

20100987

ASS. REC. BY:

REF: CS3/LPC19000449/Jxd3¹²

Instruction:

Surveyor: Three Jie

ASSIGNMENT (Office)

15/2/19

From (Person): ONG Ji H

of JPC

Date/Time: 8/11/19 9:05am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: SMD6488L

Insured: SCM 2164

at Workshop in/s: Gruffiti Garage

Tel: 91008582

of 39 woodlands close Megan @ woodlands #04/a

Policy No:

Claim No: 18/18/19/vpos/021282

Sum Insured:

Excess:

Make of Veh.
(Client's Record)

D.O.A. 31/12/2018

CA / REV / REP. / REV 24 HRS ^{1M}

9/1/2019
H.O.D. Endorsement

Date/Time: 3:40pm 8/11/19

Person Contacted: Daniel

Vehicle IN OUT

Date/Time	Action/Instruction (x) Estimate
	<u>SMD 6488L - x</u>
	<u>SCM 2164 - x</u>
	<u>Dismantle: 10/1/19</u>
<u>16/1/19</u>	<u>Submit PRS report</u>
<u>21/2/19</u>	<u>Submit LS \$4200 (Red 3600, 4600), 4 days</u>

Three Jie,

Pls see my remarks & check parts prices.

RECEIVED 22 FEB 2019

20/2

Insurance House Ins
PRS

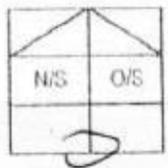
REF: JPC

ASSIGNMENT

From: Date: 09/01/2019
Estimated Cost:
OD: TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: SMD 6488L
at Workshop m/s: Graffiti Garage
of: 39 Woodlands Close Magna #04-01/02
Insured:
Policy No:
Claims No:
Sum Insured: Excess:
(Client's Record)
Make of Veh: Daniel @ 91008582

Veh No: SMD 6488L Vt Rego: 3 NOV 2010
Type: MCA / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Audi A5 C.C. 1984
Colour: Pink A/C: Insured / Std / NI / NA
Sp. Reading: 137752 T/Radio: Insured / Std / NI / NA
Eng No:
Ch No: WAUZZZ8F6BN004566
Gen. Cond: Good / Fair / Poor / Burnt
Steering: border / Jammed / Leaked / Burnt or
Brake: border / Jammed / Leaked / Burnt or
Modi: Nil / SRim / STD AIRim or
Tyre Size: F: 245 / 40 R15
R: -

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.



BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front Rear
R/Bal. 6 mm R/Bal. 6 mm
L/Bal. 6 mm L/Bal. 6 mm
D.O.A. 31/12/18 D.O.I. 9/1/19
Survey held at: Graffiti Garage 5.04
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Bal. or Market Value:
IDAC Accident Rport: Consistent? : Yes or No
GIA / PR Seen: Consistent? : Yes or No
Est. Repairs: days Res.: Yes or No
Lum Sum: % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS ^{up}
Date: Person Contacted: Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
-------------	----------------------

RECEIVED 17 JAN 2019

Date/Time, File Pass to? : Prel. Report
 : Final Report
Date/Time, File Return to?
1) 16/1 - typist
Report Format :
Lump Sum / L.B.I: (\$)

Days Of Repair:
Resurvey No. of Trip:
Add Fee: Site Insp (\$)
 Interview (\$)
 Tech Invs (\$)
 Weekend (\$)
Survey Fee:
Transportation
S + RS
Photos
Others
TOTAL: 450

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 15 February 2019 11:57 AM
To: assignments@lkkauto.com; Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: FW: Your Ref: LWP/GFG/CST/4174/19/SM Our Ref: 18/18/9/VP05/021282 [External General]
Attachments: 21282 TP SURVEY REPORT.pdf

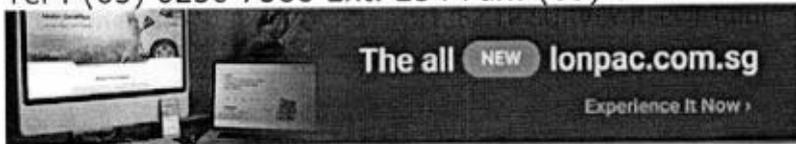
Lonpac External - General

Dear Catherine/Nivitha

Attached is the TP survey report.

