUSE
SINGAPORE 189556
67886616

Vehicle & Document Information

WIP No 30671
Reg No/Reg Date SMC9538L / 11/02/2015
Date In/Mileage 19/02/2019/ 73546
Chassis No WBD2120342B132490
Engine No 27492030357334
Make/Model MB/E 200 2.0 CGI SEDAN (W212)
Colour/Trim 021 197 Obsidian Bl/ 042 211 Leather bla

SMC9538L

Account No	Terms	Date/Time Printed	CSE	Operator
W1000549	Credit	04/04/2019/ 10:55	CH	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X REAR BUMPER	1.00	1663.18	00.00	1663.18
X LH/REAR BUMPER CHROME MOULDING	1.00	132.65	00.00	132.65
X RH/REAR BUMPER CHROME MOULDING	1.00	132.65	00.00	132.65
X SPACER RING	6.00	6.42	00.00	38.52
X TRUNK LID	1.00	2790.99	00.00	2790.99
X TRUNK LID WEATHERSTRIP	1.00	181.83	00.00	181.83
X TRUNK LID CHROME MOULDING	1.00	117.11	00.00	117.11
X GROMMET	3.00	2.29	00.00	6.87
X MERCEDES STAR	1.00	48.25	00.00	48.25
X E200 MODEL PLATE	1.00	83.60	00.00	83.60
X REAR END PANEL	1.00	1265.29	00.00	1265.29
X REAR CROSS MEMBER	1.00	817.08	00.00	817.08
X SPARE WHEEL WELL	1.00	289.40	00.00	289.40
X BASIC MOUNTING FOR BUMPER	1.00	218.99	00.00	218.99
X RIVETED NUT	4.00	3.75	00.00	15.00
X STOP	2.00	9.73	00.00	19.46
X SPHERICAL COLLAR BOLT	4.00	10.59	00.00	42.36
X RIVET	16.00	2.54	00.00	40.64
X RIGHT REAR LAMP COMBINATION	1.00	712.05	00.00	712.05
X LICENSE PLATE LAMP	1.00	27.05	00.00	27.05

ESTIMATE**Finalization**

Confirmed & accepted by

Nett 19,762.97
7% GST on 19762.97 1383.41
Total Payable 21,146.38

Authorized signatory and company stamp

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Cycle & Carriage
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Authorized Dealer
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ESTIMATE FOR SMC9538L

NTUC INCOME INS CO-OPERATIVE LTD

ATTN: MOTOR CLAIMS DEPARTMENT
73 BRAS BASAH ROAD #05-01
NTUC TRADE UNION HOUSE
SINGAPORE 189556
67886616

Vehicle & Document Information

WIP No 30671
Reg No/Reg Date SMC9538L / 11/02/2015
Date in/Mileage 19/02/2019 / 73546
Chassis No WDD2120342B132495
Engine No 27492030357334
Make/Model MB/E 200 2.0 CGI SEDAN (W212)
Colour/Trim 021 197 Obsidian Bl / 042 211 Leather bla

SMC9538L

Account No	Terms	Date/Time Printed	CSE	Operator
WI000549	Credit	04/04/2019 / 10:53	CH	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BPNSUN POLICE NO/ACC DATE : 571 8705012 // 1-2-2019 DRIVE IN/TP VER : 1-2-2009 // SIA44900 NTUC DATE IN/DATE SURVEY: 19-2-2019 1430 // Taufik - LKK BY/AUTHORIZED ON : 14-2-2019 // Azhari - NTUC				60.00
S BPNSUB SUPPLY 1 PC NO PLATE				15.00
X RIVETED NUT	4.00	3.75	00.00	15.00
X STOP	2.00	9.73	00.00	19.46
X SPHERICAL COLLAR BOLT	4.00	10.59	00.00	42.36
X RIVET	15.00	2.54	00.00	40.64
X RIGHT REAR LAMP COMBINATION	1.00	712.05	00.00	712.05
X LICENSE PLATE LAMP	1.00	27.05	00.00	27.05

