

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 6 March 2019 2:51 PM  
**To:** 'Mars Ler'  
**Cc:** Chris Bulaclac; Renemer Bagang; assignments  
**Subject:** RE: Re:Accident On 23/01/2019 Involving Our Insured SLZ1632R And Your Insured SGS2686A

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mars Ler <mars.ler@ccfulco.com.sg>  
**Sent:** Tuesday, 26 February 2019 4:44 PM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; assignments <assignments@lkkauto.com>  
**Subject:** Re:Accident On 23/01/2019 Involving Our Insured SLZ1632R And Your Insured SGS2686A

Dear Asher ,

As per attach video footage for your reference , SGS2686A rolling & collided my customer vehicle .

Thank You,

Best regards

Mars Ler  
B & P Service Advisor  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566

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**From:** Mars Ler  
**Sent:** Tuesday, 26 February, 2019 3:59 PM  
**To:** Asher Sng (LKKAuto) ([AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com))  
**Cc:** Chris Bulaclac; Renemer Bagang; assignments ([assignments@lkkauto.com](mailto:assignments@lkkauto.com))  
**Subject:** RE: Re:Accident On 23/01/2019 Involving Our Insured SLZ1632R And Your Insured SGS2686A

Dear Asher ,

Please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler  
B & P Service Advisor  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566

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**From:** Mars Ler  
**Sent:** Monday, 18 February, 2019 8:23 AM  
**To:** 'motorclaims.sg@fwd.com'  
**Cc:** 'belliana@fwd.com'; Chris Bulaclac; Renemer Bagang  
**Subject:** Re:Accident On 23/01/2019 Involving Our Insured SLZ1632R And Your Insured SGS2686A

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)**

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566