Please let us have your surveyor's comment.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/01/2019 14:39
Date Of Accident	31/12/2018 15:30
Exact Location Of Accident	BUGIS JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD6488L
Insured/Policyholder	
Name Of Registered Owner	ROCHELLE CHOW SHUTING
NRIC No	S8826120H
Email Address	ROCHELLE.CHOW@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96337859
Alternative Phone No	OTHERS-96337859
Vehicle Particulars	
Manufacturer	AUDI
Model	A5-2.0 TFSI QUATTRO (A)
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPPHQ18-008325
Cover Note Number	07/09/2018 - 06/09/2018
Driver	
Name of Driver	ROCHELLE CHOW SHUTING
NRIC No	S8826120H
Date Of Birth	21/07/1988
Occupation	INDOOR
Date Of Driving Pass	19/03/2008
Driving Experience	10 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96337859
Fax Number	
Contact Number	OTHERS-96337859
Email Address	ROCHELLE.CHOW@YAHOO.COM.SG

Address BLK 543 SERANGOON NORTH AVE 3
 #14-184
 Postcode 550543
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 Insurance Company of Driver's Own Vehicle -
 -

General Information of the Accident

Type Of Accident CHAIN COLLISION
 Weather Conditions RAINING
 Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 3
 Was any body injured in the Accident? YES
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO THE SKETCH PLAN BY DRIVER

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SGH216U
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver SERENA LAI SU YEE
 NRIC/Passport Number S7625817A
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SLF7137U

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	ROCHELLE CHOW SHUTING
Approximate Age	
Injuries Sustain	BODY UNWELL
Injured person in which vehicle?	SMD6488L
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

DETAILS OF INJURED PERSON 2

Name	SERENA LAI SU YEE
Approximate Age	
Injuries Sustain	BODY UNWELL
Injured person in which vehicle?	SGH216U
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	



6 tampines st 73, #01-03, singapore 528825
tel: 6746 2118 fax: 6746 1148
reg no: 53058468m

Insured : -
Policy No. : -
Sum Insured : -
Excess : -
Our Reference : KAAS/TA/5321/6488/TP/12.18
Date : 20 January 2019

To: Rochelle Chow Shuting
c/o 39 Woodlands Close
#04-01/02
Woodlands @ Mega
Singapore 737856

VEHICLE APPRAISAL REPORT

Name of Workshop : Graffiti Garage SG Pte Ltd
Place of inspection : 39 Woodlands Close #04-01/02, Woodlands @ Mega, Singapore 737856
Date of Assignment : 08 January 2019
Date of Accident : 31 December 2018
Date of Inspection : 08 January 2019

PARTICULARS OF INSPECTED VEHICLE

Registration No.	: SMD 6488L	Chassis Frame No.	: WAUZZZ8F6BN004566
Make / Model	: Audi A5 Cabriolet 2.0 TFSI Quattro	Engine No. (Logcard)	: CDN146096
Year of Manufacture/Reg	: 2010	Odometer Reading	: 137,752 KM
Colour	: Pink		
Class / Type	: Convertible		

CONDITION OF VEHICLE DURING SURVEY (Visual & Static Check Only)

General Condition : Good
Paintwork : Good
Market Value : -
Scrap Value : -

CONDITION OF TYRES ON VEHICLE

	<u>Make/Size</u>	<u>Thread Balance</u>
Front Left	MICHELIN 245 / 40 ZR18	8 mm
Front Right	MICHELIN 245 / 40 ZR18	8 mm
Rear Left	MICHELIN 245 / 40 ZR18	8 mm
Rear Right	MICHELIN 245 / 40 ZR18	8 mm

*The above is an estimate of the remaining life of the tyre thread in millimeters

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6 tampines st 73, #01-03, singapore 528825
 tel: 6746 2118 fax: 6746 1148
 reg no: 53058468m