THIS IS NOT AN OFFICIAL TAX INVOICE**ESTIMATE****SUPPLEMENTARY**

Confirmed & accepted by

7% GST on **Nett 916.56**
64.16
Total Payable 980.72

Authorized signatory and company stamp

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Page 1 of 1

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 5 April 2019 11:40 AM
To: 'Dennis Yap'; Go Chee Han; Taufikh (LKKAuto)
Cc: SUR
Subject: RE: SMC9538L - FINALIZE

Dear Chee Han,

WITHOUT PREJUDICE

Confirmed finalize amount \$19,762.97 before GST @ 7 working days.

Kindly send Final invoice and all supporting documents to NTUC INCOME

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dennis Yap <dennis.yap@cyclecarriage.com.sg>
Sent: Friday, 5 April 2019 9:30 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Go Chee Han <cheehan.go@cyclecarriage.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMC9538L - FINALIZE

Hi Veron,

Photos as requested

With thanks & best regards

Dennis Yap

Technical Executive

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

TEL : 67778388 | DID 67714434 | HP 94506582

Website: www.mercedes-benz.com.sg

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, 5 April, 2019 7:55 AM
To: Go Chee Han; Taufikh (LKKAuto); Dennis Yap

Cc: SUR
Subject: FW: SMC9538L - FINALIZE

Dear Chee Han/Dennis,

Kindly forward us check items and supplementary photos.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>
Sent: Thursday, 4 April 2019 5:59 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: SMC9538L - FINALIZE

Dear Taufikh

Please proceed to finalize.

Thanks

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Go Chee Han
Sent: Thursday, 4 April, 2019 5:50 PM
To: 'Tau@lkkauto.com'
Cc: Admin A
Subject: SMC9538L - FINALIZE

Dear Sir

Please proceed to finalize.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19003147/T1vd3e2

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 10-04-2019



ATTN : AZHARI

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLA 4490U	Veh. Inspected	SMC 9538L
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1030557-002	Excess (\$)	0.00
Assign From	CYNTHIA ANG	Assign Date	19/02/2019

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ E200	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WDD2120342B132491	Colour	BLACK
Odometer	73516 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/65 R16	GOODYEAR	6 mm
L/H Front Tyre	205/65 R16	GOODYEAR	6 mm
R/H Rear Tyre	205/65 R16	GOODYEAR	6 mm
L/H Rear Tyre	205/65 R16	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	01/02/2019	Inspect Date / Time	19/02/2019 (02:23 PM)
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	10 Working Days
-------------------------------------	-----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMC 9538L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN)	DEFORMED	1,663.18	1,663.18
1	CTR BASIC MOUNTING FOR BUMPER (SN)	DEFORMED	218.99	218.99
1	LH/REAR BUMPER CHROME MOULDING (SN)	NECESSARY	132.65	132.65
1	RH/REAR BUMPER CHROME MOULDING (SN)	NECESSARY	132.65	132.65
1	REAR BOTTOM TRIM BUMPER (SN)	NOT NECESSARY	246.33	-
1	REAR BUMPER LOWER CHROME MOULDING (SN)	NOT NECESSARY	164.34	-
6	REAR DISTANCE SENSOR (SN)	NOT NECESSARY	1,063.32	-
6	SPACER RING (SN)	NECESSARY	38.52	38.52
1	REAR BUMPER LOWER BRACKET (SN)	NOT NECESSARY	47.68	-
1	LEFT TAIL PIPE BRACKET (SN)	NOT NECESSARY	35.98	-
1	RIGHT TAIL PIPE BRACKET (SN)	NOT NECESSARY	35.98	-
1	LEFT BASIC MOUNTING FOR BUMPER (SN)	NOT NECESSARY	37.51	-
1	RIGHT BASIC MOUNTING FOR BUMPER (SN)	NOT NECESSARY	37.51	-
1	LH/REAR BUMPER SIDE STABILITY (SN)	NOT NECESSARY	31.85	-
1	RH/REAR BUMPER SIDE STABILITY (SN)	NOT NECESSARY	31.85	-
1	ELECTRICAL WIRING HARNESS (SN)	NOT NECESSARY	125.28	-
1	LEFT/REAR BUMPER BOTTOM BRACKET (SN)	NOT NECESSARY	17.96	-
1	TRUNK LID (SN)	BENT	2,790.99	2,790.99
1	TRUNK LID WEATHERSTRIP (SN)	NECESSARY	181.83	181.83
2	TRUNK LID STOPPER (SN)	NOT NECESSARY	19.46	-
1	TRUNK LID LOCK (SN)	NOT NECESSARY	318.20	-
1	TRUNK LID CHROME MOULDING (SN)	NECESSARY	117.11	117.11
3	GROMMET (SN)	NECESSARY	6.87	6.87
1	MERCEDES STAR (SN)	NECESSARY	48.25	48.25
1	E200 MODEL PLATE (SN)	NECESSARY	83.60	83.60
1	REAR END PANEL (SN)	BENT	1,265.29	1,265.29
1	REAR CROSS MEMBER (SN)	BENT	817.08	817.08
1	SPARE WHEEL WELL (SN)	CRACKED	289.40	289.40
1	GLAZING REPAIR KIT (SN)	NOT NECESSARY	157.83	-
1	TS TWO-COMPONENT ADHESIVE (SN)	NOT NECESSARY	781.76	-
1	RH/R EXHAUST GAS LINE (SN)	NOT NECESSARY	1,267.05	-

