

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 7 July 2020 12:11 PM
To: Goh, Jeremy
Subject: RE: <File Review> AIG ref: #0435841998SG003#027# || [ACCIDENT INVOLVING VEHICLES SLW4092U AND SMC1818G ON 25/01/2019]

Hi Jeremy,

Workshop mentioned that the accident is on the 25/01/2019 based on their client's GIA report. However, they did not have any evidence to prove that OI had hit onto TP vehicle. As such, we will proceed to reject TP claim.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy [mailto:Jeremy.Goh@aig.com]
Sent: Wednesday, 24 June 2020 5:14 PM
To: Jia Le (LKK Auto)
Subject: RE: <File Review> AIG ref: #0435841998SG003#027# || [ACCIDENT INVOLVING VEHICLES SLW4092U AND SMC1818G ON 25/01/2019]

Hi Jia Le,

Any progress since the last correspondence.

If TP has not replied, please proceed to send the rejection email. Upload it to Merimen and give me the survey report.

Then proceed to close the file on your end.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Tuesday, May 26, 2020 5:02 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Subject: [EXTERNAL] RE: <File Review> AIG ref: #0435841998SG003#027# || [ACCIDENT INVOLVING VEHICLES SLW4092U AND SMC1818G ON 25/01/2019]

This message is from an external sender; be cautious with links and attachments.

Hi Jeremy,

Insured said that he did not hit the TP vehicle and there was no dent nor scratch were found after the alleged incident.

TP lodge alleged accident on 15/02/19 a lapse of 21 days after the alleged incident on 25/01/19. We also checked with TP and they did not have any evidence. As such, we would like to reject TP claim.

Also, we will send a reminder to workshop to confirm DOA.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]

Sent: Tuesday, 26 May 2020 9:54 AM

To: Jia Le (LKK Auto)

Subject: RE: <File Review> AIG ref: #0435841998SG003#027# || [ACCIDENT INVOLVING VEHICLES SLW4092U AND SMC1818G ON 25/01/2019]

Hi Jia Le,

File Review.

Can I check with you if the TP has replied and has any intention to pursue a claim.

If not, do send them an email and give them 14 days to reply with their intention to pursue the claim.

If no response after 14 days, you can proceed to close file on your end.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Goh, Jeremy
Sent: Tuesday, April 28, 2020 3:39 PM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: <File Review> AIG ref: #0435841998SG003#027# || [ACCIDENT INVOLVING VEHICLES SLW4092U AND SMC1818G ON 25/01/2019]

Hi Jia Le,

In that case.

Can you upload your survey report and do share with us your liability assessment.

Can you upload the most recent correspondence with the Workshop?

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, April 28, 2020 1:21 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Subject: [EXTERNAL] RE: <File Review> AIG ref: #0435841998SG003#027# || [ACCIDENT INVOLVING VEHICLES SLW4092U AND SMC1818G ON 25/01/2019]

This message is from an external sender; be cautious with links and attachments.

Hi Jeremy,

Insured did not recall whether the accident is happened on 24 or 25 Jan 2019 as there's no accident. For third party, they haven't reply us on this matter.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]

Sent: Friday, 17 April 2020 11:46 AM

To: Jia Le (LKK Auto)

Subject: <File Review> AIG ref: #0435841998SG003#027# || [ACCIDENT INVOLVING VEHICLES SLW4092U AND SMC1818G ON 25/01/2019]

Hi Jia Le,

I make reference to the above accident the last known correspondence with my colleague Jimmy.

Did you manage to get the addendum?

Do let know the progress of the claim, so I can decide the next steps.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

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