Our Reference : KAAS/TA/5321/6488/TP/12.18
 Vehicle Number : SMD 6488L

APPRAISEMENT SCHEDULE

S/N	Qty	Descriptions	Conditions	Repairer's Estimate	Revised Amount
LIST ITEMS:-					
1	1 pc	Rear bumper DEF	Deformed	\$ 2,248.25	\$ 2,038 2,248.25 ✓
2	1 pc	Rear bumper diffuser N/N	Deformed	\$ 482.00	\$ 482.00 X
3	1 pc	Rear bumper reinforcement N/N	Buckled	\$ 544.95	\$ 544.95 X
4	1 pc	Rear bumper ctr retainer N/N	Necessary	\$ 215.00	\$ 215.00 X
5	2 pcs	Rear bumper side retainer @S\$96.00 N/E	Necessary	\$ 192.00	\$ 192.00 ✓
6	1 set	Rear bumper fasteners N/E	Necessary	\$ 35.00	\$ 35.00 ✓
7	2 pcs	Reverse sensor @S\$214.35 N/N	Not Working	\$ 428.70	\$ 428.70 X
8	1 pc	Rear end panel	Buckled	\$ 897.73	Repair
9	1 pc	Bootlid D/D	Buckled	\$ 1,889.93	\$ 1,570 1,889.93 ✓
10	1 pc	Bootlid logo emblem	Necessary	\$ 105.50	\$ 105.50 ✓
11	1 pc	Bootlid * a5 * emblem } N/E	Necessary	\$ 79.60	\$ 79.60 ✓
12	1 pc	Bootlid * 2.0t * emblem } N/E	Necessary	\$ 84.20	\$ 84.20 ✓
13	1 pc	Bootlid lh lamp C/A	Broken	\$ 787.18	\$ 410 787.18 ✓
14	1 pc	Bootlid weatherstrip N/N	Deformed	\$ 167.43	\$ 167.43 X
Less 5%				\$ 8,157.47	\$ 7,259.74
				\$ 8,157.47	\$ 362.99
				\$ 8,157.47	\$ 6,896.75
Sub - Total				\$ 8,157.47	\$ 6,896.75



6 tampines st 73, #01-03, singapore 528825
 tel: 6746 2118 fax: 6746 1148
 reg no: 53058468m

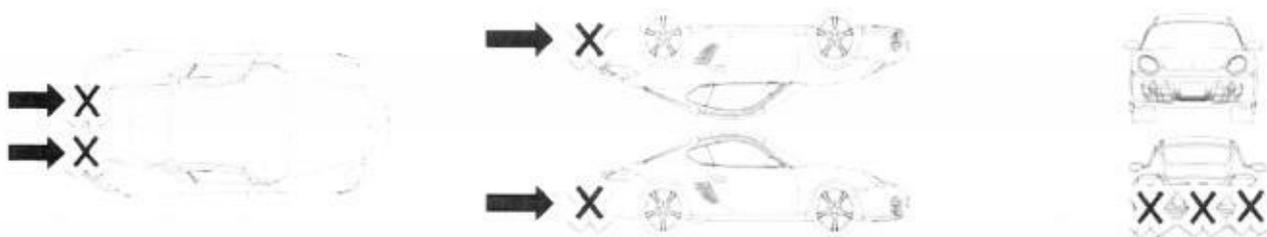
Our Reference : KAAS/TA/5321/6488/TP/12.18
 Vehicle Number : SMD 6488L

APPRAISEMENT SCHEDULE

S/N	Qty	Descriptions	Conditions	Repairer's Estimate	Revised Amount
		B/F		\$ 8,157.47	\$ 6,896.75
		LABOUR & OTHER CHARGES:-			
1		To panel beat and renewal of all necessary damaged body parts		\$ 1,300.00	\$ 400 1,200.00 ✓
2		To check wiring and rewire		\$ 60.00	\$ 30 50.00 ✓
3		To remove and reinstall bootlid components		\$ 80.00	\$ 60.00 ✓
4		To remove and reinstall rear boot upholstery		\$ 120.00	\$ 100.00 X
5		To remove and reinstall reverse sensor		\$ 140.00	\$ 50 100.00 ✓
6		To remove and reinstall rear exhaust muffler		\$ 120.00	\$ 100.00 X
7		To apply anti-rust		\$ 140.00	\$ 50 120.00 ✓
8		To putty and spray-paint of affected areas		\$ 1,200.00	\$ 400 1,100.00 ✓
				\$ 3,160.00	\$ 2,830.00
		Total - \$4200 c/s 4 days			
Sub - Total				\$ 11,317.47	\$ 9,726.75

ASSESSMENT SUMMARY

Damages sustained were consistent with the subject vehicle being involved in a collision with another vehicle and the impact was delivered **Squarely to the Rear** portion of the vehicle.



The general area of damages is at the **Rear portion**
(Please refer to the parts list and photographs as attached for more information)

ASSESSOR'S RECOMMENDATIONS

The estimated repair costs submitted by Messrs **Graffiti Garage SG Pte Ltd** is \$ 11,317.47 .
We have adjusted the cost to \$ 9,726.75 and the repairer has agreed to undertake the repairs at a **Contract Lump Sum of \$ 7,800.00** to a acceptable quality and standards.
However, we have not given authorization and instruction to the repairer to proceed with the repairs.