Report Ref No. CS/INC19003147/T1vd3e2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	LH/R EXHAUST GAS LINE (SN)	NOT NECESSARY	1,267.05	-
2	EXHAUST STRAP (SN)	NOT NECESSARY	221.44	-
1	LEFT REAR EXHAUST BRACKET (SN)	NOT NECESSARY	69.62	-
1	RIGHT REAR EXHAUST BRACKET (SN)	NOT NECESSARY	69.62	-
1	NO PLATE (SN) (ADDITIONAL)	BENT	60.00	60.00
4	RIVETED NUT (SN) (ADDITIONAL)	NECESSARY	15.00	15.00
2	STOP (SN) (ADDITIONAL)	NECESSARY	19.46	19.46
4	SPHERICAL COLLAR BOLT (SN) (ADDITIONAL)	NECESSARY	42.36	42.36
16	RIVET (SN) (ADDITIONAL)	NECESSARY	40.64	40.64
1	RIGHT REAR LAMP COMBINATION (SN) (ADDITIONAL)	CUT	712.05	712.05
1	LICENSE PLATE LAMP (SN) (ADDITIONAL)	DISTORTED	27.05	27.05
			14,750.59	8,702.97
	LABOUR			
	STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.		4,800.00	3,840.00
	RESPRAY REAR BUMPER & TRUNK LID & END PANEL.		2,160.00	1,800.00
	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD.		380.00	380.00
	CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE.		120.00	120.00
	PLACE VEHICLE ON-TO CELLETTE BENCH & CONDUCT CHASSIS ALIGNMENT.		1,000.00	1,000.00
	REMOVE & REFIT LUGGAGE COMPARTMENT, TRIM, GARNISH-CARPET FOR NECESSRY REPAIR.		960.00	960.00
	TO STRAIGHTEN & ALIGN REAR EXHAUST SYSTEM.		420.00	420.00
	REMOVE REAR CARRIAGE ASSY FROM FRAME, IMPACT, REPLACE AND ASSEMBLE WHEEL BASE & ADJUST TO VEHICLE.		2,400.00	1,920.00
	TO INSPECT & CONDUCT WHEEL ALIGNMENT.		540.00	540.00
	SEALANT PANEL JOINT.		80.00	80.00
			12,860.00	11,060.00
GRAND TOTAL			27,610.59	19,762.97
RECOMMENDED COST OF REPAIRS (CONFIRMED)				19,762.97

Report Ref No. CS/INC19003147/T1vd3e2



Report Ref No. CS/INC19003147/T1vd3e2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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