

## Hsiao Tong (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Friday, 22 February 2019 2:07 PM  
**To:** 'Motor Claim - III'; assignments; Hsiao Tong (LKKAUTO)  
**Cc:** 'Pooi Chin Han Daniel'; Admin A  
**Subject:** RE: III Ref: MCT19020240 RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Sir/Mdm,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist

**FYNA Our Ref : CC4/III19003139/pa3**

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Friday, 22 February 2019 2:01 PM  
**To:** sur@lkkauto.com; admin-d@lkkauto.com  
**Cc:** Pooi Chin Han Daniel <danielpooi@iii.com.sg>  
**Subject:** RE: III Ref: MCT19020240 RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear LKK,

We refer to the matter above.

Kindly cancel survey assignment.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Suann [<mailto:suann@nova.com.sg>]

**Sent:** 22 February, 2019 11:56 AM

**To:** Pooi Chin Han Daniel <[danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg)>; Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Subject:** RE: III Ref: MCT19020240 RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Daniel

Noted, will inform our client and close case at our end.

Thank you.

Best Regards

**Suanne Chiu**



Claims Asst. Manager

**NOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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**From:** Pooi Chin Han Daniel [<mailto:danielpooi@iii.com.sg>]

**Sent:** Friday, 22 February 2019 11:42

**To:** 'Suann'; Motor Claim - III; [sur@lkkauto.com](mailto:sur@lkkauto.com); 'admin-d@lkkauto.com'

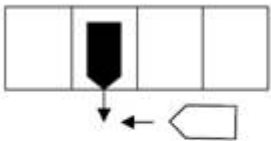
**Subject:** III Ref: MCT19020240 RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Suanne,

We refer to the above accident and your email below.

We have perused both accident statements and note that the scenario of the accident falls under BOLA 24.

In BOLA 24, the reversing vehicle moving into the parking lot is liable as this vehicle should exercise greater caution.

24.		Vehicle X – Reversing in/out of parking lot – Moving in/out of parking lot Vehicle Y – Going straight	100%	0%
		<b>Reason:</b> Vehicle reversing in/out or moving in/out of parking lot should exercise greater caution		

In view of the same, we do not find any negligence on part of our insured driver and deny all liabilities on behalf of him.

*Daniel Pooi*

**Motor Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 202 Fax: 6224 4174  
**S&P 'A-' rated Company**



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**From:** Suann [<mailto:suann@nova.com.sg>]  
**Sent:** Friday, 22 February, 2019 9:40 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Pooi Chin Han Daniel <[danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg)>  
**Subject:** RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD



Dear Daniel

Please advice the liability for direct settlement.

Thank you.

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Tuesday, 19 February 2019 12:09  
**To:** Nitha; 'sur@lkkauto.com'; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** [jacelyn@nova.com.sg](mailto:jacelyn@nova.com.sg); 'Suann'; Pooi Chin Han Daniel  
**Subject:** RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SDH2200L](#) and let us have your report urgently.

This claim will be handled by Daniel.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Nitha [<mailto:nitha@mov.com.sg>]  
**Sent:** 19 February, 2019 10:23 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [jacelyn@mov.com.sg](mailto:jacelyn@mov.com.sg); 'Suann' <[suann@mov.com.sg](mailto:suann@mov.com.sg)>  
**Subject:** RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Gabriel,

Please assign LKK

Thank you

Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Tuesday, 19 February 2019 9:59 AM  
**To:** Nitha  
**Cc:** [jacelyn@mov.com.sg](mailto:jacelyn@mov.com.sg); 'Suann'  
**Subject:** RE: TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Nitha [<mailto:nitha@moval.com.sg>]  
**Sent:** 18 February, 2019 7:51 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [jacelyn@moval.com.sg](mailto:jacelyn@moval.com.sg); 'Suann' <[suann@moval.com.sg](mailto:suann@moval.com.sg)>  
**Subject:** TP CLAIMS - SDH2200L AGAINST SHD6514D DOA 09/02/2019 AT 53B GRANGE ROAD

Dear Sir /Mdm,  
Good day,

Your Ref: SKC6802S  
Please assist to revert the officer in charge, liability for the above case and arrange survey.

Thank you

Best Regards,  
*Nitha*  
Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



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Registration No. 198703792-K

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