The repairs should be completed within a reasonable period of **5** working days.

62 photographs were taken at the time of static inspection.

This report is strictly done in a **Without Prejudice Basis**.

We are reverting the matter to you a decision.

We enclose herewith our Invoice No. **5321** for our services rendered and we thank you for engaging our services.



KELVIN TEO
PRINCIPAL SURVEYOR
Licensed Automotive Appraiser
Certified Crash Investigator & Reconstructionist
Nitec in Automotive Technology
Dip MS
MSAAA, AM SAE-A



TERRENCE HONG
SENIOR SURVEYOR
Certified Crash Investigator & Reconstructionist
Dip, Engineering (SP) DECC
Certs Automotive Technology (NP)
Cert SCI (General Insurance)
AMSAAA, AM SAE-A

NOTE : This revised estimate was from a visual inspection. Should there be any discrepancy or unseen items not listed in this survey, kindly notify the company within Seven (7) days from the date hereof. Otherwise this revised amount shall be treated as valid.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CS3/LPC19000449/Jvd3n2-1	
300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555		Date : 22-02-2019	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGH 216U	Veh. Inspected	SMD 6488L
Policy No.	Z18VP05017627	Coverage (\$)	0.00
Claim No.	18/18/19/VP05/021282	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	15/02/2019
2. Vehicle Particulars & Condition			
Make & Model	AUDI A5	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WAUZZZ8F6BN004566	Colour	PINK
Odometer	137752	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	245/40 R18	BRIDGESTONE	6 mm
L/H Front Tyre	245/40 R18	BRIDGESTONE	6 mm
R/H Rear Tyre	245/40 R18	BRIDGESTONE	6 mm
L/H Rear Tyre	245/40 R18	BRIDGESTONE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	31/12/2018	Inspection Date	09/01/2019
Survey held at	39 WOODLANDS CLOSE MEGA#04-01		
Repairer	GRAFFITI GARAGE PTE LTD		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMD 6488L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	2,248.25	2,038.00
1	REAR BUMPER DIFFUSER	NOT NECESSARY	482.00	-
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	544.95	-
1	REAR BUMPER CTR RETAINER	NOT NECESSARY	215.00	-
2	REAR BUMPER SIDE RETAINER @\$96.00	NECESSARY	192.00	192.00
1	SET REAR BUMPER FASTENERS	NECESSARY	35.00	35.00
2	REVERSE SENSOR @\$214.35	NOT NECESSARY	428.70	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	897.73	-
1	BOOTLID	DENTED	1,889.93	1,570.00
1	BOOTLID LOGO EMBLEM	NECESSARY	105.50	105.50
1	BOOTLID "A5" EMBLEM	NECESSARY	79.60	79.60
1	BOOTLID "2.0T" EMBLEM	NECESSARY	84.20	84.20
1	BOOTLID LH LAMP	CRACKED	787.18	410.00
1	BOOTLID WEATHERSTRIP	NOT NECESSARY	167.43	-
	LESS 5% DISCOUNT		-	-225.71
			8,157.47	4,288.59
LABOUR				
	TO PANEL BEAT AND RENEWAL OF ALL NECESSARY DAMAGED BODY PARTS.INCLUSIVE OF THE REPAIR OF REAR END PANEL.		1,300.00	400.00
	TO CHECK WIRING AND REWIRE.		60.00	30.00
	TO REMOVE AND REINSTALL BOOTLID COMPONETS.		80.00	60.00
	TO REMOVE AND REINSTALL REAR BOOT UPHOLSTERY.	NOT NECESSARY	120.00	-
	TO REMOVE AND REINSTALL REVERSE SENSOR.		140.00	50.00
	TO REMOVE AND REINSTALL REAR EXHAUST MUFFLER.	NOT NECESSARY	120.00	-
	TO APPLY ANTI-RUST.		140.00	50.00
	TO PUTTY AND SPRAY-PAINT OF AFFECTED AREAS.		1,200.00	400.00
			3,160.00	990.00
GRAND TOTAL			11,317.47	5,278.59



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,200.00
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Report Ref No. CS3/LPC19000449/Jvd3n2-1

ONG HWEE JIE
Automotive Assessor

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser

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