INS. CASE OWNE	B Gahrin CC 4/ LLL 1900	3139, pa3 LKK: IDAC:
Surveyor:	ASSIGNME DOI:	ENT 16 N/S
		Registered in Merimen:
Pre-assign / CCU	(I)n brill	
Insured Vehicle N	10. ; SHV 03191	Claim No. :
Name of Insured	6/12	Policy No. :
U_U		POPULAR ALLOW DOWN
Insured Tel No.	HP: 0 12/10	Make / Model :
Excess See II :SS	D.O.A: 11119	Place of Accident: 53 b orune (CA
Is driver the owne	r? (YES / No) Nature of Accident	· · ·
If NO, Driver Na	me / Age :	OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO
Driver Tel	No.: (V/L:YYS/NO)	Insured Liability: % Final? Yes No
on Has	01	<u> </u>
INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS: INSRS: WSP: Tel: Liability: RMKS:
Date/ Time		
-1-	(M) 2001 X:	STAGE DATE / PIC
\sim		Non-Reporting ltr (1st): Non-Reporting ltr (2nd):
1111	(HD 0314) - 1	Non-Reporting ltr (Final):
UNI	- WILLY (A) (8) AAA LANDAL	Notification ltr (if non-pickup):
		Call OI: After call itr to OI:
		Documentation Check List: Handler Typist
22/3/9 -	III reject (relain directly	Notification ltr (if non-pickup)
01/1	TIL amoral to concer suncy asi	After call itr to OI:
	3 ,	Authorisation To Act:
- I - II 10	To concel: No surrey dane	Release Voucher:
81-44-17-	- 10 cancel: No survey clane	Final Repair Bill: Car Rental Invoice:
U		Towing Invoice
		LTA/GIA:
		Medical Bill:
		PIR:
		Mandate/Reject Instruction:
		LOD
RELIMINARY ADVICE	Date/Time: Sent By:	Payment Breakdown Form: Post-Repair Photos:
RELIMINARY ADVICE	Date fille, Sell by.	Others:
INALIZATION	Date/Time: Confirm with:	Confirm by:
epair Cost:	S\$ (days) Reduction:	% Email Call
INAL SETTLEMENT	Date/Time: Confirm with	Email Call
nal Liability:	% (Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass, Lia:
epair Cost:	SS	
oss of Rental (LOR): oss of Use (LOU):	SS (days) SS (S x days)	Cauce 1.
oss of Use (LOU):	S\$ (\$ x days) S\$ (\$ x days)	Course 1 .
OR only LOU only	The state of the s	
IA/LTA Search	SS	
edical:	S\$	Claim status: Normal/Reject/Private Settle
isbursement;	S\$ (e.g. Tow/ Independent)	2) Report Format:
egal Cost	S\$	3) Survey fee:
otal: INAL PAYMENT	S\$ Global Sum SS: Date/Time: Confirm with:	Escal Carl
		Email Call
iyee 1:	S\$ Name 1:	
ayee 2: (Strike if N.A.)	S\$ Name 2	

Hsiao Tong (LKKAuto)

From:

Admin-D (LKKAuto)

Sent:

Friday, 22 February 2019 2:07 PM

To:

'Motor Claim - III'; assignments; Hsiao Tong (LKKAuto)

Cc:

'Pooi Chin Han Daniel'; Admin A

Subject:

RE: III Ref: MCT19020240 RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA

09/02/2019 AT 53B GRANGE ROAD

Dear Sir/Mdm,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist

FYNA Our Ref: CC4/III19003139/pa3

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Friday, 22 February 2019 2:01 PM

To: sur@lkkauto.com; admin-d@lkkauto.com

Cc: Pooi Chin Han Daniel <danielpooi@iii.com.sg>

Subject: RE: III Ref: MCT19020240 RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE

ROAD

Dear LKK,

We refer to the matter above.

Kindly cancel survey assignment.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext – 248

From: Suann [mailto:suann@mova.com.sg]

Sent: 22 February, 2019 11:56 AM

To: Pooi Chin Han Daniel < danielpooi@iii.com.sg >; Motor Claim - III < motorclaim@iii.com.sg >; sur@lkkauto.com;

admin-d@lkkauto.com

Subject: RE: III Ref: MCT19020240 RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE

ROAD

Dear Daniel

Noted, will inform our client and close case at our end.

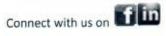
Thank you.

Best Regards Suanne Chiu Claims Asst.Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892 Fax: +65 6270 8314





Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

From: Pooi Chin Han Daniel [mailto:danielpooi@iii.com.sg]

Sent: Friday, 22 February 2019 11:42

To: 'Suann'; Motor Claim - III; sur@lkkauto.com; 'admin-d@lkkauto.com'

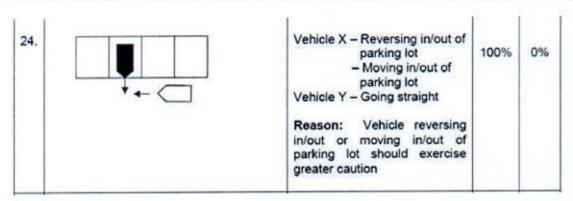
Subject: III Ref: MCT19020240 RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE

ROAD

Dear Suanne,

We refer to the above accident and your email below.

We have perused both accident statements and note that the scenario of the accident falls under BOLA 24. In BOLA 24, the reversing vehicle moving into the parking lot is liable as this vehicle should exercise greater caution.



In view of the same, we do not find any negligence on part of our insured driver and deny all liabilities on behalf of him.

Daniel Pooi

Motor Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P'A-' rated Company



From: Suann [mailto:suann@mova.com.sg]
Sent: Friday, 22 February, 2019 9:40 AM

To: Motor Claim - III < motorclaim@iii.com.sg >; Pooi Chin Han Daniel < danielpooi@iii.com.sg > Subject: RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Daniel

Please advice the liability for direct settlement.

Thank you.

Best Regards Suanne Chiu Claims Asst.Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892 Fax: +65 6270 8314





Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

From: Motor Claim - III [mailto:motorclaim@iii.com.sq]

Sent: Tuesday, 19 February 2019 12:09

To: Nitha; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: jacelyn@mova.com.sg; 'Suann'; Pooi Chin Han Daniel

Subject: RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SDH2200L and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Nitha [mailto:nitha@mova.com.sg]

Sent: 19 February, 2019 10:23 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: jacelyn@mova.com.sg; 'Suann' <suann@mova.com.sg>

Subject: RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Gabriel,

Please assign LKK

Thank you

Best Regards,

Nitha

Claims Officer Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314



From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Tuesday, 19 February 2019 9:59 AM

To: Nitha

Cc: jacelyn@mova.com.sq; 'Suann'

Subject: RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- · Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext – 248

From: Nitha [mailto:nitha@mova.com.sg]

Sent: 18 February, 2019 7:51 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: jacelyn@mova.com.sg; 'Suann' <suann@mova.com.sg>

Subject: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Sir /Mdm, Good day,

Your Ref: SKC6802S

Please assist to revert the officer in charge, liability for the above case and arrange survey.

Thank you

Best Regards,

Nitha

Claims Officer Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission

or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K



This email has been checked for viruses by AVG antivirus software. www.avg.com