

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, April 3, 2020 3:18 PM
To: Md Noor, Norsiah
Cc: Admin A
Subject: RE: <Reject of TP claim>Your ref: 5554768953SG*** (Our Ref: CC4/AIG19003138/Dha3)**
Involving SMH 252T & SKK 7766P on 02/02/2019
Attachments: Email to Ol.pdf

Dear Ms. Norsiah,

Insured strongly disputed the liability. We have tried calling Insured several times but no answer.

We had also sent him an e-mail but there was no reply from him.

As such, we will proceed to settle the matter at best as per BOLA 24(b).

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Monday, 30 March 2020 11:04 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: <Reject of TP claim>Your ref: 5554768953SG*** (Our Ref: CC4/AIG19003138/Dha3)** Involving SMH 252T & SKK 7766P on 02/02/2019

Dear Khanchna,

Refer to the below email.

Any update on this case.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Wednesday, April 3, 2019 4:41 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: <Reject of TP claim>Your ref: 5554768953SG*** (Our Ref: CC4/AIG19003138/Dha3)** Involving SMH 252T & SKK 7766P on 02/02/2019

Caution: External Email

Dear Norsiah,

Noted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

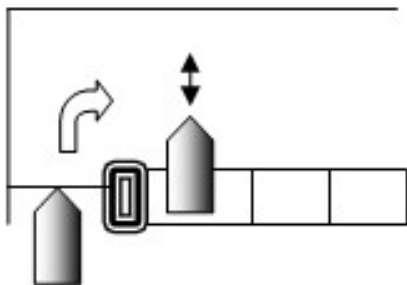
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From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]
Sent: Wednesday, 3 April 2019 4:34 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: <Reject of TP claim>Your ref: 5554768953SG*** (Our Ref: CC4/AIG19003138/Dha3)** Involving SMH 252T & SKK 7766P on 02/02/2019

Dear Cecilia,

We are of the view that BOLA scenario S24(b) applicable for this accident.

24. (b)



Vehicle X – Reversing in /out
of parking lot
– Moving in/out of
parking lot
Vehicle Y – Going down / up a
slope or rounding
a corner

Please advise insured accordingly

Please advise insured accordingly

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Wednesday, April 3, 2019 4:13 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: <Reject of TP claim>Your ref: 5554768953SG*** (Our Ref: CC4/AIG19003138/Dha3)** Involving SMH 252T & SKK 7766P on 02/02/2019

Caution: External Email

Dear Norsiah,

Kindly let us have your instruction / approval to proceed with rejecting TP claim. Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 27 March 2019 3:52 PM

To: 'Md Noor, Norsiah' <Norsiah.MdNoor@aig.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: <Reject of TP claim>Your ref: 5554768953SG*** (Our Ref: CC4/AIG19003138/Dha3)** Involving SMH 252T & SKK 7766P on 02/02/2019

Your ref: 5554768953SG

Our Ref: CC4/AIG19003138/Dha3

Dear Norsiah,

ACCIDENT INVOLVING SMH 252T(OI) & SKK 7766P(TP) ON 02/02/2019

We refer to the above matter.

Third party driver reported that he was stationary when our insured came up from the slope and hit his vehicle.

Our insured driver reported that he was driving up the slope and third party reverse and collided against his vehicle.

Our Insured had submitted a copy of video footage to show that Third party was reversing when our insured was coming up the slope. We are of the view that our insured is not liable for the accident.

In view of the above, we are intending to reject Third Party claim.

Kindly note that Our Insured strongly dispute on the liability.

Kindly let us have your comments/ instruction/ approval.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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